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Metropolitan Telecommunications d/b/a MetTel Section: 3 Leaf: 1 P.S.C. No. 4 – Telephone Revision: 0 Effective Date: January 15, 2022 Superseding Revision:

SECTION 3 – BASIC LOCAL EXCHANGE SERVICE

A. General

Basic Local Exchange Service provides customers with a connection to the Company's switching network which enables the customer to:

- 1. Place and receive calls from other stations on the public switched telephone network;
- 2. Access the Company's local calling service;
- Access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 8YY NPA; and access 911 service for emergency calling; and
- 4. Access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 8YY service from such provider or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX).

B. Flat Rate Service

Flat Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Service to points within the primary and/or local calling area is included in the charge for Flat Rate Service. Primary and/or local calling areas are as specified in Section 4.

C. Message Rate Service

Message Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the region are charged on a per call basis for completed calls during the billing. Regions are as specified in Section 4.

D. Measured Rate Service

Issued by:

Measured Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the region charged on a per minute basis for completed calls during the billing period. Regions are as specified in Section 4.

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