FRONTIER TELEPHONE OF ROCHESTER, INC. P.S.C. NO. 5 - TELEPHONE Effective Date: 10/05/2020

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Section 2

Leaf: 1

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows:

ACCESS CODE

The term "Access Code" denotes a uniform five or seven digit code assigned by the network provider to an individual Customer. The five digit code has the form 10XXX, and the seven digit code has the form 950-0XXX or 950-1XXX.

ACCESS TANDEM

The term "Access Tandem" denotes a network provider switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's premises.

ACTUAL COST

The term "Actual Cost" denotes all costs charged against a specific case of special construction, including any appropriate taxes, and appropriate amounts for pensions, benefits, supervision and other overhead.

ADJACENT BUILDING AREAS

The term "Adjacent Building Areas" denotes building areas which have a common boundary at any point.

ADJACENT CENTRAL OFFICE DISTRICTS

The term "Adjacent Central Office Districts" denotes central office districts which have a common boundary at any point.

ANNUAL UNDER-UTILIZATION LIABILITY

The term "Under-Utilization Liability" denotes a per unit amount which may be billed annually if fewer services are in use utilizing specially constructed facilities at filed tariff rates than were originally specially constructed for a given Customer.

ANSWER/DISCONNECT SUPERVISION

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the Customer's point of termination as an indication that the called party has answered or disconnected.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

APARTMENT HOUSE

The term "Apartment House" denotes a building used primarily to provide complete residential apartments, but not lodging on a day-to-day basis.

BASE RATE AREA

The term "Base Rate Area" denotes an area within a specific exchange where Tariff rates for local service apply. The local service rates applicable in this area are known as base rates.

BIT

The term "Bit" denotes the smallest unit of information in the binary system of notation.

BOARDING HOUSE

The term "Boarding House" denotes an establishment offering regular meals to five or more paying quests, not members of the end user's domestic establishment.

BRIDGED LINE

The term "Bridged Line" denotes a line from a station or other terminal to the point of connection with another line. The point of connection is known as the bridging point.

BUILDING

See "Same Building".

BUILDING AREA

The term "Building Area" denotes all of the territory served from the same central office building.

CABLE CARRYING CHARGES

The term "Cable Carrying Charges" denotes charges in lieu of mileage for the availability of a specific number of lines between buildings.

CALL

The term "Call" denotes a Customer attempt for which the complete address code (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

CARRIER - CUSTOMER

The term "Carrier - Customer" denotes entities that purchase some or all network services from a network provider.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

CENTRAL OFFICE

The term "Central Office" denotes an operating office of the network provider where connections are made between end user lines.

CENTRAL OFFICE DISTRICT

The term "Central Office District" denotes the territory served by a central office or by a group of central offices any one of which may serve any part of the district.

CENTRAL OFFICE LINE

The term "Central Office Line" denotes a line providing direct or indirect access from a telephone, switchboard or other equipment to a central office.

CENTRAL OFFICE PREFIX

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven-digit telephone number assigned to a Customer's end user service when dialed on a local basis.

CHANNEL(s)

The term "Channel(s)" denotes an electrical, or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

CHANNEL SERVICE UNIT

The term "Channel Service Unit" denotes equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format errors, remote loop back.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

CHANNELIZE

The term "Channelize" denotes the process of multiplexing-demultiplexing wider bandwidth or high-speed channels into narrower band-width or lower speed channels.

CITY BLOCK

The term "City Block" denotes an area bounded on all sides by streets or highways or by a combination of streets or highways or one or more other barriers, such as a canal, river or railroad.

COMMUNICATIONS SYSTEMS

The term "Communications Systems" denotes channels and other facilities, which are capable when not connected to exchange and message toll telecommunications service, of 2-way communications between end user-provided terminal equipment or carrier-customer stations.

COUNTY

The largest local administrative subdivision of a state.

CUSTOMER

The term "Customer" denotes a carrier-customer.

DATA SWITCHING

The term "Data Switching" as used in connection with composite data service denotes the switching of data (non-voice) messages by the interchange, controlling and routing of data messages between two or more stations, via communications facilities, wherein the information content of the message remains unaltered.

DIGITAL ACCESS CROSS-CONNECT SYSTEM

The term Digital Access Cross-connect System denotes a multiplexing system that provides a digital interface between a network provider designated Hub wire center and a customer designated premises.

DIGITAL DATA SERVICE (DDS) SECONDARY CHANNEL

The term "Digital Data Service Secondary Channel" denotes an option to DDS that allows the performance of network testing and management through a derived data channel at a substantially lower bit rate without network interruption.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

DIRECTORY ASSISTANCE (INTRASTATE)

The term "Directory Assistance" denotes the provision of telephone numbers by a network provider operator when the operator location is accessed by a Customer or end user by sending the appropriate signals, e.g., off-hook, 411.

DIRECTORY ASSISTANCE LOCATION (INTRASTATE)

The term "Directory Assistance Location" denotes a network provider office where network provider equipment first receives the Directory Assistance Call from an end user and selects the first operator position to respond to the Directory Assistance Call.

DROP WIRE

The term "Drop Wire" denotes that portion of a circuit between the pole line or cable distributing box and the building in which the station is located.

DUPLEX SERVICE

The term "Duplex Service" denotes simultaneous transmission at one incoming and one outgoing communication.

EFFECTIVE 2-WIRE

The term "Effective 2-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but where it is not possible to insure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire and 4-wire interfaces.

EFFECTIVE 4-WIRE

The term "Effective 4-Wire" denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4-wire transmission is at the discretion of the network provider (physical, time domain, frequency-domain separation or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the Customer's premises. However, when terminated 2-wire, simultaneous independent transmission cannot be supported because the two-wire interface combines the transmission paths into a single path.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

END OFFICE SWITCH

The term "End Office Switch" denotes a local network provider switching system where Telephone Exchange Service Customer links are terminated for purposes of interconnection to each other and to trunks. Included are Remote Switching Modules (RSM) and Remote Switching Systems (RSS) served by a host office in a different wire center.

END USER

The term "End User" denotes Residential and Business telephone service users who purchase telecommunications services from any certificated intrastate telecommunication service provider.

EXCHANGE

The term "Exchange" denotes an area, consisting of one or more central office districts, within which a call between any two points is a local call. A separate local tariff or a separate section of a local tariff is filed for each exchange.

EXCHANGE LINE

The term "Exchange Line" denotes a line furnished for direct or indirect access to the exchange system.

EXCHANGE LINE MILEAGE

The term "Exchange Line Mileage" denotes mileage applicable to a line furnished for direct or indirect access to the exchange system.

FACILITIES

The term "Facilities" denotes any cable, poles, conduit, microwave or carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the services offered under this Tariff.

FIRST COME - FIRST SERVED

The term "First Come - First Served" denotes a procedure followed when a shortage of facilities or equipment occurs, such that an Access Service ordered cannot be installed. The orders delayed by the shortage of facilities will be prioritized according to the sequence in which they were received. That is, when facilities or equipment become available, the first order received will be the first order processed.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

FLAT RATE SERVICE

The term "Flat Rate Service" denotes a type of exchange service where the monthly rate covers an unlimited number of calls within the local calling area.

FOREIGN CENTRAL OFFICE

The term "Foreign Central Office" denotes a central office which does not serve the end user's location, except on a foreign exchange basis.

FOREIGN EQUIPMENT

The term "Foreign Equipment" denotes equipment, the use of which is not authorized by the network provider in connection with service which it renders.

GRANDFATHERED

The term "Grandfathered" denotes services that are no longer offered to Customers. These services will be provided to Customers that currently subscribe to them.

HOST OFFICE

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Switching Modules or Remote Switching Systems.

INDIVIDUAL CASE BASIS (ICB)

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this Tariff are developed based on the circumstances in each case.

INITIAL LIABILITY PERIOD

The term "Initial Liability Period" denotes the initial planning period during which the Customer expects to place specially constructed facilities in service.

INSTALLED COST

The term "Installed Cost" denotes the total investment (estimated or actual) required by the network provider to provide specially constructed facilities.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

INTEREXCHANGE CARRIER (IC) OR INTEREXCHANGE COMMON CARRIER

The term "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

INTERSTATE COMMUNICATIONS

The term "Interstate Communications" denotes both interstate and foreign communications.

INTRALATA PRESUBSCRIPTION PRIMARY INTEREXCHANGE CARRIER (ILP PIC)

The term "IntraLATA Presubscription Primary Interexchange Carrier" (ILP PIC) denotes the carrier selected by an Exchange Service customer as the presubscribed carrier of that customer's intraLATA Toll calls.

INTRASTATE COMMUNICATIONS

The term "Intrastate Communications" denotes any communications within New York State subject to oversight by the New York State Public Service Commission as provided by the New York laws.

LEGAL HOLIDAY

The term "Legal Holiday" denotes days other than Saturdays or Sundays during which the network provider is normally closed. These include New Year's Day, Presidents Day, Memorial Day (Federal Observation), Independence Day, Labor Day, Columbus Day, Thanksgiving and Christmas, and other locally observed holidays when the Telephone Company's offices are closed.

LOCAL ACCESS AND TRANSPORT AREA (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses designated exchanges, which are grouped to service common social, economic and other purposes. For purposes of administering regulations and rates contained in this Tariff, the term "Local Access and Transport Area" also denotes the Rochester Market Area.

LOCAL CALL

The term "Local Call" denotes a call between telephones within a local calling area.

LOCAL CALLING AREA

The term "Local Calling Area" denotes the area, consisting of one or more central office districts, in which an end user may make telephone calls without a toll charge.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

LOCAL TANDEM SWITCH

The term "Local Tandem Switch" denotes a network provider operating unit by means of which local or access telephonic communications are switched to and from an End Office Switch.

MAIN DISTRIBUTION FRAME (MDF)

A wiring arrangement which connects links coming from outside on one side and ports on the other.

MAJOR FRACTION THEREOF

The term "Major Fraction Thereof" is any period of time in excess of 1/2 of the stated amount of time. As an example, in considering a period of 24 hours, a major fraction thereof would be any period of time in excess of 12 hours exactly. Therefore, if a given service is interrupted for a period of thirty-six hours and fifteen minutes, the Customer would be given a credit allowance for two twenty-four hour periods of a total of forty-eight hours.

MAXIMUM TERMINATION LIABILITY

The term "Maximum Termination Liability" denotes the maximum amount which may be billed if all services using specially constructed facilities are terminated prior to the expiration of the Maximum Termination Liability Period.

MAXIMUM TERMINATION LIABILITY PERIOD

The term "Maximum Termination Liability Period" denotes the length of time for which a termination charge may apply if all services using specially constructed facilities are terminated.

MESSAGE

See definition of "Call".

MULTI-POINT LINES

The term "Multi-Point Lines" denotes lines which have one originating point and more than one terminating point.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

NETWORK CONTROL SIGNALING

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK PROVIDER

The term "Network Provider" denotes entities that construct or acquire their own switching, transmission, or other telecommunications facilities for purposes of providing telecommunications services to themselves or others.

NON-PROFIT ORGANIZATION

The term "Non-Profit Organization" denotes organizations, such as religious, educational, political, charitable, social service, civic, patriotic, fraternal and similar types which are not commercial in nature.

NONRECOVERABLE COST

The term "Nonrecoverable Cost" denotes the cost of specially constructed facilities for which the network provider has no foreseeable use should the service be terminated.

NORMAL CENTRAL OFFICE

The term "Normal Central Office" denotes the central office which normally serves the Customer's location.

NORMAL CONSTRUCTION

The term "Normal Construction" denotes all facilities the network provider would normally use to provide service in the absence of a requirement for special construction.

NORMAL COST

The term "Normal Cost" denotes the estimated cost to provide services using normal construction.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

NORTH AMERICAN NUMBERING PLAN

The term "North American Numbering Plan' denotes a three-digit area or Numbering Plan Area (NPA) code and a seven-digit telephone number made up of a three-digit Central Office code plus a four-digit station number.

ORIGINATING DIRECTION

The term "Originating Direction" denotes the use of switched access service for the origination of calls from an end user premises to an IC premises.

PERMANENT FACILITIES

The term "Permanent Facilities" denotes facilities providing service for one month or more.

POINT OF TERMINATION

The term "Point of Termination" denotes the point of demarcation within an end user-designated premises at which the carrier-customer's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between carrier-customer communications facilities and end user provided facilities as defined in Section 68.3 of the Federal Communications Commission's Rules and Regulations.

PREMISES

The term "Premises" denotes contiguous property (except railroad right-of-way, etc.) occupied by an end user either under lease or ownership.

PRIMARY LOCAL CARRIER

The term "Primary Local Carrier" (PLC) denotes entities that either purchase network services from a network provider or own facilities that provide such services and sell telecommunications services to end users.

RATE CENTER

The term "Rate Center" denotes a point used for determining rates such as mileage. The rate center of a central office district is the location of the central office, except that where the central office is located outside of the central office district, a centrally located point in the district is the rate center. The rate center of an exchange is a centrally located point in the exchange.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

RECOVERABLE COST

The term "Recoverable Cost" denotes the cost of the specially constructed facilities for which R-Net has a foreseeable reuse, either in place or elsewhere, should the service be terminated.

REMOTE SWITCHING MODULES (RSM) AND/OR REMOTE SWITCHING SYSTEMS (RSS)

The term "Remote Switching Modules and/or Remote Switching Systems" denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an ESS type Host Office. The RSM/RSS cannot accommodate direct trunks to a Customer.

SAME BUILDING

The term "Same Building" denotes any single building, except that when a building has only one story above ground and is divided into units, such as stores, without access between the units, each unit is considered a building. Abutting buildings, or sections of a structure divided above the basement by building walls, are classed as the same building only when openings, such as doorways, through the walls above the basement are in general use and afford ready access at all times between the abutting buildings or the sections. When the openings through the dividing walls are accessible to one end user only, the abutting buildings or sections are classed as the same building for that end user only.

SAME PREMISES

The term "Same Premises" denotes all space in same building in which one end user has the right of occupancy to the exclusion of others or shares the right of occupancy with others, and all space in different buildings on contiguous property, provided such buildings are occupied solely by one end user. Foyers, hallways and other space provided for the common use of all occupants of a building are considered the premises of the operator of the building.

SERVICE CENTRAL OFFICE

The term "Service Central Office" denotes the central office from which local service is furnished.

SERVING WIRE CENTER

The term "Serving Wire Center" denotes the wire center from which the Customer designated premises would normally obtain dial tone from the network provider.

SHARING

The term "Sharing" denotes the use of an end user's telephone service or equipment on a shared cost (non-profit) basis.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

SHORTAGE OF FACILITIES OR EQUIPMENT

The term "Shortage of Facilities or Equipment" denotes a condition which occurs when the network provider does not have appropriate cable, switching capacity, bridging or, multiplexing equipment, etc., necessary to provide the Access Service requested by the Customer.

SPECIAL ACCESS CIRCUIT

The term "Special Access Circuit" denotes the physical pathway for electromagnetic transmission of information between a dedicated originating point and a dedicated terminating point.

SPECIAL ORDER

The term "Special Order" denotes an order for a Billing and Collection Service or an order for a Directory Assistance Service.

SUBTENDING END OFFICE OF AN ACCESS TANDEM

The term "Subtending End Office of an Access Tandem" denotes an end office that has final trunk group routing through that tandem.

SUSPENSION OF SERVICE

The term "Suspension of Service" denotes interruption of service in one or both directions.

TERMINATION CHARGE

The term "Termination Charge" denotes the portion of the Maximum Termination Liability that is applied as a nonrecurring charge when all services are discontinued prior to the expiration of the specified liability period.

TERMINATION OF SERVICE

The term "Termination of Service" denotes interruption of both incoming and outgoing service.

TOLL CALL

The term "Toll Call" denotes a telephone call to a station outside the end user's local calling area for which a specific charge applies.

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2 EXPLANATION OF TERMS

2.1 Certain terms used herein are defined as follows: (Cont'd)

TRANSMISSION PATH

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant typically used in the telecommunications industry.

TRUNK

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

TRUNK GROUP

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

TRUNK-SIDE CONNECTION

The term "Trunk-Side Connection" denotes the connection of a transmission path to the trunk side of a network provider switching system.

TWO-POINT LINES

The term "Two-Point Lines" denotes lines which have one originating and one terminating point.

UNIFORM SERVICE ORDER CODE (USOC)

The term "Uniform Service Order Code" denotes a three or five character alphabetic, numeric, or an alphanumeric code that identifies a specific item of service or equipment. Uniform Service Order Codes are used in the Telephone Company's billing system to generate recurring rates and nonrecurring charges.

V AND H COORDINATES METHOD

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical (V) and horizontal (H) coordinates of the two points.

WIRE CENTER

The term "Wire Center" denotes a building in which one or more central offices, used for the provision of network provider services, are located.

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