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Verizon New York Inc.

Section 8 2nd Revised Page 1 Superseding 1st Revised Page 1

ACCESS SERVICE

8. BILLING AND COLLECTION SERVICES

The Telephone Company will provide the following services:

- (A) Recording Service
- (B) <u>Billing Name and Address Service</u>
- (C) Automatic Number Identification
 - 8.1 Recording Service

The Telephone Company will provide Recording Service in association with the offering of Feature Groups B for 900 Access Service, C and D Switched Access Service for customer messages that can be recorded by Telephone Company provided automatic message accounting equipment. In addition, where the Telephone Company records the customer messages on manual tickets, the Telephone Company will provide Recording Service for the manual tickets and at offices where the Telephone Company provides Feature Group A Switched Access Service and has the ability to record the Feature Group A call detail with automatic message accounting equipment and mark the recorded call detail as Feature Group A call detail for a specific customer, the Telephone Company will provide Recording Service for Feature Group A Switched Access Service.

At the request of the customer, Recording Service will be provided for Feature Group D Switched Access Service on an end office and type of call basis. Type of call means message telecommunications service (MTS) including 700 and 900 Service, calls originating and/or terminating over a WATS access line for MTS and calls originating from a WATS access line.

The Telephone Company will provide Recording Service in its operating territory. The minimum territory for which the Telephone Company will provide Recording Service is all the appropriately equipped offices in a state operating territory for which the customer has ordered Feature Group A, B for 900 service, C or D Switched Access Service. A state operating territory of a particular Telephone Company includes all its LATAs or market areas which are located in the same state including the areas in contiguous states which are assigned to such LATAs or market areas and served by the same Telephone Company.

Effective December 31, 2021, Station Message Detail Recording (SMDR) has been withdrawn from this Product Guide, and Verizon will no longer provide this service as of that date.

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Verizon New York Inc.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES (Cont'd)</u>

8.1 Recording Service (Cont'd)

For Feature Group B for 900 Access Service, C and D Switched Access Service, the term "customer message" used herein denotes an intrastate call originated by a customer's end user.

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For Feature Group A Switched Access Service, the term "customer message" used herein denotes a call over an intrastate Feature Group A Switched Access Service. A call includes both calls originated to and terminated from a Feature Group A Switched Access Service. The beginning and ending of a customer message are determined pursuant to the written instructions of the customer.

8.1.1 General Description

Recording Service is the recording of the details of a customer message and, when requested by the customer, the provision of those details to the customer. Recording Service includes recording, assembly and editing, and provision of recorded customer message detail.

Recording is the entering on electronic media or other acceptable media the details of customer messages originated through Switched Access Service. Recording is provided 24 hours a day, 7 days a week.

Assembly and editing is the aggregation of the recorded customer message details to create individual messages and the verification that the data required for rating, in accordance with the standard format established by the Telephone Company, is present. Assembly and editing is performed at least once a week.

Provision of customer message detail is the provision of electronic media containing the assembled and edited customer message detail and, when requested by the customer, data-transmitting the assembled and edited customer message detail to the customer and sorting the message detail. Except for lost or damaged records, the recorded detail will be available to the customer not more than five business days after the date all the detail requested by the customer was processed by the Telephone Company.

Effective December 31, 2021, Station Message Detail Recording (SMDR) has been withdrawn from this Product Guide, and Verizon will no longer provide this service as of that date.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

8.1 Recording Service (Cont'd)

8.1.2 <u>Undertaking of the Telephone Company</u>

- The Telephone Company will record all customer messages carried over Feature (A) Groups B for 900 Access Service, C and D Switched Access Service that are available to Telephone Company provided recording equipment or operators. The Telephone Company will record all customer messages, including interLATA intrastate messages and interLATA interstate messages, carried over a Feature Group A Switched Access Service. Unavailable customer messages (i.e., certain Feature Group C operator and TSPS messages which are not accessible by Telephone Company provided recording equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the Telephone Company. When a customer's request requires that Recording Service be provided on an end office and type of call basis, the interval, minimum period and Special Order Charge will be determined on an individual case basis. Assembly and editing will be performed on all customer messages recorded during the billing period established by the Telephone Company. Except as set forth in 8.1.2(F) and 8.1.3 following, recorded message detail from previous billing periods will not be recovered and made available to the customer.
- (B) A standard format for the provision of the recorded customer message detail will be established by the Telephone Company and provided to the customer. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved customers six months prior to the change.
- (C) The recorded customer message detail provided to the customer will, when requested by the customer, be sorted to furnish detail to meet the customer's need.

The sorting will be provided in accordance with the specifications the customer provides when it orders recorded customer message detail with sorting. If the information necessary to sort the recorded message detail as requested by the customer is not available in the recorded message detail, the Telephone Company will provide the sorting if (1) the information necessary to perform the sort is contained in the billing names and addresses or in the Wire Center Information, or (2) the customer provides the necessary information.

When sorting of recorded customer message detail is provided to the customer, the interval, minimum period and charges to provide the sorting will be determined on an individual case basis.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

8.1 Recording Service (Cont'd)

8.1.2 <u>Undertaking of the Telephone Company</u> (Cont'd)

- (D) Recorded customer message detail with or without sorting will be provided to a customer as set forth in following. The Telephone Company will determine the number of data files required to provide the recorded message detail to the customer.
- (E) At the request of a customer, electronic files containing the recorded customer message details with or without sorting will be provided to the customer as part of Recording Service. When the recorded customer message details are data-transmitted to a customer premises, the data transmission charges will be determined on an individual case basis. When the customer wishes to discontinue receiving the recorded customer message details, except when sorting is provided, and the Telephone Company receives notice from the customer at least two weeks prior to the date the details would be sent to the customer, the charge as set forth in 30.8.1(C) following does not apply.

When sorting is provided and the customer does not wish to receive the recorded customer message detail, the terms and conditions will be as set forth in the individual case basis agreement.

(F) Recorded customer message detail which is used at the request of the customer to provide Message Processing and Message Bill Processing Service is not retained by the Telephone Company for longer than 45 days. The rated but unbilled message detail and the billed message detail is retained for reference (i.e. on paper or microfiche) in place of the recorded customer message detail. For recorded customer message detail not used by Message Processing Service at the customer's request, the Telephone Company will make every reasonable effort to recover recorded customer message detail previously made available to the customer and make it available again for the customer. The charges as set forth in 30.8.1(C) following will apply for all such detail provided. When the recorded customer message details are data-transmitted to a customer premises, the data transmission charges will be determined on an individual case basis. Such a request must be made within 30 days from the date the details were initially made available to the customer.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

8.1 Recording Service (Cont'd)

8.1.3 <u>Liability of the Telephone Company</u>

Notwithstanding 2.1.3 preceding, the Telephone Company liability for Recording Service is as follows:

- (A) If customer message detail is not available because the Telephone Company incurred recording system outages, the Telephone Company will estimate the volume of lost customer messages and associated revenue based on previously known values. This estimated customer message volume will be included along with the customer message detail provided to the customer and/or provided for Message Processing Service. If the above described events result in an inability to back bill end user charges, the customer's operating revenues will be credited as if the revenues were earned, and the customer's uncollectible revenues will be debited since the revenues will not be billed and collected. No adjustment to customer purchased accounts receivable or uncollectibles is required as charges were never billed.
- (B) When the Telephone Company is notified that, due to error or omission, incomplete data have been provided to a customer, the Telephone Company will make every reasonable effort to locate and/or recover the data and provide it to the customer at no additional charge. If the data cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as set forth in (A) preceding.
- (C) Unless there is an express written agreement to the contrary, in the absence of gross negligence or willful misconduct, no liability for damages to the customer or other person or entity other than as set forth in (A) and (B) preceding shall attach to the Telephone Company for its action or the conduct of its employees in providing Recording Service.

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Effective: March 30, 2014

ACCESS SERVICE

- 8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)
 - 8.1 Recording Service (Cont'd)
 - 8.1.4 Obligations of the Customer
 - (A) The customer shall order Recording Service under a Special Order for each state where the service is desired.

The customer shall order Recording Service at least one month prior to the date when the customer message detail is to be recorded, unless a customer's request requires that Recording Service be provided by end office and type of call, then the ordering interval will be determined on an individual case basis.

The customer shall order Recording Service for Feature Group D Switched Access by end office and type of call in accordance with the terms and conditions established on an individual case basis Special Order.

(B) The customer shall order provision of recorded customer message detail without sorting at least one month prior to the date when it wishes to receive the recorded message detail. However, the customer may wish to receive electronic files of the recorded customer message detail without sorting or have the recorded detail data-transmitted to a customer premises at some times and not at others. Therefore, change in the provision of recorded customer message detail without sorting to the customer will be accommodated provided the customer gives two weeks advance written notification to the Telephone Company.

For recorded customer message detail with sorting, the customer shall order the detail in accordance with the terms and conditions of the individual case basis established to cover the provision of recorded customer message detail with sorting.

(C) The premises of the ordering customer shall provide such signals as may be required for the proper operation of the Telephone Company's automatic message accounting equipment used to perform the detail recordings.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

- 8.1 Recording Service (Cont'd)
 - 8.1.5 <u>Payment Arrangements and Audit Provision</u>
 - (A) Audit Provision
 - (1) Notice and Scope
 - (a) Upon forty five (45) days' prior written notice by the customer to the Telephone Company (or such shorter period as the parties may mutually agree upon), the customer or its authorized representative shall have the right to commence an audit during normal business hours and at intervals of no more than one audit in any six month period. The audit will be limited to all such records and accounts as may, under recognized accounting practices, contain information bearing upon amounts subject to being billed to the customer's end users by the Telephone Company as part of its provision of Billing and Collection Services and the charges to the customer for other services provided by the Telephone Company pursuant to this tariff.
 - (b) The written notice of audit shall identify the date upon which it is to commence, the location, the customer's representatives, the subject matter of the audit, and the materials to be reviewed.
 - (c) The written notice of audit shall be directed to the Telephone Company's representatives at the address stipulated by such representative.
 - (d) The Telephone Company may, within thirty (30) days of receipt of the customer's notice of audit, postpone commencement by written notice for a period not to exceed fifteen (15) days, but only for good cause. The Telephone Company shall also indicate the new date for Commencement of said audit.
 - (e) Upon completion of the audit, the customer's auditors are to provide an oral report of their findings to the Telephone Company prior to their departure, followed by a letter within thirty (30) days confirming findings and audit completion.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES (Cont'd)</u>

8.1 Recording Service (Cont'd)

8.1.5 <u>Payment Arrangements and Audit Provision</u> (Cont'd)

(A) <u>Audit Provision</u> (Cont'd)

(2) Payment of Expenses

Each party shall bear its own expenses in connection with the conduct of an audit. Special data extractions required by the customer or its representative to conduct the audit will be paid for by the customer. "Special data extraction" for auditing purposes shall mean programming, clerical and computer time required to create an output record (from existing data files) that cannot normally be created from current software programs in the production program library.

(3) Requests for Examinations

- In addition to audits, the customer, or its representatives, may request, from time to time, the opportunity to conduct an examination, as defined in (b) following. The Telephone Company will make reasonable efforts to accommodate requests for examination and to cooperate in the conduct of an examination.
- (b) An "Examination" shall, for purposes of this section, constitute a reasonable inquiry on a single issue or a specific topic related to Billing and Collection Services for a stated reason.

Upon concurrence by both parties that errors or omissions exist, adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit.

All information received or reviewed by the customer or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

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8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

8.1 Recording Service (Cont'd)

8.1.5 Payment Arrangements and Audit Provision (Cont'd)

(B) <u>Minimum Period and Minimum Monthly Charge</u>

The minimum period for which Recording Service without sorting is provided and for which charges apply is one month for each state in which the service is ordered, unless a customer's request requires that Recording Service be provided by end office and type of call, then the minimum period will be determined on an individual case basis, as set forth in 8.1.2(A) preceding.

The minimum monthly charges are the charges for customer messages recorded, customer messages assembled and edited (except when Message Processing Service is ordered for the same monthly period) and when ordered by the customer, provision of customer message detail without sorting on data files. If the service is cancelled or discontinued prior to entering the customer message detail on data files, the minimum monthly charge will be the charge for all customer messages recorded, assembled and edited for a 30 day period. The Telephone Company will use the most recent 30 day period for which data is available to determine the minimum charge.

(C) Cancellation of a Special Order

A customer may cancel a Special Order for Recording Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. The service date for Recording Service is the date the customer requests the recordings to start. When a customer cancels a Special Order for Recording Service after the order date but prior to the start of service, the Special Order charge and the minimum monthly charges will apply, except when the Special Order is for the Recording Service of Feature Group D Switched Access Service by end office and type of call, then the Cancellation Charges will be determined on an individual case basis.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

8.1 Recording Service (Cont'd)

8.1.5 Payment Arrangements and Audit Provision (Cont'd)

(D) Changes to Special Orders

When a customer requests material changes to a pending Special Order for Recording Service, the pending Special Order will be cancelled and the requested changes will be undertaken if they can be accommodated by the Telephone Company under a new Special Order. Material changes to a pending Special Order for Recording Service include changes in the location and/or number of Telephone Company recording locations, changes in sorting parameters, provision of data transmission to a customer location of customer recorded message detail, changes in schedules, dates or intervals for receipt of customer recorded message detail and changes to provide for Recording Service of Feature Group D Switched Access Service by end office and type of call. Non-material changes to a pending Special Order include changes in customer name, customer address and customer requests to receive Recording Service output at the Telephone Company location instead of through U.S. Mail. All cancellation charges as set forth in (C) preceding will apply for the cancelled Special Order.

8.1.6 Rate Regulations

(A) For each customer message recorded, the recording and the assembling and editing charges apply except when the customer orders Message Processing Service. When Message Processing Service is ordered, pursuant to separate contract, for the same state and month that Recording Service is ordered, the assembling and editing charge does not apply per customer message. Rates and charges for Recording Service apply on a per state basis.

The charges for recording and for assembly and editing apply per message recorded and per message assembled and edited whether or not the customer's schedule of rates specifies billing on a per message basis or any other basis.

(B) The per Special Order charge applies for each Special Order accepted by the Telephone Company for Recording Service or for a subsequently requested change.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

8.1 Recording Service (Cont'd)

8.1.6 Rate Regulations (Cont'd)

- (C) When message detail with or without sorting is entered on a data file for provision of message detail to a customer, the per data file charge applies for each data file prepared, and the per record charge applies for each record processed. A record is a logical grouping of information as described in the programs that process the information and load the data file. The Telephone Company will determine the charges based on the number of data files prepared and on its count of the records processed. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information and load the data file, whichever number of records is higher.
- (D) When the customer requests a detailed estimate of the programming or other charges which would apply for any Recording Service as set forth in 30.8.1 following, ordered or under consideration, Program Development charges to develop the estimate will apply. The Company will determine whether the customer's request is for a detailed estimate or for an order of magnitude estimate. Those requests that the Company has determined to be an order of magnitude, which is a broad estimate of time and cost, will be provided to the customer at no charge. The Company will notify the customer of this determination before any work is done on the request. The Program Development charge to prepare the detailed estimate charge will be determined by the Company and will be billed to the customer, at the rates set forth in 30.8.1(F) following, whether or not the service is ordered. The customer must agree to pay the charges for the estimate prior to the start of any estimate activity.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

8.1 Recording Service (Cont'd)

8.1.6 Rate Regulations (Cont'd)

(D) (Cont'd)

If a detailed estimate has been provided and Program Development charges billed and the customer orders the service, the total charge to the customer for that service may not exceed the estimated amount by more than 10%. This limitation does not apply if the service ordered by the customer is changed from the one estimated.

(E) The basic per hour rate and the premium per hour rate for program development is for the use of one hour of one Telephone Company programmer's time.

The number of hours and fraction thereof for which Program Development charges apply as set forth in 30.8.1(F) following will be accumulated by the Telephone Company. The Telephone Company will bill the customer for hourly charges in accordance with these accumulations. The accumulated hours for each order will be summed and rounded to the next higher hour.

8.1.7 Rates and Charges

The rates and charges for Recording Service are set forth in Section 30.8 following.

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ACCESS SERVICE

8. BILLING AND COLLECTION SERVICES (Cont'd)

8.2 Billing Name and Address Service

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Telephone Company.

BNA Service is provided for the sole purpose of permitting the customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

8.2.1 General Description

BNA Service is provided on both a manual and a mechanized basis. On a manual basis, the information will be provided by voice telecommunications or by mail, as appropriate. On a mechanized basis, the information will be entered on electronic media containing recorded customer messages.

BNA information is furnished for sent-paid, 700 and 900 service messages and messages charged to a calling card that is resident in the Telephone Company's data base. In addition, BNA information for messages originated from data terminal numbers (DTNs) of data communications services is furnished on a manual basis only.

When requested by the customer, a Master BNA List containing the end users currently presubscribed to that customer will be provided by paper or electronic media. The charges for each Master BNA List are as set forth in 30.8.2(C) following.

8.2.2 <u>Undertaking of the Telephone Company</u>

(A) Upon request from an authorized supervisor of the customer who furnishes the Personal Identification Number (PIN) assigned by the Telephone Company, the Telephone Company will provide BNA information on a manual basis.

Telephone requests for information on up to 16 telephone numbers will be responded to on line. Telephone requests for information on over 16 and up to 100 telephone numbers will be responded to by a call back by the next business day.

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- 8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)
 - 8.2 Billing Name and Address Service (Cont'd)
 - 8.2.2 <u>Undertaking of the Telephone Company</u> (Cont'd)
 - (A) (Cont'd)

A request for information on over 100 and up to 500 telephone numbers should be mailed to the Telephone Company. The Telephone company will provide the response within ten business days.

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- (C) The Telephone Company will specify the format in which requests are to be submitted.
- (D) The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Telephone Company Customer Records Information System (CRIS), including non-published numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the Telephone Company will provide an indicator on the confidential records.
- (E) The Telephone Company will provide the most current BNA information resident in its database. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

- 8.2 Billing Name and Address Service (Cont'd)
 - 8.2.2 <u>Undertaking of the Telephone Company</u> (Cont'd)
 - (F) Upon request from the customer, the Telephone Company will provide a Master BNA List which will include all end users presubscribed to the customer. The Charges for each Master BNA List provided is as set forth in 30.8.2(C) following.
 - Upon request by the customer, the Telephone Company will provide a Recent Change BNA List of changes in billing name and address for the customer's presubscribed end users, which will include change of telephone numbers, additions, moves and disconnected lines. The Recent Change BNA List will be available on a monthly basis. The charges for each Recent Change BNA List provided is set forth in 30.8.2(D) following.
 - (G) The Telephone Company shall use reasonable efforts to provide accurate and complete lists. The Telephone Company makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.

8.2.3 Obligations of the Customer

- (A) With each order for BNA Service, the customer shall identify the authorized individual and address to receive the BNA information. Further, when BNA Service on a manual basis is ordered, the customer will identify in writing and include the PIN assigned by the Telephone Company of all authorized individuals who will contact the Telephone Company.
- (B) A customer which orders BNA Service on a mechanized basis and which intends to submit tapes of recorded messages for processing must provide the Telephone Company with an acceptable test tape or transmission which includes all call types for which BNA information may be requested.

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ACCESS SERVICE

- 8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)
 - 8.2 Billing Name and Address Service (Cont'd)
 - 8.2.3 <u>Obligations of the Customer</u> (Cont'd)
 - (C) The customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published telephone numbers, is used only for the purpose set forth in this tariff and that BNA information is available only to those customer personnel or agents with a need to know the information. The customer must handle all billing name and address information designated as confidential by the Telephone Company in accordance with Telephone Company's procedures concerning confidential information. The Telephone Company will provide to the customer a statement of its procedures concerning confidential information.
 - (D) The customer shall not publicize or represent to others that the Telephone Company jointly participates with the customer in the development of the customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of BNA Service.

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ACCESS SERVICE

- 8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)
 - 8.2 Billing Name and Address Service (Cont'd)
 - 8.2.3 <u>Obligations of the Customer</u> (Cont'd)
 - (E) When the customer orders BNA Service for both interstate and intrastate messages, the projected interstate percentage of use must be provided in a whole number to the Telephone Company. The Telephone Company will designate the number obtained by subtracting the projected interstate percentage from 100 (100 projected interstate percentage = intrastate percentage) as the projected intrastate percentage.

This whole number percentage will be used by the Telephone Company to apportion the rates and nonrecurring charges between interstate and intrastate in those circumstances where the recorded message detail is not sufficient to permit the Telephone Company to determine the appropriate jurisdiction. This percentage will remain in effect until a revised report is received as set forth following.

Effective on the first of January, April, July and October of each year the customer may update the jurisdictional report. The customer shall forward to the Telephone Company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the interstate percentage of use for the past three months ending the last day of December, March, June and September, respectively. Except where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e., February, May, August and November). No prorating or back billing will be done based on the report. If the customer does not supply the report, the Telephone Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Telephone Company will assume the percentages to be the same as those provided in the order for service.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

8.2 Billing Name and Address Service (Cont'd)

8.2.4 Rate Regulations

- (A) Service Establishment Charges apply for the initial establishment of BNA Service on a manual basis, for the initial establishment of BNA Service on a mechanized basis and for establishment of a Master BNA List for a customer.
- (B) A charge applies for each request for BNA information for a telephone number or DTN number on a manual basis. A charge applies for each message processed to supply BNA information on a mechanized basis.

The Telephone Company will keep a count of the requests and of the messages processed. The Telephone Company will bill the customer in accordance with these counts whether or not the Telephone Company was able to provide BNA information for all requests and messages.

A charge applies for each customer specific Master BNA listing and Recent Change BNA listing provided.

(C) Where the recorded message detail is sufficient to determine a message is an intrastate message, the rates set forth in 30.8.2 following apply to each such message.

Service Establishment Charges and usage for which the recorded message detail is insufficient to determine jurisdiction will be prorated by the Telephone Company between interstate and intrastate.

The percentages provided in the reports as set forth in 8.2.3(E) preceding will serve as the basis for prorating the charges. The intrastate charges are determined as follows:

- (1) For the Service Establishment Charge, multiply the intrastate percent times the stated tariff rate.
- (2) For usage sensitive (i.e., requests or messages processed) chargeable rate elements, multiply the intrastate percent times actual use times the stated tariff rate.
- (D) When a customer cancels an order for BNA Service after the order date, the Service Establishment Charge applies.

8.2.5 Rates and Charges

Rates and charges for Billing Name and Address Service are set forth in Section 30.8 following.

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ACCESS SERVICE

8. <u>BILLING AND COLLECTION SERVICES</u> (Cont'd)

8.3 Automatic Number Identification (ANI)

8.3.1 General

ANI provides the automatic transmission of a seven or ten digit number and information digits to the customer's premises for calls originating in the LATA, to identify the calling station. The ANI feature is an end office software function which is associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an end office and an access tandem, and a trunk group between an access tandem and a customer's premises. A more detailed description of Automatic Number Identification is as set forth in 6.3.1(F) preceding.

8.3.2 Rate Regulations

For each Automatic Number Identification (ANI) or Charge Number delivered to the customer an AN1 billing and collection rate will apply, as set forth in 30.8.3(A) in addition to the local switching AN1 or Charge Number rate in 30.6.2(B) following.

8.3.3 Rates and Charges

Rates and charges for Automatic Number Identification (ANI) are set forth in 30.8 following.