WORLDCALLTEL.COM, INC.

P.S.C. No. 1 - Telephone

Effective Date: December 18, 2019

CONTENTS

SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES

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SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES

7.1   GENERAL

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

    a.   receive calls from other stations on the public switched telephone network;

    b.   access the Company's local calling service;

    c.   access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and

    d.   access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

7.2   SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered:

        Basic Business Line Service
        Business Key System Line Service
        PBX Trunks
        Centrex Service

Basic Business Line Service, Key System Line Service, Shared Tenant Service and Analog PBX trunks are offered with flat rate or message rate local service, at the option of the customer. Digital PBX Trunks are offered on a flat rate basis only.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines.   Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

7.2.1   Basic Business Line Service

    1.   Flat Rate Business Line Service

        a.   Description

                Flat Rate Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

                Each Basic Business Line has the following characteristics:

                Terminal Interface: 2-wire
                Signaling Type: Loop start
                Pulse Types: Dual Tone Multifrequency (DTMF)
                Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

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SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2   SERVICE DESCRIPTIONS AND RATES (cont'd)

    7.2.1   Basic Business Line Service (cont'd)

        1.   Flat Rate Business Line Service (cont'd)

            b.   Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

	Minimum	Maximum
Monthly Recurring Charges:		
- Each Service Line	$1.00	$25.00

        2   Message Rate Basic Business Line Service

            1.   Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 10.

            2.   Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

	Minimum	Maximum
Nonrecurring Connection Charge:	$1.00	$110.00
Monthly Recurring Charges:		
- Each Base Service Line	$1.00	$25.00
- Voice Mail Option, per line	$1.00	$15.00
Custom Calling Features: (per line, per month)		
- Each feature	$1.00	$15.00
- Package of 3 features	$1.00	$20.00
- Package of 6 features	$1.00	$21.00
- Package of 9 features	$1.00	$24.00

            3.   Recurring and Nonrecurring Charges (cont'd)

CLASS Features (per line, per month)	Minimum	Maximum
- Each feature	$1.00	$15.00
- Package of 3 features	$1.00	$20.00
- Package of 6 features	$1.00	$21.00
- Package of 9 features	$1.00	$24.00

            4.   Message Usage Charges

	Minimum	Maximum
Per Message	$.01	$.15

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SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2   SERVICE DESCRIPTIONS AND RATES (cont'd)

    7.2.2   Business Key System Line Service

        a.   Description

Business Key System Line Service provides the customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. The Business Key System Line is available as a message rated service. Business Key System Line Service is provided for connection of customer-provided key system terminal equipment. All key system lines will be equipped with touchtone and multiline hunt.

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 10.

Each Business Key System Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the customer

        b.   Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

	Minimum	Maximum
Nonrecurring Connection Charge:	$1.00	$10.00
Monthly Recurring Charges:		
- Message Rate Business Key	$1.00	$25.00
- Voice Mail Option, per line	$1.00	$15.00
Custom Calling Features (per line, per month)		
- Each feature	$1.00	$15.00
- Package of 3 features	$1.00	$20.00
- Package of 6 features	$1.00	$21.00
- Package of 9 features	$1.00	$24.00
CLASS Features (per line, per month)		
- Each feature	$1.00	$15.00
- Package of 3 features	$1.00	$20.00
- Package of 6 features	$1.00	$21.00
- Package of 9 features	$1.00	$24.00

        c.   Message Usage Charges

	Minimum	Maximum
Per Message	$.01	$.15

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SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2   SERVICE DESCRIPTIONS AND RATES (cont'd)

    7.2.3   PBX Trunk Service

        a.   Flat Rate Analog PBX Trunks

            1.   Description

Analog and/or digital PBX trunks are provided for connection of customer-provided PBX terminal equipment. Analog trunks are delivered on a DS0 level and digital trunks are delivered at the DS1 level. All trunks are equipped with multiline hunting.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each Analog Trunk has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as required for the provision of service
Signaling Type:	Loop, Ground, E&M I, II, III
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

            2.   Recurring Charges

	Minimum	Maximum
Monthly Recurring Charges:	$1.00	$120.00
Terminal Numbers:		
1-10 lines in terminal group	$5.00	$15.00
11-20 lines in terminal group	$5.00	$25.00
21 + lines in terminal group	$5.00	$30.00

        b.   Message Rate Analog PBX Trunks

            1.   Description

Message Rate Analog PBX Trunks provide the customer with a single, analog, voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a message rate basis. DID trunks are arranged for one-way inward calling only.

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<u>SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES</u> (cont'd)

7.2   SERVICE DESCRIPTIONS AND RATES (cont'd)

    7.2.3   PBX Trunk Service (cont'd)

        b.   Message Rate Analog PBX Trunks (cont'd)

            2.   Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Message Rate PBX Truck include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the total number of calls during the billing period. Local calling areas are as specified in Section 10.

	Minimum	Maximum
Nonrecurring Connection Charge:	$1.00	$120.00
Monthly Recurring Charges: - Each Trunk	$5.00	$25.00
Terminal Numbers: 1-10 lines in terminal group 11-20 lines in terminal group 21 + lines in terminal group	$5.00 $5.00 $5.00	$15.00 $25.00 $30.00

c.   Message Usage Charges

	Minimum	Maximum
Per Message Charge	$0.01	$0.15

d.   Analog DID Trunks

	Minimum	Maximum
Nonrecurring Connection Charge	$1.00	$30.00
Monthly Recurring Charges (per trunk)	$10.00	$35.00
DID Station Numbers - Each Group of 20 - Each Group of 100	$1.00 $1.00	$15.00 $50.00

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SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2   SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.3   PBX Trunk Service (cont'd)

e.   Digital PBX Trunk Service

1.   Description
Digital PBX Trunk Service provide a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 analog voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to the Company switch. Each Digital PBX Trunk has the following characteristics:

Terminal Interface:	Channel Bank or DSX-1 panel
Signaling Type:	Loop, Ground, E&M I, II, III
Start Dial Indicator:	Immediate Wink, Delay Dial, Dial Tone
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming or Out-Going Only, as specified by the customer

Local calling areas are as specified in Section 10.

2.   Recurring and Nonrecurring Charges
In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Message Rate Digital PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the total number of calls during the billing period.

Where appropriate facilities do not exist, Special Construction charges will also apply.

	Minimum	Maximum
Nonrecurring Connection Charge:	$100.00	$1000.00
Monthly Recurring Charges:		
Message Rate:		
- Facility	$50.00	$1000.00
- Per Active Channel (DID)	$10.00	$75.00
- Per Active Channel (DOD)	$10.00	$50.00

3.   Message Usage Charges

	Minimum	Maximum
Per Message Charge	$0.01	$0.15

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SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2   SERVICE DESCRIPTIONS AND RATES (cont'd)

    7.2.4   Centrex Service

        a.   Description

Centrex Service is a multi-station system offered to the business customer with 2 or more lines or trunks. It consists of digital switching equipment in the Company's switches connected to station lines on the customer's premises. Centrex Service enables the customer to originate and receive local calls within its system at no additional charge. Local calling areas are as specified in Section 10.

Centrex Service is offered on a contracted basis with four terms: 24, 36, 60 and 84 months. Thirty days prior to the expiration of the contract term, the subscriber may cancel service or renew for a new term commitment. If the subscriber does not cancel or renew the service, service will continue on a month to month basis at the monthly rate associated with the twenty-four month term plan.

Each Centrex Station Line has the following characteristics:

Terminal Interface:	2-Wire or 4-Wire as required for the provision of service
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-Way, In-Only or Out-Only

        b.   Features

The Centrex customer receives a Basic feature package, including all Centrex features except attendant features and Customer Management System.

The following Centrex features are available to the customer of Centrex Service at no additional charge:

	Basic		Basic
Add-On Hold	X	Intercom Dialing	X
Attendant Camp On		Loudspeaker Paging	X
Attendant Conference		Manual Control of ARS	
Attendant Direct Station Selection		Make Busy	X
Automatic Call Distribution		Multiline Hunt	X
Automatic Route Selection (ARS)	X	Night Service	X
Call Forward - Busy	X	Outward Call for PBX	X
Call Forward - No Answer	X	Power Fail Transfer	X
Call Pickup	X	Queuing	X
Call Transfer Internal	X	Single Digit Dialing	X
Call Transfer Outside	X	Toll Diversion - Attendant	
Call Waiting	X	Customer Management System	
Call Waiting - Attendant Lamp		Speed Calling	X
Code Calling	X	Three Way Calling	X
6-Way Conference			
Directed Call Pickup	X		
Group Numbering	X		

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7.2   SERVICE DESCRIPTIONS AND RATES (cont'd)

    7.2.4   Centrex Service (cont'd)

        c.   Recurring and Nonrecurring Charges

        In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

        1.   Basic Centrex (Message Rate)

Per Station Line:	Minimum	Maximum
Nonrecurring Connection Charge:	$10.00	$100.00
Monthly Recurring Charges (Term):		
24 months	$10.00	$100.00
36 months	$10.00	$100.00
60 months	$10.00	$100.00
84 months	$10.00	$100.00
DS1 Port Charges for DS1 Interconnection (per 24 Centrex Changes):	$75.00	$500.00
Voice Mail, per line per month:	$1.00	$20.00
Over 200 lines	Individual Case Basis	

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