DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

Effective: February 5, 2016

Leaf 1 Revision: 0 Superseding Revision:

## DTC CABLE INC. d/b/a DELHI LONG DISTANCE

# REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO COMMUNICATIONS SERVICES WITHIN THE STATE OF NEW YORK

This access tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications business services provided by **DTC Cable Inc. d/b/a Delhi Long Distance** within the state of New York. This tariff is on file with the New York Public Service Commission and at the Company's places of business.

Leaf: 2

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### CONTACTING THE PUBLIC SERVICE COMMISSION

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries):

- 1-800-342-3377 for Continental United States
- 1-800-662-1220 for Hearing/Speech Impaired: TDD
- 518-472-8502 for fax
- 2. Online:

http://www.dps.ny.gov/complaints.html or,

3. By Mail:

NYS Department of Public Service Office of Consumer Services 3 Empire State Plaza Albany, NY 12223-1350

Status: EFFECTIVE Effective Date: 02/05/2016 Received: 11/10/2015

# DTC CABLE INC. D/B/A DELHI LONG DISTANCE

Leaf: 3 Revision: 0 P.S.C. NO. 2 – Access Superseding Revision: Effective: February 5, 2016

## TABLE OF CONTENTS

Title Leaf	Leai i
Contacting the Public Service Commission	Leaf 2
Table of Contents	Leaf 3
Concurring Carriers	Leaf 4
Connecting Carriers	Leaf 4
Other Participating Carriers	Leaf 4
Explanation of Notes	Leaf 5
General Regulations	Section 1
Rules and Regulations	Section 2
Switched Access	Section 3
Special Access	Section 4
Special Arrangements / Customer Contracts	Section 5
Telephone Service Priority	Section 6
Special Services Discount Program	Section 7

Received: 08/07/2017 Status: EFFECTIVE Effective Date: 09/07/2017

DTC CABLE INC. DBA DELHI LONG DISTANCE

P.S.C. NO. 2 – Access

Revision: 1 Superseding Revision: 0 Effective: September 7, 2017

## **CONCURRING CARRIERS**

None

## **CONNECTING CARRIERS**

None

#### OTHER PARTICIPATING CARRIERS

None

#### CONCURRENCE AND EXCEPTIONS

DTC Cable, Inc. concurs in Verizon New York Inc. PSC NY No. 8 - Communications except for the following:

- Optional Services, Directory Listing Service
- Optional Services, Directory Assistance
- Optional Services, Information Services and Mass Announcement (976/394 and 970/540)
- Rates and Charges, Common Channel Signaling Network Interconnection (CCS/SS7)
- Rates and Charges, Optional Services, Directory Assistance

(N)

(N)

Leaf: 4

Issued by: Office of the President, DTC Cable Inc., 107 Main Street, Delhi, New York 13753

DTC CABLE INC. D/B/A DELHI LONG DISTANCE
P.S.C. NO. 2 — Access

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

Leaf: 5

#### **EXPLANATION OF NOTES**

- (C) Indicates Changed Regulation
- (D) Indicates Discontinued Rate or Regulation
- (I) Indicated Rate Increase
- (M) Indicates Move in Location of Text
- (N) Indicates New Rate or Regulation
- (R) Indicates Rate Reduction
- (T) Indicates Change of Text Only

Received: 11/10/2015

Status: EFFECTIVE Effective Date: 02/05/2016

Leaf: 6

# DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access

Effective: February 5, 2016

Revision: 0

Superseding Revision:

## **CONTENTS**

## SECTION 1 – GENERAL REGULATIONS

		Leaf
1.1	Application of Tariff	7
1.2	Definitions	8
1.3	Undertaking of the Company	11

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

Effective: February 5, 2016 Superseding Revision:

Leaf: 7 Revision: 0

#### SECTION 1 – GENERAL REGULATIONS

#### 1.1 APPLICATION OF TARIFF

- 1. This tariff contains regulations, rates and charges applicable to the provision of access services by DTC Cable Inc. d/b/a Delhi Long Distance ("Company") to Customers.
- 2. The provision of service by the Company as set forth in this tariff does not constitute a joint undertaking with the Customer for the furnishing of any service.
- 3. Switch Access service is available only to certified telecommunications carriers located throughout the State of New York.
- 4. Other services contained in this tariff are available to business customers for wholesale or retail purposes pursuant to customer specific contract terms. Such contract terms will include
- 5. The Company does not provide either retail residential or basic business services.
- 6. When services and facilities are provided in part by the Company and in part by other Companies, the regulations of the Company apply to that portion of the service or facilities which it supplies.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Effective: February 5, 2016

Superseding Revision:

Leaf: 8 Revision: 0

## SECTION 1 – GENERAL REGULATIONS (Cont'd)

#### 1.2 **DEFINITIONS**

ACCESS CODE – Denotes a uniform code assigned by the Company to an individual Customer. The code has the form 10XXX, 10XXXXX, 950-0XXX, or 950-1XXX.

ACCESS MINUTES - Denotes that usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

ACCESS TANDEM – A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's premises.

ANSWER SUPERVISION – The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the Customer's point of termination as an indication that the called party has answered or disconnected.

CALL – A Customer attempt for which the complete address code is provided to the service end office.

CARRIER OR COMMON CARRIER – Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

CENTRAL OFFICE – A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

CHANNEL – A communications path between two or more points of termination.

COMMUNICATIONS SYSTEM - Denotes channels and other facilities that are capable of communications between terminal equipment provided by other than the Company.

COMPANY – (company name)

CUSTOMER – Any individual, partnership, association, corporation or other entity that subscribes to the services offered under this tariff, including both Interexchange Carriers and End Users.

CUSTOMER DESIGNATED PREMISES - The premises specified by the Customer for termination of Access Services.

DUAL TONE MULTIFREQUENCY (DTMF) – Tone signaling, also known as touch tone signaling.

END OFFICE SWITCH – A Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

Effective: February 5, 2016 Superseding Revision:

Leaf: 9 Revision: 0

#### SECTION 1 – GENERAL REGULATIONS, (Cont'd)

## 1.2 DEFINITIONS (Cont'd)

END USER – Any customer of an intrastate telecommunications service that is not a Carrier or Common Carrier, except that a Carrier shall be deemed to be an End User when such Carrier uses a telecommunications service for administrative purposes. A person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be an End User if all resale transmissions offered by such reseller originate on the premises of such reseller when making such service available to others, directly or indirectly.

ENTRY SWITCH – First point of switching.

EXCHANGE – A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

FACILITIES – Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this tariff.

FIRST POINT OF SWITCHING – The first Company location at which switching occurs on the terminating path of a call proceeding from the Customer premises to the terminating end office and, at the same time, the last Company location at which switching occurs on the originating path of a call proceeding from the originating end office to the Customer premises.

INTERSTATE COMMUNICATIONS – Any communications with that crosses over a state boundary. Interstate Communications includes interstate and international communications.

INTRASTATE COMMUNICATIONS – Any communication that originates and terminates within the same state and is subject to oversight by a state regulatory commission as provided by the laws of the state involved.

LOCAL ACCESS AND TRANSPORT AREA (LATA) – A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL CALLING AREA – A geographical area, as defined in the Company's local or general exchange service tariff in which an End User may complete a call without incurring toll usage charges.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

Effective: February 5, 2016 Superseding Revision:

Leaf: 10 Revision: 0

#### SECTION 1 – GENERAL REGULATIONS, (Cont'd)

## 1.2 DEFINITIONS (Cont'd)

MESSAGE – A Message is a Call as defined above.

OFF-HOOK – The active condition of Switched Access Service or a telephone exchange line.

ON-HOOK – The idle condition of Switched Access Service or a telephone exchange line.

ORIGINATING DIRECTION – The use of Switched Access Service for the origination of calls from an End User premises to a carrier's premises.

POINT OF TERMINATION – The point of demarcation within a customer–designated premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and customer–provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

PREMISES – A building or buildings on contiguous property, not separated by a public highway or right–of–way.

SERVING WIRE CENTER – The wire center from which the Customer–designated premises normally obtains dial tone from the Company.

SPECIAL ACCESS CIRCUIT – The physical pathway for transmission of information between a dedicated originating point and a dedicated terminating point.

TERMINATING DIRECTION – The use of Switched Access Service for the completion of calls from a carrier's premises to an End User premises.

TRANSMISSION PATH – An electrical path capable of transmitting signals within the range of the service offering. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant used in the telecommunications industry.

TRUNK – A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

TRUNK GROUP – A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

WIRE CENTER – A physical location in which one or more central offices, used for the provision of exchange services, are located.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE
P.S.C. NO. 2 – Access

Effective: February 5, 2016 Superseding Revision:

Leaf: 11

Revision: 0

## SECTION 1 – GENERAL REGULATIONS, (Cont'd)

## 1.3 UNDERTAKING OF THE COMPANY

The Company shall be responsible only for the installation, operation and maintenance of service that it provides and does not undertake to transmit messages under this tariff.

Services provided under this tariff are provided 24 hours a day, seven days per week, unless otherwise specified in applicable sections of this tariff.

Received: 11/10/2015

Status: EFFECTIVE Effective Date: 02/05/2016

Leaf: 12

# DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access

Revision: 0 Superseding Revision: Effective: February 5, 2016

## **CONTENTS**

## SECTION 2 – RULES AND REGULATIONS

		Leaf
2.1	Use of Facilities and Service	13
2.2	Minimum Period of Service	15
2.3	Surcharges	16
2.4	Payment for Services Rendered	17
2.5	Deposits	18
2.6	Advance Payments	19
2.7	Disputed Bills	19
2.8	Inspection, Testing and Adjustment	20
2.9	Suspension or Termination of Service	21
2.10	Obligations of the Customer	27
2.11	Automatic Number Identification	31
2.12	Determination of Mileage	34

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 - RULES AND REGULATIONS

#### 2.1 USE OF FACILITIES AND SERVICE

#### 2.1.1 Use of Service

1. Service may be used for any lawful purpose by the Customer or by any End User.

Leaf: 13

- 2. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
- 3. Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws
- 4. Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.
  - a. Service may be used for any lawful purpose by the Customer or by any End User.
  - b. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
  - c. Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.
- 5. Acceptance or delivery of traffic by Customer to Company for purposes of serving end users constitutes acceptance of the terms of this tariff.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

## 2.1 USE OF FACILITIES AND SERVICE (Cont'd)

#### 2.1.2 Limitations

1. Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.

Leaf: 14

- 2. The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- 3. The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- 4. The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- 5. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

#### 2.1.3 Customer–Authorized Use

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

## 2.1 USE OF FACILITIES AND SERVICE (Cont'd)

#### 2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

Leaf: 15

## 2.2 MINIMUM PERIOD OF SERVICE

The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

#### 2.3 SURCHARGES

- 2.3.1 Sales, Use and Excise Taxes In addition to all recurring, non–recurring, and minimum usage surcharges and special charges, the customer shall also be responsible and pay all applicable federal, state, and local sales, use, and excise taxes.
- 2.3.2 Gross Revenue, Gross Income, and Gross Earnings Surcharges Tax Surcharges
  - 1. In addition to all recurring, non-recurring, minimum usage surcharges and special charges, the customer shall also be responsible and pay each of the following surcharges to be imposed on all charges for recurring, non-recurring, minimum usage or special charges designated to recover gross revenue, gross income and gross earnings taxes imposed on the carrier.

The Surcharge for State Gross Income and Gross Earnings Taxes is a monthly surcharge to recover the additional expense related to the State Gross Income and Gross Earnings Taxes and applies to all charges for recurring, minimum, usage, or special charges for intrastate services.

Leaf: 16

- 2. The surcharge imposed under (a) above will be added to all recurring, non-recurring, minimum usage surcharges or special charges for services, and together with such charges, shall be subject to all sales, use, and excise taxes imposed by Section 2.3.1
- 2.3.3 The applicable rates for the surcharges listed in (a) above are shown in Section 2.3.4. Any changes to these rates will be filed on 15 days' notice to Customers and the Commission as directed by the Commission. Whenever the state levies a new tax on the Company's gross revenues, the Commission may approve new surcharge factors, and the Company will file a revised surcharge as directed by the Commission.
- 2.3.4 Gross Receipts Tax Surcharge Rate

Services provided for resale 0.38% All other Services 2.96%

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

Leaf: 17

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

#### 2.4 PAYMENT FOR SERVICE RENDERED

- 2.4.1 Service is provided and billed on a monthly basis. Bills are due and payable on the due date stated on the invoice. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the overdue charges accruing at the rate of 1.5% per month or the highest rate allowed by law, whichever is lower. Collection fees on overdue charges shall begin to accrue when the Account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.
- 2.4.2 The Customer is responsible for payment of all charges for service furnished to the Customer, or the Customer's agents, End Users or customers. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported promptly to the Company.
- 2.4.3 The Company reserves the right to assess a charge of \$10.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. The foregoing shall not limit the Company's right to discontinue service for returned checks or drafts under Section 2.9.1 below.

#### 2.4.4 Application of Late Payment Charge

- 1. Late payment charges do not apply to final accounts.
- 2. Late payment charges do not apply to government agencies of the State of New York. These agencies are required to make payment in accordance with the provisions of Article XI–A of the New York State Finance Law (Chapter 153 of the Laws of 1984).

Leaf: 18

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

#### 2.5 DEPOSITS

- 2.5.1 The Company reserves the right to examine the credit record of the Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit that the Company may apply against overdue charges. The amount of the security deposit shall be equal to two month's estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.
- 2.5.2 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.
- 2.5.3 If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.
- 2.5.4 When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

Leaf: 19

#### SECTION 2 - RULES AND REGULATIONS (Cont'd)

#### 2.6 ADVANCE PAYMENTS

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months estimated billing.

#### 2.7 DISPUTED BILLS

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may, within 30 days of the date of the bill containing the disputed amount, request, and the Company shall comply with the request, an in–depth investigation and review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or service shall be subject to cancellation under Section 2.9 following). The Company shall communicate to the Customer the results of such investigation and review as soon as reasonably possible.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

Leaf: 20

## SECTION 2 - RULES AND REGULATIONS (Cont'd)

#### 2.8 INSPECTION, TESTING AND ADJUSTMENT

- 2.8.1 The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.
- 2.8.2 The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
- 2.8.3 Upon reasonable notice, the facilities or equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company. No interruption allowance shall be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty–four hours in length and is requested by the Customer.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

P.S.C. NO. 2 – Access

Revision: 0

Effective: February 5, 2016

Superseding Revision:

#### SECTION 2 - RULES AND REGULATIONS (Cont'd)

#### 2.9 SUSPENSION OR TERMINATION OF SERVICE

#### 2.9.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the Customer must remit a Connection Charge as well as any payment due and any applicable deposits prior to reconnection.

Leaf: 21

Suspension or termination shall not be made until:

- a. At least 10 days after written notification has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;
- b. At least 10 days after the Customer has either signed for or refused a registered letter containing written notification mailed to the billing address of the Customer.

Access service shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

## SECTION 2 – RULES AND REGULATIONS (Cont'd)

## 2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

## 2.9.2 Exceptions to Suspension and Termination

Access service shall not be suspended or terminated for:

a. Nonpayment of bills rendered for charges other than access service or deposits requested in connection with access service;

Leaf: 22

- b. Nonpayment for service for which a bill has not been rendered;
- c. Nonpayment for services that have not been rendered;
- d. Nonpayment of any billed charge that is in dispute or for the nonpayment of a deposit that is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures are in accordance with the Public Service Commission Rules and Regulations contained in 16 NYCRR Sections 631.9 and 631.10.
- e. Access service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

Effective: February 5, 2016 Superseding Revision:

## SECTION 2 – RULES AND REGULATIONS (Cont'd)

## 2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

## 2.9.3 Verification of Nonpayment

Access service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless The Company has verified, in a manner approved by the Public Service Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice.

Leaf: 23

Revision: 0

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access

Effective: February 5, 2016

Revision: 0

Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

#### 2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

#### 2.9.4 Termination for Cause Other Than Nonpayment

#### 1. General

The Company, after notice in writing to the Customer and after having given the Customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the Customer's premises under the following conditions:

Leaf: 24

- a. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the Customer of the rules and regulations governing the facilities and service furnished, or
- b. if, in the judgment of the Company, any use of the facilities or service by the Customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the Customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
- c. in the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
- d. in the event that service is connected for a Customer who is indebted to the Company for service or facilities previously furnished, that the Company may terminate service unless the Customer satisfies the indebtedness within 20 days after written notification.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

## 2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

- 2.9.4 Termination for Cause Other Than Nonpayment (Cont'd)
  - 2. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

Leaf: 25

- a. The use of facilities or service of the Company without payment of tariff charges;
- b. Permitting fraudulent use.
- 3. Abandonment or Unauthorized Use of Facilities
  - a. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate access service.
  - b. In the event that access service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same Customer at the same location:
    - 1. No charge shall apply for the period during which service had been terminated, and
    - 2. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

Effective: February 5, 2016 Superseding Revision:

## SECTION 2 – RULES AND REGULATIONS (Cont'd)

## 2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

- 2.9.4 Termination for Cause Other Than Nonpayment (Cont'd)
  - d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the Customer may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no connection charges will apply when the service is restored.

Leaf: 26

Revision: 0

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

#### 2.9 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

#### 2.9.5 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that an unauthorized person or persons are using the service. The Company may require that the request be submitted in writing as a follow–up to a request made by telephone.

Leaf: 27

#### 2.10 OBLIGATIONS OF THE CUSTOMER

#### 2.10.1 Damages

The Customer shall reimburse the Company for damages to Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the Customer, or resulting from improper use of the Company's facilities, or due to malfunction of any facilities or equipment provided by other than the Company, except that no Customer shall be liable for another Customer's actions.

#### 2.10.2 Ownership of Facilities

Facilities utilized by the Company to provide service under the provisions of this tariff shall remain the property of the Company. Such facilities shall be returned to the Company by the Customer, whenever requested, within a reasonable period following the request in as good condition as reasonable wear permits.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

#### 2.10 OBLIGATIONS OF THE CUSTOMER (Cont'd)

#### 2.10.3 Equipment Space and Power

The Customer shall furnish to the Company, at no charge, equipment space and electrical power required by the Company to provide services under this tariff at the points of termination of such services. The Customer and the Company shall mutually agree to the selection of AC or DC power. The Customer shall make necessary arrangements in order that the Company will have access to such spaces at reasonable times for installation, testing, repair, maintenance or removal of Company service.

Leaf: 28

## 2.10.4 Testing

The services provided under this tariff shall be made available to the Company at mutually agreed upon times in order to permit the Company to test, adjust and maintain the services in satisfactory operating condition. No credit will be allowed for any interruption during such tests and adjustments.

### 2.10.5 Design of Customer Services

The Customer shall be responsible for its own expense for the overall design of its services and for any redesigning or rearrangements of its services which may be required because of changes in facilities, operations or procedures of the Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

#### 2.10.6 Network Contingency Coordination

The Customer shall, in cooperation with the Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man–made disasters which affect telecommunications service.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

## 2.10 OBLIGATIONS OF THE CUSTOMER (Cont'd)

#### 2.10.7 Jurisdictional Reports

For Switched Access services, the Company will use the percentage of interstate originating feature group D to determine the percent of interstate usage to apply to all other switched access services provided by the Company to the Customer.

Leaf: 29

For Switched Access services for which the Company cannot determine the jurisdictional nature of Customer traffic and its related access minutes, the Company reserves the right to require the Customer to provide a projected estimate of its traffic, split between the interstate and intrastate jurisdictions. The Customer shall upon ordering service, and annually thereafter, report the percentage of interstate use and such report will be used for billing purposes until the Customer reports a different projected interstate percentage for a working trunk group. When the Customer adds trunks to or removes trunks from an existing group, the Customer shall furnish a revised projected interstate percentage that applies to the total trunk group. The revised report will serve as the basis for future billing and will be effective on the next bill date.

No pro-rating or back billing will be done based on the report. The Company may require call detail records to substantiate projected interstate usage provided to the Company. In the event that the required jurisdictional report is not provided, the Company recorded or estimated percentage of interstate usage will be applied to the bill.

The Company may request this detailed information annually. If the audit results represent a substantial deviation from the Customer's previously reported PIU for the period upon which the audit was based, the call detail records may be requested more than once annually.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

Effective: February 5, 2016 Superseding Revision:

## SECTION 2 – RULES AND REGULATIONS (Cont'd)

## 2.10 OBLIGATIONS OF THE CUSTOMER (Cont'd)

#### 2.10.8 Mixed Interstate and Intrastate Access Service

When mixed interstate and intrastate Access Service is provided, all charges, including nonrecurring charges, usage charges, and optional features, will be prorated between interstate and intrastate. The percentage provided in the reports as set forth in 2.10.7 will serve as the basis for prorating the charges. The percentage of an Access Service to be charged as intrastate is applied in the following manner:

Leaf: 30 Revision: 0

- 1. For nonrecurring chargeable rate elements, multiply the percent intrastate use times the quantity of chargeable elements times the state tariff rate per element.
- 2. For usage sensitive chargeable rate elements, multiply the percent intrastate use times actual use (measure or Company assumed average use) times the stated rate.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

#### 2.11 AUTOMATIC NUMBER IDENTIFICATION

#### 2.11.1 General

This option provides the automatic transmission of a seven or ten digit number and information digits to the Customer's premises for calls originating in the LATA, to identify the calling station. The ANI feature, which is a software function, will be associated on a call–by–call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a Customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an access tandem and a Customer's premises.

Leaf: 31

Additional ANI information digits are available with Feature Group D only. These information digits will be transmitted as agreed to by the Customer and the Company.

## 2.11.2 Up to 7-Digit Out-pulsing of Access Digits to Customer

This Option provides for the end office capability of providing up to 7 digits of the uniform access code (950–10XX) to the Customer premises. The Customer can request that only some of the digits in the access code be forwarded. The access code digits would be provided to the Customer premises location using multi-frequency signaling, and transmission of the digits would precede the forwarding of ANI if that feature were provided. It is available with Feature Group B.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

## 2.11 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

#### 2.11.3 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

Leaf: 32

- 1. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- 2. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- 3. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

#### 2.11 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

#### 2.11.3 Regulations (cont'd)

4. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.

Leaf: 33

- 5. Telephone Corporations must make reasonable efforts to adopt and apply procedures designed to provide reasonable safeguards against the aforementioned abuses of ANI.
- 6. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Company until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24–month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.
- 7. The ten-digit ANI telephone number is only available with Feature Group D. The ten-digit ANI telephone number consists of the Numbering Plan Area (NPA) plus the seven-digit ANI telephone number. The ten-digit ANI telephone number will be transmitted on all calls except in the case of ANI failure, in which case only the NPA will be transmitted (in addition to the information digit described below).

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access

Effective: February 5, 2016

Revision: 0

Superseding Revision:

#### SECTION 2 – RULES AND REGULATIONS (Cont'd)

#### 2.11 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

#### 2.11.3 Regulations (Cont'd)

8. Where ANI cannot be provided, information digits will be provided to the Customer.

Leaf: 34

9. The information digits identify: (1) telephone number is the station billing number – no special treatment required, (2) ANI failure has occurred in the end office switch which prevents identification of calling telephone number – must be obtained by operator or in some other manner. The ANI telephone number is the listed telephone number of the Customer and is not the telephone number of the calling party.

#### 2.11.4 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings pursuant to the Public Service Law of the State of New York.

#### 2.12 DETERMINATION OF MILEAGE

Service for which rates are mileage sensitive are rated on the airline distance between the Company's switch location and Customer–designated premises or the end office of the Customer–designated premises.

Received: 11/10/2015

Status: EFFECTIVE Effective Date: 02/05/2016

# DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Effective: February 5, 2016 Leaf: 35 Revision: 0 Superseding Revision:

## **CONTENTS**

## SECTION 3 – SWITCHED ACCESS SERVICE

	L	eat
3.1	General	. 36
3.2	Rate Categories	. 36
3.3	Obligations of the Company	. 38
3.4	Obligations of the Customer	. 41
3.5	Rate Regulations	. 42
3.6	Rates and Charges	44

Leaf: 36

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

#### SECTION 3 – SWITCHED ACCESS SERVICE

#### 3.1 GENERAL

Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point electrical communications path between a Customer's premises and an End User's premises. It provides for the use of common terminating, switching and trunking facilities, and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an End User's premises to a Customer's premises in the LATA where it is provided.

The application of rates for Switched Access Service is described in Sections 3.5 and 3.6 following. Rates and charges for services other than Switched Access Service, e.g., a Customer interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services.

#### 3.2 RATE CATEGORIES

There are three rate categories whose components create the switched access rate for Switched Access Service:

- Local Switching
- Local Transport
- Common Line (see Section 5 of this tariff)

#### 3.2.1 Local Switching

Local Switching provides for the use of end office switching equipment. Included in Local Switching are:

<u>Common Switching</u>, which provides the local end office switching functions and optional features.

<u>Transport Termination</u>, which provides for the trunk side arrangements that terminate the Local Transport facilities. The Company will determine the number of Transport Terminations provided.

Where end offices are appropriately equipped, international dialing may be provided. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard equipped end office.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

### SECTION 3 – SWITCHED ACCESS SERVICE (Cont'd)

### 3.2 RATE CATEGORIES (Cont'd)

### 3.2.2 Local Transport

The Local Transport rate category provides the transmission facilities between the Customer premises and the end office switch(es) where the Customer traffic is switched to originate or terminate its communications.

Leaf: 37

Local Transport is a two-way voice frequency transmission path composed of facilities determined by the Company. The two-way voice frequency path permits the transport of calls in the originating direction (from the End User end office switch to the Customer's premises) and in the terminating direction (from the Customer premises to the end office switch), but not simultaneously. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

The Company will work cooperatively with the Customer in determining (1) whether the service is to be directly routed to an end office switch or through an access tandem switch, and (2) the directionality of the service.

### 1. Transmission Paths

The number of Transport transmission paths provided is based on the Customer's order and is determined by the Company.

### 2. Interconnection

Interconnection of non-Company switched access transport facilities is available between an end office and a Customer point of presence where such facilities are provided.

> DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

Revision: 0 Effective: February 5, 2016 Superseding Revision:

Leaf: 38

### SECTION 3 – SWITCHED ACCESS SERVICE (Cont'd)

#### 3.3 **OBLIGATIONS OF THE COMPANY**

The Company has certain obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

#### 3.3.1 Network Management

The Company will administer its network to provide acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company's network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of any traffic carried over its network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

Effective: February 5, 2016 Superseding Revision:

Leaf: 39 Revision: 0

### SECTION 3 – SWITCHED ACCESS SERVICE (Cont'd)

### 3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

# 3.3.2 Design and Traffic Routing of Switched Access Service

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices where busy hour minutes of capacity are ordered. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two—way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two—wire or four—wire trunk terminating equipment. Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans. If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access

Effective: February 5, 2016

Revision: 0

Superseding Revision:

### SECTION 3 – SWITCHED ACCESS SERVICE (Cont'd)

### 3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

### 3.3.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Company through its own service evaluation routines, may also be made available to the Customer based on previously arranged intervals and format. The data provides information on overall end-to-end call completion and non-completion performance e.g., Customer equipment blockage, failure results and transmission performance. The data does not include service performance data that is provided under other tariff sections, e.g., testing service results. If data is to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

Leaf: 40

# 3.3.4 Trunk Group Measurements Reports

Subject to availability, the Company will make available trunk group data in the form of usage in CCS, peg count and overflow to the Customer based on previously agreed to intervals.

### DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

### SECTION 3 – SWITCHED ACCESS SERVICE (Cont'd)

### 3.4 OBLIGATIONS OF THE CUSTOMER

The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

### 3.4.1 Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable.

# 1. Jurisdictional Reports

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing reports as set forth in Section 2.10.7 preceding. Charges will be apportioned in accordance with those reports.

Leaf: 41

### 2. Code Screening Reports

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

The Company will administer its network in such a manner that the impact of traffic surges due to peaked 900 Access Service traffic on other access service traffic is minimized. Network management controls as defined in Section 3.3.1 may be implemented at the Company option to ensure acceptable service levels

# 3.4.2 On and Off–Hook Supervision

The Customer facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

### 3.4.3 Trunk Group Measurements Reports

With the agreement of the Customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Company. The data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

Leaf: 42

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access

Effective: February 5, 2016

Revision: 0

Superseding Revision:

# SECTION 3 – SWITCHED ACCESS SERVICE (Cont'd)

### 3.5 RATE REGULATIONS

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

Access Charges are applied on a per access minute basis. Access minute charges are accumulated over a monthly period.

### 3.5.1 Minimum Periods

Switched Access Service is provided for a minimum period of one month.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

### SECTION 3 – SWITCHED ACCESS SERVICE (Cont'd)

### 3.5 RATE REGULATIONS (Cont'd)

### 3.5.2 Cancellation of Access Service Order

A Customer may cancel an Access Order for the installation of service on any date prior to notification by the Company that service is available for the Customer's Use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a Customer or End User is unable to accept Access Service within 30 calendar days of the original service date, the Access Order will be canceled and applicable charges will apply.

Leaf: 43

1. Prior to Firm Order Confirmation Date

If an Access Order is canceled prior to the Firm Order Confirmation date, no charges will apply.

2. On or After Firm Order Confirmation Date

If an Access Order is canceled on or after the Firm Order Confirmation date, the Customer will be billed a flat cancellation fee.

Cancellation Fee \$110.00

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access

Effective: February 5, 2016

Revision: 0

Superseding Revision:

# SECTION 3 – SWITCHED ACCESS SERVICE (Cont'd)

### 3.6 RATES AND CHARGES

### 3.6.1 Recurring Charges

End Office Charges
 Local Switching

 Per Access Minute

Originating: Rates and charges are set forth in FCC No. 11, Section

Leaf: 44

31.6.2

Terminating: Rates and charges are set forth in FCC No. 11, Section

31.6.2

Shared Trunk Port Per Access Minute

Originating: Rates and charges are set forth in FCC No. 11, Section

31.6.2

Terminating: Rates and charges are set forth in FCC No. 11, Section

31.6.2

Composite Rate

Terminating Rates and charges are set forth in FCC No. 11, Section

31.6.2

2. Local Transport Per Access Minute

Originating: Rates and charges are set forth in FCC No. 11, Section

31.6.1

Terminating: Rates and charges are set forth in FCC No. 11, Section

31.6.1

3. 800 Data Base Access Service

**Query Charges** 

Basic queries: Rates and charges are set forth in FCC No. 11, Section

31.6.5

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

Effective: February 5, 2016 Superseding Revision:

Leaf: 45 Revision: 0

# **CONTENTS**

SECTION 4 – SPECIAL ACCESS SERVICE

[RESERVED FOR FUTURE USE]

Received: 11/10/2015

Status: EFFECTIVE Effective Date: 02/05/2016

# DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Effective: February 5, 2016 Leaf: 46 Revision: 0 Superseding Revision:

# **CONTENTS**

# SECTION 5 – SPECIAL ARRANGEMENTS

		Leaf
5.1	Special Construction	47
5.2	Non–Routine Installation and/or Maintenance	48
5.3	Customer Specific Contracts	48

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

### SECTION 5 – SPECIAL ARRANGEMENTS

### 5.1 SPECIAL CONSTRUCTION

### 5.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

Leaf: 47

- a) nonrecurring charges;
- b) recurring charges;
- c) termination liabilities; or
- d) combinations of (a), (b), and (c).

# 5.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- 1. The period on which the termination liability is based is the estimated service life of the facilities provided.
- 2. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
  - a. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
    - a) equipment and materials provided or used;
    - b) engineering, labor, and supervision;
    - c) transportation; and
    - d) rights of way and/or any required easements;
  - b. license preparation, processing, and related fees;
  - c. tariff preparation, processing and related fees;
  - d. cost of removal and restoration, where appropriate; and
  - e. any other identifiable costs related to the specially constructed or rearranged facilities.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

Leaf: 48

### SECTION 5 – SPECIAL ARRANGEMENTS (Cont'd)

### 5.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

### 5.3 CUSTOMER SPECIFIC CONTRACTS

The Company may provide any of the services offered under this Service Tariff, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this Access Service Tariff do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract. Services provided under this Access Service Tariff are not eligible for any promotional offerings which may be offered by the Company from time to time. Contract terms and conditions pursuant to this section are available to any similarly situated Customer that places an order within 90 days of the contract effective date.

Received: 11/10/2015

Status: EFFECTIVE Effective Date: 02/05/2016

# DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access

Effective: February 5, 2016

Leaf: 49 Revision: 0 Superseding Revision:

# **CONTENTS**

# SECTION 6 – TELECOMMUNICATIONS SERVICE PRIORITY

		Leaf
6.1	General	50
6.2	Ordering	50
6.3	Provisioning Priority	50
6.4	Restoration Priority	51
6.5	Obligations of the Customer	51
6.6	Obligations of the Company	52
6.7	Pricing	53

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

Leaf: 50

### SECTION 6 – TELECOMMUNICATIONS SERVICE PRIORITY

### 6.1 General

Telecommunications Services Priority (TSP) is a priority restoration and provisioning service offered to Customers whose telecommunications needs meet national Security Emergency preparedness (NS/EP) specifications as determined by the TSP program Office. TSP services fall into two categories. Emergency and Essential Emergency Services are newly ordered services so critical as to require provisioning at the earliest possible time, without regard to the service users' cost. Essential Services are all other NS/EP services assigned restoration and/or provisioning priorities with the TSP system.

### 6.2 Ordering

In order to qualify for TSP services, the Customer must obtain a certificate from the TSP Program Office specifying the circuits and their level of restoration and provisioning priority. Customers can request assignment to the TSP System through the following agencies:

Customer	Contact			
Federal Agencies	TSP program Office			
State/Local Governments	Federal Emergency Management Agency			
Foreign Governments	Departments of State or Defense			
Private Industry	Through Federal Agency which has a contractual relationship involving NS/EP functions			

TSP service is applicable to services which include local exchange service, private line service, switched access service and dedicated access service. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request The Customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the company to obtain TSP System Service.

# 6.3 Provisioning Priority

If the Customer requires service within a shorter time interval than the Company can provide, and the requested service qualifies for NS/EP, the Customer may elect to invoke NS/EP treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office.

Leaf: 51

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

### SECTION 6 – TELECOMMUNICATIONS SERVICE PRIORITY (Cont'd)

### 6.4 Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NS/EP telecommunications services. The Company will restore these services before services without restoration assignments in the order of priority assignments. When the Company recognizes a TSP service as being out of service, unusable, or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable.

- A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service.
- A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away.
- If the value 0 has been assigned, then no restoration priority is applicable to this service.

# 6.5 Obligations of the Customer

- 1. In all instances, the Customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Company.
- 2. Only the Customer or its authorized agent as indicated in a letter of agency on file with the Company is allowed to order TSP system service.
- 3. All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirement of that assignment.
- 4. In obtaining TSP system service, the Customer consents to the release of certain information by the company to the federal government in order to maintain and administer the TSP System. Such information includes: the Customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service identification number associated with the NS/EP service.
- 5. The Company will attempt to notify the customer of expected charges. The Customer when invoking NS/EP treatment, recognizes that quoting charges and obtaining permission beforehand may not be practicable and may cause unnecessary delays and, as a result, grants the Company the right to quote and bill charges after provisioning the service.

Leaf: 52

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

# SECTION 6 – TELECOMMUNICATIONS SERVICE PRIORITY (Cont'd)

# 6.5 Obligations of the Customer (Cont'd)

- 6. During certain emergencies the Customer may request TSP assignments verbally and the company will accept such verbal notifications. The Customer must submit a written order to the company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service become immediately due and payable and the requested TSP priority is revoked.
- 7. The Customer must request and justify revalidation of all priority level assignments at least every three years.
- 8. Additionally, the NCS manual 3-1-1, "Telecommunications service Priority (TSP) System for National Security Preparedness (NS/EP Service User Manual)" prescribes specific conditions which warrant NS/EP treatment and related procedures.

### 6.6 Obligations of the Company

- 1. The Company will allocate resources to ensure the best efforts to provide NS/EP services by the time required.
- 2. The Company will work TSP system services in the order of the priority level assignments.

The priority sequence is as follows: Restore NS/EP services assigned restoration priority 1 Provision Emergency NS/EP services Restore NS/EP services assigned restoration priority 2, 3, 4 or 5 Provision NS/EP service assignment provisioning priority 1, 2, 3, 4 or 5.

- 3. The Company will work cooperatively with other providers of NS/EP services to ensure end-to-end service even if only a portion of the service is provided by the Company.
- 4. TSP service will be provided in accordance with the guidelines set forth in NCS manual 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Preparedness (NSEP) Service Vendor Handbook."

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2 – Access Effective: February 5, 2016

Superseding Revision:

Leaf: 53

Revision: 0

SECTION 6 – TELECOMMUNICATIONS SERVICE PRIORITY (Cont'd)

# 6.7 Pricing

Four rate elements apply to TSP pricing:

1. Priority Installation Nonrecurring Charge applies in addition to other normal charges for the expedited installation of a TSP circuit.

Per circuit ICB

2. Priority Restoration Nonrecurring Level Implementation Charge B applies when a circuit is first given a TSP restoration level.

Per circuit ICB

3. Priority Restoration Monthly maintenance Charge B applies to TSP circuits.

Per circuit ICB

4. Priority Restoration Nonrecurring Level Change Charge B applies when a restoration level is modified on a TSP circuit.

Per circuit ICB

DTC CABLE INC. D/B/A DELHI LONG DISTANCE P.S.C. NO. 2-Access

P.S.C. NO. 2 – Access

Effective: February 5, 2016

Revision: 0

Superseding Revision:

Leaf: 54

# **CONTENTS**

SECTION 7 -	SPECIAL	SERVICES	DISCOUNT	PROGRAM
occion 1 -	$\mathbf{o}$	DEIX VICEO	DISCOUNT	

		Leaf
7.1	Schools and Libraries Discount Program	55
7.2	Health Care Providers Support Program	57

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

### CONTENTS

### SECTION 7 – SPECIAL SERVICES DISCOUNT PROGRAM (Cont'd)

# 7.1 Schools and Libraries Discount Program

### 7.1.1. General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff and the (additional company tariff references, if appropriate) at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

Leaf: 55

As indicated in the Rules, the discounts will be between 20 and 90 percent of the prediscount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A schools level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. to be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules.

Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access

Effective: February 5, 2016

Revision: 0

Superseding Revision:

### SECTION 7 – SPECIAL SERVICES DISCOUNT PROGRAM (Cont'd)

# 7.1 Schools and Libraries Discount Program (Cont'd)

### 7.1.2 Obligation of Eligible Schools and Libraries – Requests for Service

1. Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.

Leaf: 56

- 2. Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC and follow established procedures.
- 3. Services requested will be used for educational purposes.
- 4. Services will not be sold, resold or transferred in consideration for money or any other thing of value.

### 7.1.3. Obligations of the Company

- 1. The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules, are included as an attachment to this tariff.
- 2. The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
- 3. In competitive bidding situations, the Company may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

### SECTION 7 – SPECIAL SERVICES DISCOUNT PROGRAM (Cont'd)

### 7.1 Schools and Libraries Discount Program (Cont'd)

### 7.1.4. Discounted Rates for Schools and Libraries

1. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.

Leaf: 57

- 2. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- 3. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.
- 4. The discount matrix for eligible schools, libraries and consortia is included as an attachment to this tariff.

# 7.2 Health Care Providers Support Program

### 7.2.1. General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Order in Cases 94-C-0095 and 28425, issued November 4, 1997. The FCC Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.601 et. seq., and any amendments made thereto.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

### SECTION 7 – SPECIAL SERVICES DISCOUNT PROGRAM (Cont'd)

# 7.2 Health Care Providers Support Program (Cont'd)

### 7.2.2. Regulations

1. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.

Leaf: 58

- 2. Reduced rates are available only to the extent that they are funded by the federal universal service fund.
- 3. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.

### 7.2.3 Responsibility of Eligible Health Care Providers

- 1. Rural health care providers and consortia shall participate in a competitive bidding process for all services eligible for reduced rates in accordance with any state and local procurement rules.
- 2. Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.
- 3. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
- 4. A health care provider that cannot obtain toll free access to an Internet Service Provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.
- 5. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

DTC CABLE INC. D/B/A DELHI LONG DISTANCE

P.S.C. NO. 2 – Access Revision: 0
Effective: February 5, 2016 Superseding Revision:

### SECTION 7 – SPECIAL SERVICES DISCOUNT PROGRAM (Cont'd)

### 7.2 Health Care Providers Support Program (Cont'd)

### 7.2.4 Responsibility of the Company

1. The Company shall offer the rates and charges as specified in this tariff, to eligible health care providers to the extent that facilities and services are available and offered in the tariffs.

Leaf: 59

- 2. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.
- 3. In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to New York State Public Service Commission approval.

# 7.2.5. Rates and Charges

The following price adjustments will be available to eligible rural health care providers, except subparagraph 3, which shall be available to all eligible health care providers, regardless of location.

- 1. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in New York State with a population of at least 50,000.
- 2. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in New York State with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state.
- 3. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charge credits are available pursuant to applicable toll tariffs.