

FRONTIER TELEPHONE OF ROCHESTER, INC.
P.S.C. NO. 5 - TELEPHONE
Effective Date: 10/05/2020

Section 13
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Superseding Revision:

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

13 RATES

		Monthly Rate	
		<u>Residence</u>	<u>Business</u>
13.1 Cable Television Attachments to Utility Poles			
13.1.1	Wireless Facility Attachment	\$0.54/foot	\$0.54/foot
13.1.2	Pole Attachment for Cable Television Companies ¹ (per month, per Attachment)	N/A	\$0.54
¹ On an interim basis, these rates are applicable to all licensed telecommunication providers.			
13.2 Conduit Occupancy		\$0.065	\$0.065
13.3 High Electric Voltages			
13.3.1	HVP Shelves with AC Power Price is on a per slot	Monthly Rate <u>per slot</u>	
	1 year	\$182.69	
	2 year	\$174.38	
	3 year	\$166.08	
	5 year	\$149.47	

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13 RATES

13.4 Public Services

13.4.1 Enhanced Universal Emergency Telephone Number Service

Non-Recurring Charge

Non-Recurring Charge ("NRC") – Engineering ¹	\$.007701/TN record
NRC - New User Account Setup. Files delivered via Connect Enterprise. Fee includes 1 Secure Key Code Token per user account.	\$600.00
NRC - New User Account Setup. Files delivered via Connect Enterprise Setup Fee Only - Secure Key Code Token excluded as Customer already has existing token. Fee includes addition of service onto 1 existing token per user account.	\$425.00
NRC - New user account setup. Files delivered to Customer via existing NDM connection.	\$350.00
NRC - Additional Data Extract Profile Configuration, per profile	\$275.00

Recurring Charges

Monthly Rate

Full Extract delivered via Connect Enterprise or existing NDM connection, per file	\$325 total or \$.0020/record, whichever is higher
Delta TN Extract monthly Minimum Fee, delivered via Connect Enterprise or existing NDM connection	\$325 total or \$.0050/record, whichever is higher
Delta MSAG Extract monthly Minimum Fee, delivered via Connect Enterprise or existing NDM connection	\$325 total or \$.0050/record, whichever is higher
Full Extract per-extract fee, or Delta Extract monthly Minimum Fee, if delivered on a CD, per file	\$275
Optional	
Secure Key Code Token, OTFs, per token:	
Additional Token for a Subscriber	\$250.00
Additional service added to existing Token	\$75.00
Replacement of Token	\$150.00

¹ Customer is charged one-time fee equal to per record cost times number of TN records they "own".

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13 RATES

13.5 Links

	<u>Monthly Rate</u>
13.5.1 Flat Rate Residential (Bundled with port)	
Rate Group 2	\$15.23
Rate Group 3	\$15.63
Rate Group 4	\$16.03
Rate Group 5	\$16.63
Rate Group 6	\$17.37
Rate Group 7	\$18.15
Rate Group 8	\$18.89
Rate Group 9 (including EAS surcharge)	\$19.78
13.5.2 Flat Rate LATA-wide Residential (Bundled with port)	
All Rate Groups ¹	\$20.30 ²
13.5.3 Measured Rate Residential (Bundled with port)	\$13.82
13.5.4 Measured Rate Residential (Unbundled)	\$14.45
13.5.5 Basic Business Voice Grade	\$13.82
DID Analog Service	\$7.24
Coin Service	\$7.24
Analog PBX Service	\$7.24
2 Wire Analog Private Line (per month)	\$7.24
13.5.6 Centrex	<u>Rate</u>
1-10,000 Centrex Lines	
exchange access	\$0.67
intercommunication	\$6.07
10,001-20,000 Centrex Lines	
exchange access	\$0.60
intercommunication	\$5.39
20,001-30,000 Centrex Lines	
exchange access	\$0.56
intercommunication	\$4.99
30,001-40,000	
exchange access	\$0.51
intercommunication	\$4.59
40,000+Centrex Lines	
exchange access	\$0.47
intercommunication	\$4.27

¹ Relevant Incremental Cost.

² Issued in compliance with Case No. 07-C-0349, released December 18, 2009.

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13 RATES

13.5 Links (Cont'd)

	<u>Monthly Rate</u>	<u>Installation</u>	
13.5.7 4 Wire Analog Private Line	\$14.49		
13.5.8 ISDN Centrex ³			
36 months (0-2 miles)			
exchange access	\$1.29		
intercommunication	\$11.65		
36 months (over 2 miles)			
exchange access	\$1.49		
intercommunication	\$13.44		
60 months (0-2 miles)			
exchange access	\$1.20		
intercommunication	\$10.76		
60 months (over 2 miles)			
exchange access	\$1.39		
intercommunication	\$12.55		
84 months (0-2 miles)			
exchange access	\$1.09		
intercommunication	\$9.86		
84 months (over 2 miles)			
exchange access	\$1.29		
intercommunication	\$11.65		
ISDN BRI - Residence Flat - Grandfathered ^{1, 4}	\$14.86		(C)
ISDN BRI - Residence Message - Grandfathered ^{1, 4}	\$12.58		
ISDN BRI - Business Message - Grandfathered ^{2, 4}	\$12.58		(C)
APLUS - 2 Wire	\$12.58	\$59.76	

¹ As of January 27, 1997, this service is grandfathered. Only customers of record as of 1/27/97 may have this service.

² As of April 1, 1997, this service is grandfathered. Only customers of record as of 4/1/97 may have this service.

³ As of September 15, 1997, this service is grandfathered. Only customers of record as of 9/15/97 may have this service.

⁴ ISDN BRI is grandfathered and limited to existing customers at existing locations as of 03/28/2022. Moves, additions or changes will not be permitted.

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13 RATES

13.5 Links (Cont'd)

13.5.9 ISDN Flat Rate Residence/ Single Circuit Switched Data Service Package (bundled with link) Includes ¹: Included in Link Rates Section 13.2 (Rates)

- ISDN Flat Rate Residence Service
- Multipoint Service
- One Alternate Circuit Switched Voice/Circuit Switched Data Channel
- Display Feature
- Up to 30 hours of Circuit Switched Data Usage

13.5.10 ISDN Flat Rate Residence/Dual Circuit Switched Data Package (bundled with link) includes ¹: Included in Link Rates Section 13.2 (Rates)

- ISDN Flat Rate Residence Service
- Multipoint Service
- Two Alternate Circuit Switched Voice/Circuit Switched Data Channels
- Display Feature
- Up to 30 hours of Circuit Switched Data Usage

13.5.11 Residential ISDN - (Bundled with Port)

Package Includes:

- Flat Rate Voice Calls
- Multipoint Service
- Two Alternate Circuit Switched Voice/Circuit Switched Data Channels
- Display Feature

<u>ISDN Options</u> ¹ (based on Circuit Switched Data (CSD) Usage)	<u>Monthly Rate</u>	
	<u>Urban</u>	<u>Rural</u>
Metered - CSD	\$41.46	\$91.46
50 Free Hours of CSD	\$58.06	\$108.06
100 Free Hours of CSD	\$74.66	\$124.66
250 Free Hours of CSD	\$91.26	\$141.26
500 Free Hours of CSD	\$107.86	\$157.86

¹ As of January 27, 1997, this service is grandfathered. Only customers of record as of 1/27/97 may have this service.

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13 RATES

13.5 Links (Cont'd)

13.5.12 Corporate Work-at-Home - (Bundled with Port)

Package Includes:

- Flat Rate Voice Calls
- Multipoint Service
- Two Alternate Circuit Switched Voice/Circuit Switched Data Channels
- Display Feature

	Monthly Contract Rate		
	<u>3 Year</u>	<u>2 Year</u>	<u>1 Year</u>
<u>ISDN Options</u>			
(based on Circuit Switched Data (CSD) Usage)			
Metered - CSD	\$33.16	\$37.31	\$41.46
50 Free Hours of CSD	\$49.76	\$53.91	\$58.06
100 Free Hours of CSD	\$66.36	\$70.51	\$74.66
250 Free Hours of CSD	\$82.96	\$87.11	\$91.26
500 Free Hours of CSD	\$99.56	\$103.71	\$107.86

13.5.13 Business ISDN - Basic (Urban)

Package Includes:

- Multipoint Service
- Two Alternate Circuit Switched Voice/Circuit Switched Data Channels
- Display Feature
- Voice calls charged at metered rates outlined in Section 13, Rates.

	Monthly Contract Rate		
	<u>3 Year</u>	<u>2 Year</u>	<u>1 Year</u>
<u>ISDN Options</u>			
(based on Circuit Switched Data (CSD) Usage)			
Metered - CSD	\$24.87	\$29.02	\$33.17
50 Free Hours of CSD	\$41.48	\$45.63	\$49.78
100 Free Hours of CSD	\$58.09	\$62.24	\$66.39
250 Free Hours of CSD	\$74.69	\$78.85	\$83.00
500 Free Hours of CSD	\$91.30	\$95.45	\$99.61

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13 RATES

13.5 Links (Cont'd)

13.5.14 Business ISDN - Basic (Rural)

Package Includes:

- Multipoint Service
- Two Alternate Circuit Switched Voice/Circuit Switched Data Channels
- Display Feature
- Voice calls charged at metered rates outlined in Section 13, Rates.

	Monthly Contract Rate		
	<u>3 Year</u>	<u>2 Year</u>	<u>1 Year</u>
<u>ISDN Options</u> (based on Circuit Switched Data (CSD) Usage)			
Metered - CSD	\$70.54	\$74.69	\$78.85
50 Free Hours of CSD	\$87.15	\$91.30	\$95.45
100 Free Hours of CSD	\$103.76	\$107.91	\$12.06
250 Free Hours of CSD	\$120.37	\$124.52	\$28.67
500 Free Hours of CSD	\$136.97	\$141.13	\$45.28

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13 RATES

13.5 Links (Cont'd)

13.5.15 Bundled ISDN Centrex (Urban)

Package Includes:

- Multipoint Service
- Two Alternate Circuit Switched Voice/Circuit Switched Data Channels
- Display Feature
- Voice calls charged at metered rates outlined in Section 13, Rates.

	Monthly Rate - 3 Year Term	
	<u>Inter Communication</u>	<u>Exchange Access</u>
<u>ISDN Options.</u>		
(based on Circuit Switched Data (CSD) Usage)		
Metered - CSD	\$22.38	\$2.49
50 Free Hours of CSD	\$37.33	\$4.15
100 Free Hours of CSD	\$52.28	\$5.81
250 Free Hours of CSD	\$67.23	\$7.47
500 Free Hours of CSD	\$82.17	\$9.13

Package Includes:

- Multipoint Service
- Two Alternate Circuit Switched Voice/Circuit Switched Data Channels
- Display Feature
- Voice calls charged at metered rates outlined in Section 13, Rates.

	Monthly Rate - 3 Year Term	
	<u>Inter Communication</u>	<u>Exchange Access</u>
<u>ISDN Options</u>		
(based on Circuit Switched Data (CSD) Usage)		
Metered - CSD	\$63.49	\$7.05
50 Free Hours of CSD	\$78.44	\$8.72
100 Free Hours of CSD	\$93.38	\$10.38
250 Free Hours of CSD	\$108.33	\$12.04
500 Free Hours of CSD	\$123.28	\$13.70

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13 RATES

13.5 Links (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
13.5.16 Low Speed Digital Private Line, each link	\$67.95	
2.4 kbps (per quarter mile)	\$3.91	
4.8 kbps (per quarter mile)	\$4.44	
9.6 kbps (per quarter mile)	\$5.03	
19.2 kbps (per quarter mile)	\$5.82	
56 kbps (per quarter mile)	\$6.21	
13.5.17 DS-1 (TPLUS, 1.544 Mbps, Digital PBX, Digital DID, ISDN-PRI), each link	\$385.72	
60 months (per quarter mile)		\$23.17
36 months (per quarter mile)		\$28.33
12 months (per quarter mile)		\$35.34
Month to Month (per quarter mile)		\$42.40
13.5.18 DS-3 (45 Mbps), each link	\$518.75	
60 months (per quarter mile)		\$129.48
36 months (p per quarter mile)		\$199.20
18 months (per quarter mile)		\$323.70
Month to Month (per quarter mile)		\$388.44
13.5.19 SONET		
a. SONET 55.520 Mbps (OC-3) Link		<u>Monthly Rate per ¼ airline mile</u>
12 Month plan		\$65.00
24 Month plan		\$55.00
36 Month plan		\$50.00
60 Month plan		\$45.00
b. SONET 622.080 Mbps (OC-12) Link		
12 Month plan		\$65.00
24 Month plan		\$55.00
6 Month plan		\$50.00
60 Month plan		\$45.00
c. SONET 622.080 Mbps (OC-48) Link		
12 Month plan		\$65.00
24 Month plan		\$55.00
36 Month plan		\$50.00
60 Month Plan		\$45.00

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13 RATES

13.5 Links (Cont'd)

13.5.20 Student Centrex

	<u>Nonrecurring Charge</u>	
Deloading Charge for Removal of Loads, per loop	\$1,140.00	
Charge to Condition Links for Compatibility with Data Modems, per link	\$247.00	
	<u>Peak (9/1 - 5/31)</u> <u>Monthly Rate</u>	<u>Off-Peak (6/1 - 8/31)</u> <u>Monthly Rate</u>
5 Year Minimum Commitment		
1 - 299 Lines		
exchange access	\$.93	\$0.35
intercommunication	\$8.42	\$3.16
Over 299 Lines		
exchange access	\$0.65	\$0.24
intercommunication	\$5.84	\$2.19
8 Year Minimum Commitment		
1 - 299 Lines		
exchange access	\$0.83	\$0.29
intercommunication	\$7.49	\$2.63
Over 299 Lines		
exchange access	\$0.58	\$0.20
intercommunication	\$5.21	\$1.83

13.5.21 Fractional DS-1 Service

	<u>Monthly Rate</u>
128 Kbps	\$50.59
192 Kbps	\$50.59
256 Kbps	\$50.59
320 Kbps	\$50.59
384 Kbps	\$50.59

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13 RATES

13.5 Links (Cont'd)

Nonrecurring Charge

13.5.22 Deloading Charge for Removal of Loads	\$1,140.00
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A nonrecurring de-loading charge per loop will apply for situation in which a customer requests the removal of loads from 2 or 4 wire links that are not included as part of the Telephone Company's Advanced Private Line User Service (APLUS), Low Speed Digital Service (LSDS), Integrated Services Digital Network (ISDN) or DS-1 or DS-3.

13.5.23 Charge to Condition Links for Compatibility with Data Modems	\$247.00
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A nonrecurring charge per link will apply for situations in which conditioning must be performed to allow compatibility with data modems. Transmission rates exceeding 4800 baud are not guaranteed for this service.

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13 RATES

13.6 Ports

Monthly Rate

13.6.1 Flat Rate Residential (Bundled with Link)

Rate Group 2	Included in link rate
Rate Group 3	Included in link rate
Rate Group 4	Included in link rate
Rate Group 5	Included in link rate
Rate Group 6	Included in link rate
Rate Group 7	Included in link rate
Rate Group 8	Included in link rate
Rate Group 9 (including EAS surcharge)	Included in link rate

13.6.2 Flat Rate LATA-wide Residential (Bundled with Link)

All Rate Groups	Included in link rate
Rate Group 2	Included in link rate
Rate Group 3	Included in link rate
Rate Group 4	Included in link rate
Rate Group 5	Included in link rate
Rate Group 6	Included in link rate
Rate Group 7	Included in link rate
Rate Group 8	Included in link rate
Rate Group 9 (including EAS surcharge)	Included in link rate

13.6.3 Measured Rate Residential (Bundled with Link)

Included with Link

13.6.4 Measured Rate Residential (Unbundled)

\$2.48

13.6.5 Measured Rate Business (includes Premium Voice Grade)

\$2.48

Basic Coin Line	\$2.48
COCOT Enforcement Fund Fee	\$0.25
Analog PBX Service	\$4.21
Ground Start Port ¹	\$2.82

¹ With a Ground Start Port both the Analog PBX Service and the Ground Start Port apply.

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13 RATES

13.6 Ports (Cont'd)

13.6.6 Centrex	<u>Monthly Rate</u>
1-10,000 Centrex Lines	
exchange access	\$0.45
intercommunication	\$4.05
10,001-20,000 Centrex Lines	
exchange access	\$0.40
intercommunication	\$3.59
20,001-30,000 Centrex Lines	
exchange access	\$0.37
intercommunication	\$3.33
30,001-40,000	
exchange access	\$0.34
intercommunication	\$3.06
40,000+Centrex Lines	
exchange access	\$0.32
intercommunication	\$2.84

13.6.7 ISDN

ISDN BRI - Residence Flat (voice only is flat) – Grandfathered ¹	\$10.05	(C)
ISDN BRI - Residence Message – Grandfathered ¹	\$8.50	
ISDN BRI - Business Message – Grandfathered ¹	\$8.50	(C)

	<u>Monthly Rate</u>	
	<u>Peak (9/1 - 5/31)</u>	<u>Off-Peak (6/1 - 8/31)</u>
13.6.8 FX Transport	\$37.31	\$37.31
13.6.9 Field Repeater	\$37.31	\$37.31

¹ ISDN BRI is grandfathered and limited to existing customers at existing locations as of 03/28/2022. Moves, additions or changes will not be permitted.

(N)
(N)

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13 RATES

13.6 Ports (Cont'd)

	<u>Monthly Rate</u>	
13.6.10 ISDN Flat Rate Residence/Single Circuit Switched Data Package (bundled with port)	\$33.16	
13.6.11 ISDN Flat Rate Residence/Dual Circuit Switched Data Package (bundled with port)	\$41.46	
13.6.12 Residential ISDN - Basic (Bundled with Link)	Included in Link Rate Section 13, Rates	
13.6.13 Corporate Work-at-Home (Bundled with Link)	Included in Link Rate Section 13, Rates	
13.6.14 Business ISDN - Basic (Urban)	Included in Link Rate Section 13, Rates	
13.6.15 Business ISDN - Basic (Rural)	Included in Link Rate Section 13, Rates	
13.6.16 ISDN-Centrex	Included in Link Rate Section 13, Rates	
	<u>Monthly Rate</u>	<u>Installation Charge</u>
13.6.17 Analog Direct Inward Dial (DID) Service		
(60 month)	\$26.62	
(36 month)	\$37.41	
13.6.18 Digital DID Service (36 month)	\$404.79	\$622.50
13.6.19 Intelligent Coin Line	\$19.43	
13.6.20 Signal Switching 7 (SS7)	\$1,500.00	

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13 RATES

13.6 Ports (Cont'd)

13.6.21 Student Centrex

	Monthly Rate	
	<u>Peak (9/1 - 5/31)</u>	<u>Off-Peak (6/1 - 8/31)</u>
5 Year Minimum Commitment		
1 - 299 Lines (per month)		
exchange access	\$0.63	\$0.24
intercommunication	\$5.70	\$2.14
Over 299 Lines (per month)		
exchange access	\$0.44	\$0.17
intercommunication	\$3.96	\$1.48
8 Year Minimum Commitment		
1 - 299 Lines (per month)		
exchange access	\$0.56	\$0.20
intercommunication	\$5.06	\$1.77
Over 299 Lines (per month)		
exchange access	\$0.39	\$0.14
intercommunication	\$3.52	\$1.23

13.6.22 Features Associated with Ports

a. Rearrangement Charge for Direct Inward Dial	\$150.00/rearrangement
	<u>Monthly Rate</u>
b. Direct Inward Dial Station Numbers (each group of 100 or less)	\$11.71

13.6.23 Primary Rate Interface (PRI) Service

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
ISDN PRI Port with Calling Line Identification		
1 Year Term	\$750.00	\$700.00
3 Year Term	\$655.00	\$525.00
5 Year Term	\$585.00	\$350.00
7 Year Term	\$545.00	\$0.00
Change to Call-By-Call Service Selection or Dedicated Service Access features (in addition to Basic Order Charge)		\$150.00

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13 RATES

13.6 Ports (Cont'd)

13.6.24 Frame Relay Service (FRS) - Grandfathered ^{1, 2}	<u>Monthly Rate</u>	(C)
Frame Relay Port - 64 Kbps		
1 Year Term	\$63.00	
3 Year Term	\$52.00	
5 Year Term	\$40.00	
Frame Relay Port - 128 Kbps		
1 Year Term	\$122.00	
3 Year Term	\$104.00	
5 Year Term	\$80.00	
Frame Relay Port - 192 Kbps		
1 Year Term	\$187.00	
3 Year Term	\$160.00	
5 Year Term	\$123.00	
Frame Relay Port - 256 Kbps		
1 Year Term	\$223.00	
3 Year Term	\$192.00	
5 Year Term	\$150.00	
Frame Relay Port - 320 Kbps		
1 Year Term	\$280.00	
3 Year Term	\$242.00	
5 Year Term	\$187.00	
Frame Relay Port - 384 Kbps		
1 Year Term	\$335.00	
3 Year Term	\$293.00	
5 Year Term	\$225.00	
Frame Relay Port - 1.544 Mbps		
1 Year Term	\$553.00	
3 Year Term	\$490.00	
5 Year Term	\$380.00	
Frame Relay Port - 1.544 Channelized		
1 Year Term	1,023.00	
3 Year Term	\$946.00	
5 Year Term	\$744.00	
Frame Relay PVC	\$6.00	

¹ As of January 1, 1998, this service is grandfathered. Only customers of record as of 1/1/98 may order this service.

² Effective June 12, 2022, Frontier will no longer support Moves, Adds or Changes nor new installations for [Frame Relay] Service. Upon service term expiration, this service will transition to a Month-to-Month service arrangement.

(N)
|
(N)

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13 RATES

13.6 Ports (Cont'd)

13.6.25 Tie Line Terminations	<u>Monthly Rate</u>
Analog (Dial) Termination, each	\$28.10
Digital Termination, each (no contract)	\$404.79
Contracted Rates:	
1 year	\$390.10
3 years	\$348.60
5 years	\$327.85
7 years	\$316.23
13.6.26 Coin Functionality	\$1.74
13.6.27 Telecommunications Service Priority	<u>Nonrecurring Charge</u>
Initial Service Charge, per port ¹	\$79.00
Change in TSP Priority Code	Record Order Charge
13.6.28 Critical Facilities Administration Service, per circuit	\$47.61
13.6.29 Toll Substitute Services Charge, per line	<u>Monthly Rate</u>
Off Network Access Lines	\$31.07
Data Access Lines	\$74.49
Foreign Exchange	\$50.60
Tie Lines and off Premise Extensions	\$5.18
ICOFX and Intracompany FX	\$3.78
13.6.30 Common Equipment Charges	<u>Rate</u>
1 - 10 lines in terminal group	\$8.30 / group
11 - 21 lines in terminal group	\$0.83 / line
21+ lines in terminal group	\$17.74 / group

¹ This charge applies in addition to all standard installation and service connection charges.

Note: There may be additional labor charges that may be assessed if the customer invokes installation or restoration priority and the Telephone Company must utilize additional labor outside of normal business hours.

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13 RATES

13.7 Channel Connections

	<u>Monthly Rate</u>	
13.7.1 2 Wire Analog Channel	\$11.45	
13.7.2 4 Wire Analog Channel	\$22.89	
13.7.3 APLUS Channel (per month)		
a. APLUS Channel (per month)		
DS1 CC	\$100.27	
DTU CC (up to 64 kbps)	\$31.28	
DSU CC (4 wire term)	\$46.15	
Analog CC (2 or 4 wire term)	\$25.13	
b. Low Speed Digital Channel		
	<u>Monthly Rate</u>	
	<u>CO Term</u>	<u>Node Term</u>
Installation	\$12.68	\$12.68
2.4 Kbps	\$24.06	\$14.59
4.8 Kbps	\$28.77	\$17.85
9.6 Kbps	\$32.59	\$20.21
19.2 Kbps	\$39.14	\$23.32
56 Kbps	\$42.59	\$24.83
	<u>Monthly Rate</u>	<u>Installation Charge</u>
c. DS-1 (TPLUS) Digital Channel		
Installation, each Channel Connection	\$143.93	
60 months	\$120.30	
36 months	\$144.11	
12 months	\$221.44	
Month to Month	\$240.60	
d. DS-3 Digital Channel		
Installation, each Channel Connection	\$193.56	
60 months	\$709.65	
36 months	\$788.50	
18 months	\$933.75	
Month to Month	\$1,099.96	
e. Fractional DS-1 Service		
128 Kbps	\$62.04	
192 Kbps	\$66.82	
256 Kbps	\$71.59	
320 Kbps	\$76.36	
384 Kbps	\$81.13	

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13 RATES

13.7 Channel Connections (Cont'd)

13.7.4 Features Associated with Channel Connections

- a. Route Diversity for DS-1 with Automatic Protection Switching (Available if Channel Connections, Link and Channel Mileage Termination are purchased from the Telephone Company)

Monthly Rate

36 or 60 months

1. Alternate Entrance

- | | |
|--|---------|
| a. Fixed Charge | \$54.68 |
| b. Each Airline Quarter Mile or Fraction Thereof | \$58.10 |

2. Same Entrance

- | | |
|--|---------|
| a. Fixed Charge | \$54.68 |
| b. Each Airline Quarter Mile or Fraction Thereof | \$32.28 |

12 months

1. Alternate Entrance

- | | |
|--|---------|
| a. Fixed Charge | \$60.92 |
| b. Each Airline Quarter Mile or Fraction Thereof | \$72.46 |

2. Same Entrance

- | | |
|--|---------|
| a. Fixed Charge | \$60.92 |
| b. Each Airline Quarter Mile or Fraction Thereof | \$32.28 |

	<u>Monthly Rate</u>	<u>Installation Charge</u>
b. Bridging for Low Speed Digital Service	\$11.71	\$24.90
c. Secondary Channel for Low Speed Digital Service	\$14.61	\$24.90
d. Channel Conversion for DS-1		
1. Voice Grade each	\$217.79	\$337.81
2. Digital Data, each Channel #	\$24.90	
e. Clear Channel Capability	N/A	\$394.25

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13 RATES

13.7 Channel Connections (Cont'd)

13.7.4 Features Associated with Channel Connections (Cont'd)

- f. Route Diversity for DS-3 with Automatic Protection Switching (Available if Channel Connections, Link and Channel Mileage Termination are purchased from the Telephone Company)

Monthly Rate Fixed

36 months

- | | |
|-----------------------|----------|
| 1. Alternate Entrance | \$674.79 |
| 2. Same Entrance | \$415.00 |

18 months

- | | |
|-----------------------|----------|
| 1. Alternate Entrance | \$753.64 |
| 2. Same Entrance | \$498.00 |

- g. Channel Conversion (DS-3 to DS-1 Multiplexing)
- | | <u>Monthly Rate</u> | <u>Installation Charge</u> |
|--|---------------------|----------------------------|
|--|---------------------|----------------------------|

<u>Each System</u>		\$1,992.00
--------------------	--	------------

36 months	\$531.20
18 months	\$864.86
Month to Month	\$1062.40

- h. DTU Network Extension for APLUS
- | | <u>Monthly Rate</u> | <u>Per Airline Quarter mile, or fraction thereof</u> |
|---------------------------------------|---------------------|--|
| 1. First DTU CO Port | \$36.34 | \$2.16 |
| 2. Second DTU CO Port (same facility) | \$4.84 | \$0.61 |

- i. Optional Features for APLUS

- | | |
|---|--------|
| 1. Bridging (per two or four wire loop termination) | \$7.13 |
| 2. Sub-rate Multiplexing (per Sub-rate channel) | \$4.51 |

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13 RATES

13.7 Channel Connections (Cont'd)

	<u>Monthly Rate</u>	<u>Installation Charge</u> Each interoffice
13.7.5 Channel Mileage Termination:		
a. DS-1 (TPLUS, 1.544 Mbps)	\$89.33	\$46.08
b. Low Speed Digital	\$0.00	
c. APLUS	\$0.00	
d. Local 2 Wire Analog	\$0.00	
e. Local 4 Wire Analog	\$0.00	
f. DS-3 (45 Mbps)	\$647.40	
Installation, each interoffice	\$61.94	
g. DACs DS-1 Termination	\$138.07	
Installation for DS-1 Termination	\$60.12	
h. DACs DS-0 Channel Connection	\$5.76	
Installation for DS-0 Cross Connection	\$86.21	
i. FX Terminal Charge	\$5.95	
13.7.6 Channel Mileage Facility: (per mile)		
a. DS-1 (TPLUS, 1.544 Mbps)	\$0.00	
b. Low Speed Digital		\$8.11
2.4 Kbps	\$4.32	
4.8 Kbps	\$5.04	
9.6 Kbps	\$5.17	
19.2 Kbps	\$6.01	
56 Kbps	\$6.33	
c. APLUS	\$0.61	
d. Local 2 Wire Analog	\$2.35	
e. Local 4 Wire Analog	\$2.35	
f. DS-3 (45 Mbps)	\$0.00	
g. FX Service (minimum \$10.60)	\$2.35	
h. DACs per DS0	\$1.90	
i. FX Service - adjacent central office district	\$2.54	
outside local calling area of the normal central office		

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13 RATES

13.7 Channel Connections (Cont'd)

13.7.6 Channel Mileage Facility: (per mile) (Cont'd)

	<u>Monthly Rate</u>
j. Intercompany FX Service - from central office within local calling area of the serving the Telephone Company's central office (subscriber is located in connecting company CO district).	\$5.44
k. Intercompany FX Service - from central office outside local calling area of the connecting company central office (subscriber is located in the Telephone Company's CO district).	\$8.20
l. Intercompany FX Service - from central office within local calling area of the connecting company central office (subscriber is located in the Telephone Company's CO district).	\$5.44
Added charge per month applies for each individual line, auxiliary line or PBX trunk.	\$1.61

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13 RATES

13.8 Usage

	Rate	
	<u>Per Call</u>	<u>Per Minute</u>
13.8.1 Switching		
One Minute Call - Peak	\$0.03154	
Two Minute Call - Peak	\$0.0265	
Three Minute Call - Peak	\$0.03278	
Additional Minute of Use - Peak		\$0.018
One Minute Call - Off-Peak	\$0.03154	
Two Minute Call - Off-peak	\$0.02491	
Three Minute Call - Off-Peak	\$0.02616	
Additional Minute of Use - Off-Peak		\$0.011

13.8.2 Local Measured Service (LMS) - Plan II

Rate Period	
Day/Peak (Monday-Friday, except Holidays)	\$.029
Night and Holiday ¹ (Off-Peak)	\$.029

¹ Night and Holiday rates apply:

1. Nights - Monday-Friday 5:00 p.m. - 8:00 a.m.
2. Weekends from Friday 5:00 p.m. through Monday 8:00 a.m.
3. Holidays-Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (1st Monday in September), and Thanksgiving Day (4th Thursday in November). In case Christmas, New Years and Independence Day legal holidays fall on other than December 25, January 1 and July 4 respectively, night rates apply as provided above on such legal holidays.

Connections Charges, See Section 1, Paragraph L. A single connection charge is applicable per end user order for LMS Plan II.

	Monthly Rate	
	<u>Residence</u>	<u>Business</u>
13.8.3 Non-adjacent Extended Area Service Charge	\$1.04	\$1.04
13.8.4 High Volume Commission Plan (HVCP)	<u>Monthly Usage</u>	
Monthly Usage	Commission	
1,000,000 - 9,999,999	25%	
10,000,000 - 19,999,999	30%	
20,000,000 +	35%	

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13 RATES

13.9 Features and Miscellaneous Services

13.9.1 Custom Calling Features

	Monthly Rates		Pay Per Use	
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>
a. 3 Way Calling	\$7.47	\$7.27	\$2.49	\$2.49
b. Call Forward	\$7.27	\$7.06		
Call Forward Busy	\$7.06	\$7.06		
Call Forward No Answer	\$7.27	\$7.06		
Call Forward Busy/No Answer	\$7.27	\$7.06		
c. Call Forward Plus	\$7.27	\$7.06		
d. Call Forward - Fixed	\$7.27	\$7.06		
e. Call Forward Multipath Don't Answer ¹	\$7.27	\$7.06		
f. Custom Ring 1 ¹	\$3.90	\$5.44		
g. Custom Ring 2 ¹	\$3.11	\$3.82		
h. Speed Call 8*	\$2.62	\$3.28		
i. Speed Call 30	\$3.82	\$3.70		
j. Call Waiting/Cancel Call Waiting	\$7.68	\$8.10		
k. Call Waiting Whisper ¹	\$1.83	\$1.83		
l. Call Hold	\$1.96	\$2.59		
m. Call Transfer	\$4.15	\$5.44		
n. Distinctive Ringing	\$4.73	\$2.45		
o. Automatic Redial (Busy Redial)	\$5.40	\$5.80	\$2.49	\$2.49
p. Call Return	\$5.40	\$5.80	\$2.49	\$2.49
q. Call ID ²	\$7.06	\$7.89		
r. Call ID Plus Name	\$10.59	\$11.63		
s. Talking Caller ID	\$5.40	\$6.23		
t. Customer Originated Trace			\$5.40	\$5.81
u. Long Distance Alert Ring (LDA)	\$1.25	\$1.66		
v. Selective Call Forward	\$5.40	\$4.11		
w. Selective Call Acceptance	\$5.40	\$5.80		
x. Selective Call Rejection	\$5.40	\$5.80		
y. Multiple Simultaneous Call Forward	N/A	\$2.67		
z. Priority Call	\$5.40	\$5.80		
aa. Anonymous Call Rejection	\$3.74	\$5.40		

¹ This service is grandfathered.

² As of July 19, 1996, Call ID service is grandfathered. Only customers of record as of 7/19/96 may have this service.

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.2 Multiple Custom Calling Feature Discounts

- a. Custom Calling Features (non-usage sensitive) in service on each access line.

	Discount Percentage	
	<u>Residence</u>	<u>Business</u>
1. 2 Features on each access line	10%	10%
2. 3 or more Features on each access line	10%	10%

13.9.3 Feature Packages

These feature packages include custom calling features and inTeleFeatures at a special package rate.

	Monthly Rate	
	<u>Residence</u>	<u>Business</u>
a. Basic Max Pack	N/A	\$15.73
b. Max Pack	N/A	\$16.56
c. Frontier Freedom Pack - I ²	\$13.24	N/A
d. Frontier Freedom Pack - II ²	\$12.87	N/A
e. Frontier Freedom Family Pack ²	\$17.81	N/A
f. Frontier Freedom Plus Pack ²	\$16.23	N/A
g. Max Pack Plus	N/A	\$17.85
h. In-Touch Pack	\$7.68	\$10.33
i. Family Max Pack ³	\$14.07	N/A
j. Max Pack Plus ³	\$13.70	\$17.85
k. Max Pack ¹	\$12.41	N/A
l. Frontier Choices	\$12.52	\$12.52
m. Frontier Feature5 Package	N/A	\$9.92

¹ As of April 13, 1998, this service is grandfathered. Only customers of record as of 4/13/98 may have this service.

² Grandfathered as of May 11, 2019.

³ As of September 4, 1998, this service is grandfathered. Only customers of record as of 9/4/98 may have this service.

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

	Monthly Rate	
	<u>Residence</u>	<u>Business</u>
13.9.4 Remote Call Forwarding Service (per month)	\$24.08	\$24.91

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
13.9.5 Optional Features for Centrex		
Automatic Redial	\$0.79	
Call Return	\$0.79	
Remote Activation of Call Forwarding	\$0.79	
Call ID	\$4.11	
Call ID Plus Name	\$4.66	
6-Way Conference Calling	\$21.84	
Attendant Console Optional Feature Package, each console	\$64.26	\$314.21

	Monthly Rate	
	<u>ISDN Residence</u> Individual Message Rate Flat Rate	<u>ISDN Business</u> Message Rate
13.9.6 ISDN Service		
a. Basic Service Capabilities		
1. ISDN Service		
a. Circuit Switched Data only (64 kbps), each	\$1.66	\$1.66
b. Alternate Circuit Switched Voice/Circuit Switched Data (64 kbps), each	\$1.66	\$1.66
c. High Speed Packed Switched Data only (64 kbps), each	\$62.25	\$62.25
d. Low Speed Packet Switched Data only (9.6 kbps), each	\$4.15	\$4.15
e. Alternate Circuit Switched Voice/Packet Switched Data (64 kbps), each	\$62.25	\$62.25

2. ISDN Centrex Service

Refer to Links section

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.6 ISDN Service (Cont'd)

	Monthly Rate	
	<u>ISDN Residence</u> Individual Message Rate Flat Rate	<u>ISDN Business</u> Message Rate
b. Optional Features		
1. Enhanced Digital Telephone Service		
EDTS with up to		
10 Call Appearances/Features	\$1.66	\$1.66
20 Call Appearances/Features	\$2.49	\$2.49
30 Call Appearances/Features	\$2.91	\$2.91
40 Call Appearances/Features	\$3.32	\$3.32
50 Call Appearances/Features	\$3.74	\$3.74
Each Additional 10 Call Appearances/ Features	\$0.42	\$0.42
2. Display Service Optional Features, per primary directory number		
Basic Display Service	\$2.91	\$2.91
3. Packet Switching Service Optional Features		
Additional Virtual Circuits, each	\$1.25	\$1.25
Permanent Virtual Circuit, each	\$1.25	\$1.25
Closed User Groups, each user	\$.83	\$.83
Single and Multiple Hunt Group, each user	\$1.66	\$1.66
4. Miscellaneous Optional Features		
Additional Directory Numbers, each number above two	\$2.49	\$2.49
5. ISDN Centrex Optional Features		
Intercom, per Intercom Arrangement	\$.83	\$.83
Group Intercom, per group	\$1.66	\$1.66

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.6 ISDN Service (Cont'd)

c. Usage Charges

1. Circuit Switched Data

<u>Rate Period</u>	<u>First Minute (or fraction thereof)</u>	<u>Additional Minutes (or fraction thereof)</u>
	<u>ISDN Residence</u>	
	Individual Message Rate	
	Flat Rate	
Day (Monday-Friday, except Holidays)	\$0.025	\$0.025
Night and Holidays ¹	\$0.025	\$0.025
	<u>ISDN Business</u>	
	Message Rate	
Day (Monday-Friday, except Holidays)	\$0.025	\$0.025
Night and Holidays ¹	\$0.025	\$0.025

¹ Night and Holiday rates apply:

- Monday through Friday 5:00 PM - 7:59 AM.
- Weekends from Friday 5:00 PM through Monday 7:59 AM.
- Holidays - Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), and Thanksgiving (the fourth Thursday in November). In case Christmas, New Year's Day, and Independence Day legal holidays fall on other than December 25, January 1, and July 4, respectively, night rates apply as provided above on such legal holidays.

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.6 ISDN Service (Cont'd)

c. Usage Charges (Cont'd)

2. Packet Switched Data

<u>Rate Period</u>		<u>ISDN Residence</u> Individual Message Rate Flat Rate	<u>ISDN Business</u> Message Rate
Day (Monday-Friday, except Holidays)	per each kilopacket (or fraction thereof)	\$0.083	\$0.083
Night and Holidays ¹			
Option A	per each kilopacket (or fraction thereof)	\$0.071	\$0.071
Option B	per month for up to 500 kilopackets	\$29.05	\$29.05
	each additional kilopacket	\$0.059	\$0.059
Day/Nights and Holidays Option C (Residence Only)	per month for up to 50 kilopackets	\$.83	N/A
	each additional kilopacket (regardless of time of day)	\$0.071	N/A

¹ Night and Holiday rates apply:

- Monday through Friday 5:00 PM - 7:59 AM.
- Weekends from Friday 5:00 PM through Monday 7:59 AM.
- Holidays - Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), and Thanksgiving (the fourth Thursday in November). In case Christmas, New Year's Day, and Independence Day legal holidays fall on other than December 25, January 1, and July 4, respectively, night rates apply as provided above on such legal holidays.

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.6 ISDN Service (Cont'd)

	<u>ISDN Residence</u> Individual Message Rate Flat Rate	<u>ISDN Business</u> Message Rate
d. Multipoint Service - per terminal	\$3.32	\$3.32

e. Nonrecurring Charges

	<u>ISDN Residence Service</u> Individual Message Rate Flat Rate	<u>ISDN Business Service</u> Message Rate
Initial Installation	\$103.80	\$103.80
Subsequent Changes in Line Definition	\$30.71	\$30.71
Non-Standard Configuration, per request	\$332.00	\$332.00
Multifrequency Switched Digital Data Access Service	\$83.00	\$83.00

	Monthly Rate	Per Change <u>Residence/Business</u>
13.9.7 Call Handling, per line:		
Series Completion	\$0.95	
Regular Hunting	\$0.95	
Circular Hunting	\$1.20	
Hunting/Non-Hunting Number	\$0.50	
Uniform Call Distribution	\$1.91	
Uniform Call Distribution with Ringing	\$2.39	
Uniform Call Distribution with Generic Announcement	\$3.82	
Uniform Call Distribution with Personalized Announcement (12 second)	\$95.45	
Uniform Call Distribution with Personalized Announcement (24 second)	\$119.31	
Personalized Announcement Change		\$124.50
Queue Number Change		\$41.50

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.8 Message Waiting Indication Service

<u>Quantity</u>	<u>Rate</u>
1-999	\$0.415
1000-2499	\$0.374
2500-3999	\$0.332
4000+	\$0.291

Monthly Rate

13.9.9 Simplified Message Service Interface (per month)	\$112.05
(Installation Charge)	\$83.00
Applications Processor Link (per month)	\$33.20

Monthly Rate Installation Charge

13.9.10 Hotline Service	\$1.66	\$41.50
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Monthly Rate Per End User Residence/Business

13.9.11 Blocking Service

a. Call Blocking		
per port	\$1.83	
per DID hundreds group	\$41.50	
per DID station number	\$1.66	
per hundreds group		
for over 800 DID stations per central office		\$8.30
b. Customize Blocking Services per port	\$1.66	

Along with the above recurring charges, the following non-recurring charges apply to customized blocking.

<u>Lines</u>	<u>Non-recurring Charge</u>
1-10	\$200.00
11-25	\$250.00
26-50	\$300.00
Over 50	\$400.00

Monthly Rate Residence/Business

c. Non-payment Blocking Deny/Restore	\$5.00
d. Limited Local Service Blocking	\$0.39

Issued By: Leslie Zink, Pricing and Tariff Manager, 21 West Ave, Spencerport, NY 14559

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

	<u>Monthly Rate</u>	
13.9.12 Coin Line Features		
Outward Call Screening, per line	\$4.06	
Outgoing Only Service, per line	\$1.01	
Customer Owned Coin Operated Telephone Surcharge	\$7.22	
13.9.13 Feature Plus Service		
Package A	\$5.77	
Package B	\$6.60	
Package C	\$6.60	
Package D	\$6.60	
	<u>Monthly Rate</u>	<u>Initial Charge</u>
13.9.14 Conditioning for Leased Channels for Data Transmission		
Type C1	\$27.10	\$70.76
Type C2	41.35	\$105.62
Type C4	\$80.44	\$140.27
Conditioning Between Two Points	\$23.11	\$115.37
Bridging Arrangement	\$85.96	\$140.27
	<u>Monthly Rate</u>	<u>Installation Charge</u>
13.9.15 Digital Data Service Bridging	\$11.71	\$24.90
13.9.16 Automatic Route Selection		
a. LATA Dialing Plan, per routing pattern within a terminal group		
1. 1-100 lines	\$41.50	\$475.00
2. 100+ lines	\$83.00	\$475.00
b. Custom Dialing Plan, per routing pattern within a terminal group		
1. 1-100 lines	\$41.50	
2. 100+ lines	\$83.00	
c. A modification charge of \$41.50 applies to each addition, deletion or change to the original routing pattern.		

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.17 Centrex Management System (CMS)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a. Initial Service Charge		\$415.00
b. Customer Telephone Number and Feature Loading, per line	\$0.125	
c. Fixed Monthly Charge		
Less than 100 Lines	\$12.67	
100 or more Lines	\$25.34	
d. Monthly Charge, per line	\$0.00	
e. Feature Charge, per change		\$6.23
f. Line Rearrangement, per telephone number		\$6.23
g. Subsequent Training Charge (2 days - 4 person maximum)		\$1,660.00

13.9.18 Station Message Detail Reporting (SMDR)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Centrex Ports		
Installation charge		\$207.50
Fixed monthly charge	\$33.20	
Monthly charge per line		
Less than 200 lines	\$0.25	
200 - 500 lines	\$0.17	
Over 500 lines		ICB Pricing
Measured Business Lines		
Installation charge	\$249.00	
Fixed monthly charge	\$37.35	
Monthly charge per line	\$0.42	

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.19 Audio Teleconferencing Service	<u>Rate</u>
a. Conference Set-up charge (per conference)	\$2.08
b. Usage Charges (per minute)	
1. We Call You (Conference Coordinator Dialed)	\$0.38
2. Meet-Me 800	\$0.38
3. Meet-Me Toll Local	\$0.29
4. Meet-Me-Unattended Toll/Local	\$0.21
5. Meet-Me-Unattended 800	\$0.25
c. Cancellation Fee (per port)	\$2.08
13.9.20 Recorded Announcement Service Company Sponsored	
a. Basic Recorded Announcement Service	
1. Each Completed Local Call	<u>Each Completed Call</u>
Off Track Betting	\$0.102
State Lottery	\$0.207
Time and Temperature	\$0.207
b. Enhanced Recorded Announcement Service - No longer available to end users.	

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.21 Interactive Information Network Service (As of May 25, 1996, this service is grandfathered. Only customers of record as of 5-25-96 may order this service).

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a. IINS access lines		
1. Line	Customer Must purchase a sufficient number of measured rate business links and ports.	Basic order charges apply ¹
2. Trunk	Customer must purchase a sufficient number of Analog PBX Service links and ports.	Basic order charges apply ¹
b. Initial Service Charge, per subscriber		\$2,500.00
c. Change in Subscriber Selected Price, per Program ²		\$200.00
d. Customer Optional Disconnects, per call		\$0.073

Nonrecurring Charge

13.9.22 Testing Charge \$29.06

Installation Charge

13.9.23 Premium Installation Service

a. Ported Number	\$35.20
b. UNE Loops Voice or Data Private Line Service, per circuit	\$55.00
c. Low Speed Digital Service, per circuit	\$25.00
d. DS-1 Service (where no construction or Channel Banks are required), per system	\$100.00

¹ Applicable nonrecurring charges apply per access line as specified in Section 13, Rates of this tariff.

² For these purposes, it is assumed that there is one program per main listed number.

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

	<u>Monthly Rate</u>		
13.9.24 Frontier Emergency Connect Service	\$4.14		
13.9.25 Duplicate Bill Charges, each additional or duplicate copy, per bill	\$4.12		
13.9.26 Busy Study of Traffic			
First Week	\$49.80		
Additional Weeks	\$20.75		
13.9.27 Centrex Auto Attendant Service			
Number of Centrex Auto Attendant Subscribers	<u>1 Year (Monthly)</u>	<u>2 Year (Monthly)</u>	<u>3 Year (Monthly)</u>
1-10	\$144.00	\$136.80	\$129.60
11-20	\$205.00	\$194.75	\$184.50
21-50	\$390.00	\$370.50	\$351.00
51-75	\$505.00	\$479.75	\$454.50

Customers who require Centrex Auto Attendant Service for greater than 75 subscribers will be priced on an individual case basis.

Number of Subscribers	<u>Installation Charges</u>
1-10	\$100.00
11-20	\$125.00
21-50	\$150.00
51-75	\$175.00

The Basic Order Charge applies in addition to the installation charges above for customers adding Centrex Auto Attendant Service.

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.28 Bundled Services

	<u>Monthly Rate</u>
<u>FrontIER Choices Bundles</u> ¹	
<u>Basic Bundle</u>	
Rate Group	
Group 1	-
Group 2	\$22.76
Group 3	\$22.76
Group 4	\$22.76
Group 5	\$22.76
Group 9	\$26.91
<u>Additional Line Bundle</u>	
Group 1	-
Group 2	\$39.03
Group 3	\$39.03
Group 4	\$39.03
Group 5	\$39.03
Group 9	\$39.03
<u>Frontier Digital Phone Silver</u> ^{1, 2}	
Month to Month	\$21.59
One Year Term	\$21.59
Two Year Term	\$21.59
Digital Phone Enhanced Pack	\$4.93
Stay Connected Seasonal Offering ³	\$6.33

¹ This service is limited to all existing subscribers at their existing locations.

² This bundle was previously called Frontier UnlimitedNY.

³ This service offering is limited to all existing subscribers at their existing locations as of June 1, 2020.

On March 4, 2008, the New York Public Service Commission issued an Order in Case 05-C-0616 that changed the way the Commission and rates for the small independent telephone companies. Based on certain criteria, some companies were permitted non-basic rate flexibility for residential rates. Following is a list of such non-basic service offerings.

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.28 Bundled Services (Cont'd)

	<u>Monthly Rate</u>
<u>Frontier Digital Phone Service</u>	
Month to Month	\$24.90
One Year Term	\$24.90
Two Year Term	\$24.90
Digital Phone Enhanced Feature Pack	\$4.93
Stay Connected Seasonal Offering ³	\$6.33
<u>Frontier Digital Phone Bronze</u> ^{1, 2}	\$19.99
Voice Mail –add on	
Basic Voice Mail	\$3.31
Deluxe Voice Mail	\$4.14
Digital Phone Enhanced Feature Pack	\$4.93
Stay Connected Seasonal Offering ³	\$6.33
<u>Frontier Digital Phone Plus Service</u>	\$24.90
One Year Term	\$24.90
Two Year Term	\$24.90
Digital Phone Enhanced Feature Pack	\$4.93
Say Connected Seasonal Offering ³	\$6.33

¹ This service is limited to all existing subscribers at their existing locations.

² This bundle was previously called Frontier Digital Phone Essentials.

³ This service offering is limited to all existing subscribers at their existing locations as of June 1, 2020.

On March 4, 2008, the New York Public Service Commission issued an Order in Case 05-C-0616 that changed the way the Commission and rates for the small independent telephone companies. Based on certain criteria, some companies were permitted non-basic rate flexibility for residential rates. Following is a list of such non-basic service offerings.

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.28 Bundled Services (Cont'd)

	<u>Monthly Rate</u>
<u>Frontier Digital Phone 100</u> ²	\$15.77
One Additional Feature	\$4.97
Two Additional Features	\$6.63
Three Additional Features	\$8.30
All Features	\$10.79
Stay Connected Seasonal Offering ³	\$8.30
<u>Frontier Unlimited State</u>	\$15.77
One Additional Feature	\$4.97
Two Additional Features	\$6.63
Three Additional Features	\$8.30
All Features	\$10.79
Stay Connected Seasonal Offering ³	\$8.30
<u>Frontier Digital Phone Essentials 4 - 2010</u> ¹	\$16.60
Stay Connected Seasonal Offering ³	\$8.30
Unlimited Feature Pack	\$4.93
<u>Frontier Digital State Unlimited with Essentials 4</u> ¹	\$16.60
One Feature	\$4.97
Two Features	\$6.63
Three Features	\$8.30
All listed features	\$10.79
Stay Connected Seasonal Offering ³	\$8.30

¹ This service is limited to all existing subscribers at their existing locations.

² This bundle was previously called Frontier Digital Phone Essentials.

³ This service offering is limited to all existing subscribers at their existing locations as of June 1, 2020.

On March 4, 2008, the New York Public Service Commission issued an Order in Case 05-C-0616 that changed the way the Commission and rates for the small independent telephone companies. Based on certain criteria, some companies were permitted non-basic rate flexibility for residential rates. Following is a list of such non-basic service offerings.

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13 RATES

13.9 Features and Miscellaneous Services (Cont'd)

13.9.28 Bundled Services (Cont'd)

	<u>Monthly Rate</u>
<u>Frontier Digital Phone Nationwide Unlimited w/ Essentials 4 - 2010</u> ¹	\$16.60
Digital Phone Enhanced Feature Pack	\$4.93
Stay Connected Seasonal Offering ²	\$8.30
<u>Frontier Digital Phone Nationwide Unlimited Plus w/ Essentials 4 - 2010</u> ¹	\$16.60
Digital Phone Enhanced Feature Pack	\$4.93
Stay Connected Seasonal Offering ²	\$8.30
<u>Frontier Digital Phone Essentials</u>	\$18.27
Feature Pack	\$4.93
Stay Connected Seasonal Offering ²	\$8.30
<u>Frontier Digital Phone Unlimited</u>	\$18.27
Feature Pack	\$4.93
Stay Connected Seasonal Offering ²	\$8.30
<u>Frontier Digital Phone Unlimited Plus</u>	\$18.27
Feature Pack	\$4.93
Stay Connected Seasonal Offering ²	\$8.30

¹ This service is limited to all existing subscribers at their existing locations.

² This service offering is limited to all existing subscribers at their existing locations as of June 1, 2020.

On March 4, 2008, the New York Public Service Commission issued an Order in Case 05-C-0616 that changed the way the Commission and rates for the small independent telephone companies. Based on certain criteria, some companies were permitted non-basic rate flexibility for residential rates. Following is a list of such non-basic service offerings.

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13 RATES

13.10 Listings

13.10.1 Listings

	Monthly Rate	
	<u>Residence</u>	<u>Business</u>
Standard Additional Listing	\$2.78	\$2.95
Indented Additional Listing	\$2.78	\$2.95
Alternate Listing		
First Line	\$2.78	\$2.95
Each Additional Line	\$2.78	\$2.95
Duplicate Listing		
First Line	\$2.78	\$2.95
Each Additional Line	\$2.78	\$2.95
Reference Listing		
First Line	\$2.78	\$2.95
Each Additional Line	\$2.78	\$2.95
Night Listing (2 or more lines)		
First Line	\$2.78	\$2.95
Each Additional Line	\$2.78	\$2.95
Electronic Mail (email) Listing	\$2.08	\$2.08
Non-Listed	\$3.32	\$3.32
Non-Published Service (Unlisted Numbers)	\$3.03	\$3.03
Foreign Listing	\$2.99	\$2.99
Extra Lines of Information	\$3.32	\$3.32

	<u>Monthly Rate</u>	<u>Initial Charge</u>
13.10.2 Preferential Telephone Number, each Number		
Residence	\$3.61	\$42.33
Business	\$10.34	\$84.45

13.10.3 Directory Subscriber Listing Information

a. Directory Assistance Listing Transfer (DALT) Rates

1. Annual Fixed Rate for Full Database Extract	\$57,112.00
2. Incremental Rate for Database Updates, per listing	\$0.06

b. Directory Publishers Listing Service Updates, per listing \$0.06

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13 RATES

13.11 Operator Service

	<u>Monthly Rate</u>	<u>Per Call/ Request</u>
13.11.1 Directory Assistance		\$0.99
13.11.2 Directory Assistance Call Completion (DACC)		\$0.83
a. Autocollect monthly presubscription fee	\$16.61	
	<u>Per Call/ Request</u>	<u>Per Minute</u>
13.11.3 Directory Assistance by Appointment Service		
a. Appointment Set-up charge	\$11.62	
b. Directory Assistance by Appointment Usage Rate		\$0.66
13.11.4 Busy Verification		
a. Busy Verification ¹	\$0.38	
b. Busy Verification and Interrupt ¹	\$0.92	
¹ Discontinued as of March 1, 2018.		
	<u>Monthly Rate</u>	<u>Per Call/ Request</u>
13.11.5 Intercept Call Completion Service (ICC)		
Residential	\$12.45	
Business	\$20.75	
13.11.6 Operator Assisted Local Calling Surcharge		
Call Billed to a Third Number		\$1.33
Person to Person		\$3.32
Collect Call		\$1.04
All Others		\$1.04

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13 RATES

13.11 Operator Service (Cont'd)

	<u>Per Call/ Request</u>
13.11.7 Enhanced Directory Assistance	\$1.50
	<u>Per Minute</u>
13.11.8 Enhanced Directory Assistance Call Completion Service (EDACC)	
1. First minute or fraction thereof	\$0.79
2. Each additional minute	\$0.79
13.11.9 Reverse Directory Assistance	\$0.37
13.11.10 Enhanced Reverse Directory Assistance	\$1.00

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13 RATES

13.12 Nonrecurring Charges

	Nonrecurring Charge	
	<u>Residence</u>	<u>Business</u>
13.12.1 Time Charges for Field Work		
First one-half hour or fraction thereof	\$20.00	\$30.00
Each additional one-quarter hour or fraction thereof	\$10.00	\$15.00
13.12.2 Premises Visit Charge	\$17.75	\$30.00
13.12.3 Record Order Charge	\$11.02	\$17.83
13.12.4 Basic Order Charge	\$33.32	\$50.89
13.12.5 Additional Line Charge	\$16.00	\$21.00
13.12.6 Non-Published Service (per request)	\$10.00	\$10.00
13.12.7 Primary Local Carrier (PLC) Change Charge Single Line (per line)	\$10.00	\$10.00
13.12.8 Unauthorized Order Charge (per end user)	\$100.00	\$100.00
13.12.9 Frame-to-Frame Interconnection (per cable pair connection)	\$65.00	\$65.00

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13 RATES

13.13 Unbundled Network Elements (UNE)

13.13.1 Local Loops

a. 2 Wire

Urban Link	Monthly	\$ 9.99
Rest of Territory Link	Monthly	\$21.92

b. 4 Wire

Urban Link	Monthly	\$33.00
Rest of Territory Link	Monthly	\$56.86
Engineering Record Look-Up	Partial	\$27.19
Engineering Record Look-Up	Full	\$109.06

13.13.2 Switching

a. Local Usage	MOU	\$0.0070
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b. Tandem	MOU	\$0.0036
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c. Ports

Analog	Monthly	\$2.07
Digital	Monthly	\$3.01
BRI ISDN – Grandfathered ¹	Monthly	\$17.16
PRI ISDN	Monthly	\$179.19
Dedicated Digital Trunk	Monthly	\$6.78

(C)

d. Port Additives

3-Way Calling (per port)	Monthly	\$0.16
Centrex	Monthly	\$0.45
Customized Ring	Monthly	\$0.52

¹ BRI ISDN / ISDN BRI is grandfathered and limited to existing customers at existing locations as of 03/28/2022. Moves, additions or changes will not be permitted.

(N)
(N)

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13 RATES

13.13 Unbundled Network Elements (UNE) (Cont'd)

13.13.3 Interoffice Transport

Common Transport	MOU	\$0.0004
Dedicated Transport		

DS-1		
Fixed	Monthly	\$126.78
Variable	Per Mile	\$45.96

DS-3		
Fixed	Monthly	\$595.54
Variable	Per Mile	\$45.96

13.13.4 Signaling

STP	Monthly	\$1,125.00
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13.13.5 Digital Subscriber Line Cooperative Testing

per 1/4 hour	\$13.91
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13.13.6 Network Interface Device

Network Interface Device Time		
First 30 minutes	one-time	\$66.09
Second 30 Minutes	one-time	\$67.09
Material	Per occasion	Cost

13.13.7 Line Conditioning Rates

Load Coil Removal	Initial Occurrence	\$1,004.42
	Each Additional Occurrence	\$922.80

Bridged Tap Removal	Initial Occurrence	\$876.42
	Each Additional Occurrence	\$796.65

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13 RATES

13.13 Unbundled Network Elements (UNE) (Cont'd)

13.13.8 Line Sharing Rates ¹

Urban Line Shared Link	Monthly	\$0.00
Rest of Territory Line Shared Link	Monthly	\$0.00
<u>Splitter</u>		
Installation Cost per 32 lines	Installation	\$2,944.33
Splitter per 32 Lines	Monthly	\$71.94
<u>Service Access Charge (Pre-Wire MDF to Splitter)</u>		
Installation Cost to Pre-Wire Lines per 32 lines	\$338.72	

¹ Requires Collocation. Collocation rates can be found in Frontier Telephone of Rochester, Inc. P.S.C. No. 3 -Telephone Access Tariff, Section 18.4.

13.13.9 Operator Services

Calling Card Operator Assisted	Call	\$0.528
Mechanized	Call	\$0.089
Coin Sent Paid	Call	\$0.190
Other Sent Paid	Call	\$0.170
0 -	Call	\$0.665
IXC 0-	Call	\$0.664
Collect Calls	Call	\$0.438
Interrupt	Call	\$0.886
IXC BLVI	Call	\$0.771
Verify	Request	\$0.656
IXC BLV	Request	\$0.537
Person to Person	Request	\$0.850
Third Number Billed	Call	\$0.879
Non-Revenue Calls	Request	\$0.429
Request for Credit	Request	\$0.101
OPH Sent Paid, pass through calling card	Call	\$0.702
Directory Assistance-Unbranded	Request	\$0.302
Branded	Request	\$0.326
DA Call Completion	Call	\$0.015
Enhanced DA	Request	\$0.623
Intercept Call Completion/Residence	Monthly	\$12.45
Intercept Call Completion/Business	Monthly	\$20.75

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13 RATES

13.13 Unbundled Network Elements (UNE) (Cont'd)

13.13.10 Operations Support Services

Cost Onsets-will file for recovery after costs incurred		
Resale Call Center	Hour/Rep	\$35.88
Repair Call Costs	Per Line	\$0.0549

13.13.11 Administrative or Non-Recurring Charges

Basic Order Charge		
Residence	One-time	\$56.37
Business	One-time	\$56.37
Record Order Charge		
Residence	One Time	\$8.86
Business	One-time	\$14.34
Additional Line Charge		
Residence	One-time	\$12.86
Business	One-time	\$16.88
Premise Visit		
Residence	One Time	\$14.27
Business	One-time	\$24.12
Primary Local Carrier Change Charge		
Single Line	Line	\$8.04
Frame-to Frame Connection	Cable Pair	\$52.26
Service Connection/CO Wiring	Per Link	\$53.08
Field Installation Dispatch	Per Hour	\$55.02
Dispatch Misdirect Charge	Per Hour	\$55.02

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13 RATES

13.13 Unbundled Network Elements (UNE) (Cont'd)

	<u>Per Hour</u>
13.13.12 TELRIC Time and Material Charge	\$66.09
	<u>Rate Per Query</u>
13.13.13 SPNP Query	.00358
	<u>Monthly Rate</u>
13.13.14 Service Access Charge Cable & Frame Termination	
Voice Grade, Per 100 Connection to MDF	\$34.53
DS1, Per 28 Connection to DSX	\$24.97
DS1, Per 28 Connection to DACS	\$385.82
Per DS3 Connection to DSX	\$10.24
Per DS3 Connection to DACS	\$103.08