

PEERLESS NETWORK OF NEW YORK, LLC
Effective: February 12, 2012

P.S.C. No. 4 – Telephone
Section 7
Original Page No. 1

SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES

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SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES (continued)

7.1 GENERAL

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling (unless otherwise exempt); and
- D. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Where a customer purchases service from multiple telecommunications providers and may acquire DID numbers from those other providers, while using the companies facilities to access the public switched telephone network employing DID numbers obtained from another provider, for the proper completion of telecommunications services the company may assign a company provided billing telephone number to be utilized for routing, rating or billing purposes.

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7.2 SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered:

Basic Business Line Service
PBX Trunks

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

7.2.1 Service Establishment Charge

This charge applies when the Company initially establishes the Customer's account for any service provided by the Company. This charge is applied in addition to any other monthly or installation charge that is associated with the service the Customer orders.

	<u>Minimum</u>	<u>Maximum</u>
-Per Order	\$50.00	\$100.00
-Per Visit (1 hour)	\$100.00	\$200.00
-After Hours (1 hour)	\$200.00	\$400.00
Line Connection	\$100.00	\$200.00
Service Order	\$50.00	\$100.00

Custom Features are also available as described in Section 5.1 of this tariff.

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7.2 SERVICE DESCRIPTIONS AND RATES (continued)

7.2.2 Basic Business Line Service

A. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-way, In-Only, or Out-Only, as specified by the customer.

B. Flat Rate Basic Business Line Service

Service to points within the local calling area is included in the charge for Flat Rate Service. Local calling areas are as specified in Section 10.

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 7.2.1 of this tariff.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge	\$1.00	\$50.00
Monthly Recurring Charges:		
Business Single Line (per line)	\$20.00	\$40.00
Business Multi-Line (per line)	\$25.00	\$45.00

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SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES (continued)

7.2 SERVICE DESCRIPTIONS AND RATES (continued)

7.2.3 PBX Trunk Service

A. General

Analog and/or digital PBX trunks, including ISD-PRIs are provided for connection of customer-provided PBX terminal equipment. Analog trunks are delivered on a DS0 level and digital trunks are delivered at the DS1 level. All trunks are equipped with multiline hunting.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each Analog Trunk has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as required for the provision of service
Signaling Type:	Loop, Ground, E&M I, II, III
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

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7.2 SERVICE DESCRIPTIONS AND RATES (continued)

7.2.3 PBX Trunk Service (continued)

B. Flat Rate Analog PBX Trunks

1. General

Service to points within the local calling area is included in the charge for Flat Rate Analog PBX Trunk Service. Local calling areas are as specified in Section 10.

2. Rates

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 7.2.1 of this tariff.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$50.00
Monthly Recurring Charges:	\$30.00	\$75.00
Terminal Numbers:		
1-10 lines in terminal group	\$5.00	\$15.00
11-20 lines in terminal group	\$10.00	\$25.00
21 + lines in terminal group	\$15.00	\$30.00

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7.2 SERVICE DESCRIPTIONS AND RATES (continued)

7.2.3 PBX Trunk Service (continued)

C. Message Rate Analog PBX Trunks

1. Description

Message Rate Analog PBX Trunks provide the customer with a single, analog, voice grade telephonic communications channel that can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a message rate basis. DID trunks are arranged for one-way inward calling only.

2. Rates

Charges for each Message Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the total number of calls during the billing period. Local calling areas are as specified in Section 10.

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 7.2.1 of this tariff.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$50.00
Monthly Recurring Charges:	\$30.00	\$75.00
Terminal Numbers:		
1-10 lines in terminal group	\$5.00	\$15.00
11-20 lines in terminal group	\$10.00	\$25.00
21 + lines in terminal group	\$15.00	\$30.00
3. Message Usage Charges		
Per Message Charge	\$0.01	\$0.15

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7.2 SERVICE DESCRIPTIONS AND RATES (continued)

7.2.3 PBX Trunk Service (continued)

D. Analog DID Trunks

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge	\$10.00	\$60.00
Monthly Recurring Charges (per trunk)	\$5.00	\$35.00
DID Station Numbers:		
- Each Group of 20	\$1.00	\$6.00
- Each Group of 100	\$12.00	\$26.00

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SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES (continued)

7.2 SERVICE DESCRIPTIONS AND RATES (continued)

7.2.3 PBX Trunk Service (continued)

E. Digital PBX Trunk Service

1. Description

Digital PBX Trunk Service provide a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 analog voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to the Company switch. Each Digital PBX Trunk has the following characteristics:

Terminal Interface: Channel Bank or DSX-1 panel

Signaling Type: Loop, Ground, E&M I, II, III

Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: In-Coming or Out-Going Only, as specified by the customer

Service to points within the local calling area is included in the charge for Digital PBX Trunk Service. Local calling areas are as specified in Section 10.

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7.2 SERVICE DESCRIPTIONS AND RATES (continued)

7.2.3 PBX Trunk Service (continued)

E. Digital PBX Trunk Service (continued)

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 7.2.1 of this tariff. Charges for each Message Rate Digital PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the total number of calls during the billing period. Where appropriate facilities do not exist, Special Construction charges will also apply.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$250.00	\$1,000.00
Monthly Recurring Charges:		
Flat Rate:		
- Facility	\$100.00	\$500.00
- Per Active Channel (DID)	\$2	\$25.00
- Per Active Channel (DOD)	\$2	\$75.00
Message Rate:		
- Facility	\$100.00	\$500.00
- Per Active Channel (DID)	\$2	\$25.00
- Per Active Channel (DOD)	\$2	\$75.00
3. Message Usage Charges		
Per MOU Charge	\$0.002	\$0.15

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7.2.4 IP Control Service

IP Control is a DID voice line equivalent service used to connect the public switched telephone network and a customer's IP-based telephone equipment for the transmission of voice, data, or video traffic using Session Initiation Protocol (SIP). IP Control may be provisioned using Company or customer provided access

Trunk and port charges will be based on DS-0 equivalent concurrent SIP sessions derived by taking the total incoming DID traffic divided by 7,000,000 minutes multiplied by 672. A minimum of 24 DS0 equivalent SIP sessions is required and each additional concurrent SIP session will be billed individually.

When customer provided access is used (including but not limited to public internet access), trunk and end user common line (EUCL) charges will not apply. EUCL charges will be applied according to the Peerless Network FCC Tariff for all Company provided access.

Managed Service

7.2.4.1 DID Charges, Per DID	<u>MRC</u>	<u>NRC</u>	(N)
DID – Standard	\$0.15	\$0.10	(N)
DID – 3 rd Party SMS-Enablement.....	\$0.20	\$0.20	(N)
7.2.4.2 Port Charges			(T)
Per DS0 equivalent.....	\$10.00		(I)
7.2.4.3 Trunk Charges			(T)
Per DS0 equivalent.....	\$15.00		(I)
7.2.4.4 <u>Non-Recurring Charges</u>			(T)
Installation Charge			
Per DS1 equivalent.....		\$500.00	

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(N)

7.2.4 IP Control Service (Cont'd.)

7.2.4.5 Local Number Portability (LNP)

The following LNP pricing and rate structure applies to all current and future Company Markets:

	<u>Rate</u>
Port-in – First telephone number, per Order	\$12.00
Port-in – Each add'l telephone number, per Order	\$6.00
Port-outs, per telephone number	\$6.00
Expedite Charge, per Order	\$100.00
Snapback Port Fee	\$300.00
Cancellation of Port Request	\$50.00

- 7.2.4.5.1 “Snapback” fees are incurred when a telephone number is ported due to Customer error or Customer requests a telephone number not be ported after porting has already taken place. Snapback requests must be done within twenty-four (24) hours of the port. However, Company provides no guarantee that a Snapback request will be successful. Customer is responsible for the Snapback fee regardless of whether the Snapback was successful or not. Customer is not responsible for Snapback fees if Company was responsible for the port error.

(N)

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