Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 2 Leaf 1 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES

SECTION 2 – Rules and Regulations

1. Telephone Surcharges

Gross Revenue and MTA Tax Surcharges

- A. Local Service:
 - 1. Gross Revenue Tax Surcharges

<u>Period</u>	Services Provided For Resale*	IntraLATA Toll & RCP Service	All Other Services
7/1/2000 +	.3764%	2.8273%	2.9405%

2. <u>MTA Tax Surcharges</u>

Period	Services Provided For Resale*	IntraLATA Toll & RCP Service	All Other Services
10/1/98+	.1277%	.6890%	.73%

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone Effective Date: June 3, 2022 Addendum Type: Price List Addendum No.: 2 Leaf 2

Revision: 1 Superseding Revision: 0

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 2 - Rules and Regulations (Cont'd.)

2.18.1 Dishonored Checks

Charge per Dishonored Check \$20.00

SECTION 4 – Service Charges and Surcharges

4.1 Service Order and Change Charges

Charge	<u>Price</u>
Feature Add or Change	\$15.00 per Order
Basic Service Change	\$15.00 per Order
Establishing or Re-arranging Hunting	\$15.00 per Order
Directory Listing Change	\$15.00 per Order
Invoice Change	\$25.00 per Order
Transfer of Service	\$25.00 per Order
TN Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$25.00 per Order
Expedite Service Charge (LWC/UNE)	\$50.00 per Order
Expedite Service Charge (Facilities)	\$200.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit

4.2 Maintenance Visit Charges

Duration of time, per technician

	Residential	Business
Premise Work Charge	\$100.00	\$100.00
No Trouble Found Charge	\$100.00	\$100.00
Initial Hour (time & materials)	\$165.00	\$165.00
Trouble Determination (per request)	\$110.00	\$110.00
Each Additional 15 minute increment	\$ 30.00	\$ 30.00
Initial Jack & Wiring (existing customer)	\$ 80.00	\$ 80.00
Each Additional Jack & Wiring		
(existing customer)	\$ 75.00	\$ 75.00
After Hours Time and Materials Charge (1)	\$100.00	\$100.00

(1) This charge is billed per instance and is in addition to the standard charges. This is for Business and Residential customers for services after 5pm Monday through Friday and all day Saturday and Sunday.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 4 – Service Charges and Surcharges (Cont'd.)

4.3 Premises Visit Charge

Premises Visit Charge, per visit	<u>Business</u> \$100.00	Residential \$100.00
Premises Work Charge:		
Initial 30 minutes	\$165.00	\$165.00
Each Additional 15 minutes	\$46.00	\$46.00

4.4 Carrier Presubscription Charges

Per business or residence line, trunk, or port	<u>Business</u>	Residential
Initial Line, or Trunk or Port	\$ 5.00	\$ 5.00
Additional Line, Trunk or Port	\$ 5.00	\$ 5.00

4.5 Public Telephone Surcharge

Rate Per Call: \$0.50

SECTION 5 - Local Exchange Service

5.2.1 Nonrecurring Charges

Nonrecurring charges for installation of Business lines are:

•	
\$130.00	
\$75.00	(\mathbf{I})
\$75.00	1
\$75.00	(I)
	\$75.00 \$75.00

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

- 5.2.2 Business and Residential Price Packages
 - A. Lingo Basic Line
 - 1. Monthly Recurring Charges

Lingo Basic Business \$187.99 (C)(I) Lingo Basic Residential \$83.99 (C)(I)

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

5.2.2 Business and Residential Price Packages

- A. Lingo Basic Line
 - 2. Lingo Long Distance Rates for Lingo Basic Line:

<u>Lingo Long Distance</u>
All Long Distance Minutes

Rate per minute
\$.049

- 3. Lingo Basic Line Feature List The availability of certain features depends on ILEC feature availability. See Section 5.5
- 4. Optional Calling Features Offered on a Usage Sensitive Basis

	Residential	Business
Three-Way Calling	\$1.25	\$1.25
Call Return	\$1.25	\$1.25
Repeat Dialing	\$1.25	\$1.25
Busy Connect (Per call, per use)	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

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Superseding Revision: 0

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

- 5.2.2 Business and Residential Price Packages (Cont'd.)
 - B. Lingo Essentials
 - Monthly Recurring Charges 1.

Lingo Essentials Business \$193.99 (C)(I)Lingo Essentials Residential \$86.99 (C)(I)

2. 200 Minute Long Distance Calling Block for Lingo Essentials:

> Block of Time per Month) Overage Usage Rate per Minute

200 Minutes of Inter-LATA Domestic Long

Distance Included in bundle

Additional Minutes \$.049

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Superseding Revision: 0

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

- Business and Residential Price Packages (Cont'd.) 5.2.2
 - C. Lingo Value Line
 - 1. Monthly Recurring Charges

<u>In Verizon Service Areas:</u> \$187.99 **(C)** Lingo Value Business $(\mathbf{C})(\mathbf{I})$ Lingo Value Residential \$83.99 (C)(I)

2. Lingo Long Distance Rates for Lingo Value Line:

> Lingo Long Distance Rate per minute All Long Distance Minutes \$.060

- Lingo Value Line Feature List The availability of certain features depends on 3. ILEC feature availability. See Section 5.5
- 4. **Optional Calling Features**

See Lingo Basic Line Optional Calling Features on Section 5.2.2.A.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

- 5.2.2 Business and Residential Price Packages (Cont'd.)
 - D. Lingo Basic Plus
 - 1. Monthly Recurring Charges

Lingo Basic Plus Business \$191.99 (C)(I) Lingo Basic Plus Residential \$85.99 (C)(I)

2. Lingo Long Distance Rates for Lingo Basic Plus

Per Minute RateBusinessIn Contract Minutes\$.049No Contract Minutes\$.075

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

- 5.3 Navigator Services
 - 5.3.1 Business Bundled Offerings
 - A. Business Unlimited

<u>Rate Element</u> <u>Monthly Recurring Charge</u>
All Density Zones \$75.00

B. SmartTime For Business

<u>Rate Element</u> <u>Monthly Recurring Charge</u>
All Density Zones \$70.00

C. SmartATM

Rate Element
Zone 1A ExchangesMonthly Recurring ChargeZone 1B Exchanges\$20.80Zone 2 Exchanges\$20.80Zone 2 Exchanges\$22.75

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 6 – Supplemental Charges

6.1.2 Usage Charges

Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service.

Per Call Service Charges

Customer Dialed Calling Card	\$0.40
Operator Assisted Station-to-Station	\$1.33
Operator Assisted Person-to-Person	\$3.49

6.2 Location Surcharge

Subscriber Surcharge: up to \$1.50

6.3 Busy Line Verification and Interrupt Service

Busy Verification Charge, each request: \$6.25

Emergency Interrupt Charge, each request: \$5.00

- 6.4 Critical Facilities Administration Service
 - A. Enhanced Design Layout Record (Circuit Layout Record)

Per Circuit \$50.00

B. Hourly Charges

Per Hour \$47.00

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 6 – Supplemental Charges (Cont'd.)

6.5 Directory Listings and Non-Published Service Monthly Recurring Charges

<u>Business</u>		
Additional Listings	\$8.95	
Designer Listing	\$8.95	
Foreign Listing	\$8.95	
Non-Published Service	\$8.95	
- · · · · ·		
Residential		
Additional Listings	\$7.95	
Non-Published Service	\$7.95	

SECTION 7 – Toll Services

7.1 Toll Free Service

8XX toll-free service is available. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately.

	Per Minute	Minimum Increment	Billing Increment
With Local Service	\$0.069	30 seconds	6 seconds
Without Local Service	\$0.089	30 seconds	6 seconds

7.2 Toll Service

Monthly Recurring Charge for Long Distance Only Customers: \$4.95

	Per Minute	Minimum Increment	Billing Increment
With Local Service	<based on="" product=""></based>	30 seconds	6 seconds
Without Local Service	\$0.099	30 seconds	6 seconds

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services

11.1 Primus Local Telecommunications Services

Current rates contained in this section are grandfathered to existing Customers at their existing locations. If the Customer of record changes, or if the service is moved or disconnected, the Service is no longer considered grandfathered and the Customer must subscribe to an alternate service.

Call Charges

Per Call Service Charges

The following service charges apply to intraLATA toll calls for which operator assistance is provided for call completion and/or billing.

Customer Dialed Call	\$0.45
Person to Person	\$3.49
3rd Number Billed	\$1.33
All other Operator Assistance	\$1.58

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Custom Calling Service

Monthly Charges

Current rates for this service are located in the Residential Network Switched Service and Business Network Switched Service section.

Connection Charges (Nonrecurring Charges) \$10.00

Busy Line Verification and Interrupt Service

Verifi	cation	Charge,	each request	\$1.25

Interrupt Charge, each request \$1.75

Directory Assistance Service

The directory assistance charge applies after the call allowance of two calls per line.

Local, per request	\$3.49
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Local Operator Service

Customer Dialed Calling Card	\$0.45
Person to Person	\$3.49
3rd Number Billed	\$1.33
All other Operator Service	\$1.58

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Stand Alone Voice Mail Service

Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply per main billing account as described in this tariff. Service is offered on a month to month basis.

Per Individual Mail Address:	Residence	Business
Nonrecurring Charge	\$10.00	\$10.00
Recurring Charges: - Month to Month		
Basic	\$7.50	\$7.50
Announcement	\$7.50	\$7.50
Enhanced	\$10.00	\$10.00
Deluxe	\$12.50	\$12.50

Over 100 Mail Addresses: INDIVIDUAL CASE BASIS

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Nonrecurring Charge

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

900 and 700 Blocking

Blocking Service

- Residen	tial	\$1	0.00
- Business	s (up to 200 lines)	\$1	0.00
976 Blocking			
- Residen	tial	\$1	0.00
- Business	s (up to 200 lines)	\$1	0.00
Third Number Bill	ed and		
Collect Call Res	triction		
		Monthly Recurring	Nonrecurring
- Resident	ial	\$0.00	\$10.00
- Business	s (up to 200 lines)	\$0.00	\$10.00
Toll Restriction			
- Resident	ial	\$0.00	\$10.00
- Business	s (up to 200 lines)	\$0.00	\$10.00
Toll Restriction Pl	us		
- Resident	ial	\$0.00	\$10.00
- Business	s (up to 200 lines)	\$0.00	\$10.00
Direct Inward Dia (Third Party and C			
- Initial Acti		\$0.00	\$10.00
- Subseq	uent Activation (per line)	\$0.00	\$10.00

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in of this tariff.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Customized Number Service

	Monthly Recurring	Nonrecurring
Set-up Charges		
Residential Customer	\$5.25	\$10.00
Business Customer	\$5.25	\$10.00

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

Primus Local Telecommunications Services (Cont'd.) 11.1

Residential Network Switched Services

Measured Rate Service	Einat	A ddia a al	
Nonrecurring Connection Charge:	<u>First</u> \$50.05	Additional \$50.05	
Monthly Recurring Charges			
-Each Base Service Line -Voice Mail Option, per line -End User Common Line charge (EUCL)	\$14.50 See Leaf XX \$3.50		
Custom Calling Features			
Standard Features - Per Line Nonrecurring Connection Charge:	<u>First</u> \$10.00	Additional \$10.00	
Monthly Recurring Charges Three-Way Conference Consultation Call Forwarding Variable Call Forwarding Busy Line Call Forwarding Don't Answer Call Waiting Terminating Call Waiting Originating Speed Calling One Digit (8) Speed Calling Two Digit (30) Call Forward Remote Access Call Transfer	\$1. \$1. \$1. \$1. \$1. \$1. \$1.	5.00 5.00 5.00 5.00 5.00 5.00 5.00 5.00	(I) (I)
Hunt Group Charge:	<u>First</u>	<u>Additional</u>	
Nonrecurring Connection Charge:	\$10.00	\$10.00	
Monthly Recurring Charges Sequential Hunting Circular Hunting	40.00 \$0.00		

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Advanced Features Line Charge

Nonrecurring Connection Charge: First Additional \$10.00 \$10.00

Monthly Recurring Charges

Voice Messaging See Leaf 11

CLASS Features Line Charge

Nonrecurring Connection Charge: First Additional \$10.00 \$10.00

Monthly Recurring Charges (per line)

Caller ID \$8.00
Block Caller ID N/C
Auto Callback \$5.25
Auto Recall \$5.25

CLASS Features Usage Charge:

Auto Callback \$0.50
Auto Recall \$0.50
Call Trace \$1.50

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Service (Cont'd)

Usage Charges:

Rate Schedule Covers Residential Service in the Albany, Buffalo, and Syracuse Suburban Exchange Area.

A. Dial Station-To-Station Calls - Metro Call Band A

Weekday Rate: applies to directly dialed local messages

placed, Monday through Friday, 8:00 a.m. to

10:00 p.m.

1st Min Add'l Min.

The rate is \$0.02 \$0.02 per message.

Night and

Weekend Rate: applies to directly dialed local messages

placed Monday through Friday, 10:00 p.m. to 8:00 a.m. and all day Saturday and Sunday

1st Min Add'l Min.

The rate is \$0.02 \$0.02 per message.

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Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Service (Cont'd)

Usage Charges: (Cont'd)

B. Dial Station-To-Station Calls - Metro Call Bands B-F

	<u>Day</u>		Evening	(Off Peak)	Night &	Weekend
Metro Call	Initial	Add'l	Initial	Add'l	Initial	Add'l
Band	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
B.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
C.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
D.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
E.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
F.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09

Day Rate: applies to directly dialed station-to-station calls

placed Monday through Friday, 8:00 a.m. to 5:00 p.m.

Evening Rate: applies to directly dialed station-to-station calls placed

Monday through Friday, 5:00 p.m. to 10:00 p.m.

Night and Weekend: applies to directly dialed station-to-station calls placed

Monday through Friday, 10:00 p.m. to 8:00 a.m., and all day

Saturday and Sunday.

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Effective Date: 06/03/2022

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Basic Business Line Service

	Recurring	Nonrecurring	
	<u>Monthly</u>	<u>First</u>	<u>Additional</u>
-Each Base Service Line	\$14.53	\$0.00	\$0.00
- Voice Mail Option, Per Line*		\$10.00	\$10.00
- EUCL Multiline Business	\$8.27	N/A	N/A
- EUCL Residential / One Line Business	\$3.50	N/A	N/A

^{*}Over 100 Mail Addresses: INDIVIDUAL CASE BASIS

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Basic Business Line Service

Custom Calling Features

Nonrecurring Connection Charge	<u>First</u> \$10.00	Additional \$10.00	
Monthly Recurring Charges:			
Standard Features - Per Line	\$15.00		(I)
Consultation, Transfer	\$15.00		1
Call Forwarding Variable	\$15.00		ĺ
Call Forwarding Busy Line	\$15.00		
Call Forwarding Don't Answer	\$15.00		
Call Transfer	\$15.00		
Call Waiting Terminating	\$15.00		
Call Waiting Originating	\$15.00		
Speed Calling (8)	\$15.00		1
Speed Calling (30)	\$15.00		ĺ
Call Forward Remote Access	\$15.00		(I)

Any 2 features 10% off

Any 3 features 15% off

Any 4 features 20% off

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Basic Business Line Service

Custom Calling Features

Monthly Recurring Charges:

Hunt Group Charge
Sequential Hunting
N/C
Circular Hunting
N/C

Hunting Line Charge

Sequential Hunting N/C
Circular Hunting N/C

Advanced Features Line Charge

Voice Messaging See Leaf 11

CLASS Features

 Caller ID
 \$15.00
 (I)

 Block Caller ID
 N/C

 Auto Callback
 \$15.00
 (I)

 Auto Recall
 \$15.00
 (I)

Usage Charges

CLASS Features Usage Charge

Auto Callback\$0.50Auto Recall\$0.50Call Trace\$1.50

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

- 11.1 Primus Local Telecommunications Services (Cont'd.)
 - c. Rate Schedule Covers Business Service in the Albany, Buffalo and Syracuse Exchange Areas
 - 1. Dial Station-To-Station Calls Metro Call Band A

Weekday Rate: applies to directly dialed local messages placed,

Monday through Friday, 8:00 a.m. to 10:00 p.m.

1st Min. Add Min.

The rate is \$0.02 \$0.02 per minute

Night and Weekend: applies to directly dialed local messages placed

Monday through Friday, 10:00 p.m. to 8:00 a.m.

and all day Saturday and Sunday.

1st Min. Add Min.

The rate is \$0.02 \$0.02 per minute

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Basic Business Line Service (Cont'd)

- c. Rate Schedule Covers Business Service in the Albany, Buffalo and Syracuse Exchange Areas
 - 2. Dial Station-To-Station Calls Metro Call Bands B-E

	<u>Day</u>		Evening	(Off Peak)	Night &	Weekend
Metro Call	Initial	Add'l	Initial	Add'l	Initial	Add'l
Band	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
B.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
C.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
D.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
E.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
F.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09

Day Rate: applies to directly dialed station-to-station calls

placed Monday through Friday, 8:00 a.m. to 5:00 p.m.

Evening Rate: applies to directly dialed station-to-station calls placed

Monday through Friday, 5:00 p.m. to 10:00 p.m.

Night and Weekend: applies to directly dialed station-to-station calls placed Monday

through Friday, 10:00 p.m. to 8:00 a.m., and all day Saturday

and Sunday.

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 2 Leaf 26 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

PBX Trunk Service (Cont'd)

A. Measured Rate PBX Trunks (Cont'd)

<u>Hunting Charges</u> <u>Monthly Recurring Charges</u>

Sequential Hunting \$NC Circular Hunting \$NC

Measured Usage Charges:

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 2 Leaf 27 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

C. DS 1 PBX Trunk Service

Where appropriate facilities do not exist, Special Construction charges will also apply.

Nonrecurring Connection Charge: \$1,395.00

			Monthly Recurring	Non- Recurring
T1	Service	- MTM*	\$800.00	\$500.00
T1	Service	- 1 year term*	\$750.00	\$500.00
T1	Service	- 2 year term*	\$700.00	\$500.00
T1	Service	- 3 year term*	\$525.00	\$500.00

- Basic Service Line \$22.00
- Basic Service Line w/ Long Distance \$20.75
- Basic Service Line w/ Long Distance and Internet \$20.00

Digital Facility	\$375.00	
Per Channel (DSO)	\$40.00	\$50.00
DID 20 Numbers Block	\$3.25	\$10.00
DID 100 Numbers Block	\$16.00	\$10.00

Measured Usage Charges:

Measured Usage Charges for DS I Trunks are the same as those indicated for a basic business line.

^{*} Includes group of 24 ports and transport facility.

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

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Addendum Type: Price List Addendum No.: 2 Leaf 28 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Alphabetical Directory

		Nonrecurrin	ng
	<u>Monthly</u>	<u>First</u>	<u>Add'l</u>
Non-Published Listing			
Business	\$2.01	\$10.00	\$10.00
Residence	\$2.01	\$10.00	\$10.00
Semi-Private Listing			
Business	\$2.01	\$10.00	\$10.00
Residence	\$2.01	\$10.00	\$10.00
Additional Listing			
Additional Listing			
Business	\$2.01	\$10.00	\$10.00
Residence	\$2.01	\$10.00	\$10.00

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 2 Leaf 29 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Connection Charges

Service Order Charge	<u>Business</u>	Residential
First	\$50.50	\$50.50
Additional	\$50.50	\$50.50
Premises Visit Charge	<u>Business</u>	Residential
First (per 15 Min. Increment)	\$19.00	\$19.00
Additional (per 15 Min. Increment)	\$19.00	\$19.00
Restoral Charge	<u>Business</u>	Residential
First	\$79.00	\$79.00
1 1130	φ19.00	Ψ17.00
Additional	\$79.00 \$79.00	\$79.00
Additional	\$79.00	\$79.00
Additional Moves, Adds and Changes	\$79.00 <u>Business</u>	\$79.00 Residential

Moves, Adds and Changes

Residence Charge per order:

	<u>Move</u>	Add	<u>Change</u>
First	\$32.00	\$50.50	\$32.00
Additional	\$32.00	\$50.50	\$32.00
Business Charge per order:	Move	Add	Change
First	\$32.00	\$50.50	\$32.00
Additional	\$32.00	\$50.50	\$32.00

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone Effective Date: June 3, 2022

Addendum Type: Price List Addendum No.: 2 Leaf 30

Revision: 1 Superseding Revision: 0

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

Primus Local Telecommunications Services (Cont'd.) 11.1

Record Order Charge

	Business	<u>Residential</u>
First	\$10.00	\$10.00
Additional	\$10.00	\$10.00

Charges Associated with Premises Visit

	<u>Business</u>	Residential
Per Premises Visit, Residence	\$19.00	\$19.00
(per 15 min increment)		
Per Premises Visit, Business	\$19.00	\$19.00
(per 15 min increment)		

Primary Interexchange Carrier Change Charge

Charge \$15.00 **(I)**

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243

Cancelled effective 12/01/2023.

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 2 Leaf 31 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

IntraLATA Toll Usage and Mileage Charges

Call Area Calling Area Legend

	Min First	Max	Min	Max
		Min	Addl'l	Min
Peak	\$0.01	\$0.20	\$0.01	\$0.20
Off Peak	\$0.01	\$0.20	\$0.01	\$0.20

	<u>Day</u>		Evening	g (Off Peak)	Night &	Weekend
0 - 10 Miles	Initial <u>Period</u>	Overtime <u>Period</u>	Initial <u>Period</u>	Overtime <u>Period</u>	Initial <u>Period</u>	Overtime Period
11 - 14 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
15 - 18 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
19 - 24 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
25 - 30 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
31 - 35 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
50+ Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09

DAY 8AM-5PM MONDAY -FRIDAY*

EVENING 5PM - 11 PM MONDAY-FRIDAY*

5PM - 11 PM SUNDAY*

All day Christmas, New Years, Thanksgiving, Independence and Labor Days

NIGHT & WEEKEND: 8AM SATURDAY - 5PM SUNDAY* 11 PM-8AM EVERY DAY*

*The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.

Received: 05/03/2022 Effective Date: 06/03/2022

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo PSC No. 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 2 Leaf 32 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services

This section sets forth the rates and charges applicable to Carrier's service offering. Calling card calls from payphones may be subject to additional surcharges as described in this tariff

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 2 Leaf 33 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Spectra Toll-Free Service

Rate Per Minute: \$0.179

Spectra Toll Free Dedicated Service

Rate Per Minute: \$0.124

LCR Best Business Service	Outbound	Inbound
Rate Per Minute:	\$0.300 \$1.00	\$0.300
Surcharge Per Call: Calling Card Rate Per Minute:	\$0.235	N/A
SME 2000 Service	Outbound	Inbound
Rate Per Minute: Calling Card Rate Per Minute:	\$0.066 \$0.166	\$0.066 N/A
DVD 2000 Service	Outbound	Inbound
Rate Per Minute: Calling Card Rate Per Minute:	\$0.066 \$0.166	\$0.066 N/A
SME Casual Caller Service	Outbound	Inbound
Rate Per Minute: Surcharge Per Call:	\$0.50 \$1.00	\$0.50
Business VoiceLink Service *	Outbound	Inbound
Rate Per Minute: Calling Card Rate Per Minute Calling Card Surcharge, per call	\$0.069 \$0.179 \$0.30	\$0.069 N/A
Voice Solutions 1 Service*	Outbound	Inbound
Rate Per Minute:	\$0.07	\$0.07

Business VoiceLink and Voice Solutions 1 Services have been grandfathered and are no longer available to new Subscribers.

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

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Addendum Type: Price List Addendum No.: 2 Leaf 34 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

TeraFon Service			
TeraFon Basic Service	•	Outbound	Inbound
Rate Per Minute:		\$0.1500	\$0.1700
Calling Card Rate Per I	Minute:	\$0.2350	N/A
TeraFon 1000 Switched	d Service	Outbound	Inbound
Rate Per Minute:		\$0.1500	\$0.1500
Calling Card Rate Per I	Minute:	\$0.2350	N/A
TeraFon 5000 Switched	d Service	Outbound	Inbound
Rate Per Minute:		\$0.065	N/A
TeraFon Basic Service	for Home*	Outbound	Inbound
Rate Per Minute:	Peak	\$0.160	\$0.200
	Off Peak	\$0.130	\$0.200
Calling Card Rate per N	Ainute:	\$0.350	
Calling Card Surcharge	(Per Call)	\$0.250	
Global Choice On-Net	Service*	Outbound	Inbound
Rate Per Minute:		\$0.085	\$0.085
Calling Card Rate Per N	Minute:	\$0.185	N/A
International Plus Servi	<u>ce</u> *	Outbound	Inbound
Rate Per Minute:		\$0.079	\$0.079
Calling Card Rate Per M	Ainute:	\$0.1900	N/A

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

Peak

Off Peak

SECTION 11 – Obsolete Services (Cont'd.)

Primus Residential Switch Service*

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Rate Per Paper Bil	Minute: Il Fee (per invoice): \$1.50	\$0.176	\$0.176
Primus IO	CM Passport Card Service*	Peak	Off Peak
	Minute: e Per Call: ll Fee (per invoice): \$1.99	\$0.275 \$0.50	\$0.275
PRI Wire	eless Plan		
Rate Per Paper Bil	Minute: Il Fee (per invoice): \$1.50	\$0.25	
Primus Se	elect Service	Outbound	Inbound
Switched	d Rate Per Minute* Rate Per Minute ard Rate Per Minute:	\$0.055 \$0.085 \$0.179	\$0.055 \$0.085 N/A
Hello Gre	eece Service*	Outbound	Inbound
Rate Per I	Minute	\$0.0790	Peak: \$0.1500 Off Peak: \$0.1000
Calling C	ard Rate Per Minute:	\$0.2350	N/A
Global Vo	oiceLink Service*	Outbound	Inbound
Rate Per l Calling C	Minute: ard Rate Per Minute:	\$0.089 \$0.190	\$0.089 N/A
Primus Bu	usiness Service*	Outbound	Inbound
Rate Per I	Minute:	\$0.080	\$0.080
MHS Serv	vice*	Outbound	Inbound
	l Rate Per Minute: Rate Per Minute:	\$0.080 \$0.072	\$0.080 \$0.072
Primus Re	esidential Switch Service Primus ICN	Passnort Card Service	Primus Select

Primus Residential Switch Service, Primus ICM Passport Card Service, Primus Select (dedicated), HelloGreece, Global VoiceLink and Primus Business Services have been grandfathered and are no longer available to new Subscribers.

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Global 2001 Service*	Outbound	Inbound
Rate Per Minute:	\$0.059	N/A
No Calling Card available		
Global 2000 Service*	Outbound	Inbound
Rate Per Minute:	\$0.093	\$0.093
Calling Card Rate Per Minute:	\$0.166	N/A
ICM/SME Voice Service*	Outbound	Inbound
Rate Per Minute:	\$0.090	\$0.160
Calling Card Rate Per Minute:	\$0.090	N/A
Paper Bill Fee (per invoice): \$1.50		
P/T Service (Option M, Level 3)*	Outbound	Inbound
Rate Per Minute:	\$0.105	\$0.105
Endless Talk Service		
Monthly Fee: \$49.99		
Calling Card Rate Per Minute:	\$0.15	

Paper Bill Fee (per invoice): \$1.50

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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Inbound

Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

Outbound

SECTION 11 – Obsolete Services (Cont'd.)

Primus AO Service*

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Rate Per Minute	\$0.063	\$0.063
Calling Card Rate Per Minute:	\$0.1490	
Calling Card Surcharge (per call)	\$0.50	
Paper Bill Fee (per invoice): \$1.99		
Low Usage Fee, per applicable month: \$1.9	99	
Primus CP Service - Standard	Outbound	Inbound
Rate Per Minute	[Reserved for Future Use]	
Calling Card Rate Per Minute	[Reserved for Future Use]	
Calling Card Surcharge, per call	[Reserved for Future Use]	
Paper Bill Fee (per invoice):	[Reserved for Future Use]	
Low Usage Fee, per applicable month:	[Reserved for Future Use]	
Primus CP Service - Mid West Mania!	Outbound	Inbound
Rate Per Minute	\$0.071	\$0.071
Calling Card Rate Per minute:	\$0.15	
Paper Bill Fee (per invoice): \$3.00		

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Primus CP Services – Flex Plan

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.071	\$0.071
Calling Card Rate Per Minute:	\$0.150	N/A
Papar Pill Foo (par invoice): \$2.00		

Paper Bill Fee (per invoice): \$3.00

Primus CP Services – Sizzlin' Summer 2004 (Dedicated)

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.042	N/A
Calling Card Rate Per Minute:	\$0.150	N/A
Paper Bill Fee (per invoice): \$3.00		

Paper Bill Fee (per invoice): \$3.00

<u>Talk Smart – Talk A Little Service</u>

Monthly Free: \$19.99

	Outbound	<u>Inbound</u>
Rate Per Minute (after 650 minutes):	\$0.071	N/A
Calling Card Rate Per Minute:	\$0.150	N/A
Paper Bill Fee (per invoice): \$1.50		

Paper Bill Fee (per invoice): \$1.50

<u>Talk Smart – Talk A Lot Service</u>

Monthly Free: \$29.99

	Outbound	<u>Inbound</u>
Rate Per Minute (after 1,000 minutes):	\$0.071	N/A
Calling Card Rate Per Minute:	N/A	N/A
D D:::17 (: :) 01.50		

Paper Bill Fee (per invoice): \$1.50

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

<u>Primus CP Services – California Gold</u>

	<u>Outbound</u>	Inbound
Rate Per Minute Calling Card Rate Per Minute Paper Bill Fee (per invoice): \$3.00	\$0.042 \$0.150	\$0.042 N/A
<u>Primus CP Services – Falling for New England</u>	Outbound	Inbound
Rate Per Minute Calling Card Rate Per Minute Paper Bill Fee (per invoice): \$3.00	\$0.071 \$0.150	\$0.071 N/A
<u>Primus CP Services – Call Vietnam Plan</u>	Outbound	Inbound
Rate Per Minute Calling Card Rate Per Minute Paper Bill Fee (per invoice): \$1.50 per invoice	\$0.071 \$0.150	\$0.071 N/A
Primus CP Services – Greece & Mexico Residential Pla		
	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute Calling Card Rate Per Minute Paper Bill Fee (per invoice): 1.50	\$0.071 \$0.150	\$0.071 N/A
<u>Primus CP Services – SOHO Rate Plan</u>	0.4.1	T 1 1
	Outbound	Inbound
Rate Per Minute Calling Card Rate Per Minute Paper Bill Fee (per invoice): 1.50	\$0.071 \$0.150	\$0.071 N/A

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Primus LD – High Five Plan

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Calling Card Rate Per Minute:	\$0.10	
Wireless Dial Around Rate Per Minute:	\$0.10	
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved for	or Future Use)

<u>Primus LD – Triple Play Plan</u>

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved for I	Future Use)

Primus LD – World B. Free USA Plan

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved fo	r Future Use)

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Primus LD – World B. Free Israel Plan

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved f	for Future Use)

<u>Primus LD – World B. Free Japan Plan</u>

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved for	or Future Use)

Primus LD – World B. Free Asia Plan

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved for	or Future Use)

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 2 Leaf 42 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

<u>Primus LD – World B. Free Europe Plan</u>

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved 1	for Future Use)

Primus LD – World B. Free South America Plan

<u>Outbound</u>	<u>Inbound</u>
\$0.07	N/A
\$1.00	
\$2.00	
(Reserved f	for Future Use)
	\$0.07 \$1.00 \$2.00

<u>Primus LD – World B. Free Russia Plan</u>

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved for	or Future Use)

Primus LD – World B. Free Mexico Plan

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved f	for Future Use)

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 2 Leaf 43 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

<u>Primus LD – World B. Free India Plan</u>

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved for	or Future Use)

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No. 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 2 Leaf 44 Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Primus Commercial Service

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$.08	\$.08
Calling Card Rate Per Minute	N/A	

Lingo Long Distance Service

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$.10	\$.10
D D'II E 2 00		

Paper Bill Fee: 3.00 per invoice

Long Distance Directory Assistance

Service	
Cmaatua	

Spectra Basic	\$0.70 per minute
Spectra Dedicated	\$0.70 per minute
SME Casual Caller	\$0.95 per inquiry
TeraFon 1000	\$0.95 per inquiry
TeraFon Basic Service for Home	\$0.95 per inquiry
SME 2000	\$0.95 per inquiry
DVD 2000	\$0.95 per inquiry
LCR Best Business	\$0.95 per inquiry
All other services	\$0.95 per inquiry

Toll Free Service (effective May 1, 2006):

Access to Primus's Toll Free Directory Assistance	\$15.00 per month
Operator Assisted Directory Lookup	\$2.50 per inquiry
Automated Lookup	\$1.50 per inquiry
Website Lookup	\$1.00 per inquiry
Directory Express Lookup	\$0.75 per inquiry