

**PSC NY No. 8--COMMUNICATIONS****Verizon New York Inc.****Section 11  
Original Page 1****Network Interconnection Services**

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**11. Optional Services  
11.1 General**

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Rates and charges for services described herein are contained in Section 35.11.

11.1.1 General	
A.	The Telephone Company may, at the CLEC's request, develop and implement customized services and network requirements for other optional services, such as operator, billing and database services to CLECs.

11.1.2 Sizing and Ordering Requirements	
A.	The CLEC has the responsibility for properly sizing and ordering specified ports and specific trunks between specific locations. Orders must be placed in writing to the Telephone Company.

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**PSC NY No. 8--COMMUNICATIONS**

Verizon New York Inc.

**Section 11**  
**First Revised Page 2**  
**Superseding Original Page 2****Network Interconnection Services****11. Optional Services**  
**11.2 911/E911 Services**

<b>11.2.1 Description</b>	
<b>A.</b>	911/E911 allows the TC to interconnect to the Telephone Company's 911 hub or E911 hub/tandem and to access all subtending PSAPs. At the request of the CLEC, transport from the following points in the network to the 911/E911 ports, as listed below, may be provided by the Telephone Company at dedicated transport facility rates upon receipt of a CLEC order.
1.	From the CLEC switch to the Telephone Company 911/E911 tandem.
2.	From the CLEC operator when located in the same LATA to the Telephone Company 911/E911 tandem.
3.	From the CLEC operator when located in the same LATA to the Telephone Company operator for 911/E911 back-up.
<b>B.</b>	E911 service is subject to the software table limitation in the E911 tandem's selective routing database which provides for each telephone number or emergency service numbering a sequential order.

<b>11.2.2 Responsibility of the Telephone Company</b>	
<b>A.</b>	The Telephone Company will not be responsible for errors or omissions in the data provided by the CLEC. A correct 911 service address must be provided for each customer utilizing Telephone Company 911 services. The Telephone Company's liability in furnishing E911 service is further set forth in Section 2.
<b>B.</b>	The Telephone Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of E911.

<b>11.2.3 Responsibility of the CLEC</b>	
<b>A.</b>	For E911 service the CLEC is responsible for providing accurate information on customer name, address and telephone number, in the format required by the Telephone Company or other database administrator, on a daily basis to the E911 database and shall update such information daily.
<b>B.</b>	The CLEC must update databases via electronic interface for numbers using CLEC supplied dialtone by inputting through Telephone Company systems into the PS/ALI database. All other data will be entered by the Telephone Company subject to the data entry surcharge specified in PSC NY No. 10.

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Verizon New York Inc.

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**11.2 911/E911 Services**

<b>11.2.3 Responsibility of the CLEC</b>	
C.	The CLEC agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Telephone Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Telephone Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the CLEC or by any CLEC customer, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the CLEC or others.
D.	The CLEC also agrees to release, indemnify, defend and hold harmless the Telephone Company from any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of access to E911 service features and the equipment associated therewith, or by any services furnished by the Telephone Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing E911 service hereunder, and which arise out of the negligence or other wrongful act of the CLEC, its customers, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Telephone Company, its employees or agents.

<b>11.2.4 Application of Rates and Charges</b>		
A.	A port charge applies per trunk per month for interconnecting to the Telephone Company's 911 tandem.	(C)
B.	The service connection NRC also applies, per 911/E911 DS1 port.	(C)
		(T)

Issued in compliance with Order of the Public Service Commission, dated January 28, 2002 in Case No. 98-C-1357.

See Section 1.1.21 for Statement of Company's Reservation of Objections.

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**PSC NY No. 8--COMMUNICATIONS****Verizon New York Inc.****Section 11****Third Revised Page 4****Superseding Second Revised Page 4****Network Interconnection Services****11. Optional Services****11.3 Directory Listing Service**

11.3.1	Description - Listings for Certain Customers
<b>A.</b>	<p>Subject to subparagraph, B. below, Verizon New York Inc. ("Verizon") will provide listings services to entities that purchase services under this Tariff (which entities are referred to below as "Carriers"). Such services will include (a) publication of listings for the customers of such Carriers in the alphabetical directories and classified directories published by or for Verizon; (b) the inclusion of such listings in Verizon's directory assistance records; (c) non-published service; and (d) additional listings and other premium listing services. Such services will be provided under the same terms, conditions, and regulations as are made available to Verizon's end-user Customers, as set forth in sections 9(A) and 9(B), of Verizon's Tariff PSC No. 15, and at the rates set forth in Section 14 of that Tariff, less the applicable discount percentage set forth in Section 10.6.1 of Verizon's Tariff No. 9. In applying the rates, terms, conditions, and regulations set forth in Tariff No. 15, "subscriber" and similar terms will be deemed to refer to the Carrier's customer. For example, the nature of the Carrier's customer, and not of the Carrier itself, will determine whether the listing qualifies as a residence or business listing, and thus may affect the applicable rate.</p>
<b>B.</b>	<p>Notwithstanding the preceding paragraph:</p> <p>The Carrier itself, and not the Carrier's customer, will be Verizon's customer and will be responsible to Verizon for payment of the applicable listings service charges.</p> <p>The Carrier will be responsible for submitting to Verizon all orders, information, requests, inquiries, changes, and other matters related to the listing(s), using the processes and forms required by, and subject to the terms and conditions of, the relevant wholesale tariffs, agreements, industry arrangements, or business rules, which will supersede any conflicting terms, conditions, and procedures related to such matters that are set forth in Tariff PSC No. 15. Verizon will not accept any such orders, information, etc. directly from the Carrier's customers.</p> <p>In no case will the Carrier's customer be considered to be a customer of Verizon by virtue of the publication of his, her, or its name and/or address in a Verizon directory or directory assistance records. Neither this tariff, nor any actions taken by Verizon or the Carrier pursuant to this tariff, shall create a contractual, agency, or any other type of relationship between Verizon and the Carrier's customers.</p> <p>General and administrative provisions, including but not limited to those related to payments, collection, default, deposits, termination or cancellation of service, dispute resolution, liabilities, indemnification, waivers, and similar matters shall be as set forth in the relevant wholesale tariffs or agreements.</p>

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**PSC NY No. 8--COMMUNICATIONS**

Verizon New York Inc.

**Section 11**  
**2<sup>nd</sup> Revised Page 5**  
**Superseding Original Page 5**  
**(1<sup>st</sup> Revised Page 5 Cancelled)**

**Network Interconnection Services**

**11. Optional Services**  
**11.3 Directory Listing Service**

11.3.1	<b>Description - Listings for Certain Customers (Cont'd)</b>
<p><b>B.</b></p>	<p>Notwithstanding the preceding paragraph: (Cont'd)</p> <p>The non-recurring charges applicable to listings services for a Carrier's customers will be the standard non-recurring charges for service orders, record orders, etc. (and, as applicable, for manual intervention, expedited service, etc.), that are applicable to orders for wholesale service under this Tariff. For the avoidance of any doubt, absent any contrary tariff provision, the applicable non-recurring charge will be the standard service order charge of \$9.01, or \$13.99 for expedited orders (or any rates that subsequently replace those rates), together with any applicable charges for manual intervention, in the amount set forth in Section 5.6.1.7 of Tariff PSC No. 10. A separate non-recurring charge for listings services will not apply where the Carrier requests such services at the same time and on the same order, as the underlying Verizon-provided wholesale service.</p> <p>The Carrier must provide properly formatted listings for inclusion in the Verizon directories and within time frames required by Verizon or the publisher of its directories.</p> <p>Verizon will provide a listing verification report which enables a Carrier to review listing information approximately 90 days prior to the directory close date. Each report corresponds to the directories as published by or for Verizon in which the Carrier has requested the inclusion of listing information for its Customers.</p> <p>If the Carrier's report contains an error, the Carrier must submit the appropriate correction prior to the scheduled closing date of the publishing of the directory utilizing the appropriate order forms.</p> <p>At the option of the Carrier, Verizon will include Carrier Customers in the Verizon directory assistance database. If the Carrier chooses this option, it must provide Verizon with its properly formatted listings and updates for inclusion in the directory assistance database within time frames required by Verizon.</p> <p>A Carrier may electronically view the listings through an electronic interface. This allows a Carrier to view all current published listings of all local carriers, although the identity of the carrier of record will be kept confidential (i.e., the serving carrier will not be indicated). This interface allows the Carrier electronic access to an up-to-date display of the listings database.</p>

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**Superseding Original Page 5.1****Network Interconnection Services****11. Optional Services**  
**11.3 Directory Listing Service**

<b>11.3.1 Description - Listings for Certain Customers (Cont'd)</b>	
<b>B.</b>	<p>Notwithstanding the preceding paragraph: (Cont'd)</p> <p>Publishing errors that are identified by the Carrier that are the fault of Verizon, shall be given credit as specified in Tariff PSC No. 15. No credit or other compensation will be available where the Carrier has not identified the publishing error.</p> <p>Carrier must agree to abide by the privacy rules and principles adopted by the New York State Public Service Commission.</p>
<b>C.</b>	
<b>D.</b>	
<b>1.</b>	
<b>E.</b>	
<b>F.</b>	
<b>G.</b>	
<b>H.</b>	

(C)

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Verizon New York Inc.

## PSC NY No. 8—COMMUNICATIONS

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Original Page 5.2

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Network Interconnection Services

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11. Optional Services  
11.3 Directory Listing Service

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11.3.2	Reserved for future use	7
A.		
1.		(D)
11.3.3	Reserved for future use	
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Deleted material formerly appeared on Original Page 5.

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## PSC NY No. 8--COMMUNICATIONS

Verizon New York Inc.

Section 11  
First Revised Page 6  
Superseding Original Page 6

## Network Interconnection Services

11. Optional Services  
11.4 Directory Assistance (DA)

11.4.1 Description	
A.	The Telephone Company will provide DA to CLEC end users. The Telephone Company will offer DA service to CLEC customers over separate Interface Group 6 trunk groups ordered by the CLEC to the Telephone Company TOPS switch(es). For each trunk group the CLEC must indicate the option selected.

11.4.2 Application of Rates and Charges	
A.	Upon the CLEC requested and at the Telephone Company's option, transport for DA service will be provided at directory transport facility and port rates as set forth in PSC NY No. 11 will apply.
B.	Rates for requests for directory assistance apply (and will be billed to the CLEC) as set forth in Section 35.6 of this tariff.

(T)

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**PSC NY No. 8--COMMUNICATIONS****Verizon New York Inc.****Section 11****Third Revised Page 7****Superseding Second Revised Page 7****Network Interconnection Services****11. Optional Services****11.5 Information Services and Mass Announcement (976)****(C)(1)**

11.5.1	Description	
A.	This option allows the CLEC to deliver information services calls (976) from the CLEC's end user customers to the Company on trunk side connections ordered by the CLEC to established information services tandems.	(C)(1) (T)
1.	When the CLEC delivers other traffic, the CLEC must subscribe to the Company's local exchange service, (e.g., measured business etc.), under the Company's PSC No. 15.	(C)(1) (C)(1)
2.	The Company will bill the CLEC on behalf of the IP those rates associated with such calls as established by the IP. In addition, the Company local exchange service rates under the PSC No. 15 will apply.	(T) (T)
B.	When the CLEC delivers calls to telephone numbers with the NXX designation of 976, the CLEC shall bill and collect the applicable rate set forth in the PSC No. 15 from its end users, retaining two cents per call and remitting the remainder to the Company, unless the CLEC obtains tariff approval from the PSC specifically permitting the CLEC to charge its end users a rate different than the rate set forth in the PSC No. 15 for these services.	(C)(1) (T)
1.	The CLEC shall seek such tariff approval on not less than 45 days' notice with individual written notice to all subscribers to the Company's Mass Announcement service. Upon request, the Company shall furnish the CLEC with a list of all such subscribers for this purpose. In the event the CLEC receives tariff approval from the PSC to charge a different rate, the CLEC shall pay the Company the rate set forth in the PSC No. 15 tariff for all 976 calls, less two cents per call. The number of calls will be determined by the Company based on recordings of completed calls at established information services tandems.	(T) (T) (C)(1) (T)

(1) Tariff P.S.C. No. 15, Attachment 1, Paragraph 5 sets forth the implementation date for this change as provided for in Tariff P.S.C. No. 15, Section 1.A.13, Implementation Date of Tariff Amendments. (N)  
(N)

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