

PSC No: 16 - Gas

Rochester Gas and Electric Corporation

Initial Effective Date: ~~January 17, 2022~~ November 1, 2023

Leaf No. 127.46.5

Revision: ~~43~~Superseding Revision: ~~32~~~~Issued in compliance with Order in Case No.20-M-0082, dated November 18, 2021.~~**GENERAL INFORMATION****17. Community Choice Aggregation ("CCA") Program**

- A. A CCA Program allows municipalities (villages, towns and cities) to aggregate the usage of eligible CCA customers (residential and small non-residential customers) within a defined jurisdiction in order to secure an alternative energy supply contract on a community-wide basis.

1. In accordance with the Orders issued April 21, 2016, ~~and~~ December 14, 2017, ~~and January 19, 2023~~, in Case 14-M-0224, before requesting customer data from the utility for participation in a CCA Program, the municipality or their designee (CCA Administrator or ESCO) :

- (a) must sign a Data Security Agreement acceptable to the Company, and
- (b) must have an approved implementation ~~and data protection~~ plan and certification of local authorization approved by the NYS PSC.

2. Upon fulfilling the requirements in Rule A.1, the Company will provide the following information to the municipality or their designee in accordance with the terms stated herein.

- (a) Aggregated customer data, including the number of customers by service class, ~~the meter read cycle~~, the volumetric gas consumption by month for the past 12 months by service class. This information will be provided to the municipality or CCA Administrator within twenty days of a request. ~~The Company will notify the requesting party if data for any service class that the Company contains so few customers, or in which one customer makes up a large portion of the load, such that the aggregated information does not pass the relevant aggregation privacy standard. The Company will work with the requestor to revise the request in order to address the identified reason(s) such as expanding the geographic area included in the request or combining customer classes or other means.~~

(b) After each municipality has entered into a CCA contract with an ESCO, the Company shall transfer customer-specific data to the municipality or CCA Administrator within five days of receipt of a request to support the mailing of opt-out notices. The data shall include all customers in the municipality eligible for opt-out treatment based on the CCA and the requirements of the April 21, 2016, ~~and January 19, 2023~~, ~~Orders~~ issued in Case 14-M-0224. The data should include:

- 1) Customer of record's name
- 2) Mailing Address
- 3) Primary Language (if available from the Company's billing system)
- 4) Any customer-specific alternate billing name and address
- 5) Bill cycle and period code
- 6) Tax-exempt Status
- 7) Net metered/VDER/solar account indicator
- 8) Dual-meter indicator

(c) After the opt-out process has been completed, the Company shall transfer account numbers for eligible customers that did not opt-out to the ESCO providing service within five days of receipt of a list of customers that opted out. These account numbers may be transmitted via electronic mail in secured, encrypted spreadsheets, through access to a secure website, or through other secure methods of transfer.

(d) Upon request by the municipality or CCA Administrator the Company will transfer the customer data in (b) to the requestor within five days of the request for CCA eligible customers that became customers of the Company since the last eligible customer list was

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Superseding Revision: ~~32~~

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provided and were not on a previous eligible for out-out list. After the opt-out process has been completed for those customers, the Company will provide account numbers for customers that did not opt-out as described in (c).

B. Dispute Resolution

~~For disputes arising in relation to a CCA, the Company, CCA Administrators, and Energy Service Entities may utilize the dispute resolution process specified in the January 19, 2023, Order issued in Case No. 14-M-0224.~~

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PSC No: 19 - Electricity
 Rochester Gas and Electric Corporation
 Initial Effective Date: ~~January 17, 2022~~ November 1, 2023
 Revision: ~~24~~
 Issued in compliance with Order in Case No.20-M-0822, dated November 18, 2021.

Leaf No. 160.25.2
 Revision: ~~32~~

Superseding

GENERAL INFORMATION

11. GENERAL RETAIL ACCESS (Cont'd)

H. Community Choice Aggregation (CCA)

1. A CCA Program allows municipalities (villages, towns and cities) to aggregate the usage of eligible CCA customers (residential and small non-residential customers) within a defined jurisdiction in order to secure an alternative energy supply contract on a community-wide basis.
- a. In accordance with the Orders issued April 21, 2016, ~~and~~ December 14, 2017, and January 19, 2023, in Case 14-M-0224, before requesting customer data from the utility for participation in a CCA Program, the municipality or their designee (CCA Administrator or ESCO):
 - i. must sign a Data Security Agreement acceptable to the Company, and
 - ii. must have an approved implementation ~~and data protection~~ plan and certification of local authorization approved by the NYS PSC.
- b. Upon fulfilling the requirements in Rule 1.a, the Company will provide the following information to the municipality or their designee in accordance with the terms stated herein.
 - i. Aggregated customer data, including the number of customers by service class, ~~the meter read cycle,~~ the aggregated peak demand (kW) by month for the past 12 months by service class if applicable, and the aggregated energy (kWh) by month for the past 12 months by service class. This information will be provided to the municipality or CCA Administrator within twenty days of a request. ~~The Company will notify the requesting party if data for any service class that the Company contains so few customers, or in which one customer makes up a large portion of the load, such that the aggregated information does not pass the relevant aggregation privacy standard. The Company will work with the requestor to revise the request in order to address the identified reason(s) such as expanding the geographic area included in the request or combining customer classes or other means.~~
 - ii. After each municipality has entered into a CCA contract with an ESCO, the Company shall transfer customer-specific data to the municipality or CCA Administrator within five days of receipt of a request to support the mailing of opt-out notices. The data shall include all customers in the municipality eligible for opt-out treatment based on the CCA and the requirements of the April 21, 2016, and January 19, 2023, Orders issued in Case 14-M-0224. The data should include:
 - (1) Customer of record's name
 - (2) Mailing Address
 - (3) Primary Language (if available from the Company's billing system)
 - (4) Any customer-specific alternate billing name and address
 - (5) Bill cycle and period code
 - (6) Tax-exempt Status
 - (7) Net metered/VDER/solar account indicator
 - (8) Dual-meter indicator
 - iii. After the opt-out process has been completed, the Company shall transfer account numbers for eligible customers that did not opt-out to the ESCO providing service within five days of receipt of a list of customers that opted out. These account numbers may be transmitted via electronic mail in secured, encrypted spreadsheets, through access to a secure website, or through other secure methods of transfer.
 - iv. Upon request by the municipality or CCA Administrator the Company will transfer the customer data in (b) to the requestor within five days of the request for CCA eligible customers that became customers of the Company since the last eligible customer list was provided and were not on a previous eligible for out-out list. After the opt-out process has

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PSC No: 19 - Electricity
Rochester Gas and Electric Corporation

Leaf No. 160.25.2

Revision: ~~32~~

Superseding

Initial Effective Date: ~~January 17, 2022~~ November 1, 2023

Revision: ~~24~~

~~Issued in compliance with Order in Case No. 20-M-0822, dated November 18, 2021.~~

been completed for those customers, the Company will provide account numbers for customers that did not opt-out as described in (c). These eligible customer update lists will be provided without charge. _____

2. Dispute Resolution

For disputes arising in relation to a CCA, the Company, CCA Administrators, and Energy Service Entities may utilize the dispute resolution process specified in the January 19, 2023, Order issued in Case No. 14-M-0224.

ISSUED BY: ~~Joseph J. Syta~~ Jeremy J. Euto, Vice President ~~— Regulatory, — Controller and Treasurer,~~ Rochester, New York

PSC No: 88 - Gas
 New York State Electric & Gas Corporation
 Initial Effective Date: ~~January 17, 2022~~ November 1, 2023

Leaf No. 50.34
 Revision: 54

Superseding Revision: 43

~~Issued in compliance with Order in Case No. 20-M-0082, dated November 18, 2021.~~

GENERAL INFORMATION

38. Community Choice Aggregation (“CCA”) Program

- A. A CCA Program allows municipalities (villages, towns and cities) to aggregate the usage of eligible CCA customers (residential and small non-residential customers) within a defined jurisdiction in order to secure an alternative energy supply contract on a community-wide basis.
1. In accordance with the Orders issued April 21, 2016, ~~and~~ December 14, 2017, and January 19, 2023, in Case 14-M-0224, before requesting customer data from the utility for participation in a CCA Program, the municipality or their designee (CCA Administrator or ESCO) :
 - (a) must sign a Data Security Agreement acceptable to the Company, and
 - (b) must have an approved implementation ~~and data protection plan~~ and certification of local authorization approved by the NYS PSC.
 2. Upon fulfilling the requirements in Rule A.1, the Company will provide the following information to the municipality or their designee in accordance with the terms stated herein.
 - (a) Aggregated customer data, including the number of customers by service class, the meter read cycle, the volumetric gas consumption by month for the past 12 months by service class. This information will be provided to the municipality or CCA Administrator within twenty days of a request. ~~The Company will notify the requesting party if data for any service class that the Company contains so few customers, or in which one customer makes up a large portion of the load, such that the aggregated information does not pass the relevant aggregation privacy standard. The Company will work with the requestor to revise the request in order to address the identified reason(s) such as expanding the geographic area included in the request or combining customer classes or other means.~~
 - (b) After each municipality has entered into a CCA contract with an ESCO, the Company shall transfer customer-specific data to the municipality or CCA Administrator within five days of receipt of a request to support the mailing of opt-out notices. The data shall include all customers in the municipality eligible for opt-out treatment based on the CCA and the requirements of the April 21, 2016, and January 19, 2023, Orders issued in Case 14-M-0224. The data should include:
 - 1) Customer of record’s name
 - 2) Mailing Address
 - 3) Primary Language (if available from the Company’s billing system)
 - 4) Any customer-specific alternate billing name and address
 - 5) Bill cycle and period code
 - 6) Tax-exempt Status
 - 7) Net metered/VDER/solar account indicator
 - 8) Dual-meter indicator
 - (c) After the opt-out process has been completed, the Company shall transfer account numbers for eligible customers that did not opt-out to the ESCO providing service within five days of receipt of a list of customers that opted out. These account numbers may be transmitted via electronic mail in secured, encrypted spreadsheets, through access to a secure website, or through other secure methods of transfer.
 - (d) Upon request by the municipality or CCA Administrator the Company will transfer the customer data in (b) to the requestor within five days of the request for CCA eligible customers that became customers of the Company since the last eligible customer list was

Issued by: ~~Joseph J. Syta~~ Jeremy J. Euto, Vice President – ~~Regulatory, Controller and Treasurer~~, Binghamton, New York

PSC No: 88 - Gas

New York State Electric & Gas Corporation

Initial Effective Date: ~~January 17, 2022~~November 1, 2023

Leaf No. 50.34

Revision: ~~5~~4

Superseding Revision: ~~43~~

~~Issued in compliance with Order in Case No. 20-M-0082, dated November 18, 2021.~~

provided and were not on a previous eligible for out-out list. After the opt-out process has been completed for those customers, the Company will provide account numbers for customers that did not opt-out as described in (c).

B. Dispute Resolution

For disputes arising in relation to a CCA, the Company, CCA Administrators, and Energy Service Entities may utilize the dispute resolution process specified in the January 19, 2023, Order issued in Case No. 14-M-0224.

Issued by: ~~Joseph J. Syta~~Jeremy J. Euto, Vice President – ~~Regulatory, Controller and Treasurer~~, Binghamton, New York

PSC No: 120 - Electricity
New York State Electric and Gas Corporation

Initial Effective Date: ~~January 17, 2022~~ November 1, 2023

Leaf No. 109

Revision: ~~1244~~

Superseding Revision: ~~1140~~

~~Issued in compliance with Order in Case No. 20 M 0082, dated November 18, 2021.~~

GENERAL INFORMATION

16. General Retail Access: (Cont'd.)

K. Purchase of ESCO Accounts Receivable Program (POR): (Cont'd.)

Payments:

As specified in Appendix B of the POR JP, payments to ESCOs shall be made, via ACH (Automated Clearing House), 20 days after acceptance of the EDI 810 transaction.

Other Considerations:

The POR shall be subject to modifications based upon Commission orders, rules, and regulations applicable to retail access, including, but not limited to, the Uniform Business Practices, proration of customer payments under a single bill, and provisions of Home Energy Fair Practices Act. The POR obviates the need for the Company to prorate partial customer payments among ESCOs that are participating in the POR.

L. Community Choice Aggregation ("CCA") Program

1. A CCA Program allows municipalities (villages, towns and cities) to aggregate the usage of eligible CCA customers (residential and small non-residential customers) within a defined jurisdiction in order to secure an alternative energy supply contract on a community-wide basis.

- i. In accordance with the Orders issued April 21, 2016, ~~and~~ December 14, 2017, and January 19, 2023, in Case 14-M-0224, designee (CCA Administrator or ESCO):
 - (a) must sign a Data Security Agreement acceptable to the Company, and
 - (b) must have an approved implementation ~~and data protection~~ plan and certification of local authorization approved by the NYS PSC.
- ii. Upon fulfilling the requirements in Rule 1 i, the Company will provide the following information to the municipality or their designee in accordance with the terms stated herein.
 - (a) Aggregated customer data, including the number of customers by service class, the meter read cycle, the aggregated peak demand (kW) by month for the past 12 months by service class if applicable, and the aggregated energy (kWh) by month for the past 12 months by service class. This information will be provided to the municipality or CCA Administrator within twenty days of a request. ~~The Company will notify the requesting party if data for any service class that the Company contains so few customers, or in which one customer makes up a large portion of the load, such that the aggregated information does not pass the relevant aggregation privacy standard. The Company will work with the requestor to revise the request in order to address the identified reason(s) such as expanding the geographic area included in the request or combining customer classes or other means.~~

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PSC No: 120 - Electricity
New York State Electric and Gas Corporation
Initial Effective Date: ~~January 17, 2022~~ November 1, 2023

Leaf No. 109.1
Revision: ~~2~~4

Superseding Revision: ~~10~~

~~Issued in compliance with Order in Case No. 20-M-0082, dated November 18, 2021.~~

GENERAL INFORMATION

16. General Retail Access: (Cont'd.)

L. Community Choice Aggregation ("CCA") Program (Cont'd)

ii. (Cont'd)

(b) After each municipality has entered into a CCA contract with an ESCO, the Company shall transfer customer-specific data to the municipality or CCA Administrator within five days of receipt of a request to support the mailing of opt-out notices. The data shall include all customers in the municipality eligible for opt-out treatment based on the CCA and the requirements of the April 21, 2016, and January 19, 2023, Orders issued in Case 14-M-0224. The data should include:

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(c) After the opt-out process has been completed, the Company shall transfer account numbers for eligible customers that did not opt-out to the ESCO providing service within five days of receipt of a list of customers that opted out. These account numbers may be transmitted via electronic mail in secured, encrypted spreadsheets, through access to a secure website, or through other secure methods of transfer.

(d) Upon request by the municipality or CCA Administrator the Company will transfer the customer data in (b) to the requestor within five days of the request for CCA eligible customers that became customers of the Company since the last eligible customer list was provided and were not on a previous eligible for out-out list. After the opt-out process has been completed for those customers, the Company will provide account numbers for customers that did not opt-out as described in (c).

2. Dispute Resolution

For disputes arising in relation to a CCA, the Company, CCA Administrators, and Energy Service Entities may utilize the dispute resolution process specified in the January 19, 2023, Order issued in Case No. 14-M-0224.

ISSUED BY: ~~Joseph J. Syta~~ Jeremy J. Euto, Vice President ~~— Regulatory, Controller and Treasurer,~~
Binghamton, New York