

Securus Technologies, LLC  
PSC No: 1 Communications  
Effective Date: 10/26/2021

Section: 1 Leaf: 1  
Revision: 2  
Superseding Revision: 1

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## 1.0 DEFINITIONS

For purpose of this tariff, the following definitions will apply:

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls.

Authorization Code – A pre-defined series of numbers to be dialed by the Inmate User or Authorized User upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided.

Authorized Fee – A government authorized, but discretionary, fee which Securus must remit to a federal, state, or local government, and which Securus is permitted, but not required, to pass through to Consumers. An Authorized Fee may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule, or regulation.

Authorized User – A person who is authorized by the Confinement Facility to be connected to and utilize the Company's services under the terms and regulations of this tariff.

Automated Payment Fees – Credit card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk.

Average Daily Population (ADP) - The sum of all Inmates in a facility for each day of the preceding calendar divided by the number of days in the year. (N)  
(N)

Called Station – The terminating point (i.e. called number) for a call.

Collect Calls – A call which is charged to the Called Station with the approval of an End User who accepts the call at the Called Station by a key-entered positive response.

Commission – Used throughout this tariff to mean the Public Service Commission of New York.

Common Carrier – A company or entity providing telecommunications services to the public.

Company – Securus Technologies, LLC

Confinement Facility or Correctional Facility – Used throughout this tariff to refer to any place designated by law for the confinement of persons held in custody under process of law, under lawful arrest or under mental treatment, including a facility for the detention of juveniles. A Jail or a Prison.

Consumer - The party paying a Provider of Inmate Calling Services. (T)

End User – The person, individual, corporation, or other entity whose telephone number is called by the Inmate User. Other than for Prepaid Service calls, the End User accepts responsibility for payment of the charges for use of the Company's services.

Inmate – A person detained at a Jail or Prison, regardless of the duration of the detention.

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Inmate Operator Assisted Service – An automated system which prompts the call originator and the End User on how to complete a call, without the use of a live operator.

Inmate User – A person incarcerated in a facility serviced by the Company who is authorized by the Confinement Facility to be connected to and utilize the Company’s services under the terms and regulations of this tariff.

Jail – A facility of a local, state, or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; or (3) post-conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Local Access and Transport Area (LATA) – The term “Local Access and Transport Area” denotes a geographical area established by the US District Court for the District of Columbia in Civil Action No. 82-0192

Mandatory Tax or Mandatory Fee - A fee that Securus is required to collect directly from Consumers, and remit to federal, state, or local governments. A Mandatory Tax or Fee that is passed through to a Consumer may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule or regulation.

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Measured Charge – A charge assessed on a per-minute basis in calculating the charges for a completed call. Measured charges are specified as a rate per minute which applies to each minute, with fractional minutes of use counted as one full minute.

Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Pay Telephone – Any pay station instrument through which the Company’s services may be accessed.

Prepaid Balance – A balance that is established with an initial payment by an Inmate User or Authorized User for Prepaid Service. Charges are deducted from the Prepaid Balance on a per minute, real time basis.

Prepaid Card – A card issued by the Company which provides the Inmate User or Authorized User with a Prepaid Balance, an Authorization Code and instruction for accessing the Company’s services. The Inmate User or Authorized User purchases usage on a set prepaid basis.

Prepaid Debit Account – An account that is established with an initial payment either by an Inmate User or the End User for Prepaid Service. Users are provided with a Prepaid Balance, Authorization Code, and instruction for accessing the Company’s services.

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Prepaid Service – A service whereby the Inmate User or End User accepts responsibility for payment of the charges in advance of the use of the Company’s service. Service is accessed via a toll-free access number or other access dialing sequence.

Prison – A facility operated by a territorial, state, or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which most inmates are post-conviction or are committed to confinement for sentences of longer than one year.

Site Commission – Any form of monetary payment, in-kind payment, gift, exchange of services or goods, fee, technology allowance, or product that Securus may pay, give, donate, or otherwise provide to an entity that operates a correctional institution, an entity with which Securus enters into an agreement to provide ICS, a governmental agency that oversees a correctional facility, the city, county, or state where a facility is located, or an agent of any such facility.

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Subscriber – The Confinement Facilities to which the Company provides the services specified in this tariff.

Telecommunications – The transmission of a voice communication or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communication.