

Talk America Services, LLC
PSC No. 1- Telephone
Effective: September 29, 2017

Addendum 3 - Rates
Leaf 1
Revision: 2
Superseding Revision: 1

TELECOMMUNICATIONS SERVICES TARIFF

For customers that are being transferred to Talk America Services, LLC and whose rate ranges are set forth in **Section 5- Grandfathered Rates and Charges for Talk America, Inc. Customers Transferred to Talk America Services, LLC.**, those customers rates will remain at the rate currently being applied Customer until Customer changes plans.

Rates and Plans Currently Offered by Talk America Services, LLC

(Tariff References in Parentheses)

Collection Fee (3.9.3)	\$12.00
Local or Long Distance Directory Assistance (4.2.6)	\$1.99 per call
Each Non-Published or Non-Listed Listing (4.3)	\$5.95 each
PIC/LPIC Change Charge (4.4.5)	\$5.50
Trouble Isolation Charge (4.4.6)	\$95.00 per hour
Bill Copies (4.4.7)	\$5.00 per copy
Account Handling Charge (4.4.8)	\$30.00 for each subsequent attempt
Payphone Surcharge (4.4.9)	\$0.70 / per call
Order Charge (4.4.10)	\$36.00 / per order
Service Charges (4.4.11)	
Line Installation, per line	\$80.00
Move Line, per line	\$60.00
Order Charge, per order	\$36.00
Reconnection Fee	\$45.00

(N)

Optional Features (4.5.1)

Unlimited Directory Assistance	\$12.95
Wire-Guard (Not available in rental properties)	\$6.95
Distinctive Ring	\$4.95

Issued by: Keith Harvey - VP/Assistant General Council
10802 Executive Center Drive, Benton Building. Little Rock, AR 72211

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Packages, Miscellaneous Charges (4.5.2)

	Add/Change Fee	MRC	Usage Charge, Per Minute	Surcharge
800 Numbers	\$10.80	N/A	\$ 0.10	N/A
Travel Calling Cards	\$10.80	N/A	\$0.25 (U.S.) \$0.28 (Int'l)	\$1.25, per call
CID Name Changes	\$10.80	N/A	N/A	N/A
Collect Call and/or 3rd Party Blocks	\$10.80	N/A	N/A	N/A
Add New Service	\$10.80	Varies	N/A	Varies
Remove Service	\$10.80	N/A	N/A	N/A
Outside Move (POTS or DSL)	\$35.95	N/A	N/A	N/A
Feature Changes	\$10.80	N/A	N/A	N/A
Listing Changes	\$10.80	N/A	N/A	N/A
Plan Changes	\$10.80	N/A	N/A	N/A
Number Changes	\$35.00	N/A	N/A	N/A

Rate Plans:

1. Value Phone (4.5.3.A)
 - a. Long Distance \$0.09 per minute
 - b. Monthly Charges \$19.95
 - c. EUCL \$6.00
 - d. Installation \$39.95
 - e. Value Phone Package Optional Features Available

Price Per Package, Per Feature

Voicemail	\$4.25
Caller ID	\$5.75
Call Waiting	\$3.25
Anonymous Call Rejection	\$2.65
Call Blocking	\$3.75
Call Forwarding	\$3.25
Remote Call Forward	\$5.00

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2. Local Connect(4.5.3.B)
 - a. Long Distance \$0.05 per minute in US and Canada
 - b. Monthly Charges \$35.00 per month
 - c. Installation \$39.00

3. Complete Connect (4.5.3.C)
 - a. Monthly Charges \$45.00
 - b. Installation \$39.95

4. Local Connect Plus (4.5.3.D)
 - a. Long Distance \$0.05 per minute in US and Canada
 - b. Monthly Charges \$55.00
 - c. Installation \$79.90
 - d. Modem Shipping \$12.95

5. Complete Connect Plus (4.5.3.E)
 - a. Monthly Charges \$65.00
 - b. Installation \$79.90
 - c. Modem Shipping \$12.95

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