

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: November 30, 2020

Leaf 1

Revision: 4

Superseding Revision: 3

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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This tariff, New York Tariff No. 4 submitted on behalf of XO Communications Services, LLC, supersedes in its entirety New York PSC – Tariff No. 4, submitted on behalf of XO Communications Services, Inc.

XO Communications Services, LLC

Regulations and Schedule of Charges for

Local Exchange Services

Within the State Of New York

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
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**CONCURRING, CONNECTIONG OR
OTHER PARTICIPATING CARRIERS**

None

SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- C -** Changed regulation effecting application in a rate
- D -** Deletion of rate or regulation
- I -** Increase in rate
- R -** Reduction in rate
- M -** Moved tariff material to different page or a different location on a page
- N -** To signify a new rate, regulation, condition or sheet
- T -** Text change in regulation that does not effect application of a rate

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1.0 DEFINITIONS

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Anonymous Call Rejection: This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.

Assume Dial "9": A system feature that eliminates the need for all Centrex users in the same Centrex group to dial an access level "9" to access the PSTN. All lines in the Centrex must be configured as Assume Dial 9 or none.

Auto Answer Back: The Auto Answer Back feature, when implemented on a Meridian Business set, allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after 4 seconds. Conversation takes place through a hands free unit. This feature requires the use of a hands free Meridian Business Set.

Automatic Callback: If Customer encounters a busy signal when calling another number, the called number will be automatically notified (called back) when the called station becomes idle.

Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn,

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1.0 DEFINITIONS, (Cont'd)

Automatic Line (Hotline): Directs the line to automatically call a preassigned number when a line user lifts the handset.

Automatic Recall: Allows the subscriber to automatically place a call to the last number that tried to call them. This allows the subscriber to easily return missed calls. When activated, if the line is busy, the subscriber will hear a special announcement and the DMS will continue to monitor the called number. When the number is idle again the subscriber will receive a special ring on their phone or a tone if they are on another call. When the subscriber picks up the phone the connection is made. This service is limited to calls within the LATA.

Automatic Route Selection-Basic (ARS- Basic): This feature allows Centrex users to automatically select the preferred dedicated route for a PSTN call. The user dials an access level i.e. "9" and the call is routed over the correct dedicated facility for the call type based on routing choices predetermined by the customer and programmed into the Centrex switch. Routing patterns are based on three-digit screening using NPA's only.

Call Block: Blocks outgoing calls to a specific phone number.

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1.0 DEFINITIONS (Cont'd)

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forwarding of Call Waiting Calls: This service provides the capability to forward unanswered waiting calls to a subscriber-designated DN by using the combined call treatments of Call Waiting and Call Forward Don't Answer. An incoming call to a busy line first receives standard call waiting treatment in which the called party hears an audible tone and the calling party hears audible ringing. If the call is not answered after a period of time that is equal to the time-out value of Call Forward Don't Answer, the incoming call is given Call Forward Don't Answer treatment and is forwarded to a subscriber-designated DN.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Doesn't Answer Ring Select (Subscriber Programmable Ringing): Allows the subscriber with the Call Forward Doesn't Answer option to program the number of rings before a call is forwarded. The subscriber dials an access code, receives a special dial tone, and enters the desired number of rings, from two to nine. A confirmation tone is provided if the operation is successful, and from this point on any incoming call that is unanswered is forwarded after the newly specified number of rings. The new ringing time-out value stays in effect until it is changed.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

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1.0 DEFINITIONS (Cont'd)

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to “park” a call against their directory number within the business group and “unpark” the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other’s calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Return: The ability to press *69 to determine the location the last call was made from.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

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1.0 DEFINITIONS (Cont'd)

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID Name and Number: Adds the display of the calling party's name to Calling Number Delivery

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call or per line basis.

Call Waiting Display of Caller ID: On Call Waiting calls the calling party's name or number will be displayed along with the audible CWT tone.

Class of Service Restriction: Used to prevent a phone from dialing certain codes and numbers or reject unwanted calls from specified numbers.

Company: XO Communications Services, LLC, a Delaware corporation, which is the issuer of this tariff.

Commission: The New York Public Service Commission.

Conference Calling - Meet Me: Allows conferees to hold a conference on a six party conference bridge by having all attendees dial into a directory number at a specified time.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

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1.0 DEFINITIONS (Cont'd)

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse ("DP"): The pulse type employed by rotary dial Station sets.

Digital Facility Interface (IXC T-1 Access): This termination provides a digital interface for a high capacity (T-1) facility that terminates to a customer's Centrex system. This service provides for the termination of 24 circuits within the Centrex to another Centrex, PBX or to a Long Distance Carrier (IXC). Two digital facility interfaces will be needed to connect two Centrex systems, one for each Centrex. The cost of the Digital Facility Interface is in addition to the T-1 private line.

Direct Inward Dialing ("DID"): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

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1.0 DEFINITIONS (Cont'd)

Directed Call Pickup: Allows a Centrex station user to answer incoming calls that ring on another station within a pre-set group by dialing a feature activation code and the extension number of the station being answered. The maximum number of members in a Directed Call Pickup Group is 75.

Distinctive Ringing: Allows Customers to have two phone numbers on one line and determine which line is being called by the difference in the ringing.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency (“DTMF”): The pulse type employed by tone dial Station sets.

Electronic Set Interface per PDN: This feature allows for the connection of a Business Set to the Central Office through a special interface card

Executive Busy Override: Allows a station to gain access (barge-in) to a busy station by flashing the switch hook when a busy is reached and dialing a feature activation code. This feature is also available for MADN groups, MCA and SCA.

Executive Busy Override Exempt: Block a station using Executive Busy Override from entering a call that the EBX station user has made or received.

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1.0 DEFINITIONS (Cont'd)

Fast Transfer: This feature, which provides Transfer on Release capability, speeds up call handling for Meridian Business Set (MBS) users by: Reducing the number of keystrokes needed to transfer a call Eliminating the need to first conference the call. The Transfer on Release capability enhances Three-Way Call/Call Transfer (3WC/CXR) feature.

Hunting: Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Intercept: Provides a recorded announcement of the status of the number dialed; disconnected, number changed, etc.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

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1.0 DEFINITIONS (Cont'd)

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (“LIDL”): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Mbps: Megabits, or million of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (“MIDL”): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency (“MF”): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

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1.0 DEFINITIONS (Cont'd)

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Number Portability: Allows Customer to retain their current phone number when switching to XO service.

Off-Hook: The term “off-hook” denotes the active condition of a telephone exchange service line.

On-Hook: The term “on-hook” denotes the idle condition of a telephone exchange service line.

Originating Off-Net: A call originating on and placed via facilities neither owned or leased by the Company.

Originating On-Net: A call originating on and placed via facilities owned or leased by the Company.

Point-of-Termination: The point at which the Company’s responsibility to provide equipment and Service ends and where the Customer’s responsibilities begin, identified as the interface between the Company and Customer at the Point-of-Presence, a local exchange company’s central office, a long-distance company’s Point-of-Presence or End-User sites identified in an Access Service Request.

Premises: The location usually indicated by a street address at which Service is provided or delivered, identified as a Point-of-Termination or Service Location in a Service Order.

Presubscription: Presubscription is an arrangement whereby an end user may select and designate to the Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user’s predesignated IXC.

Privacy Release: Allows a Business Set user to establish a conference call among private MADN-SCA members and an external party. A maximum of 30 parties are permitted in a single connection depending on the number of members of the MADN group.

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1.0 DEFINITIONS (Cont'd)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Remote Access Forwarding: Provides the capability to forward phone calls to a specified number while at a separate location.

Selective Call Acceptance: Allows the subscriber to set up a list of up to 12 DNs in the DMS indicating numbers that should always be able to call the subscriber. When activated, only callers on this list will be connected to the subscriber's line. All other callers hear an announcement.

Selective Call Forwarding (SCF): Allows subscribers to ensure that selected calls reach them when they are away from the office. Incoming calls from up to 12 DNs can be forwarded to another location. Calls from DNs that are not on the SCF list can be picked up at the office or receive whatever treatment the subscriber has arranged, such as answering machine or voice mail. If the SCF destination is busy, the originator will receive busy tone.

Selective Call Rejection: Allows the subscriber to set up a list of up to 12 DNs in the DMS indicating telephone numbers from which the subscriber does not wish to receive calls. When activated a number on the list that tries to call will hear an announcement and will not be connected.

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1.0 DEFINITIONS (Cont'd)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Simultaneous Ring (SimRing): Enables up to five Directory Numbers (DNs) to ring simultaneously whenever there is a call to a Pilot DN (PDN). The PDN can be any DMS Business line that has subscribed to this service. The PDN and up to four non-pilot DN's can be included in a SimRing group. The phone in the SimRing group that goes off-hook first receives the call.

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1.0 DEFINITIONS (Cont'd)

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Station to Station Dialing: Allows Centrex users to dial another station within the same Centrex group using the last 2,3,4, or 5 digits of the Centrex line number.

Three-Way Calling: Provides a user the ability to sequentially call two or more parties and add them together to create a three-way conference call.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

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Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
—
(N)**2.0 RULES AND REGULATIONS****2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of New York under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment of Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions

2.1.3.2 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 45 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff. Customer agrees to cooperate with Company to accomplish service activation by providing Company access to Customer's premises and facilitating testing and other service delivery requirements. Service activation shall commence when Company equipment has been installed and dial tone has been made available.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.3 The term is set forth in each Service Order and shall commence on the service activation date. Either party providing the other written notice at least 45 days written notice for Customers under contract at the time of notification, and on not less than 30 days for Customers month-to month at the time of notification. Company will notify Customer, in writing, at least forty-five (45) days prior to the expiration of the agreement, regarding the pending expiration of the agreement and the automatic renewal provision of the agreement. If the Customer does not cancel the agreement before the end of the term, the Company will automatically renew the agreement for a similar term at the rates on the Service Order Agreement. In the event of early termination of this agreement by Customer, or termination by XO for material breach, Customer shall pay XO all non-recurring charges reasonably expended to establish service to the Customer; any disconnect, early cancellation, or termination charges incurred and paid to third parties on behalf of customer; plus all recurring charges for the balance of the then current term.

2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of New York without regard to the State's choice of laws provisions.

2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

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2.0 RULES AND REGULATIONS (Cont'd)

2.2 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.6 Provision and Ownership of Telephone Numbers

The assignment of a telephone number to a Customer's telephone service will be made at the discretion of the Company. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to assign, designate or change telephone numbers, any other call number designations associated with services provided under this tariff, or the Company service Central Office prefixes associated with such numbers, when the Company deems it necessary in the conduct of its business or as required by a regulatory body or by law.

2.1.3.7 Telephone Number Reservation Policy

In the event that Customer anticipates its need for Company services will increase, Company may, at Customer's request, reserve telephone numbers to meet Customer's expected growth. Company will reserve telephone numbers for a maximum forty-five (45) day period (the "Reservation Period"). Customer must place the reserved numbers in-service prior to termination of the Reservation Period. Otherwise, pursuant to federal regulations, the reserved numbers will return to Company's telephone number inventory at the termination of the Reservation Period. A renewal of the Reservation Period is not permitted. Company will make all attempts to reserve the specific telephone numbers identified by the Customer. Company reserves the right to substitute numbers when necessary in the conduct of its business or as required by a regulatory body or by law.

2.1.3.8 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to Section 2.1.3.9 below.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.9 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.1.4 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

2.1.4.1 The liability of the Company, if any, for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the lesser of five-hundred dollars (\$500) or, in the event of a failure of service, an amount equal to no more than the proportionate charge (based on the rates then in effect) for the service during the period of time in which the service is affected. The extension of such allowances for interruption shall be the sole liability of the Company.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company, (Cont'd)

2.1.4.2 The Company shall not be liable or responsible for any indirect, special, incidental, consequential, exemplary or punitive damages or lost profits whether or not caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors.

2.1.4.3 The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability or rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

2.1.4.4 The Company shall not be liable for any act or omission of any entity furnishing to the Company nor to the Company's Customers' facilities or equipment used for or with the services the Company offers.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company, (Cont'd)

2.1.4.5 The Company shall not be liable for any damages or losses due to the fault, misconduct, or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.

2.1.4.6 The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.

2.1.4.7 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer shall indemnify, defend and hold the Company harmless from any and all losses, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

2.1.4.8 The company is not liable for any defacement of, or damage to, the premises of a Customer (or authorized joint user) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is the result of gross negligence or willful misconduct on the part of the agents or employees of the Company.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company, (Cont'd)

2.1.4.9 The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.

2.1.4.10 The Company shall not be liable for any damages whatsoever to persons or property resulting from the installation, maintenance, repair or removal of equipment and associated wiring, unless the damage is caused by the Company's willful misconduct or gross negligence.

2.1.4.11 The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with XO services.

2.1.4.12 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of, or the attempt to dial, the digits "9-1-1".

2.1.4.13 The Company shall not be liable for damages arising out of errors in or omissions from directories, nor will the Company be a party to controversies arising between Customers or others as a result of listings in directories. The Company shall not be liable for damages arising out of errors in or omissions from directories when the listing information has been submitted by a Customer on behalf of its patron.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company, (Cont'd)

2.1.4.14 THE COMPANY MAKES NO REPRESENTATION OR WARRANTY EITHER EXPRESS OR IMPLIED REGARDING THE SERVICES OR SYSTEM EQUIPMENT, AND SPECIFICALLY DISCLAIMS ANY WARRANTY, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, AND ASSUMES NO OBLIGATION WITH RESPECT TO THE ENFORCEMENT OF ANY MANUFACTURER'S WARRANTIES AND GUARANTEES. NO DEFECT, UNFITNESS, OR OTHER CONDITION OF SYSTEM EQUIPMENT OR SERVICES SHALL RELIEVE CUSTOMER OF THE OBLIGATION TO PAY AND CHARGE HEREUNDER OR PERFORM ANY OTHER OBLIGATIONS UNDER THIS AGREEMENT.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 Where construction is required, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities (Cont'd)

2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

2.1.6.4.1 the transmission of signals by Customer; provided equipment or for the quality of, or defects in, such transmission; or

2.1.6.4.2 the reception of signals by Customer-provided equipment; or network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, non-routine installation may be provided by the Company. Non-routine installation may include, but not be limited to, installation and/or maintenance performed outside the Company's regular business hours , on an expedited basis outside of the standard installation intervals, or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. The Customer will be charged a non-recurring charge to recover these costs incurred by the Company. Where an expedited installation due date is requested, these charges will be applied even if installation is not completed by the expedited installation due date. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.9 Telecommunications Service Priority

EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING -
TELECOMMUNICATIONS SERVICE PRIORITY

1. General

- a. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.9 Telecommunications Service Priority

1. General

b. The TSP program has two components, restoration and provisioning.

- i. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
- ii. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

2a. TSP Request Process – Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

- a. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership
National Security Posture and U.S. Population Attack Warning
Public Health, Safety, and Maintenance of Law and Order
Public Welfare and Maintenance of National Economic Posture

- b. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.9 Telecommunications Service Priority (Cont'd)

2a. TSP Request Process – Restoration

- c. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
- d. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
- e. Submit the SF 315 to the OPT.
- f. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

2b. TSP Request Process – Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2a(a) above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.9 Telecommunications Service Priority (Cont'd)

3. Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- a. Identify telecommunications services requiring priority.
- b. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- c. Accept TSP services by the service due dates.
- d. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- e. Pay the Company any authorized costs associated with priority services.
- f. Report to the Company any failed or unusable services with priority levels.
- g. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- h. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.9 Telecommunications Service Priority (Cont'd)

4. Responsibilities of the Company

The Company will perform the following:

- a. Provide TSP service only after receipt of a TSP authorization code.
- b. Revoke TSP services at the direction of the end-user or OPT.
- c. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- d. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- e. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- f. Confirm completion of TSP service order activity to the OPT.
- g. Participate in reconciliation of TSP information at the request of the OPT.
- h. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.9 Telecommunications Service Priority (Cont'd)

4. Responsibilities of the Company (Cont'd)

- i. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- j. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- k. Disclose content of the NS/EP TSP database only as may be required by law.
- l. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

5. Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

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2.0 RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.10 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:

- (a) where Company facilities are not presently available, and Company agrees to construct those facilities;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

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2.0 RULES AND REGULATIONS (Cont'd)

2.2 Prohibited Uses

- 2.2.1 The service the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

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2.0 RULES AND REGULATIONS (Cont'd)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

2.3.1.1 the payment of all applicable charges pursuant to this tariff;

2.3.1.2 reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omission of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the gross negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

2.3.1.3 providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises.

2.3.1.4 obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.3. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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2.0 RULES AND REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- 2.3.1.5 providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- 2.3.1.6 complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.4 above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as state herein, removing the facilities or equipment of the Company;
- 2.3.1.7 not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
- 2.3.1.8 Customer shall not route calls to a public safety answering point ("PSAP") or other emergency answering point over XO services from any location other than the Customer Premises at which XO's local voice service is established, unless Customer has subscribed to XO's PS/ALI service as set forth in Section 4.5.3.

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2.0 RULES AND REGULATIONS (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the company, Customer shall indemnify, defend and hold harmless the company from all claims, losses, demands, suits, actions, damages, liabilities, costs and expenses or any liability whatsoever, including reasonable attorneys' fees for:

2.3.2.1 any loss, destruction or damage to property of the Company or any third party, or the death of, or injury to, persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representative or invitees; or

2.3.2.2 for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company.

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2.0 RULES AND REGULATIONS (Cont'd)

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

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2.0 RULES AND REGULATIONS (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.2 Station Equipment (Cont'd)

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment require to prevent such damage or injury shall be provided by the company at the Customer's expense.

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.2 Local Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

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2.0 RULES AND REGULATIONS (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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2.0 RULES AND REGULATIONS (Cont'd)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

2.5.1.1 Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Services, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

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2.0 RULES AND REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.1 Payment for Service (Cont'd)

2.5.1.2 Gross Revenue, Gross Income, and Gross Earnings Surcharges

In addition to all recurring, non-recurring, minimum usage or special charges, the subscriber shall pay each of the following surcharges designed to recover New York utility taxes imposed on the Company:

- (a) State Gross revenue Tax Surcharge shall be imposed on all charges for recurring, non-recurring, minimum usage, or special charges for intrastate service as follows:

<u>Period</u>	<u>Surcharge</u>
1/1/2000+	2.56%
9/5/2001+	0.376%

- (b) New York City Tax Surcharge, which is equal to 2.35%, shall be imposed on all charges for services consumed within the City of New York.

- (c) MTA Tax Surcharge shall be imposed on all charges for all services consumed within the Metropolitan Commuter Transportation District as follows:

<u>Period</u>	<u>Surcharge</u>
9/5/2001+	0.599%
9/5/2001+	0.128%

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2.0 RULES AND REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.1 Payment for Service (Cont'd)

2.5.1.2 Gross Revenue, Gross Income, and Gross Earnings Surcharges (Cont'd.)

- (d) New York City Franchise Fee shall be imposed on all charges for recurring, non-recurring, minimum usage, or special charges for all services consumed within the City of New York.

<u>Period</u>	<u>Surcharge</u>
9/5/01+	3.5%

The surcharges noted above shall be added to all charges for services (except for late payment charges and returned check charges), and together with all such charges, shall be subject to all sales, use and excise taxes payable by the Customer to the Company.

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2.0 RULES AND REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer. Billing will begin on the first day on which the Company notifies the Customer that the requested service or facility is available for use. The date of such notice shall be the "Service Commencement Date". The parties may mutually agree upon a substitute Service Commencement date. If Customer notifies XO in writing that it is not prepared to utilize the Services or facility after XO has notified the Customer that the requested Service or facility is ready for use, XO may begin billing the Customer on the Service Commencement Date.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.

2.5.2.2 The Company shall present bills monthly to the Customer for Recurring Charges in advance of and usage charges in arrears of the month in which service is provided.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due and will be subject to a late charge of 1.5% per month, or, if lower, the legal limit applicable by law.

2.5.2.5 Checks with insufficient funds or non-existing accounts will be assessed a penalty fee of \$20.00 for business Customers, and \$10.00 for residential Customers.

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2.0 RULES AND REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2.6 From time to time, the Company will grant credits against usage or recurring charges per Customer account, per monthly billing period, whenever the Company determines, in its sole discretion, that such a credit is warranted due to consideration or disputes involving the delivery of past service to the Customer or account receiving the credit.

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the new York Public Service Commission in accordance with the Commission' rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

2.5.3.2 The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge (s) and three months' charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

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2.0 RULES AND REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits

2.5.5.1 Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the Commission's rules. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

2.5.5.1.1 two month's charges for a service or facility which has a minimum payment period of one month; or

2.5.5.1.2 the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.5.5.2 A deposit may be required in addition to an advance payment.

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2.0 RULES AND REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits (Cont'd)

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.5.4 Deposits held will accrue interest at a rate specified by the New York Public Service Commission.

2.5.6 Discontinuance of Service

2.5.6.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer, discontinue or suspend service without incurring any liability.

2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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2.0 RULES AND REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the Customer, immediately discontinue or suspend service without incurring any liability.

2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.6.6 The Company may discontinue the furnishings of any and/or all service(s) which the Company is legally entitled to disconnect, to a Customer, without incurring any liability:

2.5.6.6.1 Subject to the restrictions set forth in Section 606.4(a) of the Commission's rules (as the same may be modified, revised, clarified, supplemented, superseded or amended), the Company may discontinue service pursuant to this sub-section 2.5.6.6.1 (a-f) if:

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or

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2.0 RULES AND REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.1 (Cont'd)

- (c) The Customer has been given ten (10) days written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - (d.1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
 - (d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (d.3) Any other fraudulent means or devices; or
- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) Use of service for unlawful purposes.

2.5.6.2 Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

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2.0 RULES AND REGULATIONS (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.3 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that (10) day period; or

2.5.6.4 Upon five (5) days written notice for non-payment of a bill for service.

2.5.6.5 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

2.5.6.6 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

2.5.6.7 A Customer can request that the Company disconnect service that is provided due to a price increase. The customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase. This section shall not apply to contracts or the other arrangements described in Sections 4.9, 4.10 or 4.11, unless otherwise agreed to by the parties.

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2.0 RULES AND REGULATIONS (Cont'd)

2.6 Allowances for Interruptions of Service

- 2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- 2.6.2.1 interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- 2.6.2.2 interruptions due to the negligence of any person other than the Company including but not limited to, the Customer or other common carriers connected to the Company's facilities;

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2.0 RULES AND REGULATIONS (Cont'd)

2.6 Allowances for Interruptions of Service (Cont'd)

2.6.2 Limitations on Allowances (Cont'd)

2.6.2.3 interruptions due to the failure or malfunction of non-Company equipment;

2.6.2.4 interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

2.6.2.5 interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

2.6.2.6 interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

2.6.2.7 interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

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2.0 RULES AND REGULATIONS (Cont'd)

2.7 Cancellation of Service

2.7.1. Cancellation of Application for Service

2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

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2.0 RULES AND REGULATIONS (Cont'd)

2.7 Cancellation of Service (Cont'd)

2.7.2 Cancellation of Service by the Customer

For ninety (90) days from the date of initial service installation, if a Customer experiences a serious XO related service affective problem, the Customer may cancel its service agreement without penalty. If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than as stated above, Customer agrees to pay to the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with:

2.7.2.1 all Non-Recurring Charges reasonably expended by the Company to establish service to the Customer, plus

2.7.2.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer, plus

2.7.2.3 all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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2.0 RULES AND REGULATIONS (Cont'd)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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2.0 RULES AND REGULATIONS (Cont'd)

2.10 Jurisdictional Nature of Traffic

- 2.10.1 Customer agrees, represents and warrants that all traffic being delivered by Customer to Company for local termination, and all traffic that Company delivers to Customer that has originated in the same local calling area in which Customer's NXX is assigned and/or in which such traffic is terminated to Customer, is local traffic or is legally entitled to be treated as local traffic under all applicable federal, state and local laws, administrative and regulatory requirements and any other authorities having jurisdiction.
- 2.10.2 Customer further agrees to indemnify, defend and hold harmless Company and its parent company, affiliates, employees, directors, officers, and agents from and against all claims, demands, actions, causes of actions, damages, liabilities, losses, and expenses (including reasonable attorney's fees) incurred in connection with: Customer's breach or failure of any representation or warranty; Customer's traffic being processed through the Company switch/node; or the effect of any regulatory or legal modifications/change of law.
- 2.10.3 If Customer defaults in fulfilling any material obligation of the Service Order Agreement, any Amendments or this Tariff, Company shall have the right to terminate the Agreement and the Customer shall pay Company, in addition to any other amounts then owing under the Agreement, a cancellation charge equal to the monthly recurring charge times the number of months remaining in the contract. These charges are intended to establish liquidated damages in the event of early termination and are not intended as a penalty.

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Effective Date: November 30, 2020

Leaf 64

Revision: 4

Superseding Revision: 3

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)

(N)

3.0 Reserved for future use.

XO Communications Services, LLC

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Effective Date: November 30, 2020

Leaf 65

Revision: 4

Superseding Revision: 3

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)

(N)

The following sections will apply to customers who are served by a Central Office where the former XO New York, Inc. has facilities and to existing Customers of XO New York, Inc. as of February 19, 2005.

Category One - Sections 4.1 thru 4.20**4.0 CATEGORY 1 - SERVICE OFFERINGS, RATES & CHARGES**

4.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

Unless other arrangements are negotiated with the Company, the Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

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Effective Date: September 20, 2013

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line *: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

4.1.1.1 Basic Business Local Line Service:

Local Line service is no longer available to customers who sign up for service after April 15, 2002. See Basic Business Lines under 4.1.1.2 or Small Business Basic Business Line Service under section 4.1.1.4 for new services.

4.1.1.1.1 Basic Service: Each Basic Local Line service includes the following standard features at no additional charge:

Touchtone
One Directory Listing Per Customer Location
Presubscription
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking

*Effective May 5, 2013, these services provisioned from the 140 West Street and 104 Broad Street central offices in New York, NY will no longer be available.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.2 Optional Features: A Basic Business Local Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Section 4.1.1.1.3.

Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Calling Number Delivery
Call Park
Call Pickup, Group
Call Waiting
Conference Three-Way
Message Waiting
Serial Hunting
Speed Call (up to 8 numbers)
Calling Number Delivery (Caller ID)
Calling Number Delivery Blocking (Per Line)
Call Return
Class of Service Restriction
Call Waiting Cancel
Speed Dial up to 30 Numbers
Call Block
Automatic Callback
Distinctive Ringing
Number Portability
Remote Access Forwarding

NOTE: Calling Name/Calling Number Delivery Blocking charge waived if the Customer has a Non-listed or a Non-published number.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.3 Basic Business Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in Sections 4.1.1.1.3.1, 4.1.1.1.3.2, and 4.1.1.1.3.3 respectively.

4.1.1.1.3.1 Non-Recurring Charges

Service Connection Charge \$0.00 - \$60.00
(per line)

Service order charges apply as described in Section
4.18 of this tariff.

Optional Feature Activation \$0 - \$50.00
(per order)

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.3 Basic Business Local Line Rates and Charges (Cont'd.)

4.1.1.1.3.1 Non-Recurring Charges (Cont'd.)

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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Effective Date: September 20, 2013

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.3 Basic Business Local Line Rates and Charges: (Cont'd)

4.1.1.1.3.2 Monthly Recurring Charges

Basic Business Local Line - Line Charge \$0 - \$25.00

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.3 Basic Business Local Line Rates and Charges: (Cont'd)

4.1.1.1.3.2 Monthly Recurring Charges (Cont'd.)

Optional Features:

Call Forward Busy	\$0 - \$10.00
Call Forward No Answer	\$0 - \$10.00
Call Forward Variable	\$0 - \$10.00
Call Hold	\$0 - \$10.00
Calling Number Delivery	\$0 - \$10.00
Calling Number Delivery	\$0 - \$10.00
Blocking	\$0 - \$10.00
Call Park	\$0 - \$10.00
Call Pickup, Group	\$0 - \$10.00
Call Waiting	\$0 - \$10.00
Conference Three Way	\$0 - \$10.00
Message Waiting	\$0 - \$10.00
Serial Hunting	\$0 - \$10.00
Speed Call (up to 8 numbers)	\$0 - \$10.00
Caller ID	\$0 - \$10.00
Caller ID Block	\$0 - \$10.00
Call Return	\$0 - \$10.00
Class of Service Restriction	\$0 - \$10.00
Call Waiting Cancel	\$0 - \$10.00
Speed Dial up to 30 Numbers	\$0 - \$10.00
Call Block	\$0 - \$10.00
Automatic Callback	\$0 - \$10.00
Distinctive Ringing	\$0 - \$10.00
Number Portability	\$0 - \$10.00
Remote Access Forwarding	\$0 - \$10.00

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Superseding Revision:

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.1 Basic Business Local Line Service (Cont'd)

4.1.1.1.3 Basic Business Local Line Rates and Charges: (Cont'd)

4.1.1.1.3.3 Usage Rates: The rates in Section 4.1.3 will apply.

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Superseding Revision: 1

LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.2 Basic Business Lines*

Basic Business Lines provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.2.1 Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call
Blocking Restrictions- Basic Business Lines come standard with all Caller Paid Service and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

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Option A	No blocking
Option B	Block 976-like, 976, 900 area codes
Option C	Block 976-like, 976, 900, 01, 011 codes
Option D	Block 976-like, 976, 900, 01, 011, DA
Option E	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 976, 900, 0+
Option H	Block 976-like, 976, 900, 0
Option J	Block all

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* As of April 1, 2007, this product will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.2 Basic Business Lines (Cont'd)**

4.1.1.2.2 Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward Busy	Distinctive Ringing/ Call Waiting
Call Forward No Answer	Automatic Line (Hotline)
Call Forward No Answer Ring Select	Hunting (Circular or Sequential)
Call Forward Variable	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Call Transfer	Automatic Call Back
Speed Calling 8	Selective Call Forwarding
Speed Calling 30	Selective Call Acceptance
Three Way Calling	Selective Call Rejection
Caller ID Number Only	Automatic Recall
Caller ID Name & Number	
Caller ID Per Line Blocking	

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.2 Basic Business Lines (Cont'd)

4.1.1.2.2 Basic Business Line Optional Features: (Cont'd.)

Optional Feature Packages: Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

<u>Packages</u>	<u>Features Included</u>
2 feature package	Three Way Calling and Call Forward Variable
3 feature package	Three Way Calling, Call Forward Variable, and Call Transfer
4 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
5 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
6 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.2 Basic Business Lines (Cont'd)**

4.1.1.2.3 Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	<u>Monthly Recurring Charges</u>
Basic Local Line	Line Charge
One Year Term	\$0.00-\$25.00
Two Year Term	\$0.00-\$25.00
Three Year Term	\$0.00-\$25.00
<u>Optional Features:</u>	All \$0.00 - \$10.00
Anonymous Call Rejection	Distinctive Ringing with Call Waiting Tone
Call Forward Busy	Automatic Line
Call Forward No Answer	Hunting (Circular or Sequential)
Call Forward No Answer-Ring Select	Last Call Return (Automatic Call Back)
Call Forward Variable	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Remote Access to Call Forwarding
Call Transfer, with Consultation Hold	Repeat Dialing (Class Automatic Recall)
Call Waiting with Cancel Call Waiting	Selective Call Acceptance
Caller ID Number Only	Selective Call Forwarding
Caller ID with Name and Number	Selective Call Rejection
Caller ID Per Line Blocking	Speed Calling-30 numbers
	Speed Calling-8 numbers
	Three-Way Calling with Consultation Hold
Feature Package 2	\$0.00-\$20.00
Feature Package 3	\$0.00-\$20.00
Feature Package 4	\$0.00-\$20.00
Feature Package 5	\$0.00-\$20.00
Feature Package 6	\$0.00-\$20.00

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.2 Basic Business Lines (Cont'd)

4.1.1.2.3 Basic Business Line Rates and Charges (Cont'd)

Installation Charge (Per Line)	<u>NRC</u>
First Line	\$0.00-\$60.00
Additional Line(s)	\$0.00-\$60.00

Service order charges apply as described in Section 4.18 of this tariff.

Optional Features	\$0.00-\$50.00 each
Feature Package 2	\$0.00-\$75.00
Feature Package 3	\$0.00-\$100.00
Feature Package 4	\$0.00-\$150.00
Feature Package 5	\$0.00-\$175.00
Feature Package 6	\$0.00-\$200.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.2.4 Usage Rates: The rates in Section 4.1.3 will apply.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.3 Small Business Basic Business Local Line Service

Local Line service is no longer available to customers who sign up for service after April 15, 2002. See Basic Business Lines under 4.1.1.2 or Small Business Basic Business Line Service under section 4.1.1.4 for new services.

Small Business Basic Local Lines are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provide basic access service and supply a single, voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Local Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.3.1 Basic Service: Each Small Business Basic Business Local Line service includes the following standard features at no additional charge:

Touchtone
One Directory Listing Per Customer Location
Presubscription
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.3 Small Business Basic Business Local Line Service (Cont'd)

4.1.1.3.2 Optional Features: A Small Business Basic Business Local Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Section 4.1.1.3.3.

Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Calling Number Delivery
Call Park
Call Pickup, Group
Call Waiting
Conference Three-Way
Message Waiting
Serial Hunting
Speed Call (up to 8 numbers)
Calling Number Delivery (Caller ID)
Calling Number Delivery Blocking (Per Line)
Call Return
Class of Service Restriction
Call Waiting Cancel
Speed Dial up to 30 Numbers
Call Block
Automatic Callback
Distinctive Ringing
Number Portability
Remote Access Forwarding

NOTE: Calling Name/Calling Number Delivery Blocking charge waived if the Customer has a Non-listed or a Non-published number.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.3 Small Business Basic Business Local Line Service (Cont'd)

4.1.1.3.3 Small Business Basic Business Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in Sections 4.1.1.3.3.1, 4.1.1.3.3.2, and 4.1.1.3.3.3. respectively.

4.1.1.3.3.1 Non-Recurring Charges

Service Connection Charge \$0.00 - \$60.00
(per line)

Service order charges apply as described in Section 4.18 of this tariff.

Optional Feature Activation \$0 - \$50.00
(per order)

4.1.1.3.3.2 Monthly Recurring Charges

Small Business Basic Business Local Line -
Line Charge \$0 - \$25.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.3.3 Small Business Basic Business Local Line Service (Cont'd)

4.1.1.3.3.2 Monthly Recurring Charges (Cont'd.)

Optional Features:

Call Forward Busy	\$0 - \$10.00
Call Forward No Answer	\$0 - \$10.00
Call Forward Variable	\$0 - \$10.00
Call Hold	\$0 - \$10.00
Calling Number Delivery	\$0 - \$10.00
Calling Number Delivery	\$0 - \$10.00
Blocking	\$0 - \$10.00
Call Park	\$0 - \$10.00
Call Pickup, Group	\$0 - \$10.00
Call Waiting	\$0 - \$10.00
Conference Three Way	\$0 - \$10.00
Message Waiting	\$0 - \$10.00
Serial Hunting	\$0 - \$10.00
Speed Call (up to 8 numbers)	\$0 - \$10.00
Caller ID	\$0 - \$10.00
Caller ID Block	\$0 - \$10.00
Call Return	\$0 - \$10.00
Class of Service Restriction	\$0 - \$10.00
Call Waiting Cancel	\$0 - \$10.00
Speed Dial up to 30 Numbers	\$0 - \$10.00
Call Block	\$0 - \$10.00
Automatic Callback	\$0 - \$10.00
Distinctive Ringing	\$0 - \$10.00
Number Portability	\$0 - \$10.00
Remote Access Forwarding	\$0 - \$10.00

4.1.1.3.3.3 Usage Rates: The rates in Section 4.1.3 will apply.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.4 Small Business Basic Business Line Service***

Small Business Basic Business Lines are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provide basic access service and supply a single, voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.4.1 Small Business Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call
Blocking Restrictions- Basic Business Lines come standard with all Caller Paid Service and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

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Option A	No blocking
Option B	Block 976-like, 976, 900 area codes
Option C	Block 976-like, 976, 900, 01, 011 codes
Option D	Block 976-like, 976, 900, 01, 011, DA
Option E	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 976, 900, 0+
Option H	Block 976-like, 976, 900, 0
Option J	Block all

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* As of April 1, 2007, this product will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.4 Small Business Basic Business Line Service (Cont'd)

4.1.1.4.2 Small Business Basic Business Line Optional Features: Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward Busy	Distinctive Ringing/ Call Waiting
Call Forward No Answer	Automatic Line (Hotline)
Call Forward No Answer Ring Select	Hunting (Circular or Sequential)
Call Forward Variable	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Call Transfer	Automatic Call Back
Speed Calling 8	Selective Call Forwarding
Speed Calling 30	Selective Call Acceptance
Three Way Calling	Selective Call Rejection
Caller ID Number Only	Automatic Recall
Caller ID Name & Number	
Caller ID Per Line Blocking	

Optional Feature Packages: Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

<u>Packages</u>	<u>Features Included</u>
2 feature package	Three Way Calling and Call Forward Variable
3 feature package	Three Way Calling, Call Forward Variable, and Call Transfer
4 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
5 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
6 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding
Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.	
Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.4 Small Business Basic Business Line Service (Cont'd)**

4.1.1.4.3 Small Business Basic Business Line Rates and Charges:
Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	<u>Monthly Recurring Charges</u>
Small Business Basic Business Line	Line Charge
One Year Term	\$0.00-\$35.00
Two Year Term	\$0.00-\$35.00
Three Year Term	\$0.00-\$35.00
<u>Optional Features:</u>	All \$0.00 - \$10.00
Anonymous Call Rejection	Distinctive Ringing with Call Waiting Tone
Call Forward Busy	Automatic Line
Call Forward No Answer	Hunting (Circular or Sequential)
Call Forward No Answer-Ring Select	Last Call Return (Automatic Call Back)
Call Forward Variable	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Remote Access to Call Forwarding
Call Transfer, with Consultation Hold	Repeat Dialing (Class Automatic Recall)
Call Waiting with Cancel Call Waiting	Selective Call Acceptance
Caller ID Number Only	Selective Call Forwarding
Caller ID with Name and Number	Selective Call Rejection
Caller ID Per Line Blocking	Speed Calling-30 numbers
	Speed Calling-8 numbers
	Three-Way Calling with Consultation Hold
Feature Package 2	\$0.00-\$20.00
Feature Package 3	\$0.00-\$20.00
Feature Package 4	\$0.00-\$20.00
Feature Package 5	\$0.00-\$20.00
Feature Package 6	\$0.00-\$20.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.4 Small Business Basic Business Line Service (Cont'd)

4.1.1.4.3 Small Business Basic Business Line Rates and Charges
(Cont'd)

Installation Charge (Per Line)	<u>NRC</u>
First Line	\$0.00-\$60.00
Additional Line(s)	\$0.00-\$60.00

Service order charges apply as described in Section 4.18 of this tariff.

Optional Features	\$0.00-\$50.00 each
Feature Package 2	\$0.00-\$75.00
Feature Package 3	\$0.00-\$100.00
Feature Package 4	\$0.00-\$150.00
Feature Package 5	\$0.00-\$175.00
Feature Package 6	\$0.00-\$200.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.4.4 Usage Rates: The rates in Section 4.1.3 will apply.

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Superseding Revision: 0**LOCAL EXCHANGE SERVICES****4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)****4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.5 Small Business Basic Business Lines II Service**

Small Business Basic Business Lines II are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provide basic access service and supply a single, voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Small Business Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.5.1 Small Business Basic Business Lines II include the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Small Business Basic Business Lines II come standard with all Caller Paid Service and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

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Option A	No blocking
Option B	Block 976-like, 976, 900 area codes
Option C	Block 976-like, 976, 900, 01, 011 codes
Option D	Block 976-like, 976, 900, 01, 011, DA
Option E	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 976, 900, 0+
Option H	Block 976-like, 976, 900, 0
Option J	Block all

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.5 Small Business Basic Business Line II Service (Cont'd)

4.1.1.5.2 Small Business Basic Business Line II Optional Features: Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward No Answer Ring Select	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Speed Calling 8	Automatic Call Back
Speed Calling 30	Selective Call Forwarding
CallertID Per Line Blocking	Selective Call Acceptance
Distinctive Ringing/ Call Waiting	Selective Call Rejection
Automatic Line (Hotline)	Automatic Recall
Hunting (Circular)	

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.1 Local Line (Cont'd)****4.1.1.5 Small Business Basic Business Line II Service (Cont'd)****4.1.1.5.3 Small Business Basic Business Line II Rates and Charges:**
Small Business Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	<u>Monthly Recurring Charges</u>
Small Business Basic Business Line II	Line Charge
One Year Term	\$0.00-\$35.00
Two Year Term	\$0.00-\$35.00
Three Year Term	\$0.00-\$35.00
<u>Optional Features:</u>	All \$0.00 - \$10.00
Anonymous Call Rejection	Distinctive Ringing with Call Waiting Tone
Call Forward No Answer-Ring Select	Automatic Line
Call Forwarding of Call Waiting Calls	Hunting (Circular)
Call Waiting with Cancel Call Waiting	Last Call Return (Automatic Call Back)
Caller ID Per Line Blocking	Simultaneous Ring
Remote Access to Call Forwarding	Selective Call Rejection
Repeat Dialing (Class Automatic Recall)	Speed Calling-30 numbers
Selective Call Acceptance	Speed Calling-8 numbers
Selective Call Forwarding	

Installation Charge (Per Line)	<u>NRC</u>
First Line	\$0.00-\$60.00
Additional Line(s)	\$0.00-\$60.00

Service order charges apply as described in Section 4.18 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.5.4 Usage Rates: The rates in Section 4.1.3 will apply.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.6 Basic Business Lines II Service

Basic Business Lines II service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.1.6.1 Basic Business Lines II include the following standard attributes at no cost:

Touchtone

One White Pages Directory Listing

One Yellow Pages Directory Listing

911 Access

Caller ID Blocking- Per Call

Blocking Restrictions- Basic Business Lines II come standard with all Caller Paid Service and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

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Option A	No blocking
Option B	Block 976-like, 976, 900 area codes
Option C	Block 976-like, 976, 900, 01, 011 codes
Option D	Block 976-like, 976, 900, 01, 011, DA
Option E	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 976, 900, 0+
Option H	Block 976-like, 976, 900, 0
Option J	Block all

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.6 Basic Business Lines II Service (Cont'd)

4.1.1.6.2 Basic Business Line II Optional Features: Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward No Answer Ring Select	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Speed Calling 8	Automatic Call Back
Speed Calling 30	Selective Call Forwarding
CallertID Per Line Blocking	Selective Call Acceptance
Distinctive Ringing/ Call Waiting	Selective Call Rejection
Automatic Line (Hotline)	Automatic Recall
Hunting (Circular)	

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.1 Local Line (Cont'd)

4.1.1.6 Basic Business Lines II Service (Cont'd)

4.1.1.6.3 Basic Business Line II Rates and Charges: Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	<u>Monthly Recurring Charges</u>
Basic Business Line II	Line Charge
One Year Term	\$0.00-\$35.00
Two Year Term	\$0.00-\$35.00
Three Year Term	\$0.00-\$35.00
<u>Optional Features:</u>	All \$0.00 - \$10.00
Anonymous Call Rejection	Distinctive Ringing with Call Waiting Tone
Call Forward No Answer-Ring Select	Automatic Line
Call Forwarding of Call Waiting Calls	Hunting (Circular)
Call Waiting with Cancel Call Waiting	Last Call Return (Automatic Call Back)
Caller ID Per Line Blocking	Simultaneous Ring
Remote Access to Call Forwarding	Selective Call Rejection
Repeat Dialing (Class Automatic Recall)	Speed Calling-30 numbers
Selective Call Acceptance	Speed Calling-8 numbers
Selective Call Forwarding	
	Installation Charge (Per Line) <u>NRC</u>
	First Line \$0.00-\$60.00
	Additional Line(s) \$0.00-\$60.00

Service order charges apply as described in Section 4.18 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

4.1.1.6.4 Usage Rates: The rates in Section 4.1.3 will apply.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

- 4.1.2 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange ("PBX") or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

Local Trunk service is no longer available to customers who sign up for service after April 15, 2002. See Business Trunks under section 4.1.2.6 for new services.

- 4.1.2.1 Local Trunk-Basic: Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.
- 4.1.2.2 Local Trunk - Digital: Local Trunk - Digital provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Local Trunk - Digital can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk (Cont'd.)

4.1.2.3 Optional Local Trunk Configurations:

4.1.2.3.1 One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

4.1.2.3.2 One-Way Inbound or Two-Way:
Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

4.1.2.3.3 Direct Inward Dialing ("DID"):
Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will output the dialed station number to the Customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be output must be specified by the Customer. Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 4.1.2.5.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.2 Local Exchange Service (Cont'd)

4.1.2 Local Trunk (Cont'd.)

4.1.2.4 Features:

4.1.2.4.1 The following features are available standard with local trunks at no additional charge:

Touch Tone
Presubscription
One Directory Listing
Calling Number Delivery Blocking/per call
Toll Restriction
900/976 Blocking
Least Idle or Most Idle Trunk Selection (digital trunks only)

4.1.2.4.2 The following optional features are available with appropriately configured local trunks at the rates specified in Section 4.1.2.5.

Calling Number Delivery
Serial Hunting
Direct Inward Dialed (DID) Numbers

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.5 Local Trunk-Rates and Charges: A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

4.1.2.5.1 Monthly Recurring Charges:

Local Trunk - Basic	\$0 - \$ 100.00
Local Trunk - Digital	\$0 - \$2,000.00

Optional Features:

Calling Number Delivery	\$0 - \$10.00
Calling Number Delivery Blocking (per line)	\$0 - \$10.00

Serial Hunting	\$0 - \$10.00
DID Numbers (per block of 20)	\$0 - \$10.00

4.1.2.5.2 Usage Rates:

Usage Rates as specified in section 4.1.3 will apply.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.5 Local Trunk-Basic Rates and Charges (Cont'd)

4.1.2.5.3 Non-Recurring Charges

Installation Charge - per local trunk	\$0 - \$100.00
Installation Charge	
Per Digital Transport Facility	\$0 - \$2,000.00
Per DS0 Channel activated	N/A
Per Trunk Configured for DID Service	\$0 - \$ 50.00
Service order charges apply as described in Section 4.18 of this tariff.	

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks

Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

In-Only Trunks: A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Out Only Trunks: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

In-Only with DID Trunk: A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Two-Way with DID Trunk: A Trunk equipped with Direct Inward Dialing Service that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

Direct Inward Dialing (DID) Service: a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk (Cont'd)

4.1.2.6 Business Trunks (Cont'd.)

4.1.2.6.1 PBX Analog Trunks**

The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as identified above.

4.1.2.6.2 Digital Switched T-1*

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

*For customers who signed up for service on or after July 13, 2005 this product offering will only be available to current customers.

**Effective December 6, 2008, this service will be available only to current customers at their current locations.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.2 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd.)

4.1.2.6.2 Digital Switched T-1 (Cont'd.)

Digital Switched T-1 service is provisioned as either a:

- **Full Digital Switched T-1 with a Digital Switched Facility** (Access Line) per T-1 and 24 channels or,
- **Fractional Switched T-1 with a Digital Switched Facility** (Access Line) per T-1 and individual channels (minimum of 10 channels) are available in basic (A T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks) or advanced (A T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks)

4.1.2.6.3 PBX Analog Trunk & Digital Switched T-1 Standard features:

Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

Hunting:

Ascending Trunk Selection: Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1st trunk through last trunk on Trunk Group)

Descending Trunk Selection: Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1st trunk of the Trunk Group).

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd)

4.1.2.6.3 PBX Analog Trunk & Digital Switched T-1 Standard features:(Cont'd.)

Least Idle Trunk Selection (“LIDL”) - LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Most Idle Trunk Selection (“MIDL”) - MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Alternative Call Routing - Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions:
Overflow Call Processing – all trunks in the trunk group are busy.

System Busy – This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.

Manual Busy – This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

Additional Features:

E911

One (1) Directory Listing

Touch-tone Capability

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd)

4.1.2.6.4 PBX Analog Trunk & Digital Switched T-1 Optional Features:

Calling Number Delivery
Sends the calling number to the customer.

Directory Assistance and Operator Services are available for an additional per call charge as outlined in Sections 4.2 and 4.3 of this Tariff.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd)

4.1.2.6.5 Rates and Charges:

Business Trunk Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly recurring Charges (MRC's) and Usage Charges, as specified below. Usage Charges are listed in Section 4.1.3 of this Tariff. Additional Federal, State and Local taxes and Surcharges may also apply.

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	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Analog PBX Trunks			
In-Only	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Out-Only	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Two Way	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
In-Only w/DID	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Two-Way w/DID	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
<u>Full Switched Digital T1 Trunks</u>			
In-Only	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
Out-Only	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
Two Way	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
In-Only w/DID	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
Two-Way w/DID	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
<u>Fractional Switched T1 Digital Trunks</u>			
Basic	\$0.00-\$300.00	\$0.00-\$300.00	\$0.00-\$300.00
Per Channel			
In Only	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Out-Only	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Two-Way	\$0.00-\$50.00	\$0.00-\$50.00	\$0.00-\$50.00
Advanced	\$0.00-\$500.00	\$0.00-\$500.00	\$0.00-\$500.00
Per Channel			
In-Only w/DID	\$0.00-\$100.00	\$0.00-\$100.00	\$0.00-\$100.00
Two-Way w/DID	\$0.00-\$100.00	\$0.00-\$100.00	\$0.00-\$100.00

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Per Blocks of 20 \$0.00-\$10.00

Per Blocks of 100 \$0.00-\$10.00

Optional Feature

Calling Number Delivery

-per Trunk Group \$0.00-\$50.00

Flat Rate Local Usage \$0.00 - \$ 562.50

Non-Recurring Charges**Analog PBX Trunks**

In-Only \$0.00-\$200.00

Out-Only \$0.00-\$200.00

Two Way \$0.00-\$200.00

In-Only w/DID \$0.00-\$300.00

Two-Way w/DID \$0.00-\$300.00

Full Switched Digital T1 Trunks

In-Only \$0.00-\$1,000.00

Out-Only \$0.00-\$1,000.00

Two Way \$0.00-\$1,000.00

In-Only w/DID \$0.00-\$1,000.00

Two-Way w/DID \$0.00-\$1,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.2 Local Trunk: (Cont'd)

4.1.2.6 Business Trunks (Cont'd)

4.1.2.6.5 Rates and Charges: (Cont'd.)

Non-Recurring Charges (Cont'd.)

Fractional T1 Digital Trunks

Basic \$0.00-\$200.00

Per Channel

In-Only \$0.00-\$50.00

Out-Only \$0.00-\$50.00

Two-Way \$0.00-\$50.00

Advanced \$0.00-\$200.00

Per Channel

In-Only w/DID \$0.00-\$100.00

Two-Way w/DID \$0.00-\$100.00

DID Numbers

Per Blocks of 20 \$0.00-\$50.00

Per Blocks of 100 \$0.00-\$50.00

Optional Feature

Calling Number Delivery

-per Trunk Group \$0.00-\$50.00

Service order charges apply as described in Section 4.18 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30-day period following completion of a service order.

Trunk Change Charge

Trunk Group Configuration \$0.00-\$100.00

Channel Reconfiguration (T1) \$0.00-\$100.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.3 Local Exchange Service (Cont'd)

4.1.2 Local Trunk (Cont'd)

4.1.2.6 Business Trunks (Cont'd.)

4.1.2.6.6 Full Switched T-1 – Digital T-1 Package

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for either Basic: In-Only, Out-Only, and Two-Way; In-Only DID and Two-Way DID Calling. Digital. Full Switched T-1 Service – Digital T-1 Package Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. This offering is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.4 Local Exchange Service (Cont'd)****4.1.2 Local Trunk (Cont'd)****4.1.2.6 Business Trunks (Cont'd.)****4.1.2.6.6 Full Switched T-1 – Digital T-1 Package (Cont'd)****4.1.2.6.6.1 Rates and Charges****Monthly Recurring Charges**

	1 Year Term	2 Year Term	3 Year Term
Full Switched T-1, Basic	\$0.00-\$1500.00	\$0.00-\$1250.00	\$0.00-\$1000.00
Full Switched T-1, In-Only DID	\$0.00-\$1500.00	\$0.00-\$1250.00	\$0.00-\$1000.00
Full Switched T-1, 2-Way DID	\$0.00-\$1500.00	\$0.00-\$1250.00	\$0.00-\$1000.00

	Non-Recurring Charges
Full Switched T-1, Basic	\$0.00-\$2000.00
Full Switched T-1, In-Only DID	\$0.00-\$2000.00
Full Switched T-1, 2-Way DID	\$0.00-\$2000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Local Exchange Service (Cont'd)

4.1.2 Local Trunk (Cont'd)

4.1.2.6 Business Trunks (Cont'd.)

4.1.2.6.6 Full Switched T-1 – Digital T-1 Package (Cont'd)

4.1.2.6.6.1 Rates and Charges (Cont'd)

Monthly Recurring Charges

DID Numbers	
Per Blocks of 20	\$0.00-\$10.00
Per Blocks of 100	\$0.00-\$30.00
Optional Feature	
Calling Number Delivery	
-per Trunk Group	\$0.00-\$50.00

Non-Recurring Charges

DID Numbers	
Per Blocks of 20	\$0.00-\$30.00
Per Blocks of 100	\$0.00-\$30.00
Optional Feature	
Calling Number Delivery	
-per Trunk Group	\$0.00-\$50.00

Service order charges apply as described in Section 4.18 of this tariff.

NOTE: Non-recurring account change charges will not apply during the initial 30-day period following completion of a service order.

Trunk Change Charge

Trunk Group Configuration	\$0.00-\$100.00
Channel Reconfiguration (T1)	\$0.00-\$100.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.3 Usage Options: All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

4.1.3.1 Per Message Rate: The following rates will be applied on a per minute basis, regardless of the duration of the call. Per message rates will apply for calls in excess of the amount included with Local Basic Trunk service.

Per Minute

\$0 - \$.25

4.1.4 XO Integrated Access

XO Integrated Access will no longer be available to customers who sign up for service after January 19, 2003. Customers who enter into Service Order Agreements will receive Service pursuant to Section 4.1.17 of this tariff.

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customers' premises. In order to get the following pricing for this service, the Customer must purchase a minimum of 10 local exchange lines or channels. Further, the Customer must, at a minimum, sign a one-year service contract.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.4 XO Integrated Access (Cont'd.)

4.1.4.1 Monthly Recurring Charges

Basic Line	\$0.00-\$30.00
DID Trunks	\$0.00-\$30.00
DOD Trunks	\$0.00-\$30.00
Two-way Trunks	\$0.00-\$30.00
Features	
Call Forward Variable	\$0.00
Call Forward Busy	\$0.00
Call Forward Don't Answer	\$0.00
Speed Calling (8)	\$0.00
Call Waiting	\$0.00
3-way calling	\$0.00
Hunting	\$0.00

All other features are available at the tariffed rate.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.4 XO Integrated Access (Cont'd)

4.1.4.2. Non Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1, Customers will pay a non-recurring installation charge. If a Customer chooses to add additional local exchange lines/channels after installation of the initial service, the Company's regular non recurring installation charges for local exchange service, as specified in Sections 4.1.1.3.1 and/or 4.1.2.5.3.

For those customers purchasing more than one DS-1 in an initial order, the installation charges will be done via ICB.

Installation charge : \$0.00-\$1500.00

4.1.4.3 Usage

The following rate will be applied on a per minute basis with an initial period of three (3) minutes:

First 3 Minutes	\$0.00-\$0.25
Each additional minute	\$0.00-\$0.25

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.4 XO Integrated Access (Cont'd)

4.1.4.4 Enhanced Integrated Feature: XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$0.00-\$10.00.

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package:

Abbreviated Dialing (3 or 4 digit)
Call Hold
Call Pickup
Call Transfer
Voice Mail*
Message Waiting

All other features are available at the tariffed rate.

*Non-Regulated

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.5 Enhanced Business Line

Enhanced Business Line service is no longer available to customers who sign up for service after April 15, 2002. See Centrex service under section 4.1.11 for new services.

XO Enhanced Business Line service provides the Customer with a single, voice-grade communications channel. Each circuit will include a telephone number.

4.1.5.1 Standard Features: Each XO Enhanced Business Line is provided with the following standard features:

- Call Forward - Variable, Busy, No Answer
- Call Hold
- Call Park
- Call Pickup
- Call Transfer
- Call Waiting
- Call Waiting – Cancel
- Caller ID Blocking (Allows user to block on a per call basis)
- Conference / Six-Way
- Distinctive Ringing
- Direct Inward Dialing, Direct Outward Dialing Capabilities
- Hunting
- Abbreviated Dialing
- Speed Call - Long List (30 Numbers)
- Station Dialing
- Service Restrictions (900/976, Internal Only, Deny Toll, Deny International, LIDB Restrictions)
- Three Way Calling
- Uniform Call Distribution
- Intercom

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.5 Enhanced Business Line (Cont'd)

4.1.5.2 Optional Features: A Customer may order these optional features at rates specified in Section 4.1.5.4:

Calling Number Delivery
Calling Number with Name Delivery (Where Available)
Caller ID Line Blocking (User can unblock on a per call basis)
Automatic Line
Multiple Appearance Directory Number (MADN)
Music On Hold (Where Available)
Night Service (Where Available)
Remote Access to Call Forward (Where Available)

4.1.5.3 Rates are dependent upon the number of XO Enhanced Business Lines purchased and the term of the Customer's contract.

Non-Recurring Charge

\$0.00 - \$50.00 per Enhanced Business Line (10-100 Lines)
ICB for >100 Lines

Recurring Charges

<u>Number of lines</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
10-100	\$0.00 - \$50.00	\$0.00-\$50.00	\$0.00-\$50.00
>100	ICB	ICB	ICB

Service order charges apply as described in Section 4.18 of this tariff.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.5 Enhanced Business Line (Cont'd)

4.1.5.4 Rates for Optional Features:

Rates for this Section apply per Enhanced Business Line, unless otherwise noted.

	<u>NRC</u>
Calling Number Delivery	\$ 0.00 - \$ 20.00
Calling Number Delivery with Name (Where Available)	\$ 0.00 - \$ 20.00
Caller ID Line Blocking (Unblocks on a per call basis)	\$ 0.00 - \$ 20.00
Automatic Line	\$ 0.00 - \$ 20.00
Music on Hold (Where Available)	\$ 0.00 - \$ 20.00
Multiple Appearance Directory Number (MADN – Single or Multi)	\$ 0.00 - \$ 20.00
Night Service (Where Available)	\$ 0.00 - \$ 20.00
Remote Access to Call Forward (Where Available)	\$ 0.00 - \$ 20.00

	<u>MRC</u>
Calling Number Delivery	\$ 0.00 - \$ 10.00
Calling Number Delivery with Name (where Available)	\$ 0.00 - \$ 10.00
Caller ID Line Blocking (Unblocks on a per call basis)	\$ 0.00 - \$ 10.00
Automatic Line	\$ 0.00 - \$ 10.00
Multiple Appearance Directory Number (MADN – Single or Multi)	\$ 0.00 - \$ 10.00
Music on Hold (Where Available)	\$ 0.00 - \$ 10.00
Night Service (Where Available)	\$ 0.00 - \$ 10.00
Remote Access to Call Forward (Where Available)	\$ 0.00 - \$ 10.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.6 Special Access Services**

Special Access Service is a dedicated local line/loop from a customer to a long distance company, internet service provider, or other provider of telecommunication services. Special Access is also used in conjunction with XO's Private Line Service found in its Message Toll Services Tariff at Section 3.4.

For the purposes of calculations of the rates below, the following is applicable:

On-Net to On-Net-only one termination channel charge.

On-Net to Off-Net-two channel terminations, one fixed mileage and an appropriate number of variable miles.

Off-Net to Off-Net-review on an individual cases basis for technical purposes. Two channel terminations, one fixed mileage and an appropriate number of variable miles would be charged.

4.1.6.1 DS-1 Rates

	<u>MRC</u>
Channel Termination	\$0 - \$350.00
Channel Mileage	
-Fixed	\$0 - \$100.00
-Per Mile	\$0 - \$100.00
Over Five (5) Miles	ICB
Optional Features	
Multiplexing, DS-1 to DS0	ICB
	<u>NRC</u>
Installation	\$0 - \$500.00
Optional Features	
-Multiplexing, DS-1 to DS0	ICB

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.6 Special Access Services (Cont'd)

4.1.6.2 DS-3 Rates

	<u>MRC</u>
Channel Termination	\$0 - \$3,500.00
Channel Mileage	
- Fixed	\$0 - \$2,500.00
- Per Mile	\$0 - \$250.00
Over Five (5) Miles	ICB
Optional Features	
-Multiplexing, DS-1 to DS0	ICB
	<u>NRC</u>
Installation	\$0 - \$3,000.00
Optional Features	
-Multiplexing, DS-1 to DS0	ICB

Customers signing contracts for terms of two (2) or three (3) years will receive a discount of five percent (5%) and ten percent (10%) respectively on the Monthly Channel Termination Charges above.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.7 Inbound PRI

Inbound PRI is a high inbound only Primary Rate Interface ISDN service. This service is available to Internet Service Providers and Application Service Providers. Inbound PRI is a DS-1 level service that provides trunk-side access from a customer's premise to the local XO central office. Service will be delivered to the customer premise on a digital basis only. The customer may elect to convert the digital signal to analog using customer provided channel banks at their own discretion, but XO will not provide this as part of the service.

Inbound PRI is a dedicated inbound-only service that can not be used to originate or terminate domestic long distance switched calls and is designed to support high inbound call volumes. Rates are offered under two pricing plans described in Section 4.1.7.1 below. Pricing is based on whether the Customer service location is On-Net or Off-Net. For purposes of this offering, On-Net service shall mean service to the Customer service location is provided entirely by XO over its own fiber or wireless facilities, or when Customer is collocated with XO. Off-Net service shall mean service to the Customer service location is not provided entirely by XO over its own fiber or wireless facilities. Instead, service to the Customer service location is provided through the use, purchase or lease of the facilities of another local access provider other than XO, including the use of unbundled network elements or Type II facilities. A minimum one year term commitment is required with this service offering.

Customer and XO, agree that in the event of a decision by a regulatory authority at the federal, state or local level, including but not limited to the approval of a new ILEC interconnection arrangement, which alters XO's ability to offer the current contract rate, upon 30 days written notification to Customer, XO may migrate the Customer to the Off-Net Price Plan for remainder of Customer's term commitment. If XO chooses to migrate customer to an Off-Net Price Plan for the remainder of Customer's term commitment, Customer may cancel service without penalty upon 30 days written notice to XO after receipt of the XO migration notice.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.7 Inbound PRI (Cont'd)****4.1.7.1 Rates**

With each Monthly Recurring Charge (MRC) Customer is provided with only one number for one rate center. Customer can receive up to two rate centers at no additional MRC. Rate centers are ILEC defined rate centers in each state. Additional rate centers, but no more than five, can be purchased for MRC of \$0 – \$50.00 per rate center. Additional blocks of twenty (20) DID numbers will be available at a MRC of \$0 - \$10.00.

Price Plan Option #1 This option is no longer available after September 1, 2002.

Only available to On-Net Customers.

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$0-1000.00	\$0- 1000.00	\$0-1000.00
Non-Recurring Charge	\$0-1500.00	\$0- 1500.00	\$0-1500.00

Price Plan Option #2

Available to Off-Net Customers.

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$0-3000.00	\$0- 3000.00	\$0-3000.00
Non-Recurring Charge	\$0-1500.00	\$0- 1500.00	\$0-1500.00

Price Plan Option #3

Only available to On-Net Customers on or after September 1, 2002.

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$0-1000.00	\$0- 1000.00	\$0-1000.00
Non-Recurring Charge	\$0-1500.00	\$0- 1500.00	\$0-1500.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.7 Inbound PRI (Cont'd)

4.1.7.2 Discount Schedule

Customers are eligible for discounts based on revenue levels as shown below. The monthly revenue level is Customer's total monthly telecommunications expenses provided to Company for all services excluding taxes and surcharges, non-recurring charges, some hosting services and equipment and DIA usage. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The amount of the discount may vary month to month.

Discount Schedule based on monthly usage:

<u>Monthly Usage Level</u>	<u>Discount Percentage</u>
\$0 – 5,000	0%
\$5,000.01 – 25,000	10%
\$25,000.01 – 100,000	15%
\$100,000.01 – 300,000	20%
\$300,000.01+	25%

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering

XOption Service Offering is no longer available to customers who sign up for service after April 15, 2002. See Premium XOption Service Offering under section 4.1.12 for new services.

The XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the XOption Service Offering the Customer selects and receives service under one of the XOption listed in Sections 4.1.8.1 through 4.1.8.13 below. Each XOption includes the Standard Feature Package as defined in Section 4.1.8.14, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the XOption Service Offering.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering

4.1.8.1 XOption #1

To receive service under XOption #1, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$2,000.00
	B=\$0 - \$2,000.00
	C=\$0 - \$2,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$800.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.2 XOption #2

To receive service under XOption #2, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 12,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$2,000.00
	B=\$0 - \$2,000.00
	C=\$0 - \$2,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$800.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.3 XOption #3

To receive service under XOption #3, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$2,000.00
	B=\$0 - \$2,000.00
	C=\$0 - \$2,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$800.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.4 XOption #4

To receive service under XOption #4, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 12,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$2,000.00
	B=\$0 - \$2,000.00
	C=\$0 - \$2,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$800.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.5 XOption #5

To receive service under XOption #5, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$3,000.00
	B=\$0 - \$3,000.00
	C=\$0 - \$3,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$1,800.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.6 XOption #6

To receive service under XOption #6, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 12,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$3,000.00
	B=\$0 - \$3,000.00
	C=\$0 - \$3,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$1,800.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.7 XOption #7

To receive service under XOption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$2,000.00
	B=\$0 - \$2,000.00
	C=\$0 - \$2,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$999.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.8 XOption #8

The XOption #8, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User	A=\$0 - \$100.00	B=\$0 - \$100.00	C=\$0 - \$100.00	D=\$0 - \$100.00
Per User	A=\$0 - \$100.00	B=\$0 - \$100.00	C=\$0 - \$100.00	D=\$0 - \$100.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.9 XOption #9

XOption #9, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User	A=\$0 - \$100.00	B=\$0 - \$100.00	C=\$0 - \$100.00	D=\$0 - \$100.00
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Non-Recurring Charge

Per User	A=\$0 - \$100.00	B=\$0 - \$100.00	C=\$0 - \$100.00	D=\$0 - \$100.00
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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.10 XOption #10

XOption #10, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User A=\$0 - \$100.00 B=\$0 - \$100.00 C=\$0 - \$100.00 D=\$0 - \$100.00

Non-Recurring Charge

Per User A=\$0 - \$100.00 B=\$0 - \$100.00 C=\$0 - \$100.00 D=\$0 - \$100.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.11 XOption #11

XOption #11, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User A=\$0 - \$100.00 B=\$0 - \$100.00 C=\$0 - \$100.00 D=\$0 - \$100.00

Non-Recurring Charge

Per User A=\$0 - \$100.00 B=\$0 - \$100.00 C=\$0 - \$100.00 D=\$0 - \$100.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.12 XOption #12

To receive service under XOption #12, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options "A", "B", or "C," or 30,000 minutes of local exchange calling, if the customer chooses option "D." Additional local exchange calling will be billed at \$.02 per minute and is billed in sixty-second increments. International calling is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$4,000.00
	B=\$0 - \$4,000.00
	C=\$0 - \$4,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$800.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.13 XOption #13

To receive service under XOption #13, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options "A", "B", or "C," or 30,000 minutes of local exchange calling, if the customer chooses option "D." Additional local exchange calling will be billed at \$.02 per minute and is billed in sixty-second increments. International calling is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0 - \$5,000.00
	B=\$0 - \$5,000.00
	C=\$0 - \$5,000.00
	D=\$0 - \$6,000.00
Non-Recurring Charge	\$0-\$1,800.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.14 XOption #14

To receive service under XOption #14, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options "A", "B", or "C," or 30,000 minutes of local exchange calling, if the customer chooses option "D." Additional local exchange calling will be billed at \$.02 per minute and is billed in sixty-second increments. International calling is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0-10,000.00
	B=\$0-10,000.00
	C=\$0-10,000.00
	D=\$0 -10,000.00
Non-Recurring Charge	\$0-5,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.15 XOption #15

To receive service under XOption #15, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 20,000 minutes of local exchange calling, if the customer chooses options "A", "B", or "C," or 30,000 minutes of local exchange calling, if the customer chooses option "D." Additional local exchange calling will be billed at \$.02 per minute and is billed in sixty-second increments. International calling is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0-10,000.00
	B=\$0-10,000.00
	C=\$0-10,000.00
	D=\$0 -10,000.00
Non-Recurring Charge	\$0-5,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.16 XOption #16

To receive service under XOption #16, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each option is listed below. This XOption includes either a total of 10,000 minutes of local exchange calling, if the customer chooses option "A", "B", or "C," or 20,000 minutes of local exchange calling, if the customer chooses option "D." Additional minutes of local exchange usage will be billed at \$.02 per minute, in sixty second billing increments. International calling is provided under Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0-10,000.00
	B=\$0-10,000.00
	C=\$0-10,000.00
	D=\$0 -10,000.00
Non-Recurring Charge	\$0-5,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.17 XOption M

To receive service under XOption M, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes 6,000 minutes of local exchange calling per month. Additional local exchange calling above the monthly minutes will be billed at \$.02 per MOU in sixty-second increments. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$0-1,000.00
Non-Recurring Charge	\$0-1,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.8 X OPTION Service Offering (Cont'd)

4.1.8.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.1.8.19 Standard Feature Package:

All XOption options include the following standard features at no additional charge.

Voicemail w/Message Waiting**
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Hunting
Caller ID – Number Only
First Block of 20 DID's*

4.1.8.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount
3 Years = 10% Discount

* Available to Customers who ordered business trunks

** Non-Regulated.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.9 Multiple Service Discount

4.1.9.1 Multiple Service #1* is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 10% discount off the combined total amount of the Monthly Recurring and Local Usage charges for their XO local exchange service, local calling features, and XO DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customer must meet the following criteria:

1. Customer must subscribe to XO local exchange service ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
2. Customer must subscribe to a XO DSL or XO Dedicated Internet Access service ("Data Service");
3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for a minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;

* As of October 30, 2005, this discount will no longer be available to new Customers.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.9 Multiple Service Discount

4.1.9.1 (Cont'd)

4. All Voice and Data Services must be provided the same customer location;
5. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and
If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.9 Multiple Service Discount (Cont'd)

4.1.9.2 Multiple Service #2 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, Shared Web Hosting, and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any off tariff pricing. To be eligible, Customers must meet the following criteria:

1. Customers must subscribe to XO local exchange, and long distance ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
2. Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.9 Multiple Service Discount (Cont'd)

4.1.9.2 (Cont'd.)

3. New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;
4. Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is furnished for the digital transmission of information at 64Kbps between the Company's serving wire center and ISDN-compatible terminal equipment located at the customer's premises or other service point. The service consists of a minimum of 23 B (bearer channels) and 1 D (data channel) to provide the Customer with the capabilities of simultaneous access transmission and switching of voice and data services over channelized transport. In addition, ISDN PRI provides the customer with service capabilities and features described in this tariff.

4.1.10.1Conditions: This service is offered subject to the following conditions:

1. PRI is only available from a serving central office (CO) equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
2. ISDN compatible terminal equipment is required for operation. It is customer's responsibility to power and obtain such equipment.
3. PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving CO or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving CO.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd.)

4.1.10.1 Conditions: (Cont'd.)

5. Local and long distance usage is not included in the Monthly Recurring Charge (MRC) or Non-recurring Charge (NRC) and is billed at the applicable tariffed rates.
6. All PRI Service must have at least one 23 B, plus 1 D PRI arrangement for signaling and control functions. A 23 B plus Back-up D PRI arrangement is required whenever more than 47 B Channels are controlled by a single D channel.
7. Each PRI is equipped with one telephone number. For Direct Inward Dial (DID) service, additional telephone numbers may be ordered in
8. Clear Channel is available when all Carrier Equipment and customer equipment signaling is set to B8ZS. (See Service Components for definition.)

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd.)

4.1.10.2 Service Components: The following Service Components are included in the MRC when ordering ISDN PRI:

1. Primary Rate Access Line: Provides a four-wire access loop from the customer premise to the serving CO. The transmission via this loop supports Clear Channel Capability.
2. Primary Rate Interface: Provides the multiplexing to support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling at 64 Kbps. With Non-Facilities Associated Signaling, the primary rate interface can provide up to 24 B Channels at 64 Kbps.
3. Primary Rate Channels: Provides unlimited usage of the channel that will transport voice or data up to 64 Kbps over any B Channel.
 - a.) Voice Calls may be completed to both ISDN and non-ISDN lines.
 - b.) Data Transmission on the B Channels will be circuit-switched at 64 Kbps within the switch and between compatible CO's. ISDN interconnection to non-ISDN equipped CO's may be potentially subjected to analog transmission or sub-rated to 56Kbps.
 - c.) B Channels can be allocated for specific services, such as DID, Direct Outward Dialing (DOD), Two-Way Trunk, Dedicated Inbound and Outbound Long Distance, or customer can optionally configure channels to access multiple services on a per-call basis.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd.)

4.1.10.3 Primary Rate Channel Configurations: Customers may order any one of the following three service configurations when ordering ISDN. However, the first PRI Access Line purchased must be the Standard Channel Configuration. A customer requiring additional ISDN PRI Access Lines May choose the 24 B channels with Non Facilities Associated Signaling or 23B with a Backup D Channel configuration.

1. Standard Channel Configuration: Provides 23 B Channels at 64 Kbps and 1 primary D Channel at 64 Kbps. The B channels carry digitized customer traffic, voice and/or data. The primary D Channel is out of band signaling used to control and route all B Channel traffic on a single ISDN PRI service arrangement.
2. Full Channel Configuration: Provides additional 24 B Channels at 64 Kbps. Only available in conjunction with a Standard channel configuration.
3. Backup Channel Configuration: Provides additional 23 B Channels at 64 Kbps and 1 Backup D Channel at 64 Kbps. The Backup D Channel controls and routes all the B channel traffic of a single ISDN PRI service arrangement should the primary D Channel go out of service. This option is only available in conjunction with a Standard service configuration.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd.)

4.1.10.4 Standard Service Features: The following Standard Service Features are included in the MRC when ordering any one of the Primary Rate Channel Configurations, unless otherwise stated. Additional features and services are available to customer at the applicable rates found in this tariff.

1. Call-by-Call Service: Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to:
 - Access multiple services on a per-call basis. Separate facilities are not needed for individual services such as DID, DOD, dedicated inbound and outbound long distance, and dial tone lines.
 - Access the circuit-switched voice and data services to share B channels and arrange them as a single trunk group. Allows incoming and outgoing circuit-switched voice and data calls to utilize B channels on a call by call basis.
 - Allow Customer to subscribe to more services than channels. The CPE signals the local CO to which type of service to access for each call; inbound/outbound trunk or dedicated long distance service.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd)

4.1.10.4 Standard Service Features (Cont'd)

2. Calling Line Identification Delivery (CLID): Customer receives the originating telephone number provided the information is forwarded by caller's Local Exchange and/or Long Distance Carrier. Incoming call identification is provided via the D channel associated with the incoming calls on a B channel to a PBX.
3. Calling Line Identification Delivery Blocking: Customer's telephone number(s) will not be forwarded to the called party.
4. Clear Channel Capability: Clear Channel is only available where technically feasible. The B Channels on ISDN PRI are clear. All signaling and control functions are handled by the D Channel allowing 64Kbps on each channel to be used for customer information.
5. Non-Facility Control Signaling (NFAS): Provides capability for a single D Channel to provide signaling and control for one or more ISDN PRI line, up to a maximum of five. Following the 23B+D Channel, the 24th Channel on the subsequent ISDN PRI line is made available for customer use. When purchasing more than three ISDN PRI lines, a backup D Channel is recommended.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd)

4.1.10.4 Standard Service Features (Cont'd)

6. D Channel Backup: Provides backup for the primary D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.
7. Digital Voice Transmission: All voice calls are transmitted using digital signaling.
8. Direct Inward Dial (DID) Signaling: Permits incoming dialed calls from the exchange network to reach a specific number served by the CPE without the assistance of an attendant. Provides call identification based on digits sent to the CPE by the CO.
9. PBX Station ID Capability: Permits the station users number (calling party) to be transmitted over the ISDN PRI D channel from DID equipped CPE PBX's that use ISDN PRI. Number is provided by the originating station and must have an associated DID telephone number working in the CO.
10. Network Ring Again: Permits a calling station encountering a busy to notify the CO switch to signal the calling station when the called station becomes idle. The calling station then notifies the switch to complete the call. Enables the customer to complete calls to a busy station without continuous redialing. Certain equipment restrictions may apply.
11. Message Waiting Indication: Allows Utility network to pass Message Waiting Indication information between multiple entities within a PRI network serving arrangement. Requires suitably equipped ISDN switching and terminal equipment.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
Service Description (Cont'd)

4.1.10.4 Standard Service Features (Cont'd)

4.1.10.4.1 Optional Service Features:

- (a) 2B Channel Transfer: 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- (b) Calling Name Delivery: Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

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4.1.10.5 Application of Rates: Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

4.1.10.5.1 ISDN PRI Non-Recurring Charge (NRC):**New York Metro:**

1 Year Term	\$0 - \$2,000.00
2 Year Term	\$0 - \$2,000.00
3 Year Term	\$0 - \$2,000.00
2B Channel Transfer (per PRI Span)	\$100.00
Calling Name Delivery (per PRI Span)	\$100.00

Buffalo Metro:

1 Year Term	\$0 - \$2,000.00
2 Year Term	\$0 - \$2,000.00
3 Year Term	\$0 - \$2,000.00
2B Channel Transfer (per PRI Span)	\$100.00
Calling Name Delivery (per PRI Span)	\$100.00

Rochester Metro:

1 Year Term	\$0 - \$2,000.00
2 Year Term	\$0 - \$2,000.00
3 Year Term	\$0 - \$2,000.00
2B Channel Transfer (per PRI Span)	\$100.00
Calling Name Delivery (per PRI Span)	\$100.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)4.1 Local Exchange Service (Cont'd)4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description
(Cont'd)4.1.10.5 Application of Rates: (Cont'd.)4.1.10.5.2 ISDN PRI Monthly Recurring Charges (MRC):New York Metro:

1 Year Term	\$0- \$1,000.00
2 Year Term	\$0- \$1,000.00
3 Year Term	\$0- \$1,000.00
2B Channel Transfer (per PRI Span)	\$0 - \$100.00
Calling Name Delivery (per PRI Span)	\$0 - \$100.00
Flat Rate Local Usage	\$0 - \$562.50

Buffalo Metro:

1 Year Term	\$0- \$1,000.00
2 Year Term	\$0- \$1,000.00
3 Year Term	\$0- \$1,000.00
2B Channel Transfer (per PRI Span)	\$0 - \$100.00
Calling Name Delivery (per PRI Span)	\$0 - \$100.00

Rochester Metro:

1 Year Term	\$0- \$1,000.00
2 Year Term	\$0- \$1,000.00
3 Year Term	\$0- \$1,000.00
2B Channel Transfer (per PRI Span)	\$0 - \$100.00
Calling Name Delivery (per PRI Span)	\$0 - \$100.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service
Description (Cont'd)

4.1.10.5 Application of Rates:. (Cont'd.)

4.1.10.5.3 ISDN PRI Change Charge

New York Metro	\$0 - \$ 100.00
Buffalo Metro	\$0 - \$ 100.00
Rochester Metro	\$0 - \$ 100.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.11 Centrex:

Centrex is a business telephone system that is offered from the local Company central office. Centrex is a service that delivers a set of PBX-like features to individual desks with all lines linked in the Central Office to provide internal communications as well as access to the Public Switched Telephone Network (PSTN). Centrex Customers will be charged a Non-Recurring Charge, a Monthly Recurring Charge and Usage charges as specified below, as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.11.1 Centrex includes the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call
Itemized Usage Billing by Extension
Station to Station Dialing
Blocking Restrictions- Centrex comes standard with all Caller Paid Service and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 976, 900 area codes
Option C	Block 976-like, 976, 900, 01, 011 codes
Option D	Block 976-like, 976, 900, 01, 011, DA
Option E	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 976, 900, 0+
Option H	Block 976-like, 976, 900, 0
Option J	Block all

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.11 Centrex: (Cont'd)

4.1.11.2 Centrex Product Features

The list below indicates which features will be included in the Centrex offering and whether they will be Standard or Optional features. Customer can select Standard Features at no additional cost over and above the Centrex line Monthly Recurring Charge and Non-Recurring Charges. Additional Monthly Recurring Charges and Non-Recurring Charges incurred for all Optional features are listed below in this Section.

Standard Centrex Features

Call Forward Busy	Direct Inward/Direct Outward Dialing
Call Forward Don't Answer	Directed Call Pickup
Call Forward- Variable	Executive Busy Override
Call Forwarding of Call Waiting Calls	Executive Busy Override Exempt
Call Hold	Hunting
Call Pickup	Intercept
Call Transfer	
Call Waiting with Cancel Call Waiting	Ring Again
Call Waiting Display of Caller ID	Speed Calling 8 numbers
Caller ID- Number Only	Speed Calling 30 numbers
Conference Calling – Meet Me	Three Way Calling

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.11 Centrex: (Cont'd)****4.1.11.2 Centrex Product Features(Cont'd.)****Optional Analog Features**

Assume Dial "9"	Add-On Module, per Module
Automatic Line	Anonymous Call Rejection
Automatic Route Selection-Basic (NPA Screening Only)	Automatic Call Back
Call Park	Automatic Recall
Caller ID Name and Number	Direct Station Selection/Busy Lamp Field
Digital Facility Interface (IXC T-1 Access)	Primary Appearance of Software No.
Remote Access to Call Forwarding	Primary Appearance of Secondary No.
Simultaneous Ring (SimRing)	Selective Call Acceptance
Selective Call Forwarding	Selective Call Rejection
*Some Require Nortel Proprietary Electronic Business Set.	

Electronic Business Set Standard Features*

Auto Answer Back	Business Set Automatic Dial
Automatic Line	Business Set Display
Fast Transfer	Display Called Number
Group Intercom	Display Calling Number
Primary Directory Number	Key Short Hunt
Privacy Release	Query Time and Date
Multiple Appearance Directory Number (MADN – Single or Multi)	

Electronic Business Set Optional Features*

Electronic Set Interface per PDN

*Some Require Nortel Proprietary Electronic Business Set.

Due to the scheduling of Network Turn Up and testing of Electronic Business Set features in all Company Switches, features listed below may not be available at time of Service Activation.

Auto Answer Back	Privacy Release
Fast Transfer	Electronic Set Interface per PDN
Group Intercom	

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.11 Centrex: (Cont'd)**

4.1.11.3 Centrex Rates and Charges: Centrex Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges

<u>Number of Lines</u>	<u>1 Yr. Term</u>	<u>2 Yr. Term</u>	<u>3 Yr. Term</u>
10-24 Centrex	\$0.00-25.00	\$0.00-25.00	\$0.00-25.00
25-72 Centrex	\$0.00-25.00	\$0.00-25.00	\$0.00-25.00
73-96 Centrex	\$0.00-25.00	\$0.00-25.00	\$0.00-25.00
97+ Centrex	ICB	ICB	ICB

Optional Features

Assume Dial "9"	\$0.00-\$10.00
Automatic Line	\$0.00-\$10.00
Automatic Route Selection-Basic (NPA Screening Only)	\$0.00-\$10.00
Call Park	\$0.00-\$10.00
Caller ID Name and Number	\$0.00-\$10.00
Electronic Set Interface per PDN	\$0.00-\$10.00
Digital Facility Interface (IXC T-1 Access)	\$0.00-\$1,000.00
Remote Access to Call Forwarding	\$0.00-\$10.00
Simultaneous Ring (SimRing)	\$0.00-\$10.00
Add-On Module Interface	\$0.00-\$10.00
Anonymous Call Rejection	\$0.00-\$10.00
Automatic Call Back	\$0.00-\$10.00
Automatic Recall	\$0.00-\$10.00
Direct Station Selection / Busy Lamp Field	\$0.00-\$10.00
Primary Appearance of Software Number	\$0.00-\$14.00
Secondary Appearance of Software Number	\$0.00-\$14.00
Selective Call Acceptance	\$0.00-\$10.00
Selective Call Forwarding	\$0.00-\$10.00
Selective Call Rejection	\$0.00-\$10.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.11.3 Centrex Rates and Charges (Cont'd)

Non Recurring Charges

\$0.00-\$50.00 per Centrex Line (10-96 Lines)

ICB per Centrex Line (96+ Lines)

Optional Features:

Assume Dial "9"	\$0.00-\$10.00
Automatic Line	\$0.00-\$10.00
Automatic Route Selection-Basic (NPA Screening Only)	\$0.00-\$1,000.00
Call Park	\$0.00-\$10.00
Caller ID Name and Number	\$0.00-\$10.00
Electronic Set Interface per PDN	\$0.00-\$10.00
Digital Facility Interface (IXC T-1 Access)	\$0.00-\$500.00
Remote Access to Call Forwarding	\$0.00-\$10.00
Simultaneous Ring (SimRing)	\$0.00-\$10.00
Add-On Module Interface	\$0.00-\$36.00
Anonymous Call Rejection	\$0.00-\$45.00
Automatic Call Back	\$0.00-\$45.00
Automatic Recall	\$0.00-\$45.00
Direct Station Selection / Busy Lamp Field	\$0.00-\$45.00
Primary Appearance of Software Number	\$0.00-\$10.00
Secondary Appearance of Software Number	\$0.00-\$10.00
Selective Call Acceptance	\$0.00-\$45.00
Selective Call Forwarding	\$0.00-\$45.00
Selective Call Rejection	\$0.00-\$45.00

Service order charges apply as described in Section 4.18 of this tariff.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering

Premium X Options will no longer be available to customers who sign up for service after January 19, 2003. Customers who enter into Service Order Agreements will receive Service pursuant to Section 4.1.16 of this tariff.

The Premium XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Premium XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium XOption Service Offering the Customer selects and receives service under one of the Premium XOptions listed in the sections below. Each Premium XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Premium XOption includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage. Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium XOption Service Offering.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd.)

4.1.12.1 Premium XOption #1

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,000.00
	B=\$0.00-\$3,000.00
	C=\$0.00-\$3,000.00
	D=\$0.00-\$3,000.00

Non-Recurring Charge	\$0.00-\$1,000.00
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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.2 Premium XOption #2

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,000.00 B=\$0.00-\$3,000.00 C=\$0.00-\$3,000.00 D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$1,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.3 Premium XOption #3

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,000.00 B=\$0.00-\$3,000.00 C=\$0.00-\$3,000.00 D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$1,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.4 Premium XOption #4

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,000.00
	B=\$0.00-\$3,000.00
	C=\$0.00-\$3,000.00
	D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$1,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.5 Premium XOption #5

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,000.00 B=\$0.00-\$3,000.00 C=\$0.00-\$3,000.00 D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.6 Premium XOption #6

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00 B=\$0.00-\$4,000.00 C=\$0.00-\$4,000.00 D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.7 Premium XOption #7

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00 B=\$0.00-\$4,000.00 C=\$0.00-\$4,000.00 D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.8 Premium XOption #8

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User A=\$0.00-\$500.00 B=\$0.00-\$500.00 C=\$0.00-\$500.00 D=\$0.00-\$500.00

Non-Recurring Charge

Per User A=\$0.00-\$500.00 B=\$0.00-\$500.00 C=\$0.00-\$500.00 D=\$0.00-\$500.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.9 Premium XOption #9

This XOption is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of 30 lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User A=\$0.00-\$500.00 B=\$0.00-\$500.00 C=\$0.00-\$500.00 D=\$0.00-\$500.00

Non-Recurring Charge

Per User A=\$0.00-\$500.00 B=\$0.00-\$500.00 C=\$0.00-\$500.00 D=\$0.00-\$500.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.10 Premium XOption #10

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User	A=\$0.00-\$500.00	B=\$0.00-\$500.00	C=\$0.00-\$500.00	D=\$0.00-\$500.00
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Non-Recurring Charge

Per User	A=\$0.00-\$500.00	B=\$0.00-\$500.00	C=\$0.00-\$500.00	D=\$0.00-\$500.00
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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.11 Premium XOption #11

This XOption is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Per User A=\$0.00-\$500.00 B=\$0.00-\$500.00 C=\$0.00-\$500.00 D=\$0.00-\$500.00

Non-Recurring Charge

Per User A=\$0.00-\$500.00 B=\$0.00-\$500.00 C=\$0.00-\$500.00 D=\$0.00-\$500.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.12 Premium XOption #12

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.13 Premium XOption #13

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.14 Premium XOption #14

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00 B=\$0.00-\$10,000.00 C=\$0.00-\$10,000.00 D=\$0.00-\$10,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.15 Premium XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.16 Premium XOption #16

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.17 XOption M – Satellite Office Solutions

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Premium XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$0.00-\$1,000.00
Non Recurring Charge	\$0.00-\$1,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.12 Premium XOPTION Service Offering (Cont'd)

4.1.12.19 Standard Feature Package:

All Premium XOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting**
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Hunting (Circular or Sequential)
Caller ID – Number Only
First Block of 20 DID's*

4.1.12.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount
3 Years = 10% Discount

* Available to Customers that ordered business trunks.

** Non-Regulated

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.13 Local Volume Discount

Local Volume Discount is a discount plan based upon XO's currently offered Local Services. Two plans are available, as outlined below. Customer must choose one plan upon execution of their service agreement.

4.1.13.1 Restrictions:

The offer is available to New and Existing Customers who sign a minimum two (2) year commitment for XO Local service offerings.

- a) The following Services are not included in the discount, but are included in the revenue commitment: XOptions, ISDN-BRI, Inbound PRI, Integrated Access, FX, Tie Lines, Gateway traffic, Residential Service, Operator Services, Resold Services, Carrier Local Term, DAL IntraLATA usage, Labor and Non-Recurring Charges. All other products and usage types are included in the revenue commitment.
- b) This offer applies only to those other Local products currently available.
- c) Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this offering. Other Customers may be eligible depending upon their service configuration.
- d) All other commitments and/or restrictions, including early termination fees, associated with the applicable local product(s) apply.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.13 Local Volume Discount (Cont'd)

4.1.13.2 Pricing: Two Price plans are available. Customers must choose one of the following plans when they sign their service contract.

a) Aggregate Revenue Plan: Customers who choose XO's Aggregate Revenue plan will receive discounts off their monthly Local MRC's & Local usage, based upon the actual amount of revenue billed each month. The amount of the discount may vary month to month.

Monthly Revenue	Discount
\$20,000-49,999	10%
\$50,000-124,999	15%
\$125,000-199,999	20%
Greater than \$200,000	25%

b) Aggregate Commitment Plan: Customers who choose XO's Aggregate Commitment Plan will receive the following discounts off their Local MRC's & Local usage, based upon the commitment level they choose. Discounts will be applied monthly. Failure to achieve the annual commitment level will result in a penalty equal to the difference between the actual amount billed and the selected commitment level.

Annual Revenue Commitment	Discount
\$250,000-599,999	10%
\$600,000-1,499,999	15%
\$1.5M- 2,399,999	20%
Greater than \$2.4M	25%

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.14 IntraLATA Network Access

4.1.14.1 Description of Service

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence (POP). Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

4.1.14.2 Rates and Charges

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.14 IntraLATA Network Access (Cont'd)

4.1.14.2.1 Rate Elements: Two rate elements apply to Off-Net IntraLATA Network Access: Channel Termination and Network Access Mileage. One rate element applies to On-Net IntraLATA Network Access: Channel Termination.

1) Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

2) Network Access Mileage

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the customer designated premise and the Company's Point of Presence. The Network Access Mileage rate element is made up of two monthly recurring charges: a flat rate per circuit ("Fixed") and a flat per-mile rate ("Variable").

The Network Access Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If the Customer's designated premises and the Company POP are within the same central office, Network Access Mileage charges will not apply.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.14 IntraLATA Network Access (Cont'd)

4.1.14.2.2 Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

<u>Locations of Customer Designated Premises</u>	<u>Applicable Rate Elements</u>
On-Net	One Channel Termination charge per Customer designated point of termination;
Off-Net	One Channel Termination charge per Customer designated point of termination; plus applicable Network Access Mileage Charges

On-Net- DS1

<u>Term</u>	<u>Channel Termination</u>		<u>Network Access Mileage Charge</u>	
	<u>MRC</u>	<u>NRC</u>	<u>Fixed</u>	<u>Variable</u>
1yr	\$133.67	\$275.00	N/A	N/A
2yr	120.30	247.50	N/A	N/A
3yr	106.94	220.00	N/A	N/A
<u>Term</u>	<u>Channel Termination</u>		<u>Network Access Mileage Charge</u>	
	<u>MRC</u>	<u>NRC</u>	<u>Fixed</u>	<u>Variable</u>
1yr	\$167.09	\$275.00	\$127.28	\$24.88
2yr	150.38	247.50	114.55	22.39
3yr	133.67	220.00	101.83	19.90

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.14 IntraLATA Network Access (Cont'd)****On-Net- DS3**

<u>Term</u>	<u>Channel Termination</u>		<u>Network Access Mileage Charge</u>	
	<u>MRC</u>	<u>NRC</u>	<u>Fixed</u>	<u>Variable</u>
1yr	\$1,848.00	\$1,000.00	N/A	N/A
2yr	1,755.60	1,000.00	N/A	N/A
3yr	1,663.20	1,000.00	N/A	N/A

Off-Net-DS3

<u>Term</u>	<u>Channel Termination</u>		<u>Network Access Mileage Charge</u>	
	<u>MRC</u>	<u>NRC</u>	<u>Fixed</u>	<u>Variable</u>
1yr	\$2,310.00	\$1,000.00	\$1,022.50	\$170.53
2yr	2,194.50	1,000.00	1,017.23	162.01
3yr	2,079.00	1,000.00	920.70	153.48

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.15 IntraLATA Private Line

4.1.15.1 Description of Service

Company IntraLATA Private Line is an IntraLATA service, which is used in conjunction with IntraLATA Network Access. IntraLATA Private Line Service provides a dedicated transmission path that originates and terminates at a Company Point of Presence (POP).

Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.15 IntraLATA Private Line (Cont'd.)

4.1.15.2 Rates and Charges

4.1.15.2.1 Rate Elements: The rate element that applies to IntraLATA Private Line is Long haul Mileage.

The Long haul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs. The Long haul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Long haul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Long haul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are 5 miles or less apart.

4.1.15.2.2 Rate Application:

DS 1	<u>1 year</u>	<u>2 Year</u>	<u>3 Year</u>
Installation: NRC	\$275.00	\$247.50	\$220.00
Long haul Mileage: MRC Per mile	24.88	22.39	19.90
DS 3			
Installation: NRC	\$1,000.00	\$1,000.00	\$1,000.00
Long haul Mileage: MRC per mile	170.53	162.01	153.48

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering

The Deluxe XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL* or Dedicated Internet Access* services provided at the same customer location. Deluxe XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Deluxe XOption Service Offering the Customer selects and receives service under one of the Deluxe XOptions listed in the sections below. Each Deluxe XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Deluxe XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Deluxe XOption Service Offering.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.1 Deluxe XOption #1**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00 B=\$0.00-\$4,000.00 C=\$0.00-\$4,000.00 D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.2 Deluxe XOption #2**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/ 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00
	B=\$0.00-\$4,000.00
	C=\$0.00-\$4,000.00
	D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.3 Deluxe XOption #3**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00
	B=\$0.00-\$4,000.00
	C=\$0.00-\$4,000.00
	D=\$0.00-\$4,000.00

Non-Recurring Charge	\$0.00-\$2,000.00
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*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.4 Deluxe XOption #4**

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00
	B=\$0.00-\$4,000.00
	C=\$0.00-\$4,000.00
	D=\$0.00-\$4,000.00

Non-Recurring Charge	\$0.00-\$2,000.00
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*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.5 Deluxe XOption #5**

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00
	B=\$0.00-\$4,000.00
	C=\$0.00-\$4,000.00
	D=\$0.00-\$4,000.00

Non-Recurring Charge	\$0.00-\$2,000.00
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*Non-Regulated

**Effective December 6, 2008, this product will be available only to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.6 Deluxe XOption #6**

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$5,000.00
	B=\$0.00-\$5,000.00
	C=\$0.00-\$5,000.00
	D=\$0.00-\$5,000.00

Non-Recurring Charge	\$0.00-\$3,000.00
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*Non-Regulated

**Effective December 6, 2008, this product will be available only to current customers at their current location.

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LOCAL EXCHANGE SERVICES**4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)****4.1 Local Exchange Service (Cont'd)****4.1.16 Deluxe XOPTION Service Offering (Cont'd)****4.1.16.7 Deluxe XOption #7****

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$4,000.00
	B=\$0.00-\$4,000.00
	C=\$0.00-\$4,000.00
	D=\$0.00-\$4,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

*Non-Regulated

**As of August 1, 2005 this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.8 Deluxe XOption #8**

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption is provided over basic business or analog Centrex lines for a minimum of ten users and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.8 Deluxe XOption #8 (Cont'd)

Monthly Recurring Charge	1 st Ten Users	A=\$0.00-\$1,500.00 B=\$0.00-\$1,700.00 C=\$0.00-\$1,900.00 D=\$0.00-\$3,000.00
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Each Add'l User Above Ten	A=\$0.00-\$150.00 B=\$0.00-\$160.00 C=\$0.00-\$180.00 D=\$0.00-\$300.00
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Non-Recurring Charge:

The Non-Recurring Charge is equal to one month's Monthly Recurring Charge. If additional users are added after installation, the Non-Recurring Charge for the additions is equal to the Each Additional User Charge Above Ten Users for the package chosen times the numbers of users added.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.9 [Reserved for Future Use]

4.1.16.10 [Reserved for Future Use]

4.1.16.11 [Reserved for Future Use]

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.12 Deluxe XOption #12**

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00

Non-Recurring Charge	\$0.00-\$2,000.00
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*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES

4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.13 Deluxe XOption #13**

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00

Non-Recurring Charge	\$0.00-\$3,000.00
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*Non-Regulated

**As of August 1, 2005 this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.14 Deluxe XOption #14**

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with DSL service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
B=\$0.00-\$10,000.00	
C=\$0.00-\$10,000.00	
D=\$0.00-\$10,000.00	

Non-Recurring Charge	\$0.00-\$2,000.00
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*Non-Regulated

**As of 06/13/05, this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.15 Deluxe XOption #15**

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00

Non-Recurring Charge	\$0.00-\$3000.00
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*Non-Regulated

**As of August 1, 2005 this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.16 Deluxe XOption #16**

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$10,000.00
	B=\$0.00-\$10,000.00
	C=\$0.00-\$10,000.00
	D=\$0.00-\$10,000.00

Non-Recurring Charge	\$0.00-\$2,000.00
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*Non-Regulated

**As of August 1, 2005 this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.17 XOption M – Satellite Office Solutions

This service offering will no longer be available to customers who sign up for service after March 1, 2003.

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$0.00-\$2000.00
Non Recurring Charge	\$0.00-\$2000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.17 Reserved for Future Use

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.1.16.19 Standard Feature Package:

All XOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting**
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Caller ID – Number Only
Hunting
First Block of 20 DID's*

* Available to Customers that ordered business trunks.

** Non-Regulated

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.16 Deluxe XOPTION Service Offering (Cont'd)

4.1.16.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount

3 Years = 10% Discount

*Non-Regulated

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.17 XO Integrated Access Services II*

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1), two (2) or three (3) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring charges are specified below. MRC's listed below are for one (1) year term contracts, two and three year contracts receive an additional 5% and 10% discount, respectively.

4.1.17.1 Standard & Optional Features

XO Integrated Access Service Customers using Basic Business Lines will receive Touchtone as a Standard feature and may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, and 3 Way Calling;

4.1.17.2 Non-Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 3.1 will apply. An additional Service Order charge will apply for Features added subsequent to the initial service order.

Single DS1 or ISDN PRI: \$0.00 - \$5000.00

Capacity Exceeding DS1 or ISDN PRI: ICB

Service order charges apply as described in Section 4.18 of this tariff.

* As of December 31, 2006, this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.17 XO Integrated Access Services II (Cont'd)

4.1.17.3 Monthly Recurring Charges

ISDN-PRI: \$0.00 - \$2000.00

Per Line:
Basic Business Line \$0.00 - \$200.00

Trunks: Per Channel
Basic Analog Trunk:
In-only w/DID \$0.00 – 500.00
Two-way w/DID \$0.00 – 500.00
Out-Only w/DID \$0.00 – 500.00

Advanced Analog Trunk
In-only w/DID \$0.00 – 500.00
Two-way w/DID \$0.00 – 500.00

Basic Digital Trunk:
In-only w/DID \$0.00 – 500.00
Two-way w/DID \$0.00 – 500.00
Out-Only w/DID \$0.00 – 500.00

Facility charge: \$0.00 - \$2000.00

Advanced Digital Trunk:
In-only w/DID \$0.00 – 500.00
Two-way w/DID \$0.00 – 500.00

Facility charge: \$0.00 - \$2000.00

4.1.17.4 Usage Charges

Customers will receive local usage charges as set forth in Section 4.1.3.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.1 Local Exchange Service (Cont'd)****4.1.17 XO Integrated Access Services II (Cont'd)****4.1.17.5 Enhanced Integrated Feature**

XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, at the following rate: \$0.00 - \$50.00

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail*, Message Waiting*.

4.1.18 Metra Plus X OPTION Service Offering**

The Metra Plus XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and Dedicated Internet Access* services provided at the same customer location. Metra Plus XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Metra Plus XOption Service Offering the Customer selects and receives service under one of the Metra Plus XOptions listed in the sections below. Each Metra Plus XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Metra Plus XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Metra Plus XOption Service Offering.

*Non-Regulated

**Effective December 6, 2008, this offering will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.18 Metra Plus X OPTION Service Offering (Cont'd)

4.1.18.1 Metra Plus XOption #7

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$2,100.00
	B=\$0.00-\$1,900.00
	C=\$0.00-\$2,000.00
	D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.18 Metra Plus X OPTION Service Offering (Cont'd)

4.1.18.2 Metra Plus XOption #13

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,300.00 B=\$0.00-\$3,500.00 C=\$0.00-\$5,000.00 D=\$0.00-\$6,500.00
Non-Recurring Charge	\$0.00-\$3,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.18 Metra Plus X OPTION Service Offering (Cont'd)

4.1.18.3 Metra Plus XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$3,300.00
	B=\$0.00-\$3,500.00
	C=\$0.00-\$4,800.00
	D=\$0.00-\$6,500.00

Non-Recurring Charge	\$0.00-\$3000.00
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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.18 Metra Plus X OPTION Service Offering (Cont'd)

4.1.18.4 Metra Plus XOption #16

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	A=\$0.00-\$2,100.00
	B=\$0.00-\$2,000.00
	C=\$0.00-\$2,100.00
	D=\$0.00-\$3,000.00
Non-Recurring Charge	\$0.00-\$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.18 Metra Plus X OPTION Service Offering (Cont'd)

4.1.18.5 Metra Plus XOption M – Satellite Office Solutions (SOS)

To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$0.00-\$2000.00
Non Recurring Charge	\$0.00-\$2000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.1 Local Exchange Service (Cont'd)

4.1.18 Metra Plus X OPTION Service Offering (Cont'd)

4.1.18.6 Metra Plus XOption MLP

Customers ordering Metra Plus at no fewer than five locations are eligible for Metra Plus XOption MLP. MLP is a 5% discount off the monthly recurring charge of all Metra Plus XOption packages. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.1.16.19 Standard Feature Package:

All Metra PlusXOptions include the following standard features at no additional charge.

Voicemail w/Message Waiting**
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Caller ID – Number Only
Hunting (Circular or Sequential)
First Block of 20 DIDs*

* Available to Customers that ordered business trunks.

** Non-Regulated

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.2 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

4.2.1 Each call to Directory Assistance will be charged as follows:

Per Call
\$0.00-\$1.25

4.2.2 Call Completion Feature: Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

- 1) Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.
- 2) Customers placing a call from a telephone line that is subscribed to Company long distance service only will be charged \$0.10 per minute of use for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.2 Directory Assistance (Cont'd.)

4.2.3 A credit will be given for calls to Directory Assistance as follows:

- (a) The Customer experiences poor transmission or is cut-off during the call;
or
- (b) The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 4.1, surcharges as specified in Section 4.3.1 will apply:

Third Number Billing - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Person to Person - Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station - Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Special Billing - Other Customer Billing Options.

Local Directory Assistance - A Customer may obtain Local Directory Assistance to ascertain the telephone numbers within its local calling area by the Directory Assistance operator. Directory Assistance includes the option for call completion to the requested number at an additional charge.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.3 Operator Assistance (Cont'd)**

- 4.3.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

Third Number Billing	\$0 - \$10.00
Collect Calling	\$0 - \$10.00
Person to Person	\$0 - \$10.00
Station to Station	\$0 - \$10.00

4.3.2 Usage Rates for Operator Completed Calls

The following rate applies on a per minute basis to calls completed by an operator. The per minute charge begins once the operator has connected the call. Calls are billed in six (6) second increments with an initial billing period of eighteen (18) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent.

Per minute of use:	\$0 - \$10.00
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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.3 Operator Assistance (Cont'd)

4.3.3 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

4.3.2.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

4.3.2.2 Busy line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

4.3.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

4.3.2.3.1 The operator verifies that the line is busy with a call in progress or is available for incoming calls.

4.3.2.3.2 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Busy Line Verification	\$0 - \$10.00
Busy Line Interrupt	\$0 - \$10.00

4.3.4 Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including local, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Per Call	\$0 - \$1.00
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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.4 Directory Listings**

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. Listings will be non-published at the specific request of the Customer.

4.4.1 Directory Listings Rates

	Monthly Recurring Charges		Non-Recurring Charges	
	Minimum	Maximum	Minimum	Maximum
Primary Listing	N/C	N/C	N/C	N/C
Additional Listing	\$0.00	\$6.00	\$0.00	\$30.00
Alternate Listing	\$0.00	\$6.00	\$0.00	\$30.00
Duplicate Listing	\$0.00	\$6.00	\$0.00	\$30.00
Reference Listing	\$0.00	\$6.00	\$0.00	\$30.00
Non-Listed	\$0.00	\$6.00	\$0.00	\$30.00
Non-Published	\$0.00	\$6.00	\$0.00	\$30.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services:

4.5.1 Enhanced 911 (E911)

Enhanced 911 allows a telephone user to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point ("PSAP"). E911 charges are assessed on each access line.

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

4.5.2 Emergency Systems Service

Emergency Systems Service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

This service is furnished for receipt of incoming calls only. The Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.

4.5.2.1 Conditions of Furnishing Service

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls, and for receiving emergency calls relayed by the operator.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd.)

Reserved for Future Use

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

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4.5 Emergency Telephone Services (Cont'd)

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

- 4.5.3 Private Switch / Automatic Location Identification (PS/ALI)- Private Switch / Automatic Location Identification (PS/ALI) is an Enhanced 911 (E911) service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch located on the customer premises to send Automatic Number Identification (ANI) information to the Enhanced 911 database, identifying the individual station line to the appropriate Public Service Answering Point (PSAP). PS/ALI is also available via Centrex and ISDN-PRI.

The PS/ALI service is only available to multi-tenant customers and to customers in a campus environment.

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor) software which updates an E911 database. Through the interface, the customer is able to enter and update the specific address and location of each extension or station. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet.

4.5.3.1 Restrictions:

Customer must sign a minimum one (1) year term contract. The PS/ALI customer must subscribe to Company's local voice service for which it is requesting a PS/ALI license. PS/ALI is not sold as a stand-alone product. Should the Customer terminate Company's local voice service, PS/ALI shall also be terminated. The Customer shall be subject to early termination penalties.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.5 Emergency Telephone Services (Cont'd)****4.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd.)**

4.5.3.2 Pricing: Prices below do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file included in installation charge.

	<u>NRC (Installation)</u>	<u>MRC</u>
Up to 1,000 station records per Customer.	\$0.00 - \$10,000.00	\$0.00 - \$1000.00 per 1,000 records (or fraction thereof)
1,001- 4,000 station records per Customer	\$0.00 - \$10,000.00	\$0.00 - \$1000.00 per 1,000 records (or fraction thereof)
4,001 or more station records per Customer	\$0.00 - \$10,000.00	\$0.00 - \$1000.00 per 1,000 records (or fraction thereof)
License fee for each additional load file.	\$0.00 - \$2000.00	

4.5.3.3 Requirements

- A. The Customer must indicate in writing that the Customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
- B. Service availability is dependent upon the availability of facilities and the type and configuration of the 911 system in place for the service area.
- C. The Customer must provide a single point of contact and written documentation to the Company stating that the Customer or its affected PSAPs will:
 - Accept and dispatch calls for those PBX stations,
 - Assign appropriate Emergency Service Numbers, and
 - Provide any Master Street Address Guide additions or modifications that are required.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

4.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd.)

4.5.3.3 Requirements (Cont'd)

- D. Customer will provide full ten-digit ANI for every station or extension within the private switch. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.
- E. PBX ANI multifrequency signaling must conform to the Company's and Company's Vendor's specifications for Private Switch/Automatic Location Identification Service Network Interface Specification.
- F. Customer will create, maintain and forward to the Vendor, current telephone number and address data in the format specified by the Vendor at the time intervals mutually agreed upon by the Vendor and the Customer.
- G. The Customer is responsible for maintaining the accuracy of the data (i.e., if a station is relocated within the subscriber premises, the subscriber needs to download a new record with this information).
- H. Private Switch/Automatic Location Identification Service does not include, and the Company does not undertake, extraordinary tasks of inspection or constant monitoring to discover errors, defects or malfunctions in the subscriber's data management system/process. The Customer has the responsibility for reporting all errors, defects and malfunctions to the Company.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

4.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd.)

4.5.3.3 Requirements (Cont'd)

- I. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the Customer contracting for Private Switch/Automatic Location Identification Service. The provision of Private Switch/Automatic Location Identification Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Customer.
- J. The Customer must supply the Company's Vendor with the initial telephone number-to-address data as well as periodic updates. The PBX must utilize Direct Inward Dial (DID) numbers.
- K. The Customer will configure any private switch which it owns or operates so that it connects to at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the private switch. Each system must maintain a P.01 Grade of Service or better for 911 call processing.
- L. The Customer will develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for any use other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.
- M. The Customer shall use the required computer hardware and software provided by the Vendor for ongoing customer record update programs and processes.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.5 Emergency Telephone Services (Cont'd)

4.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd.)

4.5.3.3 Requirements (Cont'd)

- N. The Company's liability in furnishing this service is further set forth in Section 2.1.4 of this tariff. Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Private Switch/Automatic Location Identification Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services using Private Switch/Automatic Location Identification Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

- 4.6 Telecommunications Relay Service: Telecommunications Relay Service enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.
- 4.7 Presubscription: Provides Customers with the ability to have message toll or long distance calls routed directly to their carrier of choice without the dialing of any additional digits. Customers may select separate carriers for intraLATA and interLATA calls.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.8 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

4.9 Trial Service Offering ("TSO"):

4.9.1 In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".

4.9.2 In order to conduct such "trials", the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering ("TSO") Supplement.

4.9.3 The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.

4.9.4 The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.

4.9.5 Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges still supersede applicable general tariff rates and charges for the duration of the trial period.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.10 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the New York Public Service Commission.

4.11 School and Libraries Discount Program

4.11.1 General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et seq.

As indicated in the FCC's rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the FCC's rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.12 School and Libraries Discount Program (Cont'd)

4.11.2 Regulations

4.11.2.1 Obligations of Eligible Schools and Libraries

4.11.2.1.1 Requests for service

Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.

Schools and libraries and consortia shall submit requests for service to the School and Libraries Corporation, as designated by the FCC, and follow established procedures.

Services requested will be used for educational purposes.

Services will not be sold, resold or transferred in consideration for money or any other thing of value.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.12 School and Libraries Discount Program (Cont'd)

4.11.2 Regulations (Cont'd.)

4.11.2.2 Obligations of the Company

- 4.11.2.2.1 The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules are included as an attachment to this tariff.
- 4.11.2.2.2 The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
- 4.11.2.2.3 In competitive bidding situations, the Company may offer flexible pricing or rates other than in the tariff, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.11 School and Libraries Discount Program (Cont'd)

4.11.2.3. Discounted Rates for Schools and Libraries

- 4.11.2.3.1 Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- 4.11.2.3.2 The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- 4.11.2.3.3 The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC's Universal Service Order or other federally approved alternative measures (as permitted by the rules) and by its location in either an urban or rural area.
- 4.11.2.3.4 The discount matrix for eligible schools, libraries and consortia is included as an attachment to this tariff.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.11 School and Libraries Discount Program (Cont'd)

4.11.2.4 Services Ineligible for Schools and Libraries Discount

Voice Mail Services

4.11.2.5 Schools and Libraries Discount Matrix

<u>How Disadvantaged</u>	<u>% Discount Level</u>	
	<u>Urban discount</u>	<u>Rural discount</u>
% of students eligible for national school lunch program		
	20	25
<1	40	50
1-19	50	60
20-34	60	70
35-49	80	80
50-74	90	90
75-100		

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.12 Service Calls

4.12.1 When a Customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, or has a move, add, or change request that requires a technician to be dispatched the Customer will be responsible for payment of a Technician Visit Charge.

4.12.2 Service Call Rates

	<u>Minimum</u>	<u>Maximum</u>
Technician Visit Charge, per occurrence	\$0.00	\$300.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.13 Remote Call Forwarding

4.13.1 Description

Remote Call Forwarding (RCF) is a special reverse charge service whereby a call to a telephone number in one exchange (the call forwarding location) is automatically forwarded by the Telephone Company central office equipment to another telephone number in the same or different exchange. One RCF path is required for each call simultaneously forwarded. This service is offered only where the terminating telephone number can be dialed direct via the public switched network.

There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

4.13.2 General Regulations

4.13.2.1 Availability of Service

RCF service requires special central office equipment and is furnished only where facilities permit.

RCF is not offered where the terminating station is a coin telephone

4.13.2.2 Limitations of Service

RCF is provided on the condition that the customer subscribe to sufficient RCF service and facilities to adequately handle calls to the RCF customer without impairing any services offered by the Telephone Company.

The Telephone Company will not provide identification of the originating telephone number to the RCF customer

RCF is not offered on an unlimited usage package service basis and is available only in an exchange where measured use service is offered.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.13 Remote Call Forwarding (Cont'd)

4.13.3 Determining Usage Charges

For calls between the calling party and the number arranged for RCF

- The calling party is responsible for payment of charges to the RCF location. For collect calls, the party subscribing to RCF is responsible for the payment charges to the RCF location, if the party at the number called accepts the call.
- The customer subscribing to the RCF is responsible for each completed call and is charged the applicable tariff rate for a toll or measured local use dial station-to-station call. The dial station-to-station rate applies to all calls answered at the terminating number, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.13 Remote Call Forwarding (Cont'd)

4.13.4 Rates

The following rates will no longer be available to new Customers after January 19, 2003.

Monthly Recurring Charge \$0 - \$50.00

Non-Recurring Charge \$0 - \$100.00

Customers who enter into Service Order Agreements to receive Remote Call Forwarding after January 19, 2002 will receive the following rates.

- (a) Non-recurring charges:
Connection Charge \$ 0.00-\$100.00
(Per path)
- (b) Recurring charges:
Monthly Charges \$ 0.00-\$100.00
(Per path)
- (c) Usage Charges: Applicable toll rates and surcharges apply per call and per line. Determination of rates is based on location of number and termination number. Local calls will be billed at rates specified in Section 4.1.3 of this tariff.
- (d) Change Charge: The non-recurring charge will apply each time the number at the Call Forwarding location or the terminating number is changed.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.14 Satisfaction Guarantee

This offer is available to a New Customer, which is defined as a Customer who has not subscribed to any XO service during the one year period prior to subscribing to new XO service. Pursuant to this service offering, a New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if the New Customer is not completely satisfied with the Services provided by XO. (A month is equal to 30 calendar days.) In order to be eligible for this offering, a New Customer must not have received telecommunications service from another Service Provider at the location to which the new XO services are provided, or the New Customer must switch back to the Service Provider that provided New Customer's telecommunications service prior to New Customer subscribing to the new XO service.

New Customer must notify XO, in writing (via certified or overnight delivery with signature) with the XO claim form no later than three (3) months from the date of Service installation and before contacting their previous provider, of its intent to discontinue the Services. New Customer must allow XO a minimum of 30 days from the day of New Customer's notice, for the cancellation of the Services, including re-connection to the original Service Provider. After receipt of New Customer's timely notice, XO, in conjunction with the termination of New Customer's Service, will waive any applicable contract termination charges.

XO also will reimburse the New Customer for any installation charges incurred by New Customer to restore the New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, the New Customer must, within (3) months of the installation date, provide XO with the following: (1) the XO reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that the New Customer had received from the other Service Provider prior to switching to XO, if applicable.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.14 Satisfaction Guarantee (Cont'd.)

If New Customer previously did not have a provider other than XO at the location to which the Services are provided, or if the previous Service Provider will not or cannot provide the identical level and type of service previously provided to New Customer, XO will reimburse New Customer any initial XO installation charges New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

XO is not liable for any outage or inconvenience to New Customer relating to restoring the New Customer to its previous Service Provider. The New Customer is responsible to pay XO for all charges for XO new Service provided to the New Customer through and including the date of Service termination prior to receiving reimbursement from XO.

This service offering is not available to customers receiving non-standard pricing, non-standard products, or non-standard terms and conditions (e.g., individual case basis prices, products, or terms and conditions), or customers for whom XO performed Special Construction or Special Configurations. Special Construction is defined in Section 2.1.10 of this Tariff. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.15 Foreign Exchange Service

Foreign Exchange Service is exchange service furnished from an exchange other than the one which normally serves the area in which the customer is located. Foreign Exchange Service is available when both the foreign rate center and the rate center in which the customer is located are served by a single switch and are supported by the same 911 selective router.

Foreign Exchange Service may be provided as Inbound Only, Outbound Only or Two-Way service. Foreign Exchange Service is available on the following services: Business Lines, Centrex Lines, Analog Trunks, Full Switched Digital T1, Fractional Switched Digital T1, ISDN-PRI and ISDN-BRI. See Section 4.0 of this Tariff for full product descriptions.

The local calling area that applies to Foreign Exchange Service is the same as that which regularly applies to other Company-provided local exchange access service bearing the same NPA-NXX designation.

4.15.1 Restrictions

Mixing of Foreign Exchange Service lines and non- Foreign Exchange Service lines within a service arrangement such as Hunting, PBX and ISDN Trunk Groups is allowed only when non- Foreign Exchange Service lines/trunks hunt to Foreign Exchange Service lines/trunks.

Customer must subscribe to Foreign Exchange Service for a minimum contract period of one year. Foreign Exchange Service is and it is co-terminus with the service to which it is terminated.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.15 Foreign Exchange Service (Cont'd.)****4.15.2 Rates**

The pricing listed below is in addition to the local access service rates which regularly apply for exchange access service bearing the foreign exchange NPA-NXX. In addition, Customer will receive one foreign exchange directory listing at no charge.

<u>Access</u>	<u>MRC</u>	<u>NRC</u>
Foreign Exchange Business Lines	\$0.00-\$500.00	\$0.00- \$500.00
Foreign Exchange Centrex Line	\$0.00-\$500.00	\$0.00- \$500.00
Foreign Exchange ISDN-BRI	\$0.00-\$500.00	\$0.00- \$500.00
Foreign Exchange Trunk (Per DSO channel)	\$0.00-\$500.00	\$0.00- \$500.00
Foreign Exchange Full Switched Digital T1	\$0.00-\$1,000.00	\$0.00- \$2,000.00
Foreign Exchange ISDN-PRI	\$0.00-\$1,000.00	\$0.00- \$2,000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.16 Multi-Tenant Buddy Program

This program offers eligible Customers discounts on Company Services. In order to be eligible for this program, Customers must meet the criteria of either a “Referring Buddy” or a “Referred Buddy.”

This program cannot be combined with any other special offer or promotion offered by Company.

4.16.1 Program Criteria

4.16.1.1 A Referring Buddy is a property management company of a multi-tenant building (“Serviceable Property”) that refers potential subscribers located in that Serviceable Property to Company for Company Services. Referring Buddies must subscribe to Company Services for a minimum two year commitment in order to receive the discounts listed in section 4.16.B below.

4.16.1.2 A Referred Buddy is a Customer who, as a result of being referred to Company by a Referring Buddy, receives Company Services at a Serviceable Property, for a minimum two year term commitment.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.16 Multi-Tenant Buddy Program (Cont'd.)

4.16.2 Program Discounts

4.16.2.2 A Referring Buddy will receive Company intraLATA and interLATA long distance service at a rate of \$0.05 per minute. Additionally, once the aggregate of the recurring revenue of all Referred Buddies of a Referring Buddy reaches and remains at \$3,000.00 per month, the Referring Buddy will receive a \$50 credit on its Company invoice for each additional potential subscriber referred to Company for Company Services that executes a contract with Company for Company Services.

4.16.2.2 A Referred Buddy will receive a 10% discount off monthly recurring and usage charges for the Company Services listed in this tariff. The discount only applies to standard Company services and pricing, and does not apply to Individual Case Basis arrangements, taxes, surcharges, or tax-like charges.

4.16.3 Special Terms and Conditions for the Referring Buddy

4.16.3.1 As stated above, the Referring Buddy must subscribe to Company services for a minimum two year commitment. The Referring Buddy may terminate service upon thirty (30) days prior written notice without incurring liability for the early termination charges, specified in section 2.0 of this tariff, provided that the Referring Buddy has delivered written notice by facsimile or e-mail to Company establishing that the Referring Buddy's contract for property management services in the Serviceable Property has been terminated in its entirety and that the Referring Buddy no longer provides property management services to the Serviceable Property.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.16 Multi-Tenant Buddy Program (Cont'd.)

4.16.3 Special Terms and Conditions for the Referring Buddy (Cont'd.)

4.16.3.2 If neither the Referring Buddy nor Company cancel the service prior to the end of the term commitment, at the completion of the term commitment, Company will continue to provide service to the Referring Buddy on a month-to-month basis.

4.17 Intercept and Number Referral Service

4.17.1 Intercept

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Intercept Service is available for published numbers and DIDs free of charge for the first 90 days of use. Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

4.17.2 Number Referral Service

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

<u>Duration</u>	<u>Non-recurring Charge</u>
1 month:	\$0.00- \$100.00
2 months:	\$0.00- \$100.00
3 months:	\$0.00- \$100.00
6 months:	\$0.00- \$100.00
9 months:	\$0.00- \$100.00
12 months:	\$0.00- \$100.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.18 Service Order Charge

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

Primary Service Order Charge

Adding lines, moving services, convert product types \$0.00 - \$80.00 per order

Record Order Charge

Adding or changing directory listings, changing billing
account information \$0.00 - \$50.00 per order

Subsequent Order Charge

Adding new features, changing existing features \$0.00 - \$60.00 per order

PIC Change Charge

Changing interLATA or intraLATA carrier \$0.00 - \$50.00 per line

Line Restoral Charge

Re-establishing service after suspension for non-payment \$0.00 - \$200.00 per line

Technician Visit Charge

Requests requiring a technician to be dispatched for work
to be completed \$0.00 - \$300.00 per occurrence

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.19 National Local Service

National Local Service is available to Customers in areas where Company provides service by resale or so-called “UNE Platform” arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

4.19.1 Basic Business Lines

Company will provide Basic Business Lines as described in Section 4.1.1.4 of the tariff. Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

- (a) Basic Business Lines include the following standard attributes at no cost:

Touchtone One Yellow Pages Directory Listing
911 Access One White Pages Directory Listing
Blocking Restrictions

- (b) Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below. These features are not available with Plan A.

Call Forward Busy
Call Forward No Answer
Speed Calling 8
Voicemail*
Call Waiting
Caller ID Name & Number
Caller ID Number Only
Three Way Calling
Call Forward Variable

* Non-Regulated

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.19 National Local Service (Cont'd)****4.19.1 Basic Business Lines (Cont'd.)**

- (c) Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

(1) Monthly Recurring Charges

	<u>Plan A</u>	<u>Plan B</u>
Basic Local Line (Per Line Charge)	\$0.00-\$100.00	\$0.00-\$100.00
Optional Features:		
Call Forward Busy		\$0.00-\$ 50.00
Call Forward No Answer		\$0.00-\$ 50.00
Hunting (Circular or Sequential)		\$0.00-\$ 50.00
Call Forward Variable		\$0.00-\$ 50.00
Call Waiting		\$0.00-\$ 50.00
Speed Calling 8		\$0.00-\$ 50.00
Three Way Calling		\$0.00-\$ 50.00
Caller ID Number Only		\$0.00-\$ 50.00
Caller ID Name & Number		\$0.00-\$ 50.00
Voicemail*		N/R

(2) Non-Recurring Charges

Installation Charge (Per Line)	
First Line	\$0.00-\$100.00
Additional Line(s)	\$0.00-\$100.00
Service order charges apply as described in Section 4.18 of this tariff.	

Note: Plan A is Rochester territory. Plan B is Verizon / New York territory.

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* Non-Regulated

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.19 National Local Service (Cont'd)

4.19.2 Private Branch Exchange (PBX) Trunks*

4.19.2.1 Service Description:

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

Two-Way Trunks - A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

One-Way, out only - One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

One-Way, in only - A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

Direct Inward Dialing (DID) Service - A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

*Effective December 6, 2008, this product will only be available to current customers at their current location.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.19 National Local Service (Cont'd)

4.19.2 Private Branch Exchange (PBX) Trunks (Cont'd.)

4.19.2.2 Rates and Charges

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

Monthly Recurring Charges	Plan A	Plan B
<u>PBX Trunks</u>		
Two-Way	\$0.00-\$100.00	\$0.00-\$100.00
One-Way, out only	\$0.00-\$100.00	\$0.00-\$100.00
One-Way, in only	\$0.00-\$100.00	\$0.00-\$100.00
<u>Optional Features</u>		
DID Termination	\$0.00-\$100.00	\$0.00-\$100.00
Hunting	\$0.00-\$100.00	\$0.00-\$100.00
<u>DID Numbers</u>		
Per Blocks of 20	\$0.00-\$100.00	\$0.00-\$100.00
Per Blocks of 100	\$0.00-\$100.00	\$0.00-\$100.00

Note: Plan A is Rochester territory. Plan B is Verizon / New York territory.

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)**4.19 National Local Service (Cont'd)****4.19.2 Private Branch Exchange (PBX) Trunks (Cont'd.)****4.19.2.2 Rates and Charges (cont'd.)**

<u>Non-recurring Charges</u>	<u>Plan A</u>	<u>Plan B</u>
<u>PBX Trunks</u>		
Two-Way	\$0.00-\$500.00	\$0.00-\$500.00
One-Way, out only	\$0.00-\$500.00	\$0.00-\$500.00
One-Way, in only	\$0.00-\$500.00	\$0.00-\$500.00
<u>Optional Features</u>		
DID Termination	\$0.00-\$500.00	\$0.00-\$500.00
Hunting	\$0.00-\$500.00	\$0.00-\$500.00
<u>DID Numbers</u>		
Per Blocks of 20	\$0.00-\$500.00	\$0.00-\$500.00
Per Blocks of 100	\$0.00-\$500.00	\$0.00-\$500.00

Note: Plan A is Rochester territory. Plan B is Verizon / New York territory.

4.19.2.3 Re-Dispatch Charge: If on the date for the turn up of Services, Company is not permitted access to the Customer's or End User's premise for any reason, then an additional installation charge may apply if a re-dispatch is required in order for XO to turn up Customer's Service.

Installation Charge: \$ 0.00 - \$1000.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.20 ISDN - PRIMARY RATE INTERFACE ("ISDN-PRI")

ISDN-PRI is available to all Customers, and allows Customers to place or receive calls to local, long distance, and toll free numbers. ISDN-PRI includes: 23 Bearer B channels used for voice or data transmission (1.472 MBPS); 1 signaling D channel (64 KBPS) used for call setup and release; all features associated with basic rate ISDN, Dial Tone, Touch Tone, One Directory Listing, presubscription for interLATA and intraLATA, and access to 911 Service, Operator Services, and Directory Assistance.

4.20.1 Term Plan Discount

Customers signing term contracts of two (2) or three (3) years will receive a discount of five percent (5%) or ten percent (10%) respectively on the monthly recurring line charge.

4.20.2 Rates and Charges

Non-Recurring Charges:

Line Connection Charge (Per PRI Line) \$1,100.00

Service order charges apply as described in Section 4.18 of this tariff.

Monthly Recurring Charge \$900.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.21 EMERGENCY REDUNDANCY ROUTING

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or “all trunks busy” condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with ISDN PRI, Digital T-1, and all XOptions packages.

ERR is available on a per T-1 basis , for up to four T-1s per location. ERR is available where facilities permit. The Company’s ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

Monthly Recurring Charge	\$0.00 - \$65.00 per T1
Non-Recurring Charge	\$0.00 - \$650.00 per T1

4.22 HISTORIC INVOICES

The Company will furnish, upon Customer’s request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$0.00-\$20.00
CSV/CD of CDR	\$0.00-\$50.00

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4.0 CATEGORY 1 SERVICE OFFERINGS, RATES & CHARGES (Cont'd)

4.23 SUPPLEMENTAL CHANGE CHARGE

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00-\$100.00	\$0.00-\$250.00	\$0.00-\$500.00
\$501.00 to \$2,000.99	\$0.00-\$100.00	\$0.00-\$500.00	\$0.00-\$875.00
\$2,001.00 and Up	\$0.00-\$100.00	\$0.00-\$750.00	\$0.00-\$1,250.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date an expedite charge may also apply as outlined in in Section 2.1.7.

4.24 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$0.00-\$ 812.50	\$0.00-\$ 200.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$0.00-\$1,375.00	\$0.00-\$1,375.00

(N)

(N)

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Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)**5.0 CATEGORY 2 CONNECTION CHARGES**

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of New York, Inc. has facilities and to existing Customers of XO New York, Inc. as of February 19, 2005.

Category Two - Sections 5 thru 12**5.1 CONNECTION CHARGE****5.1.1 General**

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer may be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a service to existing equipment and/or service at one location.

Change: The change, including rearrangement or reclassification, of existing service at the same location.

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5.0 CATEGORY 2 CONNECTION CHARGES (Cont'd)

5.1 CONNECTION CHARGE (Cont'd)

5.1.2 Exceptions to the Charge

5.1.2.1 No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.

5.1.2.2 No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the Customer's exchange service.

5.1.2.3 The Company may from time to time waive or reduce the charge as part of a promotion.

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5.0 CATEGORY 2 CONNECTION CHARGES (Cont'd)**5.2 RESTORAL CHARGE**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in this Tariff.

Restoral Charge, per line

Minimum: \$ 0.00

Maximum: \$ 79.00

5.3 RATES AND CHARGES**5.3.1 Service Ordering Charges**

Charges are applicable when the Company receives or processes requests for service.

	<u>Nonrecurring</u>	
	<u>Min.</u>	<u>Max.</u>
<u>Record Order Charge</u> , per order (Applies for Customer requested changes which affect only Company maintained records.)	\$0.00	\$35.90
<u>Primary Service Order Charge</u> , per order (Applies when a Customer add/move lines, trunks, T-1/PRI, IAD and Total Communications, change analog PBX trunks and convert RCF to UNE)	\$0.00	\$140.00
<u>Secondary Service Order Charge</u> , per order (Applies when a Customer add/change Custom Calling or miscellaneous features, toll blocking options, DID Services, voicemail, change RCF terminating number, and upgrade/downgrade IAD channels)	\$0.00	\$80.00
<u>Technician Visit Charge</u> , per occurrence (Applies to requests requiring a technician to be dispatched for work to be completed)	\$0.00	\$300.00

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5.0 CATEGORY 2 CONNECTION CHARGES (Cont'd)

5.4 CHARGES ASSOCIATED WITH PREMISES VISIT

5.4.1 Premises Visit

A Technician Visit Charge will apply when a visit to the Customer's premise by a Company technician for 1) no trouble found according to line testing performed at demarcation point, or 2) trouble found attributable to Customer provided equipment (CPE), or 3) Customer has a move, add, or change request that requires a technician to be dispatched.

	<u>Minimum</u>	<u>Maximum</u>
Technician Visit Charge, per occurrence	\$0.00	\$300.00

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5.0 CATEGORY 2 CONNECTION CHARGES (Cont'd)

5.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service.

Minimum:	\$ 0.00
Maximum:	\$ 5.00

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Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

6.0 CATEGORY 2 SUPPLEMENTAL SERVICES

6.1 CENTRAL OFFICE FEATURES

6.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases. Custom Calling Features are optional features of central office services furnished to individual line end users. The Company may furnish Custom Calling Features where there is available central office equipment with the proper program updates as determined by the Company. Custom Calling Features are only provided for basic access line services. The Customer will be billed a Service Order charge for each change or set-up of each occurrence a feature or group of features is added to the Customer's service.

The Company offers the ability to subscribe to various Custom Calling Feature Packages.

6.1.2 Description of Features

Anonymous Call Rejection - Allows a Customer to redirect incoming calls for which calling name and number display has been suppressed through the use of blocking to an announcement indicating that the Customer is not presently accepting calls. This feature is provided automatically to Customers subscribing to Caller ID, Caller ID with Name, Call Waiting ID, and Call Waiting ID with Name and will be provided in the inactive state and will have no effect on the Customer's telephone service until the Customer activates it by dialing a code.

Speed Dial 8 - Allows placing calls to eight (8) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Speed Dial 30 - Allows placing calls to thirty (30) other phone numbers by dialing a one or two digit code rather than the complete phone number.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES(Cont'd)

6.1 CENTRAL OFFICE FEATURES(Cont'd)

6.1.2 Description of Features, (Cont'd.)

Call Return - Allows the subscriber to automatically redial the number of the last incoming call whether answered or not.

Caller ID - Allows the subscriber to view the listed telephone number from which the incoming call is dialed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls.

Caller ID with Name and Number - Allows subscriber to view listed name associated with the telephone number before the phone is answered. This feature is only offered to Customers who subscribe to Caller ID.

Select Blocking Caller ID - Allows the subscriber phone number to be blocked from selected Caller ID units by dialing a code before the number being dialed.

Complete Blocking Caller ID - Allows the subscriber's phone number to be blocked from selected Caller ID units by dialing a code before the number being dialed.

Caller ID Privacy - Blocks the delivery of customer's Caller ID information on a per trunk group basis. Available with Digital PBX, PRI and Digital Total Communications services, except where there are restrictions.

Restrictions: NONE

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES(Cont'd)

6.1 CENTRAL OFFICE FEATURES(Cont'd)

6.1.2 Description of Features, (Cont'd.)

Call Trace - Allows a Customer to dial a code to automatically request that the Company or specified Utility to record a caller's originating telephone number and the date and time of the call as well as the date and time the Customer initiated trace. The information is disclosed only to a law enforcement agency for investigation purposes.

Multi-Ring Service 2 - Allows the subscriber to have as many as two different telephone numbers associated with a single line without adding a second or third access line. A Distinct ringing will be provided for each of the additional telephone numbers to facilitate identification of incoming calls.

Multi-Ring Service 3 - Allows the subscriber to have as many as three different telephone numbers associated with a single line without adding a second or third access line. A Distinct ringing will be provided for each of the additional telephone numbers to facilitate identification of incoming calls.

Block Third Party and Collect Calls - Prevents collect calls and calls billed to a third party at no charge. A Record Change Order Charge will apply to unblock these types of calls.

Three Way Calling/Call Hold - The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switch hook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd)**6.1 CENTRAL OFFICE FEATURES, (Cont'd)****6.1.2 Description of Features, (Cont'd.)**

Call Forwarding Variable - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding - No Answer automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding – Busy and No Answer – Allows a subscriber to have calls forwarded when the dialed line is either busy or there is no answer after a pre-determined number of rings.

Simultaneous Call Forwarding - Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The Simultaneous Call Forwarding customer is responsible for the payment of any applicable toll charges for each call between the Simultaneous Call Forwarding telephone and the line to which the call is being forwarded.

Call Waiting/Cancel Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES(Cont'd)

6.1 CENTRAL OFFICE FEATURES, (Cont'd)

6.1.2 Description of Features, (Cont'd.)

Repeat Dialing (Automatic Recall) - The Automatic Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

Repeat Dialing feature also allows Customers, having reached a busy number, to dial a code before hanging up. Repeat Dialing feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

Repeat Dialing

The following types of calls cannot be accessed with Repeat Dialing:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

Three-Way Calling with Transfer - This feature allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference.

Automatic Line (Hot Line) - Automatic Line (Hot Line) service is an automatic dialing feature, which provides the customer the ability to establish a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined number. Calls cannot be traced and 911 service is not accessible. Standard usage charges for all outgoing calls applies in addition to rates listed in Supplemental Services.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd)

6.2 RATES AND CHARGES

6.2.1 Monthly Rates and Per Usage Rates

Maximum and minimum rates for services are located in Sections 6 and 8.

6.2.2 Connection Charges

Connection charges may apply when a Customer requests connection to one or more custom calling features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

Minimum:	\$00.00
Maximum:	\$20.00

6.2.3 Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective Customers within 90 days of the establishment of the new feature. See Section 5.4, Service and Promotional Trials, below.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)**6.2 RATES AND CHARGES, (Cont'd.)****6.2.4 Monthly Recurring Rates**

	<u>Min</u>	<u>Max</u>
Call Waiting/ Cancel Call Waiting	\$0.00	\$11.68
Three-Way Calling	\$0.00	\$ 6.23
Speed Dial 8	\$0.00	\$ 6.23
Speed Dial 30	\$0.00	\$10.38
Call Forwarding Variable	\$0.00	\$ 6233
Call Forwarding - Busy	\$0.00	\$ 3.30
Call Forward - No Answer	\$0.00	\$ 3.00
Call Forward – Busy and No Answer	\$0.00	\$ 4.75
Simultaneous Call Forwarding	\$0.00	\$ 3.10
Call Return	\$0.00	\$ 4.50
Repeat Dialing (Automatic Recall)	\$0.00	\$ 4.50
MultiRing-2	\$0.00	\$ 7.53
MultiRing-3	\$0.00	\$10.90
Caller ID	\$0.00	\$ 8.50
Caller ID with Name and Number	\$0.00	\$ 9.50
Caller ID Privacy	N/C	N/C
Selective Blocking for Caller ID	N/C	N/C
Complete Blocking for Caller ID	N/C	N/C
Anonymous Call Rejection	N/C	N/C
Three-way Call Transfer	\$0.00	\$4.00
Automatic Line	\$0.00	\$3.77

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)**6.2 RATES AND CHARGES, (Cont'd.)****6.2.5 Feature Package Rates**

The following rates apply for business Customers subscribing to the feature combinations listed:

	<u>Monthly Recurring</u>	
	<u>Min.</u>	<u>Max.</u>
Call Forwarding and Call Waiting	\$0.00	\$13.76
Call Forwarding and Speed Dial 8	\$0.00	\$10.90
Call Forwarding, Call Waiting and Speed Dial 8	\$0.00	\$17.91
Call Waiting and Speed Dial 8	\$0.00	\$13.76
Three Way Calling and Call Forwarding	\$0.00	\$10.96
Three Way Calling and Call Waiting	\$0.00	\$13.76
Three Way Calling and Speed Dial 8	\$0.00	\$10.90
Three Way Calling, Call Forwarding & Call Waiting	\$0.00	\$17.91
Three Way Calling, Call Forwarding & Speed Dial 8	\$0.00	\$15.83
Three Way Calling, Call Forwarding, Call Waiting & Speed Dial 8	\$0.00	\$20.24
Three Way Calling, Call Waiting, & Speed Dial 8	\$0.00	\$17.91

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)**6.2 RATES AND CHARGES, (Cont'd.)****6.2.5 Per Usage Feature Charge**

	<u>Rate</u>
Call Trace (*57)	\$1.50
Call Return	\$.75
Repeat Dialing (Automatic Recall)	\$.75
Three-Way Calling	\$.75
Block Call Return	N/C
Block Repeat Dial	N/C
Block Three-Way Calling	N/C
Block Call Trace	N/C
Block All Usage Sensitive Features	N/C

6.2.6 You Choose Features Package

The You Choose Feature Package is a bundled package allowing customers to select six (6) of the features listed below with one flat rate. The package rate includes all applicable charges excluding tax. The You Choose Feature Package is available to all product subscribers while True Business SolutionSM subscribers receive this package at no additional cost.

	<u>1 Year Term</u>	<u>2 Year Term</u>
You Choose Features Package	\$ 17.00	\$15.00

Feature Options Include:

Caller Identification Name and Number
 Remote Access to Call Forwarding
 Call Forwarding Variable
 Call Waiting/Cancel
 Call Return
 Three way Calling
 Speed Dial 8
 Speed Dial 30
 Auto Redial
 Call Forwarding – Busy/Don't Answer
 Call Forwarding – Busy
 Call Forwarding – Don't Answer

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.3 PROMOTIONAL OFFERING

6.3.1 General

The Company may, from time to time, offer services in this tariff at special promotional rates and/or terms. Such promotional arrangements shall be filed with the Commission when so required. All rates and terms contained in this tariff shall continue to apply unless specifically addressed in the promotional agreements.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.4 BUSY VERIFICATION AND INTERRUPT SERVICE

6.4.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

6.4.2 Rate Application

6.4.2.1 A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress,
or
2. The operator verifies that the line is available for incoming calls.

6.4.2.2 Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

6.4.2.3 No charge will apply when the calling party advises that the call is from an official public emergency agency.

6.4.3 Rates

	<u>Minimum</u>	<u>Maximum</u>
Verification Charge, each request	\$ 0.00	\$1.00
Interrupt Charge, each request	\$ 0.00	\$1.50

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.5 DIRECTORY ASSISTANCE SERVICE

6.5.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

6.5.2 Regulations

Local Directory Assistance - Local Directory Assistance is a service where customers may request listing information for areas within their LATA or home NPA. There is an allowance of five free Local Directory Assistance calls per one month billing period.

National Directory Assistance - National Directory Assistance is a service where customers may request listing information for areas outside their LATA or home NPA. There are no call allowances with National Directory Assistance.

Charge applies for each call to Directory Assistance (except where call allowances apply) in any one month billing period for telephone number(s), area code(s), and/or general information requested from the Directory Assistance operator except as follows:

6.5.2.1 Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.

6.5.2.2 Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 9 of this Tariff, up to a maximum of 50 requests per month.

6.5.2.3 Customer experiences poor transmission or is cut-off during the call.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.5 DIRECTORY ASSISTANCE SERVICE, (Cont'd)

6.5.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Directory Assistance Calls - A flat charge will apply per requested number (Requested Number Charge).

	<u>Minimum</u>	<u>Maximum</u>
Per Call for Local Requested Number Charge Per Call Requested	\$0.00	\$1.25
Per Call for Interstate IntraLATA and New Jersey Corridor (two free per month) Per Call Requested	\$0.00	\$1.25
Per Call for National Requested Number Per Call Requested	\$0.00	\$1.25

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.6 LOCAL OPERATOR SERVICE

Third Number Billing - A billing arrangement by which a message may be charged to an authorized service point as determined by the company other than the service point originating the call or the service point where the call is terminated.

Collect Calling - A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a third number. In the case of a public or semi-public coin telephone, the charges must be billed to a third number, or the call may be re-originated from the called service point.

Person to Person - Calls completed with the assistance of the Company operator to a particular person, station, department, or PBX extension specified by the calling party. Where this service is available, rates and charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Operator Assisted Surcharges – The following surcharges will be applied on a per call basis.

	<u>Minimum</u>	<u>Maximum</u>
Third Number Billing	\$0.00	\$1.33
Collect Calling	\$0.00	\$1.58
Person to Person	\$0.00	\$3.49

Operator Assisted Surcharges - Interstate IntraLATA and New Jersey Corridor

	<u>Minimum</u>	<u>Maximum</u>
Third Number Billing	\$0.00	\$2.25
Collect Calling	\$0.00	\$2.25
Person to Person	\$0.00	\$3.25

Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including local, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

	<u>Minimum</u>	<u>Maximum</u>
Per Call	\$0.00	\$1.00

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.7 DIRECTORY LISTING DESCRIPTION OF SERVICES

Duplicate Listings – Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

Alternate Call Listings – Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

Night Listings – A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone. Charges for night listings are specified in herein.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.7 DIRECTORY LISTING DESCRIPTION OF SERVICES (Cont'd)

Primary Listing - One listing, termed the primary listing, is included with each Customer's service with the primary line of a line hunting group with each Joint User service.

Additional Listing - If more than one listing in the directory is requested, an additional listing may be furnished in other names when in sole judgment of the Company the subscriber's service is not a joint user, shared or being resold.

Non-Published Number - A non-published number will be furnished at the Customer's request. A non-published number is not listed in the Company's telephone directories, or in directory assistance records. Listing information (name, address and number) on a non-published number is not available to the general public.

Foreign Listing - Listings appearing in a directory other than the directory in which local service is furnished.

Cross Reference Listing - May be furnished when it is necessary to refer the directory user to another directory listing.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.7 DIRECTORY LISTING DESCRIPTION OF SERVICES (Cont'd)

Caption Listing - Listings may be indented under a caption or subcaption at no additional charge when in the judgment of the Company; the captions will facilitate the use of the service.

Intercept Services - Intercept Service provides a recorded announcement that states the line number status and a referral number, if available, for calls placed to a disconnected or changed business line number.

Intercept Service is subject to the availability of facilities.

Basic Intercept Service is provided free of charge to business customers for primary and DID numbers upon request for a minimum of 90 days. A charge applies per month per number for Extended Intercept Service in which a request is made for intercept service beyond the initial free time period. The service will be available for a maximum of nine months following the initial free period or Basic Intercept Service.

The charge for this service is billed in advance as a one time charge on the final invoice for that number, and is based on the length of time service is requested.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.7 DIRECTORY LISTING DESCRIPTION OF SERVICES (Cont'd)

Refer to Section 4.4 regarding Monthly Recurring Charges associated with Directory Listings.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.8 BLOCKING SERVICE

6.8.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to Customers:

6.8.1.1 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.

6.8.1.2 976 Central Office Code Blocking - allows the subscriber to block all calls beginning with a 976 central office code (i.e. – XXX-976-XXXX).

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6.8.1.3 Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.

6.8.1.4 Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any Customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

6.8.1.5 Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.

6.8.1.6 Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business Customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.8 BLOCKING SERVICE, (Cont'd)

6.8.2 Regulations

6.8.2.1 The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.

6.8.2.2 Blocking Service is available where equipment and facilities permit.

6.8.3 Rates and Charges

6.8.3.1 Blocking charges do not apply to residential Customers.

6.8.3.2 Recurring and Nonrecurring Charges

The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

	<u>Nonrecurring Charge</u>		
	<u>Minimum</u>	<u>Maximum</u>	
900 and 700 Blocking - (up to 200 lines)	\$0.00	\$11.00	
976 Central Office Code Blocking (up to 200 lines)	\$0.00	\$11.00	(T) (T)

The nonrecurring charge for initial request of one and two-line Customers is waived for 90 days from the Customer's service establishment date.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.8 BLOCKING SERVICE, (Cont'd.)

6.8.3 Rates and Charges, (Cont'd.)

6.8.3.2 Recurring and Nonrecurring Charges (Cont'd)

	<u>Monthly Charges</u>	
	<u>Minimum</u>	<u>Maximum</u>
Third Number Billed and Collect Call Restriction	N/C	N/C
Toll Restriction (up to 200 lines)	N/C	N/C
Toll Restriction Plus (up to 200 lines)	N/C	N/C
Direct Inward Dialing Blocking (Third Party and Collect Call)		
- Initial Activation	N/C	N/C
- Subsequent Activation (per line)	N/C	N/C

6.8.3.3 Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

6.8.3.4 Connection charges apply as specified in Section 3 of this tariff.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.9 SELECT USAGE CALL DETAIL

6.9.1 Description

Call detail records associated with The Company's intracompany calling plan will not appear on customer invoices. These usage records will be made available to the customer upon request only and are billed per line, per service location, per billing cycle. Call detail records will be provided for all eligible lines, whether specifically requested or not. Customer must request usage records each month, and requests can be made for up to three months of prior usage.

6.9.2 Rates and Charges

Call Detail Record (per line, per service location, per billing cycle)	\$20.00
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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.11 ASYMMETRICAL DIGITAL SUBSCRIBER LINE (ADSL) SERVICE ¹

6.11.1 General Description

Asymmetric Digital Subscriber Line (ADSL) is an access data technology service enabling high-speed delivery of data, audio, and video in a digital form over the existing traditionally-voice telephone infrastructure (copper twisted-pair phone lines called the local loop which connect the customer premises and the carrier's central office). A non-recurring installation charge and monthly recurring rate apply for each ADSL end-user connection. Non-regulated Customer Premises Equipment (CPE) and Internet services charges also apply for each ADSL end-user connection. Additional non-recurring charges will be levied to the ADSL customer if the local exchange loop requires "Line Conditioning" to meet ADSL specifications. Except where otherwise stated in this section, the terms and conditions set forth in other sections of this tariff shall apply in addition to the terms and conditions stated in this section.

6.11.2 Rights of The Company

The Company will not provision ADSL service if The Company has reasonably determined that (a) it is not technically feasible to provide over existing facilities or (b) it will cause interference problems within The Company's network or other facilities or with the network or facilities of any other party.

During network maintenance and software update periods, it may be necessary to temporarily place the ADSL central office equipment out of service. The Company reserves the right to temporarily interrupt ADSL service during such periods and at other times such as those considered by The Company to be an emergency; however, The Company will make good faith efforts to avoid and minimize such temporary interruptions. If The Company has reason to believe that permitting the commencement or continuation of ADSL service adversely affects or would adversely affect the ability of The Company or another carrier to provide, complete, or maintain the level of or quality of its services to its customers, The Company may refuse to provide ADSL service or may discontinue providing such service.

¹ This product is no longer available to new customers as of June 20, 2001.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.11 ASYMMETRICAL DIGITAL SUBSCRIBER LINE (ADSL) SERVICE ¹ (Cont'd)

6.11.3 Service Provisioning

ADSL service provides a virtual private line connection from the customer-designated premises to the point of interconnection on The Company's network.

The Company or its suppliers or representatives will qualify the local exchange service loop between the customer's designated premises and the serving wire center. The purpose of qualification is to determine the availability and suitability of existing facilities to provide ADSL service, and determine if Line Conditioning is required to support ADSL service.

Line Conditioning may be necessary if the existing unaltered local exchange facility will not accommodate ADSL service. This may include, but is not limited to, the removal of load coils, bridged taps, and/or repeaters or other devices. A non-recurring charge will apply per line that requires Line Conditioning. The Company does not warrant that Line Conditioning will permit the provision of ADSL service. Where the customer orders Line Conditioning, the customer remains responsible for all charges incurred on its behalf, even though such Line Conditioning may not permit the provision of ADSL service.

The Company will not provision ADSL service on facilities that are determined by the company to be unsuitable for ADSL service. ADSL service may not be available to the customer, or the customer may not have the selection of all of The Company's ADSL offerings, depending on the distance of the customer from the serving CO and the type and condition of the facilities. Where ADSL service is not available, the customer may choose other The Company offerings in lieu of ADSL service; however, such other Company offerings shall only be available at the rates set forth for those other offerings, not the rates for ADSL service.

ADSL service will be provided subject to the availability and limitations of the wire centers and outside plant facilities and is only available where technical capabilities permit. Actual data transmission rates depend on a number of factors, including, but not limited to (1) the distance from the customer to the serving wire center (maximum distance 18,000 feet), (2) the type of copper facility (wire gauge) and (3) the physical plant.

1 This product is no longer available to new customers as of June 20, 2001.

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6.11 ASYMMETRICAL DIGITAL SUBSCRIBER LINE (ADSL) SERVICE ¹ (Cont'd)

6.11.4 Rate Element Descriptions

ADSL service arrangements, where available, may be purchased in three (3) options and are based on the maximum “downstream” and “upstream” speed combinations chosen by the customer. These options are listed below:

	<u>Max. Downstream Speed</u>	<u>Max. Upstream Speed</u>
DSL384	384 Kbps	128 Kbps
DSL768	768 Kbps	384 Kbps
DSL1.5	1.544 Mbps	768 Kbps

A non-recurring installation charge and monthly recurring rate apply for each ADSL end-user connection. Non-regulated Customer Premises Equipment (CPE) and Internet services charges also apply for each ADSL end-user connection.

Additional non-recurring charges will be levied to the ADSL customer if the local exchange loop requires “Line Conditioning” to meet ADSL specifications. A non-recurring charge will apply per line that requires Line Conditioning. This charge will be levied at the ILEC’s prevailing line conditioning rates plus a service charge calculated per the Time and Materials Section of this tariff. The Company does not warrant that Line Conditioning will permit the provision of ADSL service. Where the customer orders Line Conditioning, the customer remains responsible for all charges incurred on its behalf, even though such Line Conditioning may not permit the provision of ADSL service.

6.11.5 Price List Per ADSL End-User Connection

The rates identified below are in addition to other rates and charges reflected in this tariff. The rates indicated below are associated with the tariffed ADSL installation charges and access services and do not include the total costs incurred by the customer when ADSL service is purchased. The ADSL services tariffed herein are not sold on a stand-alone basis -- they are provided as a bundle that includes non regulated CPE and Internet related services.

<u>Per Access Line</u>	<u>Installation Charge</u>		<u>Monthly Rate</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
DSL384	\$62.50	\$250.00	\$20.00	\$ 80.00
DSL768	\$100.00	\$400.00	\$30.00	\$120.00
DSL1.5	\$125.00	\$500.00	\$40.00	\$160.00

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.12 HUNTING SERVICE ARRANGEMENTS

6.12.1 General

A hunting service arrangement is equipment located in the Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

6.12.2 Regulations

The rate following is applicable to individual line service, excluding Audiotex Service, and including incoming PBX trunks.

6.12.3 Rates

	<u>Per month</u>
Hunting Service Arrangement, per line or trunk in a group so arranged	N/C

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.13 TOUCH TONE SERVICE

Touch Tone - Provides for the origination of calls by means of instruments equipped for tone type signaling and special central office facilities.

	<u>Monthly Recurring</u>
Touch Tone Per Line	N/C
Touch Tone Per Trunk Equipped	N/C

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)**6.14 REMOTE CALL FORWARDING**

Remote Call Forwarding* - Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 8XX Service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF Customer pays the applicable charges for the forwarded portion of the call.

Remote Call Forwarding service is offered subject to availability of suitable facilities.

Remote Call Forwarding service is not offered where the terminating station is a coin telephone.

The Company will not provide identification of the originating telephone number to the RCF Customer.

Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, the normal grade end-to-end transmission is not guaranteed on such calls.

Remote Call Forwarding service is not represented as suitable for satisfactory transmission of data.

One directory listing in the Alphabetical Directory is provided without charge.

Each Remote Call Forwarding feature allows for forwarding one call at a given time. An additional path is necessary for each additional call to be forwarded simultaneously.

Remote Call Forwarding service will only be provided when, in the judgment of the Company, the Customer subscribes to sufficient RCF features and facilities at the terminating location to adequately handle calls without interfering with or impairing any services offered by the Company.

	<u>MRC</u>		<u>NRC</u>	
Remote Call Forwarding:	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
- First Path	\$0.00	\$19.88	\$0.00	\$56.00
- Each Additional Path	\$0.00	\$19.88	\$0.00	\$56.00

* As of April 30, 2007, this product will only be available to current customers.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.15 DISCOUNT PLANS

6.15.1 Discounted Term Pricing Plans*

The Company's pricing structure offers discounts on its monthly recurring charges based upon a term plan agreement as specified by the Customer. A Customer may select a monthly, one-year, two-year, or three-year plan period, which defines the Customer's fixed percentage discount as follows:

One-year Term Plan	15% Discount
Two-year Term Plan	20% Discount
Three-year Term Plan	20% Discount

Discounts are applied to the base rates identified in this tariff. Upon selecting a term plan, the Customer agrees to fulfill the minimum time requirement of the contract, which will commence when service is initiated. A Customer may increase the term period of the contract at any time, thus increasing the rate of the discount applicable to the Customer's service arrangement.

The Company's pricing structure also offers a 25% discount on non-recurring charges applicable to the Customer's specific service options.

Customers who make a monthly revenue commitment for Allegiance services will receive the associated rate indicated within this tariff. All services billed by the Company, including local, and long distance, will contribute to the monthly revenue commitment. If the customer does not meet their monthly revenue commitment, the customer will be invoiced for the difference.

Customers who terminate services (except Integrated Services) prior to fulfilling their term commitment may be assessed a termination liability fee in an amount equal to the monthly revenue commitment level multiplied by the number of months remaining in their term. Customers who terminate Integrated Services (Integrated Access and Total Communications) prior to fulfilling their term agreement may be assessed a termination liability fee equal to the monthly recurring charges multiplied by the number of months remaining in the term agreement. The termination liability will be billed in one lump sum. Customers will not incur a termination liability fee if they: (1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current plan; and (2) commit to a monthly revenue commitment level equal to or greater than their current minimum monthly commitment level.

*This plan is not available to Customers whose service is provisioned by UNE-P

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.15 DISCOUNT PLANS, (Cont'd)

6.15.1 Discounted Term Pricing Plans (Cont'd)

The following services and/or charges are not eligible for discounted pricing:

Account Setup Fee
End User Common Line Charge
End User Port Charge
Integrated Services*
Directory Assistance
Operator Services
Usage Sensitive Features
Switched and Dedicated Toll Free Service

Public/Pay Telephone Surcharge
Switched and Dedicated Long Distance
Digital PBX Package
PRI Package
Local Number Portability
True Business
You Choose Feature Packages

Services provided on a UNEP basis will not receive discounts on monthly recurring or non-recurring charges..

*Line and data services only. Discounted pricing still applies to features and applicable usage.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.15 DISCOUNT PLANS, (Cont'd)

6.15.2 Independence Plan Discount Pricing Promotion

The Independence Plan will offer three (3) levels of discounts to its customers based on the number of features, revenue volume and revenue commitments.

Level 1 - Independence Plan Feature Discounts

The Independence Plan Feature Discount will discount features based on the number of features subscribed to a line. List rates will be established for Custom Calling features at the market level. Independence Plan Feature Discounts are determined at a line level based on the number (see Chart 1) of eligible (see Chart 2) features that are subscribed to on the individual line. This discount is applied before any other discounts.

Number of Customer Calling Features on a Line	Feature Discount
2	20%
3	30%
4 or more	40%

Chart 1

Custom Calling Features	Contributory	Eligible
Caller ID options	Yes	Yes
Call Forwarding options	Yes	Yes
Call Waiting	Yes	Yes
Call Return	Yes	Yes
Auto Redial	Yes	Yes
Three Way Calling	Yes	Yes
Speed Dial options	Yes	Yes
Distinctive Ring	Yes	Yes
Anonymous Call Rejection	No	No
Selective Blocking (Per Call)	No	No
Complete Blocking (Per Line)	No	No
Call Transfer	No	No
Message Waiting Indicator	No	No

Chart 2

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6.15 DISCOUNT PLANS, (Cont'd)

6.15.2 Independence Plan Discount Pricing Promotion (Cont'd)

Level 2 - Independence Plan Volume Discounts

The length of the term commitment determines the retroactive (per invoice cycle) volume discount schedule. Total contributory services under the Customer Master Account Level are to be aggregated during the billing cycle, to determine the earned discount percentage. The earned discount percentage will be applied to all eligible billing to determine The Independence Plan Volume Discounts earned. Product discounts are determined after feature discounts are applied.

Total Monthly Charges	One-Year Term	Two-Year Term	Three-Year Term
\$100.01- \$149.99	10%	15%	15%
\$150.00 - \$299.99	13%	18%	18%
\$300.00 - \$599.99	15%	20%	20%
\$600.00 - \$1199.99	17%	22%	22%
\$1,200.00 - \$2,399.99	19%	24%	24%
\$2,400.00 - \$3,699.99	21%	26%	26%
\$3,700.00 - \$5,599.99	23%	28%	28%
\$5,600.00 +	25%	30%	30%

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.15 DISCOUNT PLANS, (Cont'd)

6.15.2 Independence Plan Discount Pricing Promotion (Cont'd)

Level 2 - Independence Plan Volume Discounts (Cont'd)

Products and Services	Contributory	Eligible
Dedicated Internet Access Services	Yes	Yes
Total Communications - Base Package	Yes	No
Total Communications - Incrementals	Yes	No
Integrated Access Channel Packages	Yes	No
UNE Based Products:	Yes	Yes
Business Lines		
Analog/PBX Trunks		
Digital PBX Service	Yes	Yes
Digital PBX Package	Yes	No
ISDN PRI Service	Yes	Yes
ISDN PRI Package	Yes	No
Remote Call Forwarding (RCF)	Yes	Yes
Voice Mail*	Yes	Yes
Custom Calling Features	Yes	Yes
Directory Listing Services	Yes	Yes
Usage Sensitive Services	Yes	Yes
Operator Services	Yes	Yes
Wire Maintenance Plan	Yes	No
Toll Blocking Options	Yes	Yes
Local Usage	Yes	Yes

* Non-Regulated

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.15 DISCOUNT PLANS, (Cont'd)

6.15.2 Independence Plan Discount Pricing Promotion (Cont'd)

Level 2 - Independence Plan Volume Discounts (Cont'd)

Products and Services	Contributory	Eligible
InterLATA Usage	Yes	No
IntraLATA Usage	Yes	Yes
Toll Free	Yes	No
Service Order Charges	No	No
Installation Charges	No	No
Promotional Installation Charges	No	No
International Usage	Yes	No
Local Number Portability	Yes	No
No Primary Interexchange Carrier – Primary	No	No
Interexchange Carrier Charge		
End User Common Line Charge	Yes	No
Account Set Up Fee	No	No
Taxes	No	No
Universal Service Fund	No	No
Local Call Detail Billing Fee	Yes	Yes
Allegiance Internet Services	Yes	Yes
Allegiance Select Usage	No	No
Individual Case Basis (ICB)	Yes	No
Other	TBD	TBD
DSL Services	Yes	No

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.15 DISCOUNT PLANS, (Cont'd)

6.15.2 Independence Plan Discount Pricing Promotion (Cont'd)

Level 3 - Independence Plan Customer Revenue Commitment Discounts

Customer has the option to make a monthly-billed revenue guarantee, and receive an additional discount off net total billing for the invoice cycle, before the application of any taxing elements.

Customer Level Commitment	
\$500	3%
\$1000	4%
\$1500	5%
\$2000	6%
\$2500	7%

Customer Level Commitments are measured at the Customer Master Account level, governing all invoices and service locations associated with the customer master service agreement. This discount is to be applied to the net total invoiced charges before the application of any taxing elements for the billing cycle, after all other product charges and/or discounts are applied. Any Allegiance Select usage will **NOT** contribute to the Customer Level Commitment discount.

If customer does not meet the revenue commitment, a shortfall penalty will be assessed, and no further discounting will be applied. At the time a multi-location customer agrees to a customer revenue commitment, the customer must determine which location will be billed the shortfall amount.

If customer's total billing (before application of taxing elements) for the invoice cycle does not meet the revenue commitment after the Independence Plan Customer Revenue Commitment Discounts are applied, NO shortfall penalty will be assessed. For example, a customer agrees to a \$500 revenue commitment and after all the applicable discounts are applied the customer's invoice amount is \$510. Since they reached their minimum revenue commitment they qualify for an additional 3% (\$15.30). When you subtract the discount from the total invoice the customer's billable amount is now \$494.70. Though their total billable amount (after all discounts) falls below their commitment we will not charge them a shortfall since it was the discount that took them below.

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.16 RESERVED FOR FUTURE USE

(D)

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(D)

6.17 EMERGENCY REDUNDANCY ROUTING

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or “all trunks busy” condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with Digital PBX, Digital PBX Package, PRI Bundled Package, and True Business Total Communications and Digital Communications only.

ERR is available on a per T-1 basis , for up to four T-1s per location. ERR is available where facilities permit. The Company’s ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

Monthly Recurring Charge	\$0.00 - \$65.00 per T1
Non-Recurring Charge	\$0.00 - \$650.00 per T1

6.18 HISTORIC INVOICES

The Company will furnish, upon Customer’s request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$0.00-\$20.00
CSV/CD of CDR	\$0.00-\$50.00

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6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.19 SUPPLEMENTAL CHANGE CHARGE

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00-\$100.00	\$0.00-\$250.00	\$0.00-\$500.00
\$501.00 to \$2,000.99	\$0.00-\$100.00	\$0.00-\$500.00	\$0.00-\$875.00
\$2,001.00 and Up	\$0.00-\$100.00	\$0.00-\$750.00	\$0.00-\$1,250.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date an expedite charge may also apply as outlined in Section 10.2.

6.20 SERVICE EXTENSION CHARGE

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$0.00-\$ 812.50	\$0.00-\$ 200.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$0.00-\$1,375.00	\$0.00-\$1,375.00

(N)

(N)

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Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

7.0 CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME

7.1 LOCAL SERVICES – USAGE BASED

7.1.1 Rates and Charges and Time Periods

Usage charges are based on usage used or billed on the Company's network. Chargeable time for the Customer shall begin when the called party answers and shall end upon disconnection by either party. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the next highest cent. Calls that begin in one rate period and end in another will be charged according to the applicable period for each portion of the call, except for per-call rates will be charged according to the rate period the call begins.

7.1.2 Local Calling

Local Services - This section contains a general description of the services offered by the Company and the rates and charges applicable to each such service. The Company provides switched, telephonic-quality voice and data transmission services that enable Customers and Authorized Users to communicate on a real-time basis between points within local exchange service areas in the State of New York, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services will be provided through the use of the Company's switches, through the use of Unbundled Network Elements ("UNEs"), Resold Services and through the use of Company Facilities.

Exchange Access Service (i.e., Local Exchange Service)

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7.0 CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME (Cont'd)

7.2 TIME PERIODS DEFINED

Time Periods - Day, Evening and Night rate periods are shown below. On holidays, Evening rates will apply unless a lower rate would normally apply.

<u>Rates</u>	<u>From</u>	<u>Up to But Not Including</u>	<u>Days Applicable</u>	<u>Discount</u> ¹ <u>Applicable</u>	<u>Discount</u> ¹ <u>Applicable</u>
Day:	8:00 A.M.	9:00 P.M.	Mon. – Fri.	0%	0%
Evening:	9:00 P.M.	11:00 P.M.	Mon. – Fri.	40%	45%
	5:00 P.M.	11:00 P.M.	Sunday	40%	45%
Night:	All other days, times and holidays.			65%	45%
	11:00 P.M.	8:00 A.M.	All days	65%	45%
	8:00 A.M.	11:00 P.M.	Saturday	65%	45%
	8:00 A.M.	5:00 P.M.	Sunday	65%	45%

Discounts shown above apply to daytime usage rates for local (Home Region) and intraLATA (Region to Region) calls only.

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

1- Discounts not available to new customers as of September 25, 2001.

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7.0 CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME (Cont'd)

7.3 GENERAL AVAILABILITY

General - Each Exchange Access Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time. Exchange Access Service provides Customers and Authorized Users with access to the Public Switched Network (PSN) along with a numeric address on the PSN and generally enables the Customer to perform the following:

- a. place calls to other stations on or connected to the PSN;
- b. receive calls from other stations on or connected to the PSN;
- c. access the Company's Local Calling Services and other services as set forth in this tariff;
- d. access interexchange calling services of the Company and of other carriers;
- e. access operators and business offices for service-related assistance;
- f. access Directory Assistance;
- g. access toll-free telecommunications services such as 800/888 NPA;
- h. access 911/E911 services for emergency calling;
- i. access Telecommunications Relay Service;
- j. access other services authorized by the State Commission and the Federal Communications Commission.

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The Company's exchange areas, rate groups, and local calling areas are identical to those defined in the tariffs of the ILEC (New York Telephone Company) serving the same exchange area as the Company. Where facilities are available, the Company shall provide service in the exchange areas served by New York Telephone Company, the certified ILEC within the Company's service areas as reflected below (with "NYC" symbolizing "New York City"):

NPA-NXX	Service-Area Exchange	NPA-NXX	Service-Area Exchange
212-537	NYC Zone 2	516-855	Nassau Zone 6
212-871	NYC Zone 1	718-371	NYC Zone 8
631-418	Huntington	718-532	NYC Zone 6
516-619	Nassau Zone 3	718-744	NYC Zone 6
516-693	Nassau Zone 5	914-313	Lower Westchester Zone 8
516-699	Nassau Zone 5	914-314	Nyack
631-778	Central Islip	914-652	Lower Westchester Zone 2
516-865	Nassau Zone 2	914-653	Lower Westchester Zone 9
516-871	Nassau Zone 8	917-289	NYC Zone 1
646-308	NYC Zone 3	631-860	Deer Park
646-537	NYC Zone 2	631-869	Bellport
347-252	NYC Zone 15	631-879	Patchogue
347-572	NYC Zone 12	631-913	Ronkonkoma
516-283	Huntington	631-978	Port Jefferson
516-403	Nassau Zone 4	631-993	Commack
516-570	Nassau Zone 1	845-901	Nyack
516-714	Nassau Zone 7	845-314	Nyack
516-765	Nassau Zone 9	914-219	Armonk Village
516-809	Nassau Zone 9	914-432	Ossining
631-489	West Commack	914-530	Mt. Vernon
631-528	Kings Park	914-579	Pleasantville
631-534	Huntington	914-586	Westchester Zone 7
631-551	St. James	914-623	Westchester Zone 1
631-674	Midland	914-733	Mount Kisco
631-678	Brentwood	914-819	Westchester Zone 3
631-699	Sayville	914-886	Westchester Zone 4
631-770	Farmingdale	914-902	Westchester Zone 5
631-780	Smithtown	347-436	NYC Zone 6
631-832	Bayport	646-572	NYC Zone 1
631-837	Northport		

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7.0 CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME (Cont'd)

7.4 SERVICE AREAS (Cont'd)

NPA-NXX	Service-Area Exchange
718-795	NYC Zone 4
718-799	NYC Zone 9
718-865	NYC Zone 5
718-866	NYC Zone 3
917-599	NYC Zone 8
718-872	NYC Zone 7
212-716*	NYC Zone 1
718-785	NYC Zone 10
718-808	NYC Zone 14
212-523**	NYC Zone 1
646-308	NYC Zone 3
646-537	NYC Zone 2
646-871	NYC Zone 1
914-898	NYC Zone 8
914-901	NYACK
917-671	NYC Zone 6
917-621	NYC Zone 2
917-423	NYC Zone 14
917-456	NYC Zone 4
917-508	NYC Zone 11

* Includes numbers 212-716-1000 to 212-716-1999 only.

** Includes numbers 212-523-0000 to 212-523-0999 only.

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7.0 CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME (Cont'd)**7.5 RATES**

Usage Rates – All Local Exchange Service Customers must order service on a per minute basis excluding an initial three minutes per call minimum. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

Per Minute Usage Rate – The following rates will be applied on a per minute basis excluding an initial three minutes per call minimum. If the computed charge includes a fraction of a cent, the fraction is rounded to the next highest cent.

Local Call Measured ServiceDay

<u>1st 3 Min.</u>		<u>Add'l Min.</u>	
<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
\$0.000	\$0.080	\$0.000	\$0.013

Evening

<u>1st 3 Min.</u>		<u>Add'l Min.</u>	
<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
\$0.000	\$0.080	\$0.000	\$0.013

Night

<u>1st 3 Min.</u>		<u>Add'l Min.</u>	
<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
\$0.000	\$0.070	\$0.000	\$0.015

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7.0 CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME (Cont'd)

7.5 RATES, (Cont'd.)

A. Rates – Day Period Charges ¹

The following table shows the charges for all intrastate calls between stations bearing the designations of central offices within the New York Metro LATA.

Home Region and Region-to-Region calls are timed; for Home Region, the rate is for the first three (3) minutes or fraction thereof; for Region-to-Region, the rate is for the first minute or fraction thereof. The letter H indicates that Home Region rates shown in 2.a.(1) following apply. The charge for each additional minute shown (in cents) in 2.a. (1) and (2) following applies to each additional minute or fraction thereof.

- (1) Home Region Calling ^{2,3}
 - \$.0800 – first 3 minutes or fraction thereof
 - \$.0130 – each additional minute or fraction thereof
- (2) Home Region Calling ^{4,5}
 - \$.0750 - first 3 minutes or fraction thereof
 - \$.0120 - each additional minute or fraction thereof

- 1- A discount of 40% applies per call made in the Evening Rate period and a discount of 65% applies per call made in the Night Rate Period. The rate periods are shown in this section.
- 2- See the local Usage Discount Plan provided in this section.
- 3- Available to customers prior to September 25, 2001.
- 4- Available to new customers as of September 25, 2001.
- 5- A discount of 12.85% applies to calls made in the night rate period.

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		TO REGION						
	FROM REGION	<u>NYC</u>	<u>Nassau</u>	<u>West Suffolk</u>	<u>East Suffolk</u>	<u>Lower Wchtr</u>	<u>Upper Wchter</u>	<u>Rockland</u>
Initial Min	New York	Home	14.3	14.3	14.3	14.3	14.3	14.3
Ea. Add'l Min	City		5.72	11.0	12.65	5.72	11.0	11.0
Initial Min	Nassau	14.3	Home	14.3	14.3	14.3	14.3	14.3
Ea. Add'l Min		5.72		5.5	7.7	6.6	12.65	12.65
Initial Min	West Suffolk	14.3	14.3	Home	14.3	14.3	14.3	14.3
Ea. Add'l Min		11.0	5.5		5.5	12.65	12.65	12.65
Initial Min	East Suffolk	14.3	14.3	14.3	Home	14.3	14.3	14.3
Ea. Add'l Min		12.65	7.7	5.5		12.65	12.65	12.65
Initial Min	Lower Wchtr	14.3	14.3	14.3	14.3	Home	14.3	12.1
Ea. Add'l Min		5.72	6.6	12.65	12.65		5.5	4.4
Initial Min	Upper Wchtr	14.3	14.3	14.3	14.3	14.3	Home	12.1
Ea. Add'l Min		12.1	12.65	12.65	12.65	5.5		4.4
Initial Min	Rockland	14.3	14.3	14.3	14.3	12.1	12.1	Home
Ea. Add'l Min		11.0	12.65	12.65	12.65	4.4	4.4	

(2B) Region-to-Region Calling ²
First Minute \$.0990
Ea. Add'l Minute \$.0880

- 1- Available to customers prior to September 25, 2001.
2 Available to new customers as of September 25, 2001.

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7.0 CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME (Cont'd)

7.5 RATES, (Cont'd.)

A. Rates – Day Period Charges¹ (Cont'd)

(3) Region-to-Region Calling at Home Region Rate:

Exceptions to the Region-to-Region rates shown in a. (2) above are made for calls between Zones and Exchanges which are adjacent to each other across regional boundaries. For calls between the Zones and Exchanges listed below, the Home Region rate, as shown in a.(1) above, applies in both directions:

New York City

Zone 11

Zone 12 (c.o. codes 217, 343, 347, 464, 465, 468, 470, 479, 481, 740, 776, 962, 977)

Zone 12 (all c.o. codes)

Zone 13

Nassau

Zones N1, N2

Zone N1

Zone N2, N3

Zone N3

New York City

Zone 5

Lower Westchester

Zones W1, W2, W3

Nassau

Amityville

Cold Spring Harbor

Farmingdale

West Suffolk

Lindenhurst

Huntington

Huntington, Lindenhurst, Midland

West Suffolk

Bellport

East Fire Island

Patchogue

Port Jefferson

Selden

East Suffolk

Atlantic, Yaphank

Atlantic

Yaphank

Shoreham, Yaphank

Yaphank

¹ A discount of 40% applies per call made in the Evening Rate period and a discount of 65% applies per call made in the Night Rate period. The rate periods are shown in this section.

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7.0 CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME (Cont'd)

7.5 RATES, (Cont'd.)

Upper Westchester
Armonk Village
Pleasantville
Ossining

Lower Westchester
Port Chester, White Plains
Elmsford, Tarrytown, White Plains
Tarrytown

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7.0 CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME (Cont'd)

7.5 RATES, (Cont'd.)

A. Rates – Day Period Charges¹ (Cont'd)

(4) Local Calling Outside the Regional Call Plan Area:

- (a) For local calling from Exchanges in Rockland and Upper Westchester Regions to Exchanges in the Poughkeepsie LATA, see Bell Atlantic NYNEX Tariff P.S.C. No. 902 – Telephone.
- (b) Calls to stations bearing c.o. codes in the Exchanges of Byram and Greenwich, Conn. are IntraLATA toll calls from all points in the New York Metro LATA, except that calls from the following exchanges in New York State to Byram and/or Greenwich, Conn. are at the same rate as a Home Region call:

<u>TO:</u>	<u>Byram, Conn.</u>	<u>Greenwich, Conn.</u>
<u>FROM:</u>	Armonk Village	Armonk Village
	Harrison	Bedford Village
	Port Chester	Port Chester
	Rye	Rye
	White Plains	

1 A discount of 40% applies per call made in the Evening Rate period and a discount of 65% applies per call made in the Night Rate period. The rate periods are shown in this section.

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7.0 CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME (Cont'd)

7.6 LOCAL CALL DETAIL BILLING

Local Call Detail Billing provides itemized detail of outgoing local calls during the current billing period, including units of use. The charge will apply per billing account (per invoice) per month. Local Call Detail Billing does not provide detail billing of Select Calls.

	<u>Minimum</u>	<u>Maximum</u>
Local Call Detail Billing	\$0.00	\$2.95

7.7 INTRASTATE INTRALATA CALLING

	<u>Minimum</u>	<u>Maximum</u>
Day, First & Each Additional Minute	\$0.00	\$0.330
Evening, First & Each Additional Minute	\$0.00	\$0.275
Night/Weekend/Holiday, First & Each Additional Minute	\$0.00	\$0.220

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(N)**8.0 CATEGORY 2 NETWORK SWITCHED SERVICES****8.1 GENERAL**

Network Switched Service provide a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 5 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES

The following Access Service Options are offered:

- Basic Local Line Service
- Multi-Line Service
- PBX Trunks
- Local Trunk Basic Service (Analog)
- Local Trunk Digital Interface
- Local Trunk Local ISDN PRI

Basic Line Service, Multi-Line Service, Digital and Analog PBX trunks are offered with message rate local service.

All Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, multi-line, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

8.2.1 Reserved for Future Use

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.2 Basic Local Line Service

8.2.2.1 General

Basic Local Line Service provides a Customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. Line will be equipped with touch tone service at no charge.

Each Basic Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.2 Basic Local Line Service, (Cont'd.)

8.2.2.2 Message Rate Basic Local Line Service

Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local Calling areas are as specified in Section 7.

Standard Features – Local Line Customer is provided with the following standard features:

8.2.2.3 Basic Local Line Service Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 5 of this tariff.

Local usage rates are provided in Section 7 herein.

Region to Region calling rates are provided in Section 7 herein.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.2 Basic Local Line Service, (Cont'd.)

8.2.2.3 Basic Local Line Service Recurring and Nonrecurring Charges, (Cont'd.)

A. Basic Local Line Service Non-Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Line Connection Charge (per line up to 99 lines)	\$0.00	\$ 50.05
Line Connection Charge (over 99 lines)	\$0.00	\$ 35.90

Service order charges apply as described in Section 5 of this tariff.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.2 Basic Local Line Service, (Cont'd.)

8.2.2.3 Basic Local Line Service Recurring and Nonrecurring Charges, (Cont'd.)

B. Basic Local Line Recurring Charges

	Monthly <u>Minimum</u>	Monthly <u>Maximum</u>
Local Line – Line Charge (per line)	\$0.00	\$ 17.59

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.3 Multi-Line Service

8.2.3.1 Description

Multi-Line Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. The Multi-Line is available as a message rated service. Multi-Line Service is provided for connection of Customer-provided multi-line terminal equipment. All Multi-Lines will be equipped with touchtone and multi-line hunt.

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 6.

Each Multi-Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.3 Multi-Line Service, (Cont'd.)

8.2.3.1 Description, (Cont'd.)

Standard Features – Multi-Line Customer is provided with the following standard features:

Touch Tone
Multiline Hunting

8.2.3.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 5 of this tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period.

Local usage rates are provided in Section 7 herein.

Region to Region calling rates are provided in Section 7 herein.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.3 Multi-Line Service, (Cont'd.)

8.2.3.2 Recurring and Nonrecurring Charges (Cont'd.)

A. Multi-Line Service Non-Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Line Connection Charge (1 to 99 lines, per line)	\$0.00	\$ 50.05
Line Connection Charge (100+ lines, per line)	\$0.00	\$ 35.90

Service order charges apply as described in Section 5 of this tariff.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.3 Line Service, (Cont'd.)

8.2.3.2 Recurring and Nonrecurring Charges (Cont'd.)

A. Multi-Line Service Non-Recurring Charges (Cont'd.)

	Monthly <u>Minimum</u>	Monthly <u>Maximum</u>
Local Line Charge per line)	\$0.00	\$17.59

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.4 PBX Trunks*

8.2.4.1 General

Analog and/or digital PBX trunks are provided for connection of Customer-provided PBX terminal equipment. Analog trunks are delivered on a DS0 level and digital trunks are delivered at the DS1 level. All trunks are equipped with touch tone and multi-line hunting.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each Analog Trunk has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as required for the provision of service
Signaling Type:	Loop, Ground, E&M I, II, III
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

* As of April 30, 2007, this product will only be available to current customers.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.4 PBX Trunks, (Cont'd.)

8.2.4.2 Message Rate Analog PBX Trunks

Description

Message Rate Analog PBX Trunks provide the Customer with a single, analog, voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a message rate basis. DID trunks are arranged for one-way inward calling only.

Standard Feature(s) - Each Company-provided Basic Trunk Service will automatically include Touch Tone Dialing and a Hunting Arrangement at no additional charge to the Customer.

One-Way Inbound or Two-Way

Features: The following features are available:

Multiline Hunting
Serial Hunting
Distributed Line Hunting

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.4 PBX Trunks, (Cont'd.)

8.2.4.3 PBX Trunks Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 5 of this tariff. Charges for each Message Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's lines based on the total number of calls during the billing period. Local calling areas are as specified in Section 7

Local usage rates are provided in Section 7 herein.

Region to Region calling rates are provided in Section 7 herein.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.4 PBX Trunks, (Cont'd.)

8.2.4.3 PBX Trunks Recurring and Nonrecurring Charges, (Cont'd.)

A. PBX Trunks Non-Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Line Connection Charge (1 to 99 trunks, per trunk)	\$0.00	\$ 50.05
Line Connection Charge (100+ trunks, per trunk)	\$0.00	\$ 35.90

Service order charges apply as described in Section 5 of this tariff.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.4 PBX Trunks, (Cont'd.)

8.2.4.3 PBX Trunks Recurring and Nonrecurring Charges, (Cont'd.)

B. PBX Trunks Monthly Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Local Trunk	\$0.00	\$ 24.35
Basic Charge (per trunk)		

- 8.2.5 Local Trunk Basic Service - Basic Trunk Service provides the Customer with a single, voice-grade communications channel. Basic Trunk Service is to be used to connect the Customer's Private Branch Exchange (PBX) systems to the Public Switched Network (PSN). Each Basic Trunk Service is automatically configured into a Hunting Arrangement along with other Company-provided Basic Trunk Services. Each Basic Trunk Service will, for an additional charge, be equipped with Basic Direct Inward Dial (DID) and Direct Outward Dial (DOD) capability. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan are reflected herein.

Local Trunk-Basic Rates and Charges – A local Trunk-Basic Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified herein.

- 8.2.6 Local DID Trunk Service - Local DID Trunk Service provides the Customer with a single, incoming voice-grade communications channel. Local DID Trunk Service is to be used to connect the Customer's Private Branch Exchange (PBX) systems to the Public Switched Network (PSN) and transmits the dialed digits for all incoming calls thereby allowing the Customer's PBX system to route incoming calls directly to individual stations by Customer-assigned DID telephone number. Each Local DID Trunk Service is automatically configured into a Hunting Arrangement along with other Company-provided Local DID Trunk Services. Each Local DID Trunk Service will, for an additional charge, be equipped with Analog Direct Inward Dial (DID) and Direct Outward Dial (DOD) capability. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.6 Local DID Trunk Service Monthly Recurring Charges

Standard Feature(s) - Each Company-provided Basic Trunk Service will automatically include Tone Dialing and a Hunting Arrangement at no additional charge to the Customer.

One-Way Inbound or Two-Way

Features: The following features are available:

Multiline Hunting
Serial Hunting
Distributed Line Hunting

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.6 Local DID Trunk Service Monthly Recurring Charges, (Cont'd.)

	<u>Minimum</u>	<u>Maximum</u>
Analog PBX/DID Trunks (1 to 99, per trunk)	\$0.00	\$ 50.05
Line Connection (per DID Trunk)	\$0.00	\$159.00
Trunk Connection Service Order (per DID trunk group)	\$0.00	\$371.95
100+ trunks, per trunk	\$0.00	\$ 35.90

Service order charges apply as described in Section 5 of this tariff.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.6 Local DID Trunk Service Monthly Recurring Charges, (Cont'd.)

	<u>Minimum</u>	<u>Maximum</u>
Local Trunk – DID Charge (per trunk)	\$0.00	\$45.01
DID Number Charge (per block of 100 numbers)	\$0.00	\$18.23
DID number charge (per block of 20 numbers)	\$0.00	\$ 3.64
2-Wire DID Loop/Additive trunk charges, per DID trunk	\$0.00	\$19.08
4-Wire DID Loop/Additive trunk charges, per DID trunk	\$0.00	\$38.16

Rates for a volume of numbers greater than 1000 will be provided on an Individual Case Basis.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.7 Digital PBX Trunk Service*

Description

Digital PBX Trunk Service provide a Customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 analog voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Each Digital PBX Trunk has the following characteristics:

Terminal Interface:	Channel Bank or DSX-1 panel
Signaling Type:	Loop, Ground, E&M I, II, III
Start Dial Indicator:	Immediate Wink, Delay Dial, Dial Tone
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming or Out-Going Only, as specified by the Customer

Service to points within the local calling area is included in the charge for Digital PBX Trunk Service. Local calling areas are as specified in Section 7.

* As of April 30, 2007, this product will only be available to current customers.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.7 Digital PBX Trunk Service

8.2.7.1 Digital PBX Trunk Service Monthly Recurring Charges

Standard Feature(s) - Each Company-provided Basic Trunk Service will automatically include Tone Dialing and a Hunting Arrangement at no additional charge to the Customer.

One-Way Inbound or Two-Way

Features: The following features are available:

Multiline Hunting
Serial Hunting
Distributed Line Hunting

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.7 Digital PBX Trunk Service

8.2.7.1 Digital PBX Trunk Service Monthly Recurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 5 of this tariff. Charges for each Message Rate Digital PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's lines based on the total number of calls during the billing period.

Where appropriate facilities do not exist, Special Construction charges will also apply.

Local usage rates are provided in Section 7 herein.

Region to Region calling rates are provided in Section 7 herein.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)**8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)****8.2.7 Digital PBX Trunk Service, (Cont'd)****8.2.7.2 Digital PBX Package**

The Digital PBX Package provides customers with Digital PBX service at convenient packaged rates. The package price includes all charges associated with Digital PBX Package including the Local Loop, 24 trunks, Federal Subscriber Line Charge (FSLC), and Local Number Portability (LNP) charges. Any optional features selected will be billed in addition to the Digital PBX Bundled Package rate. The Digital PBX Bundled package is not eligible for further discounts.

<u>Monthly Recurring Charge</u>	<u>Minimum</u>	<u>Maximum</u>
12 Channels	\$0.00	\$1,250.00
16 Channels	\$0.00	\$1,300.00
20 Channels	\$0.00	\$1,350.00
24 Channels:		
1 Year Term	\$0.00	\$1,400.00
2 Year Term	\$0.00	\$1,350.00
3 Year Term	\$0.00	\$1,300.00
<u>Non-Recurring Charges</u>		
Package Installation Fees	\$0.00	\$2,250.00
Trunk Change Charge	\$0.00	\$ 150.00

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.8 Local Trunk-Digital Interface

8.2.8.1 Description

Features: The following feature is available:

Least Idle or Most Idle Trunk Selection

Direct Inward Dialing (DID) – Provides the Customer with individual channels which can carry one-way inbound traffic. The number of digits to be outpulse must be specified by the Customer.

Local Trunk Digital Non-Recurring Charges

<u>Installation</u>	<u>Minimum</u>	<u>Maximum</u>
Digital Interface/Initial T-1	\$0.00	\$1,550.40
Additional T-1	\$0.00	\$1,161.43
Digital T-1 Access/Per T-1	\$0.00	\$50.05

Service order charges apply as described in Section 5 of this tariff.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.8 Local Trunk-Digital Interface

8.2.8.2 Local Trunk Digital Monthly Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Local Trunk– Digital T-1	\$0.00	\$533.06
Initial First ½ mi.	\$0.00	\$433.87
(each add'l ½ mi)	\$0.00	\$269.86
Additional First ½ mi.	\$0.00	\$392.69
(each add'l ½ mi)	\$0.00	\$215.88

In addition to the above charges, applicable rates for usage will apply, as specified in herein.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.9 Local ISDN-PRI*

8.2.9.1 Local ISDN-PRI - Local ISDN-PRI Local is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI Local is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI Local provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

8.2.9.2 Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create a PRI Local Service Arrangement. Customers may have multiple PRI Local Service Arrangements per location, however for each Service Arrangement one 23B and 1D Channel Configuration must be included. The controlling D channel will always reside on the initial configuration.

This ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

8.2.9.3 Initial Configuration - The Initial configuration for any PRI Local Service Arrangement must be twenty three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the PRI Local Service Arrangement.

8.2.9.4 Additional Configurations - This configuration is only available in conjunction with the Initial Configuration. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on the Initial Configuration. Multiple additional configurations may be associated with the Initial Configuration subject to switch equipment limitations.

* As of April 30, 2007, this product will only be available to current customers.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.9 Local ISDN-PRI, (Cont'd.)

8.2.9.5 Back up Configuration - This configuration is also only available to subscribers who have an Initial Service Configuration. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the initial configuration fails. A maximum of one Back-up Configuration may be included with each PRI Local Service Arrangement. Back up Configurations are available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, Customers must order separately DID telephone numbers, as found herein.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the Customers Service Configuration.

8.2.9.6 Optional Features - In addition to providing Local Exchange Services specified above, PRI Local can be configured to support the following optional advanced ISDN features:

8.2.9.7 Call-by-Call Service Selection - Allows B channels to be shared between multiple services carried over a single PRI Local Service Arrangement.

8.2.9.8 Calling Line - Allows the Customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

8.2.9.9 Intercom Capacity - Allows completion of calls between an ISDN Primary Service subscriber and other digital Centrex or ISDN Primary Service locations within the same subscriber network. Usage charges for intercom use will not apply. This feature is provided per channel. (Not supported by the 5ESS switch.)

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.9 Local ISDN-PRI, (Cont'd.)

8.2.9.10 Channel Configuration – Allows a subscriber to dedicate discrete subsets of B Channel to specific call types. Subsequent channel configuration changes are made via service order. This feature is provided per trunk group established. (Not supported by the 5ESS switch.)

8.2.9.11 Network Ring Again – Provides automatic redialing to a busy extension.

8.2.9.12 Backup D Channel – Allows another channel in a different DTF at the same subscriber provided premises equipment to be designated as the alternative D channel. This feature is only available when the subscriber also purchases Multiple Facility Signaling Control.

8.2.9.13 Multiple Facility Signaling Control – Allows the D channel of one ISDN Primary Service DTF to provide signaling for up to 19 other ISDN Primary Service DTFs at the same subscriber provided premises equipment. This feature is provided per Controlling D Channel.

In addition to the Non-Recurring and Monthly Recurring Charges specified below, all applicable charges associated with Local Trunk - Basic will apply, as specified in Sections 5.3. Customers subscribing to DID capability will be assessed DID number charges as specified in herein, preceding.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.9 Local ISDN-PRI, (Cont'd.)

8.2.9.14 Local ISDN-PRI Non-Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Channel Configuration	\$0.00	\$ 200.00
ISDN Service Establishment	\$0.00	\$ 250.00

Local ISDN-PRI Service Arrangement: Per Facility Charges

	<u>Minimum</u>	<u>Maximum</u>
Initial Digital Termination Facility		
1 st ½ mile or fraction thereof	\$0.00	\$ 750.00
Each additional ½ mile	\$0.00	\$ 400.00
Initial Port Charge (23B + 1D)	\$0.00	\$ 375.00
Initial Port Charge (24B)	\$0.00	\$ 375.00

Local ISDN-PRI Service Additional Configurations:

Per Facility Charges

	<u>Minimum</u>	<u>Maximum</u>
Additional Digital Termination Facility:		
1 st ½ mile or fraction thereof	\$0.00	\$ 400.00
Each additional ½ mile or fraction thereof	\$0.00	\$ 400.00
Additional Port Charge (23B + 1D)	\$0.00	\$ 175.00
Additional Port Charge (24B)	\$0.00	\$ 175.00

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)**8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)****8.2.9 Local ISDN-PRI, (Cont'd.)****8.2.9.14 Local ISDN-PRI Non-Recurring Charges**

	<u>Per Active B Channel</u>	
	<u>Minimum</u>	<u>Maximum</u>
Backup D Channel Service	\$0.00	\$100.00

Optional Features:

Non-Recurring Optional Feature charges are assessed once per Customer location regardless of the number of arrangements or Service Configuration installed.

<u>Per Location</u>		
	<u>Minimum</u>	<u>Maximum</u>
Calling Line Identification, per PRI	\$0.00	\$ 125.00
Multiple Facility Signaling Detail	\$0.00	\$150.00
Network Ring Again	\$0.00	\$325.00
Multiple Facility Signaling Control/ Additional, per D channel	\$0.00	\$125.00
Caller ID Name and Number	\$0.00	\$125.00

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)**8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)****8.2.9 Local ISDN-PRI, (Cont'd.)****8.2.9.15 Local ISDN-PRI Monthly Recurring Charges**

ISDN Digital Rates as specified in Local Trunk – Digital Interface section apply.

Per Facility Charges

	<u>Minimum</u>	<u>Maximum</u>
Initial Facility (23B + 1D)		
Digital Termination Facility		
1 st ½ mile or fraction thereof	\$0.00	\$ 332.25
Each additional ½ mile or fraction thereof	\$0.00	\$62.25
Initial Port Charge (23B + 1D)	\$0.00	\$595.00
Initial Port Charge (24B)	\$0.00	\$545.00
Additional Facility		
Digital Termination Facility		
1 st ½ mile or fraction thereof	\$0.00	\$300.00
Each additional ½ mile or fraction thereof	\$0.00	\$62.25
Additional Port Charge (23B + 1D)	\$0.00	\$595.00
Additional Port Charge (24B)	\$0.00	\$545.00
Backup D Channel	\$0.00	\$50.00
Channel Configuration (per trunk group)		\$0.00

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.9 Local ISDN-PRI, (Cont'd.)

8.2.9.15 Local ISDN-PRI Monthly Recurring Charges

- A. Optional Features:
Recurring Optional Feature charges are assessed once per Customer location regardless of the number of arrangements or Service Configuration installed.

Per Location

	<u>Minimum</u>	<u>Maximum</u>
Calling Line Identification, per PRI	\$0.00	\$ 150.00
Network Ring Again	\$0.00	\$25.00
Multi-Facility Signal Control	\$0.00	N/C

Usage Charges – The rates and charges specified in Section 6 for local usage will apply to circuit switched voice calls.

DID Number Charge Rates - Applies for DID numbers terminating on PRI services as specified within.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.10 Integrated Access Bundled Package*

Integrated Access Bundled Package provides a customer channelized high capacity (1.544 Mbps) facility¹ between a customer premises and its serving office for connection to services provided by The Company. Integrated Access Bundled Package allows a customer to integrate voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business service.

The customer selects a package of 12, 16, 20, or 23 voice lines for local exchange access. The balance of the facility's capacity is available for data applications. The rates herein are for the portion of the service dedicated to voice applications. Charges for nonregulated services and options will apply. The charges for voice lines are inclusive of appropriate End User Common Line Charges (EUCL), Touch Tone and Hunting.

Customers must sign a minimum one (1) year term agreement for Integrated Access Bundled Package. Full termination liabilities are assessed for early termination of service. Full termination liabilities consist of all unpaid nonrecurring charges, as well as monthly recurring charges for the balance of the term.

* As of December 31, 2006, this product will only be available to current customers at their current location.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.10 Integrated Access Bundled Package, (Cont'd.)

A. Monthly Recurring Charges:

		<u>Voice Channels</u>			
	<u>12</u>	<u>16</u>	<u>20</u>	<u>23</u>	
<u>Rate Plan 1</u>					
New York areas	(applies to local only subscribers)				
Minimum	\$0.00	\$0.00	\$0.00	\$0.00	
Maximum	\$430.95	\$480.95	\$530.95	\$555.95	

		<u>Voice Channels</u>			
	<u>12</u>	<u>16</u>	<u>20</u>	<u>23</u>	
<u>Rate Plan 2</u>					
New York areas	(applies to customers subscribing to the Company's local and long distance services)				
Minimum	\$0.00	\$0.00	\$0.00	\$0.00	
Maximum	\$430.95	\$480.95	\$530.95	\$555.95	

¹⁻ Integrated Access Bundled Package will be delivered to customers over T-1 or HDSL access. The decision to use HDSL vs. T-1 is an engineering and provisioning decision made solely at the discretion of the Company and is made based on the availability of HDSL facilities. Customers who fall within reach of an Company HDSL-equipped collocation may have Integrated Access Bundled Package delivered to them via HDSL.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.10 Integrated Access Bundled Package, (Cont'd.)

B. Non-Recurring Charges:

	<u>Minimum</u>	<u>Maximum</u>
Integrated Access Bundled Package Set-Up Fee, (Applies when ordering new Integrated Access Bundled packages. Does not apply when upgrading or downgrading channels already established.)	\$0.00	\$2000.00
Change Charge, (Applies when upgrading or downgrading channels)	\$0.00	\$250.00

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.11 Total Communications - 4 Line Base Package

Total Communications is designed for customers that need high-speed Internet Access and have 4-20 voice channels. The base package includes 4 voice channels and 256K of Internet Access. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business. The customer will select a package of 4 voice lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for non-regulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination service.

Voice Channels Incremental Line Charge

	<u>MRC</u>		<u>NRC</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Base Package	\$40.00	\$600.00	\$0.00	\$2000.00
Incremental Lines ¹	\$10.00	\$60.00	\$0.00	\$250.00

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the each of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

1-NRC applies only to add additional lines to existing service.

2- Product is no longer available to new customers.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.12 Total Communications - 6 Line Base Package

Total Communications is designed for customers that need high-speed Internet Access and have 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The customer will select a package of 6 voice lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for non-regulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination service.

Voice Channels Incremental Line Charge

	<u>MRC</u>		<u>NRC</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Base Package	\$40.00 (C)	\$600.00	\$0.00	\$2000.00
Incremental Lines ¹	\$10.00	\$60.00	\$0.00	\$250.00

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.13 Total Communications - Digital Handoff

Total Communications with Digital Handoff is designed for customers that need high-speed Internet Access and digital signaling on 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. The balance of the capacity is available for additional voice or data applications. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility.

The customer will be responsible for the connection from the Integrated Access Device to their equipment (no connection block will be provided with this service). Customers must digitally accept all of their channels. No more than two trunk groups will be provisioned for any given circuit. No custom calling features are available with this product. The available features are the same as those available with the company's Digital PBX product.

Charges for non-regulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, Touch Tone, and LNP charges. DID Pricing is available in Section 7.2.6 of this tariff. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination of service.

Voice Channels Incremental Line Charge

	<u>MRC</u>		<u>NRC</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Base Package	\$40.00	\$600.00	\$0.00	\$2000.00
Incremental Lines ¹	\$10.00	\$60.00	\$0.00	\$250.00

Total Communications Service will be delivered to customers over T-1 or HDSL2 access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the company and is made based on the availability of HDSL2 facilities. Customers who fall within the reach of a Company HDSL2-equipped collocation may have Total Communications delivered to them via HDSL2.

1- NRC applies only to add additional lines to existing service.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.1.4 Integrated Services Charges

These charges are associated with Integrated Access and Total Communications services.

Local Loop Expense Recoup

Applies to recoup local loop costs incurred by the Company during extended delays by the customer to install device. Once service is activated, this charge will be replaced by applicable Package charge associated with customer's Integrated Access or Total Communications service.

	<u>Monthly-recurring Charge</u>	
	<u>Min.</u>	<u>Max.</u>
Local Loop Expense Recoup, per month	\$100.00	\$600.00

Inside Wiring Overage Charge

Applies to recoup wiring expenses associated with the installation of Integrated Access and Total Communications services. This charge applies in addition to the standard installation charge of \$899.00 and will be determined on an Individual Case Basis (ICB).

	<u>Non-recurring Charge</u>	
	<u>Min.</u>	<u>Max.</u>
Inside Wiring Overage Charge, per installation	\$0.00	\$variable

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)**8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)****8.2.15 Small Business Basic Business Local Line Service*****8.2.15.1 General**

Small Business Basic Business Local Line Service are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with a one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Small Business Basic Business Local Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. Line will be equipped with touch tone service at no charge.

Each Small Business Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

* Effective May 5, 2013, these services provisioned from the 140 West Street and 104 Broad Street central offices in New York, NY will no longer be available.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.15 Small Business Basic Business Local Line Service (Cont'd)

8.2.15.2 Message Rate Small Business Basic Business Local Line Service

Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local Calling areas are as specified in Section 7.

Standard Features – Small Business Basic Business Local Line
Customer is provided with the following standard features:

8.2.15.3 Small Business Basic Business Local Line Service Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 5 of this tariff.

Local usage rates are provided in Section 7 herein.

Region to Region calling rates are provided in Section 7 herein.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.15 Small Business Basic Business Local Line Service (Cont'd)

8.2.15.3 Small Business Basic Business Local Line Service Recurring and Nonrecurring Charges, (Cont'd.)

A. Small Business Basic Business Local Line Service Non-Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Line Connection Charge (per line up to 99 lines)	\$0.00	\$ 60.00
Line Connection Charge (over 99 lines)	\$0.00	\$ 60.00

Service order charges apply as described in Section 5 of this tariff.

B. Small Business Basic Business Local Line Recurring Charges

	Monthly <u>Minimum</u>	Monthly <u>Maximum</u>
Local Line – Line Charge (per line)	\$0.00	\$35.00

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.16 Small Business Basic Business Multi-Line Service*

8.2.16.1 Description

Small Business Basic Business Multi-Line Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides the Customer with a single, analog, voice-grade telephonic communications channel(s) which can be used to place or receive one call at a time. The Small Business Basic Business Multi-Line is available as a message rated service. Small Business Basic Business Multi-Line Service is provided for connection of Customer-provided multi-line terminal equipment. All Small Business Basic Business Multi-Lines will be equipped with touchtone and multi-line hunt.

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 6.

Each Small Business Basic Business Multi-Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

* Effective May 5, 2013, these services provisioned from the 140 West Street and 104 Broad Street central offices in New York, NY will no longer be available.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.16 Small Business Basic Business Multi-Line Service (Cont'd)

8.2.16.1 Description, (Cont'd.)

Standard Features – Small Business Basic Business Multi-Line Customer is provided with the following standard features:

Touch Tone
Multiline Hunting

8.2.16.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 5 of this tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period.

Local usage rates are provided in Section 7 herein.

Region to Region calling rates are provided in Section 7 herein.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)**8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)****8.2.16 Small Business Basic Business Multi-Line Service (Cont'd)****8.2.16.2 Recurring and Nonrecurring Charges (Cont'd.)****A. Small Business Basic Business Multi-Line Service Non-Recurring Charges**

	<u>Minimum</u>	<u>Maximum</u>
Line Connection Charge (1 to 99 lines, per line)	\$0.00	\$ 60.00
Line Connection Charge (100+ lines, per line)	\$0.00	\$ 60.00

Service order charges apply as described in Section 5 of this tariff.

	<u>Monthly Minimum</u>	<u>Monthly Maximum</u>
Small Business Basic Business Multi-Line Charge per line)	\$0.00	\$35.00

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)**8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)****8.2.17 Small Business Basic Business Local Line II Service *****8.2.17.1 General**

Small Business Basic Business Local Line II Service are available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with a one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Small Business Basic Business Local Lines II are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. Line will be equipped with touch tone service at no charge.

Each Small Business Basic Business Line II has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

8.2.17.2 Message Rate Small Business Basic Business Local Line II Service**Description**

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local Calling areas are as specified in Section 7.

Standard Features – Small Business Basic Business Local Line II Customer is provided with the following standard features:

8.2.17.3 Small Business Basic Business Local Line II Service Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 5 of this tariff.

Local usage rates are provided in Section 7 herein.

Region to Region calling rates are provided in Section 7 herein.

* Effective May 5, 2013, these services provisioned from the 140 West Street and 104 Broad Street central offices in New York, NY will no longer be available.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)**8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)****8.2.17 Small Business Basic Business Local Line II Service (Cont'd)****8.2.17.3 Small Business Basic Business Local Line II Service Recurring and Nonrecurring Charges, (Cont'd.)****A. Small Business Basic Business Local Line II Service Non-Recurring Charges**

	<u>Minimum</u>	<u>Maximum</u>
Line Connection Charge (per line up to 99 lines)	\$0.00	\$ 60.00
Line Connection Charge (over 99 lines)	\$0.00	\$ 60.00

Service order charges apply as described in Section 5 of this tariff.

B. Small Business Basic Business Local Line II Recurring Charges

	<u>Monthly Minimum</u>	<u>Monthly Maximum</u>
Local Line – Line Charge (per line)	\$0.00	\$35.00

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.18 Small Business Basic Business Multi-Line II Service*

8.2.18.1 Description

Small Business Basic Business Multi-Line II Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides the Customer with a single, analog, voice-grade telephonic communications channel(s) which can be used to place or receive one call at a time. The Small Business Basic Business Multi-Line II is available as a message rated service. Small Business Basic Business Multi-Line II Service is provided for connection of Customer-provided multi-line terminal equipment. All Small Business Basic Business Multi-Lines II will be equipped with touchtone and multi-line hunt.

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 6.

Each Small Business Basic Business Multi-Line II has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

Standard Features – Small Business Basic Business Multi-Line Customer is provided with the following standard features:

Touch Tone
Multiline Hunting

8.2.18.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 5 of this tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period.

Local usage rates are provided in Section 7 herein.

Region to Region calling rates are provided in Section 7 herein.

* Effective May 5, 2013, these services provisioned from the 140 West Street and 104 Broad Street central offices in New York, NY will no longer be available.

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8.0 CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

8.2 SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

8.2.18 Small Business Basic Business Multi-Line II Service (Cont'd)

8.2.18.2 Recurring and Nonrecurring Charges (Cont'd.)

A. Small Business Basic Business Multi-Line II Service Non-Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>
Line Connection Charge (1 to 99 lines, per line)	\$0.00	\$ 60.00
Line Connection Charge (100+ lines, per line)	\$0.00	\$ 60.00

Service order charges apply as described in Section 5 of this tariff.

	<u>Monthly Minimum</u>	<u>Monthly Maximum</u>
Small Business Basic Business Multi-Line II Charge per line)	\$0.00	\$35.00

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Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.1 LIFELINE TELEPHONE SERVICE

9.1.1 Lifeline Telephone Service Options

9.1.1.1 Basic Lifeline Service

This low priced individual message rate service provides a full waiver of the federal subscriber line charge. There is no monthly allowance for local calls. Primary area and Home Region calls are untimed. Extended area calls (where available) are timed.

9.1.2 Eligibility

This service is restricted to low income Customers. To qualify for Lifeline service a Customer must be income eligible for benefits from any one of the following Entitlement Programs administered by the New York State Department of Social Services:

Aid to Families with Dependent Children (AFDC)
Food Stamps
Home Energy Assistance Program (HEAP)
Home Relief
Medicaid
Supplemental Security Income (SSI)

The applicant must provide proof to the Company that he or she is certified as income eligible to receive one or more of the above benefits. After initial contact the Customer is sent an application form to be completed by the Customer or authorized representative of the Customer, as designated by the New York State Department of Social Services and identified as so authorized on the Customer's card for any of the above benefits.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.1 LIFELINE TELEPHONE SERVICE

9.1.2 Eligibility (cont'd)

In addition, applicants are eligible for discounted Life Line rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.

Life Line services are effective upon receipt of a completed and signed form or an application form certified from an entity authorized by the Company. If the form is not returned, no further action is taken by the Company to establish eligibility. The Life Line discount is credited as of the service connection date.

An individual's eligibility may be documented by information obtained by the Company as a result of enrollment programs, including but not limited to confidential computerized matching programs, conducted by the Company in conjunction with the New York State Department of Social Services (DSS) and/or the New York City Community Development Agency (CDA).

The Company, in coordination with appropriate agencies, will periodically verify each Lifeline Customer's eligibility. If a Customer is identified as being ineligible, the Customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The Customer will be billed for discounts received for any period in which he or she is proven to be ineligible for the service.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.1 LIFELINE TELEPHONE SERVICE

9.1.3 Charges

A qualified Customer may choose one of the Lifeline services as described. For connection of new service, service connection charges apply unless the Customer qualifies for connection assistance under the Link Up America plan as outlined in 9.2, following.

Service connection charges do not apply to change existing service from:

- a. Message Rate Service to Basic Lifeline service;
- b. Basic Lifeline service to Message Rate Service.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.2 LINK UP AMERICA

The Link Up America program is a connection assistance plan which provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- a. The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in 9.1.2, above;
- b. The assistance can only apply for a single telephone line at the principal place of residence of the applicant;
- c. The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for a Customer certified as hearing or speech impaired.

A Customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.

The Company will make every reasonable effort to locate and obtain equipment for a certified Customer.

The Customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

The Company will also advise the Customer who requests this equipment of the applicable terms for purchase.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

9.4.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a 50% discount on local message rate service.

9.4.2 Certification

Acceptable certifications are:

1. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York, or
2. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

9.4.3 Qualification

A Customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 11, "Handicapped Person," for a listing of the necessary qualifications.

9.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center Customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

9.6 NEW YORK RELAY SERVICE

9.6.1 General

The Company will provide access to a telephone relay center for New York Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired Customers to use.

9.6.2 Regulations

9.6.2.1 Only intrastate calls can be completed using the New York Relay Service under the terms and conditions of this tariff.

9.6.2.2 Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.

9.6.2.3 Calls through the Relay Service may be billed to a third number only if that number is within New York State. Calls may also be billed to calling cards issued by other carriers who may choose to participate in this service.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.6 NEW YORK RELAY SERVICE

9.6.2 Regulations (cont'd)

9.6.2.4 The following calls may not be placed through the Relay Service:

1. calls to informational recordings and group bridging service;
2. calls to time or weather recorded messages;
3. station sent paid calls from coin telephones; and
4. operator-handled conference service and other teleconference calls.

9.6.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the Customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the Customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the Customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.7 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS

9.7.1 General

Persons who are blind or whose disability causes difficult with hand and finger coordination and use of a telephone qualify for a Special Credit Card. The card may be used from any telephone within the Company's territory to place calls within and outside the state of New York at a special rate or to place calls from a telephone outside of the Company's territory, but within the state of New York at rates applicable to the territory from which the call is made.

9.7.2 Rates

Within the Company's Territory:

Station to station toll calls placed with operator assistance will be billed at the lower rate normally applicable to calls placed without operator assistance. Local calls cannot be charged to the card. Person-to-person calls charged to the card with be billed at the higher operator handled rate.

Outside the Company's Territory, but within New York State:

All rates, charges, billing and restriction in effect in the territory from which the call is made will apply.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.7 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS

9.7.3 Qualification

The following criteria will be used to determine eligibility for the Special Credit Card:

9.7.3.1 "Legally Blind" - those whose visual acuity is 20/200 or less in the better eye with correcting glasses or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

9.7.3.2 "Physically Handicapped" - those who are certified by competent authority as unable to read or use ordinary printed materials as result of physical limitations.

9.7.3.2 Persons whose disabling condition causes difficulty with hand and finger coordination and utilization of a coin or noncoin telephone. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist.

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9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS

9.7 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS

9.7.4 Billing Authorization

Responsibility for payment of charges may be handled in one of two ways:

9.7.4.1 The handicapped person (the applicant) may accept responsibility for payment of his or her own bill. In this case, the applicant must be 18 years of age or older and must reside within the Company's service territory, but he or she does not need to have other service from the Company.

9.7.4.2 Another party may agree to accept responsibility for payment of charges incurred through use of the Special Credit Card by the applicant. When this option is chosen, the person accepting this responsibility must be 18 years of age or older, but does not need to reside within the Company's service territory.

In either case, the applicant is the only authorized user of the Special Credit Card. If the person accepting payment responsibility has service within the Company's service territory, charges will be billed on a regular monthly bill; otherwise a separate bill will be sent.

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(N)**10.0 CATEGORY 2 SPECIAL ARRANGEMENTS****10.1 SPECIAL CONSTRUCTION**

General - Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of Company Facilities may be undertaken by the Company on a reasonable-efforts basis at the request of the Customer. Special Construction is that construction undertaken:

- a. where facilities are not presently available, and there is no other requirement for the facilities so constructed; or
- b. of a type other than that which the Company would normally utilize in the furnishing of its services; or
- c. over a route other than that which the Company would normally utilize in the furnishing of its services; or
- d. in a quantity greater than that which the Company would normally construct;
- e. on an expedited basis; or
- f. on a temporary basis until permanent facilities are available;
- g. involving abnormal costs; or
- h. in advance of its normal construction; or
- i. when the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs.

Customer Acceptance - Rates and charges for special construction shall be determined and presented to the Customer for its approval prior to the start of construction. No construction will commence until and unless the Customer accepts in writing the rates and charges as presented by the Company.

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10.0 CATEGORY 2 SPECIAL ARRANGEMENTS

10.1 SPECIAL CONSTRUCTION

Cost Computation – Special Construction costs may include one or more of the following items to the extent that they are applicable:

- a. The installed cost of the facilities to be provided including estimated costs for the rearrangements of existing facilities. The installed cost includes but may not be limited to the cost of:
 - (1) equipment and materials provided or used;
 - (2) engineering, labor and supervision;
 - (3) transportation;
 - (4) rights of way; and
 - (5) shipping and delivery.
- b. cost of maintenance;
- c. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- d. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- e. license preparation, processing and related fees;
- f. tariff preparation, processing and related fees;
- g. any other identifiable costs related to the facilities provided; or
- h. an amount for return and contingencies.

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10.0 CATEGORY 2 SPECIAL ARRANGEMENTS

10.1 SPECIAL CONSTRUCTION

Termination Liability – To the extent that there is no other requirement for use by the Company and where the Company cannot fully recover its cost(s) if the Customer disconnects a specially-constructed facility or service, a termination liability shall apply for facilities specially constructed at the request of the Customer.

- a. The termination liability period is the estimated service life of the facilities provided.
- b. The amount of the maximum termination liability is equal to the estimated amounts for:
 - (1) Installed cost of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. The installed cost includes but may not be limited to the cost of:
 - * equipment and materials provided or used;
 - * engineering, labor and supervision;
 - * transportation;
 - * rights of way; and
 - * shipping and delivery.
 - (2) license preparation, processing and related fees;
 - (3) tariff preparation, processing and related fees;
 - (4) cost of removal and restoration, where appropriate; and
 - (5) any other identified costs related to the specially constructed or rearranged facilities.

Calculating Termination Charges – Termination charges shall be computed in accordance with tariffed regulations or contractual agreements in effect.

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10.0 CATEGORY 2 SPECIAL ARRANGEMENTS

10.1 SPECIAL CONSTRUCTION

10.1.1 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer.

The period on which the termination liability is based is the estimated service life of the facilities provided.

The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:

1. equipment and materials provided or used;
2. engineering, labor, and supervision;
3. transportation; and
4. rights of way and/or any required easements;
5. license preparation, processing, and related fees;
6. tariff preparation, processing and related fees;
7. cost of removal and restoration, where appropriate; and
8. any other identifiable costs related to the specially constructed or rearranged facilities.

The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 10.1.1 preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 10.1.1 preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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10.0 CATEGORY 2 SPECIAL ARRANGEMENTS

10.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the Customer's request, non-routine installation may be provided by the Company. Non-routine installation may include, but not be limited to, installation and/or maintenance performed outside the Company's regular business hours, , on an expedited basis outside of the standard installation intervals, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. The Customer will be charged a non-recurring charge to recover these costs incurred by the Company. Where an expedited installation due date is requested, these charges will be applied even if installation is not completed by the expedited installation due date. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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10.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the Customer. The following information will be included in the summary:

- 1) LATA and type of switch
- 2) The V&H distance from the central office to the Customer's premises
- 3) Service description
- 4) Rates and charges
- 5) Quantity of circuits
- 6) Length of the agreement.

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10.0 CATEGORY 2 SPECIAL ARRANGEMENTS

10.4 Discounted Term Pricing Plans

The Company's pricing structure offers discounts on its monthly recurring charges based upon a non-term plan (month to month) or term plan agreement as specified by the Customer. A Customer may select a monthly, one-year, or two-year plan period, which defines the Customer's fixed percentage discount as follows:

Monthly Plan	10% Discount
One-year Term Plan	15% Discount
Two-year Term Plan	20% Discount

Discounts are applied to the base rates identified in this tariff. The minimum discount rate of 10% applies to Customers utilizing the Company's services on a month to month basis and where a predetermined term plan has not been indicated. Upon selecting a term plan, the Customer agrees to fulfill the minimum time requirement of the contract, which will commence when service is initiated. A Customer may increase the term period of the contract at any time, thus increasing the rate of the discount applicable to the Customer's service arrangement.

The Company's pricing structure also offers a 25% discount on non-recurring charges applicable to the Customer's specific service options.

Customers who make a monthly revenue commitment for Company services will receive the associated rate indicated within this tariff. All services billed by the Company, including local, and long distance services, will contribute to the monthly revenue commitment. If the customer does not meet their monthly revenue commitment, the customer will be invoiced for the difference.

Customers who terminate services (except Integrated Services) prior to fulfilling their term commitment may be assessed a termination liability fee in an amount equal to the monthly revenue commitment level multiplied by the number of months remaining in their term. Customers who terminate Integrated Services (Integrated Access and Total Communications) prior to fulfilling their term agreement may be assessed a termination liability fee equal to the monthly recurring charges multiplied by the number of months remaining in the term agreement. The termination liability will be billed in one lump sum. Customers will not incur a termination liability fee if they: (1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current plan; and (2) commit to a monthly revenue commitment level equal to or greater than their current minimum monthly commitment level.

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10.0 CATEGORY 2 SPECIAL ARRANGEMENTS

10.4 Discounted Term Pricing Plans

The following services and/or charges are not eligible for discounted pricing:

Account Setup Fee
End User Common Line Charge
End User Port Charge
Integrated Services*
Directory Assistance
Operator Services
Usage Sensitive Features
Switched and Dedicated Toll Free Service

Public/Pay Telephone Surcharge
Switched and Dedicated Long Distance
Digital PBX Package

Services provided on a resale basis receive a 10% discount on monthly recurring and non-recurring charges. These discounts apply regardless of the term period selected.

*Line and data services only. Discounted pricing still applies to features and applicable usage.

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(N)**11.0 CATEGORY 2 BILLING AND COLLECTION SERVICES****11.1 Billing Name and Address Service**

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Telephone Company.

BNA Service is provided for the sole purpose of permitting the customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

BNA Service is provided on both a manual and a mechanized basis. On a manual basis, the information will be provided by voice telecommunications or by mail, as appropriate. On a mechanized basis, the information will be entered on magnetic tape containing recorded customer messages.

In addition, BNA information for messages originated from data terminal numbers (DTNs) for data communications services is furnished on a manual basis only.

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11.0 CATEGORY 2 BILLING AND COLLECTION SERVICES

11.1 Billing Name and Address Service

11.1.1 Undertaking of the Telephone Company

11.1.1.1 A request for information on over 100 and up to 500 telephone numbers should be mailed to the Telephone Company. The Telephone Company will provide the response by first class U.S. Mail within ten (10) business days.

11.1.1.2 Upon receipt of a magnetic tape of recorded customer messages, the Telephone Company will, at the request of the customer, provide BNA service on a mechanized basis. The tape of messages may be provided by the customer or, where the customer subscribes to Recording Service, may be the output from that service. The Telephone Company will enter the BNA information on the recorded message tape and send the tape to the customer by first class U.S. Mail. Other methods of delivering the data may be negotiated, and charges based on cost will apply.

The Telephone Company will provide a response to customer-provided tapes by mail within six (6) business days of receipt. The Telephone Company will process and mail tapes which are the output of Recording Service every fifth business day.

11.1.1.3 The Telephone Company will specify the format in which requests and tapes are to be submitted.

11.1.1.4 The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Telephone Company records, including non-published and non-listed numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the Telephone Company will provide an indicator on the confidential records.

11.1.1.5 The Telephone Company will provide the most current BNA information resident in its data base. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message originated.

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11.0 CATEGORY 2 BILLING AND COLLECTION SERVICES

11.1 Billing Name and Address Service

11.1.2 Obligations of the Customer

- 11.1.2.1 With each order for BNA Service, the customer shall identify the authorized individual and address to receive the BNA information.
- 11.1.2.2 A customer which orders BNA Service on a mechanized basis and which intends to submit tapes of record messages for processing must provide the Telephone Company with an acceptable test tape or transmission which includes all call types for which BNA information may be requested.
- 11.1.2.3 The customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed numbers, is used only for the purpose set forth in this tariff and that BNA information is available only to those customer personnel or agents with a need to know the information. The customer must handle all billing name and address information designated as confidential by the Telephone Company in accordance with Telephone Company's procedures concerning confidential information. The Telephone Company will provide to the customer a statement of its procedures concerning confidential information.
- 11.1.2.4 The customer shall not publicize or represent to others that the Telephone Company jointly participates with the customer in the development of the customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of BNA service.

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11.0 CATEGORY 2 BILLING AND COLLECTION SERVICES

11.1 Billing Name and Address Service, (Cont'd.)

11.1.2 Obligations of the Customer, (Cont'd.)

- 11.1.2.5 When the customer orders BNA Service for both interstate and intrastate messages, the projected percentage of interstate use must be provided in a whole number to the Telephone Company. The Telephone Company will designate the number obtained by subtracting the projected interstate percentage from 100 (100 - projected interstate percentage = intrastate percentage) as the projected intrastate percentage.

This whole number percentage will be used by the Telephone Company to apportion the rates and nonrecurring charges between interstate and intrastate in those circumstances where the recorded message detail is not sufficient to permit the Telephone Company to determine the appropriate jurisdiction. This percentage will remain in effect until a revised report is received as set forth following.

Effective on the first of January, April, July and October of each year, the customer may update the jurisdictional report. The customer shall forward to the Telephone Company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the interstate percentage of use for the past three months ending the last day of December, March, June and September, respectively. Except where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e., February, May, August and November). No prorating or back billing will be done based on the report. If the customer does not supply the report, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the order for service.

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LOCAL EXCHANGE SERVICES

11.0 CATEGORY 2 BILLING AND COLLECTION SERVICES

11.1 Billing Name and Address Service, (Cont'd.)

11.1.2 Obligations of the Customer, (Cont'd.)

11.1.2.6 The Telephone Company shall use reasonable efforts to provide accurate and complete lists. The Telephone Company makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.

11.1.3 Rate Regulations

11.1.3.1 Service Establishment Charges apply for the initial establishment of BNA service on a manual basis, for the initial establishment of BNA service on a mechanized basis and for establishment of a Master BNA List for a customer.

11.1.3.2 A charge applies for each request for BNA information for a telephone number or DTN number on a manual basis. A charge applies for each message processed to supply BNA information on a mechanized basis.

The Telephone Company will keep a count of the requests and of the messages processed. The Telephone Company will bill the customer in accordance with these counts whether or not the Telephone Company was able to provide BNA information for all requests and messages.

11.1.3.3 Where the recorded message detail is sufficient to determine a message is an intrastate message, the rates set forth in the rate section, following, apply to each such message.

Usage for which the recorded message detail is insufficient to determine jurisdiction will be prorated by the Telephone Company between interstate and intrastate.

The percentages provided in the reports as set forth in 11.1.2.5 preceding will serve as the basis for prorating the charges. The intrastate charges are determined as follows: For usage sensitive (i.e. requests or messages processed) chargeable rate elements, multiply the intrastate percent times actual use times the stated tariff rate.

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11.0 CATEGORY 2 BILLING AND COLLECTION SERVICES

11.1 Billing Name and Address Service, (Cont'd.)

11.1.3 Rate Regulations, (Cont'd.)

11.1.3.4 When a customer cancels an order for BNA Service after the order date,
the Service Establishment Charge applies.

11.1.3.5 Rates:

Service Establishment Charge: Developed on individual case basis.

XO Communications Services, LLC

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Effective Date: November 30, 2020

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Superseding Revision: 3

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)**12.0 CATEGORY 2 BUNDLED PACKAGES****12.1 TRUE BUSINESS SOLUTIONSSM****

The True Business SolutionsSM bundled package^{1, 2} is a group of our most essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding long distance and tax. Upgrade packages are available to include additional features or incremental lines.

	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>
	<u>Min – Max</u>	<u>Min – Max</u>	<u>Min – Max</u>
<u>Base Package Includes</u>	\$0.00 - \$250.00	\$0.00 - \$230.00	\$0.00 - \$230.00
Three (3) lines	Touch-tone		
Hunting	Local Number Portability		
EUCL	Unlimited Local Calls		
1500 LATA Minutes	Choice of one (1) feature package on one (1) line		

- 1 True Business SolutionsSM is not eligible for further discounting.
- 2 XO must be selected as the LATA and Long Distance Service provider.
- 3 Feature packages are only available to True Business SolutionsSM subscribers.

*Non-Regulated

** Effective May 5, 2013, these services provisioned from the 140 West Street and 104 Broad Street central offices in New York, NY will no longer be available.

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LOCAL EXCHANGE SERVICES**12.0 CATEGORY 2 BUNDLED PACKAGES, (CONT'D.)**

(M)

12.1 TRUE BUSINESS SOLUTIONSSM ** (Cont'd.)

<u>Incremental Line Package Includes</u>	\$0.00 - \$85.00	\$0.00 - \$75.00	\$0.00 - \$75.00
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One (1) line	Touch-tone
Hunting	Local Number Portability
EUCL	Unlimited Local Calls
500 LATA Minutes	

Feature Packages ³

<u>Standard Feature Package</u>	\$0.00 - \$15.00	\$0.00 - \$12.00
Call forwarding-variable	Caller Identification name and number.	

<u>Premium Feature Package</u>	\$0.00 - \$25.00	\$0.00 - \$20.00
Caller identification name & number	Call forwarding-variable	
Three-way calling	Call return	

Voice Mail* Feature Package

Basic voice mailbox*-option 1	Call forwarding-Don't answer
Message waiting indicator*	

	<u>Min - Max</u>
Basic Package Installation Fees (Non-Recurring)	\$0.00 - \$230.00
Incremental Line Package Installation Fees (Non-Recurring)	\$0.00 - \$75.00
Feature Package Installation Fees (Non-Recurring)	No Charge

- 1 True Business SolutionsSM is not eligible for further discounting.
- 2 XO must be selected as the LATA and Long Distance Service provider.
- 3 Feature packages are only available to True Business SolutionsSM subscribers.

*Non-Regulated

** Effective May 5, 2013, these services provisioned from the 140 West Street and 104 Broad Street central offices in New York, NY will no longer be available.

(M)

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12.0 CATEGORY 2 BUNDLED PACKAGES, (CONT'D.)

12.2 PRI Bundled Package

This Service is no longer available to new or existing customers on or after November 7, 2004.

The PRI Bundled Package provides eligible¹ customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

PRI Bundled Package, Monthly Recurring (Min – Max) \$ 0.00 - \$1100.00

12.2.1 PRI Bundled Package #2

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

<u>Per Package Charges</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
	<u>Min – Max</u>	<u>Min – Max</u>	<u>Min – Max</u>
Monthly Recurring	\$0.00 - \$1200.00	\$0.00 - \$1100.00	\$0.00 - \$1000.00
Non-Recurring	\$0.00 - \$2300.00	N/A	N/A

Optional Features

MRC

Caller ID Name & Number \$0.00 - \$150.00

¹ Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500.

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12.0 CATEGORY 2 BUNDLED PACKAGES, (CONT'D.)

12.3 Long Distance Bucket Packages

The Long Distance Buckets are bundled packages of long distance minutes billed under one flat rate. The package rate includes all applicable charges excluding tax. The Long Distance buckets are available to all product subscribers while True Business SolutionSM subscribers receive additional discounts. Customer's may choose from five (5) different packages listed below.

<u>True Business Long Distance Buckets</u>	<u>Incremental Charge</u>	<u>Overage²</u>
	<u>Min – Max</u>	<u>Min - Max</u>
200 Minute Long Distance Bucket	\$0.00 - \$20.00	\$0.00 - \$0.150
500 Minute Long Distance Bucket	\$0.00 - \$50.00	\$0.00 - \$0.150
1500 Minute Long Distance Bucket	\$0.00 - \$140.00	\$0.00 - \$0.150
2500 Minute Long Distance Bucket	\$0.00 - \$200.00	\$0.00 - \$0.100

² The overage rate is applied if the customer goes over allotted minutes and is billed in 6-second increments with an 18 second minimum.

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12.0 CATEGORY 2 BUNDLED PACKAGES, (CONT'D.)

12.4 True Business Total Communications and Digital Total Communications¹

This Service is no longer available to new or existing customers on or after November 7, 2004.

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package². The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Package pricing is determined by the contract length (one-year or two-year term). Full termination liabilities are assessed for early termination of service.

<u>Monthly Recurring Charges</u>	<u>One Year Term</u>	<u>Two Year Term</u>
	<u>Min – Max</u>	<u>Min - Max</u>
Voice Package Price	\$0.00 - \$265.00	\$0.00 - \$250.00
Incremental Line Price	\$0.00 - \$45.00	\$0.00 - \$40.00
<u>Non-Recurring Charges</u>		
Base Package Installation Fees	\$0.00 - \$400.00	
Incremental Voice Line Package Installation Fees ³	\$0.00 - \$40.00	

- 1 True Business Total Communications and Digital Total Communications is not eligible for further discounting.
- 2 Please reference the section in this tariff document for the You Choose Feature Package.
- 3 Applies to add incremental lines to existing service.

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12.0 CATEGORY 2 BUNDLED PACKAGES (CONT'D.)

12.5 True Business Total Communications and Digital Total Communications #2^{1*}

True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff for multi line business.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package².

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package. The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Full termination liabilities are assessed for early termination of service.

<u>Monthly Recurring Charge</u>	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>
	Min-Max	Min-Max	Min-Max
Voice Package Price	\$0.00 - \$290.00	\$0.00 - \$250.00	\$0.00 - \$240.00
Incremental Line Price	\$0.00 - \$50.00	\$0.00 - \$40.00	\$0.00 - \$40.00
<u>Non-Recurring Charges</u>			
Base Package Installation Fees	\$0.00 - \$400.00		
Incremental Voice Line Package Installation Fees ³	\$0.00 - \$40.00		

- 1 True Business Total Communications and Digital Total Communications pricing is contributory but not eligible for discount on the Independence Plan. True Business Total Communications and Digital Total Communications pricing is not eligible for discount on the Standard Plan.
- 2 Please Reference Section X.X in this tariff document for the You Choose Feature Package.
- 3 Applies to add incremental lines to existing service.

* As of December 31, 2006, this product will only be available to current customers at their current location.

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12.0 CATEGORY 2 BUNDLED PACKAGES, (CONT'D.)

12.6 JustCom Service

JustCom Service is a bundled small business package of four exchange access lines. The product offers local usage, intrastate and interstate outbound and toll-free long distance usage, eight custom calling features and a directory listing for a single flat-rated price. JustCom Service is available to customers on a month to month basis with no term or volume requirement in accordance with the terms of use specified in 12.6.1 below. The Basic Package includes:

Four (4) basic business lines	Call Forward Variable
Unlimited Local Calling	Speed Dial 30*
Unlimited IntraLATA Minutes	Voice Mail**
Unlimited InterLATA Minutes	Call Forward Busy
Caller ID Name & Number	Call Forward No Answer
3-Way Calling	Hunting
Call Waiting	

12.6.1 Terms of Use The following restrictions apply to JustCom Service:

- a. Call-center applications are prohibited, including, but not limited to, auto-dialers.
- b. Non-standard (e.g., excessive) internet connections and other data are prohibited. Services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard.
- c. Any use not consistent with standard business use, as reasonably defined by Allegiance, is prohibited.

12.6.2 Rates

Basic Package

	Monthly Recurring Charge	Non-Recurring Charge
Minimum	\$ 50.00	\$0.00
Maximum	\$400.00	\$200.00

Each Additional Line

	Monthly Recurring Charge	Non-Recurring Charge
Minimum	\$ 20.00	\$0.00
Maximum	\$100.00	\$200.00

* Hunting may be substituted for Call Forwarding.

** Non-Regulated

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LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)**13.0 CONTRACT TARIFFS****13.1 Contract Tariff Option 101**

13.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Flat Rate Local Usage for ISDN PRI & T1 Service	Price List
ISDN-PRI Service	Price List

13.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 13.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

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LOCAL EXCHANGE SERVICES**13.0 CONTRACT TARIFFS, (CONT'D)****13.1 Contract Tariff Option 101, (Cont'd)**

13.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

13.1.4 Terms and Conditions

A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 13.1.1 will apply for the Subscribed Service.

B. The discount set forth in 8.1.5 will be applied to the products outlined in Section 13.1.1 above in use beginning March 28, 2015 with the rates discounted as set forth in Sections 13.1.5 that is subscribed to in this Option 101.

C. Upon completion of the applicable Service Period, the customer must choose one of the following options:

- (1) discontinue service without termination liability; or
- (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).

D. If a service subscribed to in this Option 101 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

13.1.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 101:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Flat Rate Local Usage for ISDN PRI & T1 Service	Price List	4.3%
ISDN-PRI Service	Price List	4.3%

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LOCAL EXCHANGE SERVICES

13.0 **CONTRACT TARIFFS**, (CONT'D)

13.2 **Contract Option 102**

13.2.1 **Description:** This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 102:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Flat Rate Local Usage for ISDN PRI & T1 Service	Price List
ISDN-PRI Service	Price List

13.2.2 **Eligibility:** The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 102:

- A. The customer must subscribe to this Option 102 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through April 28, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 102, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 102.

13.2.3 **Service Period:** The Service Period for the Subscribed Services under this Option 102 is calculated as explained in 13.2.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

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13.0 CONTRACT TARIFFS, (CONT'D)

13.2 Contract Option 102, (Cont'd)

13.2.4 Terms and Conditions, (Cont'd)

- A. Except as set forth in this Option 102, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 13.2.1 apply for the Subscribed Services.
- B. The discount set forth in 13.2.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 13.2.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 102 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

13.2.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 102:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Flat Rate Local Usage for ISDN PRI & T1 Service	Price List	4.3%
ISDN-PRI Service	Price List	4.3%

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13.0 **CONTRACT TARIFFS**, (CONT'D)

13.3 **Contract Tariff Option 103**

- 13.3.1 **Description:** This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 103:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Calling Name Delivery for ISDN-PRI Service	Price List
Deluxe XOptions #5	Price List
Deluxe XOptions #6	Price List
Deluxe XOptions #7	Price List
Deluxe XOptions #15	Price List
Deluxe XOptions #16	Price List
DID Number Blocks of 20	Price List
DID Number Blocks of 100	Price List
Metra Plus XOptions #7	Price List
Metra Plus XOptions #15	Price List
Metra Plus XOptions #16	Price List
Premium XOptions #5	Price List
Premium XOptions #6	Price List
Premium XOptions #7	Price List
Premium XOptions #15	Price List
Premium XOptions #16	Price List
Remote Call Forwarding, First Path	Price List
XOptions #5	Price List
XOptions #6	Price List
XOptions #7	Price List
XOptions #15	Price List
XOptions #16	Price List

- 13.3.2 **Eligibility:** The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 103:

- A. The customer must subscribe to this Option 103 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 13.3.1. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 103, unless the later date is designated by the Company.

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13.0 CONTRACT TARIFFS, (CONT'D)

13.3 Contract Tariff Option 103, (Cont'd)

13.3.2 Eligibility, (Cont'd)

- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 103.

13.3.3 Service Period: The Service Period subscribed to under this Option 103 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

13.3.4 Terms and Conditions

- A. Except as set forth in this Option 103, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in 13.3.1 will apply for the Subscribed Service.
- B. The discount set forth in 13.3.5 will be applied to the products outlined in Section 13.3.1 above in use beginning March 28, 2015 with the rates discounted as set forth in Section 13.3.5 that is subscribed to in this Option 103.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 103 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

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13.0 CONTRACT TARIFFS, (CONT'D)

13.3 Contract Tariff Option 103, (Cont'd)

13.3.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 103:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
Calling Name Delivery for ISDN-PRI Service	Price List	4.3%
Deluxe XOptions #5	Price List	4.3%
Deluxe XOptions #6	Price List	4.3%
Deluxe XOptions #7	Price List	4.3%
Deluxe XOptions #15	Price List	4.3%
Deluxe XOptions #16	Price List	4.3%
DID Number Blocks of 20	Price List	4.3%
DID Number Blocks of 100	Price List	4.3%
Metra Plus XOptions #7	Price List	4.3%
Metra Plus XOptions #15	Price List	4.3%
Metra Plus XOptions #16	Price List	4.3%
Premium XOptions #5	Price List	4.3%
Premium XOptions #6	Price List	4.3%
Premium XOptions #7	Price List	4.3%
Premium XOptions #15	Price List	4.3%
Premium XOptions #16	Price List	4.3%
Remote Call Forwarding, First Path	Price List	4.3%
XOptions #5	Price List	4.3%
XOptions #6	Price List	4.3%
XOption #7	Price List	4.3%
XOption #15	Price List	4.3%
XOption #16	Price List	4.3%

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LOCAL EXCHANGE SERVICES

13.0 **CONTRACT TARIFFS**, (CONT'D)

13.4 **Contract Option 104**

13.4.1 **Description:** This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 104:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Calling Name Delivery for ISDN-PRI Service	Price List
Deluxe XOptions #5	Price List
Deluxe XOptions #6	Price List
Deluxe XOptions #7	Price List
Deluxe XOptions #15	Price List
Deluxe XOptions #16	Price List
DID Number Blocks of 20	Price List
DID Number Blocks of 100	Price List
Metra Plus XOptions #7	Price List
Metra Plus XOptions #15	Price List
Metra Plus XOptions #16	Price List
Premium XOptions #5	Price List
Premium XOptions #6	Price List
Premium XOptions #7	Price List
Premium XOptions #15	Price List
Premium XOptions #16	Price List
Remote Call Forwarding, First Path	Price List
XOptions #5	Price List
XOptions #6	Price List
XOptions #7	Price List
XOptions #15	Price List
XOptions #16	Price List

13.4.2 **Eligibility:** The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 104:

- A. The customer must subscribe to this Option 104 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through April 28, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) per cent due to an increase in its rates.

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13.0 CONTRACT TARIFFS, (CONT'D)

13.4 Contract Option 104, (Cont'd)

13.4.2 Eligibility: (Cont'd)

- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 104, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 104.

13.4.3 Service Period: The Service Period for the Subscribed Services under this Option 104 is calculated as explained in 13.4.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

13.4.4 Terms and Conditions

- A. Except as set forth in this Option 104, the rates, terms and conditions set forth in the Sections listed for the Subscribed Services in 13.4.1 apply for the Subscribed Services.
- B. The discount set forth in 13.4.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 13.4.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 104 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

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13.0 CONTRACT TARIFFS, (CONT'D)

13.4 Contract Option 104, (Cont'd)

13.4.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 104:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
Calling Name Delivery for ISDN-PRI Service	Price List	4.3%
Deluxe XOptions #5	Price List	4.3%
Deluxe XOptions #6	Price List	4.3%
Deluxe XOptions #7	Price List	4.3%
Deluxe XOptions #15	Price List	4.3%
Deluxe XOptions #16	Price List	4.3%
DID Number Blocks of 20	Price List	4.3%
DID Number Blocks of 100	Price List	4.3%
Metra Plus XOptions #7	Price List	4.3%
Metra Plus XOptions #15	Price List	4.3%
Metra Plus XOptions #16	Price List	4.3%
Premium XOptions #5	Price List	4.3%
Premium XOptions #6	Price List	4.3%
Premium XOptions #7	Price List	4.3%
Premium XOptions #15	Price List	4.3%
Premium XOptions #16	Price List	4.3%
Remote Call Forwarding, First Path	Price List	4.3%
XOptions #5	Price List	4.3%
XOptions #6	Price List	4.3%
XOption #7	Price List	4.3%
XOption #15	Price List	4.3%
XOption #16	Price List	4.3%

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13.0 CONTRACT TARIFFS

13.5 Contract Tariff Option 105

- 13.5.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 105:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Flat Rate Local Usage for ISDN PRI & T1 Service	Price List
ISDN-PRI Service	Price List

- 13.5.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 105:

- A. The customer must subscribe to this Option 105 by submitting a written authorization in a manner designated by the Company during the period from August 9, 2015 through December 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 13.5.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 105, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 105.

- 13.5.3 Service Period: The Service Period subscribed to under this Option 105 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

13.5.4 Terms and Conditions

- A. Except as set forth in this Option 105, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 13.5.1 will apply for the Subscribed Service.

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13.0 **CONTRACT TARIFFS, (CONT'D)**

13.5 **Contract Tariff Option 105, (Cont'd)**

13.5.4 **Terms and Conditions. (Cont'd)**

- B. The discount set forth in 13.5.5 will be applied to the products outlined in Section 13.5.1 above in use beginning August 9, 2015 with the rates discounted as set forth in Sections 13.5.5 that is subscribed to in this Option 105.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 105 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

13.5.5 **Rates and Charges**

The following discounts will be applied during the selected Service Period of this Option 105:

A. **Service**

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Flat Rate Local Usage for ISDN PRI & T1 Service	Price List	4.3%
ISDN-PRI Service	Price List	4.3%

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13.0 **CONTRACT TARIFFS**, (CONT'D)

13.6 **Contract Option 102**

13.6.1 **Description:** This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 106:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Flat Rate Local Usage for ISDN PRI & T1 Service	Price List
ISDN-PRI Service	Price List

13.6.2 **Eligibility:** The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 106:

- A. The customer must subscribe to this Option 106 by submitting a written authorization in a manner designated by the Company during the period from August 9, 2015 through December 31, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 102, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 106.

13.6.3 **Service Period:** The Service Period for the Subscribed Services under this Option 106 is calculated as explained in 13.6.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

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13.0 CONTRACT TARIFFS, (CONT'D)

13.6 Contract Option 106, (Cont'd)

13.6.4 Terms and Conditions

- A. Except as set forth in this Option 106, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 13.6.1 apply for the Subscribed Services.
- B. The discount set forth in 13.6.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 13.6.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 106 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

13.6.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 106:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Flat Rate Local Usage for ISDN PRI & T1 Service	Price List	4.3%
ISDN-PRI Service	Price List	4.3%

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13.0 **CONTRACT TARIFFS**, (CONT'D)

13.7 **Contract Tariff Option 107**

- 13.7.1 **Description:** This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 107:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Calling Name Delivery for ISDN-PRI Service	Price List
Deluxe XOptions #5	Price List
Deluxe XOptions #6	Price List
Deluxe XOptions #7	Price List
Deluxe XOptions #15	Price List
Deluxe XOptions #16	Price List
DID Number Blocks of 20	Price List
DID Number Blocks of 100	Price List
Metra Plus XOptions #7	Price List
Metra Plus XOptions #15	Price List
Metra Plus XOptions #16	Price List
Premium XOptions #5	Price List
Premium XOptions #6	Price List
Premium XOptions #7	Price List
Premium XOptions #15	Price List
Premium XOptions #16	Price List
Remote Call Forwarding, First Path	Price List
XOptions #5	Price List
XOptions #6	Price List
XOptions #7	Price List
XOptions #15	Price List
XOptions #16	Price List

- 13.7.2 **Eligibility:** The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 107:

- A. The customer must subscribe to this Option 107 by submitting a written authorization in a manner designated by the Company during the period from August 9, 2015 through December 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 13.7.1. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 107, unless the later date is designated by the Company.

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13.0 CONTRACT TARIFFS, (CONT'D)

13.7 Contract Tariff Option 107, (Cont'd)

13.7.2 Eligibility, (Cont'd)

- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 107, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 107.

13.7.3 Service Period: The Service Period subscribed to under this Option 107 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

13.7.4 Terms and Conditions

- A. Except as set forth in this Option 107, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in 13.7.1 will apply for the Subscribed Service.
- B. The discount set forth in 13.7.5 will be applied to the products outlined in Section 13.7.1 above in use beginning August 9, 2015 with the rates discounted as set forth in Section 13.7.5 that is subscribed to in this Option 107.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 107 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

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13.0 CONTRACT TARIFFS, (CONT'D)

13.7 Contract Tariff Option 107, (Cont'd)

13.7.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 107:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
Calling Name Delivery for ISDN-PRI Service	Price List	4.3%
Deluxe XOptions #5	Price List	4.3%
Deluxe XOptions #6	Price List	4.3%
Deluxe XOptions #7	Price List	4.3%
Deluxe XOptions #15	Price List	4.3%
Deluxe XOptions #16	Price List	4.3%
DID Number Blocks of 20	Price List	4.3%
DID Number Blocks of 100	Price List	4.3%
Metra Plus XOptions #7	Price List	4.3%
Metra Plus XOptions #15	Price List	4.3%
Metra Plus XOptions #16	Price List	4.3%
Premium XOptions #5	Price List	4.3%
Premium XOptions #6	Price List	4.3%
Premium XOptions #7	Price List	4.3%
Premium XOptions #15	Price List	4.3%
Premium XOptions #16	Price List	4.3%
Remote Call Forwarding, First Path	Price List	4.3%
XOptions #5	Price List	4.3%
XOptions #6	Price List	4.3%
XOption #7	Price List	4.3%
XOption #15	Price List	4.3%
XOption #16	Price List	4.3%

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13.0 CONTRACT TARIFFS, (CONT'D)**13.8 Contract Option 108**

- 13.8.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 108:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Calling Name Delivery for ISDN-PRI Service	Price List
Deluxe XOptions #5	Price List
Deluxe XOptions #6	Price List
Deluxe XOptions #7	Price List
Deluxe XOptions #15	Price List
Deluxe XOptions #16	Price List
DID Number Blocks of 20	Price List
DID Number Blocks of 100	Price List
Metra Plus XOptions #7	Price List
Metra Plus XOptions #15	Price List
Metra Plus XOptions #16	Price List
Premium XOptions #5	Price List
Premium XOptions #6	Price List
Premium XOptions #7	Price List
Premium XOptions #15	Price List
Premium XOptions #16	Price List
Remote Call Forwarding, First Path	Price List
XOptions #5	Price List
XOptions #6	Price List
XOptions #7	Price List
XOptions #15	Price List
XOptions #16	Price List

- 13.8.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 108:

- A. The customer must subscribe to this Option 108 by submitting a written authorization in a manner designated by the Company during the period from August 9, 2015 through December 31, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) per cent due to an increase in its rates.

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13.0 CONTRACT TARIFFS, (CONT'D)

13.8 Contract Option 108, (Cont'd)

13.8.2 Eligibility: (Cont'd)

- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 104, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 108.

13.8.3 Service Period: The Service Period for the Subscribed Services under this Option 108 is calculated as explained in 13.8.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

13.8.4 Terms and Conditions

- A. Except as set forth in this Option 108, the rates, terms and conditions set forth in the Sections listed for the Subscribed Services in 13.8.1 apply for the Subscribed Services.
- B. The discount set forth in 13.8.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
 - (1) discontinue service without termination liability; or
 - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 13.8.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 108 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.2.

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13.0 CONTRACT TARIFFS, (CONT'D)

13.8 Contract Option 108, (Cont'd)

13.8.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 108:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
Calling Name Delivery for ISDN-PRI Service	Price List	4.3%
Deluxe XOptions #5	Price List	4.3%
Deluxe XOptions #6	Price List	4.3%
Deluxe XOptions #7	Price List	4.3%
Deluxe XOptions #15	Price List	4.3%
Deluxe XOptions #16	Price List	4.3%
DID Number Blocks of 20	Price List	4.3%
DID Number Blocks of 100	Price List	4.3%
Metra Plus XOptions #7	Price List	4.3%
Metra Plus XOptions #15	Price List	4.3%
Metra Plus XOptions #16	Price List	4.3%
Premium XOptions #5	Price List	4.3%
Premium XOptions #6	Price List	4.3%
Premium XOptions #7	Price List	4.3%
Premium XOptions #15	Price List	4.3%
Premium XOptions #16	Price List	4.3%
Remote Call Forwarding, First Path	Price List	4.3%
XOptions #5	Price List	4.3%
XOptions #6	Price List	4.3%
XOption #7	Price List	4.3%
XOption #15	Price List	4.3%
XOption #16	Price List	4.3%

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LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
|
(N)**Price List**

The following sections will apply to customers who are served by a Central Office where the former XO New York, Inc. has facilities and to existing Customers of XO New York, Inc. as of February 19, 2005.

Category One - Sections 4.1 thru 4.23**Basic Business Local Line Service***

Installation Charge:

Per Line	\$50.00
----------	---------

Monthly Recurring Charge:

Per Line	\$25.00
----------	---------

Term Plan Discount: Customers signing term contracts of two (2) or three (3) year will receive a discount of five percent (5%) or ten percent (10%) respectively on the monthly recurring line charges.

DID Numbers**

Per Group of twenty (20) DID numbers:

Non-recurring charge	15.00
Monthly recurring charge	3.25

Per Group of one hundred (100) DID numbers:

Non-recurring charge	15.00
Monthly recurring charge	17.00

* These rates are no longer available for customers who sign up for service after April 15, 2002. See Price List Sheet 356 for rates effective after April 15, 2002.

** These rates are no longer available for customers who sign up for service after April 15, 2002. See Price List Sheet 358 for rates effective after April 15, 2002.

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LOCAL EXCHANGE SERVICES

Price List

XO Integrated Access *

Monthly Recurring Charges

Lines and Trunks

Basic Line	\$19.80
DID Trunks	\$23.00
DOD Trunks	\$23.00
Two-way Trunks	\$23.00
Enhanced Integrated Feature	\$ 6.95

Non Recurring Charges

Installation charge	\$999.00
---------------------	----------

Usage

First 3 Minutes	\$0.027
Each Additional Minute	\$0.013

- * There rates are no longer available for customers who sign up for service after January 19, 2003.
See Price List Sheet 374 for effective rates after January 19, 2003.

Small Business Basic Local Line Service**

Installation Charge:

Per Line	\$50.00
----------	---------

Monthly Recurring Charge:

Per Line	\$14.62
----------	---------

Term Plan Discount: Customers signing term contracts of two (2) or three (3) year will receive a discount of five percent (5%) or ten percent (10%) respectively on the monthly recurring line charges.

**These rates are no longer available for customers who sign up for service after April 15, 2002. See Price List Sheet 356 for rates effective after April 15, 2002.

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Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

Digital Trunk (DS-1)*

Installation Charge:

Per DS-1	\$1,100.00
----------	------------

Monthly Recurring Charge:

Per DOD Trunk Group	\$574.27
Per DOD Combo Trunk Group	574.27
Per DOD/DID Trunk Group	574.27
Per DID Trunk Group	1,575.00

Term Plan Discount: Customers signing term contracts of two (2) or three (3) year will receive a discount of five percent (5%) or ten percent (10%) respectively on the monthly recurring line charges.

* These rates are no longer available for customers who sign up for service after April 15, 2002. See Price List Sheet 357 for rates effective after April 15, 2002.

XO Communications Services, LLC

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Leaf 400

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

Analog Full Service Trunk *

Installation Charge

Per Trunk Charge 50.00

Per Trunk Group Charge 0.00

Monthly Recurring Charge

Per DOD Trunk Charge \$22.05

Per DOD with DID Options \$68.17

Special Services Account Trunk Charge \$50.00

Term Plan Discount: Customers signing term contracts of two (2) or three (3) year will receive a discount of five percent (5%) or ten percent (10%) respectively on the monthly recurring line charges.

* These rates are no longer available for customers who sign up for service after April 15, 2002. See Price List Sheet 357 for rates effective after April 15, 2002.

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Leaf 401
Revision: 2
Superseding Revision: 1

LOCAL EXCHANGE SERVICES

Price List

Basic Business Line*

Installation Charge:	
Per Line	\$43.00
 Monthly Recurring Charge:	
One Year Term	Per Line \$25.86
Two Year Term	\$24.74
Three Year Term	\$23.61

Small Business Basic Business Line*

Installation Charge:	
Per Line	\$43.00
 Monthly Recurring Charge:	
One Year Term	Per Line \$25.86
Two Year Term	\$24.74
Three Year Term	\$23.61

Basic Business Line II

Installation Charge:		
Per Line	\$43.00	
Monthly Recurring Charge:		
	Per Line	
One Year Term	\$27.15	(I)
Two Year Term	\$25.98	
Three Year Term	\$24.79	(I)

Small Business Basic Business Line II

Installation Charge:	
Per Line	\$43.00
 Monthly Recurring Charge:	
One Year Term	Per Line \$25.86
Two Year Term	\$24.74
Three Year Term	\$23.61

* As of April 1, 2007, these products will only be available to current customers at their current location.

Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn, VA

XO Communications Services, LLC
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LOCAL EXCHANGE SERVICES

Price List

PBX Trunks***:

	<u>Monthly Recurring Charge</u>			<u>Non Recurring Charge</u>
	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>	<u>Installation</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	
In-Only	\$12.78	\$11.52	\$11.52	\$90.00
Out-Only	\$12.78	\$11.52	\$11.52	\$90.00
Two Way	\$12.78	\$11.52	\$11.52	\$90.00
In-Only w/DID	\$69.97	\$66.48	\$65.36	\$231.00
Two-Way w/DID*	\$69.97	\$66.48	\$59.90	\$231.00

*Effective March 31, 2004, Two Way w/DID Analog PBX Trunks will no longer be available for new customers.

Full Switched Digital T1 Trunks**

In-Only	\$598.50	\$567.00	\$534.45	\$877.00(1yr) \$714.00(2&3yrs)
Out-Only	\$598.50	\$567.00	\$534.45	\$877.00(1yr) \$714.00(2&3yrs)
Two Way	\$598.50	\$567.00	\$534.45	\$877.00(1yr) \$714.00(2&3yrs)
In-Only w/DID	\$1,533.00	\$1,454.25	\$1,375.50	\$877.00(1yr) \$714.00(2&3yrs)
Two-Way w/DID	\$598.50	\$567.00	\$534.45	\$877.00(1yr) \$714.00(2&3yrs)

Fractional Switched T1 Digital Trunks**

Basic	\$253.58	\$241.45	\$228.22	\$351.00	(I)
Per Channel					
In Only	\$20.82	\$19.79	\$18.75	\$29.00	(I)
Out-Only	\$20.82	\$19.79	\$18.75	\$29.00	
Two-Way	\$20.82	\$19.79	\$18.75	\$29.00	
Advanced	\$402.41	\$382.57	\$362.72	\$219.00	(I)
Per Channel					

In-Only w/DID	\$67.04	\$63.69	\$60.34	\$37.00	(I)
Two-Way w/DID	\$67.04	\$63.69	\$60.34	\$37.00	(I)

**Effective July 13, 2005 this product offering will no longer be available to new customers.

***Effective December 6, 2008, this product offering will only be available to current customers at their current location.

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LOCAL EXCHANGE SERVICES

Price List

ANALOG PBX TRUNKS (Cont'd)

<u>DID Numbers</u>	<u>Monthly Recurring Charge</u>	<u>Non Recurring Charge</u>	
Per Blocks of 20	\$3.77	\$13.00	(I)
Per Blocks of 100	\$18.89	\$13.00	(I)
<u>Optional Feature</u>			
Calling Number Delivery			
-per Trunk Group	\$25.00	\$25.00	
 <u>Trunk Change Charge</u>			
(Trunk Group Configuration		\$50.00	
Channel Reconfiguration (T1)		\$50.00	
 <u>Installation Charge:</u>			
Per DS-1		\$1,100.00	

Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn, VA

XO Communications Services, LLC
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Leaf 404
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LOCAL EXCHANGE SERVICES

Price List

Full Switched T-1 - Digital T1 Package:

	<u>Monthly Recurring Charge</u>			<u>Non Recurring Charge</u>
	<u>One Year</u>	<u>Two Year</u>	<u>Three Year</u>	<u>Installation</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Basic	\$614.00	\$591.00	\$556.00	\$899.00
In-Only w/DID	\$614.00	\$591.00	\$556.00	\$899.00
Two-Way w/DID	\$614.00	\$591.00	\$556.00	\$899.00

<u>DID Numbers</u>	<u>Monthly Recurring Charge</u>	<u>Non Recurring Charge</u>	
Per Blocks of 20	\$3.77	\$13.00	(I)
Per Blocks of 100	\$18.89	\$13.00	(I)

Optional Feature

Calling Number Delivery		
-per Trunk Group	\$25.00	\$25.00
Flat Rate Local Usage	\$247.67	-

Trunk Change Charge

Trunk Group Configuration	\$50.00
Channel Reconfiguration (T1)	\$50.00

Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn, VA

XO Communications Services, LLC
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LOCAL EXCHANGE SERVICES

Price List

ENHANCED BUSINESS LINE*

Monthly Recurring Charges

	1 Year	2 Years	3 Years
10 to 100 Lines	\$21.50	\$20.50	\$19.50
Over 100 Lines	ICB	ICB	ICB

Non-Recurring Charges

10 to 100 Lines	\$30.00
Over 100 Lines	ICB

Optional Features

	Monthly Recurring Charge	Non-Recurring Charge
Calling Number Delivery	\$4.25	\$0.00
Calling Number Delivery w/ Name (where available)	\$5.00	\$0.00
Caller ID Line Blocking (Unblocks on a per call basis)	\$0.00	\$0.00
Automatic Line	\$0.25	\$10.00
Multiple Appearance Directory No.	\$1.00	\$0.00
Music on Hold (where available)	\$0.00	\$0.00
Night Service (where available)	\$0.00	\$0.00
Remote Access to Call Forward (where available)	\$2.00	\$0.00

* These rates are no longer available for customers who sign up for service after April 15, 2002. See price list Sheet 360 for rates effective after April 15, 2002.

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LOCAL EXCHANGE SERVICES

Price List

CENTREX

Monthly Recurring Charges

<u>Number of Lines</u>	<u>Monthly Recurring Charge</u>			<u>Non Recurring Charge</u>
	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
10-24 Centrex	\$26.44	\$25.31	\$24.19	\$49.00
25-72 Centrex	\$26.44	\$25.31	\$25.31	\$49.00
73-96 Centrex	\$26.44	\$25.31	\$25.31	\$49.00
97+ Centrex	ICB	ICB	ICB	ICB

<u>Optional Features</u>	<u>Monthly Recurring Charge</u>	<u>Non Recurring Charge</u>
Assume Dial "9"	\$3.00	\$ 4.00
Automatic Line	\$1.00	\$ 18.00
Automatic Route Selection-Basic (NPA Screening Only)	\$0.40	\$ 0.00
Call Park	\$0.00	\$ 6.00
Caller ID Name and Number	\$6.00	\$ 13.00
Electronic Set Interface per PDN	\$1.00	\$ 0.00
Digital Facility Interface (IXC T-1 Access)	\$910.00	\$176.00
Remote Access to Call Forwarding	\$1.00	\$ 0.00
Simultaneous Ring (SimRing)	\$3.00	\$ 0.00
Add-On Module Interface	\$1.00	\$18.00
Anonymous Call Rejection	\$4.00	\$22.00
Automatic Call Back	\$4.00	\$22.00
Automatic Recall	\$4.00	\$22.00
Direct Station Selection / Busy Lamp Field	\$5.00	\$21.00
Primary Appearance of Software Number	\$7.00	\$0.00
Secondary Appearance of Software Number	\$7.00	\$0.00
Selective Call Acceptance	\$3.00	\$22.00
Selective Call Forwarding	\$3.00	\$22.00
Selective Call Rejection	\$3.00	\$22.00

XO Communications Services, LLC

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Effective Date: September 20, 2013

Leaf 407

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List**SPECIAL ACCESS SERVICES****DS-1 Rates****Monthly Recurring Charges**

Channel Termination \$190.00

Channel Mileage

-Fixed \$63.00

-Per Mile \$19.00

Over Five (5) Miles ICB

Optional Features

-Multiplexing, DS-1 to DS0 ICB

Non-Recurring Charges

Installation \$399.00

Optional Features

- Multiplexing, DS-1 to DS0 ICB

DS-3 Rates**Monthly Recurring Charges**

Channel Termination \$2,100.00

Channel Mileage

- Fixed \$1,100.00

- Per Mile \$ 145.00

Over Five (5) Miles ICB

Optional Features

- Multiplexing, DS-1 to DS0 ICB

Non-Recurring Charges

Installation \$1,000.00

Optional Features

- Multiplexing, DS-1 to DS0 ICB

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LOCAL EXCHANGE SERVICES

Price List

INBOUND PRI

<u>Price Plan Option # 1</u> (no longer available as of September 1, 2002)	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$615.00	\$584.25	\$553.50
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00
<u>Price Plan Option # 2</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$2,000.00	\$1,900.00	\$1,800.00
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00
<u>Price Plan Option # 3</u> (only available to On-Net Customers on or after September 1, 2002)	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Monthly Recurring Charge	\$475.00	\$451.25	\$427.50
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00
Additional Rate Centers	\$20.00		
Additional Blocks of Twenty DID Numbers	\$3.50		

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Superseding Revision: 3

LOCAL EXCHANGE SERVICES

Price List

REMOTE CALL FORWARDING

The following rates will not be available to Customers after January 19, 2003.

Monthly Recurring Charge	\$21.30
Non Recurring Charge	\$50.00

Customers who sign up for service after January 19, 2003 will receive the following rates:

Monthly Recurring Charge	\$33.82 first path	(I)
Monthly Recurring Charge	\$32.37 each additional path	(I)
Non Recurring Charge	\$22.10	

SERVICE CALLS

Technician Visit Charge
Non Recurring Charge \$150.00 per occurrence

XO Communications Services, LLC
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Effective Date: January 1, 2016

Leaf 410
Revision: 2
Superseding Revision: 1

LOCAL EXCHANGE SERVICES

Price List

XOPTION SERVICE OFFERING*

XOPTION #	NRC	MONTHLY MINUTES				
		Option "A" (MRC)	Option "B" (MRC)	Option "C" (MRC)	Option "D" (MRC)	
#1	\$800.00	\$1,006.50	\$1,188.00	\$1,370.00	\$2,513.00	
#2	\$800.00	\$1,261.00	\$1,381.00	\$1,563.00	\$2,660.00	
#3	\$800.00	\$1,235.00	\$1,416.50	\$1,598.00	\$2,741.50	
#4	\$800.00	\$1,537.00	\$1,658.00	\$1,840.50	\$2,937.00	
#5	\$1,800.00	\$2,590.38	\$2,856.57	\$2,676.77	\$4,047.79	(I)
#6	\$1,800.00	\$2,885.41	\$2,679.38	\$2,872.18	\$4,194.41	
#7	\$999.00	\$1,618.76	\$1,824.85	\$1,765.01	\$3,336.66	(I)
#8	NRC equals the MRC	\$69.30	\$79.80	\$90.30	\$156.45	
#9	NRC equals the MRC	\$23.10	\$26.25	\$30.45	\$52.50	
#10	NRC equals the MRC	\$126.00	\$136.50	\$147.00	\$196.35	
#11	NRC equals the MRC	\$42.00	\$45.15	\$49.35	\$63.00	
#12	\$800.00	\$2,143.00	\$3,023.50	\$4,570.00	\$6,318.50	
#13	\$1,800.00	\$2,950.25	\$3,805.75	\$5,233.25	\$6,513.75	
#14	\$800.00	\$2,341.25	\$3,251.75	\$4,768.25	\$6,516.75	
#15	\$1,800.00	\$3,778.90	\$4,807.00	\$6,522.50	\$8,055.03	(I)
#16	\$999.00	\$2,007.90	\$2,205.13	\$2,401.20	\$3,651.83	(I)
M	\$700.00	\$861.00				

* These rates are no longer available for customers who sign up for service after April 15, 2002.
See Premium XOption Service Offering for rates effective after April 15, 2002.

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Effective Date: January 1, 2016

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Superseding Revision: 1

LOCAL EXCHANGE SERVICES

Price List

PREMIUM XOPTION SERVICE OFFERING*

XOPTION #	MONTHLY MINUTES					
	Non-Recurring Charge	Option "A" (MRC)	Option "B" (MRC)	Option "C" (MRC)	Option "D" (MRC)	
#1	\$800.00	\$1,064.25	\$1,245.75	\$1,428.25	\$2,570.75	
#2	\$800.00	\$1,318.75	\$1,438.75	\$1,621.25	\$2,717.75	
#3	\$800.00	\$1,292.75	\$1,474.25	\$1,655.75	\$2,799.25	
#4	\$800.00	\$1,594.75	\$1,715.75	\$1,898.25	\$2,994.75	
#5	\$1,800.00	\$2,237.06	\$2,503.25	\$2,724.97	\$3,580.17	(I)
#6	\$1,800.00	\$2,506.85	\$2,702.74	\$2,924.46	\$3,707.66	
#7	\$999.00	\$1,688.15	\$1,894.26	\$2,099.15	\$3,406.06	(I)
#8	NRC equals the MRC	\$73.50	\$84.00	\$94.50	\$160.65	
#9	NRC equals the MRC	\$25.20	\$28.35	\$32.55	\$54.60	
#10	NRC equals the MRC	\$113.40	\$123.90	\$134.40	\$200.55	
#11	NRC equals the MRC	\$35.70	\$38.85	\$43.05	\$65.10	
#12	\$800.00	\$2,200.75	\$3,081.25	\$4,627.75	\$6,376.25	
#13	\$1,800.00	\$2,630.00	\$3,485.50	\$4,913.00	\$6,571.50	
#14	\$800.00	\$2,399.00	\$3,309.50	\$4,826.00	\$6,574.50	
#15	\$1,800.00	\$3,387.74	\$4,415.83	\$6,131.33	\$8,124.43	(I)
#16	\$999.00	\$2,074.31	\$2,271.54	\$2,467.61	\$3,718.24	(I)
M	\$700.00	\$861.00	n/a	n/a	n/a	

* These rates are no longer available for customers who sign up for service after April 15, 2002.
See Deluxe XOption Service Offering rates effective after January 19, 2003.

XO Communications Services, LLC
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Revision: 5
Superseding Revision: 4**LOCAL EXCHANGE SERVICES****Price List****INTEGRATED SERVICES DIGITAL NETWORK (ISDN)
PRIMARY RATE INTERFACE (PRI) SERVICE**

Non-Recurring Charge	Monthly Recurring Charge 1 Year	Monthly Recurring Charge 2 Year	Monthly Recurring Charge 3 Year	
\$1,100.00	\$863.74	\$820.54	\$777.38	(l)
ISDN PRI CHANGE CHARGE		\$ 50.00		

** The rates above are no longer be available to Customers who sign up for service on or after August, 1, 2003. See below for rates effective after August 1, 2003.

For Customer's who signed up for service from August 1, 2003 through July 12, 2005, the rates below will apply.

Non-Recurring Charge	Monthly Recurring Charge 1 Year	Monthly Recurring Charge 2 Year	Monthly Recurring Charge 3 Year	
\$1,100.00	\$628.76	\$603.34	\$565.24	(l)

For Customers who signed up for service on or after July 13, 2005, the rates below will apply:

NEW YORK METRO:

Non-Recurring Charge	Monthly Recurring Charge 1 Year	Monthly Recurring Charge 2 Year	Monthly Recurring Charge 3 Year	
\$899.00	\$845.80	\$814.00	\$766.27	(l)
ISDN Change Charge - NRC		\$50.00		
2B Channel Transfer Charge – MRC (per PRI Span)		\$75.00		
Calling Name Delivery – MRC (per PRI Span)		\$88.18		
Flat Rate Local Usage – MRC		\$247.67		

BUFFALO METRO:

Non-Recurring Charge	Monthly Recurring Charge 1 Year	Monthly Recurring Charge 2 Year	Monthly Recurring Charge 3 Year	
\$899.00	\$774.83	\$736.72	\$698.61	(l)
ISDN Change Charge - NRC		\$50.00		
2B Channel Transfer Charge – MRC (per PRI Span)		\$25.00		
Calling Name Delivery – MRC (per PRI Span)		\$30.87		

ROCHESTER METRO:

Non-Recurring Charge	Monthly Recurring Charge 1 Year	Monthly Recurring Charge 2 Year	Monthly Recurring Charge 3 Year	
\$899.00	\$774.83	\$736.72	\$698.61	(l)
ISDN Change Charge – NRC		\$50.00		
2B Channel Transfer Charge – MRC (per PRI Span)		\$25.00		
Calling Name Delivery – MRC (per PRI Span)		\$30.87		

XO Communications Services, LLC

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Superseding Revision:

LOCAL EXCHANGE SERVICES**Price List**

Calling Plans One Minute Minimum Plan					Time/Day Discounts		
Time Period	From	To	First 3 Minutes	Add Minutes	Period	Time	Discount
Day	N.Y.(212)	N.Y. (212, 718, 917)	\$0.03/Min.	\$0.015	Day 0%	8am-9pm	M-F
Minimum Charge		1 Minute	Rating Increments	60 Seconds	Evening	9pm-11pm M-F 5pm-11pm Sun.	40%
Local Calling Plans Three Minute Minimum Plan					Night & Weekends	8am-11pm Sat.	60%
						8am-5 pm Sun.	
						11pm-8am Daily	
Time Period	From	To	First 3 Minutes	Add Minutes			
Day	N.Y. (212)	N.Y. (212, 718, 917)	\$0.0720	\$0.0117			
Minimum Charge		3 Minutes	Rating Increments	60 Seconds			
Term Plan Discount: Customers signing term contracts of two (2) or three (3) years will receive a discount of five percent (5%) or ten percent (10%) respectively, on local usage charges.							

IntraLATA Calling				
Time Period	From	Jurisdiction	To	Per Minute
Day	N.Y. (212)	IntraLATA	Within LATA 132	\$0.0600
Minimum Charge	18 seconds	Rating Increments		6 Seconds

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LOCAL EXCHANGE SERVICES

Price List

LOCAL FEATURES*

Feature	Non-Recurring Charge	Monthly Recurring Charge Per Line
Call Forward, Variable	\$25.00	\$3.00
Call Forward, No Answer	\$25.00	\$3.00
Call Forward, Busy	\$25.00	\$3.00
Three-Way Calling	\$25.00	\$3.00
Call Transfer, Consultation, Conf.	\$25.00	\$3.00
Hunting (Circular or Sequential)	\$0.00	\$0.00
Caller ID	\$25.00	\$7.95
Caller ID Block	\$25.00	\$7.95
Call Return	\$25.00	\$3.00
Class of Service Restriction	\$25.00	\$5.00
Call Pickup	\$25.00	\$3.00
Call Waiting	\$25.00	\$3.00
Call Waiting Cancel	\$25.00	\$5.00

* These rates are no longer available for customers who sign up for service after April 15, 2002.
See price list Sheet 370 for rates effective after April 15, 2002.

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: September 20, 2013

Leaf 415
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

LOCAL FEATURES* (Cont'd.)

Feature	Non-Recurring Charge	Monthly Recurring Charge Per Line
Speed Dial Up to 30 Numbers	\$25.00	\$5.00
Call Block	\$25.00	\$5.00
Automatic Callback	\$25.00	\$5.00
Distinctive Ringing	\$25.00	\$5.00
Number Portability	\$25.00	\$5.00
Remote Access Forwarding	\$25.00	\$3.00
Feature Package:	\$25.00	\$17.00

This includes Call Forward Variable,
Call Forward No Answer, Call
Forward Busy, Three-way Calling
and Speed Dial Up To 8 Numbers.

- * These rates are no longer available for customers who sign up for service after April 15, 2002.
See price list Sheet 370 for rates effective after April 15, 2002.

XO Communications Services, LLC
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Effective Date: September 20, 2013

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Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

LOCAL FEATURES

	Monthly Recurring Charge	Non Recurring Charge
Anonymous Call Rejection	\$4.00	\$22.00
Call Forward Busy	\$3.00	\$22.00
Call Forward No Answer	\$3.00	\$22.00
Call Forward No Answer-Ring Select	\$3.00	\$22.00
Call Forward Variable	\$5.00	\$22.00
Call Forwarding of Call Waiting Calls	\$3.00	\$22.00
Call Transfer, with Consultation Hold	\$3.00	\$22.00
Call Waiting with Cancel Call Waiting	\$10.00	\$22.00
Caller ID Number Only	\$7.00	\$22.00
Caller ID with Name and Number	\$8.00	\$22.00
Caller ID Per Line Blocking	\$0.00	\$00.00
Distinctive Ringing with Call Waiting Tone	\$6.00	\$22.00
Automatic Line	\$1.00	\$22.00
Hunting (Circular or Sequential)	\$0.00	\$00.00
Last Call Return (Automatic Call Back)	\$4.00	\$22.00
Remote Access to Call Forwarding	\$8.00	\$22.00
Repeat Dialing (Class Automatic Recall)	\$4.00	\$22.00
Selective Call Acceptance	\$3.00	\$22.00
Selective Call Forwarding	\$3.00	\$22.00
Selective Call Rejection	\$3.00	\$22.00
Simultaneous Ring	\$5.00	\$22.00
Speed Calling-8 numbers	\$5.00	\$22.00
Speed Calling-30 numbers	\$9.00	\$22.00
Three-Way Calling with Consultation Hold	\$5.00	\$22.00
Feature Package 2	\$9.50	\$44.00
Feature Package 3	\$11.70	\$66.00
Feature Package 4	\$11.90	\$88.00
Feature Package 5	\$17.60	\$110.00
Feature Package 6	\$22.50	\$132.00

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: January 1, 2019

Leaf 417
Revision: 2
Superseding Revision: 1

LOCAL EXCHANGE SERVICES

Price List

OPERATOR ASSISTANCE

Operator Completed Calls 0.10 per minute of use

The following charges are per occurrence:

Credit Card	1.58
Directory Assistance	1.25
Busy Verification	1.00
Busy Verification and Interrupt	1.50
Person to Person	3.49
Third Number Billing	1.33
Collect Call	1.58
Station to Station	1.58
Payphone Surcharge	0.50

DIRECTORY LISTINGS

Monthly Recurring Charges:

Primary Listing – One Per Customer	0.00
Additional Listing	\$5.25
Alternate Listing	\$5.25
Non-Listed	\$5.25
Duplicate Listing	\$5.25

Non Recurring Charges

\$22.00	(I)
	(I)

Reference Listing	\$5.25	(I)
Non-Published Listing	\$6.30	(I)

Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn, VA

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: September 20, 2013

Leaf 418
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

DIRECTORY ASSISTANCE

Per Call	1.25
----------	------

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: January 1, 2016

Leaf 419
Revision: 3
Superseding Revision: 2

LOCAL EXCHANGE SERVICES

Price List

DELUXE XOPTION SERVICE OFFERING:

XOPTION #	NON-RECURRING CHARGE	OPTION "A" (MRC)	OPTION "B"(MRC)	OPTION "C"(MRC)	OPTION "D" (MRC)	
#1**	\$800.00	\$1,335.94	\$1,573.59	\$1,819.69	\$3,268.13	
#2**	\$800.00	\$1,672.03	\$1,826.72	\$2,072.81	\$3,473.44	
#3**	\$800.00	\$1,622.81	\$1,860.47	\$2,105.16	\$3,555.00	
#4**	\$800.00	\$1,533.38	\$1,658.25	\$1,855.13	\$2,975.63	
#5****	\$1800.00	\$2,136.11	\$2,395.99	\$2,617.71	\$3,927.92	(I)
#6****	\$1800.00	\$2,361.74	\$2,551.32	\$2,773.04	\$4,080.84	
#7***	\$999.00	\$1,615.46	\$1,812.69	\$2,008.76	\$3,259.39	(I)
#8**	NRC equals the MRC	\$735.00/1 st ten users \$73.50/each add'l user	\$840.00/1 st ten users \$84.00/each add'l user	\$945.00/1 st ten users \$94.50/each add'l user	\$1530.00/1 st ten users \$153.00/each add'l user	
#9	[Reserved for Future Use]					
#10	[Reserved for Future Use]					
#11	[Reserved for Future Use]					
#12**	\$800.00	\$2,175	\$3,152.25	\$4,771.13	\$6,566.63	
#13****	\$1800.00	\$2,498.75	\$3,349.00	\$4,760.75	\$6,335.25	
#14**	\$800.00	\$2,231.00	\$3,136.25	\$4,637.00	\$6,301.50	
#15****	\$,800.00	\$3,261.55	\$4,283.34	\$5,979.91	\$7,872.06	(I)
#16***	\$999.00	\$2,167.66	\$2,373.76	\$2,578.66	\$3,885.56	(I)
M***	\$700.00	\$630.00	n/a	n/a	n/a	

The above pricing for bundles #5, #6, #13, #14, and #15 will no longer be available after August 1, 2003. Please see below for pricing.

For Customers signing up for service after August 1, 2003 through August 1, 2005, the following rates will apply for the corresponding bundles.

XOPTION #	NON-RECURRING CHARGE	OPTION "A" (MRC)	OPTION "B"(MRC)	OPTION "C"(MRC)	OPTION "D" (MRC)	
#5****	\$1800.00	\$2,948.65	\$3,836.88	\$3,657.37	\$5,579.52	(I)
#6****	\$1800.00	\$3,611.78	\$4,098.50	\$3,884.85	\$5,225.00	(I)
#13***	\$1800.00	\$2,393.75	\$3,244.00	\$4,655.75	\$6,230.25	
#14****	\$ 800.00	\$2,208.38	\$3,184.88	\$4,803.75	\$6,559.25	
#15***	\$1800.00	\$2,914.55	\$3,936.34	\$5,632.91	\$7,525.06	(I)

**As of 06/13/05, this product will only be available to current customers at their current location.

***As of 08/01/05, this product will only be available to current customers at their current location.

****Effective December 6, 2008, these services will be available only to current customers at their current locations.

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: February 1, 2015

Leaf 420
Revision: 2
Superseding Revision: 1

LOCAL EXCHANGE SERVICES

Price List

For Customers signing up for service after August 1, 2005, the following rates will apply for the corresponding bundles.

METRA PLUS XOPTION SERVICE OFFERING*:

XOPTION #	NON- RECURRING CHARGE	OPTION “A” (MRC)	OPTION “B”(MRC)	OPTION “C”(MRC)	OPTION “D” (MRC)	
#7	\$1800.00	\$1,800.47	\$1,973.28	\$1,773.72	\$2,677.49	(I)
#13	\$1800.00	\$2,715.19	\$2,916.56	\$4,824.56	\$6,395.63	
#15	\$ 800.00	\$2,836.75	\$3,657.29	\$5,041.67	\$6,683.43	
#16	\$1800.00	\$1,800.47	\$1,973.28	\$2,128.47	\$2,677.49	(I)
M	\$700.00	\$630.00	n/a	n/a	n/a	

*Effective December 6, 2008, this offering will be available only to current customers at their current location.

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: April 15, 2014

Leaf 421
Revision: 1
Superseding Revision: 0

LOCAL EXCHANGE SERVICES

Price List

XO INTEGRATED ACCESS SERVICES II

Monthly Recurring Charges

PRI \$689.13

Lines and Trunks

Basic Business Line \$ 23.25

(I)

Basic Analog Trunks

In-Only \$ 10.95

Out-Only \$ 10.95

Two-Way \$ 10.95

Advanced Analog Trunks

In-Only \$ 59.98

Out-Only \$ 59.98

Basic Digital Trunks

Facility Charge \$207.00

In-Only \$ 26.31

Out-Only \$ 26.31

Two-Way \$ 26.31

Advanced Digital Trunk

Facility Charge \$328.50

In-Only w/ DID \$ 84.66

Out-Only w/ DID \$ 84.66

Enhanced Integrated Feature \$ 6.95

Non Recurring Charges

PRI. \$999.00

Usage

First 3 Minutes \$0.027

Each Additional Minute \$0.013

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: January 1, 2019

Leaf 422
Revision: 2
Superseding Revision: 1

LOCAL EXCHANGE SERVICES

Price List

PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI)

	NRC* (Installation)	MRC*	NRC** (Installation)	MRC**	
Up to 1,000 station records per Customer.	\$4,375.00	\$210.00 per 1,000 records (or fraction thereof)	\$0.00	\$630.00 per 1,000 records (or fraction thereof)	(I)
1,001- 4,000 station records per Customer	\$4,700.00	\$183.75 per 1,000 records (or fraction thereof)	\$0.00	\$577.50 per 1,000 records (or fraction thereof)	(I)
4,001 or more station records per Customer	\$5,400.00	\$157.50 per 1,000 records (or fraction thereof)	\$0.00	\$525.00 per 1,000 records (or fraction thereof)	(I)
License fee for each additional load file.	\$600.00		\$600.00		

*Effective January 1, 2016, these rates will only be available to current customers.

**Effective January 1, 2016, these rates will be available to new customers.

Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn, VA

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: October 10, 2014

Leaf 423

Revision: 1

Superseding Revision: 0

LOCAL EXCHANGE SERVICES

Price List**VIRTUAL FOREIGN EXCHANGE SERVICE**

Access Type	MRC	NRC
Virtual Foreign Exchange Business Lines	\$20.00	\$25.00
Virtual Foreign Exchange Centrex Line	\$20.00	\$25.00
Virtual Foreign Exchange ISDN-BRI	\$20.00	\$25.00
Virtual Foreign Exchange Trunk (per DS0 Channel)	\$20.00	\$25.00
Virtual Foreign Exchange Full Switched T1	\$500.00	\$200.00
Virtual Foreign Exchange ISDN-PRI	\$500.00	\$200.00

INTERCEPT AND NUMBER REFERRAL SERVICE

<u>Duration</u>	<u>Non-Recurring Charge</u>
1 month	\$10.00
2 months	\$20.00
3 months	\$30.00
6 months	\$45.00
9 months	\$55.00
12 months	\$65.00

(D)

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: January 1, 2019

Leaf 424
Revision: 1
Superseding Revision: 0

LOCAL EXCHANGE SERVICES

Price List

NATIONAL LOCAL SERVICE

	Plan A		Plan B	
<u>Monthly Recurring Charges</u>	MRC	NRC	MRC	NRC
<u>Basic Business Lines</u>				
Basic Local Line – First Line	\$19.47	\$50.89	\$31.71	\$106.05
Additional Line	\$19.47	\$50.89	\$31.71	\$106.05
Features:				
Call Forward Busy			\$3.30	ICB
Call Forward No Answer			\$3.00	ICB
Call Forward Variable			\$6.23	ICB
Speed Calling 8			\$6.23	ICB
Three Way Calling			\$6.25	ICB
Caller ID Number Only			\$8.50	ICB
Caller ID Name & Number			\$9.50	ICB
Voicemail**				
<u>Private Branch Exchange</u>				
<u>Trunks*</u>				
<u>Per Trunk Charge</u>				
Two-Way	\$21.55	\$50.89	\$31.71	\$106.05
One-Way, out only	\$21.55	\$50.89	\$31.71	\$106.05
One-Way, in only	\$21.55	\$50.89	\$31.71	\$106.05
<u>Optional Features:</u>				
DID Termination	\$27.00		\$56.17	\$271.56
<u>DID Numbers:</u>				
Blocks of 20	\$14.04		\$3.82	(I)
Blocks of 100	\$14.04		\$19.14	(I)
<u>Re-Dispatch Charge</u>		\$ 500.00		\$ 500.00

*Effective December 6, 2008, this product will only be available to current customers at their current location.

** Non-Regulated

Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn, VA

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: October 30, 2013

Leaf 425
Revision: 1
Superseding Revision: 0

LOCAL EXCHANGE SERVICES

Price List

SERVICE ORDER CHARGES

Primary Service Order Charge	\$50.00 per order
Record Order Charge	\$15.00 per order
Subsequent Order Charge	\$50.00 per order
PIC Change Charge	\$5.00 per line
Line Restoral Charge	\$20.00 per line
Technician Visit Charge	\$150.00 per occurrence

EMERGENCY REDUNDANCY ROUTING

Monthly Recurring Charge	\$29.00 per T1
Non-Recurring Charge	\$250.00 per T1

HISTORIC INVOICES

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

SUPPLEMENTAL CHANGE CHARGE

	NON-RECURRING CHARGES		
	Timeframe of Change Request		
Monthly Recurring Charge Range	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

SERVICE EXTENSION CHARGE

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00

Issued by: Kelly Faul – Regulatory Affairs Director, Herndon, VA

(N)

(N)

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: September 20, 2013

Leaf 426
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of New York, Inc. has facilities and to existing Customers of XO New York, Inc. as of February 19, 2005.

Category Two - Sections 5 thru 12

	<u>Charge</u>
RESTORAL CHARGE, PER LINE	\$ 20.00
RATES AND CHARGES	
Record Order Charge	\$ 15.00
Primary Service Order Charge	\$ 50.00
Secondary Service Order Charge	\$ 50.00
Technician Visit Charge	\$150.00
CHARGES ASSOCIATED WITH PREMISES VISIT	
Technician Visit Charge	
Non Recurring Charge	\$150.00 per occurrence
PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE	
InterLATA	\$ 5.00
IntraLATA	\$ 5.00

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: September 20, 2013

Leaf 427
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

CATEGORY 2 SUPPLEMENTAL SERVICES

RATES AND CHARGES

Monthly Recurring Rates

Charge

Call Waiting/ Cancel Call Waiting	\$11.68
Three-Way Calling	\$ 6.23
Speed Dial 8	\$ 6.23
Speed Dial 30	\$10.38
Call Forwarding Variable	\$ 6.23
Call Forwarding - Busy	\$ 3.30
Call Forward - No Answer	\$ 3.00
Call Forward – Busy and No Answer	\$ 4.75
Simultaneous Call Forwarding	\$ 3.10
 Call Return	 \$ 4.50
 Repeat Dialing (Automatic Recall)	 \$ 4.50
MultiRing-2	\$ 7.53
MultiRing-3	\$10.90
Caller ID	\$ 8.50
Caller ID with Name and Number	\$ 9.50
Caller ID Privacy	N/C
 Selective Blocking for Caller ID	 N/C
Complete Blocking for Caller ID	N/C
Anonymous Call Rejection	N/C
 Three-Way Call Transfer	 \$ 4.00
 Automatic Line	 \$ 3.77

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: September 20, 2013

Leaf 428
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

CATEGORY 2 SUPPLEMENTAL SERVICES

<u>Feature Packages Options</u>	<u>Monthly Recurring</u>
Call Forwarding and Call Waiting	\$13.76
Call Forwarding and Speed Dial 8	\$10.90
Call Forwarding, Call Waiting and Speed Dial 8	\$17.91
Call Waiting and Speed Dial 8	\$13.76
Three Way Calling and Call Forwarding	\$10.96
Three Way Calling and Call Waiting	\$13.76
Three Way Calling and Speed Dial 8	\$10.90
Three Way Calling, Call Forwarding and Call Waiting	\$17.91
Three Way Calling, Call Forwarding and Speed Dial 8	\$15.83
Three Way Calling, Call Forwarding, Call Waiting and Speed Dial 8	\$20.24
Three Way Calling, Call Waiting, and Speed Dial 8	\$17.91

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 429

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List**CATEGORY 2 SUPPLEMENTAL SERVICES****Per Usage Feature Charge**

	<u>Rate</u>
Call Trace (*57)	\$ 1.50
Call Return	\$.75
Repeat Dialing (Automatic Recall)	\$.75
Three-Way Calling	\$.75

BUSY VERIFICATION AND INTERRUPT SERVICE

Verification Charge, each request	\$ 1.00
Interrupt Charge, each request	\$ 1.50

DIRECTORY ASSISTANCE SERVICE**Directory Assistance Calls**

Requested Local Number Charge	\$ 1.25
Interstate IntraLATA and New Jersey Corridor (per call requested)	\$ 1.25
Per National Number Requested	\$ 1.25

LOCAL OPERATOR SERVICE**Operator Assisted Surcharges**

Third Number Billing	\$ 1.33
Collect Calling	\$ 1.58
Person to Person	\$ 3.49

Payphone Surcharge	\$ 0.50
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Operator Assisted Surcharges - Interstate IntraLATA and New Jersey Corridor

Third Number Billing	\$ 2.25
Collect Calling	\$ 2.25
Person to Person	\$ 3.25

XO Communications Services, LLC
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Effective Date: September 20, 2013

Leaf 430
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

CATEGORY 2 SUPPLEMENTAL SERVICES

DIRECTORY LISTING DESCRIPTION OF SERVICE

Refer to Category 1 Directory Listing rates on Page 371.

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: August 15, 2018

Leaf 431

Revision: 2

Superseding Revision: 1

LOCAL EXCHANGE SERVICES

Price List**CATEGORY 2 SUPPLEMENTAL SERVICES****BLOCKING SERVICE****Nonrecurring Charge**

900 and 700 Blocking (up to 200 lines)	\$ 11.00	
976 Central Office Code Blocking (up to 200 lines)	\$ 11.00	(T)

Monthly Charge

Third Number Billed and Collect Call Restriction (up to 200 lines)	\$ 0.00
Toll Restriction (up to 200 lines)	\$ 0.00
Toll Restriction Plus (up to 200 lines)	\$ 0.00
Direct Inward Dialing Blocking (Third Party and Collect Call)	
- Initial Activation	\$ 0.00
- Subsequent Activation (per line)	\$ 0.00

SELECT USAGE CALL DETAIL

Call Detail Record (per line, per service location, per billing cycle)	\$20.00
---	---------

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: September 20, 2013

Leaf 432
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

CATEGORY 2 SUPPLEMENTAL SERVICES

ASYMMETRICAL DIGITAL SUBSCRIBER LINE (ADSL) SERVICE¹

The rates identified below are in addition to other rates and charges reflected in this tariff. The rates indicated below are associated with the tariffed ADSL installation charges and access services and do not include the total costs incurred by the customer when ADSL service is purchased. The ADSL services tariffed herein are not sold on a stand-alone basis -- they are provided as a bundle that includes non regulated CPE and Internet related services.

	Installation Charge	Monthly Rate
	<u>Per Access Line</u>	<u>Per Access Line</u>
DSL384	\$125.00	\$40.00
DSL768	\$200.00	\$60.00
DSL1.5	\$250.00	\$80.00

1- This product is no longer available to new customers as of June 20, 2001.

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: January 1, 2019

Leaf 433
Revision: 2
Superseding Revision: 1

LOCAL EXCHANGE SERVICES

Price List

CATEGORY 2 SUPPLEMENTAL SERVICES

REMOTE CALL FORWARDING*

	<u>MRC</u>	<u>NRC</u>	
- First Path	\$20.87	\$56.00	(l)
- Each Additional Path	\$20.87	\$56.00	(l)

SUPPLEMENTAL CHANGE CHARGE

NON-RECURRING CHARGES			
Timeframe of Change Request			
Monthly Recurring Charge Range	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

* As of April 30, 2007, this product will only be available to current customers.

Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn, VA

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 434

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List**CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME****General Availability****Local Call Measured Service/Home Region Calling³****Day**

1 st Three	Add'l
Minutes	Minutes
<u>Charge</u>	<u>Charge</u>
\$0.0800	\$0.0130

Evening

1 st Three	Add'l
Minutes	Minutes
<u>Charge</u>	<u>Charge</u>
\$0.0480	\$0.0078

Night

1 st Three	Add'l
Minutes	Minutes
<u>Charge</u>	<u>Charge</u>
\$0.0280	\$0.0046

Home Region Calling⁴**Day/Evening**

1 st Three Minutes	Add'l Minutes
<u>Charge</u>	<u>Charge</u>
\$0.0750	\$0.0120

Night

1st Three Minutes	Add'l Minutes
<u>Charge</u>	<u>Charge</u>
\$0.0654	\$0.0105

¹ Available to customers prior to September 25, 2001.² Available to new customers as of September 25, 2001.

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: September 20, 2013

Leaf 435
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

Price List

CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME

Region-to-Region Calling, in cents¹

	FROM REGION	TO REGION						
		<u>NYC</u>	<u>Nassau</u>	<u>West Suffolk</u>	<u>East Suffolk</u>	<u>Lower Wchtr</u>	<u>Upper Wchter</u>	<u>Rock- land</u>
Initial Min	New York	Home	14.3	14.3	14.3	14.3	14.3	14.3
Ea. Add'l Min	City		5.72	11.0	12.65	5.72	11.0	11.0
Initial Min	Nassau	14.3	Home	14.3	14.3	14.3	14.3	14.3
Ea. Add'l Min		5.72		5.5	7.7	6.6	12.65	12.65
Initial Min	West	14.3	14.3	Home	14.3	14.3	14.3	14.3
Ea. Add'l Min	Suffolk	11.0	5.5		5.5	12.65	12.65	12.65
Initial Min	East	14.3	14.3	14.3	Home	14.3	14.3	14.3
Ea. Add'l Min	Suffolk	12.65	7.7	5.5		12.65	12.65	12.65
Initial Min	Lower	14.3	14.3	14.3	14.3	Home	14.3	12.1
Ea. Add'l Min	Wchtr	5.72	6.6	12.65	12.65		5.5	4.4
Initial Min	Upper	14.3	14.3	14.3	14.3	14.3	Home	12.1
Ea. Add'l Min	Wchtr	12.1	12.65	12.65	12.65	5.5		4.4
Initial Min	Rockland	14.3	14.3	14.3	14.3	12.1	12.1	Home
Ea. Add'l Min		11.0	12.65	12.65	12.65	4.4	4.4	

(Local Usage Discount Plan contained herein is applicable.)

Evening Rates 45% discount

Night Rates 45% discount

¹ Available to customers prior to September 25, 2001.

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CATEGORY 2 LOCAL CALLING AREAS AND CHARGES BASED ON TIME

Region-to-Region Calling²

1 st Minute	\$0.0990
Ea. Add'l Minute	\$0.0880

LOCAL CALL DETAIL BILLING

Monthly Charge
\$2.95

INTRASTATE INTRALATA CALLING

Day, First & Each Additional Minute	\$0.1320
Evening, First & Each Additional Minute	\$0.1100
Night/Weekend/Holiday, First & Each Additional Minute	\$0.0880

² Available to new customers as of September 25, 2001.

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CATEGORY 2 NETWORK SWITCHED SERVICES

Basic Local Line Service Non-Recurring Charges

	<u>Charge</u>
Line Connection Charge (up to 99 lines, per line)	\$ 50.05
Line Connection Charge (over 99 lines, per line)	\$ 35.90

Line Restoral Charge (per line)	\$ 20.00
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(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service (Applies to business Customers only)	\$ 25.00
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(100% of monthly recurring line charges also apply)

Premises Visit Charge – See Page 378

Toll Restriction	\$ 11.00
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CATEGORY 2 NETWORK SWITCHED SERVICES

Basic Local Line Recurring Charges

Local Line – Line Charge
(per line)

Charge

\$ 25.69

(I)

Multi-Line Service Non-Recurring Charges

Line Connection Charge
(1 to 99 lines, per line)

\$ 50.05

Line Connection Charge
(100+ lines, per line)

\$ 35.90

Multi-Line Service Recurring Charges

Local Line -Line Charge

\$ 25.69

(I)

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CATEGORY 2 NETWORK SWITCHED SERVICES

PBX Trunks*

Message Rate Analog Trunks

	<u>Charge</u>
<u>PBX Trunks Non-Recurring Charges</u>	
Line Connection Charge (1+99 trunks, per trunk)	\$50.05
Line Connection Charge (100+ trunks, per trunk)	\$35.90
<u>PBX Trunks Monthly Recurring Charges</u>	
Local Trunk - Basic Charge (per trunk)	\$ 17.04

* As of April 30, 2007, this product will only be available to current customers.

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CATEGORY 2 NETWORK SWITCHED SERVICES

Local DID Trunk Service Non-Recurring Charges

	<u>Charge</u>
Analog PBX/DID Trunks (1 to 99, per trunk)	\$ 50.05
Analog PBX/DID Trunks (100+ trunks, per trunk)	\$ 35.90
Line Connection (per DID Trunk)	\$159.00
Trunk Connection Service Order (per DID trunk group)	\$371.95
Primary Service Order Charge	\$ 35.00
Record Change (per Order)	\$ 15.00
PIC-2 Changer (per line)	\$ 5.00
Premises Visit Charge – See Page 378	
Line Restoral Charge (per Line)	\$ 20.00
(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)	
Suspension of Service	\$ 25.00
(100% of monthly recurring trunk charges also apply)	

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CATEGORY 2 NETWORK SWITCHED SERVICES

Local DID Trunk Service Monthly Recurring Charges

	<u>Charge</u>
Local Trunk – DID Charge (per trunk)	\$ 47.26
DID Number Charge (per block of 100 numbers)	\$ 18.23
DID number charge (per block of 20 numbers)	\$ 3.64
2-Wire DID Loop/Additive trunk charges, per DID trunk	\$ 20.03
4-Wire DID Loop/Additive trunk charges, per DID trunk	\$ 40.07

Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis

Local Trunk Digital Non-Recurring Charges

<u>Installation</u>	<u>Charge</u>
Digital Interface	\$265.33
Additional T-1	\$265.33
Digital T-1 Access/per T-1	N/C

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CATEGORY 2 NETWORK SWITCHED SERVICES

Local Trunk Digital Monthly Recurring Charges

	<u>Charge</u>
Local Trunk– Digital T-1	\$559.71
Initial first ½ mi.	\$455.56
(each add'l ½ mi)	\$283.35
Additional first 1/2 min.	\$412.32
(each add'l 1/2 min.)	\$226.67

In addition to the above charges, applicable rates for usage will apply, as specified in herein.

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CATEGORY 2 NETWORK SWITCHED SERVICES

Local ISDN-PRI*

Non-Recurring Charges

Charge

Channel Configuration	\$ 200.00
ISDN Service Establishment	\$ 250.00

Local ISDN-PRI Service Arrangement:

Charge

Initial Digital Termination Facility	
1 st ½ mile or fraction thereof	\$ 750.00
Each additional ½ mile	\$ 400.00
Initial Port Charge (23B + 1D)	\$ 375.00
Initial Port Charge (24B)	\$ 375.00

Local ISDN-PRI Service Additional Configurations:

Charge

Additional Digital Termination Facility:

1 st ½ mile or fraction thereof	\$ 400.00
Each additional ½ mile or fraction thereof	\$ 400.00
Additional Port Charge (23B + 1D)	\$ 175.00
Additional Port Charge (24B)	\$ 175.00

Caller ID Name & Number, per PRI	\$ 84.38
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* As of April 30, 2007, this product will only be available to current customers.

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CATEGORY 2 NETWORK SWITCHED SERVICES

Local ISDN-PRI Non-Recurring Charges

	<u>Charge</u>
PRI Reconfiguration Charge (Any changes to T-1/PRI configuration or trunk groups)	\$ 75.00

	<u>Charge</u>
Backup D Channel Service	\$ 100.00

Optional Features:
Non-Recurring Optional Feature charges are assessed once per Customer location
regardless of the number of arrangements or Service Configuration installed.

	<u>Charge</u>
Calling Line Identification	\$ 125.00
Initial Multiple Facility Signaling Detail (per D channel)	\$ 150.00
Additional Multiple Facility Signaling Detail (per D channel)	\$ 125.00
Network Ring Again	\$ 325.00

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CATEGORY 2 NETWORK SWITCHED SERVICES

Local ISDN-PRI Monthly Recurring Charges

ISDN Digital Rates as specified in Local Trunk – Digital Interface section apply.

Charge

Initial Facility (23B + 1D)		
Digital Termination Facility		
1 st ½ mile or fraction thereof	\$ 366.30	(I)
Each additional ½ mile or fraction thereof	\$ 68.63	
Initial Port Charge (23B + 1D)	\$ 655.99	
Initial Port Charge (24B)	\$ 600.86	(I)
Additional Facility		
Digital Termination Facility		
1 st ½ mile or fraction thereof	\$ 330.75	(I)
Each additional ½ mile or fraction thereof	\$ 68.63	
Additional Port Charge (23B + 1D)	\$ 655.99	
Additional Port Charge (24B)	\$ 600.86	(I)
Backup D Channel	\$ 55.13	(I)
Channel Configuration (per trunk group)	\$ 10.00	

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CATEGORY 2 NETWORK SWITCHED SERVICES

Local ISDN-PRI Monthly Recurring Charges

Optional Features:

Recurring Optional Feature charges are assessed once per Customer location regardless of the number of arrangements or Service Configuration installed.

	<u>Charge</u>
Calling Line Identification, per PRI	\$ 150.00
Network Ring Again	\$ 25.00

Usage Charges – The rates and charges specified in Section 6 for local usage will apply to circuit switched voice calls.

DID Number Charge Rates - Applies for DID numbers terminating on PRI services as specified within.

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CATEGORY 2 NETWORK SWITCHED SERVICES

Integrated Services

Integrated Access Bundled Package

	Voice Channels			
	<u>12</u>	<u>16</u>	<u>20</u>	<u>23</u>
Rate Plan 1				
New York areas				
(applies to local only subscribers)	\$430.95	\$480.95	\$530.95	\$555.95
Rate Plan 2				
New York areas				
(applies to customers subscribing to XO's local and long distance services)	\$430.95	\$480.95	\$530.95	\$555.95

Non-Recurring Charges:

Integrated Access Bundled Package Set-Up Fee, (Applies when ordering new Integrated Access packages. Does not apply when upgrading or downgrading channels already established.)	\$899.00
Change Charge, (Applies when upgrading or downgrading channels)	\$56.00

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CATEGORY 2 BUNDLED PACKAGES

CATEGORY 2 NETWORK SWITCHED SERVICES

Independence Plan Discount Pricing Promotional Rates

CONNECTION CHARGES	<u>Non-Recurring Charge (NRC)</u>
Restoral Charge	\$ 20.00
Account Setup Fee, per account, per location	\$ 25.00
Record Order Charge	\$ 15.00
Primary Service Order Charge	\$ 35.00
Secondary Service Order Charge	\$ 20.00
Telephone Number Change Charge	\$ 20.00

CHARGES ASSOCIATED WITH PREMISES VISIT

Premises Visit, per visit	
First hour, or any portion thereof	\$112.00
Each additional 30 minutes, or any portion thereof	\$ 45.00

PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

InterLATA	\$ 3.75
IntraLATA	\$ 3.75

SUPPLEMENTAL SERVICES	<u>Monthly Recurring Charge (MRC)</u>
Call Waiting/ Cancel Call Waiting	\$11.68
Three-Way Calling	\$ 6.23
Speed Dial 8	\$ 6.23
Speed Dial 30	\$10.38
Call Forwarding Variable	\$ 6.23
Call Forwarding - Busy	\$ 3.30
Call Forward - No Answer	\$ 3.00
Call Forward – Busy and No Answer	\$ 4.75
Simultaneous Call Forwarding	\$ 3.10
Remote Access to Call Forwarding	\$ 2.25
Call Return	\$ 4.50
Auto Redial	\$ 4.50

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CATEGORY 2 NETWORK SWITCHED SERVICES

Independence Plan Discount Pricing Promotional Rates (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)	<u>MRC</u>
MultiRing-2	\$ 7.53
MultiRing-3	\$10.90
Caller ID	\$ 8.50
Caller ID with Name and Number	\$ 9.50
Caller ID Blocking, per call	N/C
Caller ID Blocking, per line	N/C
Caller ID Privacy	N/C
Anonymous Call Rejection	\$ 4.50
Message Waiting Indicator - Audible	N/C
Call Transfer	N/C
Three-Way Call Transfer	\$ 4.00
Automatic Line	\$ 3.77
Per Usage Feature Charge	<u>Rate</u>
Call Trace (*57)	\$ 1.50
Call Return	\$.85
Repeat Dialing (Automatic Recall)	\$.85
Three-Way Calling	\$.85
Block Three-Way Calling - usage	N/C
Block Auto Redial - usage	N/C
Block Call Return - usage	N/C
Block All Usage Sensitive Features	N/C

BUSY VERIFICATION AND INTERRUPT SERVICE

Verification Charge, each request	\$ 1.00
Interrupt Charge, each request	\$ 1.65

DIRECTORY ASSISTANCE SERVICE

Directory Assistance Calls	\$1.25
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LOCAL OPERATOR SERVICE

Operator Assisted Surcharges	
Third Number Billing	\$ 1.75
Collect Calling	\$ 1.75
Person to Person	\$ 3.80

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CATEGORY 2 NETWORK SWITCHED SERVICES

Independence Plan Discount Pricing Promotional Rates (Cont'd)

Operator Assisted Surcharges	
(Interstate IntraLATA and New Jersey Corridor)	
Third Number Billing	\$ 2.50
Collect Calling	\$ 2.50
Person to Person	\$ 3.60

DIRECTORY LISTING	<u>MRC</u>
Additional/Alternated or Duplicate Listing	
One Line	\$ 1.97
Two or More Lines	\$ 3.76
Primary Listing	N/C
Non-Published Number	\$ 2.04
Night Listing	\$ 1.97
Foreign Listing	\$ 1.97
Cross Reference Listing	\$ 1.97
Caption Listing	N/C

Intercept Services	
Basic Intercept Service	N/C
Extended Intercept Service, per number referred	
4 Months	\$10.00
5 Months	\$20.00
6 Months	\$30.00
7 Months	\$40.00
8 Months	\$50.00
9 Months	\$60.00
10 Months	\$70.00
11 Months	\$80.00
12 Months	\$90.00

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CATEGORY 2 NETWORK SWITCHED SERVICES

Independence Plan Discount Pricing Promotional Rates (Cont'd)

BLOCKING SERVICE, per line/trunk/channel	<u>MRC</u>	<u>NRC</u>
900/976 Blocking	N/C	N/C
International Blocking	N/C	N/C
900 Blocking	N/C	N/C
976 Blocking	N/C	N/C
900 and International Blocking	N/C	N/C
900/976 and International Blocking	N/C	N/C
1 + Blocking	N/C	N/C
Toll Restriction	N/C	N/C
1010XXX Blocking	N/C	N/C
Billed Number Screening Option A	N/C	N/C
Billed Number Screening Option B	N/C	N/C
Billed Number Screening Option C	N/C	N/C

ALLEGIANCE SELECT USAGE CALL DETAIL

Call Detail Record (per line, per service location, per billing cycle)	\$20.00	N/C
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(D)

REMOTE CALL FORWARDING	<u>MRC</u>	<u>NRC</u>
- First Path	\$19.88	\$42.00
- Each Additional Path	\$19.88	\$42.00

ALLEGIANCE WIRE MAINTENANCE PLAN		
Rates, per line/trunk	\$ 6.10	N/C

USAGE

Local Usage, billed in 60 second increments	
First minute	\$ 0.0500
each additional minute	\$ 0.0120
Intrastate IntraLATA Usage (Billed in 18/6 second increments)	\$ 0.070
Interstate IntraLATA Usage (Billed in 60 second increments)	\$ 0.1200

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CATEGORY 2 NETWORK SWITCHED SERVICES

Independence Plan Discount Pricing Promotional Rates (Cont'd)

NETWORK SWITCHED SERVICES	<u>MRC</u>	<u>NRC</u>
Basic Local Line Charge, per line	\$17.59	\$37.54
Direct Connection Line, measured	\$20.00	\$37.54
Touch Tone, per line	N/C	N/C
Hunting - Multiline, per line	N/C	N/C
 PBX Trunks		
Local Trunk- Basic Charge, per trunk	\$15.74	\$37.54
Analog PBX Trunk		
Inbound only	\$15.74	\$37.54
Outbound only	\$15.74	\$37.54
Two-way	\$15.74	\$37.54
Analog PBX/DID Trunk	\$45.01	\$37.54
 Trunk Connection Service, per DID trunk group	N/C	\$278.96
 DID Number Charge, per block of 100 numbers	\$18.23	N/C
DID number charge, per block of 20 numbers	\$ 3.64	N/C
DID Termination, 2 Wire Loop, per DID trunk	\$19.08	\$119.25
DID Termination, 4 Wire Loop, per DID trunk	\$38.16	\$119.25
DID End User Port Charge, per DID trunk	\$ 1.21	N/C
 Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis		
 Digital Port Service	\$533.06	\$1,162.80
initial first ½ mile	\$433.87	\$37.54
each additional ½ mile	\$269.86	N/C

In addition to the above Network Switched Charges, applicable rates for usage will apply.

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CATEGORY 2 NETWORK SWITCHED SERVICES

Independence Plan Discount Pricing Promotional Rates (Cont'd)

	<u>MRC</u>	<u>NRC</u>
Local ISDN-PRI Charges		
Channel Configuration	\$ 10.00	N/C
Primary Rate Service Facility		
First ½ mile or fraction thereof	\$332.25	N/C
Each additional ½ mile	\$ 62.25	N/C
Primary Rate Interface (23B + 1D)	\$595.00	N/C
Primary Rate Interface (24B)	\$545.00	N/C
Primary Rate Interface (23B + Backup D)	\$595.00	N/C
PRI Reconfiguration Charge	N/C	\$ 75.00
(Any changes to T-1/PRI configuration or trunk groups)		
Back D Channel	\$ 50.00	\$ 75.00
Calling Number Identification, per PRI	\$150.00	\$ 93.75
Multi Facility Signal Control, per D Channel	N/C	\$112.50
Network Ring Again, per D Channel	\$ 25.00	\$243.75
End User Port Charge, per PRI	\$ 46.01	N/C
Integrated Services Charges		
Integrated Access Voice Channels		
12 Channels	\$430.95	\$899.00
16 Channels	\$480.95	\$899.00
20 Channels	\$530.95	\$899.00
23 Channels	\$555.95	\$899.00
Data Channel Change Charge	N/C	\$ 45.00
Total Communications - 6 Line Base Package		
Voice Channels Incremental Line Charge		
Base Package	\$145.00	\$899.00
Incremental Lines	\$ 22.48	\$ 37.54
Total Communications - Digital Handoff		
Voice Channels Incremental Line Charge		
Base Package	\$150.00	\$899.00
Incremental Lines	\$ 25.12	\$ 37.54

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CATEGORY 2 NETWORK SWITCHED SERVICES

Independence Plan Discount Pricing Promotional Rates (Cont'd)

TOLL FREE 800/888/877 SERVICE

Toll Free Numbers/Listing	<u>MRC</u>	<u>NRC</u>
Monthly Recurring Charge, per number	\$5.00	N/C
National Directory Listing, per number	\$15.00	N/C

Intrastate InterLATA	
Rate per Minute	\$0.0880

LONG DISTANCE SERVICES

Intrastate InterLATA, per minute	\$0.0880
Directory Assistance, per call	\$1.25

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CATEGORY 2 NETWORK SWITCHED SERVICES

Integrated Services (Cont'd)

Total Communications - 4 Line Base Package

	<u>MRC</u>	Voice Channels Incremental Line Charge <u>NRC</u>	
Base Package	\$113.72	\$899.00	(I)
Incremental Lines	\$30.35	\$50.05	(I)

Total Communications - 6 Line Base Package

	<u>MRC</u>	Voice Channels Incremental Line Charge <u>NRC</u>	
Base Package	\$170.59	\$899.00	(I)
Incremental Lines	\$30.35	\$50.05	(I)

Total Communications - Digital Handoff

	<u>MRC</u>	Voice Channels Incremental Line Charge <u>NRC</u>	
Base Package	\$162.00	\$899.00	(I)
Incremental Lines	\$30.35	\$50.05	(I)

Integrated Services Charges

<u>MRC</u>	
Local Loop Expense Recoup, per month	\$200.00
<u>NRC</u>	
Inside Wiring Overage Charge, per installation	Available

EMERGENCY REDUNDANCY ROUTING

Monthly Recurring Charge	\$29.00 per T1
Non-Recurring Charge	\$250.00 per T1

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CATEGORY 2 NETWORK SWITCHED SERVICES

HISTORIC INVOICES

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

JustCom Service

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Basic Package	\$159.95	\$0.00
Each Additional Line	\$39.95	\$0.00

True Business Solutions

	<u>Monthly Recurring Charge</u>		
	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Base Package	\$164.99	\$153.99	\$142.99
Incremental Line Package	\$54.99	\$50.99	\$50.99
Standard Feature Package	\$6.10	\$4.88	\$4.88
Premium Feature Package	\$11.33	\$9.06	\$9.06
Voice Mail* Feature Package	N/R	N/R	N/R

	<u>Non-Recurring Charge</u>
Basic Package Installation Fees	\$112.62
Incremental Line Package Installation Fees	\$37.54

PRI Bundled Package

Monthly Recurring Charge	\$546.00
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PRI Bundled Package #2

<u>Per Package Charges</u>	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>
Monthly Recurring	\$591.89	\$569.63	\$536.24
Non-Recurring	\$1100.00	N/A	N/A

Optional Features – MRC

Caller ID Name & Number	\$75.00
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*** Non-Regulated**

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CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

True Business Long Distance Buckets

	<u>Incremental Charge</u>	<u>Overage</u>
200 Minute Long Distance Bucket	\$10.00	\$0.069
500 Minute Long Distance Bucket	\$23.75	\$0.069
1500 Minute Long Distance Bucket	\$67.50	\$0.069
2500 Minute Long Distance Bucket	\$100.00	\$0.049

True Business Total Communications and Digital Communications

<u>Monthly Recurring Charges</u>	<u>One Year Term</u>	<u>Two Year Term</u>	
Voice Package Price	\$179.42	\$161.60	(I)
Incremental Line Price	\$29.90	\$26.93	(I)
<u>Non-Recurring Charges</u>			
Base Package Intallation Fees	\$199.00		
Incremental Voice Line Package Installation Fees	\$20.00		

True Business Total Communications and Digital Total Communications #2

<u>Monthly Recurring Charge</u>	<u>One Year Term</u>	<u>Two Year Term</u>	<u>Three Year Term</u>	
Voice Package Price	\$194.00	\$169.70	\$161.60	(I)
Incremental Line Price	\$32.33	\$28.28	\$26.93	(I)
<u>Non-Recurring Charges</u>				
Base Package Installation Fees	\$199.00			
Incremental Voice Line Package Installation Fees	\$20.00			

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CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)

Small Business Basic Business Local Line Charges

Monthly Recurring Charge (per line)	\$ 21.49	(I)
Line Connection Charge (100+ lines, per line)	\$ 35.90	

Small Business Basic Business Multi-Line Service Charges

Monthly Recurring Charge (per line)	\$ 21.49	(I)
Line Connection Charge (1 to 99 lines, per line)	\$ 50.05	
Line Connection Charge (100+ lines, per line)	\$ 35.90	

Small Business Basic Business Local Line II Service Charges

Monthly Recurring Charge (per line)	\$ 21.49	(I)
Line Connection Charge (100+ lines, per line)	\$ 35.90	

Small Business Basic Business Multi-Line II Service Charges

Monthly Recurring Charge (per line)	\$ 21.49	(I)
Line Connection Charge (1 to 99 lines, per line)	\$ 50.05	
Line Connection Charge (100+ lines, per line)	\$ 35.90	

Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn, VA

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: October 30, 2013

Leaf 459

Revision: 1

Superseding Revision: 0

LOCAL EXCHANGE SERVICES**Price List****CATEGORY 2 NETWORK SWITCHED SERVICES (Cont'd)****Digital PBX Package****Monthly Recurring Charge**

12 Channels	\$ 495.00
16 Channels	\$ 511.50
20 Channels	\$ 528.00
24 Channels:	
1 Year Term	\$ 558.39
2 Year Term	\$ 537.39
3 Year Term	\$ 505.89

Non-Recurring Charges

Package Installation Fees	\$ 899.00
Trunk Change Charge	\$ 50.00

Service Extension Charge

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00

(N)

(N)

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: November 30, 2020

Leaf 460

Revision: 4

Superseding Revision: 3

LOCAL EXCHANGE SERVICES

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)

(N)

PROMOTIONAL OFFERING**A. Service Ineligible for Schools and Libraries Discount**

Voice Mail Services

B. Schools and Libraries Discount Matrix

	<u>% Discount Level</u>	
<u>How Disadvantaged</u>	<u>Urban</u>	<u>Rural</u>
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: September 20, 2013

Leaf 461
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LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Independence Plan Discount Pricing Promotion

The Independence Plan will offer three (3) levels of discounts to its customers based on the number of features, revenue volume and revenue commitments.

Level 1 - Independence Plan Feature Discounts

The Independence Plan Feature Discount will discount features based on the number of features subscribed to a line. List rates will be established for Custom Calling features at the market level. Independence Plan Feature Discounts are determined at a line level based on the number (see Chart 1) of eligible (see Chart 2) features that are subscribed to on the individual line. This discount is applied before any other discounts.

Number of Customer Calling Features on a Line	Feature Discount
2	20%
3	30%
4 or more	40%

Chart 1

Custom Calling Features	Contributory	Eligible
Caller ID options	Yes	Yes
Call Forwarding options	Yes	Yes
Call Waiting	Yes	Yes
Call Return	Yes	Yes
Auto Redial	Yes	Yes
Three Way Calling	Yes	Yes
Speed Dial options	Yes	Yes
Distinctive Ring	Yes	Yes
Anonymous Call Rejection	No	No
Selective Blocking (Per Call)	No	No
Complete Blocking (Per Line)	No	No
Call Transfer	No	No
Message Waiting Indicator*	No	No

Chart 2

* Non-Regulated

XO Communications Services, LLC
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 Superseding Revision:

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Level 2 - Independence Plan Volume Discounts

The length of the term commitment determines the retroactive (per invoice cycle) volume discount schedule. Total contributory services under the Customer Master Account Level are to be aggregated during the billing cycle, to determine the earned discount percentage. The earned discount percentage will be applied to all eligible billing to determine The Independence Plan Volume Discounts earned. Product discounts are determined after feature discounts are applied.

Total Monthly Charges	One-Year Term	Two-Year Term
\$100.01- \$149.99	10%	15%
\$150.00 - \$299.99	13%	18%
\$300.00 - \$599.99	15%	20%
\$600.00 - \$1199.99	17%	22%
\$1,200.00 - \$2,399.99	19%	24%
\$2,400.00 - \$3,699.99	21%	26%
\$3,700.00 - \$5,599.99	23%	28%
\$5,600.00 +	25%	30%

Products and Services	Contributory	Eligible
Dedicated Internet Access Services	Yes	Yes
Total Communications - Base Package	Yes	No
Total Communications - Incrementals	Yes	No
Integrated Access Channel Packages	Yes	No
UNE Based Products: Business Lines Analog/PBX Trunks	Yes	Yes
Digital PBX Service	Yes	Yes
Digital PBX Package	Yes	No
ISDN PRI Service	Yes	Yes
ISDN PRI Package (Promo)	Yes	No
Remote Call Forwarding (RCF)	Yes	Yes
Voice Mail	Yes	Yes
Custom Calling Features	Yes	Yes
Directory Listing Services	Yes	Yes
Usage Sensitive Services	Yes	Yes
Operator Services	Yes	Yes
Wire Maintenance Plan	Yes	Yes
Toll Blocking Options	Yes	Yes
Local Usage	Yes	Yes

*** Non-Regulated**

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 463

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES**PROMOTIONAL OFFERING****Level 2 - Independence Plan Volume Discounts, cont'd.**

Products and Services	Contributory	Eligible
InterLATA Usage	Yes	No
IntraLATA Usage	Yes	Yes
Toll Free	Yes	No
Service Order Charges	No	No
Installation Charges	No	No
Promotional Installation Charges	No	No
International Usage	Yes	No
Local Number Portability	Yes	No
No Primary Interexchange Carrier – Primary Interexchange Carrier Charge	No	No
End User Common Line Charge	Yes	No
Account Set Up Fee	No	No
Taxes	No	No
Universal Service Fund	No	No
Local Call Detail Billing Fee	Yes	Yes
Internet Services	Yes	Yes
Select Usage	No	No
Individual Case Basis (ICB)	Yes	No
Other	TBD	TBD

XO Communications Services, LLC
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Effective Date: September 20, 2013

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LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Level 3 - Independence Plan Customer Revenue Commitment Discounts

Customer has the option to make a monthly-billed revenue guarantee, and receive an additional discount off net total billing for the invoice cycle, before the application of any taxing elements.

Customer Level Commitment	
\$500	3%
\$1000	4%
\$1500	5%
\$2000	6%
\$2500	7%

Customer Level Commitments are measured at the Customer Master Account level, governing all invoices and service locations associated with the customer master service agreement. This discount is to be applied to the net total invoiced charges before the application of any taxing elements for the billing cycle, after all other product charges and/or discounts are applied. Any Select usage will **NOT** contribute to the Customer Level Commitment discount.

If customer does not meet the revenue commitment, a shortfall penalty will be assessed, and no further discounting will be applied. At the time a multi-location customer agrees to a customer revenue commitment, the customer must determine which location will be billed the shortfall amount.

If customer's total billing (before application of taxing elements) for the invoice cycle does not meet the revenue commitment after the Independence Plan Customer Revenue Commitment Discounts are applied, NO shortfall penalty will be assessed. For example, a customer agrees to a \$500 revenue commitment and after all the applicable discounts are applied the customer's invoice amount is \$510. Since they reached their minimum revenue commitment they qualify for an additional 3% (\$15.30). When you subtract the discount from the total invoice the customer's billable amount is now \$494.70. Though their total billable amount (after all discounts) falls below their commitment we will not charge them a shortfall since it was the discount that took them below.

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LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Independence Plan Discount Pricing Promotional Rates

CONNECTION CHARGES	<u>Non-Recurring Charge (NRC)</u>
Restoral Charge	\$ 20.00
Account Setup Fee, per account, per location	\$ 25.00
Record Order Charge	\$ 15.00
Primary Service Order Charge	\$ 35.00
Secondary Service Order Charge	\$ 20.00
Telephone Number Change Charge	\$ 20.00

CHARGES ASSOCIATED WITH PREMISES VISIT

Premises Visit, per visit	
First hour, or any portion thereof	\$112.00
Each additional 30 minutes, or any portion thereof	\$ 45.00

PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

InterLATA	\$ 3.75
IntraLATA	\$ 3.75

SUPPLEMENTAL SERVICES	<u>Monthly Recurring Charge (MRC)</u>
Call Waiting/ Cancel Call Waiting	\$11.68
Three-Way Calling	\$ 6.23
Speed Dial 8	\$ 6.23
Speed Dial 30	\$10.38
Call Forwarding Variable	\$ 6.23
Call Forwarding - Busy	\$ 3.30
Call Forward - No Answer	\$ 3.00
Call Forward – Busy and No Answer	\$ 4.75
Simultaneous Call Forwarding	\$ 3.10
Remote Access to Call Forwarding	\$ 2.25
Call Return	\$ 4.50
Auto Redial	\$ 4.50

XO Communications Services, LLC
 New York PSC – Tariff No. 4 - Telephone
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 Superseding Revision:

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Independence Plan Discount Pricing Promotional Rates

SUPPLEMENTAL SERVICES (Cont'd)	<u>MRC</u>
MultiRing-2	\$ 7.53
MultiRing-3	\$10.90
Caller ID	\$ 8.50
Caller ID with Name and Number	\$ 9.50
Caller ID Blocking, per call	N/C
Caller ID Blocking, per line	N/C
Caller ID Privacy	N/C
Anonymous Call Rejection	\$ 4.50
Message Waiting Indicator - Audible	N/C
Call Transfer	N/C
Three-Way Call Transfer	\$ 4.00
Automatic Line	\$ 3.77
 Per Usage Feature Charge	 <u>Rate</u>
Call Trace (*57)	\$ 1.50
Call Return	\$.85
Repeat Dialing (Automatic Recall)	\$.85
Three-Way Calling	\$.85
Block Three-Way Calling - usage	N/C
Block Auto Redial - usage	N/C
Block Call Return - usage	N/C
Block All Usage Sensitive Features	N/C
 BUSY VERIFICATION AND INTERRUPT SERVICE	
Verification Charge, each request	\$ 1.00
Interrupt Charge, each request	\$ 1.65
 DIRECTORY ASSISTANCE SERVICE	
Directory Assistance Calls	\$1.25
 LOCAL OPERATOR SERVICE	
Operator Assisted Surcharges	
Third Number Billing	\$ 1.75
Collect Calling	\$ 1.75
Person to Person	\$ 3.80

XO Communications Services, LLC
 New York PSC – Tariff No. 4 - Telephone
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 Superseding Revision:

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Independence Plan Discount Pricing Promotional Rates

Operator Assisted Surcharges		
(Interstate IntraLATA and New Jersey Corridor)		
Third Number Billing	\$	2.50
Collect Calling	\$	2.50
Person to Person	\$	3.60
DIRECTORY LISTING		<u>MRC</u>
Additional/Alternated or Duplicate Listing		
One Line	\$	1.97
Two or More Lines	\$	3.76
Primary Listing	N/C	
Non-Published Number	\$	2.04
Night Listing	\$	1.97
Foreign Listing	\$	1.97
Cross Reference Listing	\$	1.97
Caption Listing	N/C	
Intercept Services		
Basic Intercept Service	N/C	
Extended Intercept Service, per number referred		
4 Months		\$10.00
5 Months		\$20.00
6 Months		\$30.00
7 Months		\$40.00
8 Months		\$50.00
9 Months		\$60.00
10 Months		\$70.00
11 Months		\$80.00
12 Months		\$90.00

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: July 1, 2017

Leaf 468
Revision: 1
Superseding Revision: 0

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Independence Plan Discount Pricing Promotional Rates

BLOCKING SERVICE, per line/trunk/channel	<u>MRC</u>	<u>NRC</u>
900/976 Blocking	-	-
International Blocking	-	-
900 Blocking	-	-
976 Blocking	-	-
900 and International Blocking	-	-
900/976 and International Blocking	-	-
1 + Blocking	-	-
Toll Restriction	-	-
1010XXX Blocking	-	-
Billed Number Screening Option A	-	-
Billed Number Screening Option B	-	-
Billed Number Screening Option C	-	-

SELECT USAGE CALL DETAIL

Call Detail Record (per line, per service location, per billing cycle)	\$20.00	-
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(D)
|
(D)

REMOTE CALL FORWARDING	<u>MRC</u>	<u>NRC</u>
- First Path	\$19.88	\$42.00
- Each Additional Path	\$19.88	\$42.00

WIRE MAINTENANCE PLAN

Rates, per line/trunk	\$ 6.10	-
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USAGE

Local Usage, billed in 60 second increments	
First minute	\$ 0.0500
each additional minute	\$ 0.0120
Intrastate IntraLATA Usage (Billed in 18/6 second increments)	\$ 0.0700
Interstate IntraLATA Usage (Billed in 60 second increments)	\$ 0.1200

XO Communications Services, LLC
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 Effective Date: September 20, 2013

Leaf 469
 Revision: 0
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LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Independence Plan Discount Pricing Promotional Rates

NETWORK SWITCHED SERVICES	<u>MRC</u>	<u>NRC</u>
Basic Local Line Charge, per line	\$17.59	\$37.54
Direct Connection Line, measured	\$20.00	\$37.54
Touch Tone, per line	-	-
Hunting - Multiline, per line	-	-
 PBX Trunks		
Local Trunk- Basic Charge, per trunk	\$15.74	\$37.54
Analog PBX Trunk		
Inbound only	\$15.74	\$37.54
Outbound only	\$15.74	\$37.54
Two-way	\$15.74	\$37.54
Analog PBX/DID Trunk	\$45.01	\$37.54
 Trunk Connection Service, per DID trunk group	-	\$278.96
 DID Number Charge, per block of 100 numbers	\$18.23	-
DID number charge, per block of 20 numbers	\$ 3.64	-
DID Termination, 2 Wire Loop, per DID trunk	\$19.08	\$119.25
DID Termination, 4 Wire Loop, per DID trunk	\$38.16	\$119.25
DID End User Port Charge, per DID trunk	\$ 1.21	-
 Rates for a volume of Numbers greater than 1000 will be provided on an Individual Case Basis		
Digital Port Service	\$533.06	\$1,162.80
initial first ½ mile	\$433.87	\$ 37.54
each additional ½ mile	\$269.86	-

In addition to the above Network Switched Charges, applicable rates for usage will apply.

XO Communications Services, LLC

New York PSC – Tariff No. 4 - Telephone

Effective Date: September 20, 2013

Leaf 470

Revision: 0

Superseding Revision:

LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING**Independence Plan Discount Pricing Promotional Rates**

	<u>MRC</u>	<u>NRC</u>
Local ISDN-PRI Charges		
Channel Configuration	\$ 10.00	-
Primary Rate Service Facility		
First ½ mile or fraction thereof	\$332.25	-
Each additional ½ mile	\$ 62.25	-
Primary Rate Interface (23B + 1D)	\$595.00	-
Primary Rate Interface (24B)	\$545.00	-
Primary Rate Interface (23B + Backup D)	\$595.00	-
PRI Reconfiguration Charge	-	\$ 75.00
(Any changes to T-1/PRI configuration or trunk groups)		
Back D Channel	\$ 50.00	\$ 75.00
Calling Number Identification, per PRI	\$150.00	\$ 93.75
Multi Facility Signal Control, per D Channel	-	\$112.50
Network Ring Again, per D Channel	\$ 25.00	\$243.75
End User Port Charge, per PRI	\$ 46.01	-
Integrated Services Charges		
Integrated Access Voice Channels		
12 Channels	\$430.95	\$899.00
16 Channels	\$480.95	\$899.00
20 Channels	\$530.95	\$899.00
23 Channels	\$555.95	\$899.00
Data Channel Change Charge	-	\$ 45.00
Total Communications - 6 Line Base Package		
Voice Channels Incremental Line Charge		
Base Package	\$145.00	\$899.00
Incremental Lines	\$ 22.48	\$ 37.54
Total Communications - Digital Handoff		
Voice Channels Incremental Line Charge		
Base Package	\$150.00	\$899.00
Incremental Lines	\$ 25.12	\$ 37.54

XO Communications Services, LLC
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LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Three Free Month Promotion

Beginning August 11, 2005 and ending October 31, 2005, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit one month of Customer's Monthly Recurring Charges for each year of its new commitment on the following products: ISDN PRI, Digital PBX / Digital Switched T-1 Service, XOptions (7, 13, 15, & 16), True Business Total Communications and True Business Total Communications & Digital Total Communications.

The credited month of service will be applied as follows:

Commitment	Credited Months of Service
2 Year Term	13th and 25th Month
3 Year Term	13th, 25th, and 37th Month

The credited month is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited month(s) will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
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LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERING

Small Business Services Rate Stabilization Promotion

Beginning July 15, 2010 and ending August 1, 2010; XO will offer to current Small Business Services' customers the following promotion: stabilization of rates. Small Business Services' customers will maintain their rates that were in effect on July 14, 2010. This promotion will continue while customer maintains its current service on its current account with its current level of service. Small Business Services customers who change their service or term of service will no longer receive the benefits of this promotion. This promotion is not transferable or assignable.