

Level 3 Communications, LLC
P.S.C. NO 7 - TELEPHONE
Competitive Local Exchange Carrier Service
Effective Date: October 11, 2019

Section 3
Leaf 1
Revision 0
Superseding Revision:

3. SERVICE DESCRIPTION AND RATES

3.1 Basic Local Exchange Services

3.1.1 General

The Company's Local Telephone Service provides a customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any Station in the local calling area, as defined herein;
- access basic or enhanced 911 Emergency Service;
- access the interexchange Company selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800/888 telephone numbers;
- access Telephone Relay Service.

The Company's Service cannot be used to originate calls to other telephone companies caller-paid information services (900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch(es).

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3.1 Basic Local Exchange Services

3.1.2 Service Area

Where facilities are available, service areas shall be the same as those defined by the NPA-NXX designations in Verizon's NY Tariff P.S.C. 15.

3.1.3 Extended Calling Area Services

Calls that originate in one local calling area and terminate in another zone as follows:

Zone 1: Calls that terminate within the NPA associated with the NXX, but outside the local calling area associated with NXX.

Zone 2: Calls that terminate outside the NPA associated with the NXX but within the LATA associated with the NPA-NXX.

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3.2 Level 3 Network Services

Level 3 Network Services consists of the furnishing of local exchange telecommunications services. Level 3 Network Services will be provided subject to the availability of facilities.

All calls for Level 3 Network Services are billed in one second increments, rounded to the nearest full minute at month's end.

3.2.1 Business Calling Service

Business Calling Service provides for the origination and termination of intraLATA calls for customers of Level 3 Business Service Network Service through the resale of Verizon services.

A. Local Calling

Local calling rates apply to calls that originate and terminate within the same local calling area as defined in section 3.1.2. Local calling rates are not based on measured service. A flat rate shall apply for all local calling as defined by this tariff.

	Minimum	Maximum
Monthly Recurring	\$18.75	\$32.75
Flat Rate		

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3.2 Level 3 Network Services
3.2.1 Business Calling Service (Cont'd)

B. Extended Area Calling

Extended Area Service rates apply for calls that terminate outside the local calling area as defined in section 3.1.2 but within a LATA. Extended Area Service rates apply on a per minute basis. Time periods shall be the same as defined in Verizon's NY Tariff No. 15.

Time Periods: Call completion, Local transport termination, and Local transport facilities rates are subject to the differentiation. When usage before in one rate period and ends in another the rates in effect for the rate period in which such usage began will apply until rate period specific billing can be implemented.

Volume discounts are available on an ICB basis for usage exceeding 1500 minutes per month and tariffed ICB will be filed with PSC for approval.

Peak rates apply Monday thru Friday 9:00am to, but not including, 9:00pm.

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3.2.1 Business Calling Service
B. Extended Area Calling (Cont'd)

Off-Peak rates apply Monday thru Thursday from 9:00pm to, but not including, 9:00am and from 9:00pm Friday to, but not including, 9:00am Monday. Holiday discounts shall be extended to customers for the following holidays; Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day (the fourth Thursday in November), and Labor Day. Holiday discounts shall be billed at Off-Peak rates.

Peak:	1 st Minute		Add'l Minutes	
	Minimum	Maximum	Minimum	Maximum
Zone 1	\$0.0550	\$0.1060	\$0.0550	\$0.0860
Zone 2	\$0.0550	\$0.1060	\$0.0550	\$0.0860
Off Peak:	1 st Minute		Add'l Minutes	
	Minimum	Maximum	Minimum	Maximum
	\$0.0368	\$0.1050	\$0.0950	\$0.1120
	\$0.0368	\$0.1050	\$0.0950	\$0.1120

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3.2 Level 3 Network Services (Cont'd)

3.2.2 Call Completion Service

A. End Office

The End Office rate category provides for the local end office switching and end user termination functions necessary to complete the transmission of Call Completion Service to and from the end users served by the Company's end offices. The End Office rate category consists of the Call Completion rate element.

B. PBX Trunks

Trunks (minimum of 24)				
	Monthly		Nonrecurring Installation	
	Minimum	Maximum	Minimum	Maximum
DOD trunk	\$14.00	\$26.00	\$39.00	\$47.00
DID trunk	\$38.00	\$52.00	\$39.00	\$47.00
DOD/DID Trunk	\$56.25	\$76.00	\$39.00	\$47.00
DID Numbers				
	Minimum	Maximum	Minimum	Maximum
Per 10 numbers	\$3.00	\$8.00	\$3.00	\$8.00
Per 100 numbers	\$30.00	\$60.00	\$30.00	\$60.00

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3.3 Special Construction

3.3.1 Basis for Cost Computation

Rates and charges for special construction will be based on the costs incurred by the Company and may include (1) nonrecurring type charges, (2) recurring type charges, (3) termination liabilities, or (4) a combination thereof.

3.3.2 Basis for Rates and Charges

The costs referred to in 7.1.1 preceding may include one or more of the following items to the extent that they are applicable:

- A. Installed cost of the facilities to be provided including estimated costs for the rearrangement of existing facilities. Cost installed include the cost of:
- equipment and materials provided or used,
 - engineering, labor, and supervision,
 - transportation, and
 - right of way;

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3.3 Special Construction

3.3.2 Basis for Rates and Charges (Cont'd)

- B. Installed cost of the facilities to be provided including estimated costs for the rearrangement of existing facilities. Cost installed include the cost of:
- equipment and materials provided or used,
 - engineering, labor, and supervision,
 - transportation, and
 - right of way;
- C. cost of maintenance;
- D. depreciation on the estimated cost installed of any facility provided, based on the anticipated useful service life of the facility with an appropriate allowance for the estimated net salvage;
- E. administration, taxes, and uncollectible revenue on the basis of reasonable average costs for these items;

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3.4 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.
- To obtain such a credit, the Customer must notify its Customer Service representative.
- The Customer will be allowed to make up to 10 calls per months to Directory Assistance at no charge. Each call to Directory Assistance thereafter will charged as follows:

	Minimum	Maximum
Per Call	\$0.35	\$0.75

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3.5 Operator Assistance

A. "O+ NPA-NXX-XXXX" and "O" dialed calls

Applies for calls "O+ NPA-NXX-XXXX" and "O" dialed calls.

A Customer may obtain the assistance of a local operator to complete local intraLATA, extended intraLATA, interLATA, and long-distance telephone calls for the following purposes:

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

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- 3.5 Operator Assistance
A. "O+ NPA-NXX-XXXX" and "O" dialed calls (Cont'd)

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Company with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular station. The call may be billed to the called party.

	Minimum Per Call Rate	Maximum Per Call rate
General Assistance	\$1.50	\$2.25
Third Number Billing	\$1.50	\$2.25
Collect	\$1.50	\$2.25
Person to Person	\$1.50	\$2.25
Station to Station	\$1.50	\$2.25

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3.5 Operator Assistance (Cont'd)

B. Busy Line Verification and Interrupt Service

Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- (1) Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- (2) Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and request interruption.
- (3) Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
 - (4) The operator verifies that the line is busy with a call-in progress.
 - (5) The operator verifies that the line is available for incoming calls.

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- 3.5 Operator Assistance (Cont'd)
B. Busy Line Verification and Interrupt Service (Cont'd)

The operator verifies that the called number is busy with a call-in progress and the Customer requests interruption. The operator will then interrupt the call advising the called party the name of the calling party. One charge will apply for both verification and interruption.

	Minimum Per Call Rate	Maximum Per Call rate
Verification	\$2.00	\$3.55
Interrupt	\$2.00	\$3.55

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3.6 Call Blocking Service

Blocking Service or a telephonic block can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.

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3.7 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

- A. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one listing is required to properly list the Customer, no additional charge is made.
- B. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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3.7 Directory Listings (Cont'd)

- C. Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only Government listings in the Government section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- D. In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule
- E. Directory listing are provided in connection with each Customer service as specified herein.
 - (1) Primary Listing: A primary listing contains the name of the Customer, or the name under which a business regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

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3.7 Directory Listings (Cont'd)
E. Cont'd

- (2) Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein.
- (3) Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance. A Nonpublished Telephone Service will be furnished at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records subject to the provisions set forth herein.
- (4) Nondirectory Listed Numbers: A Nondirectory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

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3.7 Directory Listings (Cont'd)
E. Cont'd

- (5) Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

	Minimum Monthly Rate	Maximum Monthly Rate
Primary Listing	N/C	N/C
Additional Listing	\$0.00	\$3.30
Non-directory Listed Number	\$0.00	\$3.00
Non-published Number	\$0.00	\$3.60

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3.8 Schools and Libraries Discount Program

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase Company services offered in this tariff at a discount rate, in accordance with the rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for services for schools and Libraries, issued June 25, 1997. The Rules codified at 47 Code of Federal Regulation (C.F.R) 54.500 et. Seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the Federal Universal Fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

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3.8 Schools and Libraries Discount Program (cont'd)

Schools and Libraries Discount

A. Obligation of Eligible Schools and Libraries

Schools and Libraries and Consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.

Schools and Libraries and Consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.

Services requested will be used for educational purposes.

Services will not be sold, resold or transferred in consideration for money or any other thing of value.

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3.8 Schools and Libraries Discount Program (Cont'd)

B. Obligations of the Company

- (1) The company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the rules are included as an attachment to this tariff.
- (2) The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential Customers for similar services (lowest corresponding price).
- (3) In competitive bidding situations, the Company may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

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3.8 Schools and Libraries Discount Program (Cont'd)

C. Discounted Rates for Schools and Libraries

- (1) Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- (2) The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- (3) The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other Federal approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.

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3.8 Schools and Libraries Discount Program

C. Discounted Rates for Schools and Libraries (Cont'd)

(4) Schools and Libraries Discount Matrix

How Disadvantaged	% Discount Level	
	Discount	Urban Discount
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

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