

Level 3 Communications, LLC
P.S.C. NO 10 - TELEPHONE
Competitive Access Service
Effective Date: October 17, 2019

Section 0
Leaf 1
Revision 0
Superseding Revision:

This Level 3 Communications, LLC Tariff P.S.C. No. 10 - Telephone
replaces, cancels and supersedes

Level 3 Communications, LLC Tariff P.S.C. No. 5- Access

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING
TO COMPETITIVE ACCESS SERVICES FURNISHED
WITHIN THE
STATE OF NEW YORK

Issued by: Stacy Hartman

VP – Public Policy and Compliance, CenturyLink
100 CenturyLink Drive, Monroe, LA 71203

Level 3 Communications, LLC
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Section 0
Leaf 2
Revision 0
Superseding Revision:

Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries):
1-800-342-3377 for Continental United States or,
1-800-662-1220 for Hearing/Speech Impaired: TDD or,
518-472-8502 for fax

2. Online:

<http://www.dps.ny.gov/complaints.html> or,

3. By Mail:

NYS Department of Public Service
Office of Consumer Services
3 Empire State Plaza
Albany, NY 12223-1350

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