Status: EFFECTIVE Received: 02/28/2019 Effective Date: 04/01/2019

> Global Crossing Local Services, Inc. P.S.C. NO 6 - TELEPHONE Competitive Access Service Effective Date: April 1, 2019

Section 0 Leaf 1 Revision 0 Superseding Revision:

This Global Crossing Local Services, Inc. Tariff P.S.C. No. 6 - Telephone replaces, cancels and supersedes Global Crossing Local Services, Inc. Tariff P.S.C. No. 3 - Telephone

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO COMPETITIVE ACCESS SERVICES FURNISHED BY GLOBAL CROSSING LOCAL SERVICES, INC. BETWEEN LOCATIONS SERVED BY GLOBAL CROSSING WITHIN THE STATE OF NEW YORK

Issued by: Stacy Hartman VP - Public Policy & Compliance, CenturyLink Received: 02/28/2019 Status: EFFECTIVE Effective Date: 04/01/2019

Global Crossing Local Services, Inc. P.S.C. NO 6 - TELEPHONE Competitive Access Service Effective Date: April 1, 2019 Section 0 Leaf 2 Revision 0 Superseding Revision:

Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries): 1-800-342-3377 for Continental United States or, 1-800-662-1220 for Hearing/Speech Impaired: TDD or, 518-472-8502 for fax

2. Online:

http://www.dps.ny.gov/complaints.html or,

3. By Mail:

NYS Department of Public Service Office of Consumer Services 3 Empire State Plaza Albany, NY 12223-1350

Issued by: Stacy Hartman VP - Public Policy & Compliance, CenturyLink 100 CenturyTel Drive, Monroe, LA 71203

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