

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 1
Revision: 0
Superseding Revision:

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

A. Services are subject to availability of wired facilities.

B. Exchange Description:

Exchange Name: Middletown, N.Y.

Exchange Name: Scotchtown, N.Y.

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 2
Revision: 0
Superseding Revision:

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

C. Payment For Services Rendered (NYSTA Tariff PSC No. 2 - Telephone, Section 1)

	<u>Min</u>	<u>Residential</u>		<u>Business</u>	
		<u>Max</u>	<u>Min</u>	<u>Max</u>	
1. Special Assembly Quotation Charge	\$50.00	\$150.00	\$50.00	\$150.00	
2. Returned Check Charge	\$ 5.00	\$ 20.00	\$ 5.00	\$ 20.00	
3. Returned Payment Charge	\$ 5.00	\$ 20.00	\$ 5.00	\$ 20.00	
4. Late Payment Charge	0.75%	1.5 %	0.75%	1.5 %	

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 3
Revision: 0
Superseding Revision:

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

D. Connection Charges (NYSTA Tariff PSC No. 2 - Telephone, Section 2)

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
1. Service Order Charge	\$ 0.00	\$ 75.00	\$ 0.00	\$ 75.00
2. Record Order Charge	N/A	N/A	N/A	N/A
3. Central Office Line Charge	N/A	N/A	N/A	N/A
4. Line Change Charge	N/A	N/A	N/A	N/A
5. Premise Visit Charge	\$ 0.00	\$100.00	\$ 0.00	\$100.00
6. Network Access Charge	N/A	N/A	N/A	N/A
7. Central Office Network Connection Charge	N/A	N/A	N/A	N/A
8. Access Wire Charge	N/A	N/A	N/A	N/A
9. Data Base Administration Charge	N/A	N/A	N/A	N/A
10. Restoral Charge	\$ 0.00	\$ 50.00	\$ 0.00	\$ 50.00
11. Moves	N/A	N/A	N/A	N/A

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 4
Revision: 0
Superseding Revision:

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

D. Connection Charges (NYSTA Tariff PSC No. 2 - Telephone, Section 2) (Cont'd)

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
12. Additional Line Charge	\$ 0.00	\$ 75.00	\$ 0.00	\$ 75.00
13. Premium Installation Charge	N/A	N/A	N/A	N/A
14. ISDN Installation Charge				
a. One Circuit Switched Data Line	\$ 0.00	\$125.00	\$ 0.00	\$ 125.00
b. Two Circuit Switched Data and Voice Lines	\$ 0.00	\$125.00	\$ 0.00	\$ 125.00
15. ISDN PRI Installation Charge	N/A	N/A	\$ 0.00	\$ 500.00
16. Digital Channel Service Installation Charge (Per 24 Channels)	N/A	N/A	\$ 0.00	\$1,000.00
17. *Telecommunications Service Priority Administrative Charge	\$ 0.00	\$ 54.63	\$ 0.00	\$ 54.63

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 5
Revision: 0
Superseding Revision:

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

E. Billing (NYSTA Tariff PSC No. 2 - Telephone, Section 4)

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
1. Monthly Multiple Bill Charge	\$2.50	\$10.00	\$2.50	\$20.00
2. Maximum Number of Duplicate Bills	1	5	1	5
3. Special Billing Detail Charge	N/A	N/A	N/A	N/A
4. Monthly Large Print Bill Charge	N/A	N/A	N/A	N/A
5. Government Voucher Charge	\$5.00	\$15.00	\$5.00	\$15.00

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 6
Revision: 0
Superseding Revision:

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

F. Exchange Service (NYSTA Tariff PSC No. 2 - Telephone, Section 6)

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
1. Flat Rate Basic Exchange Service	\$5.00	\$30.00	\$5.00	\$30.00
2. Message Rate Basic Exchange Service	N/A	N/A	N/A	N/A
3. Off Premise Extension Service (per 1/4 mile)	\$0.50	\$5.00	\$0.50	\$5.00
4. Foreign Exchange Service				
Mileage Rate (per 1/4 mile)	\$1.00	\$5.00	\$1.00	\$5.00
Toll Substitute Charge	\$25.00	\$75.00	\$25.00	\$75.00
5. PBX Trunk Rate	\$5.00	\$50.00	\$5.00	\$50.00
6. Direct Inward Dialing Trunk				
First Trunk (includes 100 DID numbers)	\$5.00	\$100.00	\$5.00	\$100.00
Each Additional Trunk	\$5.00	\$50.00	\$5.00	\$50.00
7. Direct Inward Dialing Number Rate				
Per Block of Additional 100 Numbers	\$15.00	\$125.00	\$15.00	\$125.00

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 7
Revision: 0
Superseding Revision:

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

G. Supplemental Services (NYSTA Tariff PSC No. 2 - Telephone, Section 7)

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
1. Touch Tone	N/A	N/A	N/A	N/A
2. Custom Calling Services				
Call Waiting	\$0.00	\$5.00	\$0.00	\$5.00
Cancel Call Waiting	N/A	N/A	N/A	N/A
Call Waiting w/Cancel Call Waiting	\$0.00	\$5.00	\$0.00	\$5.00
Call Forwarding	\$0.00	\$5.00	\$0.00	\$5.00
Call Forward - Busy	\$0.00	\$5.00	\$0.00	\$5.00
Call Forward – Don’t Answer	\$0.00	\$5.00	\$0.00	\$5.00
Call Forward - Busy or Don’t Answer	N/A	N/A	N/A	N/A
Three Way Calling	\$0.00	\$5.00	\$0.00	\$5.00
Speed Calling 8-Code	\$0.00	\$5.00	\$0.00	\$5.00
Speed Calling 30-Code	\$0.00	\$5.00	\$0.00	\$5.00
Call Restriction	N/A	N/A	N/A	N/A
Intercom Calling	N/A	N/A	N/A	N/A
Call Transfer	N/A	N/A	\$0.00	\$5.00
Reminder Service	N/A	N/A	N/A	N/A
Hot Line	\$0.00	\$5.00	\$0.00	\$5.00
Warm Line	N/A	N/A	N/A	N/A
Consultation Hold	N/A	N/A	N/A	N/A
Last Number Redial	N/A	N/A	N/A	N/A
Hold	N/A	N/A	N/A	N/A
Distinctive Ringing	\$0.00	\$5.00	\$0.00	\$5.00
Toll Control	\$0.00	\$5.00	\$0.00	\$5.00
Ring Again	N/A	N/A	N/A	N/A
Ring Again Denied	N/A	N/A	N/A	N/A
Multiple Service Discounts	N/A	N/A	N/A	N/A

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 8
Revision: 0
Superseding Revision:

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

G. Supplemental Services (NYSTA Tariff PSC No. 2 - Telephone, Section 7) (Cont'd)

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3. Remote Call Forwarding	\$0.00	\$5.00	\$0.00	\$5.00
4. Busy Verification	\$0.00	\$5.00	\$0.00	\$5.00
5. Interruption Service	\$0.00	\$5.00	\$0.00	\$5.00
6. Directory Assistance	\$0.00	\$2.00	\$0.00	\$2.00
7. Voice Mail Service				
Standard Service	\$0.00	\$7.50	\$0.00	\$7.50
Enhanced Service	ICB	ICB	ICB	ICB
Maximum Message Length (minutes)	1.0	10.0	1.0	10.0
Maximum Messages Stored (total)	5	30	5	30
8.*Critical Facilities Administration				
Service per Hour	\$120.00	\$200.00	\$120.00	\$250.00

**Issued in compliance with Commission Order in Case 03-C-0922 dated July 28, 2004.*

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 9
Revision: 0
Superseding Revision:

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

G. Supplemental Services (NYSTA Tariff PSC No. 2 - Telephone, Section 7) (Cont'd)

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
8. CLASS Services				
Repeat Dialing	\$0.00	\$2.00	\$0.00	\$2.00
Call Return	\$0.00	\$2.00	\$0.00	\$2.00
Call ID & Name	\$0.00	\$11.00	\$0.00	\$11.00
Call ID with Call Waiting	\$0.00	\$11.00	\$0.00	\$11.00
Priority Ringing	N/A	N/A	N/A	N/A
Preferred Call Forwarding	N/A	N/A	N/A	N/A
Call Screening	N/A	N/A	N/A	N/A
Special Call Acceptance	N/A	N/A	N/A	N/A
Call Trace	\$0.00	\$2.00	\$0.00	\$2.00
Blocking Option Charge *				
Per-Call Restrict	\$0.00	\$5.00	\$0.00	\$5.00
Per-Line Restrict	\$0.00	\$5.00	\$0.00	\$5.00
9. Local Number Retention Service	\$0.00	\$5.00	\$0.00	\$5.00
10. Audio Conferencing Service				
1. Service Order/Set-up Min (per Conference)	\$5.00	\$30.00	\$5.00	\$30.00
2. Usage Charge (per hour)	\$5.00	\$30.00	\$5.00	\$30.00
3. Port Charge (per port)	\$1.00	\$30.00	\$1.00	\$30.00
4. Cancellation Fee	\$5.00	\$30.00	\$5.00	\$30.00

* A customer is entitled to change blocking options two times during the six month period after Call ID services are available in the customers Central Office territory. A customer is also entitled to change two times if they are a new customer to the serving area of the Central Office territory. Customer's electing the per-line blocking option after the initial six months or in excess of two changes within the six-month period will incur a non-recurring charge as specified above.

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 10
Revision: 1
Superseding Revision: 0

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

H. Private Line Service (NYSTA Tariff PSC No. 2 - Telephone, Section 8)

	<u>Residential</u>		<u>Business</u>		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
1. Integrated Services Digital Network (ISDN)					
One Circuit Switched Data Line	\$15.00	\$100.00	\$15.00	\$100.00	(C)
Two Circuit Switched Data and Voice Lines	\$25.00	\$100.00	\$25.00	\$100.00	
Usage Charges Per B Channel (per minute)	\$0.00	\$1.00	\$0.00	\$1.00	
2. ISDN PRI (Primary Rate Interface)					
PRI Port Connection - terminating in a customer computer acting as a network server	\$0.00	\$0.00	\$100.00	\$1000.00	
3. Digital Channel Service (Per 24 Channels)	\$0.00	\$0.00	\$100.00	\$1000.00	

Alteva of Warwick LLC
P.S.C. No. 1 – Telephone
Effective Date: July 1, 2017

Section: 6 Leaf: 11
Revision: 0
Superseding Revision:

RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

I. Directory Services (NYSTA Tariff PSC No. 2 - Telephone, Section 11)

The following rates are monthly per directory line for each listing in excess of the free allowance unless otherwise noted.

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
1. Additional Standard Listing	\$0.00	\$3.00	\$0.00	\$3.00
2. Indented Listing	\$0.00	\$3.00	\$0.00	\$3.00
3. Duplicate Listing	\$0.00	\$3.00	\$0.00	\$3.00
4. Non Published Number	\$0.00	\$3.00	\$0.00	\$3.00
5. Customized Number Charge				
Monthly Number Charge	\$0.00	\$5.00	\$0.00	\$10.00
Initial Search Charge	\$0.00	\$50.00	\$0.00	\$50.00

J. Metropolitan Transit Authority Surcharge (NYSTA Tariff PSC No. 2 - Telephone, Section 1)

See Statement of Metropolitan Transit Authority Surcharge.