

Nicholville Telco LLC d/b/a Nicholville Telephone Company
P.S.C. No. 1 - Telephone
Effective Date: December 19, 2019

Section 4
Leaf 1
Revision 0

COMPANY SPECIFIC SERVICE

A. Voice Mail Service

1. Features

- A. Basic Voice Mail - A voice mail box that is equipped to play a personal greeting to the caller and to record the caller's message. Maximum caller's message length is 1 minute and 45 secs; maximum storage is 10 messages; storage unplayed retention is 12 days; played retention is 7 days.
- B. Retention Time - Retention time can be expanded for both played and unplayed messages. The time for both categories can be increased for an additional charge on a monthly basis.

2. Rates and charges

Rates for the above features are displayed in Section 3, Group Seven, G. 11.)

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Section 4
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COMPANY SPECIFIC SERVICE

B. Supplemental Services Feature Savings Packages

The following Savings Packages are discounted billing arrangements. All regulations applicable to Supplemental Services, as specified in Section 7 of the New York State Telecommunications Association, Inc. P.S.C. No. 2 - Telephone tariff, apply to those services and features, included in these Savings Packages.

	Residential	Business
Package 1: Includes: Call ID Basic Voice Mail Call Forward Busy/Don't Answer Call Waiting with Cancel Call Waiting	\$10.45	\$12.45
Package 2: Includes: Call ID + Name Basic Voice Mail Call Forward Busy/Don't Answer Call Waiting with Cancel Call Waiting	\$10.95	\$14.50
Package 3: Includes: Call ID + Name Basic Voice Mail Call Forward Busy/Don't Answer Call Waiting with Cancel Call Waiting Call Waiting with Name + Number ID	\$11.95	\$15.70
Package 4: Includes: Call ID + Name Call Waiting with Name + Number ID (with Cancel Call Waiting)	\$7.00	\$10.00
Package 5: Includes: Call ID + Name Basic Voice Mail Call Forward Busy/Don't Answer	\$8.80	\$12.35

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COMPANY SPECIFIC SERVICE

B. Supplemental Services Feature Savings Packages (Cont'd)

Champion Feature Package

The Company offers to its residential and small business customers (of seven lines or less) the following supplemental savings package, which is included in the Worry Free Package found in Section 4 Leaf 4 of this tariff. Residential and small business customers must also subscribe to the Company's unlimited long distance service* which is provided as part of the Worry Free Package as well. The Champion Feature package includes the customer's choice of three of the following Custom Calling/CLASS Features:

- Call Waiting;
- Call ID with Name;
- Speed Call (8);
- Three Way Calling;
- Call Forwarding;
- Call Forwarding with Remote Activation/Deactivation;
- Home Intercom;
- Warm Line;
- Call Forward – No Answer;
- Call Forward – Busy; CF Busy No Answer; Programmable Call Restriction

Rates

	Residential	Business
Champion Feature Package	\$5.95 [#]	\$8.30 [#]

* All long distance service offered by Nicholville Telco LLC, including the unlimited long distance service in the Worry Free Package, is provided by SLIC Network Solutions, (P.S.C. No. 1 - Private Line & Toll Communications) d/b/a Nicholville Long Distance.

Reflects feature pricing only which is a subcomponent of the Worry Free Package

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COMPANY SPECIFIC SERVICE

B. Supplemental Services Feature Savings Packages (Cont'd)

Worry Free Package

The Company offers to its residential and small business customers (of seven lines or less) the following savings package which includes the local exchange access line, the Champion Feature Package (found in Section 4 Leaf 3 of this tariff offering the customer their choice of three Customer Calling/CLASS features), and unlimited long distance service*.

Rates

	Residential	Business
Worry Free Package (Nicholville 328)	\$28.62 [#]	\$33.59 [#]
Worry Free Package (Winthrop 389)	\$28.95 [#]	\$34.58 [#]

* All long distance service offered by Nicholville Telco LLC, including the unlimited long distance service in the Worry Free Package, is provided by SLIC Network Solutions, (P.S.C. No. 1 - Private Line & Toll Communications) d/b/a Nicholville Long Distance.

Reflects the respective local exchange access line pricing found in Section 3 Leaf 6 and Leaf 7 of this tariff in addition to the Champion Feature Package pricing found in Section 4 Leaf 3. This pricing does not include the unlimited long distance service portion which is an additional amount offered for less than \$35 per month.

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