

NY Bill Message R1, All Rate Groups

NOTICE OF RATE INCREASE- At Kinetic by Windstream, we strive to provide our customers with the highest quality services at affordable rates to keep you connected to family and friends. As we work to improve the overall experience for our customers, it is sometimes necessary to adjust our product offerings and prices. We wanted to make you aware that effective with your August bill, your residential access line rate will increase by up to \$2.00 per month. We look forward to continuing to care for all your communications needs and are always seeking ways to improve your communication experience. Thank you for being a valued Kinetic by Windstream customer- we appreciate your business.

NY Bill Message B1, Rate Group 1

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