

Frontier Telephone of Rochester, Inc.
PSC. No. 6 – Telephone
Effective Date: 11/16/2020

Section 0
Leaf: 1
Revision: 0
Superseding Revision:

FRONTIER TELEPHONE OF ROCHESTER, INC.

PSC. NO. 6 - TELEPHONE

RETAIL TARIFF

APPLICABLE IN

ALL TERRITORY SERVED BY THIS COMPANY

IN THE COUNTIES OF:

ALLEGHANY	ORLEANS
GENESEE	STEUBEN
LIVINGSTON	WAYNE
MONROE	WYOMING
ONTARIO	YATES

Frontier Telephone of Rochester, Inc. PSC. No. 6 - Telephone Tariff supersedes Frontier Telephone of Rochester, Inc. PSC. No. 2 – Telephone Tariff in its entirety.

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CONTACTING THE COMPANY WITH A COMPLAINT

In the case of a dispute between the Customer and the Company, please contact the Company by phone, email or mail.

- Email: Consumer.affairs@ftr.com or,
- By Phone:

Customer Service
1-800-426-6404 Consumer Relations Line or,
- By Mail:

Frontier Communications
Attn: Consumer Relations
P. O. Box 5166
Tampa, FL 33675

CONTACTING THE PUBLIC SERVICE COMMISSION

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York DPS by phone, online or by mail.

- Online: <http://www.dps.ny.gov/complaints> or,
- By Phone:

Helpline (for complaints/inquiries):
1-800-342-3377 for Continental United States (M-F 8:30 am – 4:00 pm): or,
1-800-662-1220 for Hearing/Speech Impaired: TDD or,
518-472-8502 for fax
- By Mail:

NYS Department of Public Service
Office of Consumer Services, 4th Floor
3 Empire State Plaza
Albany, NY 12223-1350

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EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase
- (M) - To signify matter relocated without change
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (T) - To signify change in text but no change in rate or regulation
- (Z) - To signify a correction

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REFERENCES TO THE RETAIL CATALOG

General Rules and Regulations for the following services may be found in the Frontier Telephone of Rochester, Inc., Retail Catalog, Section 2 on Frontier's website at:

<http://carrier.frontiercorp.com/crtf/tariffs/index.cfm?fuseaction=local&sctnID=6&stateID=NY>

Retail Catalog

Section

Title

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(D)

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