

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 1  
Revision: 0  
Superseding Revision:

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

## 6 PORTS

### 6.1 Ports

Ports connect a link to the Telephone Company's switched telephone network. A port consists of the cross connection to the switch, the switch port, dial tone and access to optional calling features. The same port element will apply regardless of whether the connection is to the Telephone Company's link or an interconnected link. The following ports are available from the Telephone Company:

#### PORTS

- A = Flat Rate Residential (bundled with link)
- B = Flat Rate LATA-wide Residential (bundled with link)
- C = Measured Rate Residential (bundled with link)
- D = Measured Rate Residential (unbundled)
- E = Measured Rate Business, Basic Coin Line, Analog PBX
- F = Centrex
- G = Basic Rate ISDN
- H = ISDN Flat Rate Residence/Single Circuit Switched Data Package (Bundled with Link)
- I = ISDN Flat Rate Residence/Dual Circuit Switched Data Package (Bundled with Link)
- J = Residential ISDN - Basic (Bundled with Link)
- K = Corporate Work-at-Home (Bundled with Link)
- L = Business ISDN - Basic (Bundled with Link)
- M = ISDN-Centrex
- N = Analog DID Service
- O = Digital PBX
- P = Digital DID
- Q = Coin Functionality
- R = SS7 (Network Provider Customers only; not for resale)
- S = Student Centrex Service
- T = Primary Rate Interface (PRI) Service
- U = Frame Relay Service (FRS)

### 6.2 Flat Rate Residential (Bundled with Link)

Flat Rate Residential Voice Grade ports may be purchased as a bundled unit with Flat Rate Residential links. There will be no charge for local calls placed by customers of Flat Rate Residential Service. For end-users in Rate Group 9, the monthly bundled charge includes the Extended Area Service (EAS) Surcharge, which allows customers to call non-adjacent exchanges without incurring a toll charge. The EAS surcharge will apply to other rate group end users who have free non-adjacent calling.

Residential Voice Grade ports provide a standard voice grade analog connection to the Telephone Company's network. Rates for Flat Rate Residential ports can be found in Section 13, Rates.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 2  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.3 Flat Rate Lata-Wide Residential (Bundled with Link)

6.3.1 Flat Rate LATA-wide Residential Voice Grade ports have the same functional characteristics as Flat Rate Residential Ports and may only be purchased as a bundled unit with Flat Rate LATA-wide Residential links. Customers of this service will not be charged for intraLATA toll calls placed by their end users. Rates for Flat Rate LATA-wide Residential ports can be found in Section 13, Rates.

6.3.2 There is no charge to customers who switch to Flat Rate LATA-wide Residence Service or from Flat Rate LATA-wide Residence Service.

### 6.4 Measured Rate Residential (Bundled with Link)

Measured Rate Residential Voice Grade ports may be purchased as a bundled unit with Measured Rate Residential Voice Grade links. Usage for this arrangement will be charged on a per-minute basis.

Residential Voice Grade ports provide a standard voice grade analog connection to the Telephone Company's network. Rates for Measured Rate Residential bundled ports can be found in Section 13, Rates.

### 6.5 Measured Rate Residential (Unbundled)

Measured Rate Residential ports may be purchased on an unbundled basis.

Residential Voice Grade ports provide a standard voice grade analog connection to the Telephone Company's network. Rates for Measured Rate Residential unbundled ports can be found in Section 13, Rates.

### 6.6 Measure Rate Business, Basic Coin Line, Analog PBX

6.6.1 Measured Rate Business ports provide a standard voice grade analog connection to the Telephone Company's network.

6.6.2 Basic Coin Line is the standard business exchange line offered by the Telephone Company, to provide coin line service to customers reselling to COCOT providers. The Telephone Company separately provides features such as blocking and screening on an optional basis.

6.6.3 Analog Private Branch Exchange (PBX) provides facilities for connecting central office trunk and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus. A customer of PBX ports may either choose loop or ground start ports. There will be an additional charge for adding ground start capabilities to a port. Rates can be found in Section 13, Rates.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 3  
Revision: 0  
Superseding Revision:

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

## 6 PORTS

### 6.7 Centrex

#### 6.7.1 General

Centrex ports provide an interface to the network access to the Centrex features defined in Section 9 and outlined below. Centrex ports are grouped by end user designation to allow for use of certain Centrex features. The following services are also provided with Centrex ports:

- Touch Tone Service
- Intercommunication service with other users in the Centrex group. (No usage is charged for calls placed to other stations within a common Centrex group.)
- Centrex Features

Customers may designate the features from the list below that should be placed on the end users' lines.

Add On-Consultation Hold - Incoming Only	
Automatic Callback Calling	
Call Forwarding (Variable, Incoming Only,	
Busy Line-Incoming Only, Don't Answer, Don't Answer-Incoming Only, Within Group Only)	
Call Hold	
Call Transfer (Internal Only, Outside, Individual-Incoming Only, Individual-All Calls)	
Call Waiting (Terminating, Incoming Only, Originating)	
Cancel Call Waiting	
Code Calling	Group Numbering Plan
Customer Changeable Speed Calling	Loudspeaker Paging
Dial Call Waiting	Radio Paging Access
Direct Inward Dialing (DID)	Selective Control of Facilities
Direct Outward Dialing (DOD)	Speed Calling - Shared
Directed Call Pick-Up with Barge In	Series Completion Hunting
Directed Call Pick-up Without Barge In	Station-to-Station Calling
Distinctive Ringing/Distinctive Call Waiting Tone	Tandem Tie Line Dialing
Group Call Pick-up - Originating, Terminating	Three Way Calling
Terminal Group Restriction (Originating and Terminating)	

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 4  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.8 Basic Rate ISDN

#### 6.8.1 General

Basic Rate ISDN provides the digital central office termination via a Basic Rate Interface that has the potential to support digital transmission of voice and data to the Customer's premise. One digital service line comes standard with any ISDN class of service option and is required for end users subscribing to any of the other ISDN basic service capabilities, customized features or optional features. There will be no charge for local circuit switched voice calls placed by customers of Flat Rate Residential Service. Each digital service line comes equipped with the following standard features:

- Drop - Allows the user to drop the last party added to a three-way/conference call.
- Transfer - Allows the user to transfer a call to another terminal.
- Hold - Allows the user to place a call on hold by pressing the function button.
- Three-way Calling - Allows the user to include a third party in the call.
- Touch Phone Calling

#### 6.8.2 Intra-company Foreign Exchange Service for ISDN.

- a. If ISDN service is not available out of the customer's serving central office, then the Telephone Company will provide foreign exchange service out of the central office of its choice, and foreign exchange mileage charges will be waived. Unless included in a bundled ISDN Package, FX transport charges will continue to apply.
- b. In the case of company initiated foreign exchange service as outlined above, the customer will be responsible for all outgoing toll charges from the serving foreign exchange central office. Toll charges for incoming calls to company-initiated ISDN FX lines will be charged according to the customer's foreign exchange office.
- c. Customers who request ISDN foreign exchange service from a specific central office will continue to pay all foreign exchange transport and mileage charges.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 5  
Revision: 0  
Superseding Revision:

---

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

## 6 PORTS

### 6.8 Basic Rate ISDN (Cont'd)

#### 6.8.3 Loop Extensions for ISDN Lines

- a. In certain circumstances, loop extensions may be necessary in order to provide ISDN service to a customer. The two most common types of loop extensions are:

**FX Transport** - equipment that allows an interface with a DS1 to extend an ISDN line beyond a central office boundary.

**Field Repeater** - a device that digitally amplifies the signal in order to provide ISDN service beyond the typical 18,000 feet limit.

- b. Loop Extension charges apply for all ISDN Centrex lines where the customer requests to be served from a different central office from the company-designated central office.
- c. The Telephone Company will need to determine on an individual basis whether Loop Extension charges will be necessary.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 6  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.9 ISDN Flat Rate Residence/Single Circuit Switched Data Package<sup>1</sup>

#### 6.9.1 General

ISDN Flat Rate Residence/Single Circuit Switched Data Package ports have the same functional characteristics as Flat Rate Residence ISDN ports, and may only be purchased as a bundled unit with ISDN Flat Rate Residence/Single Circuit Switched Data Package links. Customers of this service will not be charged for the first 30 hours of Circuit Switched Data usage per month. For Circuit Switched Data usage in excess of 30 hours per month, the per minute Circuit Switched Data usage rates in Section 13, Rates apply.

Intra-Company Foreign Exchange Service for ISDN Lines. See 6.8.2 for regulations.

Loop Extensions for ISDN Lines. See 6.8.3 for regulations.

### 6.10 ISDN Flat Rate Residence/Dual Circuit Switched Data Package<sup>1</sup>

#### 6.10.1 General

ISDN Flat Rate Residence/Dual Circuit Switched Data Package ports have the same functional characteristics as Flat Rate Residence ISDN ports, and may only be purchased as a bundled unit with ISDN Flat Rate Residence/Dual Circuit Switched Data Package links. Customers of this service will not be charged for the first 30 hours of cumulative Circuit Switched Data usage per month as described in Section 5. For Circuit Switched Data cumulative usage in excess of 30 hours per month, the per minute Circuit Switched Data usage rates in Section 13, Rates apply.

Intra-company Foreign Exchange Service for ISDN lines. See 6.8.2 for regulations.

Loop Extensions for ISDN Lines. See 6.8.3 for regulations.

<sup>1</sup> As of January 27, 1997, this service is grandfathered. Only customers of record as of 1/27/97 may have this service.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 7  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.11 Residential ISDN - Basic (Bundled with Link)

ISDN service including (2) B channels and one (1) D channel offered to residential customers in the Urban Rochester and Rural areas. Circuit switched data usage will be calculated for each individual B channel in use. The cumulative duration of each circuit switched data channel call will be summed each month.

Customers will have five separate product options for the amount of circuit switched data they wish to include in the base rate; options range from 0 to 500 hours. Circuit switched data usage over the specified level included in the base rate will be charged the per minute circuit switched data rate identified in Section 13, Rates of this tariff.

An additional surcharge will be added to Rural customer bills to recover FX transport and field repeater costs associated with provisioning ISDN service in the rural areas. Suburban areas for this product include the exchanges of Atlanta, Avon, Bergen, Brockport, Castile-Gainesville-Silver Springs, Cohocton, Dansville, Hamlin, Hemlock, Honeoye Falls, LeRoy, Liechester, Livonia, Mt. Morris, Naples, Nunda, Pavilion, Perry, Springwater, Warsaw, Wayland and Wyoming and the central offices of Bristol Harbor, Farmington and Stottle Road.

Rates include where applicable, line conditioning, field repeaters, FX transport and FX Mileage charges. Note: FX transport and FX mileage are included only if it is necessary to provision the service. Furthermore, the customer does not have a choice of where the service will be FX'ed from, this is at the sole discretion of the Telephone Company.

Only a one-year term is available.

Product limited to only one circuit switched data telephone number per line.

Product limited to a maximum two point multipoint.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 8  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.12 Corporate Work-at-Home (Bundled with Link)

ISDN service including two (2) B channels and one (1) D channel offered to business customers to provide their work-at-home employees ISDN service in the Urban Rochester and Rural areas. Rural areas for this product include exchanges of Atlanta, Avon, Bergen, Brockport, Castile-Gainesville-Silver Springs, Cohocton, Dansville, Hamlin, Hemlock, Honeoye Falls-Lima, LeRoy, Liechester, Livonia, Mt. Morris, Naples, Nunda, Pavilion, Perry, Springwater, Warsaw, Wayland and Wyoming and the central offices of Bristol Harbor, Farmington and Stottle Road.

Circuit switched data usage will be calculated for each individual B channel in use. The cumulative duration of each circuit switched data channel call will be summed each month. Customers will have five separate product options for the amount of circuit switched data they wish to include in the base rate; options range from 0 to 500 hours. Circuit switched data usage over the specified level included in the base rate will be charged the per minute circuit switched data rate in Section 19 of this tariff.

Rates include where applicable, line conditioning, field repeaters, FX transport and FX Mileage charges. Note: FX transport and FX mileage are included only if it is necessary to provision the service. Furthermore, the customer does not have a choice of where the service will be FX'ed from, this is at the sole discretion of the Telephone Company.

Corporate work-at-home package is limited to only one circuit switched data telephone number per line.

Corporate work-at home package is limited to a maximum two point multipoint.

Customer must purchase a minimum of 10 ISDN lines.

#### 6.12.1 Termination

If a customer terminates Corporate work-at-home service prior to the expiration of the minimum service period, the customer will be required to continue paying the applicable charges for the remainder of the first year. In the case of two and three-year contracts, the customer will also be required to pay a penalty of 50% of the balance of the contract amount after the first year. For example, if a customer signs a two-year term and cancels after nine months, the customer would be responsible to pay for the remaining three months of the first year and six months of the second year.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 9  
Revision: 0  
Superseding Revision:

---

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

## 6 PORTS

### 6.13 Business ISDN - Basic (Bundled with Link)

See Regulations in Section 5, Links.

### 6.14 ISDN-Centrex

Refer to Links (Section 5) of this tariff.

### 6.15 Analog Direct Inward Dial (DID)

#### 6.15.1 General

Direct Inward Dialing (DID) is a service which allows an incoming exchange call to be dialed directly by a calling party to a station associated with a switching system located on the end user's premises without attendant assistance. The facilities for the service, which are located in the central office, outpulse digits to the switching equipment on the end user's premises. The number of digits outpulsed will be uniform for both the listed number to the attendant's console and for the stations associated with the switching equipment.

#### 6.15.2 Regulations

- a. DID Service may be furnished from the end user's normal serving central office, or from a foreign central office subject to the availability of local facilities and number designations. The type of central office facilities used to furnish this service will be determined by the Telephone Company.

Customer requested changes in the central office designation used to provide DID Service or a change to Digital DID Service will be considered a disconnect of their existing DID Service and a connection of new service. Remaining minimum charges for the existing service will apply. The new service will be subject to a new minimum service period.

- b. If DID Service is provided from a foreign central office, the Foreign Channel Mileage Facility will apply to each DID trunk.
- c. Number groups reserved at the customer's request, will be provided at the charges specified herein, subject to the availability of facilities and will be provided in blocks of 100 or less numbers as defined by the Telephone Company.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 10  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.15 Analog Direct Inward Dial (DID) (Cont'd)

#### 6.15.2 Regulations (Cont'd)

- d. The customer, on behalf of the end user must subscribe to a sufficient number of trunks in the DID trunk group to maintain a P.01 grade of service. After the service has been established, the Telephone Company may require the customer on behalf of the end users to increase the number of trunks or it may recommend that the number of trunks be decreased to satisfy the call completion criteria.
- e. DID Service will be provided subject to a minimum three-year contract period. A termination charge is due in the event that DID Service is discontinued and will be equal to the total monthly rate as specified in the contract multiplied by the remaining number of months in the minimum contract period. A reduction that exceeds 10% of the DID stations and/or 20% of the DID trunks under contract will be subject to the minimum rental period.
- f. DID Service is designed for voice communication and not for the transmission of data. Data terminals must be accessed from the exchange network by other than DID facilities.
- g. One free directory listing shall be provided per DID service. Additional directory listings may be provided in accordance with the rates, charges, rules and regulations specified in Sections 10 and 13 of this Tariff.
- h. Digits may be dial outpulsed, touch tone or multi-frequency outpulsed.
- i. All calls terminated (to the PBX) will be considered to be completed and subject to a charge.
- j. DID service for Radio Telephone Utilities will be provided subject to these regulations.

#### 6.15.3 Intercept Service for Direct Inward Dial Lines

This charge is applied when Direct Inward Dial Lines are routed to an announcement that refers the caller to a new number. End users may route a group of 100 station numbers, or they may route numbers on an individual basis.

This is a nonrecurring charge.

### 6.16 Digital PBX

Digital PBX service is a service providing digital facilities for connecting central office trunk and tie lines to a PBX switch.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 11  
Revision: 0  
Superseding Revision:

---

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

## 6 PORTS

### 6.17 Digital Direct Inward Dialing (DID)

#### 6.17.1 General

Digital Direct Inward Dialing (DID) is a service which allows an incoming exchange call to be dialed directly by a calling party to a station associated with a switching system located on the end user's premises without attendant assistance. The facilities for the service, which are located in the central office, transmit and receive digital signals to and from the switching equipment on the end user's premises. The number of digits transmitted will be uniform for both the listed number to the attendant's console and for the stations associated with the switching equipment.

#### 6.17.2 Regulations

- a. Digital DID Service may be furnished from the end user's normal serving central office, or from a foreign central office subject to the availability of local facilities or equipment and number designations. The type of central office facilities used to furnish this service will be determined by the Telephone Company.
- b. In addition to the rates and regulations contained in this Section, the rates and regulations for DS-1 Service apply for the provisioning of this service from the Telephone Company's central office to the end user's premises.
- c. If Digital DID Service is provided from a foreign central office, the interoffice mileage rates for DS-1 Service will apply. The Interoffice mileage charges are not subject to termination charges.
- d. Number groups reserved at the customer's request, will be provided at the charges specified herein, subject to the availability of facilities and will be provided only in blocks of one hundred numbers as defined by the Telephone Company.
- e. The customer must provide for the automatic intercept of assigned but unused station numbers including vacant station number groups as required. When a recording device is used for the automatic intercept of such numbers, connections to the announcement machine should not return off-hook (answer) supervision.
- f. Digital DID Service can be split between incoming, outgoing and two-way service. Digital outgoing service will only be provided in conjunction with digital incoming service. Any subsequent change in this configuration will be subject to the rearrangement charge as set forth in Section 13, Rates.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 12  
Revision: 0  
Superseding Revision:

---

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

## 6 PORTS

### 6.17 Digital Direct Inward Dialing (DID) (Cont'd)

#### 6.17.2 Regulations (Cont'd)

- g. The customer, on behalf of the end user must subscribe to a sufficient number of facilities in the DID facility group to maintain a P.01 grade of service. After the service has been established, the Telephone Company may require the customer, on behalf of the end user to increase the number of facilities or it may recommend that the number of facilities be decreased to satisfy the call completion criteria.
- h. DID Service will be provided subject to a minimum 36-month contract period. A termination charge is due in the event that DID Service is discontinued and will be equal to the total monthly rate as specified in the contract multiplied by the remaining number of months in the minimum contract period.
- i. DID Service is designed for voice communication and not for the transmission of data. Data terminals must be accessed from the exchange network by other than DID facilities.
- j. One free directory listing in the Rochester Telephone Corp. White Pages Directory shall be provided per DID service. Additional directory listings may be provided in accordance with regulations specified in Section 10 and rates specified in Section 13, Rates of this tariff.
- k. All calls intercepted by an attendant will be considered to be completed and subject to a charge.
- l. An end user requesting Digital DID must make the necessary provisions to be in synchronous communication with the Telephone Company's network or charges.
- m. Digital DID Service for Radio Telephone Utilities will be provided subject to these regulations.
- n. Intercept Service is available for Digital Direct Inward Dialed Lines. (See ANALOG DIRECT INWARD DIAL Section for description.)

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 13  
Revision: 0  
Superseding Revision:

---

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

## 6 PORTS

### 6.18 Coin Functionality

Coin Functionality, a central office coin transmission service, will be offered by the Telephone Company where available. Pay telephones subscribing to coin functionality service must be technically compatible with the company's coin functionality and CAL service.

### 6.19 SIGNAL SWITCHING 7 (SS7)

The Telephone Company's Signal Switching 7 (SS7) is accessible by other network providers. Other network providers may obtain this capability by leasing SS7 ports on the Telephone Company's local Signaling Transfer Points. Connection to these ports is provided by low speed private line service, which can be leased from the Telephone Company or other network providers.

### 6.20 Student Centrex Service

#### 6.20.1 General

Student Centrex Service is furnished in dormitory rooms for the use of students and employees of the college or school, who are residents in the dormitory.

#### 6.20.2 Rules and Regulations

- a. Student Centrex Service, including all specified features, is subject to the availability of the necessary switching equipment and facilities.
- b. The minimum service commitment period for Student Centrex Service is 60 months.
- c. Where equipment or facilities in excess of that considered adequate by the Telephone Company is required by the customer, such additional equipment and/or facilities will be furnished at rate and charges based on cost.
- d. Student Centrex Service is classified as Residence Service.
- e. The Peak billing cycle will run from the start of the school year (September 1) through to the end of the school year (May 31). The Off-Peak billing cycle will run from June 1 through August 31.
- f. The Off-Peak billing rates may only be applied when the student Centrex Service is inoperable.
- g. Monthly charges do not apply for the period that lines are suspended. Suspended lines will be subject to installation fees at the time of reactivation.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 14  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.20 Student Centrex Service (Cont'd)

#### 6.20.2 Rules and Regulations (Cont'd)

- h. The service will be classified as a residential service, and therefore will not be subject to Local Measured Service charges or any other business-related access line charges.
- i. Tariffed rates for Customer Access Line Charge (located in FCC #1 Tariff), Common Equipment Charges, Private Facilities Access Charge and appropriate State and Local taxes and surcharges are in addition to the rates stated below.
- j. Recurring Charges for Student Centrex Service:

Rates are provided for both 5 and 8 year service commitment periods. Customer agrees to maintain Student Centrex service for the period committed to. If service is terminated in whole or in part, prior to the expiration of agreed upon commitment period, the customer is liable for the payment on the lines cancelled for the remaining number of months as originally agreed upon at the rates stated above for Peak and Off-Peak service.

#### 6.20.3 Features

The following features are provided with Student Centrex:

- a. Call Forwarding (Don't Answer, Busy, Variable)
- b. Three Way Calling
- c. Speed Dial (1 and 2 Digits)
- d. Touch Tone
- e. Station-to-Station Calling (4 Digit Dialing)
- f. Message Waiting Indication Service (Stutter Dial Tone Notification)
- g. Private Facility Access to Inter-exchange Carriers

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 15  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.21 Primary Rate interface (PRI) Service

#### 6.21.1 General

ISDN Primary Rate Interface (PRI) Service is a switched service that provides a digital trunk with 23 B-channels for circuit switched voice and data and 1 D-Channel for signaling. The 23B+D channel configuration is provided on a single digital facility. The D-Channel carries call control messages used to manage the B-Channels. Each channel can operate at a rate of 56 Kbps, 64 Kbps Restricted, or 64 Kbps Clear Channel. The service is utilized to connect ISDN compatible end user provided premises equipment to a suitably equipped Telephone Company node.

The voice usage charges generated by using ISDN PRI Service will be identified and charged in accordance with the associated class of service with which ISDN PRI is used. Usage charges for Circuit Switched Data calls will be billed in accordance with existing ISDN Circuit Switched Data rates and can be found in Section 13, Rates.

The customer must purchase the necessary DS-1 to be used in conjunction with ISDN PRI Service. The necessary rates can be found in Section 13, Rates.

#### 6.21.2 Descriptions

##### ISDN Primary Rate Interface (PRI) Port

A DS-1 node termination that interfaces directly to a 1.544 Mbps circuit and is capable of handling channels configured as 23B + 1D.

##### PRI Tieline Port

Provides for ISDN Primary Rate Interface Service capabilities to be connected between suitably equipped Company nodes via dedicated facilities.

##### Node

A (digital) central office switch serving customer locations.

##### DS-1

A 1.544 Mbps facility between the end user's premises network interface and a port.

##### B-Channel

A 64 Kbps transmission facility that supports voice, and/or data communications.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 16  
Revision: 0  
Superseding Revision:

---

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

## 6 PORTS

### 6.21 Primary Rate interface (PRI) Service (Cont'd)

#### 6.21.2 Descriptions (Cont'd)

##### D-Channel

64 Kbps transmission facility used for out-of-band signaling and control of the B-Channels.

##### Clear Channel

Provides for the full utilization of the bandwidth in a channel which is 64 Kbps using B8ZS protocol.

##### Call-By-Call Service Selection

Eliminates the need for dedicated B-Channels. Calls for a particular service type (i.e. DID, DOD, INWATS, OUTWATS) can be dynamically assigned to any B-Channel. The number of B-Channels that can be used simultaneously for a given service type is determined by the Customer at installation, and typically defined in both the Node and the end user's equipment.

##### Dedicated Service Access

Allows an end user to dedicate subsets of B-Channels to specific service types. Trunk groups are used to dedicate B-Channels to each desired service.

##### Calling Line Identification

This is an optional feature which carries a charge in addition to the ISDN PRI Port charge. Delivers the calling party's telephone number and is available where technically feasible.

#### 6.21.3 Regulations

- a. ISDN Primary Rate Interface Service is available where technically feasible.
- b. Customers of Digital DID/PBX service can convert an existing contract to a new three- or five-year contract without penalty, provided the quantity of DS-1's and ports are preserved.
- c. The minimum service period is twelve months. Additions to the initial service are also subject to a twelve-month minimum service period. Each ISDN PRI Port in service for less than twelve months are subject to termination charges as follows:

Quantity of Ports X Monthly PRI Port Rate X 12 months minus # months in service

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 17  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.21 Primary Rate interface (PRI) Service (Cont'd)

#### 6.21.3 Regulations (Cont'd)

- d. A customer may convert an existing 3-year contract to a new 5-year contract, prior to the completion of the existing contract without penalty. The subscriber will be charged a record order charge for the change and will pay the current prices in effect for the contract chosen.

Additionally, subscribers under contract pricing shall be obliged to pay the remaining payments, i.e., the monthly rate multiplied by the number of remaining months, if the service is disconnected in whole or in part prior to the expiration of the contract.

- e. If ISDN PRI Service is not available in an end user's serving node, then it will be provided from a foreign node at the standard ISDN PRI port rate.
- f. ISDN PRI end users who are served from a foreign node may request to have their service provided from their local central office when facilities become available at that office. The Basic Order Charge and non-recurring charges for DS-1's and ports will not be applicable, and termination charges will not apply on that transfer provided that the quantity of DS-1's and ports are preserved. End users who choose to continue service from a foreign node will be subject to the monthly rate for interoffice facilities. In addition, a number change generally will be required on any transfer from a foreign node to a local central office.
- g. Ports will be provided at the DS-1 level only.
- h. Subscriber provided equipment used to connect to ISDN PRI Service must meet the Telephone Company's requirements.
- i. The Telephone Company shall not be responsible to the Customer or end user if changes in any of the facilities, operations, or procedures utilized in the provision of ISDN PRI Service render any equipment provided by an end user obsolete or require any modification or alteration of such equipment or system or otherwise affect its use or performance.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 18  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.21 Primary Rate interface (PRI) Service (Cont'd)

#### 6.21.3 Regulations (Cont'd)

- j. The Customer must subscribe to services and specify each type of traffic that will be transported across the ISDN PRI Service port (i.e., DID, DOD). All rates and regulations for these services will apply. The voice and data usage charges generated by using ISDN PRI will be measured and billed in accordance with rates specified in Section 13, Rates.
- k. ISDN PRI Service will be provided only in blocks of 100 consecutive numbers. This minimum applies whether or not the subscriber utilizes all the numbers in the group. The rate for DID numbers can be found in Section 13, Rates.
- l. Appropriate non-recurring charges apply for initial and each additional installation of ports, DS-1s, and features ordered by a customer. A Basic Order charge will apply if a Customer adds Calling Line Identification or changes the configuration of the Call-By-Call Service Selection or Dedicated Service Access features.
- m. End users that outpulse digits (i.e. DID/PBX) require a minimum block of 100 numbers. PRI end users that do not require digits to be outpulsed may have up to 5 telephone numbers assigned to the PRI.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 06/12/2022

Section 6  
Leaf: 19  
Revision: 1  
Superseding Revision: 0

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.22 Frame Relay Service – Grandfathered <sup>1,2</sup>

(C)

#### 6.22.1 General

Frame Relay Service (FRS) is a packet switched data service that connects multiple customer locations. Connections are made between various end user locations by the use of a combination of dedicated access from the end user location to the nearest port on the Frame Relay network and Permanent Virtual Circuits (PVCs) within the host Frame Relay network system. Access to FRS is provided via Fractional DS-1 Service, APLUS and DS-1 service from the end user location to the nearest Frame Relay Service Point.

End users must specify the PVC connections that they require between locations. Each PVC is provisioned as a software-defined data path associating a logical channel on one port with a logical channel on another port.

#### 6.22.2 Descriptions

Permanent Virtual Circuit (PVC) - A software-defined path connecting two separate private line facilities on the frame relay network.

Host Frame Relay Network - Consists of all of the Permanent Virtual Circuits in the Telephone Company's frame relay network.

Frame Relay Service (FRS) Port - An interface between the end user's private line facility and the host frame relay network.

Frame Relay Port Speed - Corresponds to the speed of the private line facility between the end user location and the host frame relay network.

Channelized DS-1 Frame Relay Port - Frame Relay Service Port that allows other (non-Frame Relay) services to reside on the facility between the end user location and host frame relay network.

Committed Information Rate (CIR) - Committed information rate defines the bandwidth of service that is guaranteed for a specified PVC. Traffic exceeding this CIR is discard-eligible in the event of congestion within the network.

<sup>1</sup> As of January 1, 1998, this service is grandfathered. Only customers of record as of 1/1/98 may order this service.

<sup>2</sup> Effective June 12, 2022, Frontier will no longer support Moves, Adds or Changes nor new installations for [Frame Relay] Service. Upon service term expiration, this service will transition to a Month-to-Month service arrangement.

(N)  
|  
(N)

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 06/12/2022

Section 6  
Leaf: 20  
Revision: 1  
Superseding Revision: 0

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.22 Frame Relay Service – Grandfathered <sup>1,2</sup>

(C)

#### 6.22.3 Regulations

- a. Frame Relay Service is available where technically feasible.
- b. The minimum service period is twelve months. Additions to the initial service are also subject to a twelve-month minimum service period. Each Frame Relay Service Port in service for less than twelve months are subject to termination charges as follows:

Quantity of Ports X Monthly Frame Relay Service Port Rate X 12 months minus # months in service

- c. A customer may convert an existing 1-year contract to a new 3-year contract or a 3-year contract to a new 5-year contract, prior to the completion of the existing contract without penalty. The subscriber will be charged a record order charge for the change and will pay the current prices in effect for the contract chosen.

Additionally, subscribers under contract pricing shall be obliged to pay the remaining payments, i.e., the monthly rate multiplied by the number of remaining months, if the service is disconnected in whole or in part prior to the expiration of the contract.

- d. Normal installation charges apply for the private line circuit(s) connecting the end user location with the host frame relay network.
- e. Subscriber provided equipment used to connect to Frame Relay Service must meet the Telephone Company's requirements.
- f. The Telephone Company shall not be responsible to the Customer or end user if changes in any of the facilities, operations, or procedures utilized in the provision of Frame Relay Service render any equipment provided by an end user obsolete or require any modification or alteration of such equipment or system or otherwise affect its use or performance.

<sup>1</sup> As of January 1, 1998, this service is grandfathered. Only customers of record as of 1/1/98 may order this service.

<sup>2</sup> Effective June 12, 2022, Frontier will no longer support Moves, Adds or Changes nor new installations for [Frame Relay] Service. Upon service term expiration, this service will transition to a Month-to-Month service arrangement.

(N)  
|  
(N)

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 06/12/2022

Section 6  
Leaf: 21  
Revision: 1  
Superseding Revision: 0

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.22 Frame Relay Service – Grandfathered <sup>1,2</sup>

(C)

#### 6.22.3 Regulations (Cont'd)

- g. Appropriate non-recurring charges (Basic Order Charge and Additional Line charges found in Section 13, Rates) apply for initial and each additional installation of ports ordered by a Customer. An Additional Line Charge applies for each PVC ordered by a customer at the time of installation of Frame Relay Service.
- h. A Basic Order Charge will apply if an end user adds PVCs after the initial installation of Frame Relay Service.
- i. The standard CIR for all PVC's connected across Frame Relay Service is 50% of the access line speed.

### 6.23 Touch Phone Service

Touch Phone service allows calls to be placed by using a telephone equipped with push buttons instead of a rotary dial.

Touch Phone service charges are included in the rates for Residential, Measured Rate Business, Basic Coin and Intelligent Coin ports. These service charges are outlined in Section 13, Rates.

### 6.24 EAS Surcharge

A surcharge applies to the ports of those residence end users who have free calling to non-adjacent exchanges. This surcharge can be found in Section 13, Rates.

### 6.25 Tie Line Terminations

Tie line termination charges apply for each termination of a tie line on a switch (PBX, interexchange carrier, centrex etc.) Tie line terminations can be Digital or Dial (Analog).

Digital tie line terminations are available on a contracted basis. If the service is terminated prior to the expiration of the agreed upon payment period, the Customer will be required to continue paying the applicable charges for the remainder of the agreed upon payment period or pay a lump sum equal to the remaining contract periods.

Rates for Tie Line Terminations can be found in Section 13, Rates.

<sup>1</sup> As of January 1, 1998, this service is grandfathered. Only customers of record as of 1/1/98 may order this service.

<sup>2</sup> Effective June 12, 2022, Frontier will no longer support Moves, Adds or Changes nor new installations for [Frame Relay] Service. Upon service term expiration, this service will transition to a Month-to-Month service arrangement.

(N)  
|  
(N)

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 22  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.26 Telecommunications Service Priority

#### 6.26.1 General

- a. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support National Security and Emergency Preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.) and the “Service Vendor Handbook for the Telecommunications Service Priority (TSP) Program” and the “Service User Manual for the Telecommunications Priority (TSP) System” (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or re-issuance of these regulations or manuals supersede the tariff language contained herein.

- b. The TSP program has two components: restoration and provisioning.
  1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
  2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 23  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.26 Telecommunications Service Priority

#### 6.26.2 TSP Request Process

##### a. TSP Request Process - Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that its telecommunications service supports an NS/EP function under one of the following four TSP categories.
  - a. National Security Leadership
  - b. National Security Posture and U.S. Population Attack Warning
  - c. Public Health, Safety, and Maintenance of Law and Order
  - d. Public Welfare and Maintenance of National Economic Posture
2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category (see 2a. above) and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT at the NCS website (<http://tsp.ncs.gov/>) for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Notify the Company, upon receipt of the TSP Authorization Code from the OPT and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 24  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.26 Telecommunications Service Priority (Cont'd)

#### 6.26.2 TSP Request Process (Cont'd)

##### b. TSP Request Process – Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 6.26.2.b. above for restoration priority assignment except for the following differences. The user must:

1. Certify that its telecommunications service is an emergency service. Emergency services are those that support one of the NS/EP functions listed in 6.26.23a.1.a. above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
2. Verify that the Company cannot meet the service due date without a TSP assignment.
3. Obtain approval from the its invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

#### 6.26.3 Responsibilities of the End-User

End-users or entities acting on behalf of the end-user must perform the following:

- a. Identify telecommunications services requiring priority.
- b. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every two years and must be done before expiration of the end-user's TSP Authorization Code(s).
- c. Submit the TSP Authorization Code along with a service request to the Company. The TSP assignment is signified by the TSP Authorization Code.
- d. Accept TSP services by the service due dates.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 25  
Revision: 0  
Superseding Revision:

---

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

## 6 PORTS

### 6.26 Telecommunications Service Priority (Cont'd)

#### 6.26.3 Responsibilities of the End-User (Cont'd)

- e. For services assigned priority levels, ensure (through contractual means or otherwise) the availability of Customer Premise Equipment (CPE) and Customer Premise Wiring (CPW) necessary for end-to-end service operation by the service due date and for continued operation. For services in the Emergency NS/EP category, ensure CPE and CPW for end-to-end service by the time vendors are prepared to provide the services. Additionally, designate the organization responsible for the service on an end-to-end basis.
- f. Pay the Company any authorized costs associated with priority services.
- g. Report to the Company any failed or unusable services with priority levels.
- h. Designate a 24-hour point of contact for each TSP request and appraise the OPT.
- i. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.
- j. During certain emergencies, make TSP service requests verbally, but follow up with a written service order within two working days.

#### 6.26.4 Responsibilities of the Company

The Company will perform the following:

- a. Provide TSP service only after the receipt of a TSP Authorization Code. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority (i.e., "O" is the first character of the TSP code).
- b. Revoke TSP services at the direction of the end-user or OPT.
- c. Ensure the TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- d. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 26  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.26 Telecommunications Service Priority (Cont'd)

#### 6.26.4 Responsibilities of the Company (Cont'd)

- e. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- f. Confirm completion of TSP service order activity to the OPT.
- g. Participate in reconciliation of TSP information at the request of the OPT.
- h. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor, when acting as the prime contractor.
- i. Ensure that other carriers supplying underlying facilities are provided, upon request, information necessary to implement priority treatment of facilities that support NS/EP services.
- j. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to the service.
- k. Disclose content of the NS/EP TSP database only as may be required by law.
- l. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 27  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.26 Telecommunications Service Priority (Cont'd)

#### 6.26.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

##### Non-TSP Services

TSP services may be preempted to provision or restore NS/EP services with a higher priority level assignment. When this is necessary, NS/EP services will be selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. When such preemption is necessary, prior consent of the service user is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

#### 6.26.6 Rates and Charges in Section 13, Rates

- a. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
- b. A one-time charge, based on cost, for the initial establishment of change in TSP status by the Company will be billed to the customer. In addition, normal connection charges will apply.
- c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
- d. Facilities required by the Company for provisioning, restoration, or maintenance are exempt from the TSP rules.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 28  
Revision: 0  
Superseding Revision:

---

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

## 6 PORTS

### 6.27 Critical Facilities Administration Service

#### 6.27.1 General

- a. Critical Facilities Administration Service (CFAS) provides physical route information to customers with Telecommunications Service Priority (TSP) qualified circuits. If the Company is acting as the Prime Contractor, the company will obtain from its subcontractors the physical routing information for their portion of the qualified circuit.

#### 6.27.2 Responsibilities of the Customer

- a. Customers' circuits must be federally registered as TSP circuits.
- b. Customers must subscribe to the Critical Facilities Administration Service (CFAS) offered by the Company and identify which qualifying circuits it wishes to enroll in the service. Such circuits will be referred to as "subscribed circuits."
- c. Customers must pay the appropriate tariff charges for CFAS, and any connecting carrier CFAS charges billed to the Company or directly to the customer.

Customers must agree to treat all network information provided to them regarding their subscribed circuits as confidential.

- d. Customers must comply with the Company's security procedures established in support of CFAS. This may include but will not be limited to provision of appropriate passwords prior to forwarding of CFAS information.
- e. Where Company systems permit, information will be transmitted to the customer in the form of an AutoCAD file with the coordinates included. The customer must provide its own software capable of reading an AutoCAD file.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 29  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.27 Critical Facilities Administration Service (Cont'd)

#### 6.27.3 Responsibilities of the Company

- a. The Company will maintain data and restrict access by each customer to information relative to that customer's subscribed circuits.
- b. The Company will identify the physical path of each subscribed circuit whenever requested by the customer so as to allow the customer to ascertain with a reasonable degree of accuracy the actual physical path of each subscribed circuit.
- c. The Company will make available physical path information for newly provisioned subscribed circuits to the customer within 5 business days after the circuit has been installed and within 15 business days for existing TSP circuits.
- d. For circuits provided in concert with other carriers, the Company, when acting as the Prime Contractor will obtain and forward information regarding the connecting carrier's portion of the physical path of the subscribed circuit to the customer as expeditiously as possible.
- e. Provision of CFAS will be suspended in the instance of a major telephone outage. Once subscribed circuits are restored to service, the Company will make updated physical path information available to the customer within ninety days of the restoration of service upon request.

#### 6.27.4 Rates and Charges

- a. The rates contained in this tariff reflect the hourly rate that will be charged to the CFAS customer per circuit subscribed. If the Company is acting as the Prime Contractor, the customer will be billed the Company's tariff charges, in addition to those tariffed charges established by any connecting carrier for the service. The Company will give the customer a good faith estimate of the time needed to perform the requested service, including the time that may be needed to obtain information from connecting carriers, if applicable. A record order charge will also apply if the customer orders CFAS after the establishment of its TSP Service.

FRONTIER TELEPHONE OF ROCHESTER, INC.  
P.S.C. NO. 5 - TELEPHONE  
Effective Date: 10/05/2020

Section 6  
Leaf: 30  
Revision: 0  
Superseding Revision:

---

“Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale”.

## 6 PORTS

### 6.28 Toll Substitute Services Charge

#### 6.28.1 General

The Toll Substitute Services Charge is applied in addition to other rates and charges. This charge applies to services which have access, either direct or indirect, to the local network and which thereby avoid toll charges. The Toll Substitute Services Charge applies to both intrastate and interstate toll Substitute Services.

For services which gain access to the local network through indirect means, such as operator intervention, the toll substitute services charge will be waived if local network access is rendered inoperable and disallowed. Written certification must be provided by the customer in these cases. The company reserves the right to make inspections and verify that access is inoperable and disallowed in such instances where certificates have been filed.