

PSC NO: 220 ELECTRICITY

LEAF: 214

NIAGARA MOHAWK POWER CORPORATION

REVISION: ~~210~~

INITIAL EFFECTIVE DATE: May 1, 2019

SUPERSEDING REVISION: 90

#### GENERAL INFORMATION

#### 39. RETAIL ACCESS PROGRAM (Continued)

##### 39.14 METERING REQUIREMENTS

39.14.1 Metering requirements are set forth in Rule 25 and those requirements apply to the Retail Access Program, including the availability of interval recorders. Additional metering information, consistent with PSC Opinion 97-13, is available from the Company upon request.

39.14.2 Customers participating in the Company's Retail Access Program may continue to use the same metering equipment that is in place at the time of their applications for retail access.

39.14.3 For those customers without interval meters, the Company will utilize representative service class Load Shapes (reflecting voltage delivery level) for balancing and settlement purposes. For those customers with interval meters, the Company will utilize actual Load Shapes for balancing and settlement purposes.

##### 39.14.4 Special Meter Reading

39.14.4.1 The Company will provide special meter readings to facilitate Customer switches. The Company will charge a fee of \$20 per meter for each special meter reading requested by an ESCO/ Direct Customer or Customer. The fee to the ESCO/Direct Customer or Customer will be invoiced in accordance with Rule 39.11.

39.14.4.1.1 If the Company has remote access to the meter, such as where the Company has installed an Automatic Meter Reading system, or if the customer has provided a telephone line as set forth in Rule 25, there will be no charge for a special meter reading.

39.14.4.2 ~~Except in cases where the customer has requested discontinuation of utility service, RR~~ requests for a special meter reading must be made at least 15 calendar days in advance of the requested read date, ~~except in cases where the customer has requested discontinuation of utility service, and has requested an actual meter read. In which case, the Company shall provide such a read within 48 hours, provided that if circumstances beyond the control of the Company make an actual reading of the meter extremely difficult, the Company shall not be required to provide an actual meter reading. Furthermore, the Company shall not be required to provide a physical reading during a holiday or non-work day but shall instead provide such meter reading on the next work day. except for cases where the customer has requested discontinuation of utility service the~~

39.14.4.3 In the event that a request for a special meter reading would compromise the Company's ability to read the meters of customers not participating in the Company's Retail Access Program, the Company will work with the requesting party to determine a mutually acceptable date for the read to be obtained or accept a reading provided by the customer.