

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 1**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST

Current Direct Dialed LDMTS Rates – Option 1

Intrastate – InterLATA/IntraLATA

MONTHLY USAGE RANGE	DAY RATE	EVENING RATE	NIGHT/WEEKEND RATE
\$ 0.00-29.99	\$ .22	\$ .17	\$ .12
\$ 30.00-99.99	\$ .19	\$ .16	\$ .12
\$ 100.00-199.99	\$ .18	\$ .15	\$ .12
\$ 200.00+	\$ .17	\$ .14	\$ .12

This option is limited to existing customers.

Current Direct Dialed LDMTS Rates – Option 2

Rate per Minute: \$ .15 for All Times

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 2**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**Current Direct Dialed LDMTS Rates - Option 7**

Bundled Service Offering -

The following intrastate rates will apply to customers who purchase certain bundled service plans:

Rate per minute:	\$ .12	Monthly fee:	\$4.48
------------------	--------	--------------	--------

In certain instances, the monthly fee above will be waived.

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 3**  
**Revision: 0**  
**Superseding Revision:**

PRICE LIST (Cont'd)

Current Operator Assisted Rates

Operator Station - Billed to Third Party, Collect, Sent Paid Non-Coin calls.

**Intrastate – InterLATA/IntraLATA**

Rate Mileage	Day		Evening		Night/Wkd	
	Initial min	Add'l min	Initial min	Add'l min	Initial min	Add'l min
0-18	0.2700	0.1700	0.2200	0.1300	0.1700	0.1100
19-44	0.2900	0.1800	0.2300	0.1500	0.1800	0.1200
45-65	0.3300	0.1900	0.2600	0.1600	0.2100	0.1300
66-104	0.3400	0.2000	0.2700	0.1700	0.2100	0.1400
105-164	0.3500	0.2100	0.2800	0.1800	0.2200	0.1500
165+	0.3600	0.2200	0.2900	0.1900	0.2300	0.1600

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 4**  
**Revision: 0**  
**Superseding Revision:**

PRICE LIST (Cont'd)

Current Operator Assisted Rates (Cont'd)

Person-to-Person - Billed to a Residence Telephone or other than a Consumer Card.

**Intrastate – InterLATA/IntraLATA**

Rate <u>Mileage</u>	Day		Evening		Night/Wkd	
	<u>Initial min</u>	<u>Add'l min</u>	<u>Initial min</u>	<u>Add'l min</u>	<u>Initial min</u>	<u>Add'l min</u>
0-18	0.2700	0.1700	0.2200	0.1300	0.1700	0.1100
19-44	0.2900	0.1800	0.2300	0.1500	0.1800	0.1200
45-65	0.3300	0.1900	0.2600	0.1600	0.2100	0.1300
66-104	0.3400	0.2000	0.2700	0.1700	0.2100	0.1400
105-164	0.3500	0.2100	0.2800	0.1800	0.2200	0.1500
165+	0.3600	0.2200	0.2900	0.1900	0.2300	0.1600

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 5**  
**Revision: 0**  
**Superseding Revision:**

PRICE LIST (Cont'd)

Current Operator Assisted Rates (Cont'd)

Operator Assisted Service Charges

<u>Classes of Service</u>	<u>Amount (Per Call)</u>
Person-to-Person	\$4.62
Operator Station	
Collect	\$2.02
Billed to Third Party	\$2.07
Sent Paid - Coin	\$0.84
All other Calls	\$1.68
Customer Dialed	
Calling Card Station	
-Customer Dialed/Automated	\$ .67
-Customer Dialed and Operator Assisted	\$ .67
-Customer Dialed/Operator Must Assist	\$ .67
Operator Dialed	
Calling Card Station	\$1.40
Operator Assisted Surcharge	\$ .84
Directory Assistance	\$ 1.99

\*Note: A charge for a Verification Request also applies.

Current Payphone Surcharge Rates

Calling Card Service	\$0.60
Toll-Free Service	\$0.60
10 Minute Prepaid Calling Cards	\$0.00
30 Minute Prepaid Calling Cards	\$0.35
60 and 90 Minute Prepaid Calling Cards	\$0.60

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 6**  
**Revision: 0**  
**Superseding Revision:**

PRICE LIST (Cont'd)

Calling Card Current Rates

The following rates apply unless otherwise stated.

**Intrastate – InterLATA/IntraLATA**

Rate <u>Mileage</u>	Day		Evening		Night/Wkd	
	<u>Initial min</u>	<u>Add'l min</u>	<u>Initial min</u>	<u>Add'l min</u>	<u>Initial min</u>	<u>Add'l min</u>
0-18	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
19-44	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
45-65	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
66-104	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
105-164	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
165+	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500

The above rates are limited to existing customers.

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 7**  
**Revision: 0**  
**Superseding Revision:**

PRICE LIST (Cont'd)

Business One Current Switched Rates - Plan 1

<u>Time Commitment</u>	<u>1+Outgoing Rate Per Min</u>	<u>1-8XX Incoming Rate Per Min</u>	<u>Calling Card Rate Per Min</u>	<u>Calling Card Surcharge</u>
Month to Month	0.155	0.155	0.250	0.750
1-Year commitment				
\$50 per month	0.135	0.135	0.250	0.500
\$1000 per month	0.125	0.125	0.250	0.500

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

The rates above are only available to existing customers at existing locations.

Business One Current Recurring Charges:

Toll free monthly service fee (per dedicated location)	\$ 56.00
Non-validated Project Account Code	\$ 2.80
Validated Account Code	\$ 5.60
Per Toll Free Number	\$ 5.60
Magnetic Tape or Diskette Billing	\$ 56.00
 Toll Free Directory Assistance Listing	 \$ 16.80
Toll Free Features per 800 Type Number	
- by originating area code routing	\$ 56.00
- Time of Day Routing	\$ 56.00
- Percentage allocation routing	\$ 56.00
Real-Time ANI (per dedicated trunk group)	\$224.00
Dialed Number Identification Service	\$ 56.00

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 8**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

Business One Current Nonrecurring Charges

Non-validated Project Account Code	\$ 15.00
Validated Account Code	\$ 50.00
Magnetic Tape or Diskette Billing	\$ 50.00
Toll Free Features per 800 Type Number	
- by originating area code routing	\$100.00
- area service screening (add or change)	\$100.00
- Time of Day Routing	\$100.00
- Percentage allocation routing	\$100.00
Real-Time ANI (per dedicated trunk group)	\$350.00
Dialed Number Identification Service	\$100.00

Business One Current Management Reporting Packages Charges

Monthly Fee for Options A, B, C, & D:	\$2.80
Monthly Fee for Option E:	\$5.60

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 9**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

Nonrecurring Installation of Service Charges for Dedicated Services

Installation Postponement Charge

The confirmed due date for installation of service may be postponed by the customer according to the following guidelines.

- Customers will be allowed up to three changes from the original confirmed due date. The sum of the change requests cannot exceed 30 calendar days from the original requested due date.
- Any request to postpone the due date 30 calendar days beyond the originally scheduled due date will result in the order being cancelled. Standard cancellation fees will be applied and a new order request will need to be submitted.
- Customers may not request a due date change later than 3 days before the scheduled due date. From this time, the due date is considered firm and Windstream will complete the installation of the facilities as scheduled.
- Customers will be charged for each requested change to the due date. The charges will be applied on a graduated scale where the closer to the due date the higher the charge. The charges are to be applied as follows:

Change Requested	Installation Postponement Charge
10 business days before to the due date	\$100.00
Between 10 and 5 business days before the due date	\$350.00
Between 5 and 3 business days before the due date	\$850.00

Installation Expedite Charge

The installation of service can be expedited at customer request to decrease the circuit delivery time from the standard provisioning interval. The charge to expedite installation is a one-time fee of \$850.00.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 10**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

Business One Current Dedicated Rates

The rates below are only available to existing customers at existing locations.

<b>Time Commitment 12 Months</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XXX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
<u>Usage Per Month</u>			
\$2,500	\$0.071	\$0.081	\$0.25
\$5,000	\$0.067	\$0.077	\$0.20
\$10,000	\$0.063	\$0.073	\$0.20
<b>Time Commitment 24 Months</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XXX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
<u>Usage Per Month</u>			
\$2,500	\$0.067	\$0.077	\$0.20
\$5,000	\$0.063	\$0.073	\$0.20
\$10,000	\$0.059	\$0.069	\$0.20
<b>Time Commitment 36 Months</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XXX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
<u>Usage Per Month</u>			
\$2,500	\$0.063	\$0.073	\$0.20
\$5,000	\$0.059	\$0.069	\$0.20
\$10,000	\$0.055	\$0.065	\$0.20

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 11**  
**Revision: 0**  
**Superseding Revision:**

PRICE LIST (Cont'd)

Prepaid Card Services Current Rates and Charges

<u>Domestic</u> <u>Denomination</u>	<u>Price Per Unit</u>
All Units	\$0.10

Cards will be decremented by one unit for each minute or fractional part of a minute.

The rates below are only available to existing customers at existing locations.

Business One Current Switched Rates - Plan 2

The rates below are only available to existing customers at existing locations.

<b>Time Commitment Month-To-Month</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$0 - per month	\$0.135	\$0.135	\$0.25	\$0.00
\$100 - per month	\$0.130	\$0.130	\$0.25	\$0.00
\$500 - per month	\$0.125	\$0.125	\$0.25	\$0.00
\$2,500 – per month	\$0.120	\$0.120	\$0.25	\$0.00
<b>Time Commitment Six Months</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.120	\$0.120	\$0.25	\$0.00
\$500 - per month	\$0.115	\$0.115	\$0.25	\$0.00
\$2,500 – per month	\$0.110	\$0.110	\$0.25	\$0.00
<b>Time Commitment 18 Months</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.110	\$0.110	\$0.20	\$0.00
\$500 - per month	\$0.105	\$0.105	\$0.20	\$0.00
\$2,500 – per month	\$0.100	\$0.100	\$0.20	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 12**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

Business One Current Switched Rates - Plan 3

The rates below are only available to existing customers at existing locations.

<b>Time Commitment Month-To-Month</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$0 - per month	\$0.135	\$0.135	\$0.25	\$0.00
\$100 - per month	\$0.129	\$0.129	\$0.25	\$0.00
\$500 - per month	\$0.125	\$0.125	\$0.25	\$0.00
\$1,000 – per month	\$0.119	\$0.119	\$0.25	\$0.00
\$2,500 – per month	\$0.115	\$0.115	\$0.25	\$0.00
<b>Time Commitment 12 Months</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.119	\$0.119	\$0.25	\$0.00
\$500 - per month	\$0.115	\$0.115	\$0.25	\$0.00
\$1,000 – per month	\$0.109	\$0.109	\$0.25	\$0.00
\$2,500 – per month	\$0.105	\$0.105	\$0.25	\$0.00
<b>Time Commitment 24 Months</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.109	\$0.109	\$0.20	\$0.00
\$500 - per month	\$0.105	\$0.105	\$0.20	\$0.00
\$1,000 – per month	\$0.099	\$0.099	\$0.20	\$0.00
\$2,500 – per month	\$0.095	\$0.095	\$0.20	\$0.00
<b>Time Commitment 36 Months</b>	<b>1+ Outgoing Rate Per Min</b>	<b>1-8XX Incoming Rate Per Min</b>	<b>Calling Card Rate Per Min</b>	<b>Calling Card Surcharge</b>
<b>Usage</b>				
\$100 - per month	\$0.105	\$0.105	\$0.20	\$0.00
\$500 - per month	\$0.099	\$0.099	\$0.20	\$0.00
\$1,000 – per month	\$0.095	\$0.095	\$0.20	\$0.00
\$2,500 – per month	\$0.089	\$0.089	\$0.20	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

---

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 13**  
**Revision: 0**  
**Superseding Revision:**

PRICE LIST (Cont'd)

Dedicated Rates

The rates below are only available to existing customers at existing locations.

<b>Time Commitments</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
12 Months	\$0.060	\$0.060	\$0.20
24 Months	\$0.055	\$0.055	\$0.20
36 Months	\$0.050	\$0.050	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum.  
All calling card calls are billed in 6-second increments with a 60-second minimum.

Switched Rates - Bundled Plan

The rates below are only available to existing customers at existing locations.

<b>Time Commitments</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
Month to Month	\$0.075	\$0.075	\$0.25
12 Months	\$0.070	\$0.070	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum.  
All calling card calls are billed in 6-second increments with a 60-second minimum.

Switched Rates - Non-Bundled Plan

The rates below are only available to existing customers at existing locations.

<b>Time Commitments</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
Month to Month	\$0.085	\$0.085	\$0.25
12 Months	\$0.080	\$0.080	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 14**  
**Revision: 0**  
**Superseding Revision:**

PRICE LIST (Cont'd)

Dedicated Rates

<u>Time Commitments</u>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
12 Months	\$0.040	\$0.040	\$0.20
24 Months	\$0.035	\$0.035	\$0.20
36 Months	\$0.030	\$0.030	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum.  
 All calling card calls are billed in 6-second increments with a 60-second minimum.

Switched Rates - Plan A

<u>Time Commitments</u>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
Month to Month	\$0.070	\$0.070	\$0.25
12 Months	\$0.065	\$0.065	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum.  
 All calling card calls are billed in 6-second increments with a 60-second minimum.

Switched Rates - Plan B

<u>Time Commitments</u>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
Month to Month	\$0.070	\$0.080	\$0.25
12 Months	\$0.065	\$0.075	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum.  
 All calling card calls are billed in 6-second increments with a 60-second minimum.

Switched Rates – Plan B is only available to existing customers at existing locations.

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 15**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**CPE Business Connect Bundle Offering**

The following Block-of-Time Offerings are available to LDMTS business customers who subscribe to a Windstream Business Connect Bundle Plan. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate LDMTS calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate LDMTS calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate LDMTS calls. Applicable overtime per minute rates will apply for interstate calling.

<b>Block of Minutes</b>	<b>Monthly Rate</b>	<b>1+ Outgoing Overtime per Minute Rate</b>
500	\$27.94	\$0.055
1,000	\$53.70	\$0.055
2,000	\$102.98	\$0.055

The calling card rate will be \$0.20 per minute with no surcharge for intrastate and interstate calling.

Customers who subscribe to Toll-Free Service will be charged a usage sensitive rate of \$0.065 per minute for intrastate calls. The applicable interstate rate will apply for interstate calling. The monthly fee per toll-free number will apply.

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 16**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**ConnectStream Business Bundle Offering**

The following Block-of-Time Offerings are available to business customers who subscribe to a ConnectStream Business Bundle Plan and commit to a 3 or 5 year term. The bundled service plans could include such Windstream products as wireline, custom calling features, long distance and broadband. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate outbound long distance calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate outbound long distance calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate and interstate outbound long distance calls. If a customer disconnects the minimum required service components for the bundled service plans, the customer's account will immediately be converted to the currently available Windstream Business One switched rates. Toll-Free calling service, Operator Service and Calling Card calls are not included in the block of minutes.

<b>Block of Minutes</b>	<b>Monthly Rate</b>	<b>1+ Outgoing Overtime per Minute Rate</b>
500	\$27.94	\$0.060
1,000	\$55.94	\$0.060
2,000	\$106.34	\$0.060
5,000	\$253.06	\$0.060

The calling card rate will be \$0.20 per minute with no surcharge for intrastate and interstate calling.

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 17**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**Windstream Flex 100**

The following block-of-time plan provides business customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.

Monthly Rate, each 100 minute block	\$5.60
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.20

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 18**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**Business Connect SB Bundle Long Distance Offerings**

The following long distance offerings are available to small business customers who subscribe to a Business Connect SB Bundle provided by Windstream and commit to a month-to-month, 1 year or 3 year term. Customers have the option of subscribing to either the Flex 100 long distance direct dial plan or a per minute direct dial rate plan.

Monthly Charge: \$5.60

Direct Dial Outbound Options

Direct Dial 1+ calls are billed in 6-second increments with an 18-second minimum.

Option 1 – Flex 100 Plan

Includes a 100-minute block of intrastate and interstate outbound calling. A monthly charge per 100-minute block will be applied after the first 100-minute block is used. Unused minutes in a block do not carry over to the following month. Toll-Free Calling Service, Operator Service and Calling Card calls are not included in the block.

Monthly Charge, each additional 100-minute block: \$5.60

Option 2 – Per minute Plan provides unlimited intrastate and interstate calling at a per minute rate.

Per Minute Rate: \$0.065

Calling Card Service and Toll-Free Service are not included in the bundle but may be purchased at an additional charge. (No bundle discounts apply.)

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 19**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**Business Connect SB Bundle Unlimited Long Distance Plan**

The following intrastate unlimited plan is designed only for small business customers who subscribe to a Business Connect SB Bundle provided by Windstream and commit to a 1-year or 3-year term. Customers are also required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan.

This plan is for direct dialed one plus business voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

**Monthly Fee, Unlimited Calling:**

Primary Line	\$11.20
Each Additional Line after the Primary Line	\$11.20

Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.20
--	--------

This service offering is limited to a maximum of three business one-party access lines.

This service offering is not available to customers with a combination of one-party access lines and Key System or PBX lines.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 20**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**Business Unlimited Long Distance Plan**

The following intrastate unlimited plan is designed only for small business customers with ten or less business lines. The plan is available on a month-to-month, 1-year or 3-year term. Customers are required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan.

This plan is for direct dialed one plus business voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

**Monthly Fee, Unlimited Calling:**

Primary Line	\$11.20
Each Additional Line after the Primary Line	\$11.20

Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.20
--	--------

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 21**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**Business Windstream 5 Plan**

Business Windstream 5 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service at the per minute rate listed below where technically available. The customer must agree to a minimum one year commitment.

Per minute rate: \$0.05

Calling Card per minute rate \$0.20

Calls are billed in 6-second increments with an 18-second minimum.

**Business Windstream 7 Plan**

Business Windstream 7 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service at the per minute rate listed below where technically available. The customer must agree to a minimum one year commitment.

Per minute rate: \$0.07

Calling Card per minute rate \$0.20

Calls are billed in 6-second increments with an 18-second minimum.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 22**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**Business Block of Time Plan I \***

Block of Time Rate Plan	MONTHLY RATES				OVERAGE PER MINU*	
	Term				Outbound	Inbound
	1 Year	2 Year 3 Year	4 Year 5 Year			
1,000 Minutes	\$40.32	\$35.84	\$29.12		\$0.04	\$0.04
2,000 Minutes	80.64	71.68	58.24		0.04	0.04
3,000 Minutes	120.96	107.52	87.36		0.04	0.04
4,000 Minutes	161.28	143.36	116.48		0.04	0.04
5,000 Minutes	201.60	179.20	145.60		0.04	0.04
6,000 Minutes	241.92	215.04	174.72		0.04	0.04
7,000 Minutes	282.24	250.88	203.84		0.04	0.04
8,000 Minutes	322.56	286.72	232.96		0.04	0.04
9,000 Minutes	362.88	322.56	262.08		0.04	0.04
10,000 Minutes	403.00	358.40	291.20		0.04	0.04
11,000 Minutes	443.52	394.24	320.32		0.04	0.04
12,000 Minutes	483.84	430.08	349.44		0.04	0.04
13,000 Minutes	524.16	465.92	378.56		0.04	0.04
14,000 Minutes	564.48	501.76	407.68		0.04	0.04
15,000 Minutes	604.80	537.60	436.80		0.04	0.04
16,000 Minutes	645.12	573.44	465.92		0.04	0.04
17,000 Minutes	685.44	609.28	495.04		0.04	0.04
18,000 Minutes	725.76	645.12	524.16		0.04	0.04
19,000 Minutes	766.08	680.96	553.28		0.04	0.04
20,000 Minutes	806.40	716.80	582.40		0.04	0.04
25,000 Minutes	1,008.00	896.00	728.00		0.04	0.04

\* This plan is grandfathered and is only available to existing customers at existing locations.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 23**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**Business SOHO Unlimited Plan**

The following business intrastate unlimited plan is designed only for business customers who subscribe to the Windstream SOHO bundled services. Customers are also required to subscribe to a Windstream SOHO unlimited interstate plan, in order to be eligible for this plan. The following intrastate unlimited plan is designed only for small business customers. The plan is available on 3-year term.

This plan is for direct dialed one plus business voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee, Intrastate Unlimited Calling:	
Two Lines (required with SOHO Bundle)	\$16.80
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.20

**Business Windstream 6 Plan**

Business Windstream 6 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service at the per minute rate listed below where technically available. The customer must agree to a minimum one year commitment.

Per minute rate:	\$0.06
Calling Card per minute rate	\$0.20

Calls are billed in 6-second increments with an 18-second minimum.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 24**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**Windstream Business Block of Time Plans II**

Windstream Business Long Distance Blocks can be purchased in 1,000 minute increments, up to a 25,000 minutes block. Larger blocks are also available for 50,000, 75,000, and 100,000 minute block increments. Minutes can be used for direct dialed one plus voice calling only. Minutes can be used for both intrastate and interstate usage. Customers must also subscribe to an eligible Windstream business access line or bundle. Customers pay one flat Monthly Recurring Charge based on which 1,000 minutes block chosen. If actual monthly usage exceeds the block of time chosen, the Overage Rate Per Minute will apply. Block of Time plans shown below include multiple lines on the same plan, with only one plan per account. Customers must agree to a minimum one-year commitment.

Pricing:

<u>Term</u>	<u>Monthly Recurring Charge</u>	<u>Overage Rate Per Minute</u>
1-Year	\$40.32 per 1,000 minutes	\$.04
2/3-Year	\$35.84 per 1,000 minutes	\$.035
4/5-Year	\$29.12 per 1,000 minutes	\$.03

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 25**  
**Revision: 0**  
**Superseding Revision:**

---

PRICE LIST (Cont'd)

**Small Business Unlimited Long Distance Plan**

The following intrastate unlimited plan is designed only for small business customers who subscribe to a small business unlimited bundle provided by Windstream. Customers are also required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan.

This plan is for direct dialed one plus business voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee, Unlimited Calling:	
Primary Line	\$11.20
Each Additional Line after the Primary Line	\$5.60
Calling Card Calls, Rate Per Minute (No Surcharge)	
	\$0.20

This service offering is limited to a maximum of ten business one-party access lines.

This service offering is not available to customers with a combination of one-party access lines and Key System or PBX lines.

---

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**

**WINDSTREAM COMMUNICATIONS, LLC**  
**PSC NO: 1 – TELEPHONE**  
**Effective Date: November 3, 2017**

**ADDENDUM 1**  
**Price List Leaf: 26**  
**Revision: 0**  
**Superseding Revision:**

PRICE LIST (Cont'd)

Schools and Libraries Discount Matrix

<u>How Disadvantaged</u>	<u>%Discount Level</u>	
	<u>Urban Discount</u>	<u>Rural Discount</u>
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

Critical Facilities Administrative Service

Per Hour \$136.04

**Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212**