

SOLUTIONS EXPRESS, LTD.  
P.S.C. NO. 1 – TELEPHONE  
Effective Date: March 21, 2015

ADDENDA 1  
RATE SCHEDULE  
Leaf: 1:

SECTION 3 – GENERAL RULES AND REGULATIONS

3.4.4 Returned Check Charge \$20.00

SECTION 4 - CONNECTION CHARGES

4.2 RESTORAL CHARGE \$ 75.00

4.3 MOVES, ADDS and CHANGES

Move - Per Order \$ 45.00  
Add - Per Order \$ 45.00  
Change - Per Order \$ 45.00

4.4 CHARGES ASSOCIATED with PREMISES VISIT

Trouble Isolation Charge \$ 75.00

4.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE \$ 5.00

Section 5 - INTRALATA TOLL USAGE and MILEAGE CHARGES

5.5 CALL CHARGES

5.5.1 Usage Charges

Mileage	Peak		Off-Peak	
	First Minute	Each Additional Minute	First Minute	Each Additional Minute
0 - 8	\$0.06	\$0.035	\$0.06	\$0.035
9 – 13	0.12	0.06	0.12	0.06
over 13	0.15	0.09	0.15	0.09

5.5.2 Per Call Service Charges

Customer Dialed Calling Card \$ 0.35  
Person to Person \$ 2.00  
3rd Number Billed \$ 1.50  
All other Operator Assistance \$ 1.25

5.6 8xx Toll Free Service

per minute \$0.055

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Section 6 - SUPPLEMENTAL SERVICES

6.1 CUSTOM CALLING SERVICE

6.1.3 Monthly Rates

Connection Charges	\$ 15.00
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6.2 CLASS SERVICES

6.2.3 Monthly Rates

Connection Charges	\$ 15.00
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6.4 BUSY VERIFICATION and INTERRUPT SERVICE

6.4.3 Rates

Verification Charge, each request	\$ 3.00
Interrupt Charge, each request	\$ 3.00

6.5 DIRECTORY ASSISTANCE SERVICE

6.5.3 Rates

Per query	\$ 1.50
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6.6 LOCAL OPERATOR SERVICE

Local Operator Assistance, per call:	\$ 1.45
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**Section 6 - SUPPLEMENTAL SERVICES (cont'd)**

**6.7 STAND ALONE VOICE MAIL SERVICE**

**6.7.2 Recurring and Nonrecurring charges**

Per Individual Mail Address (up to 100 Mail Addresses):

	Residence	Business
Nonrecurring Charge	N/A	\$ 10.00
Recurring Charges:		
- Month to Month	N/A	\$ 15.00
- Twelve Months	N/A	\$120.00

Over 100 Mail Addresses: individual case basis

**6.8 BLOCKING SERVICE**

**6.8.3 Rates and Charges**

Nonrecurring Charge

900 and 700 Blocking  
 Business (up to 200 lines) \$ 7.50

900, 971, 974, and 700 Blocking  
 Business (up to 200 lines) \$ 7.50

Monthly Charges

Third Number Billed and Collect Call Restriction  
 Business (up to 200 lines) \$ 5.00

Toll Restriction  
 Business (up to 200 lines) \$ 5.00

Toll Restriction Plus  
 Business (up to 200 lines) \$ 5.00

Direct Inward Dialing Blocking  
 (Third Party and Collect Call)  
 - Initial Activation \$ 30.00  
 - Subsequent Activation (per line) \$ 6.00

Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by Company to provide the service.  
 Connection charges apply as specified in Section 3 of this tariff.

**6.9 CUSTOMIZED NUMBER SERVICE**

Set-up Charges  
 Business Customer \$ 60.00

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Section 7 – LOCAL EXCHANGE SERVICES

7.1 Basic Line Service

Flat Rate Basic Line Service

Nonrecurring Connection Charge: \$ 30.00

Monthly Recurring Charges:

Each Service Line \$ 40.00

Voice Mail Option, per line \$ 10.00

Custom Calling Features

(per line, per month)

Three Way Calling/Call Hold \$ 6.10

Call Forwarding \$ 6.10

Call Waiting/Cancel Call Waiting \$ 6.10

Distinctive Ringing

1st Additional Number \$ 6.10

2nd Additional Number \$ 6.10

Regular Multiline Hunting \$ 6.10

Speed Calling

8 Number List \$ 6.10

30 Number List \$ 6.10

Package of 3 features \$ 9.20

Package of 6 features \$ 12.90

Package of 9 features \$ 14.80

CLASS Features (per line, per month)

Call ID \$ 6.50

Automatic Redial \$ 6.50

Automatic Recall \$ 6.50

Customer Originate Trace (per use) \$ 6.50

Package of 3 features \$ 9.40

Package of 6 features \$ 12.00

Package of 9 features \$ 14.80

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Section 7 – LOCAL EXCHANGE SERVICES

7.1 Basic Line Service (cont'd)

Message Rate Basic Line Service

Nonrecurring Connection Charge: \$ 30.00

Monthly Recurring Charges:

Each Base Service Line \$ 15.00

Voice Mail Option, per line \$ 10.00

Custom Calling Features (per line, per month)

Three Way Calling/Call Hold \$ 6.10

Call Forwarding \$ 6.10

CallWaiting/Cancel CallWaiting \$ 6.10

Distinctive Ringing

1st Additional Number \$ 6.10

2nd Additional Number \$ 6.10

Regular Multiline Hunting \$ 6.10

Speed Calling

8 Number List \$ 6.10

30 Number List \$ 6.10

Package of 3 features \$ 9.20

Package of 6 features \$ 12.90

Package of 9 features \$ 14.80

CLASS Features (per line, per month)

Call ID \$ 6.50

Automatic Redial \$ 6.50

Automatic Recall \$ 6.50

Customer Originate Trace (per use) \$ 6.50

Package of 3 features \$ 9.40

Package of 6 features \$ 12.00

Package of 9 features \$ 14.80

Message Usage Charges

Per Message \$ 0.08

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.2 Integrated Services Digital Network – Primary Rate Interface (ISDN - PRI)

7.2.6 Rates and Charges

Installation Charge (Non-recurring)	\$900.00
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Monthly Recurring Charges

Month to Month	\$750.00
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1-Year Term Plan	\$595.00
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2-Year Term Plan	\$499.00
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3-Year Term Plan	\$399.00
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7.2.7 Calling Features – Rates and Charges

Remote Call Forwarding

Monthly Recurring Charge	\$22.88
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Nonrecurring Charge	\$75.00
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2<sup>nd</sup> Remote Call Forwarding and Additional

Monthly Recurring Charge	\$22.88
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Nonrecurring Charge	\$75.00
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Caller ID Name and Number per ISDN-PRI	\$150.00
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Individual DID Numbers	\$1.00
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Individual DID Gold Numbers	\$15.00
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Individual Toll Free Numbers	\$10.00
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7.2 Integrated Services Digital Network – Primary Rate Interface (ISDN - PRI)

7.2.8 Operator Assistance – Rates and Charges

Third Number Billing	\$1.75
Collect Calls	\$1.75
Person to Person	\$1.75
Verify Busy Request	\$1.75
Interrupt Busy Request	\$1.75

7.2.9 Directory Assistance

Directory Assistance – Rates and Charges

- per call	\$1.50
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7.2.10 Directory Listing

Directory Listing – Rates and Charges

Per Listing or Per Number Charge

Primary Listing	N/C
Additional Listing	\$2.75

Toll free Directory Listing – Rates and Charges

Per Listing or Per Number Charge

Primary Listing	\$25.00
Additional Listing	\$25.00

Section 11 - BILLING and COLLECTION

11.1 Billing Name and Address Service

Service Establishment Charge (per account established)	\$ 375.00
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Query Charge per Telephone Number	
Manual, per BNA record requested	\$ 1.38
Mechanized, per BNA record requested	\$ 0.48