

P.S.C. No. 1 - Telephone
Germantown Telephone Company Inc d/b/a GTel Teleconnections

Section 4
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COMPANY SPECIFIC SERVICES

A. RENTAL OF CABLE PAIRS

Signal-Alarm Systems-Special Extensions

- | | |
|--------------------------------------|-------------------------|
| 1. Within the base rate area between | |
| 2 blocks using separate cable pairs | |
| in different cables | \$1.49 per 1/10 mile |
| Two blocks or more | \$3.48 per 1/10 mile |
| 3. Outside base rate area same cable | |
| | \$.74 per 1/10 or less |
| | \$1.49 per 2/10 or less |
| | \$2.24 per 3/10 or less |
| | \$2.98 per 5/10 or less |
| | \$3.48 per 3/4 or less |
| | \$3.48 per 1 or less |
| For each 1/4 mile or fraction | |
| thereof over 1 mile. | \$.99 |
| 4. Drop wire and Station Wiring | |
| (300 ft. limit) | \$.60 |

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COMPANY SPECIFIC SERVICES

RESERVED FOR FUTURE USE

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COMPANY SPECIFIC SERVICES

C. VOICE MAIL SERVICE

1. Description of service

Voice mail is a software controlled system located in the central office. The system records and stores/voice messages for subsequent playback in a voice mailbox arrangement.

Each voice mailbox provides a personalized greeting for callers, prompts (ability to override prompts), customer tutorial, mnemonic commands, passcode security, time-date stamp on each message and name confirmation upon customer entry. All mailboxes are equipped with stutter dial tone.

2. Types of Voice Mailboxes

a. Basic Call Answer

A voice mailbox that is equipped to play a personal greeting to the caller and to record the caller's message. Maximum message length is 1 minute; maximum storage is 10 messages; unplayed retention is 7 days; played retention is 5 days.

b. Enhanced Call Answering

A voice mailbox that is equipped to play a personal greeting to the caller and to record the caller's message. The eight number speed dial feature is included in this mailbox. The maximum message length is 2 minutes; maximum storage is 20 messages; unplayed retention is 9 days; played retention is 7 days.

c. Family/Business Call Answering

A voice mailbox that is equipped to play a personal greeting to the caller and to record the caller's message. This mailbox is partitioned into 4 sub-mailboxes. Each sub-mailbox can store up to 5 one-minute messages. The maximum message length is 1 minute. Unplayed retention is 7 days and played retention is 5 days.

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COMPANY SPECIFIC SERVICES

C. Voice Mail Service (Cont'd)

d. Announcement Only Mailbox

A voice mailbox that is equipped to play a personal greeting or announcement and then disconnect. The calling party is not able to leave a message. The maximum announcement length is 4 minutes to only one destination.

e. Bulletin Board Service

The calling party is not able to leave a message. A mailboxes equipped to play a personal greeting to the caller and then allow a single digit touch calling selection. The call is routed to another voice mailbox selected by the caller where the caller may hear an announcement or a greeting or use Operator Revert (as described under Additional Features) if the option is utilized by the mailbox owner. Maximum greeting length is 4 minutes.

f. Basic Corporate Messaging

A voice mailbox is equipped to play personal greeting to the caller and to record the callers message. The message notification feature is included in this mailbox. The maximum message length is 1 minute, maximum storage is 15 messages; unplayed retention is 7 days; and played retention is 5 days.

g. Enhanced Corporate Messaging

A voice mailbox is equipped to play a personal greeting to the caller, record the callers message, and provide group broadcast. The maximum message length is 2 minutes, maximum storage is 25 messages. Unplayed retention is 9 days and played is 7 days. Operator Revert, Message Notification, and message forwarding as listed in Additional Features, are included in this mailbox.

3. Additional Features

a. Message Forwarding

This feature allows a message once deposited into a mailbox to be forwarded (delivered) to a telephone or answering machine either locally or long distance. (Applicable toll charges would apply to long distance calls)

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COMPANY SPECIFIC SERVICES

C. Voice Mail Service (Cont'd)

3. Additional Features (Cont'd)

b. Multiple Greetings

Allows a subscriber to set a greeting schedule and record a different greeting for different times during a day.(Ex: Morning, afternoon, after hours)

c. Operator Revert

Allows a caller to press 0 (Zero)once they are in a subscribers mailbox and be transferred to another telephone number for live assistance.

d. Message Notification

A subscriber can be notified of a message via a pager or by telephone contact either locally or long distance. (Applicable toll charges will apply to long distance calls)

e. Broadcast List

Allows the customer to have a list of individuals that they want to send an announcement. There is a maximum number of 20 member lists can be purchased and added together.

f. Retention Time

Retention time can be expanded for both played and unplayed messages. The time for both categories can be doubled for an additional charge on a monthly basis.

4. Rates

Rates for the above features are displayed in the company's PSC # 1 - Telephone Tariff in Section 3, Group 7.11 and Attachment A

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COMPANY SPECIFIC SERVICES

D. Measured - Extended Area Service

1. General

Measured - Extended Area Service (Measured EAS) is the measured interexchange calling plan for all calls placed to Copake, Pine Plains, and Rhinebeck exchanges from the Germantown exchange.

2. Rates

Measured - Extended Area Service (Measured - EAS) rates will be applied in addition to the appropriate monthly Local Exchange Service rate.

Exchange Name	Measurment	Day Rate	Evening Rate	Night Rate
Copake	First Minute	\$0.1172	\$0.0732	\$0.0457
	Ea. Add'l Min.	\$0.0765	\$0.0488	\$0.0315
Pine Plains	First Minute	\$0.1172	\$0.0732	\$0.0457
	Ea. Add'l Min.	\$0.0765	\$0.0488	\$0.0315
Rhinebeck	First Minute	\$0.1046	\$0.0504	\$0.0426
	Ea. Add'l Min.	\$0.0659	\$0.0465	\$0.0387

3. Application Periods

a. Rate Periods Except Holidays -
Copake, Pine Plains, Rhinebeck

Rate Period	From	Times Applicable To But Not Including	Days Applicable
Day	8:00 AM	5:00PM	Monday - Friday
Evening	5:00 PM	11:00 PM	Sunday - Friday
Night	11:00 PM	8:00 AM	All Days
	8:00 AM	11:00 PM	Saturday
	8:00 AM	5:00 PM	Sunday

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COMPANY SPECIFIC SERVICES

D. Measured - Extended Area Service (cont'd)

3. Application Periods (cont'd)

b. Holiday Rate Periods

1. Copake and Pine Plains

On Christmas Day (December 25), on New Year's Day (January 1), on Independence Day (July 4), on Labor Day (The first Monday in September) and on Thanksgiving (The Fourth Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1 or July 4, the holiday rate applicable is the Evening Rate unless a lower rate would normally apply.

2. Rhinebeck

On Christmas Day (December 25), on New Year's Day (January 1), on Independence Day (July 4), on Labor Day (The first Monday in September) and on Thanksgiving (The Fourth Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1 or July 4, the holiday rate applicable is the Evening Rate unless a lower rate would normally apply.

In addition, on the resulting legal holidays for the following, the holiday rate applicable is the Evening Rate unless a lower rate would normally apply:

Martin Luther King Day
Presidents Day
Memorial Day
Columbus Day
Veterans Day

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COMPANY SPECIFIC SERVICES

E. Custom Calling / CLASS Feature Savings Packages

The following Savings Packages are discounted billing arrangements. All regulations applicable to the Custom Calling Features and CLASS Features included in these Savings Packages, as specified in Section 7 of the New York State Telecommunications Association, Inc. P.S.C. No. 1 - Telephone tariff, apply to those services and features when offered as part of the Savings Packages.

Residential

Business

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Company Specific Services

E. Local Service Packages Continued

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Company Specific Services

E. Local Service Packages Continued

The following Preferred Package is a Local Service package permitting customers to receive local service and features for a flat monthly rate.
The Basic Local Service Package 1 includes the following local services:

- 1) One access line
- 2) Call Forwarding
- 3) Call Forward – No Answer
- 4) Busy Call Forward
- 5) Selective Call Forward
- 6) Simultaneous Ring
- 7) Find-Me-Follow-Me
- 8) Call ID Name & Number
- 9) Repeat Dialing
- 10) Call Return
- 11) Selective Call Rejection
- 12) Anonymous Call Rejection
- 13) Priority Ringing
- 14) Do Not Disturb
- 15) Special Call Acceptance
- 16) 3-Way Calling
- 17) Call Hold
- 18) Call Transfer
- 19) Call Waiting
- 20) Call Waiting with Call ID
- 21) Home Intercom
- 22) Speed Calling – 8
- 23) Call Restrict
- 24) Voicemail

Bundle Name	Residential	Business
Basic Local Service Package 1	\$39.95	N/A

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Company Specific Services

E. Local Service Packages

Conditions and Limitations

Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.

Local Service Package customers may terminate their enrollment in the Plan at any time upon notice to the company.

Unless terminated by the customer or Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.

Service Charges, as described in Section 3 of this tariff, apply to requests for new and additional lines, and moves of existing lines. Service Charges will not apply when the local service package replaces an existing Local Exchange Service or if the customer requests a change from the package to Local Exchange Service.

Local Service package customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.

Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing package services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

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