Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No: 1 - Telephone

Effective Date: November 28, 2021

Addendum Type: Price List Addendum No.: 1 Leaf 1

Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES

SECTION 2 – Rules and Regulations

1. Telephone Surcharges

Gross Revenue and MTA Tax Surcharges

A. Local Service:

1. <u>Gross Revenue Tax Surcharges</u>

<u>Period</u>	Services Provided For Resale*	IntraLATA Toll & RCP Service	All Other Services
7/1/2000 +	.3764%	2.8273%	2.9405%

2. MTA Tax Surcharges

<u>Period</u>	Services Provided For Resale*	IntraLATA Toll & RCP Service	All Other Services
10/1/98+	.1277%	.6890%	.73%

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 2 - Rules and Regulations (Cont'd.)

2.18.1 Dishonored Checks

Charge per Dishonored Check \$20.00

SECTION 4 – Service Charges and Surcharges

4.1 Service Order and Change Charges

<u>Charge</u>	<u>Price</u>
Feature Add or Change	\$10.00 per Order
Basic Service Change	\$10.00 per Order
Establishing or Re-arranging Hunting	\$10.00 per Order
Directory Listing Change	\$10.00 per Order
Invoice Change	\$25.00 per Order
Transfer of Service	\$25.00 per Order
TN Change	\$25.00 per Order
Line Signaling Change	\$25.00 per Order
Vanity Number Search	\$25.00 per Order
Establishing Dual Service	\$25.00 per Order
Expedite Service Charge (LWC/UNE)	\$50.00 per Order
Expedite Service Charge (Facilities)	\$200.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit

4.2 Maintenance Visit Charges

Duration of time, per technician

	Residential	Business
Premise Work Charge	\$100.00	\$100.00
No Trouble Found Charge	\$100.00	\$100.00
Initial Hour (time & materials)	\$165.00	\$165.00
Trouble Determination (per request)	\$110.00	\$110.00
Each Additional 15 minute increment	\$ 30.00	\$ 30.00
Initial Jack & Wiring (existing customer)	\$ 80.00	\$ 80.00
Each Additional Jack & Wiring		
(existing customer)	\$ 65.00	\$ 65.00
After Hours Time and Materials Charge (1)	\$100.00	\$100.00

(1) This charge is billed per instance and is in addition to the standard charges. This is for Business and Residential customers for services after 5pm Monday through Friday and all day Saturday and Sunday.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 4 – Service Charges and Surcharges (Cont'd.)

4.3 Premises Visit Charge

	Premises Visit Charge, per visit	<u>Business</u> \$100.00	Residential \$100.00
	Premises Work Charge:		
	Initial 30 minutes	\$165.00	\$165.00
	Each Additional 15 minutes	\$46.00	\$46.00
4.4	Carrier Presubscription Charges		
	Per business or residence line, trunk, or port	Business	Residential
	Initial Line, or Trunk or Port	\$ 5.00	\$ 5.00
	Additional Line, Trunk or Port	\$ 5.00	\$ 5.00

4.5 Public Telephone Surcharge

Rate Per Call: \$0.50

SECTION 5 - Local Exchange Service

5.2.1 Nonrecurring Charges

-	T	1	C		1	C	D	•	1.	
_	Onrocurring	charge	TOP	inctal	Intion	O.T	H 1116	TINACC	linac	ora.
1.7	Ionrecurring	CHAIRES	\mathbf{I}	IIIStai	iauon	O1	Dus	5111033	IIIICS	alc.

First Line (incl. first jack w/wiring)	\$130.00
Each Additional Line (incl. jack w/wiring)	\$65.00
Additional Jack w/wiring at time of install	\$65.00
Line Installation w/ no jack or wiring	\$65.00

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Status: CANCELLED Effective Date: 11/28/2021

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

5.2.2 Business and Residential Price Packages

A. Lingo Basic Line

1. Monthly Recurring Charges

a. For the following CLLI areas:

24/36 Month

12 Month

\$52.95

\$55.95

ALBYNYWA	LVTWNYLT	NYCKNYCL	NYCMNYWA	NYCRNYND	RSLNNYRO
BBYLNYBN	LYBRNYLB	NYCKNYFA	NYCMNYWS	NYCRNYNS	RYE NYRY
BFLONYBA	MMRNNYMA	NYCKNYFT	NYCMNYZO	NYCRNYSS	SCDLNYSR
BFLONYEL	MNHSNYMH	NYCKNYKP	NYCQNYAS	NYCRNYWS	SLDNNYSE
BFLONYHE	MSPQNYMP	NYCKNYLA	NYCQNYBA	NYCRNYND	SPVYNYSV
BFLONYMA	MTVRNYMV	NYCKNYRA	NYCQNYBH	NYCXNYGC	SYOSNYSY
BYSHNYBY	NGFLNYPO	NYCKNYTY	NYCQNYCO	NYCXNYHO	SYRCNYDD
CHKTNYFR	NWCYNYNC	NYCMNY18	NYCQNYFH	NYCXNYJE	SYRCNYEP
DBFYNYDF	NWRCNYNR	NYCMNY30	NYCQNYFL	NYCXNYKB	SYRCNYJS
ENPTNYEN	NYCKNY14	NYCMNY36	NYCQNYFR	NYCXNYMH	SYRCNYSA
FRDLNYFM	NYCKNY71	NYCMNY50	NYCQNYHS	NYCXNYTB	SYVLNYSA
FRPTNYFP *	NYCKNY77	NYCMNY56	NYCQNYIA	NYCXNYTR	TKHONYTU
GLCVNYGC	NYCKNYAI	NYCMNY73	NYCQNYJA	OCBHNYOB	TROYNY04
GNBGNYFV	NYCKNYAL	NYCMNY79	NYCQNYLI	PLVWNYPV	TRTWNYTT
GRNKNYGN	NYCKNYAR	NYCMNY97	NYCQNYLN	PRRVNYNP	WBYNNYWE
HCVLNYHV	NYCKNYAU	NYCMNYCA	NYCQNYNJ	PSVLNYPV	WDMRNYFR
HMPSNYHS	NYCKNYAY	NYCMNYMN	NYCQNYNW	PTCHNYPC	WNTGNYWT
HRSNNYHN	NYCKNYBR	NYCMNYPS	NYCQNYOP	PTWANYPW	WSVLNYNC
LHSTNYLH	NYCKNYBU	NYCMNYTH	NYCQNYRH	RNKNNYRN	YNKRNYYN
	L				

b. For all other CLLI areas:

24/36 Month

12 Month

\$58.95

\$61.95

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

5.2.2 Business and Residential Price Packages

- A. Lingo Basic Line
 - 2. Lingo Long Distance Rates for Lingo Basic Line:

<u>Lingo Long Distance</u>
All Long Distance Minutes

Rate per minute
\$.049

- 3. Lingo Basic Line Feature List The availability of certain features depends on ILEC feature availability. See Section 5.5
- 4. Optional Calling Features Offered on a Usage Sensitive Basis

	Residential	Business
Three-Way Calling	\$1.25	\$1.25
Call Return	\$1.25	\$1.25
Repeat Dialing	\$1.25	\$1.25
Busy Connect (Per call, per use)	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

- Business and Residential Price Packages (Cont'd.) 5.2.2
 - B. Lingo Essentials
 - 1. Monthly Recurring Charges

a. For the following CLLI areas:

24/36 Month 12 Month \$54.95

\$57.95

ALBYNYWA	LVTWNYLT	NYCKNYCL	NYCMNYWA	NYCRNYND	RSLNNYRO
BBYLNYBN	LYBRNYLB	NYCKNYFA	NYCMNYWS	NYCRNYNS	RYE NYRY
BFLONYBA	MMRNNYMA	NYCKNYFT	NYCMNYZO	NYCRNYSS	SCDLNYSR
BFLONYEL	MNHSNYMH	NYCKNYKP	NYCQNYAS	NYCRNYWS	SLDNNYSE
BFLONYHE	MSPQNYMP	NYCKNYLA	NYCQNYBA	NYCRNYND	SPVYNYSV
BFLONYMA	MTVRNYMV	NYCKNYRA	NYCQNYBH	NYCXNYGC	SYOSNYSY
BYSHNYBY	NGFLNYPO	NYCKNYTY	NYCQNYCO	NYCXNYHO	SYRCNYDD
CHKTNYFR	NWCYNYNC	NYCMNY18	NYCQNYFH	NYCXNYJE	SYRCNYEP
DBFYNYDF	NWRCNYNR	NYCMNY30	NYCQNYFL	NYCXNYKB	SYRCNYJS
ENPTNYEN	NYCKNY14	NYCMNY36	NYCQNYFR	NYCXNYMH	SYRCNYSA
FRDLNYFM	NYCKNY71	NYCMNY50	NYCQNYHS	NYCXNYTB	SYVLNYSA
FRPTNYFP	NYCKNY77	NYCMNY56	NYCQNYIA	NYCXNYTR	TKHONYTU
GLCVNYGC	NYCKNYAI	NYCMNY73	NYCQNYJA	OCBHNYOB	TROYNY04
GNBGNYFV	NYCKNYAL	NYCMNY79	NYCQNYLI	PLVWNYPV	TRTWNYTT
GRNKNYGN	NYCKNYAR	NYCMNY97	NYCQNYLN	PRRVNYNP	WBYNNYWE
HCVLNYHV	NYCKNYAU	NYCMNYCA	NYCQNYNJ	PSVLNYPV	WDMRNYFR
HMPSNYHS	NYCKNYAY	NYCMNYMN	NYCQNYNW	PTCHNYPC	WNTGNYWT
HRSNNYHN	NYCKNYBR	NYCMNYPS	NYCQNYOP	PTWANYPW	WSVLNYNC
LHSTNYLH	NYCKNYBU	NYCMNYTH	NYCQNYRH	RNKNNYRN	YNKRNYYN

b. For all other CLLI areas:

24/36 Month

12 Month

200 Minute Long Distance Calling Block for Lingo Essentials: 2.

Block of Time per Month)

200 Minutes of Inter-LATA Domestic Long

Distance

Additional Minutes

Overage Usage Rate per Minute

Included in bundle \$.049

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Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

- 5.2.2 Business and Residential Price Packages (Cont'd.)
 - C. Lingo Value Line
 - 1. Monthly Recurring Charges

a. For the following CLLI areas:

24/36 Month

12 Month \$52.95

ALBYNYWA	LVTWNYLT	NYCKNYCL	NYCMNYWA	NYCRNYND	RSLNNYRO
BBYLNYBN	LYBRNYLB	NYCKNYFA	NYCMNYWS	NYCRNYNS	RYE NYRY
BFLONYBA	MMRNNYMA	NYCKNYFT	NYCMNYZO	NYCRNYSS	SCDLNYSR
BFLONYEL	MNHSNYMH	NYCKNYKP	NYCQNYAS	NYCRNYWS	SLDNNYSE
BFLONYHE	MSPQNYMP	NYCKNYLA	NYCQNYBA	NYCRNYND	SPVYNYSV
BFLONYMA	MTVRNYMV	NYCKNYRA	NYCQNYBH	NYCXNYGC	SYOSNYSY
BYSHNYBY	NGFLNYPO	NYCKNYTY	NYCQNYCO	NYCXNYHO	SYRCNYDD
CHKTNYFR	NWCYNYNC	NYCMNY18	NYCQNYFH	NYCXNYJE	SYRCNYEP
DBFYNYDF	NWRCNYNR	NYCMNY30	NYCQNYFL	NYCXNYKB	SYRCNYJS
ENPTNYEN	NYCKNY14	NYCMNY36	NYCQNYFR	NYCXNYMH	SYRCNYSA
FRDLNYFM	NYCKNY71	NYCMNY50	NYCQNYHS	NYCXNYTB	SYVLNYSA
FRPTNYFP	NYCKNY77	NYCMNY56	NYCQNYIA	NYCXNYTR	TKHONYTU
GLCVNYGC	NYCKNYAI	NYCMNY73	NYCQNYJA	OCBHNYOB	TROYNY04
GNBGNYFV	NYCKNYAL	NYCMNY79	NYCQNYLI	PLVWNYPV	TRTWNYTT
GRNKNYGN	NYCKNYAR	NYCMNY97	NYCQNYLN	PRRVNYNP	WBYNNYWE
HCVLNYHV	NYCKNYAU	NYCMNYCA	NYCQNYNJ	PSVLNYPV	WDMRNYFR
HMPSNYHS	NYCKNYAY	NYCMNYMN	NYCQNYNW	PTCHNYPC	WNTGNYWT
HRSNNYHN	NYCKNYBR	NYCMNYPS	NYCQNYOP	PTWANYPW	WSVLNYNC
LHSTNYLH	NYCKNYBU	NYCMNYTH	NYCQNYRH	RNKNNYRN	YNKRNYYN

b. For all other CLLI areas:

24/36 Month

12 Month \$57.95

2. Lingo Long Distance Rates for Lingo Value Line:

> Lingo Long Distance All Long Distance Minutes

Rate per minute

\$.060

Lingo Value Line - Feature List The availability of certain features depends on 3. ILEC feature availability. See Section 5.5

4. Optional Calling Features

See Lingo Basic Line Optional Calling Features on Section 5.2.2.A.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

- 5.2.2 Business and Residential Price Packages (Cont'd.)
 - D. Lingo Basic Plus
 - 1. Monthly Recurring Charges

a. For the following CLLI areas: 24/36 Month \$52.95 \$55.95

ALBYNYWA	LVTWNYLT	NYCKNYCL	NYCMNYWA	NYCRNYND	RSLNNYRO
BBYLNYBN	LYBRNYLB	NYCKNYFA	NYCMNYWS	NYCRNYNS	RYE NYRY
BFLONYBA	MMRNNYMA	NYCKNYFT	NYCMNYZO	NYCRNYSS	SCDLNYSR
BFLONYEL	MNHSNYMH	NYCKNYKP	NYCQNYAS	NYCRNYWS	SLDNNYSE
BFLONYHE	MSPQNYMP	NYCKNYLA	NYCQNYBA	NYCRNYND	SPVYNYSV
BFLONYMA	MTVRNYMV	NYCKNYRA	NYCQNYBH	NYCXNYGC	SYOSNYSY
BYSHNYBY	NGFLNYPO	NYCKNYTY	NYCQNYCO	NYCXNYHO	SYRCNYDD
CHKTNYFR	NWCYNYNC	NYCMNY18	NYCQNYFH	NYCXNYJE	SYRCNYEP
DBFYNYDF	NWRCNYNR	NYCMNY30	NYCQNYFL	NYCXNYKB	SYRCNYJS
ENPTNYEN	NYCKNY14	NYCMNY36	NYCQNYFR	NYCXNYMH	SYRCNYSA
FRDLNYFM	NYCKNY71	NYCMNY50	NYCQNYHS	NYCXNYTB	SYVLNYSA
FRPTNYFP	NYCKNY77	NYCMNY56	NYCQNYIA	NYCXNYTR	TKHONYTU
GLCVNYGC	NYCKNYAI	NYCMNY73	NYCQNYJA	OCBHNYOB	TROYNY04
GNBGNYFV	NYCKNYAL	NYCMNY79	NYCQNYLI	PLVWNYPV	TRTWNYTT
GRNKNYGN	NYCKNYAR	NYCMNY97	NYCQNYLN	PRRVNYNP	WBYNNYWE
HCVLNYHV	NYCKNYAU	NYCMNYCA	NYCQNYNJ	PSVLNYPV	WDMRNYFR
HMPSNYHS	NYCKNYAY	NYCMNYMN	NYCQNYNW	PTCHNYPC	WNTGNYWT
HRSNNYHN	NYCKNYBR	NYCMNYPS	NYCQNYOP	PTWANYPW	WSVLNYNC
LHSTNYLH	NYCKNYBU	NYCMNYTH	NYCQNYRH	RNKNNYRN	YNKRNYYN

b. For all other CLLI areas: 24/36 Month \$58.95 12 Month \$61.95

2. Lingo Long Disatance Rates for Lingo Basic Plus

Per Minute RateBusinessIn Contract Minutes\$.049No Contract Minutes\$.075

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CURRENT RATES (CONT'D.)

SECTION 5 - Local Exchange Service (Cont'd.)

5.3 Navigator Services

5.3.1 Business Bundled Offerings

A. Business Unlimited

Rate Element
All Density Zones

Monthly Recurring Charge

\$75.00

B. SmartTime For Business

Rate Element

Monthly Recurring Charge

All Density Zones

\$70.00

C. SmartATM

Rate Element Monthly Recurring Charge

Zone 1A Exchanges\$20.80Zone 1B Exchanges\$20.80Zone 2 Exchanges\$22.75

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 6 – Supplemental Charges

6.1.2 Usage Charges

Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service.

Per Call Service Charges

Customer Dialed Calling Card	\$0.40
Operator Assisted Station-to-Station	\$1.33
Operator Assisted Person-to-Person	\$3.49

6.2 Location Surcharge

Subscriber Surcharge: up to

\$1.50

6.3 Busy Line Verification and Interrupt Service

Busy Verification Charge, each request:

\$6.25

Emergency Interrupt Charge, each request:

\$5.00

- 6.4 Critical Facilities Administration Service
 - Enhanced Design Layout Record (Circuit Layout Record) A.

Per Circuit

\$50.00

B. Hourly Charges

Per Hour

\$47.00

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CURRENT RATES (CONT'D.)

SECTION 6 – Supplemental Charges (Cont'd.)

6.5 Directory Listings and Non-Published Service Monthly Recurring Charges

Business	
Additional Listings	\$5.50
Designer Listing	\$6.73
Foreign Listing	\$5.25
Non-Published Service	\$4.00
Residential	
Additional Listings	\$3.75
Non-Published Service	\$4.00

SECTION 7 - Toll Services

7.1 Toll Free Service

8XX toll-free service is available. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately.

	Per Minute	Minimum Increment	Billing Increment
With Local Service	\$0.069	30 seconds	6 seconds
Without Local Service	\$0.089	30 seconds	6 seconds

7.2 Toll Service

Monthly Recurring Charge for Long Distance Only Customers: \$4.95

	Per Minute	Minimum Increment	Billing Increment
With Local Service	<based on="" product=""></based>	30 seconds	6 seconds
Without Local Service	\$0.099	30 seconds	6 seconds

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 - Obsolete Services

11.1 Primus Local Telecommunications Services

Current rates contained in this section are grandfathered to existing Customers at their existing locations. If the Customer of record changes, or if the service is moved or disconnected, the Service is no longer considered grandfathered and the Customer must subscribe to an alternate service.

Call Charges

Per Call Service Charges

The following service charges apply to intraLATA toll calls for which operator assistance is provided for call completion and/or billing.

Customer Dialed Call	\$0.45
Person to Person	\$3.49
3rd Number Billed	\$1.33
All other Operator Assistance	\$1.58

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Custom Calling Service

Monthly Charges

Current rates for this service are located in the Residential Network Switched Service and Business Network Switched Service section.

Connection Charges (Nonrecurring Charges) \$10.00

Busy Line Verification and Interrupt Service

Verification Charge, each request

\$1.25

Interrupt Charge, each request

\$1.75

Directory Assistance Service

The directory assistance charge applies after the call allowance of two calls per line.

Local, per request

\$3.49 (I)

Local Operator Service

Customer Dialed Calling Card	\$0.45
Person to Person	\$3.49
3rd Number Billed	\$1.33
All other Operator Service	\$1.58

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Stand Alone Voice Mail Service

Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply per main billing account as described in this tariff. Service is offered on a month to month basis.

Per Individual Mail Address:	Residence	Business
Nonrecurring Charge	\$10.00	\$10.00
Recurring Charges: - Month to Month		
Basic	\$7.50	\$7.50
Announcement	\$7.50	\$7.50
Enhanced	\$10.00	\$10.00
Deluxe	\$12.50	\$12.50

Over 100 Mail Addresses: INDIVIDUAL CASE BASIS

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Nonrecurring Charge

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

Primus Local Telecommunications Services (Cont'd.) 11.1

900 and 700 Blocking

Blocking Service

- Residential	\$10.00	uning charge
- Business (up to 200 lines)	\$10.00	
976 Blocking		
- Residential	\$10.00	
- Business (up to 200 lines)	\$10.00	
Third Number Billed and Collect Call Restriction		
	Monthly Recurring	Nonrecurring
- Residential	\$0.00	\$10.00
- Business (up to 200 lines)	\$0.00	\$10.00
Business (up to 200 inies)	Ψ0.00	Ψ10.00
Toll Restriction		
- Residential	\$0.00	\$10.00
- Business (up to 200 lines)	\$0.00	\$10.00
(up 10 - 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	* ***	
Toll Restriction Plus		
- Residential	\$0.00	\$10.00
- Business (up to 200 lines)	\$0.00	\$10.00
(1		
Direct Inward Dialing Blocking (Third Porty and Collect Coll)		
(Third Party and Collect Call)	#0.00	¢10.00
- Initial Activation	\$0.00	\$10.00
 Subsequent Activation (per line) 	\$0.00	\$10.00

Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in of this tariff.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

Primus Local Telecommunications Services (Cont'd.) 11.1

Customized Number Service

	Monthly Recurring	Nonrecurring
Set-up Charges		
Residential Customer	\$5.25	\$10.00
Business Customer	\$5.25	\$10.00

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 - Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Residential Network Switched Services

Measured Rate Service	First	Additional
Nonrecurring Connection Charge:	<u>First</u> \$50.05	Additional \$50.05
Monthly Recurring Charges		
-Each Base Service Line -Voice Mail Option, per line -End User Common Line charge (EUCL)	\$14.50 See Leaf XX \$3.50	
Custom Calling Features		
Standard Features - Per Line	First	Additional
Nonrecurring Connection Charge:	<u>First</u> \$10.00	Additional \$10.00
Monthly Recurring Charges Three-Way Conference Consultation Call Forwarding Variable Call Forwarding Busy Line Call Forwarding Don't Answer Call Waiting Terminating Call Waiting Originating Speed Calling One Digit (8) Speed Calling Two Digit (30) Call Forward Remote Access Call Transfer	\$5 \$5 \$5 \$8 \$8 \$5 \$5 \$5	5.25 5.25 5.25 5.25 8.00 8.00 5.25 5.25 5.25
Hunt Group Charge:	<u>First</u>	Additional
Nonrecurring Connection Charge:	\$10.00	\$10.00
Monthly Recurring Charges Sequential Hunting Circular Hunting	40.00 \$0.00	

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Advanced Features Line Charge

Travancea Teatares Entre Charge

<u>First</u>

Additional

Nonrecurring Connection Charge:

\$10.00

\$10.00

Monthly Recurring Charges

Voice Messaging

See Leaf 11

CLASS Features Line Charge

Nonrecurring Connection Charge:

<u>First</u> \$10.00 Additional \$10.00

Monthly Recurring Charges (per line)

Caller ID Block Caller ID Auto Callback \$8.00 N/C

Auto Callback \$5.25 Auto Recall \$5.25

CLASS Features Usage Charge:

Per Use

Auto Callback Auto Recall \$0.50 \$0.50

Call Trace

\$1.50

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Service (Cont'd)

Usage Charges:

Rate Schedule Covers Residential Service in the Albany, Buffalo, and Syracuse Suburban Exchange Area.

Dial Station-To-Station Calls - Metro Call Band A A.

Weekday Rate:

applies to directly dialed local messages

placed, Monday through Friday, 8:00 a.m. to

10:00 p.m.

1st Min

Add'l Min.

The rate is

\$0.02

\$0.02 per message.

Night and

Weekend Rate:

applies to directly dialed local messages

placed Monday through Friday, 10:00 p.m. to 8:00 a.m. and all day Saturday and Sunday

1st Min

Add'l Min.

The rate is

\$0.02

\$0.02 per message.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 - Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Service (Cont'd)

Usage Charges: (Cont'd)

B. Dial Station-To-Station Calls - Metro Call Bands B-F

	Day		Evening	(Off Peak)	Night &	Weekend
Metro Call	Initial	Add'l	Initial	Add'l	Initial	Add'l
Band	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
B.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
C.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
D.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
E.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
F.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09

Day Rate: applies to directly dialed station-to-station calls

placed Monday through Friday, 8:00 a.m. to 5:00 p.m.

Evening Rate: applies to directly dialed station-to-station calls placed

Monday through Friday, 5:00 p.m. to 10:00 p.m.

Night and Weekend: applies to directly dialed station-to-station calls placed

Monday through Friday, 10:00 p.m. to 8:00 a.m., and all day

Saturday and Sunday.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Basic Business Line Service

	Recurring Nor		nrecurring	
	Monthly	<u>First</u>	Additional	
-Each Base Service Line	\$14.53	\$0.00	\$0.00	
- Voice Mail Option, Per Line*		\$10.00	\$10.00	
- EUCL Multiline Business	\$8.27	N/A	N/A	
- EUCL Residential / One Line Business	\$3.50	N/A	N/A	

^{*}Over 100 Mail Addresses: INDIVIDUAL CASE BASIS

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Basic Business Line Service

Custom Calling Features

Nonrecurring Connection Charge	<u>First</u> \$10.00	Additional \$10.00
Monthly Recurring Charges: Standard Features - Per Line Consultation, Transfer Call Forwarding Variable Call Forwarding Busy Line Call Forwarding Don't Answer Call Transfer Call Waiting Terminating Call Waiting Originating Speed Calling (8)	\$5.25 \$5.25 \$5.25 \$5.25 \$5.25 \$5.25 \$8.00 \$8.00 \$5.25	
Speed Calling (30) Call Forward Remote Access	\$5.25 \$5.25	
Any 2 features 10% off Any 3 features 15% off		

Any 4 features 20% off

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Basic Business Line Service

Custom Calling Features

Monthly Recurring Charges:

Hunt Group Charge Sequential Hunting Circular Hunting	N/C N/C
Hunting Line Charge Sequential Hunting Circular Hunting	N/C N/C
Advanced Features Line Charge Voice Messaging	See Leaf 11
CLASS Features Caller ID Block Caller ID Auto Callback Auto Recall	\$8.00 N/C \$5.25 \$5.25
Usage Charges CLASS Features Usage Charge Auto Callback Auto Recall Call Trace	\$0.50 \$0.50 \$1.50
Cui. 11400	Φ

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

- 11.1 Primus Local Telecommunications Services (Cont'd.)
 - c. Rate Schedule Covers Business Service in the Albany, Buffalo and Syracuse Exchange Areas
 - 1. Dial Station-To-Station Calls Metro Call Band A

Weekday Rate:

applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m. to 10:00 p.m.

1st Min.

Add Min.

The rate is

\$0.02

\$0.02 per minute

Night and Weekend:

applies to directly dialed local messages placed

Monday through Friday, 10:00 p.m. to 8:00 a.m.

and all day Saturday and Sunday.

1st Min.

Add Min.

The rate is

\$0.02

\$0.02 per minute

Status: CANCELLED Effective Date: 11/28/2021

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Measured Rate Basic Business Line Service (Cont'd)

- Rate Schedule Covers Business Service in the Albany, Buffalo and Syracuse Exchange c. Areas
 - 2. Dial Station-To-Station Calls - Metro Call Bands B-E

	<u>Day</u>		Evening	(Off Peak)	Night &	Weekend
Metro Call Band	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
В.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
C.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
D.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
E.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
F.	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09

Day Rate:

applies to directly dialed station-to-station calls

placed Monday through Friday, 8:00 a.m. to 5:00 p.m.

Evening Rate:

applies to directly dialed station-to-station calls placed

Monday through Friday, 5:00 p.m. to 10:00 p.m.

Night and Weekend: applies to directly dialed station-to-station calls placed Monday

through Friday, 10:00 p.m. to 8:00 a.m., and all day Saturday

and Sunday.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

PBX Trunk Service (Cont'd)

A. Measured Rate PBX Trunks (Cont'd)

Hunting Charges

Monthly Recurring Charges

Sequential Hunting Circular Hunting \$NC \$NC

Measured Usage Charges:

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

- 11.1 Primus Local Telecommunications Services (Cont'd.)
 - C. DS 1 PBX Trunk Service

Where appropriate facilities do not exist, Special Construction charges will also apply.

Nonrecurring Connection Charge: \$1,395.00

			Monthly Recurring	Non- Recurring
T1	Service	- MTM*	\$800.00	\$500.00
T1	Service	- 1 year term*	\$750.00	\$500.00
T1	Service	- 2 year term*	\$700.00	\$500.00
T1	Service	- 3 year term*	\$525.00	\$500.00

- Basic Service Line \$22.00
- Basic Service Line w/ Long Distance \$20.75
- Basic Service Line w/ Long Distance and Internet \$20.00

Digital Facility	\$375.00	
Per Channel (DSO)	\$40.00	\$50.00
DID 20 Numbers Block	\$3.25	\$10.00
DID 100 Numbers Block	\$16.00	\$10.00

Measured Usage Charges:

Measured Usage Charges for DS I Trunks are the same as those indicated for a basic business line.

^{*} Includes group of 24 ports and transport facility.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Alphabetical Directory

	3.6	Nonrecurring	
	<u>Monthly</u>	<u>First</u>	<u>Add'l</u>
Non-Published Listing			
Business	\$2.01	\$10.00	\$10.00
Residence	\$2.01	\$10.00	\$10.00
Semi-Private Listing			
Business	\$2.01	\$10.00	\$10.00
Residence	\$2.01	\$10.00	\$10.00
Additional Listing			
Additional Listing			
Business	\$2.01	\$10.00	\$10.00
Residence	\$2.01	\$10.00	\$10.00

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Connection Charges

Service Order Charge	<u>Business</u>	Residential
First	\$50.50	\$50.50
Additional	\$50.50	\$50.50
Premises Visit Charge	Business	Residential
First (per 15 Min. Increment)	\$19.00	\$19.00
Additional (per 15 Min. Increment)	\$19.00	\$19.00
Restoral Charge	<u>Business</u>	Residential
First	\$79.00	\$79.00
Additional	\$79.00	\$79.00
Moves, Adds and Changes	Business	Residential
First	\$79.00	\$79.00
Additional	\$79.00	\$79.00

Moves, Adds and Changes

Residence Charge per order:

	Move	Add	<u>Change</u>
First	\$32.00	\$50.50	\$32.00
Additional	\$32.00	\$50.50	\$32.00
Business Charge per order: First Additional	Move \$32.00 \$32.00	Add \$50.50 \$50.50	<u>Change</u> \$32.00 \$32.00

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

Record Order Charge

	<u>Business</u>	Residential
First	\$10.00	\$10.00
Additional	\$10.00	\$10.00

Charges Associated with Premises Visit

	Business	Residential
Per Premises Visit, Residence	\$19.00	\$19.00
(per 15 min increment)		
Per Premises Visit, Business	\$19.00	\$19.00
(per 15 min increment)		

Primary Interexchange Carrier Change Charge

Charge \$5.00

Status: CANCELLED Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.1 Primus Local Telecommunications Services (Cont'd.)

IntraLATA Toll Usage and Mileage Charges

Call Area Calling Area Legend

	Min First	Max Min	Min Addl'l	Max Min
Peak	\$0.01	\$0.20	\$0.01	\$0.20
Off Peak	\$0.01	\$0.20	\$0.01	\$0.20

	Day		Evening	g (Off Peak)	Night &	Weekend
0 - 10 Miles	Initial <u>Period</u>	Overtime Period	Initial <u>Period</u>	Overtime <u>Period</u>	Initial <u>Period</u>	Overtime Period
11 - 14 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
15 - 18 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
19 - 24 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
25 - 30 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
31 - 35 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
50+ Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09

DAY 8AM-5PM MONDAY -FRIDAY*

EVENING 5PM - 11 PM MONDAY-FRIDAY*

5PM - 11 PM SUNDAY*

All day Christmas, New Years, Thanksgiving, Independence and Labor Days

NIGHT & WEEKEND: 8AM SATURDAY - 5PM SUNDAY* 11 PM-8AM EVERY DAY*

^{*}The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services

This section sets forth the rates and charges applicable to Carrier's service offering. Calling card calls from payphones may be subject to additional surcharges as described in this tariff

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 - Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Spectra Toll-Free Service

Rate Per Minute: \$0.179

Spectra Toll Free Dedicated Service

Rate Per Minute: S0.124

LCR Best Business Service Outbound Inbound \$0,300 Rate Per Minute: \$0,300 Surcharge Per Call: \$1.00 Calling Card Rate Per Minute: \$0.235 N/A SME 2000 Service Outbound Inbound Rate Per Minute: \$0.066 \$0.066 Calling Card Rate Per Minute: \$0.166 N/A DVD 2000 Service Outbound <u>Inbound</u> \$0.066 Rate Per Minute: \$0.066 Calling Card Rate Per Minute: \$0,166 NIA SME Casual Caller Service Outbound Inbound Rate Per Minute: S0.50 50.50 Surcharge Per Call: \$1.00 Business VoiceLink Service * Outbound Inbound \$0.069 Rate Per Minute: \$0.069 Calling Card Rate Per Minute \$0.179 N/A S0.30 Calling Card Surcharge, per call Voice Solutions 1 Service* Outbound Inbound

Business VoiceLink and Voice Solutions 1 Services have been grandfathered and are no longer available to new Subscribers.

\$0.07

\$0.07

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243

Rate Per Minute:

Status: CANCELLED Received: 11/02/2021

Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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> Revision: 0 Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

Primus Interexchange Telecommunications Services (Cont'd.) 11.2

TeraFon Service

TeraFon Basic Service*	Outbound	Inbound
Rate Per Minute: Calling Card Rate Per Minute:	\$0.1500 \$0.2350	\$0.1700 N/A
TeraFon 1000 Switched Service	Outbound	Inbound
Rate Per Minute: Calling Card Rate Per Minute:	\$0.1500 \$0.2350	\$0.1500 N/A
TeraFon 5000 Switched Service	Outbound	Inbound
Rate Per Minute:	\$0.065	N/A
TeraFon Basic Service for Home*	Outbound	Inbound
Rate Per Minute: Peak Off Peak Calling Card Rate per Minute: Calling Card Surcharge (Per Call)	\$0.160 \$0.130 \$0.350 \$0.250	\$0.200 \$0.200
Global Choice On-Net Service*	Outbound	Inbound
Rate Per Minute: Calling Card Rate Per Minute:	\$0.085 \$0.185	\$0.085 N/A
International Plus Service *	Outbound	Inbound
Rate Per Minute: Calling Card Rate Per Minute:	\$0.079 \$0.1900	\$0.079 N/A

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 - Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Peak	Off Peak
\$0.176	so. 176
<u>Peak</u>	Off Peak
\$0.275 \$0.50	\$0.275
\$0.25	
Outbound	<u>Inbound</u>
\$0.055 \$0.085 \$0.179	\$0.055 \$0.085 N/A
Outbound	Inbound
\$0.0790	Peak: \$0.1500 Off Peak: \$0.1000
\$0.2350	N/A
Outbound	Inbound
\$0.089 \$0.190	\$0.089 N/A
Outbound	Inbound
\$0.080	\$0.080
Outbound	Inbound
S0.080 S0.072	S0.080 S0.072
	\$0.176 Peak \$0.275 \$0.50 \$0.25 Outbound \$0.055 \$0.085 \$0.179 Outbound \$0.0790 \$0.2350 Outbound \$0.089 \$0.190 Outbound \$0.080 Outbound \$0.080

Primus Residential Switch Service, Primus ICM Passport Card Service, Primus Select (dedicated), HelloGreece, Global VoiceLink and Primus Business Services have been grandfathered and are no longer available to new Subscribers.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Global 2001 Service*	Outbound	Inbound
Rate Per Minute: No Calling Card available	\$0.059	N/A
Global 2000 Service*	Outbound	Inbound
Rate Per Minute: Calling Card Rate Per Minute:	\$0.093 \$0.166	\$0.093 N/A
ICM/SME Voice Service*	Outbound	Inbound
Rate Per Minute: Calling Card Rate Per Minute: Paper Bill Fee (per invoice): \$1.50	\$0.090 \$0.090	\$0.160 N/A
P/T Service (Option M, Level 3)*	Outbound	Inbound
Rate Per Minute:	\$0.105	\$0.105
Endless Talk Service		
Monthly Fee: \$49.99 Calling Card Rate Per Minute:	\$0.15	

Issued by: General Counsel, 9330 LBJ Freeway, Suite 944 Dallas, TX 75243

Paper Bill Fee (per invoice): \$1.50

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Inbound

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

Outbound

SECTION 11 – Obsolete Services (Cont'd.)

Primus AO Service*

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Rate Per Minute Calling Card Rate Per Minute: Calling Card Surcharge (per call) Paper Bill Fee (per invoice): \$1.99 Low Usage Fee, per applicable month: \$1.99	\$0.063 \$0.1490 \$0.50	\$0.063
Primus CP Service - Standard	Outbound	Inbound
Rate Per Minute Calling Card Rate Per Minute Calling Card Surcharge, per call Paper Bill Fee (per invoice): Low Usage Fee, per applicable month:	[Reserved for Future Use]	
Primus CP Service - Mid West Mania!	Outbound	Inbound
Rate Per Minute Calling Card Rate Per minute: Paper Bill Fee (per invoice): \$3.00	\$0.071 \$0.15	\$0.071

Status: CANCELLED Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Primus CP Services - Flex Plan

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.071	\$0.071
Calling Card Rate Per Minute:	\$0.150	N/A
Paper Bill Fee (per invoice): \$3.00		

Primus CP Services – Sizzlin' Summer 2004 (Dedicated)

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.042	N/A
Calling Card Rate Per Minute:	\$0.150	N/A
Paper Bill Fee (per invoice): \$3.00		

Talk Smart - Talk A Little Service

Monthly Free: \$19.99

	Outbound	<u>Inbound</u>
Rate Per Minute (after 650 minutes):	\$0.071	N/A
Calling Card Rate Per Minute:	\$0.150	N/A
Paper Bill Fee (per invoice): \$1.50		

Talk Smart - Talk A Lot Service

Monthly Free: \$29.99

	Outbound	<u>Inbound</u>
Rate Per Minute (after 1,000 minutes):	\$0.071	N/A
Calling Card Rate Per Minute:	N/A	N/A
Paper Bill Fee (per invoice): \$1.50		

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PSC No: 1 - Telephone

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Primus CP Services - California Gold

	Outbound	Inbound
Rate Per Minute Calling Card Rate Per Minute Paper Bill Fee (per invoice): \$3.00	\$0.042 \$0.150	\$0.042 N/A
Primus CP Services – Falling for New England	Outbound	Inbound
Rate Per Minute Calling Card Rate Per Minute Paper Bill Fee (per invoice): \$3.00	\$0.071 \$0.150	\$0.071 N/A
Primus CP Services – Call Vietnam Plan	Outbound	Inbound
Rate Per Minute Calling Card Rate Per Minute Paper Bill Fee (per invoice): \$1.50 per invoice	\$0.071 \$0.150	\$0.071 N/A
Primus CP Services – Greece & Mexico Residential Pla	<u>an</u>	
	Outbound	<u>Inbound</u>
Rate Per Minute Calling Card Rate Per Minute Paper Bill Fee (per invoice): 1.50	\$0.071 \$0.150	\$0.071 N/A
Primus CP Services – SOHO Rate Plan	Outbound	Inbound
Rate Per Minute Calling Card Rate Per Minute Paper Bill Fee (per invoice): 1.50	\$0.071 \$0.150	\$0.071 N/A

Status: CANCELLED Effective Date: 11/28/2021

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

PSC No: 1 - Telephone

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Primus LD - High Five Plan

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Calling Card Rate Per Minute:	\$0.10	
Wireless Dial Around Rate Per Minute:	\$0.10	
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved f	for Future Use)

Primus LD - Triple Play Plan

•	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved for	r Future Use)

Primus LD - World B. Free USA Plan

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved for	r Future Use)

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Primus LD - World B. Free Israel Plan

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved fo	r Future Use)

Primus LD - World B. Free Japan Plan

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved 1	for Future Use)

Primus LD - World B. Free Asia Plan

Rate Per Minute:	Outbound \$0.07	<u>Inbound</u> N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved	for Future Use)

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

<u>Primus LD – World B. Free Europe Plan</u>

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved f	for Future Use)

Primus LD - World B. Free South America Plan

	Outbound	Inbound
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved	for Future Use)

Primus LD – World B. Free Russia Plan

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved f	for Future Use)

Primus LD - World B. Free Mexico Plan

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved f	for Future Use)

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Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Primus LD - World B. Free India Plan

	Outbound	<u>Inbound</u>
Rate Per Minute:	\$0.07	N/A
Paper Bill Fee (per invoice): \$1.99		
Paper Copy of Welcome Kit:	\$1.00	
One time Web Payment Fee	\$2.00	
Local Connect Fee:	(Reserved fo	r Future Use)

Matrix Telecom, LLC d/b/a Impact Telecom d/b/a Lingo

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CURRENT RATES (CONT'D.)

Outbound

Inbound

SECTION 11 – Obsolete Services (Cont'd.)

11.2 Primus Interexchange Telecommunications Services (Cont'd.)

Primus Commercial Service

	<u>Outbound</u>	<u>Inbound</u>
Rate Per Minute:	\$.08	\$.08
Calling Card Rate Per Minute	N/A	
Lingo Long Distance Service		

Rate Per Minute: \$.10 \$.10

Paper Bill Fee: 3.00 per invoice

Long Distance Directory Assistance

Service	
Spectra Basic	\$0.70 per minute
Spectra Dedicated	\$0.70 per minute
SME Casual Caller	\$0.95 per inquiry
TeraFon 1000	\$0.95 per inquiry
TeraFon Basic Service for Home	\$0.95 per inquiry
SME 2000	\$0.95 per inquiry
DVD 2000	\$0.95 per inquiry
LCR Best Business	\$0.95 per inquiry
All other services	\$0.95 per inquiry

Toll Free Service (effective May 1, 2006):

Access to Primus's Toll Free Directory Assistance	\$15.00 per month
Operator Assisted Directory Lookup	\$2.50 per inquiry
Automated Lookup	\$1.50 per inquiry
Website Lookup	\$1.00 per inquiry
Directory Express Lookup	\$0.75 per inquiry