

Talk America, LLC
NY PSC No. 2 – Telephone
Effective Date: October 29, 2017

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES

Local Service - State Gross Revenue Tax Surcharge

<u>Bill Date Period</u>		<u>Gross Revenue Tax Surcharge</u>	
January 1, 1997 - September 30, 1998		4.1546%	
<u>Period</u>	<u>Services Provided For Resale*</u>	<u>IntraLATA Toll and RCP Service</u>	<u>All Other Service</u>
10/1/1998	0.7557%	3.8870%	4.1149%
1/1/2000	0.7667%	3.0919%	3.3198%
7/1/2000	0.3764%	2.8273%	2.9405%
<u>Metropolitan Commuter Transportation District Tax Surcharge</u>			
<u>Period</u>	<u>Services Provided For Resale*</u>	<u>IntraLATA Toll and RCP Service</u>	<u>All Other Service</u>
10/1/1998	0.1277%	0.6890%	0.73%

*To qualify for this rate, resellers must either be included in the list of resellers that the New York State Department of Taxation and Finance publishes called "Publication 41, Treatment of Sales for Resale under sec. 186(e) of the Tax Law," or must possess and provide to the underlying carrier a copy of its Certificate of Public Convenience and Necessity obtained from the New York State Public Service Commission.

<u>Toll Service: Gross Revenue Tax Surcharge*</u>	
January 1, 2000 +	2.5641%
<u>Metropolitan Commuter Transportation District Tax Surcharge</u>	
January 1, 1997 and beyond	0.5986%

*These Charges are not applicable to services provided for resale to telecommunications companies possessing a Certificate of Public Convenience and Necessity issued by the Public Service Commission.

Schools and Libraries Discount Matrix

How Disadvantaged % of students eligible for national school lunch program	% DISCOUNT LEVEL	
	<u>Urban Discount</u>	<u>Rural Discount</u>
< 1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90
Services Ineligible for Schools and Libraries Discount	Voice Mail Services	

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CURRENT RATES, (CONT'D.)

Section 3 – Connection Charges

Restoral Charge (*Section 3.2*)

Residential	<u>Nonrecurring Charge</u>	
Per Occasion:	Residential	Business
First Line	\$38.50	\$38.50
Each Additional Line	\$38.50	\$38.50

Moves, Adds and Changes (*Section 3.3*)

	<u>Nonrecurring Charge</u>	
Line Installation / Move / Add	Residential	Business
First Line	\$80.00	\$80.00
Each Additional Line, Same Order	\$75.00	\$25.00

Line Change Charge (Add, Change or Delete Plan or Feature)

First Line	\$10.80	\$ 75.00
Each Additional Line, Same Order	\$ 0.00	\$ 0.00

Line Change Charge (Change Telephone Number)

First Line	\$25.00	\$ 75.00
Each Additional Line, Same Order	\$25.00	\$ 75.00

Line Disconnect Charge	\$10.00	\$ 10.00
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Charges Associated with Premises Visit (*Section 3.4*)

Trouble Isolation Charge

Residential, per 1/4 hour or fraction	\$12.00
Business, per 1/4 hour or fraction	\$19.00

Primary Interexchange Carrier Change Charge (*Section 3.5*)

Per Line	\$ 5.00
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CURRENT RATES, (CONT'D.)

Section 4 – Supplemental Services

A La Carte Custom Calling Features (*Section 4.1.3*)

A.	Monthly Recurring Charges, Per Line	Monthly Recurring Charge	
		<u>Residential*</u>	<u>Business</u>
	- Three Way Calling/Call Hold	\$ 4.15	\$ 6.23
	- Call Forwarding	\$ 4.15	\$ 6.23
	- Call Waiting/Cancel Call Waiting	\$ 5.19	\$11.68
	- Distinctive Ringing		
	1st Additional Number	\$ 5.14	\$ 7.53
	2nd Additional Number	\$ 7.22	\$ 10.90
	- Speed Calling		
	8 Number List	\$ 4.15	\$ 6.23
	30 Number List	\$ 6.23	\$10.38
B.	Nonrecurring Charge	See Section 3	

**As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.*

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CURRENT RATES, (CONT'D.)

Section 4 – Supplemental Services

Bundled Service Custom Calling Features (*Section 4.1.3*)

A.	Monthly Recurring Charges, Per Line	<u>Monthly Recurring Charge</u>
	Call Waiting	\$4.45
	Caller ID	\$6.45
	Caller ID with Name	\$6.45
	Call Waiting with ID and Name	\$6.95
	Internet Call Waiting	\$3.95
	Call Forwarding	\$3.45
	Ring no answer Call Forward	\$3.95
	Busy Call Forward	\$3.95
	Call Forward Remote Access	\$4.95
	3-way Calling*	\$2.95
	3-way Calling with Call Transfer	\$4.45
	Call Return*	\$2.45
	Call Return Block	\$3.95
	Speed Dialing 30	\$4.45
	Speed Dialing 8	\$2.95
	Repeat Dialing*	\$2.45
	Anonymous Call Rejection	\$2.45
	Call Block	\$3.95
	900/976 Block	\$0.00
	Privacy Director	\$3.95
	Distinctive Ring I	\$3.95
	Distinctive Ring II	\$5.95
	Custom Toll Restriction	\$1.45
B.	Nonrecurring Charge	See Section 3

**Also available on a per call basis.*

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CURRENT RATES, (CONT'D.)

Section 4 – Supplemental Services

Talk America Value Plan Optional Calling Features (*Section 4.1.3*)

A. Monthly Recurring Charge, Per Line, Per Feature:

Feature	<u>Monthly Recurring Charge</u>	
	Individual Feature	Standard Feature
	Package (A)	Package (B)
Call Waiting	\$4.00	Included
Caller ID	\$4.00	Included
Caller ID with Name	\$5.00	\$1.00
Call Waiting with ID and Name	\$5.00	\$1.00
Internet Call Waiting	\$4.00	\$0.00
Remote Call Forward	\$4.00	\$0.00
Ring No Answer Call Forward	\$4.00	\$0.00
Busy Call Forward	\$4.00	\$0.00
Call Forward Remote Access	\$4.00	\$0.00
3-Way Calling	\$4.00	Included
3-Way Calling with Call Transfer	\$4.00	\$0.00
Call Return	\$4.00	\$0.00
Call Return Block	\$4.00	\$0.00
Speed Dialing 30	\$5.00	\$0.00
Speed Dialing 8	\$4.00	Included
Repeat Dialing	\$4.00	\$0.00
Anonymous Call Rejection	\$4.00	\$0.00
Call Trace	\$4.00	\$0.00
Call Block	\$4.00	\$0.00
900/976 Block	\$0.00	\$0.00
Privacy Director/Mgr	\$5.00	\$5.00
Distinctive Ringing I	\$4.00	\$0.00
Distinctive Ringing II	\$5.00	\$0.00
Ringmaster I	\$4.00	\$0.00
Ringmaster II	\$5.00	\$0.00
Custom Toll Restriction	\$2.00	Included

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CURRENT RATES, (CONT'D.)

Section 4 – Supplemental Services

FiberTRENX Optional Calling Features

The following features are only available to Customers subscribing to bundled service plans that include the FiberTRENX Optional Calling Features.

FiberTRENX Service	Monthly Recurring Charge
	\$2.50
Basic Standard Features	
Consultation Hold	Free
Call Transfer	Free
Three-Way Calling	Free
Automatic Call Back	Free
Call Forwarding Variable	Free
Call Hold	Free
Speed Calling 30	Free
Selectable Standard Features	
Intercom	Free
Call Forwarding (Busy/Don't Answer)	Free
Call Pick-Up	Free
Call Restriction Options	Free
Distinctive Ringing	Free
Hunting	Free
Call Waiting - Originating/Terminating	Free
Tone Block / Cancel Call Waiting	Free
Optional Features	
Call Block	\$1.25
Call Park	\$1.25
Caller ID	\$6.50
Directed Call Park	\$1.25
Last Number redial	\$1.25
Remote Access Forward	\$5.50
Repeat Call	\$1.25
Return Call	\$1.25

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CURRENT RATES, (CONT'D.)

Section 4 – Supplemental Services, (Cont'd.)

Value Phone Plan Optional Calling Features* (*Section 4.1.3.D*)

The following features are only available to Customers subscribing to the residential Value Phone Plan.

<u>Optional Calling Feature</u>	
Caller ID Manager With Name	\$5.75
Remote Call Forwarding	\$5.00
Call Block	\$3.75
Call Waiting	\$3.25
Call Forward Variable	\$3.25
Anonymous Call Rejection	\$2.65
Speed Dial 8	Included
3-Way Calling	Included

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CURRENT RATES, (CONT'D.)

Section 4 – Supplemental Services

Custom Calling Service, (Cont'd.)

Per Use Calling Features (*Section 4.1.3*)

The following Customer Calling Features are available on a per use basis. The Customer does not need to be presubscribed to these features. Rates are billed on a per use basis.

	<u>Residential*</u>	<u>Business</u>
- Return Call	\$0.75	\$0.75
- Repeat Dialing	\$0.75	\$0.75
- Three-Way Calling	\$0.75	\$0.75
- Customer Originate Trace	\$1.00	\$1.00

CLASS Services

A La Carte CLASS Features (*Section 4.2.3*)

A.	Monthly Rates (Per Line, per month)	<u>Residential*</u>	<u>Business</u>
	- Call ID	\$7.50	\$8.50
	- Automatic Redial	\$3.50	\$4.50
	- Automatic Recall	\$3.50	\$4.50
B.	Connection Charges	See Section 3	

Busy Verification and Interrupt Service (*Section 4.4*)

Verification Charge, Per Request	\$1.00
Interrupt Charge, Per Request	\$1.50

Local Directory Assistance Service (*Section 4.5*)

Per Local Directory Assistance Query	\$1.95
Each Directory Assistance Call Completed by the Operator	\$0.35

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Section 4 – Supplemental Services

Local Operator Service (*Section 4.6*)

	<u>Per Call</u>
Customer Dialed Calling Card Station	\$0.36
Billed To Third Number	\$1.20
Person to Person	\$3.15
All Other	\$1.43

Blocking Service (*Section 4.7*)

900 and 700 Blocking	<u>Nonrecurring Charge</u>
- Residential	\$0.00
- Business (up to 200 lines)	\$9.32

900, 971, 974, and 700 Blocking	<u>Nonrecurring Charge</u>
- Residential	\$ 0.00
- Business (up to 200 lines)	\$56.43

Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

Connection charges apply as specified in Section 3 of this tariff.

Non-Published Service (*Section 4.8*)

Monthly Recurring Charge	\$5.95
Nonrecurring Charge	See Section 3.6

Non-Listed Service (*Section 4.9*)

Monthly Recurring Charge	\$2.95
Nonrecurring Charge	See Section 3.6

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CURRENT RATES, (CONT'D.)

Section 5 – Residential Network Switched Services

Residential Flat Rate Service* (*Section 5.2.1*)

Nonrecurring Connection Charge: See Section 3

Monthly Recurring Charges:

Each Service Line, including Local Usage within Primary Calling Area

	<u>Monthly Recurring Charge</u>
Rate Group 1	\$10.77
Rate Group 3	\$12.00
Rate Group 5	\$13.31
Rate Group 7	\$14.55
Rate Group 9	\$17.71

Residential Message Rate Service* (*Section 5.2.2*)

Nonrecurring Connection Charge: See Section 3

	<u>Monthly Recurring Charge</u>
Each Base Service Line	\$ 5.50

Combination Charge

UNE-P Combination Charge	\$10.00
Total Resale Combination Charge	\$10.00

Residential Message Usage Charges within the Primary Calling Area or the Home Region

Per Message	\$ 0.0954
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CURRENT RATES, (CONT'D.)

Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Combination Charge

	<u>Monthly Recurring Charge</u>
UNE-P Combination Charge	\$10.00
Total Resale Combination Charge	\$10.00

Feature Installation Charge

When the Local Bundle Customer adds Custom Calling or CLASS features to an existing service or to an additional line, a nonrecurring charge applies per order, per line. This charge applies in lieu of a service order change charge when the only change is feature activation.

Vacation Hold Discount * (*Section 5.2.3.A.4*)

Nonrecurring Charge	\$20.00
Monthly Recurring Discount for Initial Line	
Zone 1	\$37.00
Zone 2	\$37.00
Zone 3	\$40.00
Monthly Recurring Discount for Each Additional Line	
Zone 1	\$20.00
Zone 2	\$17.00
Zone 3	\$17.00

Vacation Hold II Discount** (*Section 5.2.3.A.5*)

Nonrecurring Charge	\$20.00
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** As of June 30, 2003, this offering is only available to Customers currently subscribed to this Vacation Hold Discount at current locations.*

***As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.*

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CURRENT RATES, (CONT'D.)

Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Local Bundle I* (*Section 5.2.3.B*)

Monthly Recurring Charges, Per Line

	<u>Monthly Recurring Charges</u>
Zone 1	\$67.95
Zone 2	\$67.95
Zone 3	\$82.95

Nonrecurring Service Charges, as set forth in Section 3 apply.

Local Bundle II* (*Section 5.2.3.C*)

Monthly Recurring Charges, Per Line

	<u>Monthly Recurring Charges</u>
Zone 1	\$62.95
Zone 2	\$62.95
Zone 3	\$72.95

Nonrecurring Service Charges, as set forth in Section 3 apply.

Local Bundle III* (*Section 5.2.3.D*)

Monthly Recurring Charges, Per Line

	<u>Monthly Recurring Charges</u>
Zone 1	\$77.95
Zone 2	\$77.95
Zone 3	\$92.95

Nonrecurring Service Charges, as set forth in Section 3 apply.

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Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Local Bundle IV* (*Section 5.2.3.E*)

Monthly Recurring Charges, Per Line

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$82.95
Zone 2	\$82.95
Zone 3	\$97.95
Each Additional Line	
Zone 1	\$43.00
Zone 2	\$43.00
Zone 3	\$48.00

Nonrecurring Charges listed in Section 3 apply.

Bundle VII* (*Section 5.2.3.F*)

Local Usage applies to calls in excess of call allowance	<u>Per Minute</u> \$0.025
Monthly Recurring Charges, Per Line	
Initial Line	<u>Monthly Recurring Charge</u>
Zone 1	\$49.95
Zone 2	\$49.95
Zone 3	\$67.95
Additional Lines	
Zone 1	\$33.00
Zone 2	\$33.00
Zone 3	\$33.00
Monthly Recurring Charge Discount	\$2.00

Nonrecurring Charges listed in Section 3 apply.

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Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Bundle VIII* (*Section 5.2.3.G*)

Monthly Recurring Charges, Per Line

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$82.95
Zone 2	\$82.95
Zone 3	\$97.95
Each Additional Line	
Zone 1	\$43.00
Zone 2	\$43.00
Zone 3	\$43.00

Nonrecurring Charges listed in Section 3 apply.

Local Bundle IX (United Plan)* (*Section 5.2.3.H*)

InterLATA Toll in excess of Allowance	See Company's Toll Tariff
Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$62.95
Zone 2	\$62.95
Zone 3	\$72.95
Each Additional Line	
Zone 1	\$43.00
Zone 2	\$43.00
Zone 3	\$48.00

Nonrecurring Charges listed in Section 3 apply.

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CURRENT RATES, (CONT'D.)

Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Local Bundle X (United 1000 Plan)* (*Section 5.2.3.I*)

	<u>Per Minute</u>
Local Calling in excess of the 1000 minute allowance	\$0.010
IntraLATA Toll	\$0.089
InterLATA Toll	See Company's Toll Tariff

Monthly Recurring Charges, Per Line

<u>Initial Line</u>	<u>Monthly Recurring Charges</u>
Zone 1	\$38.95
Zone 2	\$45.95
Zone 3	\$48.95
 <u>Each Additional Line</u>	
Zone 1	\$38.95
Zone 2	\$45.95
Zone 3	\$48.95

Nonrecurring Charges listed in Section 3 apply.

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Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Local Bundle XI (United Unlimited Plan)* (*Section 5.2.3.J*)

	<u>Per Minute</u>
Local Calls in excess Call Allowance	\$0.010
IntraLATA Toll	\$0.089
InterLATA Toll	See the Company's Toll Tariff
Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$48.95
Zone 2	\$55.95
Zone 3	\$55.95
Each Additional Line	
Zone 1	\$48.95
Zone 2	\$55.95
Zone 3	\$55.95

Nonrecurring Charges listed in Section 3 apply.

Local Bundle XII (United Regional Plus Plan)* (*Section 5.2.3.K*)

	<u>Per Minute</u>
Local Calls in excess Call Allowance	
Local	\$0.010
IntraLATA Toll	\$0.010
InterLATA Toll	See the Company's Toll
Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$55.95
Zone 2	\$70.95
Zone 3	\$79.95
Each Additional Line	
Zone 1	\$55.95
Zone 2	\$70.95
Zone 3	\$79.95

Nonrecurring Charges listed in Section 3 apply.

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Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Local Bundle XIII (United 1000 Plan B) * (*Section 5.2.3.L*)

	<u>Per Minute</u>
Calls in excess of the 1000 minute allowance	\$0.010

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$29.95
Zone 2	\$35.95
Zone 3	\$39.95

Each Additional Line	
Zone 1	\$29.95
Zone 2	\$35.95
Zone 3	\$39.95

Nonrecurring Charges listed in Section 3 apply.

Local Bundle XIV (United Unlimited Plan B) * (*Section 5.2.3.M*)

Monthly Recurring Charges, Per Line

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$39.95
Zone 2	\$48.95
Zone 3	\$48.95

Each Additional Line	
Zone 1	\$39.95
Zone 2	\$48.95
Zone 3	\$18.95

Nonrecurring Charges listed in Section 3 apply.

**As of January 26, 2004, this offering will only be available to current Customers at current locations.*

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Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Local Bundle XV (United Unlimited Plus Plan B) * (*Section 5.2.3.N*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$47.95
Zone 2	\$59.95
Zone 3	\$69.95
Each Additional Line	
Zone 1	\$47.95
Zone 2	\$59.95
Zone 3	\$69.95

Nonrecurring Charges listed in Section 3 apply.

Local Bundle XVI (New York 200 Plan)* (*Section 5.2.3.O*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$47.95
Zone 2	\$47.95
Zone 3	\$57.95
Each Additional Line	
Zone 1	\$47.95
Zone 2	\$47.95
Zone 3	\$57.95

Nonrecurring Charges listed in Section 3 apply.

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Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Bonus Line for Bundled Residential Plans** (*Section 5.2.3.P*)

Per Line	<u>Monthly Recurring Charges</u>
Zone 1	\$27.95
Zone 2	\$28.95
Zone 3	\$31.95

Nonrecurring Charges listed in Section 3 apply.

Local Bundle XVII (United 1000 Plan v 1.0)* (*Section 5.2.3.Q*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$29.95
Zone 2	\$31.95
Zone 3	\$39.95
Each Additional Line	
Zone 1	\$29.95
Zone 2	\$31.95
Zone 3	\$39.95

Nonrecurring Charges listed in Section 3 apply.

Local Bundle XVIII (United Unlimited Plan v 1.0)** (*Section 5.2.3.R*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$42.95
Zone 2	\$42.95
Zone 3	\$48.95
Each Additional Line	
Zone 1	\$42.95
Zone 2	\$42.95
Zone 3	\$48.95

Nonrecurring Service Charges, as set forth in Section 3 apply.

**Effective March 18, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

***As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Local Bundle XIX (United Unlimited Plus Plan v 1.0)* (*Section 5.2.3.S*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$51.95
Zone 2	\$51.95
Zone 3	\$62.95
Each Additional Line	
Zone 1	\$51.95
Zone 2	\$51.95
Zone 3	\$62.95

Nonrecurring Service Charges, as set forth in Section 3 apply.

Local Bundle XX (Unlimited Nationwide Plan v1.0)* (*Section 5.2.3.T*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$62.95
Zone 2	\$62.95
Zone 3	\$81.95
Each Additional Line	
Zone 1	\$62.95
Zone 2	\$62.95
Zone 3	\$81.95

Nonrecurring Service Charges, as set forth in Section 3 apply.

**Effective March 18, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Talk America Value Plan* (*Section 5.2.3.U*)

	<u>Monthly Recurring Charges</u>
Zone 1	\$45.95
Zone 2	\$51.95
Zone 3	\$51.95

Standard Feature Package

	<u>Monthly Recurring Charges</u>
Zone 1	\$5.00
Zone 2	\$5.00
Zone 3	\$5.00

Premium Feature Package

	<u>Monthly Recurring Charges</u>
Zone 1	\$8.00
Zone 2	\$8.00
Zone 3	\$8.00

Nonrecurring Charges listed in Section 3 apply.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Talk America Saves Value Plan (*Section 5.2.3.V*)

	<u>Monthly Recurring Charges</u>
Zone 1	\$41.95
Zone 2	\$47.95
Zone 3	\$47.95

Feature Packages

	<u>Monthly Recurring Charges</u>
Zone 1	\$5.00
Zone 2	\$5.00
Zone 3	\$5.00

Nonrecurring Charges listed in Section 3 apply.

Basic Local Bundle Plan* (*Section 5.2.3.W*)

	<u>Monthly Recurring Charges</u>
Zone 1	\$42.95
Zone 2	\$45.95
Zone 3	\$47.95

Nonrecurring Charges listed in Section 3 apply.

Effective February 1, 2006, this service is grandfathered and available only to existing Customers at existing locations.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Talk America Customer Value Plan** (*Section 5.2.3.X*)

	<u>Monthly Recurring Charges</u>
Zone 1	\$26.95
Zone 2	\$26.95
Zone 3	\$26.95

Feature Packages

	<u>Monthly Recurring Charges</u>
Zone 1	\$7.00
Zone 2	\$7.00
Zone 3	\$7.00

Nonrecurring Charges listed in Section 3 apply.

Talk America Residential Flex Plan (*Section 5.2.3.Y**)

	<u>Monthly Recurring Charges</u>
Zone 1	\$29.95
Zone 2	\$29.95
Zone 3	\$29.95

Nonrecurring Charges listed in Section 3 apply.

**As of September 6, 2010, this Plan is grandfathered and only available to existing Customers at existing locations without modification.*

***As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 5 – Residential Network Switched Services, (Cont'd.)

Residential Local Bundled Service* (*Section 5.2.3*)

Talk America Residential Unlimited Plan** (*Section 5.2.3.Z*)

	<u>Monthly Recurring Charges</u>
Zone 1	\$42.95
Zone 2	\$42.95
Zone 3	\$42.95

Nonrecurring Charges listed in Section 3 apply.

C2 Bundle* (*Section 5.2.3.AA*)

<u>Initial Line</u>	<u>Monthly Recurring Charges</u>
Zone 1	\$54.00
Each Featureless Basic Add'l	
Zone 1	\$24.95

Nonrecurring Charges listed in Section 3 apply.

Value Phone Plan** (*Section 5.2.3.AB*)

Nonrecurring Installation Charge:	<u>Nonrecurring Charge</u>
A \$10 credit will be applied on the Customer's sixth bill	\$49.95
Monthly Recurring Charge	<u>Monthly Recurring Charges</u>
Per Line	\$19.95

**Effective October 20, 2009, this Service is grandfathered and only available to existing Customers at existing locations without modification.*

***As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 5 – Residential Network Switched Services, (Cont'd.)

Local Connect* (*Section 5.2.3.AC*)

Each Local Connect Line	<u>Monthly Recurring Charges</u>
Zone 1	\$35.00

Each Featureless Basic Add'l	
Zone 1	\$19.95

Nonrecurring Charges listed in Section 3 apply.

Complete Connect* (*Section 5.2.3.AD*)

Each Complete Connect Line	<u>Monthly Recurring Charges</u>
Zone 1	\$45.00

Each Featureless Basic Add'l	
Zone 1	\$19.95

Nonrecurring Charges listed in Section 3 apply.

Boomer Phone Plan* (*Section 5.2.3.AE*)

Each Boomer Phone Plan Line	<u>Monthly Recurring Charges</u>
Zone 1	\$40.00

Each Featureless Basic Add'l	
Zone 1	\$19.95

Nonrecurring Charges listed in Section 3 apply.

**As of December 31, 2011, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 5 – Business Network Switched Services

Basic Business Line Service*, (*Section 6.2.1*)

Message Rate Basic Business Line Service

Nonrecurring Connection Charge	See Section 3
--------------------------------	---------------

Monthly Recurring Charges	
- Each Base Service Line	\$ 14.17

Combination Charge

UNE-P Combination Charge	\$10.00
Total Resale Combination Charge	\$10.00

Message Usage Charges Within Primary Calling Area	
- Per Message	\$0.1004

**Effective March 18, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

6.2.2 PBX Trunk Service* (*Section 6.2.2*)

Flat Rate Analog PBX Trunks	
Nonrecurring Charge	\$500.00
Monthly Recurring Charges	\$ 50.94
Terminal Numbers:	
1-10 lines in terminal group	\$ 11.34
11-20 lines in terminal group	\$ 11.25
21 + lines in terminal group	\$ 11.16
Message Rate Analog PBX Trunks	
Nonrecurring Connection Charge	\$500.00
Monthly Recurring Charges	
Each Trunk	\$ 50.94
Terminal Numbers	
1-10 lines in terminal group	\$ 11.34
11-20 lines in terminal group	\$ 11.25
21 + lines in terminal group	\$ 11.16
Message Usage Charges	
Per Message Charge	\$ 0.095
Analog DID Trunks	
Nonrecurring Connection Charge	\$600.00
Monthly Recurring Charges	
Each Trunk	\$ 50.94
DID Station Numbers	
Each Group of 20	\$ 3.28
Each Group of 100	\$ 24.44

**Effective March 18, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

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CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2.3*)

Business Bundle Plan No. 1* (*Section 6.2.3.B*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$52.95
Zone 2	\$57.95
Zone 3	\$62.95
Each Additional Line	
Zone 1	\$48.00
Zone 2	\$48.00
Zone 3	\$53.00

Nonrecurring Service Charges, as set forth in Section 3 apply.

Talk America Strictly Business Plan* (*Section 6.2.3.C*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$40.95
Zone 2	\$49.95
Zone 3	\$49.95
Each Additional Line	
Zone 1	\$36.00
Zone 2	\$45.00
Zone 3	\$45.00

Nonrecurring Service Charges, as set forth in Section 3 apply.

**Effective March 18, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Basic Business Bundle Plan* (*Section 6.2.3.D*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$33.95
Zone 2	\$33.95
Zone 3	\$42.95
Each Additional Line	
Zone 1	\$29.00
Zone 2	\$29.00
Zone 3	\$38.00

Nonrecurring Service Charges, as set forth in Section 3 apply.

Talk America Strictly Business Plan v 1.0* (*Section 6.2.3.E*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$38.95
Zone 2	\$38.95
Zone 3	\$49.95
Each Additional Line	
Zone 1	\$34.00
Zone 2	\$34.00
Zone 3	\$45.00

Nonrecurring Service Charges, as set forth in Section 3 apply.

**Effective March 18, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

New York Business 200 Plan* (*Section 6.2.3.F*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$44.95
Zone 2	\$44.95
Zone 3	\$52.95
Each Additional Line	
Zone 1	\$40.00
Zone 2	\$40.00
Zone 3	\$48.00

Nonrecurring Service Charges, as set forth in Section 3 apply.

Business Bundle Plan v 1.0* (*Section 6.2.3.G*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$49.95
Zone 2	\$49.95
Zone 3	\$62.95
Each Additional Line	
Zone 1	\$45.00
Zone 2	\$45.00
Zone 3	\$48.00

Nonrecurring Service Charges, as set forth in Section 3 apply.

**Effective March 18, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

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CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Unlimited Nationwide Business Plan v 1.0* (*Section 6.2.3.H*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$62.95
Zone 2	\$67.95
Zone 3	\$82.95
Each Additional Line	
Zone 1	\$58.00
Zone 2	\$63.00
Zone 3	\$78.00

Nonrecurring Service Charges, as set forth in Section 3 apply.

Bonus Line for Business Bundled Plans* (*Section 6.2.3.I*)

	<u>Monthly Recurring Charges</u>
Zone 1	\$27.95
Zone 2	\$28.95
Zone 3	\$31.95

Nonrecurring Charges

Nonrecurring Service Charges, as set forth in Section 3 apply.

**Effective March 18, 2005, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

BusinessTalk Basic* (*Section 6.2.3.J*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$19.95
Zone 2	\$19.95
Zone 3	\$19.95
Each Additional Line	
Zone 1	\$19.95
Zone 2	\$19.95
Zone 3	\$19.95

The following per call rate applies to calls in excess of the monthly call allowance of 100 free local calls per billing cycle:

	<u>Per Call</u>
Per Call Rate	\$0.095 (I)

Optional Additional Feature Package

	<u>Monthly Recurring Charges</u>
Caller ID, Call Waiting, Repeat Dial	\$7.00

Nonrecurring Service Charges, as set forth in Section 3 apply.

**Effective January 1, 2010, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

BusinessTalk Value* (*Section 6.2.3.K*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$26.95
Zone 2	\$26.95
Zone 3	\$26.95
Each Additional Line	
Zone 1	\$26.95
Zone 2	\$26.95
Zone 3	\$26.95

Nonrecurring Service Charges, as set forth in Section 3 apply.

BusinessTalk Unlimited* (*Section 6.2.3.L*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$47.00
Zone 2	\$47.00
Zone 3	\$47.00
Each Additional Line	
Zone 1	\$42.00
Zone 2	\$42.00
Zone 3	\$42.00

Nonrecurring Service Charges, as set forth in Section 3 apply.

**Effective January 1, 2010, this service is grandfathered and available only to existing Customers at existing locations.*

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

BusinessTalk Plus (*Section 6.2.3.M*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$36.95
Zone 2	\$36.95
Zone 3	\$36.95
Each Additional Line	
Zone 1	\$36.95
Zone 2	\$36.95
Zone 3	\$36.95

Nonrecurring Service Charges, as set forth in Section 3 apply.

BusinessTalk Premium (*Section 6.2.3.N*)

Initial Line	<u>Monthly Recurring Charges</u>
Zone 1	\$57.00
Zone 2	\$57.00
Zone 3	\$57.00
Each Additional Line	
Zone 1	\$52.00
Zone 2	\$52.00
Zone 3	\$52.00
	<u>Nonrecurring Charge</u>
Nonrecurring Charge	\$26.80

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Accelerate Complete (*Section 6.2.3.O*)

Nonrecurring Installation Charge

Contract Term

1 Year Term	\$500.00
2 Year Term	\$250.00
3 Year Term	No Charge
5 Year Term	No Charge

Monthly Recurring Charge

	<u>Contract Term</u>			
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	<u>5 Year</u>
Accelerate Complete Including 3 Voice Lines	\$430.00	\$394.00	\$355.00	\$319.00
Each Additional Line	\$ 25.00	\$ 23.00	\$ 20.00	\$ 18.00
Optional Unlimited Long Distance, Per Line	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00
Additional Toll Free Numbers, Per Line	\$ 3.00	\$ 3.00	\$ 3.00	\$ 3.00

Per Minute Outbound and Inbound Domestic Long Distance Usage Rate

The per minute usage rate applicable to outbound direct dialed domestic long distance calls and to inbound long distance calls that exceed the usage allowances is found in the Company's New York long distance tariff.

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CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Business Talk Basic (*Section 6.2.3.P*)

Nonrecurring Installation Charge*

<u>Contract Term</u>	
Month-to-Month	\$26.80
1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	No Charge
5 Year Term	No Charge

**Installation Charge is waived on ported lines.*

Monthly Recurring Charge, Per Line

<u>Contract Term</u>	
Month-to-Month	\$19.95
1 Year Term	\$18.95
2 Year Term	\$18.00
3 Year Term	\$17.10
5 Year Term	\$16.25

Per Call Charges

The following per call charges apply to local calls that exceed the usage allowance.

<u>Contract Term</u>	
Month-to-Month	\$0.084
1 Year Term	\$0.074
2 Year Term	\$0.064
3 Year Term	\$0.054
5 Year Term	\$0.050

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CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*), (*Cont'd*)

Business Talk Basic (*Section 6.2.3.P*), (*Cont'd*)

Per Call Charges

The following per call charges apply to local calls that exceed the usage allowance.

Contract Term

Month-to-Month	\$0.084
1 Year Term	\$0.074
2 Year Term	\$0.064
3 Year Term	\$0.054
5 Year Term	\$0.050

Per Minute Usage Rate

The per minute usage rates applicable to direct dialed domestic long distance calls are found in the Company's New York long distance tariff.

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CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Business Talk Value(*Section 6.2.3.Q*)

Nonrecurring Installation Charge*

<u>Contract Term</u>	
Month-to-Month	\$26.80
1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	No Charge
5 Year Term	No Charge

Monthly Recurring Charge, Per Line

<u>Contract Term</u>	
Month-to-Month	\$26.95
1 Year Term	\$25.60
2 Year Term	\$24.30
3 Year Term	\$23.10
5 Year Term	\$21.95

Per Minute Usage Rate

The per minute usage rate applicable to direct dialed domestic long distance calls are found in the Company's New York long distance tariff.

**Installation Charge is waived on ported lines.*

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CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Business Talk Unlimited (*Section 6.2.3.R*)

Nonrecurring Installation Charge*

<u>Contract Term</u>	
Month-to-Month	\$26.80
1 Year Term	\$26.80
2 Year Term	\$26.80
3 Year Term	No Charge
5 Year Term	No Charge

Monthly Recurring Charge

<u>Contract Term</u>	Initial <u>Line</u>	Each Additional <u>Line</u>
Month-to-Month	\$47.00	\$42.00
1 Year Term	\$47.00	\$42.00
2 Year Term	\$47.00	\$42.00
3 Year Term	\$47.00	\$42.00
5 Year Term	\$47.00	\$42.00

**Installation Charge is waived on ported lines.*

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CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Business Talk Advantage (*Section 6.2.3.S*)

1. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$75.00
1 Year Term	\$50.00
2 Year Term	\$25.00
3 Year Term	No Charge
5 Year Term	No Charge

2. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$35.00
1 Year Term	\$30.00
2 Year Term	\$29.00
3 Year Term	\$28.00
5 Year Term	\$27.00

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Talk America, LLC
NY PSC No. 2 – Telephone
Effective Date: October 29, 2017

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Business Talk Complete (*Section 6.2.3.T*)

1. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$75.00
1 Year Term	\$50.00
2 Year Term	\$25.00
3 Year Term	No Charge
5 Year Term	No Charge

2. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$45.00
1 Year Term	\$40.00
2 Year Term	\$37.00
3 Year Term	\$36.00
5 Year Term	\$35.00

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Talk America, LLC
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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Business Talk Essentials (*Section 6.2.3.U*)

1. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$75.00
1 Year Term	\$50.00
2 Year Term	\$25.00
3 Year Term	No Charge
5 Year Term	No Charge

2. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$29.00
1 Year Term	\$24.00
2 Year Term	\$23.00
3 Year Term	\$22.00
5 Year Term	\$21.00

3. Local Per Call Charges

The following per call charges apply to all local calls.

Contract Term

Month-to-Month	\$0.084
1 Year Term	\$0.074
2 Year Term	\$0.064
3 Year Term	\$0.054
5 Year Term	\$0.050

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Business Talk Extended (*Section 6.2.3.V*)

1. Nonrecurring Installation Charge

Contract Term

Month-to-Month	\$75.00
1 Year Term	\$50.00
2 Year Term	\$25.00
3 Year Term	No Charge
5 Year Term	No Charge

2. Monthly Recurring Charge, Per Line

Contract Term

Month-to-Month	\$40.00
1 Year Term	\$40.00
2 Year Term	\$40.00
3 Year Term	\$40.00
5 Year Term	\$40.00

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

Peace of Mind Business Bundle - Unlimited Plan (*Section 6.2.3.W*)

Nonrecurring service charges, as set forth in Section 3 of this tariff apply.

	<u>Monthly Recurring Charge*</u>
Initial Line	\$69.99
Each Additional Line	\$30.00

*If any required component of the service bundle is discontinued, bundle discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

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CURRENT RATES, (CONT'D.)

Section 6 – Business Network Switched Services, (Cont'd.)

Business Bundled Local Service (*Section 6.2*)

X. Peace of Mind Business Bundle - Flexible 5-Cent Plan

Nonrecurring service charges, as set forth in Section 3 of this tariff apply.

	<u>Monthly Recurring Charge*</u>
Initial Line	\$59.99
Each Additional Line	\$20.00

*If any required component of the service bundle is discontinued, bundle discounts may no longer apply and/or all remaining components may convert to the regular tariffed monthly rate.

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