

**ACN Communication Services, LLC**  
New York PSC No. 1 - Telephone  
Effective Date: September 14, 2017

Attachment A - Current Rates - Addendum 2  
Leaf 1  
Revision: 0  
Superseding Revision:

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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**ADDENDUM - CURRENT RATES**

**SECTION 2 - RULES AND REGULATIONS**

**1. Telephone Surcharges**

**Gross Revenue and MTA Tax Surcharges**

**A. Local Service:**

1. Gross Revenue Tax Surcharges

<u>Period</u>	<u>Services Provided For Resale*</u>	<u>IntraLATA Toll &amp; RCP Service</u>	<u>All Other Services</u>
7/1/2000 +	.3764%	2.8273%	2.9405%

2. MTA Tax Surcharges

<u>Period</u>	<u>Services Provided For Resale*</u>	<u>IntraLATA Toll &amp; RCP Service</u>	<u>All Other Services</u>
10/1/98+	.1277%	.6890%	.73%

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 2 - RULES AND REGULATIONS**

**1. Telephone Surcharges**

**B. Toll Service:**

1. Gross Revenue Tax Surcharges\*

<u>Period</u>	<u>Surcharge</u>
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1/1/2000 +	2.5641%
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2. MTA Tax Surcharges\*

<u>Period</u>	<u>Surcharge</u>
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10/1/1998 +	.5986%
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\* These surcharges are not applicable to services provided for resale to telecommunications companies possessing a Certificate of Public Convenience and Necessity issued by the Department of Public Service.

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**

**2. Schools and Libraries Discount Program**

**A. Services Ineligible for Schools and Libraries Discount**

.1 Voice Mail Services

**B. Schools and Libraries Discount Matrix**

How Disadvantaged	% Discount Level	
	Urban Discount	Rural Discount
% of students eligible for national school lunch program		
< 1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 4 - SERVICE CHARGES and Surcharges**

**1. Service Order and Change Charges**

	<b>Residential</b>	<b>(D)</b>
Line Connection Charge		
Primary Line	\$75.00	
Secondary Line	\$75.00	
Telephone Number Change Charge	\$10.00	
Moves, per line	\$75.00	
Transfer of Service, per order	\$10.00	
Service Order Change	\$10.00	
Add Feature Charge	\$5.00	<b>(D)</b>

**2. Temporary Suspension of Service**

	<b>Residential</b>	<b>(D)</b>
<u>Nonrecurring Charge</u>		
All Service Levels:	\$36.00	
<u>Monthly Recurring Charge</u>		
ACN Advantage Home	\$15.00	
ACN Advantage Plus	\$15.00	
ACN Advantage Complete	\$20.00	
ACN Advantage Unlimited	\$20.00	
ACN Advantage Home-Standard & Value	\$15.00	
ACN Advantage Plus-Standard & Value	\$15.00	
ACN Advantage Extra-Standard & Value	\$15.00	
ACN Unlimited II	\$20.00	
ACN Unlimited III	\$20.00	
ACN Unlimited IV	\$20.00	
Stand Alone Service	\$16.99	
Data/Fax Line	\$15.00	<b>(D)</b>

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 4 - SERVICE CHARGES and Surcharges, (Cont'd.)**

**3. Restoration of Service**

	<b>Residential</b>
Per Occasion:	\$36.00

**4. Carrier Presubscription**

**A. Nonrecurring Charges**

Per business or residence line, trunk, or port	
Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

**5. Public Telephone Surcharge**

Rate Per Call:	\$0.43
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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE**

All Services listed in this Section are grandfathered and available to existing Customers only. Services are not available for new installations.

**1. Residential Bundled Services**

**A. ACN Advantage Home\*\***

1. Nonrecurring Charges

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

2. Monthly Recurring Charges and Usage Rates

Monthly Recurring Charge

ACN Advantage Home Access Line:	\$35.99
Data/Fax Line:	\$27.47

Local Calls above the Call Allowance:	\$0.0100 per minute
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Intrastate Toll Calls

Region-to-Region:	\$0.069 per minute
IntraLATA:	\$0.069 per minute
InterLATA:	\$0.069 per minute

Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

\*\* *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**B. ACN Advantage Plus\*\***

**1. Nonrecurring Charges**

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

**2. Monthly Recurring Charges and Usage Rates**

Monthly Recurring Charge

ACN Advantage Plus Access Line:	\$39.99
Data/Fax Line:	\$27.47

Intrastate Toll Calls

Region-to-Region	\$0.069 per minute
IntraLATA:	\$0.069 per minute
InterLATA:	\$0.069 per minute

Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

\*\* *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**C. ACN Advantage Complete\*\***

1. Nonrecurring Charges

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

2. Monthly Recurring Charges and Usage Rates

Monthly Recurring Charge

ACN Advantage Complete Access Line:	\$46.99
Data/Fax Line:	\$27.47

Intrastate Toll Calls (above call allowance)

Region-to-Region	\$0.069 per minute
IntraLATA:	\$0.069 per minute
InterLATA:	\$0.069 per minute

Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

\*\* *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**D. ACN Advantage Unlimited\*\***

**1. Nonrecurring Charges**

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

**2. Monthly Recurring Charges and Usage Rates**

Monthly Recurring Charge

ACN Advantage Unlimited Access Line:	\$49.75
Data/Fax Line:	\$27.47

Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

**\*\*** *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**E. ACN Advantage Extra<sup>1\*\*</sup>**

**1. Nonrecurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

**2. Monthly Recurring Charges and Usage Rates**

Monthly Recurring Charge

ACN Advantage Extra Access Line:	\$34.99
Data/Fax Line:	\$27.47

InterLATA Toll Calls:	\$0.069 per min.
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Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

<sup>1</sup> This service is available in LATA 132 only.

**\*\*** *Effective November 16, 2005 this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**F. ACN Advantage Home - Standard and Value Options\*\***

**1. Nonrecurring Charges**

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**2. Monthly and Usage Rates**

Local Service, per month

Local Exchange Access Line:	\$37.99
Data/Fax Line:	\$27.47

Toll Service

Advantage Home - Standard

Monthly Recurring Charge:	\$1.99
Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.1000
InterLATA, per minute:	\$0.1000

Advantage Home - Value

Monthly Recurring Charge:	\$2.99
Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

Data/Fax Line Toll Service

Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.0690
InterLATA, per minute:	\$0.0690

Toll Free

IntraLATA, per minute:	\$0.10
InterLATA, per minute:	\$0.10

**\*\* Effective November 19, 2009, this service is grandfathered and available to existing Customers only.**

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**G. ACN Advantage Plus - Standard and Value Options\*\***

**1. Nonrecurring Charges**

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**2. Monthly and Usage Rates**

Local Service, per month

Local Exchange Access Line:	\$40.99
Data/Fax Line:	\$27.47

Toll Service

Advantage Plus - Standard

Monthly Recurring Charge:	\$1.99
Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.1000
InterLATA, per minute:	\$0.1000

Advantage Plus - Value

Monthly Recurring Charge:	\$2.99
Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

Data/Fax Line Toll Service

Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.0690
InterLATA, per minute:	\$0.0690

Toll Free

IntraLATA, per minute:	\$0.10
InterLATA, per minute:	\$0.10

**\*\* Effective November 19, 2009, this service is grandfathered and available to existing Customers only.**

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**H. ACN Advantage Extra - Standard and Value Options<sup>1\*\*</sup>**

1. Nonrecurring Charges

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

2. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$34.99
Data/Fax Line:	\$27.47

Toll Service

Advantage Extra - Standard

Monthly Recurring Charge:	\$1.99
InterLATA, per minute:	\$0.1000

Advantage Extra - Value

Monthly Recurring Charge:	\$1.99
InterLATA, per minute:	\$0.0500

Data/Fax Line Toll Service

Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.0690
InterLATA, per minute:	\$0.0690

Toll Free

IntraLATA, per minute:	\$0.10
InterLATA, per minute:	\$0.10

<sup>1</sup> This service is available in LATA 132 only.

\*\* Effective January 7, 2006 this service is grandfathered and available to existing Customers only.

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**I. ACN Advantage Unlimited II\*\***

1. Nonrecurring Charges

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

2. Monthly Recurring Charges and Usage Rates

Monthly Recurring Charge

ACN Advantage Unlimited Access Line:	\$43.99
Data/Fax Line:	\$27.47

Toll Free Calls

IntraLATA:	\$0.10 per minute
InterLATA:	\$0.10 per minute

\*\* Effective January 7, 2006 this service is grandfathered and available to existing Customers only

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**J. ACN Advantage Unlimited III\*\***

1. Nonrecurring Charges

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

2. Monthly Recurring Charges and Usage Rates

Monthly Recurring Charge

ACN Advantage Unlimited III Access Line:	\$37.95
Data/Fax Line:	\$27.47

Toll Free Calls, per minute

IntraLATA:	\$0.10
InterLATA:	\$0.10

\*\* *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**K. ACN Advantage Unlimited IV<sup>1\*\*</sup>**

**1. Nonrecurring Charges**

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

**2. Monthly Recurring Charges and Usage Rates**

Monthly Recurring Charge

ACN Advantage Unlimited IV Access Line:	\$43.99
Data/Fax Line:	\$27.47

Toll Free Calls, per minute

IntraLATA:	\$0.10
InterLATA:	\$0.10

<sup>1</sup> This service is available in LATA 132 only.

**\*\*** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**L. ACN Advantage Home - Standard and Value Options VI<sup>1</sup>**

**1. Nonrecurring Charges**

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**2. Monthly and Usage Rates**

Local Service, per month

Local Exchange Access Line:	\$38.99
Data/Fax Line:	\$27.47

Toll Service

Advantage Home - Standard

Monthly Recurring Charge:	\$1.99
Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.1000
InterLATA, per minute:	\$0.1000

Advantage Home - Value

Monthly Recurring Charge:	\$2.99
Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

Data/Fax Line Toll Service

Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.0690
InterLATA, per minute:	\$0.0690

Toll Free

IntraLATA, per minute:	\$0.10
InterLATA, per minute:	\$0.10

<sup>1</sup> *Effective February 12, 2012, this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**M. ACN Advantage Plus - Standard and Value Options VI<sup>1</sup>**

**1. Nonrecurring Charges**

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**2. Monthly and Usage Rates**

Local Service, per month

Local Exchange Access Line:	\$41.99
Data/Fax Line:	\$27.47

Toll Service

Advantage Plus - Standard

Monthly Recurring Charge:	\$1.99
Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.1000
InterLATA, per minute:	\$0.1000

Advantage Plus - Value

Monthly Recurring Charge:	\$2.99
Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.0500
InterLATA, per minute:	\$0.0500

Data/Fax Line Toll Service

Region-to-Region, per minute:	\$0.0690
IntraLATA, per minute:	\$0.0690
InterLATA, per minute:	\$0.0690

Toll Free

IntraLATA, per minute:	\$0.10
InterLATA, per minute:	\$0.10

<sup>1</sup> *Effective February 12, 2012, this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**N. ACN Advantage Unlimited VI<sup>1</sup>**

**1. Nonrecurring Charges**

Service connection charges may apply, see Section 4.0 of this Rate Schedule.  
The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

**2. Monthly Recurring Charges and Usage Rates**

Monthly Recurring Charge

ACN Advantage Unlimited VI Access Line:	\$43.99
Data/Fax Line:	\$27.47

Toll Free Calls, per minute

IntraLATA:	\$0.10
InterLATA:	\$0.10

<sup>1</sup> *Effective February 12, 2012, this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont 'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**O. ACN Advantage Unlimited VII**

1. Nonrecurring Charges

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

2. Monthly Recurring Charges and Usage Rates

Monthly Recurring Charge

ACN Advantage Unlimited VII Access Line:

Monthly Recurring Charge: \$43.99

Data/Fax Line: \$27.47

Toll Free Calls, per minute

IntraLATA: \$0.10

InterLATA: \$0.10

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**1. Residential Bundled Services, (Cont'd.)**

**P. ACN Advantage Plus VII**

**1. Nonrecurring Charges**

Service connection charges may apply, see Section 4.0 of this Rate Schedule. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

**2. Monthly and Usage Rates**

Local Service, per month

Local Exchange Access Line:	\$25.97
Data/Fax Line:	\$27.47

Toll Service

Monthly Recurring Charge:	\$6.00
Per minute:	\$0.05

Data/Fax Line Toll Service

Per minute:	\$0.05
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Toll Free

Per minute:	\$0.10
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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**2. Residential Stand-Alone Local Exchange Service\*\***

Monthly Recurring Charge	
Local Exchange Access Line:	\$16.99
Data/Fax Line:	\$27.47
Local Calls above the Call Allowance:	\$0.0100 per minute
Region-to-Region:	\$0.069 per minute

**3. ACN DigitalTalk Express Dedicated Basic Fax Line\*\*\***

Nonrecurring Charge:	\$0.00
Monthly Recurring Charge:	\$30.00
Long Distance Usage (U.S. and Canada), above 300 minutes, per minute:	\$0.05

\*\* *Effective March 19, 2006 this service is grandfathered and available to existing Customers only.*

\*\*\* *Effective July 12, 2013, this service is grandfathered and available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**4. Business Bundled Services**

**A. ACN Business Advantage Unlimited**

1. Nonrecurring Charges

Add Feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Each Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends / Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Account	\$50.00

2. Monthly Recurring and Usage Charges

Local Service:

Local Exchange Access Line, per month	
Initial Line:	\$44.99
Each Additional Line	\$39.99
Data/Fax Line, per month	\$34.99

Long Distance Service:

Intrastate Calling, per minute:	\$0.00
Data/Fax Line Long Distance	
Intrastate Calling, per minute:	\$0.05
Toll Free Long Distance	
Toll Free Number, per number, per month:	\$5.00
Intrastate Calling, per month	\$0.05

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**4. Business Bundled Services, (Cont'd.)**

**A. ACN Business Advantage Unlimited, (Cont'd.)**

**3. Operator Services, per call**

Operator Assistance	\$5.00
Busy Line Interrupt	\$4.50
Directory Assistance	
Local Directory Assistance	\$2.75 (I)
National Directory Assistance	\$2.75 (I)

**4. Directory Listing Services**

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Add'l listings - local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

**5. Features, per use**

Repeat Dialing	\$0.75
Call Trace	\$3.49

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**4. Business Bundled Services, (Cont'd.)**

**B. ACN Business Advantage Plus**

1. Nonrecurring Charges

Add Feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Each Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends / Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Account	\$50.00

2. Monthly Recurring and Usage Charges

Local Service

Local Exchange Access Line, per month	\$34.99
Data/Fax Line, per month	\$34.99

Long Distance Service

Intrastate Calling, per minute:	\$0.05
Data/Fax Line Long Distance	
Intrastate Calling, per minute:	\$0.05
Toll Free Long Distance	
Toll Free Number, per number, per month	\$5.00
Intrastate Calling, per minute:	\$0.05

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**4. Business Bundled Services, (Cont'd.)**

**B. ACN Business Advantage Plus, (Cont'd.)**

3. Operator Services, per call

Operator Assistance	\$5.00	(T)
Busy Line Interrupt	\$4.50	
Directory Assistance		
Local Directory Assistance	\$2.75 (I)	
National Directory Assistance	\$2.75 (I)	

4. Directory Listing Services

Non-listed number, per month	\$2.99	(T)
Non-published number, per month	\$3.99	
Add'l listings - local or foreign, per month	\$6.00	
Toll Free Directory Listing, per month	\$25.00	

5. Features, per use

Repeat Dialing	\$0.75	(T)
Call Trace	\$3.49	

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 5 - LOCAL EXCHANGE SERVICE, (Cont'd.)**

**5. DigitalTalk Data/Fax Line**

Nonrecurring Charge, per order (maximum of 3 lines):	\$30.00
Monthly Recurring Charge, per line:	\$33.00
Long Distance Usage (U.S. and Canada), per minute:	\$0.05

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 6 - SUPPLEMENTAL SERVICES**

**1. Custom Calling Features**

**A. Features Offered on a Monthly Basis**

1. Features ordered prior to November 19, 2009.

	<b>Monthly Recurring Charge</b>
	<b>Residential</b>
Call Forwarding	\$3.50
Call Waiting	\$4.00
Call Waiting ID	\$6.00
Three Way Calling	\$3.50
Speed Calling 8	\$3.50
Distinctive Ring 1	\$4.50
Distinctive Ring 2	\$6.00
Auto Call Back (*69)	\$3.00
Per Call Blocking*	\$0.00
Caller ID with Name	\$6.00
Auto Redial	\$3.00
Anonymous Call Rejection	\$2.50

2. Features ordered on or after November 19, 2009.

<b>Feature</b>	<b>Monthly Recurring Charge</b>
	<b>Residential</b>
Anonymous Call Rejection	\$3.25
Auto Call Back (*69)	\$4.00
Auto Redial	\$4.00
Call Forward	\$2.50
Call Screening	\$3.00
Call Waiting	\$4.00
Call Waiting ID	\$6.00
Caller ID with Name	\$6.00
Distinctive Ring 1	\$3.99
Distinctive Ring 2	\$3.99
Per Call Blocking*	\$0.00
Priority Ring	\$4.00
Selective Call Forwarding	\$3.00
Speed Calling 8	\$2.00
Three Way Calling	\$3.50

\* - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York exchange only.

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 6 - SUPPLEMENTAL SERVICES, (Cont'd.)**

**1. Custom Calling Features, (Cont'd.)**

**B. Features Offered on a Usage Sensitive Basis**

<b>Feature</b>	<b>Charge Per Use Residential</b>
Auto Redial	\$0.75
Auto Call Back (*69)	\$0.75
Three Way Calling	\$0.75
Call Trace	\$1.50

**2. Directory Assistance Services**

**A. Basic Directory Assistance**

	<b>Residential</b>
Local and intraLATA Toll, Per Call:	\$2.75 (I)

**B. Call Completion**

	<b>Residential</b>
Local and intraLATA Toll, Per Call:	\$0.35
InterLATA Toll, Per Call:	\$0.35

**C. National Directory Assistance**

	<b>Residential</b>
Rate Per Call:	\$2.75 (I)

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 6 - SUPPLEMENTAL SERVICES, (Cont'd.)**

**3. Operator Service**

**A. Usage Charges**

Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service.

**B. Per Call Service Charges**

	<b>Residential</b>
Customer Dialed Calling Card	\$0.40
Operator Dialed Calling Card	\$0.40

**4. Busy Line Verification and Interrupt Service**

	<b>Residential</b>
Busy Verification Charge, each request:	\$3.49
Emergency Interrupt Charge, each request:	\$3.49

**5. Directory Listing Service**

	<b>Per Month Residential</b>
Additional Listing, per listing:	\$1.60
Non-published Service, per listing:	\$2.50

**6. Critical Facilities Administration Service**

Service Order Charge per Circuit:	Individual Case Basis (ICB)
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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 7 - TOLL SERVICES**

All Services listed in this Section are grandfathered and available to existing Customers only. Services are not available for new installations.

**1. Outbound Services**

Unless otherwise indicated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds.

**Residential 4.9 Plan\*\***

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.10	\$0.07

**Residential 8.9 Plan\***

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.11	\$0.08

**Residential Choice 30 Plan\*\***

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.10	\$0.07

\* *This plan is not available to new Customers effective December 16, 2002.*

\*\* *Residential 4.9 and Residential Choice 30 plans are not available to new Customers effective April 6, 2004.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 7 - TOLL SERVICES, (Cont'd.)**

**1. Outbound Services, (Cont'd.)**

**Commercial 5.9 Plan\***

Calls are billed in six (6) second increments after an initial period, for billing purposes of sixty (60) seconds.

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.10	\$0.07

**Small Business Solutions Plans\*\***

Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

	<u>Rate Per Minute</u>	
<u>Minimum Monthly Usage Commitment</u>	<u>InterLATA</u>	<u>IntraLATA</u>
\$10.00	\$0.0900	\$0.0750
\$100.00	\$0.0900	\$0.0750
\$500.00	\$0.0900	\$0.0750

\* *Service available to existing Customers only effective June 23, 2003.*

\*\* *Effective February 12, 2012, Small Business Solutions Plans are available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 7 - TOLL SERVICES, (Cont'd.)**

**2. Toll Free Services<sup>1</sup>**

Calls are billed in six (6) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

**Commercial Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.10	\$0.04

**Residential Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.10	\$0.10

<sup>1</sup> *Effective February 12, 2012, Toll Free Services are available to existing Customers and ACN local exchange service Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 7 - TOLL SERVICES, (Cont'd.)**

**3. Business Connect Service<sup>1</sup>**

**A. Switched Rates**

Inbound and Outbound Intrastate Per Minute Rates

IntraLATA:	\$0.0600*
InterLATA:	\$0.0900

**B. Dedicated Rates**

Inbound and Outbound Intrastate Per Minute Rates

IntraLATA:	\$0.0400*
InterLATA:	\$0.0550

\* Should the Customer's intraLATA usage exceed 25% of overall traffic for two (2) consecutive months, the intraLATA per minute rate for future usage will be \$0.0875 for switched service and \$0.0500 for dedicated service.

<sup>1</sup> *Effective February 12, 2012, Business Connect Service is available to existing Customers only.*

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**ADDENDUM - CURRENT RATES, (CONT'D.)**

**SECTION 7 - TOLL SERVICES, (Cont'd.)**

**4. ACN Connect Home<sup>1</sup>**

Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds.  
An interstate Monthly Recurring Charge (MCR) is billed in addition to usage.

Direct Dial rate per minute: \$0.100

Toll Free rate per minute: \$0.10

**5. ACN Connect Plus<sup>1</sup>**

Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds.  
An interstate Monthly Recurring Charge (MCR) is billed in addition to usage.

Rate per minute: \$0.050

Toll Free rate per minute: \$0.10

<sup>1</sup> *Effective February 12, 2012, ACN Connect Home and ACN Connect Plus are available to existing Customers only.*

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