

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 2 - TELEPHONE
Competitive Local Exchange Carrier Service
Effective Date: May 17, 2021

Section 4
Leaf 1
Revision: 0
Superseding Revision:

4. CONTRACTUAL SERVICE AGREEMENTS

4.1 CENTURYLINK TOTAL ADVANTAGE (CTA)

A. General Description

As applied in this Tariff, CenturyLink Total Advantage is a suite of intraexchange business communications services offering flat rates based on term and minimum usage commitments. CenturyLink Total Advantage is designed for new businesses with monthly revenue between \$500.00 to \$75,000.00 or annual revenue between \$12,000.00 to \$900,000.00 of Contributory and Discount Eligible Services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments in a Service Agreement negotiated on an individual case basis.

B. Rates, Terms, and Conditions

CenturyLink Total Advantage intraexchange services are governed by the same rates, terms, and conditions contained in the CenturyLink Communications, LLC d/b/a Lumen Technologies Group New York Tariff No. 1, for Interexchange Telecommunications Services.

NY2021-04

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4.2 CENTURYLINK LOYAL ADVANTAGE (CLA)

A. General Description

As applied in this Tariff, CenturyLink Loyal Advantage is a suite of intraexchange communications services designed for government agencies offering rates based on term commitments. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments in a Service Agreement negotiated on an individual case basis.

B. Rates, Terms, and Conditions

CenturyLink Loyal Advantage intraexchange services are governed by the same rates, terms, and conditions contained in the CenturyLink Communications, LLC d/b/a Lumen Technologies Group New York Tariff No. 1, for Interexchange Telecommunications Services.

NY2021-04

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4.3 FEDERAL GOVERNMENT SERVICE AGREEMENTS

These contracts are for the use of all authorized Federal agencies; authorized Federal contractors; agency-sponsored universities and laboratories; and when authorized by law or regulation, state, local, and tribal Governments, and other organizations. All organizations listed in General Services Administration (GSA) Order ADM 4800.2E (as updated) are eligible.

A. Networx Universal Services

The services provided under the Networx Universal contractual agreement, as well as the rates and charges for those services, are set forth in the contract found at the following URL link:

<http://www.centurylink.com/business/networx/about/pricing.html>

B. Business Voice Services

1. In addition to the local Business Voice Services offering established and agreed to in these contractual agreements, Business Voice Local Service Access Arrangements can be purchased on a standalone basis or in combination with one or any combination of available features.
2. The rates, terms and conditions for these Business Voice Local Service offerings will be established on an individual case basis.
 - a. Access Arrangements
 - Individual Flat Rate Lines
 - Private Branch Exchange (PBX) Trunks
 - Integrated Services Digital Network Basic Rate Interfaces (ISDN BRI)
 - ISDN Primary Rate Interfaces (ISDN PRI)
 - Digital T-1

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B. Business Voice Services (Cont'd)

b. Features

- Call Forwarding - Busy Line
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding - Don't Answer
- Call Forwarding - Variable
- Call Transfer
- Call Waiting
- Caller Identification Blocking
- Caller Identification - Number or Caller Identification - Name and Number
- Hunting (Series or Multi-Line)
- Remote Access Forwarding
- Speed Calling - 8 Number
- Three-Way Calling
- one basic directory listing in business white pages and/or yellow pages per service location
- Voice-Mail with Message Notification

c. Additional ISDN PRI Features and Capabilities

- Clear Channel
- T1/PRI Reconfiguration
- System Intercommunication Service
- Network Ring Again
- Network Name Display
- Circuit-Switched Data Connection
- 2B Channel Transfer
- ISDN Calling Name Delivery
- ISDN Redirecting Number Delivery

C. Networx Enterprise Services

The services provided under the Networx Enterprise contractual agreement, as well as the rates and charges for those services, are set forth in the contract found at the following URL link:

<http://www.centurylink.com/business/networx/about/pricing.html>

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