

Taconic Telephone Corp.  
d/b/a Consolidated Communications  
PSC No. 1 - Telephone  
Effective Date: August 13, 2018

Leaf 1  
Revision: 0  
Superseding Revision:

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GENERAL AND LOCAL EXCHANGE SCHEDULE

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*This Tariff issued by Taconic Telephone Corp. d/b/a Consolidated Communications PSC No. 1 - Telephone, cancels and replaces the Tariff issued by Taconic Telephone Corp. d/b/a FairPoint Communications - PSC No. 1 in its entirety.*

Taconic Telephone Corp.

d/b/a Consolidated Communications

General and Local Exchange Schedule

This tariff contains the descriptions, regulations and rates applicable to the furnishing of general and local exchange services provided by Taconic Telephone Corp. d/b/a Consolidated Communications within the State of New York. This tariff is on file with the New York Public Service Commission and copies may be inspected during normal business hours.

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Issued By:

Robert D. Meehan, Director – Regulatory  
770 Elm Street, 1<sup>st</sup> Floor, Manchester NH 03101

Taconic Telephone Corp.  
d/b/a Consolidated Communications  
PSC No. 1 - Telephone  
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GENERAL AND LOCAL EXCHANGE SCHEDULE

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(C)

For any service listed in the New York State Telecommunications Association, Inc. Tariff P.S.C. No. 2 - Telephone, which this Company concurs in, that carries a rate designation of "N/A" in Section 3 of this tariff, the Company does not offer, and is in no way obligated to offer the service. All non-basic service offerings are subject to the availability of facilities.

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SECTION 1 – CONCURRENCE & EXCEPTIONS

The Taconic Telephone Corp. d/b/a Consolidated Communications concurs in the rules and regulations contained in the New York State Telecommunications Association's tariff PSC No. 2 – Telephone. The following exceptions apply:

<u>Section</u>	<u>Page Number</u>	<u>Description of Exception</u>
1	N/A	No Exceptions
2	N/A	No Exceptions
3	N/A	No Exceptions
4	N/A	No Exceptions
5	N/A	No Exceptions
6	N/A	No Exceptions
7	28	Personal/Family Mailbox service is available to business customers as "The Big Box" service.
8	N/A	No Exceptions
9	N/A	No Exceptions
10	N/A	No Exceptions
11	1	There is a maximum charge equal to two times the single line rate for any one directory listing.

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## GENERAL AND LOCAL EXCHANGE SCHEDULE

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### SECTION 2 - EXCHANGE DESCRIPTION

**Exchange Name:** Copake                      **Rate Group:** III

#### **Base Rate Area Boundaries:**

The area within approximately one mile radial distance from the Copake Village Square Town Clock, including the Taconic Shores Association's property.

#### **Exchanges in the Local Calling Area:**

Exchange Name: Copake	Exchange Name: Hillsdale
Exchange NXX: (329)	Exchange NXX: (325)
Exchange Name: Pine Plains	Exchange Name: Millerton
Exchange NXX: (398)	Exchange NXX: (789)

#### **Measured Extended Area Service for Local Calling:**

- a. In addition to the appropriate monthly rate group charge, local measured calling is applicable for calls to the following exchanges:

Exchange Name: Claverack	Exchange Name: Germantown
Exchange NXX: (851)	Exchange NXX: (537)
Exchange Name: Elizaville	
Exchange NXX: (914-756)	

- b. Rates per call  
Peak period: Monday through Friday 8am to 5pm

	<u>Min</u>	<u>Max</u>
First minute:	*	\$0.10
Each additional minute:	*	\$0.04

Off-peak period: All time periods not peak

First minute:	*	\$0.07
Each additional minute:	*	\$0.03

\* Minimum price will not be set below incremental cost.

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GENERAL AND LOCAL EXCHANGE SCHEDULE

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** Copake                      **Rate Group:** III      (Cont'd.)

**Local Measured Service:**

- \*      Calls to Copake and Hillsdale are rated as Band A.
- \*      Calls to Millerton and Pine Plains are rated as Band B.

**Exchange Name:** Hillsdale                      **Rate Group:** III

**Base Rate Area Boundaries:**

The area within approximately one mile radial distance from the junction of N.Y.S. Highways 22 and 23 in Hillsdale.

**Exchanges in the Local Calling Area:**

Exchange Name: Hillsdale  
Exchange NXX: (325)

Exchange Name: Copake  
Exchange NXX: (329)

Exchange Name: Pine Plains  
Exchange NXX: (398)

Exchange Name: Millerton  
Exchange NXX: (789)

**Local Measured Service:**

- \*      Calls to Hillsdale and Copake are rated as Band A.
- \*      Calls to Millerton and Pine Plains are rated as Band C.

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** Millerton                      **Rate Group:** III

**Base Rate Area Boundaries:**

The area within approximately one mile radial distance from the intersection of Center and Main Streets in Millerton. Exchange in the Local Calling Area:

Exchange Name: Millerton  
Exchange NXX: (789)

Exchange Name: Copake  
Exchange NXX: (329)

Exchange Name: Hillsdale  
Exchange NXX: (325)

Exchange Name: Pine Plains  
Exchange NXX: (398)

Exchange Name: Amenia  
Exchange NXX: (373)

**Local Measured Service**

- \* Calls to Millerton and Amenia are rated as Band A.
- \* Calls to Copake and Pine Plains are rated as Band B.
- \* Calls to Hillsdale are rated as Band C.

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GENERAL AND LOCAL EXCHANGE SCHEDULE

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** Pine Plains                      **Rate Group:** III

**Base Rate Area Boundaries:**

The area within approximately one mile radial distance from the junction of N.Y.S. Highways 199 and 82 in the Village of Pine Plains.

**Exchanges in the Local Calling Area:**

Exchange Name:	Pine Plains	Exchange Name:	Copake
Exchange NXX:	(398)	Exchange NXX:	(329)
Exchange Name:	Hillsdale	Exchange Name:	Millerton
Exchange NXX:	(325)	Exchange NXX:	(789)
Exchange Name:	Stanfordville		
Exchange NXX:	(868)		

**Measured Extended Area Service for Local Calling:**

- a. In addition to the appropriate monthly rate group charge, local measure calling is applicable for calls to the following exchanges:

Exchange Name:	Claverack	Exchange Name:	Germantown
Exchange NXX:	(851)	Exchange NXX:	(537)
Exchange Name:	Elizaville		
Exchange NXX:	(914-756)		

- b. Rates per call

Peak period: Monday through Friday 8am to 5pm

	<u>Min</u>	<u>Max</u>
First minute:	*	\$.10
Each additional minute:	*	\$.04

Off-peak period: All time periods not peak

First minute:	*	\$.07
Each additional minute	*	\$.03

\* Minimum price will not be set below incremental cost.

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** Pine Plains                      Rate Group: III (Cont'd.)

**Local Measured Service:**

- \* Calls to Pine Plains and Stanfordville are rated as Band A.
- \* Calls to Copake and Millerton are rated as Band B.
- \* Calls to Hillsdale are rated as Band C.

**Exchange Name:** Canaan                      Rate Group: III

**Base Rate Area Bondaries:**

The area within one half mile of the Canaan Central Office.

**Exchanges in the Local Calling Area:**

Exchange Name:	Canaan
Exchange NXX:	(781)
Exchange Name:	Chatham
Exchange NXX:	(392)
Exchange Name:	Stephentown
Exchange NXX:	(733)
Exchange Name:	Old Chatham
Exchange NXX:	(794)
Exchange Name:	West Lebanon
Exchange NXX:	(794)
Exchange Name:	Lebanon Springs
Exchange NXX:	(794)
Exchange Name:	Hancock, Massachusetts
Exchange NXX:	(738)

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## GENERAL AND LOCAL EXCHANGE SCHEDULE

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### SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** Canaan                      Rate Group:    III (Cont'd.)

**Local Measured Service:**

- \*        Calls to Canaan, Chaatham, Old Chatham, West Lebanon and Lebanon Springs are rated as Band A.
- \*        Calls to Stephentown and Hancock, MA are rated as Band B.

**Exchange Name:** West Lebanon                      Rate Group:    VII

**Base Rate Area Boundaries:**

The area within three-quarters of a mile of the old Lebanon Springs central office and along Routes 20 and 22 (east and west) for a distance of one-quarter of a mile each side of said routes for said distances. That area within one-half mile of the intersection of the Old Chatham-Malden Bridge Road and the Old Chatham-Chatham Road. That area within one-half mile of the West Lebanon central office on Route 20 and for distance of one-quarter mile on each side of said route for said distance.

**Exchanges in the Local Calling Area:**

<p>Exchange Name:        West Lebanon Exchange NXX:        (794)</p>	<p>Exchange Name:        Stephentown Exchange NXX:        (733)</p>
<p>Exchange Name:        Canaan Exchange Name:        (781)</p>	<p>Exchange Name:        Old Chatham Exchange Name:        (794)</p>
<p>Exchange Name:        Lebanon Springs Exchange Name:        (794)</p>	<p>Exchange Name:        Chatham Exchange Name:        (392)</p>
<p>Exchange Name:        Nassau Exchange Name:        (766)</p>	<p>Exchange Name:        Hancock, MA Exchange Name:        (738)</p>

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GENERAL AND LOCAL EXCHANGE SCHEDULE

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** West Lebanon                      **Rate Group:** VII (Cont'd.)

**Exchanges in the Local Calling Area (Cont'd.):**

Exchange Name: Albany  
Exchange Name: (221, 225, 227, 229, 242, 256, 257, 258, 259, 262, 292, 340, 343,  
362, 366, 367, 368, 369, 391, 396, 402, 421, 422, 423, 424, 426, 427,  
428, 431, 432, 433, 434, 435, 436, 437, 438, 439, 441, 442, 443, 445,  
446, 447, 448, 449, 451, 453, 454, 455, 457, 458, 459, 461, 462, 463,  
465, 466, 467, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479,  
482, 484, 485, 486, 487, 489, 495, 496, 521, 522, 525, 526, 527, 573,  
577, 814, 890)

**Local Measured Service:**

- \* Calls to West Lebanon, Canaan, Lebanon Springs, Nassau, Old Chatham and Stephentown are rated as Band A.
- \* Calls to Chatham and Hancock, MA are rated as Band B.
- \* Calls to Albany are rated as Band C.

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## GENERAL AND LOCAL EXCHANGE SCHEDULE

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### SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** Berlin                      **Rate Group:** VIII

#### **Base Rate Area Boundaries:**

The area within one half mile of the Soldiers Monument on Route 22 in Berlin and for a distance of one-quarter mile each side of said route for said distance. Also the area within one-quarter mile of the Rutland Railroad Bridge on Route 2 in Petersburg and for a distance of two-tenths of a mile each side of said route for said distance.

#### **Exchanges in the Local Calling Area:**

Exchange Name: Berlin  
Exchange NXX: (658)

Exchange Name: Petersburg  
Exchange NXX: (658)

Exchange Name: Stephentown  
Exchange NXX: (733)

Exchange Name: Albany  
362,366,367,368,369,391,396,402,421,422,423,424,426,427,  
428,431,432,433,434,435,436,437,438,439,441,442,443,445,  
446,447,448,449,451,453,454,455,457,458,459,461,462,463,  
465,466,467,469,470,471,472,472,473,474,475,476,477,478,  
479,482,484,485,486,487,489,495,496,521,522,525,526,527,  
573,577,578,814,890)

Exchange Name: Troy  
Exchange NXX: (233,235,237,238,244,266,270,271,272,273,274,276,279, 283,285,286)

#### **Local Measured Service:**

- \* Calls to Berlin and Petersburg are rated as Band A.
- \* Calls to Stephentown are rated as Band B.
- \* Calls to Albany and Troy are rated as Band C.

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## GENERAL AND LOCAL EXCHANGE SCHEDULE

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### SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** Chatham                      **Rate Group:** VIII

#### **Base Rate Area Boundaries:**

The area within the municipal limits of the Village of Chatham and beyond up to a distance of three-quarters of a mile from the Bank Square. The area within one-half mile of the Kinderhook Creek Bridge at Chatham Center. The area within one-half mile of the former Spencertown central office building. The area within one-half mile of the intersection of State Road 66 and the New York Central Railroad at Ghent and one-tenth mile each side of State Route 66 between Ghent and the Village of Chatham.

#### **Exchanges in the Local Calling Area:**

Exchange Name: Chatham	Exchange Name: Ghent
Exchange NXX: (392)	Exchange NXX: (392)
Exchange Name: Canaan	Exchange Name: Philmont
Exchange NXX: (781)	Exchange NXX: (672)
Exchange Name: Spencertown	Exchange Name: East Chatham
Exchange NXX: (392)	Exchange NXX: (392)
Exchange Name: Chatham Center	Exchange Name: Hudson
Exchange NXX: (392)	Exchange NXX: (828, 821, 822)
Exchange Name: West Lebanon	
Exchange NXX: (794)	
Exchange Name: Albany	
Exchange NXX: 221, 225, 227, 229, 242, 256, 257, 258, 259, 262, 292, 340, 343, 362, 366, 367, 368, 369, 391, 396, 402, 421, 422, 423, 424, 426, 427, 428, 431, 432, 433, 434, 435, 436, 437, 438, 439, 441, 442, 443, 445, 446, 447, 448, 449, 451, 453, 454, 455, 457, 458, 459, 461, 462, 463, 465, 466, 467, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 482, 484, 485, 486, 487, 489, 495, 496, 521, 522, 525, 526, 527, 573, 577, 814, 890	
Exchange Name: Kinderhook	
Exchange NXX: (755, 758, 784, 799)	

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GENERAL AND LOCAL EXCHANGE SCHEDULE

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** Chatham                      Rate Group: VIII (Cont'd.)

**Local Measured Service:**

- \* Calls to Chatham, Chatham Center, East Chatham, Ghent, Spencertown, Canaan and Kinderhook are rated as Band A.
- \* Calls to West Lebanon, Hudson and Philmont are rated as Band B.
- \* Calls to Albany are rated as Band C.

**Exchange Name:** Stephentown                      Rate Group: VIII

**Base Rate Area Boundaries:**

The area within one half mile of the intersection of Route 43 and Rutland Railroad tracks.

**Exchanges in the Local Calling Area:**

Exchange Name:	Stephentown	Exchange Name:	Lebanon Springs
Exchange NXX:	(733)	Exchange NXX:	(794)
Exchange Name:	Canaan	Exchange Name:	Hancock, MA
Exchange NXX:	(781)	Exchange NXX:	(738)
Exchange Name:	Old Chatham	Exchange Name:	Berlin
Exchange NXX:	(794)	Exchange NXX:	(658)
Exchange Name:	West Lebanon	Exchange Name:	Petersburgh
Exchange NXX:	(794)	Exchange NXX:	(658)

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## GENERAL AND LOCAL EXCHANGE SCHEDULE

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### SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** Stephentown      **Rate Group:** VIII (Cont'd.)

#### Exchanges in the Local Calling Area (Cont'd.):

**Exchange Name:** Albany  
**Exchange NXX:** (221, 225, 227, 229, 242, 256, 257, 258, 259, 262, 292, 340, 343, 362, 366, 367, 368, 369, 391, 396, 402, 421, 422, 423, 424, 426, 427, 428, 431, 432, 433, 434, 435, 436, 437, 438, 439, 441, 442, 443, 445, 446, 447, 448, 449, 451, 453, 454, 455, 457, 458, 459, 461, 462, 463, 465, 466, 467, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 482, 484, 485, 486, 487, 489, 495, 496, 521, 522, 525, 526, 527, 573, 577, 814, 890)

**Exchange Name:** Troy  
**Exchange NXX:** (233, 235, 237, 238, 244, 266, 270, 271, 272, 273, 274, 276, 279, 283, 285, 286)

#### Local Measured Service:

- \* Calls to Stephentown, Lebanon Springs and Old Chatham are rated as Band A.
- \* Calls to Berlin, Canaan, Hancock, MA and Petersburg are rated as Band B.
- \* Calls to Albany and Troy are rated as Band C.

**Exchange Name:** Nassau      **Rate Group:** IX

#### Base Rate Area Boundaries:

The area within approximately one mile radial distance of the intersection of State Routes 20 and 203 in the Village of Nassau.

#### Exchanges in the Local Calling Area:

<b>Exchange Name:</b>	Nassau	<b>Exchange Name:</b>	Old Chatham
<b>Exchange NXX:</b>	(766)	<b>Exchange NXX:</b>	(794)

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## GENERAL AND LOCAL EXCHANGE SCHEDULE

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### SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Exchange Name:** Nassau      **Rate Group:** IX (Cont'd.)

#### **Exchanges in the Local Calling Area:**

<p><b>Exchange Name:</b> West Lebanon <b>Exchange NXX:</b> (794)</p>	<p><b>Exchange Name:</b> Averill Park <b>Exchange NXX:</b> (674)</p>
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**Exchange Name:** Albany  
**Exchange NXX:** 221, 225, 227, 229, 242, 256, 257, 258, 259, 262, 292, 340, 343, 362, 366, 367, 368, 369, 391, 396, 402, 421, 422, 423, 424, 426, 427, 428, 431, 432, 433, 434, 435, 436, 437, 438, 439, 441, 442, 443, 445, 446, 447, 448, 449, 451, 453, 454, 455, 457, 458, 459, 461, 462, 463, 465, 466, 467, 469, 470, 471, 472, 472, 473, 474, 475, 476, 477, 478, 479, 482, 484, 485, 486, 487, 489, 495, 496, 521, 522, 525, 526, 527, 573, 577, 578, 814, 890

**Exchange Name:** Castleton  
**Exchange NXX:** (732)

**Exchange Name:** Colonie  
**Exchange NXX:** (228, 230, 452, 456, 464, 491, 498, 782, 783, 785, 786, 862, 865, 869)

**Exchange Name:** Schenectady  
**Exchange NXX:** (243, 341, 342, 344, 345, 346, 347, 355, 356, 357, 370, 371, 372, 373, 374, 377, 381, 382, 383, 384, 385, 386, 387, 388, 393, 395, 399)

**Exchange Name:** Troy  
**Exchange NXX:** (233, 235, 237, 238, 244, 266, 270, 271, 272, 273, 274, 276, 279, 283, 285, 286)

**Exchange Name:** Kinderhook  
**Exchange NXX:** (755, 758, 784, 799)

#### **Local Measured Service:**

- \* Calls to Nassau, Old Chatham, West Lebanon and Castleton are rated as Band A.
- \* Calls to Albany, Averill Park and Kinderhook are rated as Band B.
- \* Calls to Colonie, Schenectady and Troy are rated as Band C.

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SECTION 2 - EXCHANGE DESCRIPTION (CONT'D.)

**Special Foreign Exchange Service:**

Nassau exchange (excluding Public and Semi-Public Payphone Service) is available to customers in the West Lebanon exchange at the Nassau exchange rates plus the following foreign locality charges:

<u>Class of Service</u>	<u>Monthly Foreign Locality Rate</u>	
	<u>Min</u>	<u>Max</u>
Individual	*	\$15.56

**Local Usage Rates:**

<u>Calling Area/Band</u>	<u>First Minute</u>		<u>Each Additional Minute</u>	
	<u>Min. Rate</u>	<u>Max. Rate</u>	<u>Min Rate</u>	<u>Max. Rate</u>
A	*	\$0.06	*	\$0.03
B	*	\$0.09	*	\$0.04
C	*	\$0.142	*	\$0.064
D	*	\$0.175	*	\$0.076

1. Residential customers are provided a \$1.00 local usage allowance for local calling. Any local calls above the allowance are billed at the appropriate message rate.
2. Multi-line business customers must select the flat-rate or local measured service option for all lines

\* Minimum price will not be set below incremental cost.

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### SECTION 3 - RATES

#### 3.1 Group One (General Rules and Regulations)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.1.1	Special Assembly Quotation Charge	N/A	N/A	N/A	N/A
3.1.2	Return Check Charge	*	\$10.00	*	\$10.00
3.1.3	Late Payment Charge	N/A	1.5%	N/A	1.5%
3.1.4	Unauthorized Order Charge	*	\$35.65	*	\$35.65

#### 3.2 Group Two (Connection Charges)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.2.1	Service Order Charge	*	\$ 9.00	*	\$18.00
3.2.2	Record Order Charge	*	\$ 6.00	*	\$12.00
3.2.3	Central Office Connection Charge**	*	\$ 8.50	*	\$ 8.50
3.2.4	Line Change Charge		N/A		N/A
3.2.5	Premise Visit Charge	*	\$17.50	*	\$17.50
3.2.6	Network Interface Jack Installation Charge		N/A		N/A
3.2.7	Rewire Charge		N/A		N/A
3.2.8	Maintenance Service Charge				
	Flat Rate		N/A		N/A
	First 30 Minutes	*	\$25.00	*	\$25.00
	Each Additional 30 Minutes	*	\$15.00	*	\$15.00

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### SECTION 3 – RATES (CONT'D.)

#### 3.2 Group Two (Connection Charges) (Cont'd.)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.2.9	Network Access Charge		N/A		N/A
3.2.10	Central Office Network Connection Charge		N/A		N/A
3.2.11	Premises Connection Work Surcharge		N/A		N/A
3.2.12	Access Wire Charge		N/A		N/A
3.2.13	Data Base Administration Charge		N/A		N/A
3.2.14	Resotral Charge		N/A		N/A
3.2.15	Moves		N/A		N/A
3.2.16	Additional Line Charge		N/A		N/A
3.2.17	Premium Installation Charge		N/A		N/A
3.2.18	Telecommunications Service PriorityAdministrative Charge	*	\$54.63	*	\$54.63

#### 3.3 Group Three (Construction Charges)

##### 3.3.1 Pole Attachment

	<u>Min</u>	<u>Max</u>
Annual Wireline Pole Attachment Rate	*	\$5.30
Annual Wireless Pole Attachment Rate	*	\$5.30 per foot <sup>1</sup>
Other Licensee Rate	N/A	N/A

\* Minimum price will not be set below incremental cost.

\*\* When adding a new feature or features the only applicable charge is the Central Office Connection Charge

<sup>1</sup>Issued in Compliance with Order in Case No. 16-M-0330, dated March 14, 2019.

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### SECTION 3 – RATES (CONT'D.)

#### 3.4 Group Four (Billing)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.4.1	Monthly Multiple Bill Charge	*	N/A	*	N/A
3.4.2	Maximum Number of Duplicate Bills	*	N/A	*	N/A
3.4.3	Dial-A-Visit Message Detail Charge	*	\$ 2.10	N/A	N/A
3.4.4	Special Billing Detail Charge	*	N/A	*	N/A
3.4.5	Monthly Large Print Bill Charge	*	N/A	*	N/A
3.4.6	Government Voucher Charge	N/A	N/A	*	N/A

#### 3.5 Group Five (Interconnection)

NO RATES FOR THIS SECTION AT THIS TIME

#### 3.6 Group Six (Local Exchange Services)

3.6.1 Reserved For Future Use

\* Minimum price will not be set below incremental cost.

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

3.6.1 Reserved For Future Use (Cont'd.)

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3.6.2 Reserved For Future Use

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

3.6.2 Reserved For Future Use (Cont'd.)

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3.6.3 Rate Group III	<u>Residential</u> <u>Rate</u>	<u>Business</u> <u>Rate</u>
Flat Rate Exchange Service (Basic Service):		
Individual Line	\$23.00	\$23.00
Centrex Service Port	N/A	\$ 6.46
Centrex Service Link	N/A	\$10.13
Trunk Service Port	N/A	\$ 8.34
Trunk Service Link	N/A	\$12.03

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

3.6.3 Rate Group III (Cont'd.)

	<u>Residential</u> <u>Rate</u>	<u>Business</u> <u>Rate</u>
Local Measured Service Access Line Rate***:		
Individual Line	\$18.60	\$18.60
Centrex Service Port	N/A	\$ 6.50
Centrex Service Link	N/A	\$10.04
Trunk Service Port	N/A	\$ 8.00
Trunk Service Link	N/A	\$12.29
Lifeline	\$ 1.00	N/A

3.6.4 Reserved For Future Use

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\*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

3.6.4 Reserved For Future Use, (Cont'd.)

(C)  
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3.6.5 Reserved For Future Use

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

3.6.5 Reserved For Future Use (Cont'd.)

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3.6.6 Reserved For Future Use

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

3.6.6 Reserved For Future Use (Cont'd.)

(C)  
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3.6.7 Rate Group VII

	<u>Residential Rate</u>	<u>Business Rate</u>	(N)
Flat Rate Exchange Service (Basic Service):			
Individual Line	\$23.00	\$30.35	(C)
Centrex Service Port	N/A	\$11.81	
Centrex Service Link	N/A	\$15.78	
Trunk Service Port	N/A	\$18.39	
Trunk Service Link	N/A	\$22.26	(C)

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

3.6.7 Rate Group VII (Cont'd.)

	<u>Residential</u>	<u>Business</u>
	<u>Rate</u>	<u>Rate</u>
Local Measured Service Access Line Rate***:		
Individual Line	\$18.60 (I)	\$18.60 (I)
Centrex Service Port	N/A	\$ 6.50
Centrex Service Link	N/A	\$10.04
Trunk Service Port	N/A	\$ 8.00
Trunk Service Link	N/A	\$12.29
Lifeline	\$ 1.00	N/A

3.6.8 Rate Group VIII

Flat Rate Exchange Service (Basic  
Service):

Individual Line	\$23.00	\$34.92
Centrex Service Port	N/A	\$13.87
Centrex Service Link	N/A	\$17.93
Trunk Service Port	N/A	\$21.55
Trunk Service Link	N/A	\$25.50

\*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

3.6.8 Rate Group VIII (Cont'd.)

	<u>Residential</u>	<u>Business</u>
	<u>Rate</u>	<u>Rate</u>
Local Measured Service Access Line Rate***:		
Individual Line	\$17.77 (I)	\$17.77 (I)
Centrex Service Port	N/A	\$6.50
Centrex Service Link	N/A	\$10.04
Trunk Service Port	N/A	\$8.00
Trunk Service Link	N/A	\$12.29
Lifeline	\$ 1.00	N/A

3.6.9 Rate Group IX

	<u>Residential</u>	<u>Business</u>
	<u>Rate</u>	<u>Rate</u>
Flat Rate Exchange Service (Basic Service):		
Individual Line	\$23.00	\$39.69
Centrex Service Port	N/A	\$16.10
Centrex Service Link	N/A	\$18.27
Trunk Service Port	N/A	\$25.69
Trunk Service Link	N/A	\$26.14

\*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

3.6.9 Rate Group IX (Cont'd.)

	<u>Residential</u>	<u>Business</u>
	<u>Rate</u>	<u>Rate</u>
Local Measured Service Access Line Rate***:		
Individual Line	\$16.77	\$16.77
Centrex Service Port	N/A	\$ 6.50
Centrex Service Link	N/A	\$10.04
Trunk Service Port	N/A	\$ 8.00
Trunk Service Link	N/A	\$12.29
Lifeline	\$ 1.00	N/A

3.6.10 Reserved For Future Use

\*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

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SECTION 3 – RATES (CONT'D.)

3.6 Group Six (Local Exchange Services) (Cont'd.)

3.6.10 Reserved For Future Use (Cont'd.)

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3.6.11 All Exchanges

Seasonal Service	<u>Residential</u>	<u>Business</u>
<u>Option One</u>		
Minimum Period of Service	6 MTH	6 MTH
Minimum Regular Service Period	6 MTH	6 MTH
Maximum Seasonal Service Period	6 MTH	6 MTH
Discount Rate	50%	50%
Reconnection Rate	\$N/A	\$N/A
<u>Option Two</u>		
Regular Service Period	N/A	N/A
Reconnection Charge	\$N/A	\$N/A

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### SECTION 3 – RATES (CONT'D.)

#### 3.6 Group Six (Local Exchange Services) (Cont'd.)

##### 3.6.11 All Exchanges

	<u>Residential</u>		<u>Business</u>	
Suspended Service**				
Maximum Suspended Service Period	N/A		N/A	
Discount Rate	\$N/A		\$N/A	
Individual Line	\$N/A		\$N/A	
Metered Service	\$N/A		\$N/A	
Direct Inward Dialing Service				
Monthly Trunk Rate				
Rotary	\$N/A			
Tone	\$N/A			
Monthly Directory Rate (per N/A directory numbers)	\$N/A			
Off-Premises Extension Service (per ¼ mile)	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
General Distribution	*	\$3.05	*	\$3.05
Minimum Per Service	*	\$8.30	*	\$8.30
Non-General Distribution	*	\$2.44	*	\$2.44
Interexchange	*	\$2.77	*	\$2.77

\* Minimum price will not be set below incremental cost.

\*\*See Section 5 - "Grandfathered Services". This service has been grandfathered and is no longer offered to new customers.

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### SECTION 3 – RATES (CONT'D.)

#### 3.6 Group Six (Local Exchange Services) (Cont'd.)

##### 3.6.11 All Exchanges (Cont'd.)

##### Foreign Exchange Service

##### Mileage Rates

##### Monthly Rate (per ¼ mile)

	<u>Min</u>	<u>Max</u>	<u>Minimum Rate</u>
Intracompany Circuits			
Adjacent Exchanges With Toll	*	\$1.55	\$ 3.10
Adjacent Exchanges W/O Toll	*	\$1.55	\$ 6.20
Non-adjacent Exchanges With Toll	*	\$1.55	\$ 6.20
Non-adjacent Exchanges W/O Toll	*	\$1.55	\$ 6.20
Intercompany Circuits			
Adjacent Exchanges With Toll	*	\$3.10	\$12.40
Adjacent Exchanges W/O Toll	*	\$3.10	\$12.40
Toll Substitute Charge			
Regular Access Line	\$N/A		
Tie Line	\$N/A		
Administrative Charge	*	\$1.75	

\* Minimum price will not be set below incremental cost.

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### SECTION 3 – RATES (CONT'D.)

#### 3.7 Group Seven (Supplemental Services)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.7.1	Custom Calling Service				
	Call Waiting	*	\$2.10	*	\$2.80
	Calcel Call Waiting	*	\$N/A	*	\$N/A
	Call Waiting with Cancel Call Waiting	*	\$N/A	*	\$N/A
	Call Forwarding	*	\$2.10	*	\$2.80
	Call Forward-Busy	*	\$2.10	*	\$2.80
	Call forward - Don't Answer	*	\$2.10	*	\$2.80
	Call forward - Busy or Don't Answer	*	\$N/A	*	\$N/A
	Three Way Calling	*	\$2.10	*	\$2.80
	Speed Calling 8 Code	*	\$2.10	*	\$2.45
	Speec Calling 30 code	*	\$3.50	*	\$4.55
	Call Restriction	*	\$N/A	*	\$N/A
	Intercom Calling	*	\$N/A	*	\$N/A
	Call Transfer	*	\$N/A	*	\$N/A
	Reminder Service	*	\$N/A	*	\$N/A
	Hot Line	*	\$N/A	*	\$N/A
	Warm Line	*	\$N/A	*	\$N/A

\* Minimum price will not be set below incremental cost.

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SECTION 3 – RATES (CONT'D.)

3.7 Group Seven (Supplemental Services) (Cont'd.)

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.7.1 Custom Calling Service (Cont'd.)				
Consultation Hold	\$N/A	\$N/A	\$N/A	\$N/A
Hold	\$N/A	\$N/A	\$N/A	\$N/A
Distinctive Ringing	*	\$10.00	*	\$10.00
Call Forwarding USP	\$N/A	\$N/A	\$N/A	\$N/A
Call Forwarding Override	\$N/A	\$N/A	\$N/A	\$N/A
Call Forwarding Remote Reprogramming	\$N/A	\$N/A	\$N/A	\$N/A
Toll Call Forwarding	\$N/A	\$N/A	\$N/A	\$N/A
Ring Again	\$N/A	\$N/A	\$N/A	\$N/A
Ring Again Denied	\$N/A	\$N/A	\$N/A	\$N/A
Discount Packages:				
Two Feature Discount	N/A%	N/A%	N/A%	N/A%
Three feature discount	N/A%	N/A%	N/A%	N/A%
Four or More Feature Discount	N/A%	N/A%	N/A%	N/A%

\* Price will not be set below incremental cost

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### SECTION 3 – RATES (CONT'D.)

#### 3.7 Group Seven (Supplemental Services) (Cont'd.)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.7.2	Custom Calling Packages				
	Package One	*	\$N/A	*	\$N/A
	Package Two	*	\$N/A	*	\$N/A
	Package Three	*	\$N/A	*	\$N/A
	Package Four	*	\$N/A	*	\$N/A
	Package Five	*	\$N/A	*	\$N/A
	Package One Includes:	\$N/A	\$N/A	\$N/A	\$N/A
	Package Two Includes:	\$N/A	\$N/A	\$N/A	\$N/A
	Package Three Includes:	\$N/A	\$N/A	\$N/A	\$N/A
	Package Four Includes:	\$N/A	\$N/A	\$N/A	\$N/A
	Package Five Includes:	\$N/A	\$N/A	\$N/A	\$N/A
3.7.3	Remote Call Forwarding	\$N/A	\$N/A	\$N/A	\$N/A
3.7.4	Multiline Hunt Service	\$N/A	\$N/A	\$N/A	\$N/A
3.7.5	Extended Number Referral Service	\$N/A	\$N/A	\$N/A	\$N/A
3.7.6	Busy Verification and Interruption Service	*	\$1.00	*	\$1.00
		*	\$1.00	*	\$1.50
3.7.7	Data Security Service	\$N/A	\$N/A	\$N/A	\$N/A
3.7.8	Directory Assistance Per Call	*	\$0.45	*	\$0.45
3.7.9	Critical Facilities Administration Service Per Hour	\$120.00	\$200.00	\$120.00	\$250.00

\* Minimum price will not be set below incremental cost.

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SECTION 3 – RATES (CONT'D.)

3.7 Group Seven (Supplemental Services) (Cont'd.)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.7.10	Voice Mail Service (Per Month)				
	Basic Service	*	\$ 5.25	*	\$ 8.05
	Enhanced - "Message Mate" Service	*	\$ 8.05	*	\$12.45
	Family/The Big Box	*	\$10.85	*	\$12.00
	Each additional box over 4	*	\$ 1.40	*	\$ 3.00
	Enhanced Plus - Residential	*	\$13.65	N/A	N/A
	Business Plus	\$N/A	\$N/A	*	\$13.65
	Auto Attendant	\$N/A	\$N/A	*	\$17.50
	Maximum Message Length (minutes)	.25	3.0	.25	3.0
	Maximum Total Messages Stored	30	50	30	50

\* Minimum price will not be set below incremental cost.

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### SECTION 3 – RATES (CONT'D.)

#### 3.7 Group Seven (Supplemental Services) (Cont'd.)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.7.11 Custom local Area Signaling Services (CLASS)					
Calling Number Identification (Calling Number ID)	*	\$9.10	*	\$11.90	
Calling Name & Number Identification (Calling Name ID)	*	\$7.99	*	\$9.50	
Calling Number Identification/ Calling Name & Number Identification (Blocking Options)**					
Restrict Change Charge	*	\$5.00	*	\$5.00	
Per Call Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Per Line Charge	\$0.00	\$0.00	\$0.00	\$0.00	
Call Rejection – Selective (Call Screening)	*	\$1.95	*	\$2.95	(N)
Anonymous Call Rejection	*	\$4.20	*	\$6.30	
Repeat Dialing (Callback Busy)	*	\$4.20	*	\$6.30	
Usage Charge Per Call	*	\$1.05	*	\$1.05	
Automatic Recall (Call Return)	*	\$4.20	*	\$6.30	
Usage Charge Per Call	*	\$1.05	*	\$1.50	
Call Trace (Calling Number Trace)					
Usage Charge Per Call	*	\$2.10	*	\$2.10	

\* Minimum price will not be set below incremental cost.

\*\* A customer is entitled to change blocking options two times during six months after Call ID services are available in the customer's central Office territory. A new customer is also entitled to change two times if they are a new customer to the serving area of the Central Office territory. Customers electing the per line option after the initial six months or in excess of two changes within the six month period will incur a non-recurring central office connection charge as specified in Section 3 of this tariff.

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SECTION 3 – RATES (CONT'D.)

3.7 Group Seven (Supplemental Services) (Cont'd.)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.7.12	Custom Local Area Signaling Service Packages				
	Calling Number ID, Callback Busy, Call Return	\$2.75	\$9.50	\$4.50	\$14.00
	Calling Number ID, Callback Busy	\$1.75	\$8.50	\$3.25	\$12.00
	Calling Number ID, Call Return	\$1.75	\$8.50	\$3.25	\$12.00
	Callback Busy, Call Return	\$1.75	\$5.50	\$2.75	\$8.00

3.8 Group Eight (Private Line Service)

3.8.1 Switched 56 Kbps Service

	<u>Min</u>	<u>Max</u>
Non-Recurring Charge		
Service Establishment Charge	*	\$175.00
Monthly Recurring Charge		
Port – Low Speed	*	\$ 10.85
Port – Low Speed	*	\$ 10.85
Link	*	\$ 74.90
Network Call Usage (Per Call)		
Local Calls (Per minute, or Fraction thereof)	*	\$0.098
Local Calls (Per minute, or Fraction thereof)	*	\$0.028

\*Minimum price will not be set below incremental cost.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI)

###### A. General

1. Integrated Services Digital Network - Basic Rate Interface (ISDN-BRI) is a central office based service that utilizes ISDN network architecture to provide network offerings. ISDN-BRI supports the simultaneous transmission of circuit switched data and voice and packet switched supervisory/signaling information over a single exchange access line at a standard interface.
2. ISDN-BRI provides a customer with up to two 64 Kilobits, per second (Kbps) channels (known as B-Channels) and up to 16 Kbps channel (known as the D-Channel). The channels are communication paths over which circuit switched services flow, thus providing end user access to a wide variety of circuit switched services (i.e., data, image, video and voice).
3. ISDN-BRI does not include ISDN terminals, special line treatment, or special power arrangements at the customer's premises.
4. ISDN-BRI may be comprised of the following elements:
  - ISDN-Basic Rate Interface Component
  - Flat Rate Network Component (with 12,000 minutes of B-Channel CSS usage)
  - Usage Sensitive Network Component
  - Channel Options
  - Feature Options

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### (N)SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

#### B. Abbreviations

The following abbreviations are used in this tariff section:

BRI	Basic Rate Interface
CACH	Call Appearance Call Handling
CSD	Circuit Switched Data
CSS	Circuit Switched Services
CSV	Circuit Switched Voice
EKTS	Electronic Key Terminal Service
ISDN	Integrated Services Digital Network
Kbps	Kilobits per second
PSTN	Public Switched Telephone Network

#### C. Basic Service Components: Descriptions and Definitions

1. Basic Rate Interface (BRI) – The interface between the end user's location and the ISDN-BRI capable central office switch. It provides up to 64 Kbps B-channels and up to one 16 Kbps D-Channel to be sent over a single circuit or local loop. This includes the central office hardware and software, as well as the 144 Kbps facility required to provide ISDN-BRI.
2. B-Channel (Bearer Channel) – A communications path capable of transmitting information at a speed of 64 Kbps. The B-Channel, may be used by a customer for CSS communications (e.g., voice, data, facsimile, etc.) between customer specified locations and the PSTN.
3. Business system - The combination of BRIs forming a complete communications system for a single customer of record. Each terminal within a single business system has the capability to originate and terminate calls to all other terminals within the customer's business system via abbreviated dialing. Business systems are only available when all terminals are served by the same central office.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

###### C. Basic Service Components: Descriptions and Definitions (Cont'd.)

4. Channel - The electrical path provided by the Telephone Company between two or more terminating points for the transmission of information or intelligence.
5. Circuit Switching - The process of setting up and keeping a telephone line or circuit open between two or more users, such that the users have exclusive and full use of the telephone line or circuit until the connection is released.
6. CSV/CSD - This network option arrangement allows digital CSV and CSD transmission to and from the PSTN. CSV/CSD is generally referred to as CSS throughout this section of the tariff.
7. Delayed and Abbreviated Ringing - A Basic and CACH EKTS feature that alerts a terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed ringing). This feature provides several options for customers as to the type of audible and/or visual alerting that is given at each terminal.
8. D-Channel (Delta Channel) – A communications path set up to transmit data in packet form at speeds up to 16 Kbps. This communications path is designated to send and receive out-of-band signaling/supervisory messages and may also be used for packet switched user data. The bit rate is fixed as a function of the interface used by the customer.
9. Flat Rate Network Component - Provides for 12,000 minutes per month of B-Channel access to the PSTN. This rate element applies per B-Channels and provides central office switching capabilities.
10. Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) - A network architecture which allows for the simultaneous transmission of up to three channels of information (e.g., voice, data, facsimile, etc.) over a single telephone circuit of local loop.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

###### C. Basic Service Components: Descriptions and Definitions (Cont'd.)

11. Instrument or Terminal - When used in connection with the ISDN-BRI Service denotes customer provided equipment at which the BRI terminates. One BRI may terminate in several different instruments (e.g., digital telephone sets, computers or facsimile machines equipped with ISDN adapters, etc.).
12. Key System Coverage for Analog Lines - A CACH EKTS feature that allows an analog telephone set to share calls with a CACH EKTS set.
13. Kbps - Kilobits per second is data transmission that is sent at the rate of a thousand bits per second. 1 Kbps means one thousand bits per second, 10 Kbps means ten thousand bits per second, etc.
14. Multiple B-Channel Terminals on a BRI - This capability allows a user to place more than two B-Channel terminals on a BRI. Because there are only two BChannels on a BRI, only two terminals can use the B-Channels simultaneously. The maximum number of terminals is eight per BRI. These terminals can use the B-Channels, the D-Channel, or a combination. When there are two users on a BRI, it would be possible for one user to engage both B-Channels and thus, leave the other user without access to a B-Channel. To prevent this from occurring, Associated Groups may be defined. The first user is assigned to one Associated Group and the other user is assigned to a second Associated Group. Each Associated Group is allowed access to one B-Channel at any particular time. Both users are allowed access to the D-Channel. These capabilities are available without additional charge.
15. Network Component - The Company offers 12,000 minutes of B-Channel access to the PSTN via the Flat Rate Network Component. Additional minutes of access to the PSTN via B-Channels are offered through the Usage Sensitive Network Component. These rate elements provide central office switching capabilities, required to access the PSTN, and shall apply per B-Channel.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

###### C. Basic Service Components: Descriptions and Definitions (Cont'd.)

16. Public Switched Telephone Network (PSTN) - The worldwide telephone network available to telephone subscribers in the United States. It includes local dialing scope, home LATA, intrastate, and international locations. Access to PSTN is provided via the Flat Rate and Usage Sensitive Network Components.
17. Secondary-Only Telephone Number – A CSS option that allows any telephone number, other than the primary telephone number, to be assigned to an ISDN-BRI terminal. A Secondary-Only Telephone Number does not have to be a primary telephone number at another terminal. An ISDN-BRI terminal can have one or more Secondary-Only Telephone Numbers. Each Secondary-Only Telephone Number can have multiple call appearances. A Secondary-Only Telephone Number can be shared with another ISDN-BRI terminal.
18. Usage Sensitive Network Component - Measured rate element applicable to all B-Channel CSV and CSD calls that utilize the PSTN more than 12,000 minutes per month. This rate element applies per B-Channel minute of use beyond the Company's allotted number of hours of use and provides central office switching capabilities.

###### D. Optional Service Components: Descriptions and Definitions

Unless otherwise noted, all Special Calling Features and Supplemental Services described in General Exchange Tariff are available with ISDN-BRI at the same rates, terms and conditions specified in that tariff section. With subscription to an ISDN-BRI, the following Hosting options are available at the rates and charges set forth in this tariff (assuming appropriate digital telephone set(s) are used by the customer):

1. Analog Member in a Hunt Group - A feature that provides for an analog interface in an ISDN-BRI Hunt Group.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

###### D. Optional Service Components: Descriptions and Definitions (Cont'd.)

2. Custom Calling, Class Services and Voice Mail for Electronic Key Terminal Service (EKTS) - Circuit switched voice features (Call Hold, Call Forwarding Variable; Call Forwarding-Don't Answer; Call Forward-Interface Busy; Message Waiting Indication; Three-Way Conference Calling; Speed Call 30, etc.) as well as other Supplemental services can be added to enhance normal telephone use. These services are defined in Section 7 of the NYSTA No. 2 Tariff. Rates are supplied in this Company's PSC No. 1 Tariff, Section 3 (and Attachments).

A Basic EKTS terminal supports only one call appearance per telephone number. The Call Transfer Disconnect or the Call Forwarding features cannot be used to expand a local calling scope or to avoid any toll charges.

3. Hunt Group for CSD - This optional feature provides for a predefined search (circular, linear, uniform) for an idle directory number to which a circuit switched data call can be offered.
4. Hunt Group for CSV - This optional feature provides for a predefined search for an idle directory number within a designated group of lines. The sequence in which the search for the terminating lines is conducted is determined by the type of hunting feature chosen by the customer (e.g., circular, linear, uniform).
5. Hunt Group Transfer for CSD - This optional feature sends circuit switched data calls that terminate to a circuit switched data hunt group to a backup circuit switched data hunt group. The user must activate this feature in order for CSD to be sent to the backup group.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

###### E. Rules and Regulations

The following regulations apply in addition to those in other sections of the Taconic Telephone Corp.'s General Exchange Tariff and the NYSTA No. 2 Tariff. Where other regulations apply on a per-line basis, they shall be interpreted to apply on a per-channel basis in the ISDN portion of this tariff, unless otherwise indicated.

1. ISDN-BRI requires compatible registered CPE under FCC Part 68.
2. ISDN-BRI is available as an alternative to, or in combination with single line service or multiline service. ISDN-BRI is not available with or as an alternative to, public or private pay telephone service. ISDN-BRI cannot be used in the resale of long distance service.
3. ISDN-BRI is subject to the same rules and regulations applicable to analog single line and multi-line service (see section 3 of this tariff), where provided as an alternative to, or in combination with these services.
4. For directory listing purposes, the Telephone Company will furnish one alphabetical directory listing per B-Channel at no additional charge.
5. Features with Call Forwarding capabilities cannot be used on a continual basis to expand the local calling scope beyond that which is available to a customer's premises.
6. All ISDN-BRI components have a minimum service term of one month.
7. ISDN-BRI will be furnished at the rates contained in this Section of the tariff, provided that necessary facilities are available. Where necessary facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges for the unusual expenditure, to contract for services beyond the service term, or both. Individual case billing arrangements can be developed at the discretion of the Company.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

###### E. Rules and Regulations (Cont'd.)

8. Lines, equipment and facilities provided under this tariff will be designed by the Telephone Company to provide at least the same level of service, reliability, and quality as local exchange service in the exchanges where ISDN-BRI is offered. At a minimum, ISDN-BRI will be provided where the access line does not exceed 14 kilofeet in length from the customer's premises to the serving central office or experience a maximum loss of 34 dB as measured at the customer's premises at no additional cost to the customer. For circumstances that exceed these minimum service standards, special construction charges may be applied.
9. The Telephone Company may make changes in its telecommunications services, equipment, operations, or procedures, where such action is consistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes materially affect the operating characteristics or technical parameters of the service as originally ordered by the customer, adequate notice will be given in writing to allow the customer an opportunity to maintain uninterrupted service.
10. ISDN-BRI will conform with the Bellcore technical references and the American National Standards Institute standard.
11. Moves
  - a. Customer requests for moves involving a change between suitably equipped ISDN-BRI serving central offices constitutes a disconnection of service and the customer must establish a new service for that part of the service involved.
  - b. Customer moves occurring within the same ISDN serving office will not constitute a disconnection of service if the service is merely reestablished with a new loop facility. The reestablishment of service with a new loop facility will subject the customer to installations charges for each BRI.
12. Seasonal suspend or vacation service is not available in connection with ISDN-BRI.

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SECTION 3 – RATES (CONT'D.)

3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

E. Rules and Regulations (Cont'd.)

13. Presubscription to an InterLATA carrier of preference applies to ISDN-BRI just as it applies to analog (POTS) telephone service. Each B-Channel within a customer's business system may have a different carrier of preference.
14. Standard with ISDN-BRI B-Channels, the Company provides a monthly allowance of 12,000 minutes of access to the PSTN through the B-Channels at no additional charge via the Flat Rate Network Component. The Usage Sensitive Network Component shall apply per minute of B-Channel usage above 12,000 minutes per month for all ISDN-BRI incoming and outgoing calls utilizing B-Channels. For calls utilizing two B-Channels, the Usage Sensitive Network Component shall apply per B-Channel minute of use.
15. Channels
  - a. The channels available through the provision of ISDN-BRI may be designated or assigned to suit the customer's needs, not to exceed the maximum of two B-Channels and one D-Channel (2B+D) per ISDN-BRI.
  - b. The B-Circuit Switched Services Channel (B-CSS) assigns circuit switched calls to one of the two B-Channels on the BRI. The B-CSS Channel operates at a maximum speed of 64 Kbps.
  - c. When the B-CSS Channel is connected with the services offerings of entities other than the Telephone Company, the customer is responsible for payment of services provided by those entities, as well as the Telephone Company's charges.

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SECTION 3 – RATES (CONT'D.)

3.8 Group Eight (Private Line Service) (Cont'd.)

3.8.2 Integrated Services Digital Network (ISDN) - Basic Rate Interface (BRI) (Cont'd.)

F. ISDN-BRI Monthly Rates and Charges - Residence and Business

	<u>Min</u>	<u>Max</u>
1. ISDN-BRI, Flat Rate Network Component For 2 B-Channels and 1 D-Channel	*	\$54.60/mo
2. Usage Sensitive Network Component, Per B-Channel, in excess of 12,000 minutes	*	\$0.002/min
3. Analog Member in a Hunt, Per B-Channel	*	\$1.00
4. Hunt Group for CSD, Per B-Channel	*	\$1.00
5. Hunt Group for CVS, Per B-Channel	*	\$1.00
6. Hunt Group Transfer for CSD, Per B-Channel	*	\$2.00
7. FCC End User Common Line Charges, as set forth in the National Exchange Carrier Association's Access Services Tariff, apply as appropriate and shall be interpreted to apply per B-Channel		
8. Custom configurations will be priced on a case-by-case basis.		

G. ISDN-BRI Non-Recurring Rates and Charges – Residence and Business

	<u>Min</u>	<u>Max</u>
1. Service connection charges for installations, Moves and changes as set forth in Section 3 Group 2 apply as appropriate and shall be interpreted to apply per B-Channel		
2. Service Establishment Charge For 2 B-Channels and 1 D-Channel	*	\$99.00

\* Minimum price will not be set below incremental cost.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.3 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI)

###### A. General

1. Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) is a central office based service that supports the simultaneous transmission of circuit switched data and voice and packet switched supervisory/signaling information by a method of access: Primary Rate Interface.
2. ISDN-PRI has a capacity of 1.544 Mbps and has multiple channels: 23 B-channels and 1 D-channel, and is also known as 23 B+D access. The B-channels carry voice calls, circuit switched data, and video, while the D-channel handles signaling information. The channels are communication paths over which circuit switched services flow, thus providing end user access to a wide variety of circuit switched services (i.e., data, image, video and voice).
3. ISDN-PRI does not include ISDN terminals, special line treatment, or special power arrangements at the customer's premises.
4. ISDN-PRI may be comprised of the following elements:
  - ISDN- Primary Rate Interface Component
  - ISDN- PRI Port
  - DID numbers, one block included
  - Feature Options (such as Caller ID with Name)
5. ISDN-PRI may be purchased on month-to-month, one, three or five year terms.

###### B. Service Components: Descriptions and Definitions

1. The Service Components (in Section 3.8.2C & 3.8.2D of this Tariff are applicable)
2. ISDN-PRI is not available to Commercial Radio Mobile Carriers, Private Mobile Radio Carriers and Interexchange Carriers in their provision of services to their customers.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) (Cont'd.)

###### C. Rules and Regulations

1. Availability - ISDN Primary Rate Interface (ISDN-PRI) is offered only from suitably equipped Central Offices and is subject to availability of facilities.
  - a. When a subscriber's normal serving office is not equipped with ISDN-PRI or part of a Remote switch, the Telephone Company will attempt to provide ISDN-PRI from an alternate serving office in the same rate area, at no additional charge to the customer.
  - b. If an alternate switch in the same rate area is not available, the Telephone Company will provide ISDN-PRI from an alternate serving office, determined by the Telephone Company, at no additional charge to the customer. If the alternate serving office is outside of the customer's normal local calling area, the customer will accept a number change associated with the alternate office. The customer will also be subject to the calling areas associated with the alternate serving office, as established in the Telephone Company's tariffs.
2. DID Capability - is furnished upon the condition that the customer must subscribe to and have adequate facilities to permit the use of service without injurious effect on general telephone service. ISDN-PRI DID numbers will be provided in blocks of 100 numbers (or fraction thereof). Customers are required to keep 50% or more of their assigned numbers working at all times to retain assignment of their entire block of numbers. The Company must be notified by customers if their usage level drops below 50% so that action can be initiated to reclaim numbers.
3. ISDN-PRI Portability - This is only available when there is an alternate switch in the same Rate Area, as defined by the Telephone Company, equipped with ISDN-PRI equipment. When an alternate switch is not located in the same Rate Area as the normal serving switch, the customer may subscribe to ISDN-PRI from the alternate switch in another rate center and pay foreign exchange rates.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.3 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) (Cont'd.)

##### C. Rules and Regulations (Cont'd.)

4. Relocation – If prior to the expiration of a contract period, a customer elects to relocate his ISDN-PRI to a different location not served by the same Central Office, the service is considered to be disconnected and termination liability applies. However, if the customer relocates to a location served by a suitably equipped Central Office within the same state and establishes an ISDN-PRI contract of equal or greater monetary value, the customer may relocate without incurring any termination liability. Installation charges for establishing the new service would apply.
5. Seasonal suspend or vacation service is not available in connection with ISDN-PRI.
6. Listings - One listing is furnished for each ISDN-PRI DID range at no charge.
7. Transfer of Service - This will be permitted.

##### D. ISDN-PRI Monthly Rates and Charges – Residence and Business

		<u>Min</u>	<u>Max</u>
1.	Primary Rate Interface, with 1 D-channel	*	\$ 600.00/ month
		*	\$ 500.00/ 1year
		*	\$ 405.79/ 3years
		*	\$ 360.70/ 5years
2.	ISDN- PRI Port, each	*	\$ 23.51
3.	DID numbers, per block	*	\$ 27.00
4.	Caller ID with Name	*	\$ 103.50
5.	FCC End User Common Line Charges, as set forth in the National Exchange Carrier Association's Access Services Tariff, apply as appropriate and shall be interpreted to apply per PRI		
6.	Custom configurations will be priced on a case-by-case basis.		

\*Minimum price will not be set below incremental cost.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.3 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) (Cont'd.)

##### E. ISDN-PRI Non-Recurring Rates and Charges - Residence and Business

	<u>Min</u>	<u>Max</u>
1. Service Establishment Charge Primary Rate Interface, with 1 D-channel		* \$ 487.00

##### 3.8.4 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Bundle

1. All regulations applicable to ISDN Primary Rate Service as specified in Section 3.8.3 of this Tariff apply to the ISDN PRI Bundle except as specified in this section below:
  - a. Includes unlimited local calling, the ISDN primary port, local distribution channel (LDC), Caller ID with Name and 1 DID block of 100 numbers (or fraction thereof). This bundle is provided under month-to-month, 1, 2 or 3 year terms. Term bundles have a one year minimum requirement. The bundle rates do not include the EUCL, surcharges or taxes.
  - b. ISDN PRI Bundle is not available with Foreign Exchange service, virtual private network services and is not available with services provided under special contract.
  - c. Additional 100 blocks of DID numbers (or fraction thereof) and single DID telephone numbers, which may or may not be contiguous based on availability, are available for an additional monthly recurring charge for customers who have purchased the ISDN PRI Bundle for 1, 2 or 3 year terms. The term of the additional DID numbers is coterminous with the term of the ISDN PRI Bundle.
  - d. Conversion - Any existing ISDN PRI customer may convert to ISDN PRI Bundle. However, this will be considered a downgrade and termination charges will apply to the existing service agreement.

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.4 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Bundle (Cont'd.)

###### 1. (Cont'd.)

###### e. Termination for the ISDN PRI Bundle is as follows:

1 year term - number of months remaining (rounded down) x \$20  
2 year term – number of months remaining (rounded down)x \$40  
3 year term – number of months remaining (rounded down)x \$60

\* Additionally - If customer doesn't fulfill one year minimum requirement, the NRC will be re-rated to the MTM NRC totaling \$900.

###### 2. ISDN PRI Bundle Monthly Rates and Charges—Residential and Business

a. Primary Rate Interface, with 1 D-channel	\$ 600.00/ month
	\$ 420.00/ 1year
	\$ 380.00/ 2years
	\$ 360.00/ 3years

The above rates and charges include:  
ISDN-PRI Port, Caller ID with Name,  
DID block, 100 numbers (or fraction  
thereof) and Unlimited Local Calling

- b. FCC End User Common Line Charges, as set forth in the NECA's Access Services Tariff, apply as appropriate and shall be interpreted to apply per PRI
- c. Custom configurations will be price on a case-by-case basis

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### SECTION 3 – RATES (CONT'D.)

#### 3.8 Group Eight (Private Line Service) (Cont'd.)

##### 3.8.4 Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Bundle (Cont'd.)

##### 3. ISDN-PRI Bundle Non-Recurring Rates - Residence and Business

	<u>Min</u>	<u>Max</u>
a. Service Establishment Charge for Bundle Term:		
• Month-to-Month Plan	*	\$ 900.00
• (1, 2 or 3 years) Plans	*	\$ 200.00

3.8.5 Rates for private line service are found in Taconic Telephone Corp. PSC No. 4 - Telephone tariff, Section 4, Special Access.

#### 3.9 Group Nine (Special Equipment, Services and Programs)

NO RATES FOR THIS SECTION AT THIS TIME

#### 3.10 Group Ten (Pay Telephone Service)

##### 3.10.1 All Exchanges

Monthly Rate

Public Access Line Service

Monthly Flat Rate Service Charge	Applicable B.1 Rate
----------------------------------	------------------------

Monthly Message Rate Service Charge	\$N/A
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\*Minimum price will not be set below incremental cost.

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### SECTION 3 – RATES (CONT'D.)

#### 3.10 Group Ten (Pay Telephone Service) (Cont'd.)

##### 3.10.1 All Exchanges (Cont'd.)

##### Local Call Rate

Untimed Message Rate	\$N/A
Call Allowance	N/A

##### Timed Message Rate

First N/A Minutes	\$N/A
Each Additional N/A Minutes	\$N/A

Outgoing Screening	\$N/A
--------------------	-------

Incoming Blocking	\$N/A
-------------------	-------

Coin Supervision Service	\$6.00
--------------------------	--------

#### 3.11 Group Eleven (Directory)

The following rates are monthly per directory line for each listing in excess of the free allowance unless otherwise noted.

	<u>Residential</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.11.1 Additional Standard Listing	*	\$1.05	*	\$1.05
3.11.2 Indented Lisitng	*	\$1.05	*	\$1.05
3.11.3 Duplicate Listing	*	\$1.05	*	\$1.05
3.11.4 Reference Lisitng	*	\$1.05	*	\$1.05

\* Minimum price will not be set below incremental cost.

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SECTION 3 – RATES (CONT'D.)

3.11 Group Eleven (Directory) (Cont'd.)

		<u>Residential</u>		<u>Business</u>	
		<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
3.11.5	Alternative Telephone Number (per line)	*	\$1.05	*	\$1.05
3.11.6	Night Listing	*	\$1.05	*	\$1.05
3.11.7	Foreign Listing	*	\$1.05	*	\$1.05
3.11.8	Non-Published Number	*	\$1.05	*	\$1.05
3.11.9	Customized Number Service				
	Monthly Number Charge	*	N/A	*	N/A
	Initial Search Charge	*	\$30.00	*	\$50.00
	Additional Search Charge	*	\$30.00	*	\$50.00
	Customized Number Listing	*	N/A	*	N/A

\* Minimum price will not be set below incremental cost.

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SECTION 3 – RATES (CONT'D.)

3.12 Service Quality

Credits for service interruptions, delays or failures shall be issued as follows. These credits supersede any credits detailed in NYSTA P.S.C No. 1 Telephone tariff.

3.12.1 For outages over 24 hours, there shall be a credit of 25% of one month's access line charge given to the affected customer. This credit will accumulate at an additional 25% of one month's access line charge for each subsequent 24-hour period, without limit.

3.12.2 The period of interruption begins at the time such notice of out-of-service is first given to Taconic.

3.12.3 If one or more of the abnormal conditions set forth in 16 NYCRR Section 603.1 (b) occurs, or similar circumstances occur that are beyond the Company's control, the result used to compute service quality penalties will be adjusted providing the concurrences of the ctors of the Communications and Consumer Service Divisions of the New York State Department of Public Service are obtained (subject to appeal to the Commission).

3.12.4 If a customer requests an appointment for the repair of service, the company will either meet that appointment or issue a Missed Repair Appointment ("MRA") credit of \$10.

3.12.5 The issuance of a credit is not dependent upon the overall performance level for the MRA service category.

3.12.6 For regular installation orders, as defined in 16 NYCRR Section 602.4, the allowable waiting period will be three business days.

3.12.7 If the request for service is made before noon by the customer, that day is considered the first day for the purpose of calculating the allowable waiting period.

3.12.8 For missed installation appointments, a credit of 100% of any applicable service connection charge will be issued.

3.12.9 If an appointment is not given in three business days from receipt of the installation request, the credit applicable to missed installation appointments will apply.

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### SECTION 4 - COMPANY SPECIFIC SERVICES

#### 4.1 General Basis of Local Exchange Rates

Exchanges are classified by rate groups for the purpose of establishing local service charges. The rate group classification is based on access lines in the primary calling area, and is determined by the following limits:

<u>Rate Group</u>	<u>Total Access Lines in Primary Calling Area</u>
Group I	1 - 1,400
Group II	1,401 - 4,000
Group III	4,001 - 10,000
Group IV	10,001 - 20,000
Group V	20,001 - 35,000
Group VI	35,001 - 70,000
Group VII	70,001 - 150,000
Group VIII	150,000 - 250,000
Group IX	250,000 - 375,000
Group X	375,001 - 500,000

The rate group classification of an exchange is subject to change with the schedule above on occasion such as (1) an enlargement or reduction of the local calling area, (2) enlargement or reduction of the primary calling area, or (3) growth or decline in access lines within the primary calling area.

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## GENERAL AND LOCAL EXCHANGE SCHEDULE

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.2 Public Telephones

##### 4.2.1 General

Public telephone service is exchange service provided for the use of the general public upon payment of Tariff charges for local and toll calls.

##### 4.2.2 Where Furnished

Public telephones are primarily for outgoing service for use of the general public and are installed at locations where the judgement of the Telephone Company the revenue to be derived is sufficient to warrant this type of service. Preference is given to locations which are conveniently accessible to the public and where adequate protection is provided for users of the service, the Telephone Company's property and the receipts.

##### 4.2.3 Location

Public telephones are generally equipped to collect coins. Extension service is not provided in connection with public telephone service. Telephone booths, directories and location signs for public telephones are placed as needed. No listings are furnished for public telephone service.

##### 4.2.4 Rates

Local calls are charged for at the rate of 5 cents each in the Chatham, Berlin, Canaan, Stephentown, West Lebanon and Hancock, MA exchanges. Local calls are charged for at the rate of 10 cents each in Copake, Hillsdale, Millerton and Pine Plains. Nassau local calls are charged at the rate of 10 cents each to the following exchanges: Albany, Averill Park, Castleton and West Lebanon. Calls in Troy, Colonie and Schenectady exchanges are charged at rates specified in New York Telephone Company tariffs, P.S.C. No. A2 - Telephone with which Taconic Telephone Corp. concurs. For operator assisted calls, surcharges as outlined in P.S.C. No.-A2 - Telephone will apply.

Toll calls are charged for at tariff toll rates.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.2 Public Telephones (Cont'd.)

4.2.5 Rates and Charges

A. Local Service

Service charge in: Berlin, Canaan, Chatham, Nassau, Stephentown, West Lebanon

Monthly Rate: Individual business line rate, wire maintenance charge and (Min) \*, (Max) \$2.46 for Coin Collection.

Guarantee The monthly guarantee is equivalent to the individual business line rate, wire maintenance rate and 1 monthly station rate.

Service charge in: Copake, Hillsdale, Millerton, Pine Plains

Monthly Rate: Individual business line rate, individual business station rate, wire maintenance charge and (Min) \*, (Max) \$2.46 for Coin Collection.

Guarantee The daily guarantee in local calls is (Min) \*, (Max) \$.15

The amount collected for local calls is credited towards the monthly rate.

B. Toll Calls

Toll Calls are charged for at the tariff toll rates.

C. Mileage

Locality mileage charges applicable to individual line service apply in addition to local service charges where service is furnished at a location outside the base rate area.

D. Connection Charges

The connection charges specified in Section 8 for business service apply.

\* Minimum price will not be set below incremental cost.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.3 Centrex Service

4.3.1 General

- A. CENTREX Service is a central office communications system provided in association with individual line exchange business systems furnished from digital central office (DMS-100) equipment located in Company buildings. CENTREX Service is not provided in association with semi-public and public telephone service or residential service.
- B. CENTREX Service is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company. A minimum of 2 access lines is required.
- C. Other special features will be priced out by Special Assembly.
- D. The minimum period for services provided under this tariff shall be 2 years. Optional 3 or 5 year rate stability plans are available. Termination penalties shall apply for disconnection of the Centrex Service prior to the end of the contracted period.
- E. Customers ordering Centrex Service must order one centrex port, centrex link and centrex feature per line.
- F. CENTREX Service located outside the exchange Base Rate Area shall be charged mileage or applicable locality charges as stated in this tariff.

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.3 Centrex Service (Cont'd.)

##### 4.3.2 Rates

	<u>Monthly Rate</u> <u>Per Access Line*</u>	
	<u>Min</u>	<u>Max</u>
Basic CENTREX Service	**	\$5.53
Enhanced Basic CENTREX Service	**	\$5.81
Business Set Service	**	\$6.09
Enhanced Business Set Service	**	\$6.30

##### 4.3.3 Description of Services

###### A. Basic CENTREX Services

This level of service can have as terminal equipment a 500/2500 type telephone, a key system or a PBX. The features associated with this level of service are also included in every level of service.

###### B. Enhanced Basic CENTREX Service

This level of service provides enhancements to the Basic Service shown in A. above.

###### C. Business Set Service

This level of service can only use a Northern Telecom business set as terminal equipment.

###### D. Enhanced Business Set Service

This level of service provides enhancements to the Business Set Service shown in C. above.

\* Centrex feature only. Centrex Port and Link charges and FCC Subscriber Line Charge are also required on a per line basis. Service connection charges apply. Additions or changes in service requested by the customer after the initial installation will be subject to appropriate service connection charges per line.

\*\*Minimum price will not be set below incremental cost.

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.3 Centrex Service (Cont'd.)

##### 4.3.4 Centrex Features

###### A. Basic Centrex Service

###### NTX100AA Meridian Digital CENTREX:

###### Basic Attendant Features:

(Requires customer provided NTI or equivalent attendant console)

- Access to Paging
- Attendant Console Call-Hold Recall Autodial
- Automatic Recall
- Call Park with recall timer
- Camp-an
- Code-Calling Line Termination
- Conference (Maximum Six Conferees Console Display)
- Console Test
- Control of Trunk Group Access
- Delayed Attendant assisted outgoing call processing
- Attendant to Attendant Call Transfers
- Lock-Loop Hold Operation
- Lockout from Held Loop with recall
- Multiple console operation
- Multiple Listed Directory Numbers with unique Lamp assignment
- Night Service, Fixed
- Night Service, Flexible
- Night Service, Trunk Answer From any Station
- Position Busy
- Recorded Announcement, Extended or Originated Attendant-Calls
- Release upon completion of Dialing
- Secrecy (Called party vs Calling party)
- Serial Call
- Speed Calling
- Straightforward Outward Completion
- Supervisory Console
- Switched Loop Operation (Virtual Loop Concept)
- Through Dialing
- Timed Recall Set to Zero (Cancel Automatic Recall)

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.3 Centrex Service (Cont'd.)

##### 4.3.4 Centrex Features (Cont'd.)

##### A. Basic Centrex Service (Cont'd.)

##### NTX100AA Meridian Digital CENTREX (Cont'd.)

##### Basic Attendant Features:

(Requires customer provided NTI or equivalent attendant console)

- Transfer Calls to Attendant
- Trouble Key on Meridian Digital CENTREX Console
- Trunk-Busy Verification Tone Trunk-Busy Group Indication
- Trunk Group Busy/Trunk Access Control through Special Keys
- Two-way Splitting (Source/Destination)
- Uniform Call Distribution from Queue
- Wildcard Key (Feature Activation)

##### Access

- Common Control Switching Arrangement (CCSA) E&M Types I & II
- Central Office (CO) From PBX
- Electronic Tandem Network
- Enhanced Private Switched Communication Service
- Special Service Facilities
- Centralizes Consoles, Limited to Host and Remote Line Equipment
- Local Consoles
- Remote Consoles
- Class-Of-Service Restrictions
  - Fully-Restricted Service
  - Semi-Restricted Service
  - Toll-Restricted Service
  - Unrestricted Service
- Audio Table Expansion (512 audio groups)
- Call Forward Don't Answer for DNH Hunt Groups
- Code Call Access
- Code Restrictions (NPA/NXX)
- Data-Call Protection

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.3 Centrex Service (Cont'd.)

##### 4.3.4 Centrex Features (Cont'd.)

##### A. Basic Centrex Service (Cont'd.)

NTX100AA Meridian Digital CENTREX (Cont'd.)

##### Access (Cont.d)

Dial-Pulse Conversion

Dial Tone upon Trunk Seizure

Dictation Access and Control (DTMF only)

Direct-Inward Dialing

Direct-Outward Dialing

End-To-End Signaling

Flexible Intercept

Foreign Exchange (FX) Line, Analog

Foreign Exchange (FX) Trunk, Digital Two-Way Hunting

Individual Line Business Service, PBX Application

Loudspeaker and Radio Paging Access

Meridian Digital CENTREX Feature Activation Operation

Measurements

Off-Premises Stations and Extensions

Operational Measurements-Meridian Digital CENTREX Enhanced

Simplified Dialing

Station-To-Station Calling

Storing of 24 Dialed Digits

Tandem Switching of Special Service Circuits

Uniform Numbering Plan Capability

Automatic Line

Blind Transfer Recall with Identification

Call Forward

Call Forward, All Calls

Call Forward, Busy

Call Forward Group, Don't Answer, For Meridian Digital CENTREX

Hunt Group

Call Forward, No Answer

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.3 Centrex Service (Cont'd.)

##### 4.3.4 Centrex Features (Cont'd.)

##### A. Basic Centrex Service (Cont'd.)

Call Forward No Answer Interaction with 3WC Call Pickup  
Call Waiting  
Call Waiting and Three-Way Calling (3WC) Interactions  
Camp-On with Music  
Consultation Hold  
Ring Again and Ring Again on Hunt Group  
Speed Calling  
    Speed Calling, Group, Long List  
    Speed Calling, Individual, Short List  
    Speed Calling, Individual, Long List  
    Speed Call Pause Insertion  
Station Call Park  
Station Controlled Conference (Six Ports Maximum)  
Three-Way Conference/Transfer

##### NTX1212AB Virtual Facility Groups (VFGs)

Attendant Control of Virtual Facility Groups  
Meridian Digital CENTREX INWATS  
Meridian Digital CENTREX OUTWATS  
Off-Hook Queuing, Call-Back Queuing for OUTWATS Virtual  
Facility Groups  
Virtual Facility Group Trunk Group Busy on Attendant Console  
Virtual Facility Groups Usage Data

##### NTX433AA Time-Of-Day Routing

Time-of-Day

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.3 Centrex Service (Cont'd.)

##### 4.3.4 Centrex Features (Cont'd.)

##### B. Enhanced Basic CENTREX Service

This service includes all the features of Basic CENTREX Service plus the following features:

Attendant Console Dual-Tone Multi-Frequency (DTMT) Endto-End Signaling  
Attendant to Uniform Call Distribution (UCD)  
Audio Input on Incoming Call in Queue (Attendant and Uniform Call Distribution)  
Display of Queued Calls by Incoming Call Identification Key  
Distinctive Ringing  
Dual-Tone Multifrequency Outpulsing on a Line  
Executive Busy Override  
Flexible Console Alerting  
Intergroup Calling (Abbreviated Dialing)  
Last Number Redial  
Meridian Switched Network Variable Type of Outpulsing on Same Call  
Music on Hold  
Second and Third Recorded Announcements  
Uniform Call Distribution  
Uniform Call Distribution Queue-Status Lamp  
Transfer for Uniform Call Distribution

NTX119AA Message Service

Attendant Message Waiting

Message Waiting-Business Set  
Message Waiting Lamp  
Station Message Waiting  
Stuttered Dial Tone for Message Waiting

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.3 Centrex Service (Cont'd.)

4.3.4 Centrex Features (Cont'd.)

B. Enhanced Basic CENTREX Service (Cont'd.)

NTX413AA Enhanced Call Forwarding

Attendant Console Activation/Deactivation of Call Forwarding Universal/Call Forwarding Intragroup

Attendant - Extended Calls to Call Forwarding Busy/Call Forwarding No Answer

Call Forwarding Enhancements

Call Forwarding Validation

NTX414AA Directed Call Park

Directed Call Park

NTX435AA Superset

Call Hold

Call Waiting-Originating

Call Waiting-Originating Exempt

Dial Call Waiting

Directed Call Pick-Up with Barge-In

Directed Call Pick-Up Non-Barge-In

Distinctive Call-Waiting Tones

Station-Activated Do Not Disturb with Feature Active Reminder

Three-Way Calling/Call Pick-Up Interaction

NTX820AA Enhanced Call Waiting

Call Waiting For Three-Way Calling

Cancel Call Waiting

NTX898AA Variable Speed Call Access Code

Variable Speed Call Access Code

NTXA77AA Enhanced Uniform Call Distribution

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.3 Centrex Service (Cont'd.)

4.3.4 Centrex Features (Cont'd.)

B. Enhanced Basic CENTREX Service (Cont'd.)

NTXA77AA Enhanced Uniform Call Distribution

Uniform Call Distribution on Meridian Business Sets and Signal

C. Business Set Service

Business Set Service includes the features of Basic Centrex Service plus the following features which require a Northern Telecom Business Set for their use.

NTX106AA Business Set Features

Auto Answer Back

Automatic Dial

Automatic Line and Multiple Appearance Directory Number (MADN)

Busy Override

Call-Back Queuing

Call Forward

Busy

No Answer

Universal

Intragroup

Call Park

Call Pickup

Call Waiting

Call Waiting-Originating for Business Sets

Dial call Waiting for Business Sets

End-To-End Signaling

Feature Code Access

Group Intercom

Held Calls

Individual Business Line

Intercom

Listen on Hold

Make Set Busy

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.3 Centrex Service (Cont'd.)

4.3.4 Centrex Features (Cont'd.)

C. Business Set Service (Cont'd.)

Malicious-Call Hold  
Multiple-Appearance Directory Number (MADN)  
On-Hook Dialing  
Ring Again  
Short Hunt  
Six-Port Conference  
Speed Calling  
Three Way Calling/Call Transfer

NTX878AC Enhance Business Set Services

Call Park Recall Identification  
Enhanced Multiple-Appearance Directory Number (MADN) Call Control  
Group Intercom All Call  
Individual Page from Group Intercom  
Last Number Redial Associated with Set  
Make Set Busy Except Group Intercom  
Privacy Release Conference Control  
Ring Again on Idle Meridian Business set

NTXA84AA Meridian Business Set: Music on Hold

Music on Hold for Meridian Business Set

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.3 Centrex Service (Cont'd.)

4.3.4 Centrex Features (Cont'd.)

D. Enhanced Business Set Service

This Service includes all the features of Basic CENTREX Service, Business Set Service and Enhanced CENTREX Service plus the following features:

NTX108AA Business Set Display

Call Forward/Automatic Dial Display

Call Forward Reason Display

Display Called Number

Display Calling Number

Enhanced Meridian Business Set Reason Display

Feature Display

Query Time Key

Additional groupings of features may be offered to customers whose particular needs are not satisfied by the above.

4.3.5 Rate Stability Option

- A. The customer may, at their option, elect to enter into a contractual agreement with the Company agreeing that, for a three or five year period, the Company shall guarantee the monthly rates for CENTREX Service, and the customer shall guarantee payment of the monthly rates. The rates for CENTREX Service shall be those rates in effect when the contract is signed. Inside wiring is not part of the agreement. All services not covered by a customer's plan, including the FCC Subscriber Line Charge for lines, are subject to standard tariff rates and charges. Customers with over 200 lines are eligible for a ten year contract period.
- B. The Company shall agree that those charges for CENTREX Service shall not change for the three or five year period, irrespective of any tariff changes that may take effect while the contract is in effect. The customer shall agree to continue the monthly payment for CENTREX Service at the quantities and rates in effect when the contract is signed for the three or five year period.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.3 Centrex Service (Cont'd.)

4.3.5 Rate Stability Option (Cont'd.)

- C. All CENTREX Rate Stability Plan customers must subscribe to a minimum of 5 lines within the serving area of the central office providing the CENTREX Service.
- D. The Rate Stability Plan (RSP) customer assumes the obligation for a minimum of 90 % of the CENTREX Lines that are subscribed to at the time the Rate Stability Plan becomes effective. If the number of lines falls below the 90% minimum the customer will have the option of paying the 90% minimum charge or terminating the rate stability contract.
- E. An existing Rate Stability Plan customer will not be permitted to downgrade the service and retain the Rate Stability Plan at the lower rate. Any downgrade will result in the application of termination charges.
- F. The customer may discontinue any or all of the CENTREX Service covered by the contract with a single payment based on the sum of the monthly payments remaining under contract.
- G. An existing Rate Stability Plan customer who moves any of its service location within the Company's service area can retain the Rate Stability Plan. All lines involved in a relocation are subject to prevailing service connection charges.
- H. With written permission of the Company, the obligation to pay the Rate Stability Plan charges for the remainder of the plan period may be assigned to another subscriber for an administrative charge of \$150.00. This transfer charge is payable by the incoming customer. In addition to paying the rates for the remainder of the period the new subscriber assumes the conditions applicable to the offering at the time of assignment. Any service or equipment rearrangements or additions are subject to applicable rates and charges.

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4.3 Centrex Service (Cont'd.)

4.3.5 Rate Stability Option (Cont'd.)

- I. Any subscriber to a Rate Stability Plan wishing to continue service beyond the end of a Rate Stability Plan period may elect:
  - a. Prevailing month-to-month tariff rates.
  - b. If offered, a renewal of a Rate Stability Plan. The Company makes no assurance that such a plan will be offered beyond the specific plan in this tariff, or that such a offering would be at the same rates as set forth in this tariff.
- J. All new lines installed under the Rate Stability Plan are subject to prevailing installation charges. Monthly rates for the additional lines ordered shall be guaranteed by the Company, and the additional payments guaranteed by the customer for the balance of the original contract period.

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.4 Voice Advantage II Bundles

##### 4.4.1 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, unlimited local usage, unlimited IntraLATA toll calling and a choice of InterLATA toll calling minutes for a single bundled rate. Voice Advantage II bundles are only available when presubscribed to the company's affiliate interexchange carrier for both IntraLATA and InterLATA calling. Residential customers have the option of subscribing to Voicemail and Broadband at discounted rates.

##### 4.4.2 Regulations

- A. Voice Advantage II Bundles are only available to residential customers.
- B. Voice Advantage II Bundles are only available to customers who are presubscribed to Taconic TelCom Corp. as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- C. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
- D. Voice Advantage II Bundles are not available with services provided under special contract.
- E. Standard installation charges apply.
- F. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- G. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- H. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and any other applicable surcharges.
- I. Voice Advantage II Bundle customers may terminate the package or switch to another calling package or plan at any time.

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.4 Voice Advantage II Bundles (Cont'd.)

##### 4.4.2 Regulations (Cont'd.)

- J. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, the Company will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail and Broadband at discounted rates.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.4 Voice Advantage II Bundles (Cont'd.)

4.4.3 Rates (These provide the local component rate of the bundle and the total bundle rate)

	<u>Local Rate of the Bundle<sup>1</sup></u>	<u>Total Bundle Rate</u>	
Exchange: Canaan, Copake, Hillsdale, Millerton and Pine Plains			
Rate Group III			
Voice Advantage II – Basic	\$23.00	\$46.99	(I)
Voice Advantage II – 600	\$23.00	\$51.99	
Voice Advantage II – Unlimited	\$23.00	\$56.99	(I)
Exchange: West Lebanon			
Rate Group VII			
Voice Advantage II – Basic	\$23.00	\$46.99	(I)
Voice Advantage II – 600	\$23.00	\$51.99	
Voice Advantage II – Unlimited	\$23.00	\$56.99	(I)
Exchange: Berlin, Chatham, Chatham Center and Stephentown			
Rate Group VIII			
Voice Advantage II – Basic	\$23.00	\$46.99	(I)
Voice Advantage II – 600	\$23.00	\$51.99	
Voice Advantage II – Unlimited	\$23.00	\$56.99	(I)

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Taconic TelCom Corp.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.4 Voice Advantage II Bundles (Cont'd.)

4.4.3 Rates (These provide the local component rate of the bundle and the total bundle rate)  
(Cont'd.)

	<u>Local Rate</u> <u>of the Bundle</u> <sup>1</sup>	<u>Total</u> <u>Bundle Rate</u>	
Exchange:	Nassau		
Rate Group IX			
Voice Advantage II – Basic	\$23.00	\$46.99	(I)
Voice Advantage II – 600	\$23.00	\$51.99	
Voice Advantage II – Unlimited	\$23.00	\$56.99	(I)

A. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include:

1. Caller ID with Name Description
2. Call Waiting
3. Call Waiting ID
4. Call Conferencing 3 Way
5. Anonymous Caller Rejection
6. Call Back Busy Unlimited
7. Automatic Recall
8. Call Forward All Calls

Not all features may be available in all areas.

B. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle to include Voicemail at a discounted rate:

Voice Mail Rate

- a. Voicemail – Basic \$ 2.68
- b. Voicemail - Enhanced \$ 4.00

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Taconic TelCom Corp.

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.5 ExpansionPAK II (EPAK II) Bundles

##### 4.5.1 Description

ExpansionPAK II is an Unlimited Dial Tone Line (DTL) Basic Package or an Unlimited Centrex Basic Package (as described below) along with the option of subscribing to Voicemail and offered for a one, two or three year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package and Unlimited Centrex Basic Package are optional business packages (bundles) that provide a dial tone access line, unlimited local usage, unlimited IntraLATA/InterLATA toll calling and a choice of at least one (1) custom calling feature for a single bundled rate. EPAK II is only available when presubscribed to the company's affiliate interexchange carrier for both IntraLATA and InterLATA calling.

Customers must purchase at least one (1) Expansion Line for the Unlimited Centrex Basic Package. Expansion Lines are offered on a monthly, one, two or three year basis per each additional line ordered.

Rates for the local component of this bundle as well as the total bundle rates are listed in Section 4.5.5, Leaf 82.

##### 4.5.2 Packages

- A. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Dial Tone Access Line with unlimited local calling and a choice of one to eleven (1-11) of the following features where available:

Call Waiting, Three Way Calling, Call Forwarding, Call Forwarding - Busy or Don't Answer, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling 8 Code, Distinctive Ringing, Call Back Busy (\*66), Automatic Recall (\*69) and Line Hunting

1. Unlimited Dial Tone Line (DTL) Expansion Lines  
Expansion Lines are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package.

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.5 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

##### 4.5.2 Packages (Cont'd.)

###### A. (Cont'd.)

###### 1. Unlimited Dial Tone Line (DTL) Expansion Lines (Cont'd)

DTL Expansion lines are available on a month-to-month basis or a one, two or three year term agreement per line, with unlimited local calling and a choice of one to eleven (1-11) of the following features:

Call Waiting , Three Way Calling, Call Forwarding, Call Forwarding - Busy or Don't Answer, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling 8 Code, Distinctive Ringing, Call Back Busy (\*66), Automatic Recall (\*69) and Line Hunting

###### B. Unlimited Centrex Basic Package includes one (1) Centrex Line with one business Caller ID Service, Call Return, unlimited local calling, as well as standard features to Centrex Service as specified in Section 4.3 of this Tariff.

###### 1. Unlimited Centrex Expansion Lines

At least (1) Centrex Expansion line is required with each Unlimited Centrex Basic Package.

Centrex Expansion Lines are available on a month-to-month basis or a one, two or three year term agreement per line, with unlimited local calling and standard features to Centrex Service as specified in Section 4.3 of this Tariff.

##### 4.5.3 Regulations

###### A. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are only available to business customers.

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.5 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

##### 4.5.3 Regulations (Cont'd.)

- B. The three year term is only available to business customers with Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages who also subscribe to BusinessOne Broadband at the time service is initiated. Customers who select a three year term must also subscribe to a minimum of two (2) and a maximum of twenty (20) lines (voice grade or voice grade equivalent) at the time service is initiated.
- C. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available on one, two or three year agreements. Expansion Lines are available on a month-to-month basis or a one, two or three year term. (The three year term is only available to customers as described in 4.5.3.B).
- D. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages, as well as Expansion Lines with unlimited calling are only available when presubscribed to the company's affiliate interexchange carrier for both IntraLATA and InterLATA calling.
- E. Long distance calling includes anywhere within the United States, U.S. Territories and Canada.
- F. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are not available in combination with other regional optional calling plans or virtual private network services.
- G. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are not available with services provided under a special contract.
- H. All regulations applicable to Centrex Service apply to that service when offered with the Unlimited Centrex Basic Package.
- I. There is a 12 month minimum service requirement for the Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Package line within the first 60 days of service, they will be responsible for additional charges described in the Termination Liability section (See 4.5.4 below). Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.5 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

##### 4.5.3 Regulations (Cont'd.)

- J. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages may only be used for voice applications and may not be used for the transmission of data, for dial-up internet connections, or for any other non-voice application. These services may not be used for autodialing. The Telephone Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
- K. Customers enrolled in the ExpansionPAK II Bundles, who fail to pay the entire bundle rate due per month, will have all existing ExpansionPAK II Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service changes will not apply for converting service back to their individual tariff rates. Such customers will not be permitted to re-enroll in the ExpansionPAK II Bundle until such time as all associated unpaid balance has been paid in full.
- L. Applicable Initial Connection and Central Office Work Charges will be waived for the initial installation of Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package when the customer subscribes to any term agreement.
- M. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Voicemail.

##### 4.5.4 Termination Liability

- A. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one, two or three year term agreement. (The three year term is only available to customers as described in 4.5.3.B.).
- B. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1, 2 or 3 year term agreement by the customer will result in a one-time Flat Termination Charge of:
  - Effective rates for services ordered prior to April 1, 2020: (C)
  - \$ 300.00 for default within the 1<sup>st</sup> year of the term
  - \$ 150.00 for default within the 2<sup>nd</sup> year of the term
  - \$ 75.00 for default within the 3<sup>rd</sup> year of the term
  - Effective rates for services ordered on or after April 1, 2020: (C)
  - \$ 129.00 per line for all terms (C)

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.5 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

##### 4.5.4 Termination Liability (Cont'd.)

- C. Early termination of the term agreement for the Unlimited DTL Expansion Line or an Unlimited Centrex Expansion Line 1, 2 or 3year term agreement by the customer will result in a one-time flat Termination Charge of:

Effective rates for services ordered prior to April 1, 2020:

\$ 150.00 for default within the 1<sup>st</sup> year of the term

\$ 75.00 for default within the 2<sup>nd</sup> year of the term

\$ 50.00 for default within the 3<sup>rd</sup> year of the term

Effective rates for services ordered on or after April 1, 2020:

\$ 129.00 per line for all terms

(C)

(C)

(C)

- D. If the customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.
- E. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.
- F. At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three year term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.5 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

4.5.5 Rates (These provide the local component rate of the bundle and the total bundle rate)

**Unlimited Dial Tone (DTL):**

	<u>Local Rate</u> <u>of the Bundle</u> <sup>1</sup>	<u>Total</u> <u>Bundle Rate</u>	
Exchange: Canaan, Copake, Hillsdale, Millerton and Pine Plains			
Rate Group III			
Basic Unlimited Package (One Year Term)	\$28.00	\$45.50	(I)
Basic Unlimited Package (Two Year Term)	\$25.00	\$42.50	
Basic Unlimited Package (Three Year Term)	\$17.00	\$34.50	
Expansion Line with Unlimited Calling (Month-to-Month)	\$28.00	\$68.50	
Expansion Line with Unlimited Calling (One Year Term)	\$28.00	\$45.50	
Expansion Line with Unlimited Calling (Two Year Term)	\$25.00	\$42.50	
Expansion Line with Unlimited Calling (Three Year Term)	\$17.00	\$34.50	(I)
Exchange: West Lebanon			
Rate Group VII			
Basic Unlimited Package (One Year Term)	\$35.35	\$62.50	(I)
Basic Unlimited Package (Two Year Term)	\$32.35	\$59.50	
Basic Unlimited Package (Three Year Term)	\$ 7.35	\$34.50	
Expansion Line with Unlimited Calling (Month-to-Month)	\$35.35	\$68.50	
Expansion Line with Unlimited Calling (One Year Term)	\$35.35	\$62.50	
Expansion Line with Unlimited Calling (Two Year Term)	\$32.35	\$59.50	
Expansion Line with Unlimited Calling (Three Year Term)	\$ 7.35	\$34.50	(I)

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Taconic TelCom Corp.

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### SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

#### 4.5 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

4.5.5 Rates (These provide the local component rate of the bundle and the total bundle rate)  
(Cont'd.)

#### Unlimited Dial Tone (DTL) (Cont'd.):

	<u>Local Rate of the Bundle<sup>1</sup></u>	<u>Total Bundle Rate</u>	
Exchange: Berlin, Chatham, Chatham Center, and Stephentown			
Rate Group VIII			
Basic Unlimited Package (One Year Term)	\$39.92	\$62.50	(I)
Basic Unlimited Package (Two Year Term)	\$36.92	\$59.50	
Basic Unlimited Package (Three Year Term)	\$11.92	\$34.50	
Expansion Line with Unlimited Calling (Month-to-Month)	\$39.92	\$68.50	
Expansion Line with Unlimited Calling (One Year Term)	\$39.92	\$62.50	
Expansion Line with Unlimited Calling (Two Year Term)	\$36.92	\$59.50	
Expansion Line with Unlimited Calling (Three Year Term)	\$11.92	\$34.50	(I)
Exchange: Nassau			
Rate Group IX			
Basic Unlimited Package (One Year Term)	\$44.69	\$62.50	(I)
Basic Unlimited Package (Two Year Term)	\$41.69	\$59.50	
Basic Unlimited Package (Three Year Term)	\$16.69	\$34.50	
Expansion Line with Unlimited Calling (Month-to-Month)	\$44.69	\$68.50	
Expansion Line with Unlimited Calling (One Year Term)	\$44.69	\$62.50	
Expansion Line with Unlimited Calling (Two Year Term)	\$41.69	\$59.50	
Expansion Line with Unlimited Calling (Three Year Term)	\$16.69	\$34.50	(I)

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Taconic TelCom Corp.

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SECTION 4 - COMPANY SPECIFIC SERVICES (CONT'D.)

4.5 ExpansionPAK II (EPAK II) Bundles (Cont'd.)

4.5.5 Rates (These provide the local component rate of the bundle and the total bundle rate)  
(Cont'd.)

**Unlimited Centrex:**

	<u>Local Rate of the Bundle</u> <sup>1</sup>	<u>Total Bundle</u>
Exchange: All Exchanges		
Rate Groups III, VII, VIII and IX		
Basic Unlimited Package – One Year Term	\$22.56	\$36.00
Basic Unlimited Package – Two Year Term	\$19.56	\$33.00
Basic Unlimited Package – Three Year Term	\$11.56	\$25.00
Expansion Line with Unlimited Calling (Month-to-Month)	\$22.56	\$54.00
Expansion Line with Unlimited Calling (One Year Term)	\$22.56	\$36.00
Expansion Line with Unlimited Calling (Two Year Term)	\$19.56	\$33.00
Expansion Line with Unlimited Calling (Three Year Term)	\$11.56	\$25.00

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Taconic TelCom

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### SECTION 5 - GRANDFATHERED SERVICES

#### 5.1 Custom Calling Packages

The company no longer offers the Residential and/or Business Custom Calling Packages listed below. Customers currently receiving these services will be allowed to keep the service until the date of disconnection. If the service is disconnected, the grandfathered status is eliminated. Customers cannot transfer the grandfathered service to a new customer.

Package One includes:	(Four Features With Speed Calling 8 Code)
Package Two includes:	(Four Features with Speed Calling 30 Code)
Package Three	("The Big Three" which consists of Basic Voice
Includes:	Mail, Call Waiting and Calling Name ID)

Package One	\$6.65	\$9.45
Package Two	\$8.05	\$10.85
Package Three	\$11.95	\$14.95
Package Four	N/A	N/A
Package Five	NA	N/A

#### 5.2 Suspended Service

Effective October 17, 2008, Suspended Service will be restricted to customers that currently subscribe to that service. New customers cannot subscribe to the service. Suspended Service is defined in Section 6 of P.S.C. No. 2 - Telephone for the New York State Telecommunications Association, Inc., the local tariff in which this company concurs.

Rates:  
Suspended Service

Maximum Suspended Service Period	1 MTH	1MTH
Discount Rate	100%	100%
Individual Line	\$N/A	\$N/A
Two-Party Line	\$N/A	\$N/A
Four Party	\$N/A	\$N/A
Metered Service	\$N/A	\$N/A

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### SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

#### 5.3 Home Phone Packages

The company no longer offers the Residential Local Service Package, Home Phone Package. Customers currently receiving these services will be allowed to keep the service until the date of disconnection. If the service is disconnected, the grandfathered status is eliminated. Customers cannot transfer the grandfathered service to a new customer.

All regulations applicable to Custom Calling, and CLASS Features included in these bundled packages, as specified in Section 7 of the New York State Telecommunications Association, Inc. P.S.C. No. 2 - Telephone tariff, apply to those services and features when offered as part of the bundled packages.

#### Description

A. Basic Package:

The Basic Package is an optional package that combines local service, Caller ID, Call Waiting, and Voice Mail.

B. Plus Package

Add the Plus Package bundle to the Basic Package for greater savings: Plus Package includes the following features: 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, and Anonymous Call Rejection.

#### Regulations

- A. Bundled Packages are only available to customers whose long distance service is provided by Taconic TelCom Corp. d/b/a Consolidated Communications\*.
- B. Bundled Packages are only available to residential customers.
- C. Bundled Package customers may terminate the package or switch to another calling plan at anytime.

\* See Regulations, additional charges apply.

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SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.3 Home Phone Packages (Cont'd.)

Regulations (Cont'd.)

- D. Customers enrolled in Bundled Packages, who fail to pay the entire package rate due per month, will have all existing Bundled Package services converted to the applicable tariff rates for the individual services included in their package. Service Charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Bundled Packages until such time as all associated unpaid balances have been paid in full.

Rates and Charges

	<u>Residential</u>
A. Rate Group 3	
1. Standard Package	\$40.95 <sup>1</sup> (I)
2. Basic Package	\$45.95 <sup>1</sup> (I)
3. Standard Plus Package	N/A <sup>2</sup>
B. Rate Group 7	
1. Standard Package	N/A <sup>2</sup>
2. Basic Package	\$45.95 <sup>1</sup> (I)
3. Standard Plus Package	N/A <sup>2</sup>
C. Rate Group 8	
1. Standard Package	\$42.95 <sup>1</sup> (I)
2. Basic Package	\$45.95 <sup>1</sup> (I)
3. Standard Plus Package	N/A <sup>2</sup>

<sup>1</sup> These package prices include non-regulated services.

<sup>2</sup> Customers are no longer on these bundles.

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### SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

#### 5.3 Home Phone Packages (Cont'd.)

##### Rates and Charges (Cont'd.)

##### Residential

##### D. Rate Group 9

1. Standard Package	\$42.95 <sup>1</sup> (I)
2. Basic Package	\$45.95 <sup>1</sup> (I)
3. Standard Plus Package	N/A <sup>2</sup>

#### 5.4 Voice Advantage Bundles

Effective December 1, 2013, Voice Advantage Bundles will be restricted to customers that currently subscribe to that service. New customers cannot subscribe to the service.

##### 5.4.1 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, unlimited local usage, unlimited IntraLATA toll calling, a choice of InterLATA toll calling minutes and (3) custom calling features for a single bundled rate. Voice Advantage bundles are only available when presubscribed to the company's affiliate interexchange carrier for both IntraLATA and InterLATA calling. Residential customers have the option of subscribing to Voicemail at discounted rates.

Custom calling features included are:

1. Caller ID with Name Description
2. Call Waiting
3. Call Waiting ID

<sup>1</sup> These package prices include non-regulated services.

<sup>2</sup> Customers are no longer on these bundles.

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### SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

#### 5.4 Voice Advantage Bundles (Cont'd.)

##### 5.4.2. Regulations

- A. Voice Advantage Bundles are only available to residential customers.
- B. In order for customers to take advantage of the special bundle pricing, they must also subscribe to one of the Company's subsidiary Long Distance Voice Advantage Long Distance Bundles.
- C. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
- D. Voice Advantage Bundles are not available with services provided under special contract.
- E. Standard installation charges apply.
- F. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.
- G. Voice Advantage Bundle customers may terminate the package or switch to another calling package or plan at any time.
- H. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, the Company will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

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### SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

#### 5.4 Voice Advantage Bundles (Cont'd.)

##### 5.4.2 Regulations (Cont'd.)

- I. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- J. Voice Advantage Bundle customers have the option of subscribing to Voice Mail at discounted rates.

##### 5.4.3 Rates (These provide the local component rate of the bundle and the total bundle rate)

	<u>Local Rate</u> <u>of the Bundle</u> <sup>1</sup>	<u>Total</u> <u>Bundle Rate</u>
Exchange: Canaan, Copake, Hillsdale, Millerton and Pine Plains		
Rate Group III		
Voice Advantage - Basic	\$24.97	\$48.99 (I)
Voice Advantage - 600	\$24.97	\$53.99
Voice Advantage - Unlimited	\$24.97	\$58.99 (I)
Exchange: West Lebanon		
Rate Group VII		
Voice Advantage - Basic	\$24.97	\$48.99 (I)
Voice Advantage - 600	\$24.97	\$53.99
Voice Advantage - Unlimited	\$24.97	\$58.99 (I)

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Taconic TelCom Corp.

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SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.4 Voice Advantage Bundles (Cont'd.)

5.4.3 Rates (These provide the local component rate of the bundle and the total bundle rate)  
(Cont'd.)

	<u>Local Rate of the Bundle<sup>1</sup></u>	<u>Total Bundle Rate</u>
Exchange: Berlin, Chatham, Chatham Center and Stephentown		

Rate Group VIII

Voice Advantage - Basic	\$24.97	\$48.99 (I)
Voice Advantage - 600	\$24.97	\$53.99
Voice Advantage - Unlimited	\$24.97	\$58.99 (I)

Exchange: Nassau

Rate Group IX

Voice Advantage - Basic	\$24.97	\$48.99 (I)
Voice Advantage - 600	\$24.97	\$53.99
Voice Advantage - Unlimited	\$24.97	\$58.99 (I)

A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:

1. Call Conferencing 3 Way
2. Anonymous Caller Rejection
3. Call Back Busy Unlimited
4. Automatic Recall
5. Call Forward All Calls

B. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle to include Voicemail at a discounted rate:

Voice Mail Rate

- a. Voicemail – Basic \$ 1.95
- b. Voicemail - Enhanced \$ 7.95

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Taconic TelCom Corp.

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### SECTION 6 - RESALE SERVICES

#### 6.1 Application of Tariff

This section sets forth the facilities and services made available by Taconic Telephone Corp. (Taconic) on a wholesale basis. Taconic is a corporation which operates a telecommunications network headquartered in Chatham, New York, serving portions of Rensselaer, Columbia and Dutchess Counties. Taconic Telephone Corp. offers the use of its network in total to Resellers who provide telephone service to business and residential end users. These Customers must do so in compliance with PSC regulations as set forth in 16 NYCRR.

General Rules and Regulations applicable to local exchange services are set forth in the New York State Telecommunications Association, Inc. PSC No. 1 - Telephone Tariff. The rates applicable to Resale Service are those set forth in Taconic Telephone's PSC No. 1 - Telephone, but reduced by an amount of 5% for the first 500 access lines purchased by and in service for any one reseller, and reduced by an amount of 12% for access lines in excess of 500 purchased by any one reseller. The 5% and 12% rate discounts will apply to the end user access lines, themselves, as well as any non-recurring charge and other basic or non-basic services or features provided in association with the resold access lines.

#### 6.2 Definitions - As used in this section

##### 1. Customer/Reseller

The terms "Reseller" or "Customer" refer to the certified carrier purchasing wholesale services under this tariff.

##### 2. End User

The term "End User" means a person who purchases services for use rather than for sale to another, End Users may not purchase services under Section 6 this tariff.

#### 6.3 Obligations of the Company

##### 6.3.1 Installation and Repair Service

Repair and installation personnel shall be dispatched by Taconic in accordance with reasonable priority rules that do not unreasonably discriminate between lines provided to Resellers and lines provided to Taconic's End User Telephone Exchange Service customers.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.3 Obligations of the Company (Cont'd.)

##### 6.3.2 Cooperation With Law Enforcement

Taconic may cooperate with law enforcement authorities to the full extent required or permitted by law in matters related to Resold services, including the production of records and the installation of wiretaps, trap-and-trace devices, and pen registers. Taconic shall not have any obligation to inform the Reseller or its customer of such law enforcement requests, except to the extent required by law.

##### 6.3.3 Provision of Telephone Numbers

Taconic reserves the right to assign, designate or change its telephone numbers or office prefixes associated with such numbers when necessary in the conduct of its business. In the case of a change in such numbers(s) affecting a resold line, Taconic will furnish the Reseller with notification. In the case of emergency conditions, however, it may be necessary to change a telephone number without prior notification.

#### 6.4 Obligations of Reseller

##### 6.4.1 Orders for Resold Services

A Reseller purchasing Resold Service under this tariff, or modifying or discontinuing an existing order for a Resold Service, must place an order with the Telephone Company through the interfaces referred to in 6.3 above.

##### 6.4.2 Misuse of Interfaces

All Resellers must comply with agreed upon methods, procedures and operational guidelines in utilizing any mechanized interface formats, specified by Taconic. Any use of mechanized interfaces for unauthorized purposes, including unauthorized access to data or entry of false information through an interface, is prohibited.

##### 6.4.3 Billing Name and Address

Resellers must make the Billing Names and Addresses of their End Users available to all telecommunication carriers for purposes of billing and collections.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.4 Obligations of Reseller (Cont'd.)

##### 6.4.4 Certain Surcharges

The "Service Provided for Resale" Gross Revenue Tax and MTA Tax Surcharges shown in statements attached to this tariff shall apply to purchases of telecommunications services which are made by a Customer for resale as telecommunications services to its own customers. In order to qualify for surcharge exclusion, a customer must possess a Certificate of Public Convenience and Necessity from the New York State Public Service Commission or must be designated as eligible for a sale-for-resale exclusion from the New York State Department of Taxation and Finance.

##### 6.4.5 Use of Taconic Brands Prohibited

Without Taconic's written authorization, the Reseller:

- A. May not offer Resold Services to its customers under any of the brand names of Taconic or of its affiliates; and
- B. May not state or imply that there is any partnership or other joint business arrangement with Taconic for the provision of services to the Reseller's customers beyond that the Reseller is or may be purchasing wholesale services from Taconic.

#### 6.5 Demarcation Point

The demarcation point is defined as the end user location where the Taconic network interface protector exists, or the MDF or internal distribution frame, (IDF) nearest the Taconic network. For multi-tenant buildings, there will be single demarcation point for the building. The Customer or end user will be responsible for facilities between the demarcation point and the end user location.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.6 Resale of Service and Facilities

##### 6.6.1 General

The Company will permit the resale of certain telephone services and facilities subject to the following terms and regulations:

- A. "Resale" is the provision of any portion of the Customer's telephone service, sold or leased to the Customer by Taconic, to others for profit.
- B. Resellers are required to obtain a Certificate of Public Convenience and Necessity issued by the Public Service Commission of the State of New York or other appropriate Regulatory body.
- C. Customers who resell services shall indemnify (i.e., reimburse) Taconic for any amount Taconic must pay as a result of, defend and save Taconic harmless against any and all claims which may arise from, or in connection with, such resale including, but not limited to, claims for libel, slander, infringement of copyright patents, claims for injuries to persons or property damage in connection with Taconic's service arising out of any act, or omission of the Customer or end user in connection with facilities provided by Taconic to the Customer or end user, claims for service interruptions or deficiencies, failures or errors in service and any consequences thereof and claims arising from mistakes in or omissions of directory listings. Such Customers shall provide at their expense and keep in full force and effect a policy of adequate insurance covering the indemnification provision above, and such policy shall name Taconic as an additional insured.
- D. The Company will not be responsible for the manner in which the use of service, or the associated charges are allocated to others by a Customer who resells service. All applicable rates and charges for such service will be billed to and be the responsibility of the Customer.
- E. A reseller of Taconic's bundled local exchange service shall not cross-connect Taconic's facilities to the reseller's facilities for the purpose of switching.
- F. The calling scope of the service, provided to the Customer, and all elements of the local service offering, shall be consistent with Taconic's calling scope and rate elements as defined in Section 2 of this tariff.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.6 Resale of Service and Facilities (Cont'd.)

##### 6.6.1 General (Cont'd.)

- G. The Company shall retain all applicable access charges related to the resold service.
- H. The reseller shall be responsible for any terminating compensation applicable to the resold local service offering to the extent that such compensation is required as a result of the implementation of local exchange competition.
- I. Resale is not to be used as a substitute for exchange access which may allow LATA-wide terminations. This service offering only provides local exchange service.

##### 6.6.2 End User Designation

Taconic will accept designation of a single end user per access line. It is the responsibility of the Customer to obtain the end users authorization of that designation. In the event of a dispute over designation, the Customer bears the burden of proof. Except for switched access services other Customers will not be permitted to sell Taconic services on that access line.

##### 6.6.3 Non-compliance

Non-compliance with the rules and regulations stated in this Tariff may cause termination of the Customer's service.

##### 6.6.4 Reassignment of End Users

If a Customer ceases to resell Taconic basic residential or business services to end users, Taconic will inform those end users of the situation and, absent objection or instruction otherwise from the end users, begin providing them service directly, at Taconic's retail rates. Whenever possible such reassignment of end users shall be done in a manner so as to result in no interruption of telephone services, and with Primary Local Carrier (PLC) change charges, as set forth under 3.2.4 waived. End users so acquired by Taconic will thereafter have the same option as any other customer of choosing another local service provider.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.6 Resale of Service and Facilities (Cont'd.)

##### 6.6.5 Equipment Connection

If any equipment is attached to Taconic's network by a Customer or an end user of a Customer in violation of technical standards provided herein, or other regulation including- Part 68 under the Federal Communications Commission Regulations, or which interferes with the service of other Customers or end users, Taconic may, at its discretion, either disconnect the equipment from its network or disconnect the end user's service from its network until the objectionable equipment is removed.

#### 6.7 Provision of Service

##### 6.7.1 Service Agreement

Customers will be required to sign an agreement requesting Taconic to furnish the facilities or service in accordance with the rates, charges, rules and regulations of this tariff, which are subject to revision.

##### 6.7.2 Business and Residence Service Classification

- A. Business Rates apply to end user service as defined in New York State Telecommunications Association, Inc. P.S.C. No. 1 Telephone tariff Section 1.A.2.a.
- B. Residence rates apply to end user service as defined in New York State Telecommunications Association, Inc. P.S.C. No. 1 - Telephone tariff Section 1.A.2.b.
- C. All point telephone service is classified as business service regardless of the location.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.7 Provision of Service (Cont'd.)

##### 6.7.3 Power Supplies at End User Locations

The Customer or end user must provide necessary electric power if it is needed for operation of Taconic's network facilities at the end user's location. If such power fails, Taconic is not responsible for resultant service interruptions.

Taconic may, at its option, charge an extra installation or monthly charge, or both, if special construction, maintenance or expense is required to install or otherwise provide the service requested. When construction charges apply, the Customer may be asked to prepay them as well.

##### 6.7.4 Special Charges

Taconic may provide any service or facility for which a charge established herein, as long as it is offered on the same terms to all Customers for a charge not less than Taconic's cost. The Customer may request to have such work continue after normal working hours. Taconic will honor such requests, where continuation of such work is convenient for the company. Charges to Customers for work done beyond regular working hours will be increased to reflect the increased costs incurred by Taconic as a result of such scheduling.

#### 6.8 Payments, Minimum Charges, Termination

##### 6.8.1 Responsibility for Charges

The Customer is responsible for all usage, recurring and non-recurring charges, for services purchased by that Customer.

##### 6.8.2 Payment of Charges

Monthly charges for facilities and service (other than usage services) are payable monthly in advance and, except where otherwise provided in this Tariff, all other charges are payable upon request of Taconic. Bills are due on the due date shown on the bill and are payable at the address shown on the bill.

If an objection to an item or items appearing on a bill is not received by Taconic within two months after such bill is rendered, all items and charges appearing thereon shall be determined to be correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if either Taconic or the Customer has records to substantiate the objection.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.8 Payments, Minimum Charges, Termination (Cont'd.)

##### 6.8.2 Payment of Charges (Cont'd.)

Taconic reserves the right to require an advance payment from Customers. Advance payments are applied to the Customers' charges. When construction charges apply, the Customer may be asked to prepay them as well.

Any Customer who requests or is furnished telecommunications services for which a minimum charge of more than one month is specified, may, in addition, be required to deposit a sum up to an amount equal to the total of the minimum charge less any installation charge paid by the Customer.

The fact that a deposit has been made shall in no way relieve the Customer from complying with the Tariff regulations for advance payments and for the prompt payment of bills on presentation.

Either a new Customer or an existing Customer may be required to make a deposit. The need for a deposit may be based on an existing Customer's payment history with Taconic. A deposit may also be required when a new Customer requests service on a seasonal or short-term basis.

Taconic reserves the right to refuse an application for service made by a present or former Customer who is indebted to Taconic for telecommunications services previously furnished, until such indebtedness is satisfied. In the event that service is connected for a Customer who is indebted to Taconic for telecommunications services previously furnished, the service may be terminated by Taconic.

##### 6.8.3 Customer Overpayment

Taconic shall provide interest on Customer overpayments when such Customer overpayment occur as a result of billing error by Taconic.

In such event, Customer shall be credited for the overpayment, plus interest at the greater of the unadjusted Customer deposit rate or the applicable late payment rate.

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SECTION 6 - RESALE SERVICES (CONT'D.)

6.8 Payments, Minimum Charges, Termination (Cont'd.)

6.8.4 Minimum Charges

A. General

Unless otherwise stated, the minimum charge for any service is the monthly charge for that service. However, when service is disconnected in the middle of a monthly billing period (except the initial period), the Customer will be charged only for the actual period of service.

The minimum charge for additional Directory listings is the charge for the duration of the Directory in which the listing is first effected, except in cases where the service is terminated by Taconic, when the charge shall be for the actual period of service.

B. Cancellation or Change of Application Prior to Establishment of Service.

If a Customer requests service and then cancels the order before Taconic has completed it, the Customer shall pay Taconic any costs that it has already incurred in connection with the order.

6.8.5 Termination of Service

Taconic reserves the right to suspend or terminate service for nonpayment of charges or in the event of prohibited, unlawful or improper use of the facilities or service, abuse of the facilities, or any other violation by the Customer of the rules and regulations of this Tariff.

In order to have their service reestablished, customers who have had their service terminated must reapply for service.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.9 Liability

##### 6.9.1 Liability of Customer for Loss of or Damage to Equipment

The Customer is required to reimburse Taconic for any loss of, or damage to, Taconic owned facilities or equipment on the Customer's or end user's premises, through theft, willful injury or any other cause whatsoever that is attributable to the Customer or end user.

##### 6.9.2 Liability of Taconic for Service Interruptions and Delays or Other Defects, Failures or Errors in the Provision of Service.

"Interrupted" service means that equipment malfunction or human error prevents the Customer from making or receiving calls. It does not mean delays such as slow dial tones, busy circuits or other network or switching capacity problems, and Taconic is not liable for these delays and problems. Taconic is not liable for: service interruptions caused by electrical power failure to devices used in connection with service that are owned by a Customer or end user, or for Taconic equipment that is located at an end user location; problems caused by someone other than Taconic or another connected network; when the Customer has directed Taconic to interrupt service; or where Taconic's service is used for a purpose other than that described in this tariff. When service is interrupted, the Customer must notify Taconic and identify the specific access lines known to be affected. If the service is not repaired within 24 hours of this notification, the Customer will receive credit on the next monthly bill for those access lines known to be affected. The credit will be based on the monthly charges for the access lines furnished by Taconic which were unusable. The allowance will be calculated as follows:

- A. For outages over 24 hours, there shall be a credit of 25% of one month's access line charge given to the affected customer. This credit will accumulate at an additional 25% of one month's access line charge for each subsequent 24-hour period, without limit.
- B. The period of interruption begins at the time such notice of outof-service is first given to Taconic.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.9 Liability (Cont'd.)

##### 6.9.2 Liability of Taconic for Service Interruptions and Delays or Other Defects, Failures or Errors in the Provision of Service (Cont'd.)

- C. Credits would supersede the current tariff service interruption allowance. If one or more of the abnormal conditions set forth in 16 NYCRR Section 603.1 (b) occurs, or similar circumstances occur that are beyond the Company's control, the result used to compute service quality penalties will be adjusted providing the concurrences of the Directors of the Communications and Consumer Service Divisions of the New York State Department of Public Service are obtained (subject to appeal to the Commission).
- D. If a customer requests an appointment for the repair of service, Taconic will either meet that appointment or issue a Missed Repair Appointment ("MRA") credit of \$10.
- E. The issuance of a credit is not dependent upon the overall performance level for the MRA service category.
- F. For regular installation orders, as defined in 16 NYCRR Section 602.4, the allowable waiting period will be three business days.
- G. If the request for service is made before noon by the Customer, that day is considered the first day for the purpose of calculating the allowable waiting period,
- H. For missed installation appointments, Taconic will issue a credit of 100% of any applicable service connection charge.
- I. If an appointment is not given in three business days from receipt of the installation request, the credit applicable to missed installation appointments will apply.

In cases where groups of access lines are affected by interruptions, but such interruptions were not reported, when it is administratively feasible with a reasonable amount of effort for Taconic to identify such access lines, Taconic will give credit without notification by the Customer for outages in excess of 24 hours.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.9 Liability (Cont'd.)

##### 6.9.2 Liability of Taconic for Service Interruptions and Delays or Other Defects, Failures or Errors in the Provision of Service (Cont'd.)

Except for these credits, and unless gross negligence or misconduct can be shown, Taconic assumes no liability for damages as a result of interruptions or delays, or any other defects, failures or errors in the provision of service, except as otherwise provided in this Tariff.

When equipment of any type provided by other companies is used in establishing connection to points not served by Taconic's network, Taconic is not liable for any act or omission of such other company or companies, their agents, servants or employees.

##### 6.9.3 Liability of Taconic for Directory Errors and Omissions

Unless gross negligence or willful misconduct can be shown, Taconic is not responsible for damages that result from errors in or omissions of any Directory listing. If it can be determined that Taconic caused the omission (as opposed to the provision by the Customer of incorrect information), Taconic will provide the credits as defined in New York State Telecommunications Association, Inc. P.S.C. No. 1 - Telephone tariff Section 11. D.2.

A listing is considered in error only when it makes it difficult to locate an end user's telephone number. An address is considered in error only when it shows the end user on the wrong street or in the wrong community. Ordinarily, Customers will notify Taconic of errors, but Taconic will give credit as provided above, if Taconic discovers an error in its listing information even in the absence of a Customer notice.

##### 6.9.4 Indemnification by Customer

The Customer indemnifies Taconic against (i.e. promises to reimburse Taconic for any amounts Taconic must pay as the result of), and saves Taconic harmless against, claims for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining, or using in connection with, facilities of Taconic, equipment and systems of the Customer or end user; and against all other claims including but not limited to injuries to persons or property from voltages or currents, arising out of any act or omission of the Customer or end user in connection with facilities provided by Taconic or the Customer or end user.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.10 Telephone Numbers

##### 6.10.1 General

An end user who changes service providers while remaining connected to the same Taconic facilities may retain the same telephone number following the change.

Except as otherwise provided herein, Taconic holds all rights to telephone numbers assigned to its network. Taconic may change such number assignment as needed. The Customer and its end users have no ownership of the numbers.

##### 6.10.2 Assignment of a Block of Numbers to Resellers

Resellers of Taconic's service will be provided blocks of ten numbers per exchange to be used for service installations. When 80 percent of a block of numbers in any exchange has been assigned, Taconic will assign an additional block of ten numbers to that Reseller.

#### 6.11 General Basis of Rate Groups

6.11.1 Exchanges are classified by rate groups to determine local serve charges. The rate group is based on total access lines in the local calling area and calculated as defined in Section 4.1. of this tariff.

(C)

##### 6.11.2 Changes in Rate Groups

The rate group of an exchange may change based on more or fewer lines in the local calling area. To make such a change, Taconic is required by law to file a tariff and have it approved by the Public Service Commission.

#### 6.12 Access to Customer or End User Property

It is the responsibility of Customers and end users to give Taconic reasonable access, during normal working hours, or other hours in the event of an emergency, to Customer or End User property so as to be able to inspect, augment, remove or repair equipment or facilities that are part of Taconic's network.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.13 Order of Precedence During Period of Facility Shortages

Whenever facilities are not immediately available to furnish service to all applicants, the order of precedence, by categories will continue to be followed under the Civilian Production Administrations Utilities Order U-2, as amended August 7, 1946.

#### 6.14 Order Charges/Connection Charges

##### 6.14.1 Service Charges

The following service charges apply:

- Service Order Charge
- Record Order Charge
- Central Office Connection Charge
- Premise Visit Charge
- Maintenance Service Charge Moves

##### 6.14.2 Primary Local Carrier (PLC) Change Charge

A PLC Change Charge applies each time an end user changes Customers. This charge is designed to cover administrative costs of changing primary local carriers in Taconic's billing and other systems and databases. The Customer to which the end user is changing is assessed this charge. This charge applies only when moving from one primary local carrier Customer to another while remaining on Taconic facilities.

Rates for Primary Local Carrier (PLC) Change Charge can be found in Section 3.2.4 of this tariff.

##### 6.14.3 Unauthorized Order Charge

In the event an end user is changed from one service provider to another without the approval of the end user, the carrier initiating the change shall be levied a penalty per end user. The carrier initiating the change shall have the onus of proving that the change was authorized by the end user.

The Unauthorized Order Charge rate can be found in Section 3.1.4 of this tariff.

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### SECTION 6 - RESALE SERVICES (CONT'D.)

#### 6.15 Residential Retail Monitoring

Taconic may monitor the usage and application of its wholesale services. Customers purchasing residential service from this wholesale tariff may only resell such service to end users in situations where the service could be substituted with Taconic's retail residential services. If Taconic finds a situation where wholesale residential service has been improperly resold for use which is classified as business under its retail tariff, such wholesale service shall immediately be reclassified as equivalent business service. In addition, the Customer shall be charged a retroactive amount equal to the rate differential between wholesale business and residential service for the actual period of time the service was improperly resold. If Taconic finds that a Customer has improperly resold significant quantities of wholesale residential services on an intentional or systematic basis, it may propose a remedial action to the Director of Communications Division of the New York State Department of Public Service which goes beyond such retroactive charging. Remedial actions are subject to the approval of the Public Service Commission.

#### 6.16 End User Privacy Requirements - General

##### 6.16.1 General

Every Customer or service provider taking service from Taconic must abide by the Public Service Law and the NYS Public Service Commission's regulations and orders, including its Privacy Principles, with respect to Customer Proprietary Network Information (CPNI), Automatic Number Identification (ANI), non-listed or non-published service, Caller ID, and related Calling Number Information services (CNI), with respect to any services or information obtained from Taconic.

##### 6.16.2 End User Information

Taconic may limit a customer's access to its databases to only information which pertains to end users served by that Customer.

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APPLICABLE GROSS REVENUE TAX SURCHARGE

<u>Services Provided for Resale</u>	<u>Billing and Collection</u>
.7557%	4.4386%

Applicable MTA Tax Surcharges

<u>Services Provided for Resale</u>	<u>Billing and Collection</u>
.1227%	.73%

\* To qualify for this rate, resellers must possess a Certificate of Public Convenience and Necessity from the New York State Public Service Commission, or must be designated as eligible for a sale-for-resale exclusion from the New York State Department of Taxation and Finance.

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COMPANY SPECIFIC SURCHARGE

A Metropolitan Transit Authority Surcharge

A surcharge of .6210% to recover the Metropolitan Transportation District Tax Surcharge, as defined in the tariff for the New York State Telecommunications Association, Inc. P.S.C. No. 1 - Telephone.

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