

P.S.C. No. 5 - Telephone

Hancock Telephone Company

Section 3
Original Page 1

RATES

A. Group One (General Rules and Regulations)

	Residential	Business
1. Special Assembly Quotation Charge	\$N/A	\$N/A
2. Return Check Charge	\$10.00	\$10.00
3. Late Payment Charge	1.5%	1.5%
4. Return Payment Charge	\$10.00	\$10.00

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P.S.C. No. 5 - Telephone

Hancock Telephone Company

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RATES

B. Group Two (Connection Charges)	Residential	Business	
1. Service Order Charge	\$19.50	\$23.50	
2. Record Order Charge	\$N/A	\$N/A	
3. Central Office Line Charge	\$15.00	\$18.00	
4. Line Change Charge	\$N/A	\$N/A	
5. Premises Visit Charge	\$12.50	\$15.00	
6. Network Interface Jack Installation Charge	\$N/A	\$N/A	
7. Rewire Charge	\$N/A	\$N/A	
8. Maintenance Service Charge			
Flat Rate	\$N/A	\$N/A	
First .5 Hour	\$N/A	\$N/A	(C)
Each Additional .5 Hour	\$N/A	\$N/A	(C)
9. Network Access Charge	\$N/A	\$N/A	
10. Central Office Network Connection Charge	\$N/A	\$N/A	
11. Premises Connection Work Surcharge	\$N/A	\$N/A	
12. Access Wire Charge	\$N/A	\$N/A	
13. Data Base Administration Charge	\$N/A	\$N/A	
14. Restoral Charge	\$35.00	\$41.50	
15. Moves	\$N/A	\$N/A	
16. Additional Line Charge	\$N/A	\$N/A	
17. Premium Installation Charge	\$N/A	\$N/A	
18. *Telecommunications Service Priority Administrative Charge	\$54.63	\$54.63	

*Issued in compliance with Commission Order in Case 03-C-0922 dated July 28, 2004.

Date Issued: July 15, 2011

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P.S.C. No. 5 - Telephone

Hancock Telephone Company

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RATES

C. Group Three (Construction Charges)

- | | | | |
|----|--------------------------------------|------------------|-----|
| 1. | Annual Wireline Pole Attachment Rate | \$13.74 | (C) |
| 2. | Annual Wireless Pole Attachment Rate | \$13.74 per foot | (N) |

Issued in compliance with Order in Case No.16-M-0330, dated March 14, 2019.

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Hancock Telephone Company

Section 3
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RATES

D. Group Four (Billing)

	Residential	Business
1. Monthly Multiple Bill Charge	N/A	N/A
2. Maximum Number of Duplicate Bills	N/A	N/A
3. Dial-A-Visit Message Detail Charge	N/A	N/A
4. Special Billing Detail Charge	N/A	N/A
5. Monthly Large Print Bill Charge	N/A	N/A
6. Government Voucher Charge	N/A	N/A

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P.S.C. No. 5 - Telephone

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Section 3
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RATES

E. Group Five (Interconnection)

NO RATES FOR THIS SECTION AT THIS TIME

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Hancock Telephone Company

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RATES

F. Group Six (Local Exchange Services)

Hancock	Residential	Business	
Flat Rate Exchange Service (Basic Service)			
Individual Line	\$23.00	\$23.00	(C)
Multi-Premises (per premises)	\$23.00	\$23.00	(C)
Trunk Rate	\$N/A	\$1.5xB1 Rate	
Joint User Service	\$N/A	\$N/A	
Message Rate Exchange Service (Individual Line Only)			
Un-timed Message	\$N/A	\$N/A	
Allowance	N/A calls	N/A calls	
Timed Message	\$N/A	\$N/A	
Basic Budget	\$N/A	\$N/A	
Auxiliary Line	\$N/A	\$N/A	
Trunk Rate (first trunk)	\$N/A	\$N/A	
Allowance	N/A calls	N/A calls	
Trunk Rate (each additional trunk)	\$N/A	\$N/A	
Allowance	N/A calls	N/A calls	
Message Unit	\$N/A	\$N/A	
Timed Unit			
First N/A Minute	\$N/A	\$N/A	
Each Additional Minute	\$N/A	\$N/A	

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RATES

F. Group Six (Local Exchange Services)

Hancock

	Residential		Business
Seasonal Service			
Option One			
Minimum Period of Service	6 MTH		6 MTH
Minimum Regular Service Period	7 MTH		7 MTH
Maximum Seasonal Service Period	5 MTH		5 MTH
Discount Rate	50 %		50 %
Reconnection Rate	\$N/A		\$N/A
Option Two			
Regular Service Period	N/A	to	N/A
Reconnection Charge	\$N/A		\$N/A
Suspended Service			
Maximum Suspended Service Period	N/A MTH		N/A MTH
Discount Rate	N/A%		N/A%
Individual Line	\$N/A		\$N/A
Metered Service	\$N/A		\$N/A

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RATES

F. Group Six (Local Exchange Services)

Hancock

Direct Inward Dialing Service

Monthly Trunk Rate	
Rotary	N/A
Tone	N/A
Monthly Directory Rate (per N/A directory numbers)	N/A

	Residential	Business
Off-Premises Extension Service		
Monthly Rate	N/A	N/A
Monthly Exchange Access Line Mileage Charges		
Individual (per 1/4 mile)	N/A	N/A
Trunk (per 1/4 mile)	N/A	N/A
	Per 1/4 Mile Rate	Minimum Rate
Off-Premises Extension Service		
General Distribution	\$1.48	\$1.48
Non-General Distribution	\$1.48	\$1.48
Interexchange	\$2.98	\$2.98

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Hancock Telephone Company

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RATES

F. Group Six (Local Exchange Services)

Hancock

Foreign Exchange Service

Mileage Rates	Per 1/4 Mile Rate	Minimum Rate
Intra-company Circuits		
Adjacent Exchanges With Toll	N/A	N/A
Adjacent Exchanges W/O Toll	\$1.55	\$1.55
Non-adjacent Exchanges With Toll	N/A	N/A
Non-adjacent Exchanges W/O Toll	N/A	N/A
Inter-company Circuits		
Adjacent Exchanges With Toll	\$2.25	\$2.25
Adjacent Exchanges W/O Toll	\$1.55	\$1.55
Toll Substitute Charge		
Regular Access Line	N/A	N/A
Tie Line	N/A	N/A
Administrative Charge	N/A	N/A

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RATES

G. Group Seven (Supplemental Services)

	Residential		Business	
	Min	Max	Min	Max
1. Touch Tone	N/A	N/A	N/A	N/A
2. Custom Calling Service				
Call Waiting with				
Cancel Call Waiting	\$.65	\$4.00	\$.75	\$6.00
Call Forwarding	\$.65	\$3.00	\$.75	\$4.00
Call Forward-Busy	\$.65	\$3.00	\$.75	\$4.00
Call Forward-Don't Answer	\$.65	\$3.00	\$.75	\$4.00
Call Forward-Busy or				
Don't Answer	\$N/A	\$N/A	\$N/A	\$N/A
Call Forward-Remote Activation	\$.65	\$4.00	\$.75	\$6.00
Three Way Calling	\$.65	\$3.00	\$.75	\$4.00
Speed Calling 8-Code	\$.65	\$3.00	\$.75	\$4.00
Speed Calling 30-Code	\$.65	\$4.00	\$.75	\$6.00
Call Restriction	\$N/A	\$N/A	\$N/A	\$N/A
Intercom Calling	\$N/A	\$N/A	\$N/A	\$N/A
Call Transfer	\$.65	\$3.00	\$.75	\$4.00
Reminder Service	\$N/A	\$N/A	\$N/A	\$N/A
Hot Line	\$N/A	\$N/A	\$N/A	\$N/A
Warm Line	\$N/A	\$N/A	\$N/A	\$N/A

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RATES

G. Group Seven (Supplemental Services)

	Residential		Business	
	Min	Max	Min	Max
2. Custom Calling Service (cont'd)				
Consultation Hold	\$N/A	\$N/A	\$N/A	\$N/A
Last Number Redial	\$N/A	\$N/A	\$N/A	\$N/A
Hold	\$N/A	\$N/A	\$N/A	\$N/A
Distinctive Ringing	\$N/A	\$N/A	\$N/A	\$N/A
Call Forwarding USP	\$N/A	\$N/A	\$N/A	\$N/A
Two Feature Discount*	1%	50%	1%	50%
Three Feature Discount*	1%	50%	1%	50%
3. Custom Calling Packages				
Package One	\$N/A	\$N/A	\$N/A	\$N/A
Package Two	\$N/A	\$N/A	\$N/A	\$N/A
Package Three	\$N/A	\$N/A	\$N/A	\$N/A
Package Four	\$N/A	\$N/A	\$N/A	\$N/A
Package Five	\$N/A	\$N/A	\$N/A	\$N/A

*Multiple Feature Discounts apply to non-usage sensitive Custom Calling and CLASS features only.

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P.S.C. No. 5 - Telephone

Hancock Telephone Company

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RATES

G. Group Seven (Supplemental Services)

3. Custom Calling Packages (CONT'D)

Package One includes:	N/A
Package Two includes:	N/A
Package Three includes:	N/A
Package Four includes:	N/A
Package Five includes:	N/A

		Residential		Business	
		Min	Max	Min	Max
4.	Remote Call Forwarding	\$1.00	\$15.00	\$5.00	\$30.00
5.	Multi line Hunt Service	\$N/A	\$N/A	\$N/A	\$N/A
6.	Extended Number Referral Service	\$N/A	\$N/A	\$N/A	\$N/A
7.	Data Security Service	\$N/A	\$N/A	\$N/A	\$N/A
8.	Busy Verification	\$N/A	\$N/A	\$N/A	\$N/A
9.	Interruption Service	\$N/A	\$N/A	\$N/A	\$N/A
10.	Directory Assistance	\$.45	\$2.00	\$.45	\$2.00 (N)
11.	*Critical Facilities Administration Charge	\$100.00	\$200.00	\$100.00	\$200.00

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RATES

G. Group Seven (Supplemental Services)		Residential		Business	
		Min	Max	Min	Max
11. Voice Mail Service					
A. Standard Service					
1.	Monthly Recurring	\$1.00	\$8.00	\$1.00	\$10.00
	Maximum Message				
	Length(minutes)	10 Sec.	10 Min	10 Sec.	10 Min
	Maximum Total				
	Messages Stored	N/A	N/A	N/A	N/A
2.	Direct Number Access *				
	Per Assignment	\$1.00	\$8.00	\$1.00	\$10.00
B. Optional Services					
1.	Auto Attendant	N/A	N/A	\$5.00	\$50.00
2.	Pager Notification	\$0.50	\$8.00	\$0.50	\$10.00
3.	Announcement Service	\$1.00	\$8.00	\$1.00	\$10.00

* Customers choosing not to purchase Direct Number Access must purchase Call Forwarding Service.

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Hancock Telephone Company

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RATES

G. Group Seven (Supplemental Services)		Residential		Business	
13. CLASS Services:		Min	Max	Min	Max
Automatic Redial					
	Per Use	\$.25	\$2.00	\$.25	\$2.00
	Monthly	\$.50	\$8.00	\$.50	\$10.00
Call Return					
	Per Use	\$.25	\$2.00	\$.25	\$2.00
	Monthly	\$.50	\$8.00	\$.50	\$10.00
Customer Originated Trace					
	Per Use	\$1.00	\$3.00	\$1.00	\$3.00
	Call ID	\$1.00	\$10.00	\$1.00	\$10.00
	Call ID + Name	\$1.00	\$10.00	\$1.00	\$10.00
Priority Ringing					
	Per Use	\$.25	\$2.00	\$.25	\$2.00
	Monthly	\$.50	\$8.00	\$.50	\$10.00
Preferred Call Forwarding					
	Per Use	\$.25	\$2.00	\$.25	\$2.00
	Monthly	\$.50	\$8.00	\$.50	\$10.00
Call Screening					
	Per Use	\$.25	\$2.00	\$.25	\$2.00
	Monthly	\$.50	\$8.00	\$.50	\$10.00
Special Call Acceptance					
	Per Use	\$.25	\$2.00	\$.25	\$2.00
	Monthly	\$.50	\$8.00	\$.50	\$10.00
Anonymous Call Rejection					
	Per Use	\$.25	\$2.00	\$.25	\$2.00
	Monthly	\$.50	\$8.00	\$.50	\$10.00
Call Waiting with					
	Calling Name + Number ID	\$.50	\$8.00	\$.50	\$10.00
Blocking Option Change Charge: *					
	Per-Call Restrict	\$5.00	\$5.00	\$5.00	\$5.00
	Per-Line Restrict	\$5.00	\$5.00	\$5.00	\$5.00

*A customer is entitled to change blocking options two times during six months after Call ID services are available in the customers Central Office territory. A new customer of the Central Office territory is also entitled to change two times within six months of service. Customers electing the per-line option after the initial six months or in excess of two changes within the six-month period will incur a non-recurring charge as specified above.

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P.S.C. No. 5 - Telephone

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RATES

H. Group Eight (Private Line Service)

The Company concurs with the rates filed by the New York Intrastate Access Settlement Pool in tariff PSC No. 1 - Telephone for private line service.

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P.S.C. No. 5 - Telephone

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Section 3
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I. Group Nine (Special Equipment, Services and Programs)

NO RATES FOR THIS SECTION AT THIS TIME

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Hancock Telephone Company

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RATES

J. Group Ten (Pay Telephone Service)

All Exchanges

Monthly Rate

1. Public Access Line Service

Monthly Flat Rate Service Charge	\$ 23.00	(C)
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Monthly Message Rate Service Charge	\$N/A	
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Local Call Rate		
Un-timed Message Rate	\$ N/A	
Call Allowance	N/A	calls

Timed Message Rate		
First N/A Minutes	\$ N/A	
Each Additional N/A Minutes	\$ N/A	

Outgoing Screening	\$ N/A	
Incoming Blocking	\$ N/A	

Coin Supervision Service	\$6.00	
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P.S.C. No. 5 - Telephone
Hancock Telephone Company

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RATES

K. Group Eleven (Directory)

The following rates are monthly per directory line for each listing in excess of the free allowance unless otherwise noted.

	Residential	Business
1. Additional Standard Listing	\$.82	\$.82
2. Indented Listing	\$.82	\$.82
3. Duplicate Listing	\$.82	\$.82
4. Reference Listing	\$.82	\$.82
5. Alternative Telephone Number (per line)	\$.82	\$.82
6. Night Listing	\$.82	\$.82
7. *Foreign Listing	\$.82	\$.82
8. **Non-published Number	\$N/A	\$N/A
9. Customized Number Listing		
Monthly Number Charge	\$N/A	\$N/A
Initial Search Charge	\$N/A	\$N/A
Additional Search Charge	\$N/A	\$N/A
Customized Number Listing	\$N/A	\$N/A

* This item is billed in yearly increments.

**No recurring monthly rate applies. See section 4, page 7 for applicable non-recurring rate.

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Section 3
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RATES

L. Group Twelve (Resellers)

NO RATES FOR THIS SECTION CURRENTLY EXIST

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