

Taconic TelCom Corp.  
d/b/a Consolidated Communications Long Distance  
PSC No. 1 - Telephone  
Effective Date: August 13, 2018

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INTRASTATE COMMUNICATIONS SERVICES TARIFF

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*This Tariff issued by Taconic TelCom Corp. d/b/a Consolidated Communications Long Distance  
PSC No. 1 - Telephone, cancels and replaces the Tariff issued by Taconic TelCom Corp. d/b/a FairPoint  
Long Distance- PSC No. 1 in its entirety.*

REGULATIONS RATES AND SCHEDULE  
OF CHARGES APPLICABLE TO  
MESSAGE TELECOMMUNICATIONS SERVICES  
FURNISHED BY

TACONIC TELCOM CORP.  
d/b/a Consolidated Communications Long Distance

BETWEEN POINTS  
WITHIN THE STATE OF NEW YORK  
AS PROVIDED FOR HEREIN

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Issued By: Robert D. Meehan, Director – Regulatory  
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INTRASTATE COMMUNICATIONS SERVICES TARIFF

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

REGISTERED SERVICE MARKS

None

REGISTERED TRADEMARKS

None

EXPLANATION OF SYMBOLS AND ABBREVIATIONS

C - to signify changed regulation

D - to signify discontinued rate or regulation

I - to signify a rate increase

M - to signify text moved from another location

N - to signify new rate or regulation

R - to signify a rate reduction

S - to signify reissued matter

T -To signify a change in text but no change in rate or regulation.

Y - to signify reference to other published tariffs

Z - to signify a correction

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APPLICATION OF TARIFF

This tariff contains regulations and charges applying to intrastate resale common Carrier communications service provided by Taconic TelCom Corp. d/b/a Consolidated Communications Long Distance to locations within the State or New York as specified herein.

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## INTRASTATE COMMUNICATIONS SERVICES TARIFF

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### SECTION 1 - DEFINITIONS

As used in this tariff, the following terms shall have the following meanings:

**Application for Service** - A standard order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide the specified communication services.

**Authorization Code** - A numerical code, one or more of which are assigned to a Customer to enable Carrier to identify use of service on the Customer's account and to bill the Customer accordingly. Multiple authorization codes may be assigned to a Customer to identify individual users or groups of users. All authorization codes shall be the property solely of the Carrier, and a Customer shall have no property or other right or interest in the use of any particular authorization code.

**Bandwidth** - The total frequency, in Hertz, allocated for a channel.

**Billing Cycle** - A monthly period used as the basis for recurring charges or usage requirements.

**Business Customer** - A Customer who subscribes to or makes use of Carrier's service in the name of a business, trade or profession, or whose usage is associated with non-personal activities.

**Carrier** - Taconic TelCom - used throughout this tariff to mean Taconic TelCom Corp. d/b/a Consolidated Communications Long Distance.

**Carrier's Point of Presence** - Location of the local telephone company central office which provides Feature Group or other connections to the Carrier's terminal.

**Carrier's Terminal** - The Carrier's switching equipment.

**Customer** - The person, firm, corporation or other entity which utilizes service provided by the Carrier, either on a subscription basis or casual use basis. A Customer is responsible for the payment of charges and for compliance with all terms of Carrier's tariff.

**Dialed Access** - An arrangement whereby a Customer uses the public switched network facilities of a local exchange telephone company to access the Carrier's terminal.

**Direct Access** - An arrangement whereby a Customer uses facilities other than the public switched network facilities of a local exchange telephone company to access the Carrier's terminal.

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SECTION 1 – DEFINITIONS (CONT'D.)

Equal Access - The ability for a Customer to select their primary long distance company.

Feature Group A or B Service - Toll service provided when a Customer accesses the Carrier's terminal over Feature Group A or Feature Group B access service provided by a local exchange company wherein seven -digits plus a Customer identification code are transmitted from the Customer's premise.

Feature Group D Service - Toll service provided when a Customer accesses the Carrier's terminal over Feature Group D "equal access" service provided by a local exchange company, wherein Automatic Number Identification is passed by the local exchange company to the Carrier.

Local Call - Any call which, if placed by a Customer over the facilities of a local exchange telephone company, would not be rated as a toll call.

Minimum Service Period - The minimum service period is 30 days.

Primary Calling Number - The telephone number assigned to a Customer by the local exchange telephone company, which shall be geographically associated with the location of the local exchange central office associated with that number.

Remote Access Code - A code to permit Customers to access the Carrier's service in areas other than the Customer's home area.

Residential Customer - A Customer whose use of service is primarily personal and domestic in nature.

Toll Call - Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local, exchange telephone company, as opposed to a local or message unit call.

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## INTRASTATE COMMUNICATIONS SERVICES TARIFF

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### SECTION 2 - REGULATIONS

#### 2.1 Description of Service

2.1.1 Carrier is a resale common Carrier providing intrastate communications service to Customers for their direct transmission of voice, data, and other types of telecommunications within the State of New York.

#### 2.1.2 Timing of Calls

- A. All calls, excluding "ring busy" or "ring no answer", are timed by the Carrier in tenths of a minute. [All calls which are fractions of a minute are rounded up to the next whole minute.] Timing begins at the "starting event" and ends at the "terminating event" unless otherwise specified. Time between the starting event and the terminating event is the call duration, subject to upward rounding to the next full minute.
- B. Where technically capable, the starting event occurs when the Carrier's terminal experiences an "Answer Supervision" signal, (i.e., a supervisory signal [usually in the form of a closed loop] from the called telephone to the exchange and back to the calling telephone [usually in the form of a reverse battery] when the called number answers, which also initiates call charging).
- C. The terminating event occurs when the Carrier's terminal receives a signal from the local exchange telephone company that either the calling party or the called party has hung up.
- D. All calls are timed from the starting event to the terminating event.

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### SECTION 2 – REGULATIONS (CONT'D.)

#### 2.2 Responsibility for Charges

The Customer is responsible for all calls placed by the Customer or his agents, and all calls placed using (a) any authorization code or credit or calling card assigned to the Customer, (b) any exchange access line presubscribed to the Carrier's service, (c) any facilities or lines owned or leased by the Customer, (d) any direct connect facilities utilized by the Customer, or (e) any credit or calling card for which the Customer is responsible. Upon knowledge of facts which would alert a reasonable person to the possibility an unauthorized person is using the Customer's authorization code, presubscribed lines, facilities, exchange lines, direct connect facilities, or credit or calling card, the Customers shall alert and give notice to the Carrier of such fact. Unless otherwise provided by law, the Customer shall be excused from liability only with respect to calls using the Customers Authorization code or credit card placed after receipt and processing by the Carrier of such notice. Customer shall at all times remain liable for calls placed over direct connect facilities utilized by the Customer, and over presubscribed or other exchange access lines.

#### 2.3 Limitations on Service

Service is offered by the Carrier subject to the availability of necessary facilities and/or equipment, including facilities or equipment to be provided by Carrier, connecting Carriers, local exchange Carriers, and inter-exchange Carriers from whom Carrier obtains service.

#### 2.4 Location of Service

2.4.1 Originating Areas Various areas within New York State where service has been established by the Carrier.

2.4.2 Terminating Areas

All areas of New York State

#### 2.5 Use of Service

2.5.1 Service may be used for any lawful purpose by the Customer or the Customer's authorized agent or Customer.

2.5.2 The Customer obtains no property right or interest in use of any specific type of facility, service, connection, equipment, number, process, credit or calling card, or code. All right, title and interest to such items remain, at all times, solely with the Carrier.



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### SECTION 2 – REGULATIONS (CONT'D.)

#### 2.6 Termination or Denial of Service by Carrier

2.6.1 The Carrier may immediately and without notice to the Customer, without liability of any nature, temporarily deny, terminate, or suspend service to any Customer (i) in the event such Customer or his agent willfully damages Carrier's equipment; interferes with use of Carrier's service by other Customers of the Carrier; unreasonably places capacity demands upon Carrier's facilities or service; or violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications, or otherwise fails to comply with the provisions of this tariff or applicable law, or (ii) in the event a Customer other than a Customer receiving service from the Carrier through a Shared Tenant Services arrangement owned or operated by the Carrier, becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit of creditors.

#### 2.6.2 Termination or Suspension for Nonpayment or Failure to Post a Security Deposit or Exceeding Established Line of Credit

In the event of the nonpayment of any bill rendered by the Carrier or the non-payment of any required deposit, the Carrier may terminate service until the bill rendered or the required deposit has been paid.

The Carrier shall establish a line of credit for each service. Exceeding the established line of credit may result in suspension or termination of service by the Carrier. Prior to such suspension or termination, the Carrier shall make one attempt to contact the Customer by telephone.

If service is cancelled, terminated or suspended by the Customer or the Carrier, a fee of \$15.00 will be charged to re-establish service.

#### 2.7 Payment and Billing

2.7.1 For subscription Customers, service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. For casual Customers, service is provided on a per call basis, with billing conducted through credit or calling cards or operator services which are accepted by the Carrier.

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### SECTION 2 – REGULATIONS (CONT'D.)

#### 2.7 Payment and Billing (Cont'd.)

##### 2.7.1 (Cont'd.)

Billing is payable upon receipt. Except as specified in Section 2.7.4 below, interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower; will accrue upon any unpaid amount commencing 25 days after rendition of bills. Additional interest charges may be assessed by credit card issuers to the Customer, consistent with an arrangement between the Customer and the credit card company.

2.7.2 The Customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, credit or calling cards, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's authorization codes, credit or calling cards, exchange lines, and direct connect facilities are the responsibility of the Customer. All calls placed using direct connect facilities, exchange lines, authorization codes or credit or calling cards will be billed to and must be paid by the Customer. Recurring charges and deposits are billed in advance. The initial billing may, at the Carrier's option, also include one month's estimated usage billed in advance, for business Customers only. Nonrecurring and usage charges, along with any accrued interest, will be billed monthly in arrears.

2.7.3 All bills are presumed accurate, and shall be binding on the Customer unless objection is received by the Carrier in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Carrier in writing within such 30 day period, unless extraordinary circumstances are demonstrated.

##### 2.7.4 Exceptions

- A. In the case of the State of New York and its agencies, the City University of New York, the Facilities Development Corporation, and the State University Construction Fund, payment shall be due within forty-five days after receipt of a bill from the Carrier. In the event payment is not received by such date, interest may be applied to the amount due beginning on the day after the required payment date and ending on the date payment is actually received.
- B. The rate of interest charged pursuant to Section 2.7.1 above shall be equal to the rate set by the state tax commission for corporate taxes pursuant to Section 1096(e) (1) of the tax law in effect on the date the interest payment is made.

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SECTION 2 – REGULATIONS (CONT'D.)

2.7 Payment and Billing (Cont'd.)

2.7.5 Right to Backbill for Improper Use of the Company's Services

Any person or entity which uses, appropriates or secures the use of services from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company and which use, appropriation, or securing of services is inconsistent with the stated use, intents and purposes of this tariff or any restrictions, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's services actually made by the Customer.

2.8 Deposits

2.8.1 Applicants or Customers whose financial condition is not acceptable to Carrier may be required at any time, at Carrier's option, to make a deposit in an amount equaling up to two months' actual or estimated charges for the regulated and non-regulated services, equipment, and facilities to be provided. In the case of a cash deposit, interest at the rate specified by the Public Service Commission will be accrued for the period during which the deposit is held by Carrier. At Carrier's option, the deposit may be refunded or credited to the Customer at any time prior to termination of service.

2.8.2 Carrier may at any time increase the deposit to be posted by the Customer to reflect actual or anticipated increases in the Customer's billings.

2.9 Inspection, Testing and Adjustment

2.9.1 Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the Customer's or the Carrier's equipment or connecting facilities. The Carrier may interrupt service at any time, without penalty or liability to itself, where necessary to prevent improper use of service, equipment, facilities, or connections.

2.9.2 Upon reasonable notice, the facilities and equipment provided by the Customer Carrier shall be made available to the Carrier for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Carrier. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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### SECTION 2 – REGULATIONS (CONT'D.)

#### 2.10 Interconnection

2.10.1 Service furnished by the Carrier may be interconnected with services, equipment, or facilities of other authorized communications common Carriers and with private systems, subject to technical limitations established by the Carrier. Service furnished by the Carrier is not part of a joint undertaking with such other Carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Carrier and other participating Carriers shall be provided at the Customer's expense.

2.10.2 Interconnection with the facilities, equipment, or services of other Carriers shall be under the applicable terms and conditions of the other carriers' tariffs.

#### 2.11 Liability of the Carrier

2.11.1 Due to the unavoidability of errors, incident to the services and to the use of the facilities furnished by the Carrier or connecting carriers, the services and facilities furnished by the Carrier and connecting carriers are subject to the terms, conditions and limitations set forth herein.

2.11.2 Exclusivity of allowance in absence of gross negligence or willful misconduct

Apart from the interruption allowance stated in Section 2.9, no liability of any nature whatsoever, including but not limited to indirect, special or consequential damages, shall attach to the Carrier for damages arising from errors, mistakes, omissions, interruptions, or delays of the Carrier, or its agents, servants or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or non-regulated service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the subscribers or users of the service or facilities) in the absence of gross negligence or willful misconduct.

2.11.3 The Carrier is not liable under any circumstance for:

A. Any act or omission of any underlying carrier or local exchange telephone company or its agents, servants or employees; for providers of connections, equipment, facilities, or service other than the Carrier or its agents, servants or employees; for any act or omission of any person or entity owning telecommunications facilities used by the Customer in conjunction with the Carrier's service; or for culpable conduct of the Customer, its agents, servants, employees, invitees, or guests, or failures of equipment, facilities or connections provided by the Customer.

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SECTION 2 – REGULATIONS (CONT'D.)

2.11 Liability of the Carrier (Cont'd.)

2.11.3 The Carrier is not liable under any circumstance for (Cont'd.):

- B. Mistakes, omissions, interruptions, errors, delays, or defects in transmission, or failure to transmit, when caused by acts of God, fire, war, civil disturbances, Government authorities, or other causes beyond Company control.

2.12 Liability of the Customer

2.12.1 The Carrier shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, harassment, improper use of telecommunications service or facilities on or off Customer premises, infringement of copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Carrier's facilities; and
- B. Claims for patent infringement arising from the combining or connecting the Carrier's equipment or facilities with apparatus and systems of the Customer; and
- C. All other claims arising out of any act or omission of the Customer or any person utilizing the Customer's codes, services, or facilities, with or without the consent or knowledge of the Customer.

2.12.2 The Customer shall hold the Carrier harmless from and against all claims, demands, losses or liabilities, including, but not limited to, fees and expenses of counsel, arising out of any damage to business to property, or injury to, or death of, any person, occasioned by, or in connection with, any act or omission of the Customer or of any person utilizing the Customer's codes, services, equipment, or facilities, with or without the consent or knowledge of the Customer.

2.13 Local Charges

In certain instances, the Customer may be subject to local telephone company charges or message unit charges to access the Carrier's terminal. The Carrier is not responsible for any such local or message unit charges incurred by the Customer in gaining access to the Carrier's terminal.

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SECTION 2 – REGULATIONS (CONT'D.)

2.14 Quarterly Payment Plan

The Carrier shall offer any residential Customer, sixty-two years of age or older, a plan for payment on a quarterly basis of charges for service rendered, provided that such Customer's average annual billing, as projected from at least one full year's experience as a Customer of Carrier, or based on estimates of future use in the case of a new Customer, is not more than \$350.

2.15 Single Service Fee

The Single Service Fee is a monthly recurring charge that is applied to access lines presubscribed to Consolidated Communications Long Distance for their intrastate carrier when the Customer does not subscribe to a bundle or calling plan with a monthly recurring charge.

This charge is applied per line that meets the above criteria unless the Customer has multiple lines billed together under one account. In this case, only one Single Service Fee will be charged per account. Business Customers are billed one Single Service Fee per account

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SECTION 3 - RATES & CHARGES

3.1 Time Periods, Unless Otherwise Defined

- a. Business Day: 8:00 a.m. - 5:00 p.m. - Monday-Friday
- b. Evening: 5:00 p.m. - 11 :00 p.m. - Sunday-Friday; All Holidays
- c. Night/Weekend: 11 :00 p.m. - 8:00 a.m. - All days  
8:00 a.m. - 11:00 p.m. - Saturday  
8:00 a.m. - 5:00 p.m. - Sunday; All Holidays

Holidays include: New Year's Day\*\*, Martin Luther King, Jr. Day \*, President's Day\*, Memorial Day\*, Independence Day\*\*, Labor Day, Columbus Day\*, Veterans Day\*\*, Thanksgiving Day, and Christmas Day\*\*.

Note: \*Applies to Federally observed day only.

\*\*When this holiday falls on a Sunday, the Holiday Calling Rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday Calling Rate applies to calls placed on the preceding Friday.

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.2 Regulations and Computation of Mileage

3.2.1 Calls originating in one time period and terminating in another will be billed for the entire call according to rate period specific billing. That is, if a call continues into a different rate period, the appropriate rate(s) from that rate period apply to that portion(s) of the call occurring in that rate period.

3.2.2 All times refer to local time of originating point of call.

3.2.3 All calls are rated between the originating point and terminating point.

A. Originating Point:

1. The originating point for dial access calls shall be the location of the local exchange company central office associated with the Customer's Primary Calling Number for equal access calls placed over presubscribed or exchange lines, or the central office associated with the two digit access number dialed for non-equal access calls.
2. The originating point for a direct access call shall be the location of the local exchange central office serving the Customer's premises where the call originates.

B. Terminating Point:

The terminating point for all calls shall be the location of the local serving central office associated with the called number.

3.2.4 Airline mileage, where mileage is the basis for rating calls, is obtained by using the vertical and horizontal coordinates assigned to each point and contained in AT&T FCC Tariff No. 264. To determine the airline distance between any two cities, proceed as follows:

- i. Obtain the "V" and "H" coordinates for each city. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- ii. Obtain the difference between the "V" coordinates of each of the cities; Obtain the difference between the "H" coordinates.

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.2 Regulations and Computation of Mileage (Cont'd.)

##### 3.2.4 (Cont'd.)

- iii. Square each difference obtained in step ii above.
- iv. Add the square of the "V" difference and the "H" difference obtained in step iii above.
- v. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- vi. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

#### 3.3 Minimum and Maximum Rates

This tariff contains minimum and maximum rates pursuant to the New York State Public Service Commission's flexible pricing plan. Rates and service changes may be effective on one day's notice to affected Customers and to the Commission. Customers will have until the conclusion of the billing cycle for which the change in rate was effective to terminate service or decline to accept service at the new rate. If the Customer so terminates service, recurring rate elements will be billed at the old rate for the remainder of the billing cycle in which the change is made. If the Customer does not terminate service, rates for non-recurring elements will change as of the date specified by the Carrier. In all cases, all other rate elements, including usage and non-recurring charges, will change as of the date specified by the Carrier. Acceptance of service beyond the billing cycle in which the change occurred shall be deemed full acceptance by the Customer of the new rate.

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SECTION 3 - RATES & CHARGES (CONT'D.)

3.4 Business Service

3.4.1 General

Business services are targeted to business users, but are available to any other subscribers. Business service gives business Customers the capability to originate and terminate IntraLATA and intrastate calls within the state of New York. A Customer may presubscribe to the Company's service to originate calls on a direct dialed basis.

3.4.2 Service Description And Rates

A. Service Options

The Company offers switched access long distance voice service targeted to small and medium size business users. The service options are individually rated, however volume discounts may apply based on the Customer's total monthly domestic and international usage.

Features available with Commercial Service include the following:

- both domestic and international direct dial calling.
- consolidated billing for all usage.
- single point of Customer contact for all services.
- instant credit for wrong numbers.

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.4 Business Service (Cont'd.)

##### 3.4.2 Service Description And Rates (Cont'd.)

#### B. Usage Charges (Cont'd.)

##### 1. InterLATA

Mileage Band	DAY			
	First Minute		Each Additional Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
0-18	*	\$0.29	*	\$0.29
19-44	*	\$0.29	*	\$0.29
45-65	*	\$0.31	*	\$0.31
66-104	*	\$0.33	*	\$0.33
105-164	*	\$0.33	*	\$0.33
165+	*	\$0.35	*	\$0.35

Mileage Band	EVENING			
	First Minute		Each Additional Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
0-18	*	\$0.18	*	\$.18
19-44	*	\$0.19	*	.19
45-65	*	\$0.19	*	.19
66-104	*	\$0.20	*	.20
105-164	*	\$0.21	*	.21
165+	*	\$0.22	*	.22

Mileage Band	NIGHT			
	First Minute		Each Additional Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
0-18	*	\$0.15	*	\$0.15
19-44	*	\$0.16	*	\$0.16
45-65	*	\$0.17	*	\$0.17
66-104	*	\$0.18	*	\$0.18
105-164	*	\$0.18	*	\$0.18
165+	*	\$0.18	*	\$0.18

\* Minimum price will not be set below incremental cost.

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.4 Business Service (Cont'd.)

##### 3.4.2 Service Description And Rates (Cont'd.)

#### B. Usage Charges (Cont'd.)

##### 2. IntraLATA

Rate Band	DAY			
	First Minute		Each Additional Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
1	*	\$0.24	*	\$0.24
2	*	\$0.24	*	\$0.24
3	*	\$0.24	*	\$0.24
4	*	\$0.24	*	\$0.24

Rate Band	EVENING			
	First Minute		Each Additional Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
1	*	\$0.24	*	\$0.24
2	*	\$0.24	*	\$0.24
3	*	\$0.24	*	\$0.24
4	*	\$0.24	*	\$0.24

Rate Band	NIGHT			
	First Minute		Each Add'l Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
1	*	\$0.24	*	\$0.24
2	*	\$0.24	*	\$0.24
3	*	\$0.24	*	\$0.24
4	*	\$0.24	*	\$0.24

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.4 Business Service (Cont'd.)

##### 3.4.2 Service Description And Rates (Cont'd.)

##### C. Optional Calling Plans

##### 1. Smart Cents

This plan applies to InterLATA usage, including interstate, for any Customer selecting this service.

The rate schedule below applies to eligible calls.

Type of Call	Rate per Minute		Monthly Rate	
	Minimum	Maximum	Minimum	Maximum
Dial Station	*	\$0.25	*	\$5.00

##### 2. Savings Packages

	Monthly Rate		Rate per minute	
	Minimum	Maximum	Minimum	Maximum
Standard Package	*	\$25.00	*	\$0.25
150 Package	*	\$45.00	*	\$0.25
300 Package	*	\$45.00	*	\$0.25
Unlimited Package	*	\$45.00	N/A	N/A

##### 3. Business Plans

	Monthly Rate		Rate per Minute	
	Minimum	Maximum	Minimum	Maximum
Outbound Direct Dialed	*	\$25.00	*	\$0.25
Inbound Toll Free	*	\$25.00	*	\$0.25

\* Minimum price will not be set below incremental cost.

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SECTION 3 - RATES & CHARGES (CONT'D.)

3.4 Business Service (Cont'd.)

3.4.2 Service Description And Rates (Cont'd.)

C. Optional Calling Plans (Cont'd.)

4. Business Premier IntraLATA Long Distance Plan

Business customers who have chosen Consolidated Communications Long Distance as their primary Interexchange carrier for both IntraLATA and InterLATA service and have Taconic Telephone Corp. as their designated local service provider may subscribe to the Business Premier IntraLATA Long Distance Plan.

The Business Premier IntraLATA Long Distance Plan is a direct dialed service in which business customers subscribing to the plan pay the same usage based rate for intrastate direct dialed calls regardless of the time of day or distance of the call. The plan also includes Calling Card and 800 Service. The plan is not available to Residential subscribers. Rates are not applicable to International calls.

Monthly Account Charge per Account\*

Minimum	Maximum
\$0.00	\$25.00

Rate per Minute

Minimum	Maximum
\$0.00	\$0.2500

Calling Card Charge

Minimum	Maximum
\$0.00	\$0.2500

\* The Monthly Account Charge will be waived upon the Customer's commitment to subscribe to the plan for one year.

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.4 Business Service (Cont'd.)

##### 3.4.2 Service Description And Rates (Cont'd.)

##### C. Optional Calling Plans (Cont'd.)

#### 4. Business Premier IntraLATA Long Distance Plan (Cont'd.)

##### 800 Service

Minimum	Maximum
\$0.00	\$0.2500

#### 5. School IntraLATA Long Distance Discount Plan

Schools that have chosen Consolidated Communications Long Distance as their primary Interexchange carrier for both IntraLATA and InterLATA service and have Taconic Telephone Corp. as their designated local service provider may subscribe to the School IntraLATA Long Distance Discount Plan.

The School IntraLATA Long Distance Discount Plan is a direct dialed service in which schools subscribing to the plan pay the same usage based rate for intrastate direct dialed calls regardless of the time of day or distance of the call. This plan defines a school as any private, public, or vocational institution that is located within New York State whose sole function is providing academic instruction. Businesses that conduct ongoing seminars are not eligible to participate in this plan. Rates are not applicable to International Calls.

##### Monthly Account Charge per Account

Minimum	Maximum
\$0.00	\$25.00

##### Rate per Minute

Minimum	Maximum
\$0.00	\$0.2500

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.4 Business Service (Cont'd.)

##### 3.4.2 Service Description And Rates (Cont'd.)

##### C. Optional Calling Plans (Cont'd.)

##### 6. ExpansionPAK II (EPAK II) In-State Calling Plan

Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the Customer must be a business Customer subscribing to an ExpansionPAK II (EPAK II) Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply.

#### 3.5 Residential Service

##### 3.5.1 General

Residential service is a switched access long distance communications service targeted to residential users. Residential Service gives residential Customers the capability to originate and terminate IntraLATA and intrastate calls within the state of New York. A Customer may presubscribe to the Company's service to originate calls on a direct dialed basis.

##### 3.5.2 Service Description And Rates

A. Residential use is defined as an individual or individuals whose main use and purpose for long distance calling is of a personal nature. Both IntraLATA and InterLATA calling is provided with usage billed in one minute increments.

Features available with Residential service include the following:

- both domestic and international direct dial calling
- instant credit for wrong numbers



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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.5 Residential Service (Cont'd.)

##### 3.5.2 Service Description And Rates (Cont'd.)

#### B. Usage Charges

##### 1. InterLATA

Mileage Band	DAY			
	First Minute		Each Add'l Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
0 - 18	*	\$0.29	*	\$0.29
19 - 44	*	\$0.29	*	\$0.29
46 - 65	*	\$0.31	*	\$0.31
66 - 104	*	\$0.33	*	\$0.33
105 - 164	*	\$0.33	*	\$0.33
165 - +	*	\$0.35	*	\$0.35

Mileage Band	EVENING			
	First Minute		Each Add'l Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
0 - 18	*	\$0.18	*	\$0.18
19 - 44	*	\$0.19	*	\$0.19
46 - 65	*	\$0.19	*	\$0.19
66 - 104	*	\$0.20	*	\$0.20
105 - 164	*	\$0.21	*	\$0.21
165 - +	*	\$0.22	*	\$0.22

Mileage Band	NIGHT			
	First Minute		Each Add'l Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
0 - 18	*	\$0.15	*	\$0.15
19 - 44	*	\$0.16	*	\$0.16
46 - 65	*	\$0.17	*	\$0.17
66 - 104	*	\$0.18	*	\$0.18
105 - 164	*	\$0.18	*	\$0.18
165 - +	*	\$0.18	*	\$0.18

\* Minimum price will not be set below incremental cost.

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.5 Residential Service (Cont'd.)

##### 3.5.2 Service Description And Rates (Cont'd.)

#### B. Usage Charges (Cont'd.)

##### 2. IntraLATA

Rate Band	DAY			
	First Minute		Each Add'l Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
1	*	\$0.24	*	\$0.24
2	*	\$0.24	*	\$0.24
3	*	\$0.24	*	\$0.24
4	*	\$0.24	*	\$0.24

Rate Band	EVENING			
	First Minute		Each Add'l Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
1	*	\$0.24	*	\$0.24
2	*	\$0.24	*	\$0.24
3	*	\$0.24	*	\$0.24
4	*	\$0.24	*	\$0.24

Rate Band	NIGHT			
	First Minute		Each Add'l Minute	
	<i>Minimum</i>	<i>Maximum</i>	<i>Minimum</i>	<i>Maximum</i>
1	*	\$0.24	*	\$0.24
2	*	\$0.24	*	\$0.24
3	*	\$0.24	*	\$0.24
4	*	\$0.24	*	\$0.24

\* Minimum price will not be set below incremental cost.

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.5 Residential Service (Cont'd.)

##### 3.5.2 Service Description And Rates (Cont'd.)

#### C. Optional Calling Plans

##### 1. Smart Cents

This calling plan applies to InterLATA usage, including interstate, for any Customer selecting this service.

Type of Call	Rate per Minute		Monthly Rate	
	Minimum	Maximum	Minimum	Maximum
Dial Station	*	\$0.25	*	\$5.00

##### 2. Voice Advantage In-State Calling Plan<sup>1</sup>

Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the Customer must be a residential Customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee and other charges and surcharges will apply.

- a. Voice Advantage Basic Bundle includes 120 minutes combined IntraLATA and InterLATA usage per month\*
- b. Voice Advantage 600 Bundle includes 600 minutes combined IntraLATA and InterLATA usage per month\*
- c. Voice Advantage Unlimited Bundle includes unlimited combined IntraLATA and InterLATA usage per month
- \* All IntraLATA and InterLATA additional minutes of usage are billed at \$0.10 per minute

<sup>1</sup>Effective December 1, 2013, Voice Advantage In-State Calling Plan will no longer be available to new Customers. Existing Voice Advantage In-State Calling Plan customers will be allowed to keep their Voice Advantage In-State Calling Plan at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage In-State Calling Plan are allowed.

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SECTION 3 - RATES & CHARGES (CONT'D.)

3.5 Residential Service (Cont'd.)

3.5.2 Service Description And Rates (Cont'd.)

C. Optional Calling Plans (Cont'd.)

3. Voice Advantage II In-State Calling Plan

Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the Customer must be a residential Customer subscribing to a Voice Advantage II Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee and other charges and surcharges will apply.

- a. Voice Advantage II Basic Bundle includes 120 minutes combined IntraLATA and InterLATA usage per month\*
- b. Voice Advantage II 600 Bundle includes 600 minutes combined IntraLATA and InterLATA usage per month\*
- c. Voice Advantage II Unlimited Bundle includes unlimited combined IntraLATA and InterLATA usage per month

\* All IntraLATA and InterLATA additional minutes of usage are billed at \$0.10 per minute

3.6 Returned Check Charge

Customers whose payment by check is returned for insufficient funds, or is otherwise not processed for payment, may be subject to a \$15.00 charge.

3.7 Sales, Use and Excise Taxes

In addition to all recurring, nonrecurring, minimum, usage surcharges or special charges, the Customer shall also be responsible for and shall pay all applicable federal, state and local sales, use and excise taxes.

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SECTION 3 - RATES & CHARGES (CONT'D.)

3.8 Gross Revenue, Gross Income and Gross Earnings Surcharges

3.8.1 In addition to all recurring, non-recurring, minimum, usage surcharges or special charges, the Customer shall also pay each of the following surcharges designed to recover gross revenue, gross income and gross earnings taxes imposed on the Carrier:

- i. The Surcharge For State Gross Income and Gross Earnings Taxes is a monthly surcharge to recover the additional expense related to the State Gross Income and Gross Earnings Taxes and applies to all charges for recurring, non-recurring, minimum, usage or special charges for all intrastate service.
- ii. New York City surcharge is imposed on all charges for recurring, non-recurring, minimum, usage or special charges for services consumed within the City of New York.
- iii. MTA surcharge is imposed on all charges for recurring, non-recurring, minimum, usage or special charges for services consumed within the Metropolitan Commuter Transportation District.

3.8.2 The surcharges imposed under 3.8.1 above shall be added to all charges for recurring, non-recurring, minimum, usage surcharge or special charges for services, and together with all such charges, shall be subject to all sales, use, and excise taxes imposed by Section 3.7.

3.8.3 The applicable rates for the surcharges listed above are shown in the Price List - Flexible Rate Schedule. Any changes to these rates will be filed on 15 days' notice to Customers and the Commission and as directed by the Commission. Whenever the state levies a new tax on the company's gross revenues, the Commission may approve new surcharge factors, and the company will file a revised surcharge as directed by the Commission.

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.9 Special Assemblies and Customer Arrangements

- 3.9.1 Where service is specifically designed for a single Customer, and not generally offered to the public, special assembly charges will apply in lieu of rates and charges set forth in this tariff.
- 3.9.2 In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, equipment, or services available from other common Carriers, and/or other services not offered under this tariff, the Carrier, at its option, may provide the requested services either directly or by obtaining them from other regulated or non-regulated entities. Appropriate recurring and/or non-recurring charges will be developed accordingly on an individual Customer basis.

#### 3.10 Operator Services

Operator Services allow subscribers to place specified types of subscriber-dialed and operator-assisted calls via local telephone access lines, Equal Access lines presubscribed to the Carrier, or via dedicated facilities.

An appropriate surcharge will be assessed on a per call basis. For calls made using a telephone company card or a commercial credit card, acceptance of the card will be dependent upon the Carrier's ability to verify the card as valid. Only those cards accepted by the Carrier may be used for Operator Services.

##### 3.10.1 Types of Calls

	Surcharge per Call	
	Min	Max
Person to Person	\$0.00	*
Station to Station	\$0.00	*
Third Number Billed	\$0.00	*
Collect	\$0.00	*
Telephone Company Card	\$0.00	*
Commercial Credit Card	\$0.00	*
All Other	\$0.00	*

- \* The rate charged shall not exceed the maximum rate authorized for AT&T Communications of New York by applicable tariff.

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### SECTION 3 - RATES & CHARGES (CONT'D.)

#### 3.10 Operator Services (Cont'd.)

##### 3.10.2 Directory Assistance Surcharge

The directory assistance charge will be applied to each call regardless of whether the Customer is able to be furnished the requested telephone number. If requested by the Customer a credit will be given for directory assistance calls where the Customer experiences poor transmission/ quality, inadvertently misdials the directory assistance number, or receives an incorrect telephone number.

Directory Assistance	Surcharge per Call	
	Min	Max
InterLATA	\$0.00	*
IntraLATA	\$0.00	\$1.00

##### 3.10.3 Operator Dialed Surcharge

An additional surcharge will be assessed for Person to Person and Station to Station calls when the subscriber has the capability to dial the call but requests an operator to do so.

Operator Dialed Surcharge (per call)	Min	Max
	\$0.00	*

##### 3.10.4 Mileage Rates

The Per Minute Usage Charges specified in Sections 3.4.2 and 3.5.2 apply to all calls which originate and terminate within New York State and are based on airline mileage as calculated using the formula presented in Section 3.2.4. These charges apply to all operator assisted calls in addition to the applicable surcharge.

\* The rate charged shall not exceed the maximum rate authorized for AT&T Communications of New York by applicable tariff.

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SECTION 3 - RATES & CHARGES, (CONT'D.)

3.11 Special and Miscellaneous Services

3.11.1 TelCom Calling Card

Subscribers to TelCom calling card service originate calls via a Carrier provided 800 number. All calls are billed by local telephone companies with which the Carrier has a Billing and Collection Agreement.

A. Per Call Surcharge

	Min	Max
User Dialed Calling Card Charge	\$0.00	\$5.00
Operator Dialed Calling Card Charge	\$0.00	\$5.00

B. Per Minute Usage Charges

All calls are rounded to the next higher full minute and are subject to a minimum billing of one minute per call

	Day				Evening				Night / Weekend			
	Initial Minute		Additional Minute		Initial Minute		Additional Minute		Initial Minute		Additional Minute	
Mileage	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max
0-18	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99
19-44	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99
45-46	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99
66-104	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99
105-164	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99
135+	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99	\$0.01	\$0.99

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SECTION 3 - RATES & CHARGES (CONT'D.)

3.11 Special and Miscellaneous Services (Cont'd.)

3.11.2 Primary Interexchange Carrier (PIC) Charge

Residence and business Customers of Taconic TelCom Corp. in equal access exchanges will have the Primary Interexchange Carrier (PIC) charge of \$5.00 waived on their initial subscription.

3.11.3 Special or Promotional Offerings

From time to time, the Carrier may provide certain special or promotional offerings to introduce a current or potential subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges. The Company will notify the Commission of the specific terms and conditions of such offerings on one day's notice.