

## **Appendix A**

### **Central Hudson Gas & Electric Corporation**

#### **AMR Opt Out Plan**

##### **1. AMR (Encoder Receiver Transmitter or ERT) Meter Concerns**

Customers contacting the Company will be advised that:

- the equipment utilized is approved by the Public Service Commission;
- the radio frequency exposure from this equipment is far lower than the limit established by the Federal Communications Commission;
- the benefits of AMR include increased efficiency through reduced operating and maintenance costs and increased accuracy resulting in fewer estimated bills;
- no personal account information is transmitted by or to this equipment;
- additional information is available on the Company's web site:  
<http://www.centralhudson.com/meters/>; and,
- the Company has filed a proposed tariff to charge customers for a non-AMR meter installation, if applicable, and for ensuing manual meter reads.

##### **2. Opt Out**

Customers may elect to opt out of AMR metering subject to the following conditions:

- The meter is installed by the Company.
- The customer takes service, or will take service, under Service Classification Nos. 1 or 2 non demand of the Company's electric tariff or Service Classification Nos. 1, 2, 6, 12 or 13 of the Company's gas tariff.

##### **3. Opt Out Before Tariff is Approved**

Customers that currently have AMR metering will be allowed to opt out of their AMR meter(s) subject to the following conditions:

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- The current AMR meter must be installed external to the customer's home/facility and be accessible to the Company. If the current AMR meter is installed internal to the customer's home/facility, the customer will be required to relocate the meter, at their own cost, external to their home/facility. Customers will also be required to provide the Company with unrestricted access to the meter.
- Once any meter location/access issues have been resolved, the customer will be sent a letter seeking their agreement to pay the applicable meter change fee(s) and monthly non-AMR service fee(s).

Upon receipt of a signed letter, the Company will change the customer's meter(s) to digital non-AMR equipped meter(s).

#### **4. Opt Out After Tariff is Approved**

Customers electing to opt out of AMR metering will be subject to the same meter location/access requirements detailed above and will be required to complete and return an Application/Agreement for AMR Opt-Out (Application).

- Existing Customer With an AMR Meter – The customer's meter will be changed to a digital non-AMR equipped meter. The customer will be subject to the one-time meter change fee and the monthly non-AMR service fee.
- Existing Customer Without an AMR Meter - The customer will not be subject to the one-time meter change fee but will be subject to the monthly non-AMR service fee coincident with the date of their request.
- New Service at an Existing Location - The Company will notify the applicant whether an AMR equipped meter is installed at such location. The applicant will also be notified of the option to opt-out of receiving service through an existing AMR equipped meter, subject to the meter access provisions set forth above and the one-time meter change fee and the monthly non-AMR service fee.
- Service at a New Location - The Company will notify the applicant that service will be provided through an AMR equipped meter. The applicant will also be notified of the option to opt-out of receiving service through an AMR equipped meter, subject to the meter access provisions set forth above and the monthly non-AMR service fee.

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- Routine Meter Replacement - When an existing AMR equipped meter or an existing non-AMR equipped meter will be replaced with a new AMR equipped meter during a routine meter change for such reasons including, but not limited to, meter time tests, non-registering and damage, the customer will be notified by letter in advance of the meter change that the currently installed meter will be replaced with an AMR equipped meter. The customer will be notified of the option to opt-out of the AMR equipped meter replacement and have a digital non-AMR equipped meter installed, subject to the monthly non-AMR meter service fee. Any such non-AMR equipped meter replacement is subject to the meter access provisions set forth above. If a fully executed Application is received within 30 days of the meter replacement letter issued by the Company the customer will not be subject to the meter change fee. If the customer elects to opt-out of the AMR equipped meter replacement after the replacement has occurred the customer will be subject to the one-time meter change fee in addition to the monthly non-AMR service fee.

A customer who does not notify the Company of his/her intention to opt-out of an AMR equipped meter replacement and refuses to allow the Company to install an AMR equipped meter will be deemed to have selected the AMR opt-out and will be charged the monthly non-AMR service fee.

- Emergency Meter Replacement - When the Company determines that an existing meter requires replacement on an emergency basis for such reasons including, but not limited to, damage resulting from an outage or storm, or a fault in the meter pan, such meter will be replaced with an AMR equipped meter unless the customer has previously executed and submitted an Application and complied with the meter access provisions set forth above.

#### **5. Re-installation of an AMR Meter**

Any customer who previously exercised the AMR equipped meter opt-out may request that an AMR equipped meter be installed, or re-installed, subject to the one-time meter change fee as set forth below.