

Metropolitan Telecommunications d/b/a MetTel
P.S.C. No. 4 – Telephone
Effective Date: January 15, 2022

Section: 0 Leaf: 1
Revision: 0
Superseding Revision:

Metropolitan Telecommunications
d/b/a MetTel

GENERAL CUSTOMER SERVICES TARIFF
IN THE STATE OF NEW YORK
INCLUDING REGULATED RATES AND REGULATIONS

P.S.C. No. 4 supersedes P.S.C. No. 1 in its entirety. Certain services previously included in the P.S.C. No. 1 have been moved to MetTel's Product Guide.

Issued by: Andoni Economou, Chief Operating Officer and EVP
55 Water Street, Floor 32
New York, New York 10041

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CONTACTING THE PUBLIC SERVICE COMMISSION

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries):

1-800-342-3377 for Continental United States or,

1-800-662-1220 for Hearing/Speech Impaired: TDD or, 518-472-8502 for fax

2. Online: <http://www.dps.ny.gov/complaints.html> or,

3. By Mail:

NYS Department of Public Service Office of Consumer Services
3 Empire State Plaza Albany, NY 12223-1350

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- (C) to signify changed regulation.
- (D) to signify discontinued rate or regulation.
- (I) to signify increase to a rate or charge.
- (M) to signify matter relocated without change.
- (N) to signify new rate or regulation.
- (R) to signify reduced rate.
- (T) to signify a change in text but no change in rate or regulation.

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This Tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange telecommunications services provided by Metropolitan Telecommunications d/b/a MetTel to customers within the state of New York.

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