

inContact, Inc. d/b/a UCN, Inc.
PSC No. 2 – Telephone
Initial Effective Date: June 5, 2015

Addendum type: PL-2
Leaf 1
Revision: 1
Superseding Revision: 0

PRICE LIST

A.1 Plan 1

Outbound 1+ Dedicated

Monthly Minutes of Use	Rates
0 – 1,999	\$0.1166
2,000 – 3,999	0.1033
4,000 – 5,999	0.0928
6,000 – 7,999	0.0874
8,000 – 9,999	0.0842
10,000 – 11,999	0.0812
12,000 – 13,999	0.0784
14,000 – 15,999	0.0758
16,000 – 17,999	0.0733
18,000 +	0.0710

Inbound Toll Free:

Monthly Minutes of Use	Rates
0 – 1,999	\$0.1218
2,000 – 3,999	0.1080
4,000 – 5,999	0.0969
6,000 – 7,999	0.0913
8,000 – 9,999	0.0880
10,000 – 11,999	0.0848
12,000 – 13,999	0.0819
14,000 – 15,999	0.0792
16,000 – 17,999	0.0766
18,000 +	0.0742

A monthly fee of \$1.00 applies.

Calling Card: \$0.099

Directory Assistance: Plan 1 customers will be charged \$0.85 for intrastate Directory Assistance calls.

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A.2 Plan 2

Outbound 1+ Dedicated

Monthly Minutes of Use	Rates
0 – 1,999	\$0.0726
2,000 – 3,999	0.0643
4,000 – 5,999	0.0578
6,000 – 7,999	0.0544
8,000 – 9,999	0.0524
10,000 – 11,999	0.0505
12,000 – 13,999	0.0488
14,000 - 15,999	0.0472
16,000 – 17,999	0.0456
18,000 +	0.0442

Inbound Toll Free:

Monthly Minutes of Use	Rates
0 – 1,999	\$0.0836
2,000 – 3,999	0.0741
4,000 – 5,999	0.0665
6,000 – 7,999	0.0627
8,000 – 9,999	0.0604
10,000 – 11,999	0.0582
12,000 – 13,999	0.0562
14,000 - 15,999	0.0543
16,000 – 17,999	0.0526
18,000 +	0.0509

A monthly fee of \$1.00 applies.

Calling Card: \$0.099

Directory Assistance: Plan 2 customers will be charged \$0.85 for intrastate Directory Assistance calls.

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A.3 Plan 3

Outbound 1+ Dedicated

Monthly Minutes of Use	Rates
0 – 1,999	\$0.0751
2,000 – 3,999	0.0666
4,000 – 5,999	0.0598
6,000 – 7,999	0.0563
8,000 – 9,999	0.0543
10,000 – 11,999	0.0523
12,000 – 13,999	0.0505
14,000 - 15,999	0.0488
16,000 – 17,999	0.0473
18,000 - 19,999	0.0458
20,000 +	0.0510

Inbound Toll Free:

Monthly Minutes of Use	Rates
0 – 1,999	\$0.0744
2,000 – 3,999	0.0659
4,000 – 5,999	0.0592
6,000 – 7,999	0.0558
8,000 – 9,999	0.0537
10,000 – 11,999	0.0518
12,000 – 13,999	0.0500
14,000 - 15,999	0.0483
16,000 – 17,999	0.0468
18,000 – 19,999	0.0453
20,000 +	0.0453

A monthly fee of \$1.00 applies.

Calling Card: \$0.099

Directory Assistance: Plan 3 customers will be charged \$0.85 for intrastate Directory Assistance calls.

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A.4 Plan 4

Plan 4 includes Outbound 1+, Inbound Toll Free and Calling Card service. Customers must meet their minimum usage requirement or they will be charged the difference. Outbound 1+ and Inbound Toll Free usage are billed for a 30-second minimum increment and 6-second additional increments thereafter. Calling card usage is billed in 60-second increments.

Outbound 1+ Switched	<u>Monthly Minutes of Use</u>	<u>Per Minute Rates</u>
	0 - 999	0.1706
	1,000 - 1,999	0.1545
	2,000 - 2,999	0.1454
	3,000 - 3,999	0.1398
	4,000 - 4,999	0.1317
	5,000 - 5,999	0.1300
	6,000 - 6,999	0.1266
	7,000 - 7,999	0.1204
	8,000 +	0.1157
Inbound Toll Free	<u>Monthly Minutes of Use</u>	<u>Per Minute Rates</u>
	0 - 999	0.1855
	1,000 - 1,999	0.1680
	2,000 - 2,999	0.1581
	3,000 - 3,999	0.1432
	4,000 - 4,999	0.1414
	5,000 - 5,999	0.1407
	6,000 - 6,999	0.1309
	7,000 - 7,999	0.1274
	8,000 +	0.1164

A monthly fee of \$1.00 per assigned toll-free number applies.

Calling Card: \$0.099

Directory Assistance: Customers will be charged \$0.95 per call for intrastate directory Assistance calls.

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A.5 Plan 5

Plan 5 includes Outbound 1+, Inbound Toll Free and Calling Card service. Customers must meet their minimum revenue commitment or they will be charged the difference. Outbound 1+ and Inbound Toll Free usage are billed for a 30-second minimum increment and 6-second additional increments thereafter. Calling card usage is billed in 60-second increments.

<u>Outbound 1+ Switched</u>	<u>Monthly Revenue Commitment</u>	<u>Per Minute Rates</u>
	\$0 - \$29.99	0.2006
	\$30 - \$99.99	0.1806
	\$100 - \$149.99	0.1645
	\$150 - \$199.99	0.1554
	\$200 - \$249.99	0.1498
	\$250 - \$299.99	0.1417
	\$300 - \$349.99	0.1400
	\$350 - \$399.99	0.1366
	\$400 - \$499.99	0.1304
	\$500 +	0.1257

<u>Outbound 1+ Switched</u>	<u>Monthly Revenue Commitment</u>	<u>Per Minute Rates</u>
	\$0 - \$29.99	0.2155
	\$30 - \$99.99	0.1955
	\$100 - \$149.99	0.1780
	\$150 - \$199.99	0.1681
	\$200 - \$249.99	0.1532
	\$250 - \$299.99	0.1514
	\$300 - \$349.99	0.1507
	\$350 - \$399.99	0.1409
	\$400 - \$499.99	0.1374
	\$500 +	0.1264

A monthly fee of \$1.00 per assigned toll-free number applies.

Calling Card: \$0.099

Directory Assistance: Customers will be charged \$0.95 per call for intrastate directory Assistance calls.

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