

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 7 Leaf: 1
Revision: 0
Superseding Revision:

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY

1. General

The following regulations and rates apply to listings in light face type in the alphabetical directories and the information records of Telephone Company.

Listings are limited to information essential to the identification of the listed party. The Telephone Company reserves the right to use appropriate abbreviations in listings.

Listings which, in the judgment of the Telephone Company, are designed to advertise a commodity or service, or which are otherwise objectionable, are not permitted. A name made up by adding a term such as "Company," "Agency," "Shop," "Works," "Service," etc., to the name of a commodity or service is not accepted as a listing, unless the subscriber is legally doing business under that name.

A name may be repeated in the same alphabetical directory list only when a different address or a different telephone number is listed.

Listing charges date from the posting of information records, except that charges for references listings, night service listings and alternate call number listings, date from the date of publication of the Directory in which the listing appears. Listing charges will be terminated, in the case of the termination of main service, on the date such main service is terminated. If the main service is continued, but a listing for which a charge applies is discontinued, the listing charge continues until the publication date of the first directory in which the listing should not appear.

A listing is limited to one line in the directory, unless by so doing its clearness is impaired.

Access Service Customers, as defined in Section 1 of this Tariff, may have a billed main listing and additional listings in the alphabetical directory, subject to the same regulations as the listings of telephone company subscribers.

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 7 Leaf: 2
Revision: 0
Superseding Revision:

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

2. Composition of Listings

a. Name

(1) Business Service

The following names may be included in business service listings:

The name of the subscriber or joint user.

The name of each separate business enterprise which the subscriber or joint user conducts.

The name by which the business of a subscriber or joint user is known to the public, provided that only one such name representing the same general line of business will be accepted.

The name of any person associated with the subscriber or joint user in the same business.

The name of any person, firm or organization which the subscriber or joint user is authorized to represent, or the name of an authorized representative of the subscriber or joint user.

Alternate spelling of an individual name or alternate arrangement of a business name, provided that the listing, in the judgment of the Telephone Company, is not for advertising purposes.

The name of a publication issued periodically by the subscriber or joint user.

The name of any inactive business or organization in a cross-reference listing when authorized by such business or organization.

The name of a member of the subscriber's domestic establishment when business service is furnished in the subscriber's residence.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 7 Leaf: 3
Revision: 0
Superseding Revision:

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

2. Composition of Listings (Cont'd.)

The name of a corporation which is the parent or a subsidiary of the subscriber.

The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX or semi-public service, may be included in a residence type listing with the telephone number of the PBX or semi-public service.

The name of a customer of a reseller or sharer of service.

(2) Residence Service

The following names may be included in residence service listings:

The name of the subscriber.

The name of a member of the subscriber's domestic establishment, or alternative spelling of such name and the maiden name of a married woman.

Dual name listings consisting of the given names of two individuals who have the same surname and reside in the same domestic establishment, as for example, "Smith Mary & John."

Residence subscribers who lease their premises for periods of less than one year and request the Company to render service to tenants without change in billing, may arrange for the listing of such tenants at the additional listing rate, provided the subscriber and the tenants do not occupy the premises at the same time.

The listing of a telephone in the residence of a clergyman may appear as "Parsonage," "Rectory," "Parish House," or "Manse," either in connection with the subscriber's name or under the heading of the church name. The listing of a telephone in a church study may appear under the name of the pastor followed by "Study."

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 7 Leaf: 4
Revision: 0
Superseding Revision:

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

2. Composition of Listings (Cont'd.)

a. Name (Cont'd.)

(3) Designations

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, two or more designations may be included in one listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Conversely, individual names or titles are not shown following the name of a firm or corporation.

A listing may not include a designation, such as "agency," "dealer," or "representative" except in connection with the legal name of the subscriber.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided that the agent maintains a renting office in such building.

A designation is not ordinarily provided in a residence type listing. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon or registered nurse or licensed practical nurse provided that the same name and designation is also listed on business service of the subscriber or another subscriber in the same or different directory; or on residence service, furnished to a member of the above professions. Insertions and deletions in directories will be made, where necessary, as the directories are published.

(4) Addresses

Each listing includes the house number and street name of a location where the telephone service is furnished, or a post office

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 7 Leaf: 5
Revision: 0
Superseding Revision:

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

2. Composition of Listings (Cont'd.)

a. Name (Cont'd.)

(4) Addresses

box number, except when modification facilitates identification of the listed party by the calling public.

(5) Telephone Numbers

Each listing may include only one telephone number. A listing may include only the telephone number of the first line of a PBX system or trunk hunting service group of individual lines, except that a trunk not included in the trunk hunting service group of a PBX system or the first trunk of a separate trunk hunting service group of a PBX system may be listed to meet special conditions as, for example, where a corporation and its subsidiaries use the same PBX system.

3. Types of Listings

a. Standard Listings

A standard listing is the type of listing which may include a name, designation, address and telephone number to appear in the information records and the alphabetical directory for the territory in which the telephone service is located.

b. Indented Listings

An indented listing is the type of listing which is indented under a standard listing or under a caption and may not include more than a designation, address and telephone number. A caption consists of a name and may include a designation but not an address or telephone number and is used where two or more indented listings are required. When the same designation for two or more of the indented listing, the designation may be shown as a subcaption for such indented listings.

Indented listings are permissible when a subscriber is entitled to two or more listings of the same name with different addresses or different telephone numbers.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 7 Leaf: 6
Revision: 0
Superseding Revision:

SECTION 7 - DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

3. Types of Listings (Cont'd.)

c. Alternate Telephone Number Listings and Night Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may obtain an alternate telephone number listing or a night listing such as the following:

If no answer call (telephone number)

Night calls (telephone number)

Night calls after _ P.M. (telephone number)

Nights, Sundays, and holidays (telephone number)

5 P.M. to 9 A.M. weekdays noon Saturday until 9 A.M. Monday and

holidays (telephone number)

Such listing may be furnished as an indented listing or as a subcaption.

The telephone number in such a listing may be that of another service furnished the same subscriber, or one of the subscriber's PBX trunks not included in the incoming service group or the service furnished a different subscriber.

d. Reference Listings

A reference listing such as one of the following may be obtained in the same alphabetical group with the related listing when required for identification of the listed party and not designed for advertising purposes.

Foster Furnace Company

See Roberts Furnace Company

Foster Furnace Company

Call Roberts Furnace Company 462-3331

A subscriber or extra listed party may arrange for a reference listing under a separate geographical heading from the one under which regularly listed, to require the use of but one line in the directory. Such a reference listing will not carry the telephone number but only a reference to the heading under which the number may be found.

e. Duplicate Listings

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 7 Leaf: 7
Revision: 1
Superseding Revision:0

SECTION 7 – DIRECTORY LISTINGS

A. ALPHABETICAL DIRECTORY (Cont'd.)

4. Free Listings*

Listings are provided without charge as follows:

- One listing for each individual line business main station.
- One listing for the first business trunk line.
- One listing for each additional business trunk or line with a limit of three.
- One listing for each Centrex and main station, if desired.
- One listing for each individual line, party line or multi-party line residence main station.
- One listing for each party line or multi-party line business main station.

The allowance of free listings includes only standard listings.

5. Rates for Charge Listings*

The monthly rate for each listing, in excess is listed on the Pricing Addendum.

(T)

(T)

- | | |
|--|-----|
| Standard listings | (M) |
| Indented listings | (M) |
| Reference listings | (M) |
| Alternate telephone number and
night listings | (M) |
| Listing or subcaption confined
to one directory line | (M) |
| Listing or subcaption requiring
two or more directory lines | (M) |
| Duplicate Listing | (M) |
| Duplicate-Additional Listing
requiring two or more directory
lines | (M) |

*The Service order charge is indicated in Section 8 will apply for listings ordered.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 7 Leaf: 8
Revision: 0
Superseding Revision:

SECTION 7 - DIRECTORY LISTINGS

B. CLASSIFIED DIRECTORY

1. Definition

A classified listing consists of a name, address and telephone number in light face type under a classification in a classified directory published by the Telephone Company.

2. Regulations

A classified listing is provided only in connection with business service and service of clergymen.

Such listing must be the same as the listing in the alphabetical directory for the territory in which the telephone service is located except that the business designation is omitted.

Such listing may appear only in the classified directory for the territory in which the telephone service is located.

Classifications are established by the Telephone Company.

3. Charges

There is no charge for the first listing for each subscriber. Additional listings are considered advertising.

C. NON-PUBLISHED SERVICE

1. General

The telephone numbers of non-published service are not listed in either the Telephone Company's alphabetical directory or information records available to the general public.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 7 Leaf: 9
Revision: 1
Superseding Revision:0

SECTION 7 - DIRECTORY LISTINGS

C. NON-PUBLISHED SERVICE (Cont'd.)

2. Regulations

- a. Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to refrain from publishing his telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- b. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company and where such a number is published in the directory the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service.
- c. The subscriber indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the number of a non-published service or the disclosing of said number to any person.

3. The Non-Published Rate is listed in the Pricing Addendum.*

(T)

Exceptions:

(M)

The foregoing rate does not apply:

- a. To public or semi-public service.
- b. To special reversed charge service.
- c. To foreign exchange service where the subscriber is also furnished exchange service from the normal central office.

*A service order charge as indicated in Section 8 and the Pricing Addendum will apply for non-published service ordered.

(T)

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: December 11, 2010

Section: 7 Leaf: 10
Revision: 1
Superseding Revision: 0

SECTION 7 - DIRECTORY LISTINGS

C. NON-PUBLISHED SERVICE (Cont'd.)

3. Rates (Cont'd.)

- d. To additional service furnished to the same subscriber at the same address.
- e. Where the subscriber has other service listed in the same name in the alphabetical directory for the territory in which the subscriber is located, provided that (1) both services are of the same class or (2) the services are of different classes, and arrangements have been made that calls to the listed number will be answered at all times.
- f. Where a subscriber living in a hotel, apartment house, boarding house or club is listed under the number of the PBX or semi-public service furnished the hotel, apartment house, boarding house or club.
- g. Where service is installed for a temporary period.
- h. Pursuant to Section 91(7) of the Public Service Law, where the customer requests protection of his or her identity, and the Telephone Company has chosen to use Non-Published Service over providing the customer with a modified or alternate listing, in connection with the customer's purchase of telephone service and the customer:
 - 1) Is a victim of domestic violence, as defined in Section 459-a of the New York Social Services Law, and
 - 2) For whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction. This waiver of charges shall be for the duration of the applicable, non-temporary, order.

Any customer requesting this service is required to provide a copy of the order of protection to the Telephone Company.

(N)

(N)

D. NUMBER CHANGES AT THE CUSTOMER'S REQUEST

Customers may request their present exchange telephone number or PBX station number to be changed by the Telephone Company.

In such case, the service order charge and additional line charge, if more than one exchange telephone number or PBX station number is involved, will be applied as indicated in Section 8.

Any exchange telephone numbers or PBX station numbers changed at the telephone company's request will not involve the above charges.

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 7 Leaf: 11
Revision: 0
Superseding Revision:

SECTION 7 – DIRECTORY LISTINGS

E. PREFERENTIAL TELEPHONE NUMBER SERVICE

I. General

- A. Customized Number Service provides for the assignment of a customer requested telephone number (last four digits) other than that which would normally be assigned.
- B. This service is offered to new customers who request a unique or specific telephone number. This service is also available to existing customers who request a change from their present number to a customized telephone number.
- C. Customized Number Service is provided to Business or Residence customers and is furnished subject to the availability of facilities and requested telephone numbers.
- D. When requesting a specific number, the customer will be allowed to make three specific number inquiries. When requesting an “easy” number, the customer will be provided three sets of numbers from which to choose.
- E. The “Search Only” charge applies when the customer chooses not to have the number assigned or the requested number is not available. The “Search and Assign” charge applies when the customer chooses to have the customized number assigned and the number is available for assignment.
- F. A customer whose service has been terminated may be reassigned their previous telephone number, subject to availability, without additional charge, if reconnection occurs within 12 months.
- G. When a new customer assumes an existing service which includes Customized Number Service, the customer may keep the customized number at the tariffed rate only with the written consent of the former subscriber.
- H. The Company reserves and retains the right:
 - (1) To discontinue, change or reassign telephone numbers in any exchange area when it is deemed necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. Should this occur, the Company shall attempt to assign another customized number of the customer’s choice without applying service charges.
 - (2) To reject any request for customized telephone numbers and to refuse requests for customized numbers for any reasons, including, but not limited to, numbers that may, in the Company’s judgment, be offensive, limited central office capacity, or relocation of a central office.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: September 3, 2022

Section: 7 Leaf: 12
Revision: 1
Superseding Revision:0

SECTION 7 – DIRECTORY LISTINGS

E. PREFERENTIAL TELEPHONE NUMBER SERVICE

1. General (Continued)

H. The Company reserves and retains the right: (Continued)

(3) Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided for in this tariff.

(4) To assign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

I. The Company will not be responsible for the manner in which customized numbers are used for marketing purposes by the customer.

J. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after establishment of service. In any case, the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

2. Nonrecurring rates for the services below are listed in the Pricing Addendum.

(T)

(T)

(T)

(M)

(M)

(M)

(M)

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 7 Leaf: 13
Revision: 0
Superseding Revision:

SECTION - 7 DIRECTORY LISTINGS

F. Directory Subscriber Listing Information

1. Definition

Directory Database is defined as a white page listing that identifies the subscribers of a telephone company and the provision thereof. The Directory Database may include the subscriber's name, telephone number, address or primary advertising classification as the Company includes in its white page listings.

2. General

- a. Directory Database information will be made available by the Company in accordance with this tariff. Directory Database cannot be resold, transferred or reproduced by an entity without the express written prior consent of the Company.
- b. Pursuant to Public Service Law, the Company shall not be required to provide unlisted or non-published listings of subscribers with the Directory Database. The Company shall have the right to remove, from the Company's compilation, any listing which the Company has been advised or has reason to know is or has become unlisted or non-published.
- c. Directory Database updates will be made available by the Company, in a timely manner as agreed to by the Company, but no more often than the Company updates the Directory Database for its own use in producing white page directories.
- d. Directory Database information will be provided either in paper or electronic (including electronic feed, magnetic tape, CD Rom, or diskette) format as generally made available by the Company and as agreed upon between the Company and buyer of the Directory Database. Customized data beyond these formats will require the buyer to reimburse the Company for any additional cost.

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 7 Leaf: 14
Revision: 0
Superseding Revision:

SECTION - 7 DIRECTORY LISTINGS

F. Directory Subscriber Listing Information (Cont'd)

3. Liability of the Company

- a. The Company will attempt to provide an accurate Directory Database. The Company makes no express or implied warranties with respect to the Directory Database including, but not limited to, merchantability, fitness for a particular purpose, accuracy and completeness.
- b. Except to the extent of the Company's gross negligence or willful misconduct, the Company shall have no liability for damages, costs or expenses arising from errors in or associated with the Directory Database, including errors in the reporting thereof. The buyer of the Directory Database releases the Company and shall hold it harmless from any liability for damages, costs or expenses due to errors or omissions in or associated with the Directory Database provided under this tariff or by reason of delay in providing the Directory Database except to the extent caused by the gross negligence or willful misconduct of the Company. The Company shall not be liable for any damages, costs and expenses in excess of the charges paid by the buyer for the month in which such damages, costs and expenses are incurred. The customer must promptly notify the Company of any errors, omissions, delays or alleged liability or claims and if it fails to do so, the Company shall not be liable in any respect.

4. Rates and Charges

Windstream concurs in Bell Atlantic's Directory Publishing rate for Directory Database Information used for the purpose of Directory Publishing and Directory Assistance service. The applicable rate is contained in the New York Telephone Company P.S.C. No. 900 - Telephone tariff, Section 9.

Issued by: Vice President, Little Rock, Arkansas