

TC Systems, Inc.
P.S.C. No. 6 -- Telephone
Local Exchange Services
Effective Date: December 31, 2021

Section 8
Leaf No. 1
Revision: 2
Superseding Revision: 1

SECTION 8 – BUSINESS LOCAL SERVICE¹

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8.1 Description

Business Local Service provides a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. Business Local Service lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Business Local Service also provides Customers with the option to select Business Trunks, which are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming to an attendant, incoming calls without utilizing an attendant (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize Business Trunks for both inbound and outbound calls, they may choose Combo Service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD Service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD Service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

Customers utilizing Business Local Service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of access lines required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines causes interference, the Company shall have the right to discontinue Service without prior notification to the Customer.

Business Local Service is offered as a stand-alone product, or in conjunction with an associated interLATA long distance service offering provided by AT&T.

¹ Effective December 31, 2021, the Company will no longer accept new, add, or change orders and will not renew service agreements for Business Local Service. Following the expiration of an existing customer's contract term agreement, the Company will provide the service on a month-to-month basis until it is discontinued. During any month-to-month service period, the Company may change the rates, term, and conditions upon notification.

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TC Systems, Inc.
P.S.C. No. 6 -- Telephone
Local Exchange Services
Effective Date: December 16, 2011

Section 8
Leaf No. 2
Revision: 0

SECTION 8 – BUSINESS LOCAL SERVICE

8.2 Monthly Recurring Charges

Business Local Service is subject to monthly recurring charges on a per line or per trunk basis.

8.3 Non-Recurring Charges

Non-Recurring Charges apply to various Customer requests on a per order basis. Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to Business Local Service lines, or trunks. Service order charges will apply to initial service orders and subsequent orders on a per request basis.

See Section 6.10 for descriptions of Non-Recurring Charges.

TC Systems, Inc.
P.S.C. No. 6 -- Telephone
Local Exchange Services
Effective Date: December 16, 2011

Section 8
Leaf No. 3
Revision: 0

SECTION 8 – BUSINESS LOCAL SERVICE

8.4 Features

Business Local Service is available with the following optional features. Customers may order features individually or as part of a Feature Package, as shown below. Monthly Recurring Charges and Non-Recurring Charges associated with features are applied on a per line basis, and are in addition to any other applicable charges. For feature descriptions refer to Section 6.1 of this tariff. The following optional features and feature packages may be ordered:

- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Variable
- Call Transfer
- Caller ID
- Call Waiting/Cancel Call Waiting
- Hunting
- Speed Calling (8-Code)
- Speed Calling (30-Code)
- Three-Way Calling
- Vanity Number

- Feature Package 1 includes:
Call Forward Variable, Three-Way Calling

- Feature Package 2 includes:
Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting

- Feature Package 3:
Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting, Speed Calling 8-Code

- Feature Package 4 includes:
Call Forward Variable, Three-Way Calling, Call Waiting/Cancel Call Waiting, Speed Calling 8-Code, Voice Mail

TC Systems, Inc.
P.S.C. No. 6 -- Telephone
Local Exchange Services
Effective Date: December 16, 2011

Section 8
Leaf No. 4
Revision: 0

SECTION 8 – BUSINESS LOCAL SERVICE

8.5 Local Calling Service

1) Rating of Calls

Local Calling Service usage is billed on a flat-rate basis and is non-time-of-day sensitive. Local Calling Service calls are billed in 1 second increments, with an initial billing period of 30 seconds per call.

2) Local Calling Areas

Local Calling Areas for Business Local Service are based on airline mileage between the originating serving wire center and the terminating serving wire center. The method for calculation of airline mileage is shown in Section 2.9.2.

A Business Local Service call that is 16 miles or less will be defined as a local call, except when the call crosses a LATA boundary. Local Calling Service rates are shown in the Price List.

8.6 IntraLATA Toll Service

1) Description

IntraLATA Toll Service is furnished for telephone communications between telephones in different local calling areas within a LATA in accordance with the regulations and schedules of charges specified in this tariff. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191.

The toll service charges specified in this Section are in payment for all service furnished between the calling and called telephone, except as otherwise provided. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call.

2) Rating of Calls

IntraLATA Toll Service usage is billed on a flat-rate basis and is non-time-of-day sensitive. IntraLATA Toll Service calls are billed in 1 second increments, with an initial billing period of 30 seconds per call.

TC Systems, Inc.
P.S.C. No. 6 -- Telephone
Local Exchange Services
Effective Date: December 16, 2011

Section 8
Leaf No. 5
Revision: 0

SECTION 7 – BUSINESS LOCAL SERVICE

8.7 Volume Discount

Business Local Service includes a usage Volume Discount which automatically applies a 25% discount, not to exceed a total discount of \$5,000 per billing month, per main billed account, to the total monthly eligible Business Local Service usage charges for Customers who bill, in that billing month, a minimum of \$50.00 of eligible usage charges. Eligible usage charges include local and intraLATA toll usage charges billed to the Customer's Business Local Service main billed account. When eligible Business Local Service usage charges are included in the calculation of a volume discount in an AT&T interstate tariff, the volume discount in the AT&T interstate tariff will apply in lieu of the Volume Discount specified herein.

8.8 Rates

Monthly Recurring Charges

| | <u>Min.</u> | <u>Max.</u> |
|-----------------------------------|-------------|-------------|
| Business Local Service, per line: | \$ 8.00 | \$ 32.00 |
| Per Basic Trunk | \$ 8.00 | \$ 32.00 |
| Per DID Trunk | \$ 8.00 | \$ 120.00 |
| DID Number Block: | | |
| Initial 20 Numbers | \$ 2.00 | \$ 8.00 |
| Additional 10 Numbers | \$ 1.00 | \$ 4.00 |

Non-Recurring Charges

| | | |
|-----------------------------------|-------------|-------------|
| 1) Installation Charge | <u>Min.</u> | <u>Max.</u> |
| Installation Charge, per line: | \$25.00 | \$100.00 |
| Per Basic Trunk | \$ 0.00 | \$100.00 |
| Per DID Trunk | \$18.00 | \$ 75.00 |
| DOD Trunks | \$75.00 | \$300.00 |
| DID Number Block: | | |
| Initial 20 Numbers | \$0.00 | \$ 8.00 |
| Additional 10 Numbers | \$0.00 | \$ 4.00 |
| 2) Service Order Charge | <u>Min.</u> | <u>Max.</u> |
| Service Order Charge, per order | \$25.00 | \$110.00 |
| 3) Line Move or Add with Dispatch | <u>Min.</u> | <u>Max.</u> |
| Line Move or Add with Dispatch: | | |
| -- Initial Hour | \$70.00 | \$280.00 |
| -- Each Additional 30 Minutes | \$22.00 | \$90.00 |

TC Systems, Inc.
P.S.C. No. 6 -- Telephone
Local Exchange Services
Effective Date: December 16, 2011

Section 8
Leaf No. 6
Revision: 0

SECTION 8 – BUSINESS LOCAL SERVICE

8.8 Rates (Cont'd)

Features

1) Monthly Recurring Charges

| | <u>Min.</u> | <u>Max.</u> |
|----------------------------------|-------------|-------------|
| Call Forward Busy | \$ 1.00 | \$ 6.00 |
| Call Forward Don't Answer | \$ 1.00 | \$ 6.00 |
| Call Forward Variable | \$ 3.00 | \$12.00 |
| Call Transfer | \$ 3.00 | \$12.00 |
| Call Waiting/Cancel Call Waiting | \$ 6.00 | \$24.00 |
| Caller ID | \$ 3.00 | \$13.00 |
| Hunting | \$ 0.00 | \$10.00 |
| Speed Calling (8-Code) | \$ 2.00 | \$ 8.00 |
| Speed Calling (30-Code) | \$ 2.00 | \$20.00 |
| Three-Way Calling | \$ 3.00 | \$12.00 |
| Vanity Number (per number) | \$ 3.00 | \$14.00 |
| Feature Package 1 | \$ 5.00 | \$22.00 |
| Feature Package 2 | \$11.00 | \$44.00 |
| Feature Package 3 | \$13.00 | \$55.00 |
| Feature Package 4 | \$16.00 | \$65.00 |

2) Non-Recurring Charges

| | <u>Min.</u> | <u>Max.</u> |
|----------------------------------|-------------|-------------|
| Call Forward Busy | \$ 0.00 | \$10.00 |
| Call Forward Don't Answer | \$ 0.00 | \$10.00 |
| Call Forward Variable | \$ 0.00 | \$10.00 |
| Call Transfer | \$ 0.00 | \$10.00 |
| Call Waiting/Cancel Call Waiting | \$ 0.00 | \$10.00 |
| Caller ID | \$ 0.00 | \$10.00 |
| Hunting | \$ 0.00 | \$10.00 |
| Speed Calling (8-Code) | \$ 0.00 | \$10.00 |
| Speed Calling (30-Code) | \$ 0.00 | \$10.00 |
| Three-Way Calling | \$ 0.00 | \$10.00 |
| Vanity Number (per number) | \$ 0.00 | \$10.00 |
| Feature Package 1 | \$ 0.00 | \$10.00 |
| Feature Package 2 | \$ 0.00 | \$10.00 |
| Feature Package 3 | \$ 0.00 | \$10.00 |
| Feature Package 4 | \$ 0.00 | \$10.00 |

TC Systems, Inc.
P.S.C. No. 6 -- Telephone
Local Exchange Services
Effective Date: December 16, 2011

Section 8
Leaf No. 7
Revision: 0

SECTION 8 – BUSINESS LOCAL SERVICE

8.8 Rates (Cont'd)

Local Calling Service

| | <u>Min.</u> | <u>Max.</u> |
|------------------------|-------------|-------------|
| Local Calling Service | | |
| -- Initial 30 seconds | \$0.0050 | \$0.0300 |
| -- Each add'l 1 second | \$0.0002 | \$0.0010 |

IntraLATA Toll Service

| | <u>Min.</u> | <u>Max.</u> |
|------------------------|-------------|-------------|
| IntraLATA Toll Service | | |
| -- Initial 30 seconds | \$0.0400 | \$0.1650 |
| -- Each add'l 1 second | \$0.0010 | \$0.0060 |