

Global Crossing Local Services, Inc.
PSC NO. 5 - TELEPHONE
Competitive Local Exchange Carrier Service
Effective Date: December 17, 2018

Section 3
Leaf 1
Revision: 0
Superseding Revision:

3. NONRECURRING CHARGES

3.1 SERVICE CHARGES

3.1.1 CONNECTION CHARGE

A. General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; (d) the conversion of an existing service from another certificated local exchange carrier at the same premises location; or (e) restoral of service after suspension or termination for nonpayment.

The following Connection Charges are applicable, unless otherwise stated, with each service to which they apply:

	MINIMUM	MAXIMUM
Service Conversion (per line)	\$5	\$30
New Line Installation: (per line)		
Initial	\$25	\$100
Additional	\$20	\$75

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3.1 SERVICE CHARGES

3.1.1 CONNECTION CHARGE (CONT'D)

B. Exceptions to the Charge

- (1) No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- (2) The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.

3.1.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

MINIMUM:	\$ 5.00
MAXIMUM:	\$60.00

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3.1 SERVICE CHARGES (Cont'd)

3.1.3 SERVICE REARRANGEMENTS

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for changes to a Company service as follows.

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same budding or in a different building on the same premises. Additional premise visit charge may apply as noted in Section 3.4.

The addition of a vertical service to existing equipment and/or service at one location.

Change - including rearrangement or reclassification -of existing service at the same location.

CHARGE PER CHANGE:

MINIMUM:	\$ 2.00
MAXIMUM:	\$20.00

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3.1 SERVICE CHARGES

3.1.4 CHARGES ASSOCIATED WITH PREMISES VISIT

A. Terms and Conditions

The customer may request an estimate, or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair reside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

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3.1 SERVICE CHARGES

3.1.4 CHARGES ASSOCIATED WITH PREMISES VISIT (CONT'D)

B. Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

	MINIMUM	MAXIMUM
Per Premises Visit:	\$10.00	\$75.00

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3.1 SERVICE CHARGES

3.1.4 CHARGES ASSOCIATED WITH PREMISES VISIT (CONT'D)

C. Inside Wire Maintenance and Installation

The customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

(1) Inside Wire Installation Charge

Flat Installation Charges apply when a customer requests new noncomplex wire and Jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring.

Material is included in each time increment charge.

	MINIMUM	MAXIMUM
Flat Jack Installation Charge		
Per order, per premises		
- 1st Jack –	\$1.00	\$75.00
Each Additional, Prewired –	\$1.00	\$25.00
Each Additional, Unwired	\$1.00	\$75.00
Flat Wire Installation Charge	Quote	Quote
Per wall, per wire pull		

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3.1 SERVICE CHARGES

3.1.4 CHARGES ASSOCIATED WITH PREMISES VISIT (CONT'D)

D. Flat Inside Wire Maintenance Charge

The Flat Inside Wire Maintenance Charge applies when a customer requests noncomplex wire and Jack maintenance and does not subscribe to the Inside Wire Maintenance Option. Material is included in the Flat Time and Materials Charge.

	MINIMUM	MAXIMUM
Per Premises Visit	\$10.00	\$100.00

E. Monthly Inside Wire Maintenance Option

The Monthly Inside Wire Maintenance Option provides subscribers paying a monthly fee with ongoing maintenance of noncomplex wire and Jack. Premises Visit Charges and Time and Material Charges are waived for maintenance work provided under the terms of the Monthly Inside Wire Maintenance Option.

Inside Wire Monthly Maintenance Option (per line)

MINIMUM	MAXIMUM
\$0.25	\$7.00

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3.1 SERVICE CHARGES (Cont'd)

3.1.5 PRESUBSCRIBED INTEREXCHANGE CARRIER CHANGE CHARGE

The customer will incur a charge each time there is a change in the interLATA and/or intraLATA carrier associated with the customer's line after the initial installation of service.

Minimum: \$0.00
Maximum: \$15.00

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