

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Addendum Type: Price List
Addendum Number: 1
Leaf: 1
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

SCHEDULE OF RATES AND CHARGES

NEW YORK STATE

PUBLIC SERVICE COMMISSION

TARIFF NO. 1

TELEPHONE

Matrix Telecom, LLC
d/b/a Trinsic Communications
PSC No. 1 – Telephone
Effective: November 5, 2018

Addendum Type: Price List
Addendum Number: 1
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LOCAL EXCHANGE SERVICES

Miscellaneous Charges

Gross Revenue Surcharge

<u>Period</u>	<u>Surcharge</u> <u>Local Services</u>
October 1, 1998 - December 31, 1999	4.1%
January 1, 2000 - June 30, 2000	3.3%
July 1, 2000 +	2.9%
	<u>Resold Services*</u>
October 1, 1998 - December 31, 1999	0.8%
January 1, 2000 - June 30, 2000	0.8%
July 1, 2000 +	0.4%

Temporary Metropolitan Transportation Business Tax Surcharge

October 1, 1998 +	<u>Retail Services</u> 0.6%
October 1, 1998 +	<u>Resold Services*</u> 0.1%

* To qualify for this rate, resellers must either be included in the list of resellers that New York State Department of Taxation and Finance publishes called "Publication 41, Treatment of Sales for Resale under Sec. 186 e. of the Tax Law" or must possess and provide to underlying carrier a copy of its Certificate of Public Convenience and Necessity obtained from the New York State Public Service Commission.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039
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LOCAL EXCHANGE SERVICES

Resold Enhanced Business Service**

<u>Per Line, Per Month</u>	<u>Option 1 (SVGAL)</u>			<u>Option 2 (1MB)</u>		
Local Only	\$25.75			\$26.59		
Local plus Long Distance ¹	\$18.75			\$19.59		
Local Usage Charges						
<u>Billing Increment, in sec.</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Initial	180	180	180	180	180	180
Additional	60	60	60	60	60	60
<u>Rate per Billing Increment</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Initial	\$0.080	\$0.044	\$0.025	\$0.0760	\$0.044	\$0.025
Additional	\$0.013	\$0.0072	\$0.004	\$0.0123	\$0.0072	\$0.004
Extended Area Usage Charge						
<u>Initial Increment, in sec.</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Rate Band A	N/A	N/A	N/A	N/A	N/A	N/A
Rate Band B	180	180	180	180	180	180
Rate Band C	180	180	180	180	180	180
Rate Band D	180	180	180	180	180	180
<u>Additional Increment, in sec.</u>						
Rate Band A	N/A	N/A	N/A	N/A	N/A	N/A
Rate Band B	60	60	60	60	60	60
Rate Band C	60	60	60	60	60	60
Rate Band D	60	60	60	60	60	60
<u>Rate per Initial Increment</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Rate Band A	N/A	N/A	N/A	N/A	N/A	N/A
Rate Band B	\$0.080	\$0.044	\$0.025	\$0.076	\$0.044	\$0.025
Rate Band C	\$0.080	\$0.044	\$0.025	\$0.076	\$0.044	\$0.025
Rate Band D	\$0.080	\$0.044	\$0.025	\$0.076	\$0.044	\$0.025
<u>Rate per Additional Increment</u>						
Rate Band A	N/A	N/A	N/A	N/A	N/A	N/A
Rate Band B	\$0.013	\$0.0072	\$0.004	\$0.0123	\$0.0072	\$0.004
Rate Band C	\$0.013	\$0.0072	\$0.004	\$0.0123	\$0.0072	\$0.004
Rate Band D	\$0.013	\$0.0072	\$0.004	\$0.0123	\$0.0072	\$0.004

1 When a Customer chooses to use the Company's Long Distance in addition to its local service, the Customer receives a \$7.00 subsidy on local service.

**Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Resold Enhanced Business Service**

<u>Additional Optional Features</u>	<u>Option 1</u>	<u>Option 2</u>
Call Forwarding	\$6.25	\$5.65
Call Forwarding-Busy	N/A	\$3.25
Call Forwarding-Don't Answer	N/A	\$3.25
Call Forwarding-Busy/Don't Ans.	\$5.75	N/A
Call Forwarding-Remote	N/A	\$2.25
3-Way Calling	\$6.25	\$5.65
Speed Dialing	\$6.25	\$5.65
Expanded Speed Dialing	N/A	\$9.65
Call Waiting	\$11.70	\$10.50
Call ID	N/A	\$8.50
Inside Wire Maintenance	N/A	N/A
Any 2 Features	\$13.85	N/A
Any 3 Features	\$30.00	N/A

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LOCAL EXCHANGE SERVICES

Resold Enhanced Business Service**

	<u>Option 1</u>	<u>Option 2</u>
Term Discounts		
2 year	0%	0%
3 year	0%	0%
Nonrecurring Charges		
Service Activation Fee, per line	\$15.00	\$15.00
Multiple Line Service Activation	\$90.00	\$90.00
Line Install Charge, first line	\$80.00	\$80.00
Line Install Charge, each add'l line	\$55.00	\$55.00
Feature Install Charge	\$10.00	\$10.00
Intercept Service	N/A	\$21.00
Service Restoral Charge	N/A	\$60.00
Blocking Service (Subsequent installs only)		
Toll Restrict	N/C	\$10.00
Toll Restrict Plus	N/C	\$10.00
3rd Number Billed and Collect	N/C	\$10.00
Per Activation		
Call Return	\$0.75	\$0.75
Automatic Redial	\$0.75	\$0.75
Call Trace	\$1.50	\$1.50
Maximum Per Month		
Call Return	\$7.50	\$7.50
Automatic Redial	\$7.50	\$7.50
Call Trace	N/A	N/A
Directory Listings		
Non-published Number	\$2.90	\$2.90
Initial White Pages Listing	\$0.00	\$0.00
Add'l White Pages Listing	\$1.90	\$1.90
Vanity Number	\$6.23	\$6.20
PIC Change Charge		
InterLATA	\$0.00	\$10.00
IntraLATA	\$0.00	\$10.00
InterLATA/intraLATA	\$0.00	\$10.00

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LOCAL EXCHANGE SERVICES

Resold Enhanced Business Service**

<u>PBX Usage Rated Trunks</u>	<u>Monthly Recurring Charge</u>	
	<u>Local Plus Long Distance¹</u>	<u>Local Only</u>
PBX Trunk 1st Trunk	\$19.34	\$26.34
PBX Trunk Add'l	\$19.34	\$26.34
	<u>Nonrecurring Charge</u>	
Installation 1st Trunk	\$80.00	
Installation Add'l Trunk	\$55.00	
	<u>Monthly Recurring Charge</u>	
<u>Change in Type of Service Charge</u>		
Per 1st Trunk	\$26.05	
Per Add'l Trunk	\$26.05	
Service Restoral Charge		
Per Trunk	\$79.00	
Trunk Service Conversion Charge		
Per Trunk	\$15.00	
Private Branch Exchange Optional Features		
	<u>Monthly Recurring Charge</u>	<u>Monthly Nonrecurring Charge</u>
1) Call Forward Variable	\$5.65	\$10.00
2) Call Hunting Charge	N/C	\$28.38
3) 3rd Number Blocking	N/C	\$10.00
4) Change Call Blocking	N/C	\$10.00
5) Change Class Blocking	N/C	\$10.00
6) Caller ID	\$8.50	\$10.00
7) Ground Start	N/C	\$10.00
8) Toll Restrict & Blocking	N/C	\$10.00
9) Call Hunting Change	N/C	\$28.38
10) Touch Tone	\$1.30	N/C
11) Caller ID Blocking Per Line	N/C	\$10.00

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LOCAL EXCHANGE SERVICES

Resold Enhanced Business Service**

Local Usage Charges			
<u>Billing Increment, in sec.</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Initial	180	180	180
Additional	60	60	60
 <u>Rate per Billing Increment</u>	 <u>Day</u>	 <u>Eve</u>	 <u>Night</u>
Initial	\$0.076	\$0.044	\$0.025
Additional	\$0.0123	\$0.0072	\$0.004
 Extended Area Usage Charge			
<u>Initial Increment, in sec.</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Rate Band A	N/A	N/A	N/A
Rate Band B	180	180	180
Rate Band C	180	180	180
Rate Band D	180	180	180
Additional Increment, in sec.			
Rate Band A	N/A	N/A	N/A
Rate Band B	60	60	60
Rate Band C	60	60	60
Rate Band D	60	60	60
 <u>Rate per Initial Increment</u>	 <u>Day</u>	 <u>Eve</u>	 <u>Night</u>
Rate Band A	N/A	N/A	N/A
Rate Band B	\$0.0760	\$0.044	\$0.025
Rate Band C	\$0.0760	\$0.044	\$0.025
Rate Band D	\$0.0760	\$0.044	\$0.025
Rate per Additional Increment			
Rate Band A	N/A	N/A	N/A
Rate Band B	\$0.0123	\$0.0072	\$0.004
Rate Band C	\$0.0123	\$0.0072	\$0.004
Rate Band D	\$0.0123	\$0.0072	\$0.004

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Student Centrex Resale Service**

Directory Listings

	<u>Monthly Recurring Charge</u>
1) Non-published Telephone Number	\$2.90
2) Non-Directory Listed Number	N/C
3) Initial White Pages Listing	N/C
4) Additional White Pages Listing	\$1.90
5) Cross Reference Listing	\$1.90
6) Extra Line Listing	\$1.90
7) Foreign Line Listing	\$1.90

Directory Listings Non-Recurring Charge \$34.00

<u>Trunks</u>	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
DID CO Termination- Initial	\$365.00	\$61.00
DID CO Termination- Add'l	N/C	\$61.00
For 20 DID		
Station Numbers, per Initial Block	N/C	\$3.50
Station Numbers, per Add'l Block	N/C	\$3.50
For 100 DID		
Station Numbers, per Initial Block	N/C	\$17.50
Station Numbers, per Add'l Block	N/C	\$17.50

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LOCAL EXCHANGE SERVICES

“1 Plus” Long Distance Services Rates**

M80 – Matrix Elite Rates and Charges

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

M81 – Matrix Premium Rates and Charges

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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LOCAL EXCHANGE SERVICES

“1 Plus” Long Distance Services Rates, (Cont’d.)**

M82 – Matrix Platinum Rates and Charges

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

M83 – Matrix Gold Rates and Charges

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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“1 Plus” Long Distance Services Rates, (Cont’d.)**

M84 – Matrix Silver Rates and Charges

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

M85 – Matrix Value Rates and Charges

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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LOCAL EXCHANGE SERVICES

“1 Plus” Long Distance Services Rates, (Cont’d.)**

M90 – Matrix Today Rates and Charges

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.1150 per minute, 24 hours a day, seven days a week.

A monthly recurring fee in the amount of \$4.99 applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

M91 – Matrix Savings Rates and Charges

Charges are billed on the basis of 30-second initial, and additional 6-second increments. Intrastate calls are charged at a switched rate of \$0.0990 per minute, 24 hours a day, seven days a week.

Calling cards are made available to Customers on this rate plan. Calling card calls are billed in full minute increments. Intrastate and IntraLATA calls are charged at a rate of \$0.15 per minute, 24 hours a day, seven days a week up to \$20.00. These per minute charges are not billed to the Customer but are free of charge under this plan. The Customer will be billed, however, for a surcharge in the amount of \$0.10 per call. The Customer will be billed for these charges.

Toll-free service is made available to Customers on this rate plan. Toll-free calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week. There is a monthly recurring fee in the amount of \$1.95 that applies to this service.

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LOCAL EXCHANGE SERVICES

“1 Plus” Long Distance Services Rates, (Cont’d.)**

ML0 – Matrix Home Base 0 Rates and Charges

Charges are billed in 30-second initial period with 6-second increments. Intrastate calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

ML1 – Matrix Home Base 1 Rates and Charges

Charges are billed in 18-second initial period with 6-second increments. Intrastate and intraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly minimums or sign-up fees.

Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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“1 Plus” Long Distance Services Rates, (Cont’d.)**

ML3 – Matrix Home Base 3 Rates and Charges

Charges are billed in 6-second initial period with 6-second increments. Intrastate calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly minimums or sign-up fees.

Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

ML6 – Matrix Home Base 6 Rates and Charges

Charges are billed in 6-second initial period with 6-second increments. IntraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

A monthly minimum fee in the amount of \$9.95 per month applies to this rate plan.

There are no sign-up fees.

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LOCAL EXCHANGE SERVICES

Calling Card Service Rates**

Dime—Anytime! Calling Card Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a rate of \$0.15 per minute, 24 hours a day, seven days a week.

A Surcharge in the amount of \$0.10 per call applies to this rate plan.

Matrix Calling Card Rates and Charges

Charges are billed in full minute increments. Intrastate and IntraLATA calls are charged at a rate of \$0.19 per minute, 24 hours a day, seven days a week.

A Surcharge in the amount of \$0.35 per call applies to this rate plan.

No monthly minimum billing or recurring fee.

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LOCAL EXCHANGE SERVICES

Toll Free Service Rates**

Matrix Toll Free Rates and Charges

Charges are billed in full minute increments. Intrastate calls are charged at a switched access rate of \$0.099 per minute, 24 hours a day, seven days a week.

There are no monthly fees, minimums or sign-up fees associated with this Rate Plan.

ML0 – Matrix Home Base 0 Rates and Charges

Charges are billed in 30-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

ML1 – Matrix Home Base 1 Rates and Charges

Charges are billed in 18-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

ML3 – Matrix Home Base 3 Rates and Charges

Charges are billed in 6-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

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LOCAL EXCHANGE SERVICES

Toll Free Service Rates, (Cont'd.)**

ML6 – Matrix Home Base 6 Rates and Charges**

Charges are billed in 6-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

A monthly minimum fee in the amount of \$9.95 per month applies to this rate plan

There are no sign-up fees associated with this rate plan.

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PSC No. 1 – Telephone
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LOCAL EXCHANGE SERVICES

Audio Conferencing Rates**

1+ Meet-Me Rates and Charges**

Charges are billed in full minute increments at a rate of \$0.16 per minute.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

Toll Free Meet-Me Rates and Charges

Charges are billed in full minute increments at a rate of \$0.25 per minute.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

Attended 1+ Local Meet-Me Rates and Charges

Charges are billed in full minute increments at a rate of \$0.22 per minute.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

Attended Toll Free Meet-Me

Charges are billed in full minute increments at a rate of \$0.35 per minute.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

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LOCAL EXCHANGE SERVICES

Directory Assistance

A long distance directory assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. A caller may request one telephone number per directory assistance call. The charge applies to each inquiry regardless of whether the directory assistance bureau is able to supply a listed number. A credit will be issued for any directory assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Directory Assistance Charge -	<u>Per Intrastate Inquiry</u> \$1.59
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LOCAL EXCHANGE SERVICES

Telephone Surcharges

Gross Revenue and MTA Tax Surcharges

Local Service:

Gross Revenue Tax Surcharges

<u>Services Provided Period</u>	<u>IntraLATA Toll & For Resale*</u>	<u>All Other RCP Service</u>	<u>Services</u>
1/1/2000	.7557%	3.0919%	3.3198%
7/1/2000 +	.3764%	2.8273%	2.9405%

MTA Tax Surcharges

<u>Services Provided Period</u>	<u>IntraLATA Toll & For Resale*</u>	<u>All Other RCP Service</u>	<u>Services</u>
10/1/98+	.1277%	.6890%	.73%

Toll Service:

Gross Revenue Tax Surcharges*

<u>Period</u>	<u>Surcharge</u>
1/1/2000 +	2.5641%

MTA Tax Surcharges*

<u>Period</u>	<u>Surcharge</u>
10/1/1998 +	.5986%

* These surcharges are not applicable to services provided for resale to telecommunications companies possessing a Certificate of Public Convenience and Necessity issued by the Public Service Commission.

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates**

Trinsic Referral Program

Referral Credit	\$20.00
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Network Exchange Bundled Service, (Cont'd.)**

Trinsic Unlimited

Package Price for Trinsic Unlimited

Primary Line, per month	
UNE Zone 1:	\$57.12
UNE Zone 2:	\$57.12
UNE Zone 3:	\$57.12
Secondary Line, per month	
UNE Zone 1:	\$30.56
UNE Zone 2:	\$30.56
UNE Zone 3:	\$30.56
Service Connection Fee, one-time charge per line #	
Primary Line	\$150.00
Secondary Line	\$55.00

This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling or voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myzline.com web site.

A. Trinsic Unlimited includes the following:

1. Unlimited toll calling. For toll calls placed away from home, see Trinsic Travel Card in Section 6 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Unlimited.
2. Local line and unlimited local calling.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Network Exchange Bundled Service, (Cont'd.)**

Trinsic Unlimited

A. Trinsic Unlimited includes the following:

- 3.** Primary Line Custom Calling Features Package: Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Trace Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Trace Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.

B. Calling Features

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature:	\$3.00
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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Network Exchange Bundled Service, (Cont'd.)**

Trinsic Value with PVA

Trinsic Value with PVA provides a basic residential local exchange line with four Custom Calling Features and fifty (50) minutes of combined direct dialed interstate or intrastate long distance calling. Operator assisted calling, travel card calling and international calling are not included in the calling allowance. Calls above the calling allowance of 50 minutes will be billed in sixty (60) second increments. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail is included with this service.

Primary Line, per month	
UNE Zone 1:	\$37.12
UNE Zone 2:	\$37.12
UNE Zone 3:	\$40.12
Secondary Line, per month	
UNE Zone 1:	\$32.13
UNE Zone 2:	\$32.13
UNE Zone 3:	\$32.13
New Service Connection Fee, one-time charge, per line #	
Per Primary Line	\$150.00
Per Secondary Line	\$55.00

A. Trinsic Value includes the following:

1. Local line and unlimited local calling
2. Custom Calling Features: Call Waiting, Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling, Call Forwarding Variable, Call Forwarding Busy No Answer.
3. 50 Minute Direct Dial Call Allowance, interstate or intrastate, excluding operator assisted calling, travel card calling and international calling.

B. Intrastate long distance may be utilized with this service.

Direct Dial rate per minute:	\$0.070
Call completion through PVA per minute:	\$0.070

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Network Exchange Bundled Service, (Cont'd.)**

Trinsic Value with PVA, (Cont'd.)

D. Calling Features

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature:	\$3.00
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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Network Exchange Bundled Service, (Cont'd.)**

Trinsic Basic Service

Package Price for Trinsic Basic Service	
Primary Line, per month	\$37.12
Secondary Line, per month	\$32.13
New Service Connection Fee, one-time charge, per line	
Primary Line	\$69.99
Secondary Line	\$55.00

A. Basic Service includes the following:

1. A monthly allowance of 30 free minutes of interstate and intrastate toll calling, and Call Waiting with Caller ID. Calls are billed in sixty (60) second increments. For toll calls placed away from home, see Trinsic Anywhere Travel Card in Section 5.4 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service.

Toll calls within 30 minute allowance

Direct Dial Access	\$0.00
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Toll calls above 30 minute allowance

Direct Dial Access	\$0.085
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2. Local line and 1500 minutes of local exchange calling. Calls above the call allowance will be billed in sixty (60) second increments.

<u>Local calls above 600 minute call allowance</u>	\$0.010
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Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Network Exchange Bundled Service, (Cont'd.)**

Trinsic Basic Service, (Cont'd.)

- B.** Primary Line Custom Calling Features Package: Feature Pack to include Caller ID with Name, Three-Way Calling and Speed Calling may be purchased at an additional monthly charge.

Feature Pack	\$4.99 per month
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Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

- C.** Ninety (90) additional minutes of interstate or intrastate long distance may be purchased at an additional monthly charge.

90 Direct Dial or Travel Access Minutes:	\$4.99 per month
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- D.** Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature:	\$3.00
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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Network Exchange Bundled Service, (Cont'd.)**

Trinsic Home Connection 500

Package Price for Trinsic Home Connection 500:

Primary Line, per month:	\$40.62
Additional Lines, per month:	\$40.62
Service Connection Fee, one time charge, per line#	
Per Primary Line	\$150.00
Per Secondary Line:	\$55.00

A. Trinsic Home Connection 500 includes the following:

1. A monthly allowance of 500 minutes of interstate and intrastate toll calling per line. The interstate and intrastate usage allowance applies at the line level and cannot be shared with additional lines on the account. Toll calls will be billed in sixty (60) second increments. Travel card calls are not included in the monthly toll call allowance for Trinsic Home Connection 500.

Toll calls above 500 minute allowance per line
Intrastate rate per minute: \$0.070

2. Local line and unlimited local calling.
3. Features Package: Caller ID with Name and Number, Call Waiting with Caller ID with Name and Number, Three-Way Calling, Speed Calling and Call Forwarding Variable included at no charge on all lines.

B. Calling Features

The following calling features are available at an additional monthly charge of \$3.00 per feature, per line.

Distinctive Ring

Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Trinsic Spectrum Plus Service**

Trinsic Spectrum Plus Service is a local exchange service for small business Customers consisting of a local exchange line for a monthly recurring charge and measured usage rate. Calling features are available with the local exchange service for an additional monthly recurring charge per feature.

A. Local Exchange Service

1. Local Business Line

A local exchange line includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

Monthly Rate:	\$19.64
Per Minute Rate	\$0.020
Service Connection Fee, one-time charge per line ¹	
Per Line:	\$49.99

Customers who sign a one (1) or two (2) year agreement will, based upon contract term and number of access lines, subscribed to Trinsic in this state or nationwide, receive a percentage discount on Spectrum Plus local exchange service as noted below. The percentage discount does not apply to FCC line charges.

<u>Lines</u>	<u>Term</u>	
	<u>1 Year</u>	<u>2 Year</u>
200	5%	5%
1000	10%	15%
2000	15%	16%

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Trinsic Spectrum Plus Service, (Cont'd.)**

A. Local Exchange Service

2. Calling Features

The following Calling features are available at an additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring, as described in Section 5.2.6 of this tariff.

Monthly Recurring Charge Per Feature:	\$3.00
Monthly Recurring Charge, Feature Pack (3 or more):	\$9.00

- 1 Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Trinsic Spectrum Plus Service, (Cont'd.)

B. Trinsic Spectrum Plus Toll Service

For rates for the long distance portion of Trinsic Spectrum Plus Service please see Section 5.4 of this tariff.

C. Trinsic Spectrum Plus Toll Free Service

For rates for the long distance portion of Trinsic Spectrum Plus Service please see Section 5.4 of this tariff.

D. Travel Card Service

For rates for the long distance portion of Trinsic Spectrum Plus Service please see Section 5.4 of this tariff.

E. Business Network Service

For rates for the long distance portion of Trinsic Spectrum Plus Service please see Section 5.4 of this tariff.

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Trinsic Spectrum Plus Service, (Cont'd.)**

F. Remote Call Forwarding (RCF) Service

1. Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service. (See Section 5.2 of the Rate Schedule of this tariff).

2. Monthly Recurring Charge

Per line:	\$15.00
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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

Prepaid Local Exchange Service

Prepaid Local Exchange Service is provided to Customers for inbound and outbound calling within a local exchange calling area. Service is offered on a prepaid basis only. All charges must be paid prior to activation. Monthly charges must be paid by the renewal payment due date in order for service to continue uninterrupted. Service is provided on a month-to-month basis and expires at the end of each month. For the purposes of this service, a month is considered to have thirty (30) days. The minimum period for service is thirty (30) days. There are no refunds for partial month service.

This service allows Customers unlimited calling each month within the local exchange calling area. All access lines are toll restricted. In addition, lines are blocked from originating 700, 900, 950, 976, 10XXX/101XXXX and all 0-, 0+ and 00++ operator assisted calling. Call completion for Directory Assistance (411) is blocked.

Prepaid Local Exchange Service includes the following features at no additional charge: Caller ID, Call Forwarding, Call Waiting, Speed Calling and Three Way Calling. Customers utilizing Call Forwarding and Three Way Calling will not be able to dial long distance numbers as all lines are toll restricted.

Customers are billed a one-time activation charge for each Prepaid Account and a monthly recurring charge for usage. A monthly Customer Notice will be sent advising Customers that the next month's payment for Prepaid Local Exchange Service is due. This notice will be sent at least ten (10) days prior to the end of the current month and will include the renewal payment due date. If payment is not received by the renewal payment due date, Customers will be charged the Activation Fee in addition to the Monthly Usage Charge.

Monthly Service Fee includes all taxes and surcharges.

Activation fee:	\$30.00
Monthly Usage Charge:	\$69.99

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

TrinsicLink Service

TrinsicLink Service is an inbound and outbound service available to Not-for-Profit business organizations. Customers who subscribe to this service must designate Trinsic as the presubscribed carrier for local service concurrent with enrollment for this service. The full benefits of the service are enjoyed if the Customer also presubscribes to Trinsic for intraLATA toll and interLATA toll calling.

A. Service Features

TrinsicLink Service provides for the following:

1. Unlimited local exchange calling for the Primary and any additional lines
2. Unlimited intraLATA and interLATA toll calling for the Primary and any additional lines.
3. Calling Features

Primary Line includes Caller ID, Call Waiting, Three Way Calling, Speed Calling, Call Trace, Call Blocking and Call Forwarding Variable at no additional monthly charge.

Additional lines may purchase calling features as a package for a monthly recurring charge. The feature package will include Caller ID, Call Waiting, Three Way Calling, Speed Calling, Call Trace, Call Blocking and Call Forwarding Variable.

4. Toll Free Service is available for a monthly recurring charge plus usage and is not included in the unlimited local or toll calling portion of this service.
5. Remote Call Forwarding

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service.

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

TrinsicLink Service, (Cont'd.)

B. Rates and Charges

Primary Line, per month	\$53.13
Secondary Line, per month	\$28.14
Service Connection Fee, one-time charge per line ¹ ,	
Primary Line	\$150.00
Secondary Line	\$49.99
Toll Free Service	
Rate Per Month, per toll free access line	\$3.00
Rate Per Minute	\$0.069
Additional Line Feature Package	\$4.95
Remote Call Forwarding	\$15.00

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

On-Net Business Services

Trinsic Advanced One Business Services

Trinsic Advanced One Unlimited Edition

- a.** Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.

Number of lines	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$47.00	5%	7%
10+	\$45.00	5%	7%

- b.** Toll Free Service - Monthly Recurring charge, per line: \$3.00

Toll Free Routing - Per routing, per line. \$15.00

Time of Day, Day of Week, Extension and Geographic routing are available.

- c.** Installation Charge: \$500.00

- d.** Feature packages per package per line:

Trinsic Centrex Package \$5.00

- e.** A La Carte Features, per feature, per line \$2.00

- f.** Remote Call Forwarding \$15.00

- g.** Travel Card Service, per minute \$0.049

- h.** Cancellation Fees

(1) For orders cancelled prior to circuit installation: \$150.00

(2) For orders cancelled after circuit installation: \$300.00

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

On-Net Business Services, (Cont'd.)

Trinsic Advanced One Business Services, (Cont'd.)

Trinsic Advanced One Trunk Edition

- a.** Analog Trunk Service: Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.

Number of Trunks	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$47.00	5%	7%
10+	\$45.00	5%	7%

- b.** Digital Trunk Service: Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.

Number of Trunks	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$47.00	5%	7%
10+	\$45.00	5%	7%

- c.** DID Service is billed based on the number of DID lines, in blocks, purchased.

Number of DIDs	Monthly Recurring Charge
Block of 20	\$5
Block of 100	\$20

- d.** Calls above the toll call allowance are billed a per minute rate based on the term of the service, as follows:

Service Term	Rate Per Minute
1 year term	\$0.040
2 year term	\$0.035
3 year term	\$0.030

- e.** Travel Card Service, per minute \$0.049

- f.** Installation Charge: \$500.00

**Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039
Cancelled by supplement No. 1 effective 10/20/2022

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d/b/a Trinsic Communications
PSC No. 1 – Telephone
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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

On-Net Business Services, (Cont'd.)

Trinsic Advanced One Business Services, (Cont'd.)

Trinsic Advanced One Standard Edition

- a.** Monthly Service rate is dependent upon the number of lines or trunks presubscribed and the length of the term.

Number of lines/trunks	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$35.00	5%	7%
10+	\$32.00	5%	7%

- b.** Toll Service and Toll Free Service rates

Service Term	Rate Per Minute
1 year term	\$0.040
2 year term	\$0.035
3 year term	\$0.030

- c.** Caller ID with Name \$5.00

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

On-Net Business Services, (Cont'd.)

Trinsic Value One Unlimited Edition

A. Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.

- | | | |
|----|--|------------|
| 1. | Rate per line, per month: | \$50.00 |
| 2. | Toll Free Service: | See Note 1 |
| 3. | Installation Charge | \$200.00 |
| 4. | Remote Call Forwarding | See Note 1 |
| 5. | Feature packages per package per line: | See Note 1 |
| 6. | A La Carte Features, per feature, per line | See Note 1 |
| 7. | Remote Call Forwarding | \$5.00 |
| 8. | Travel Card Service, per minute | See Note 1 |

B. Cancellation Fees

- | | | |
|----|---|----------|
| 1. | For orders cancelled prior to circuit installation: | \$150.00 |
| 2. | For orders cancelled after circuit installation: | \$300.00 |

Note 1: Rates for these services and features are found in this Rate Schedule Section 4, under On-Net Business Services - Trinsic Advanced One Business Services - Trinsic Advanced One Unlimited Edition.

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

On-Net Residential Services

Trinsic Residential Suite Services

Basic Services

Monthly Recurring Rates and Charges

<u>Trinsic Complete</u>	\$53.05
Standard Calling Feature Pack:	Included
Toll Calling Packs	Unlimited toll calling included
Trinsic Center	
1 st Line:	Included
Each additional line:	\$3.00
<u>Trinsic Value</u>	\$19.99
Standard Calling Feature Pack:	\$3.00
Toll Calling Packs	
200 Minutes	\$8.00
500 Minutes	\$15.00
1000 Minutes	\$25.00
Toll Calling for non-Toll Calling Pack Customers or for calls above the selected Calling Pack	\$0.069 per minute
Trinsic Center	\$3.00

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

On-Net Residential Services, (Cont'd.)

Trinsic Residential Suite Services, (Cont'd.)

Basic Services, (Cont'd.)

Monthly Recurring Rates and Charges, (Cont'd.)

A La Carte Calling Features

Call Blocking	\$3.00
Call Trace	\$3.00
Caller ID Deluxe	\$3.00
Distinctive Ring	\$3.00
VIP Alert	\$3.00

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

On-Net Residential Services, (Cont'd.)**

Trinsic Residential Suite Services, (Cont'd.)

Trinsic Bundled Services (Voice Services plus DSL)

Trinsic Complete Bundles

	<u>Monthly Recurring Charge</u>
1. Trinsic Complete with Trinsic Essential DSL:	\$64.62
2. Trinsic Complete with Trinsic Express DSL:	\$74.62
3. Trinsic Complete with Trinsic Express Plus DSL:	\$84.62
4. Trinsic Complete with Trinsic Extreme DSL:	\$94.62

Trinsic Value Bundles

	<u>Monthly Recurring Charge</u>
1. Trinsic Value with Trinsic Express DSL:	\$54.62
2. Trinsic Value with Trinsic Express Plus DSL:	\$64.62
3. Trinsic Value with Trinsic Extreme DSL:	\$74.62

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

On-Net Residential Services, (Cont'd.)**

Trinsic Unlimited

Package Price for Trinsic Unlimited

Primary Line, per month	
UNE Zone 1:	\$54.62
UNE Zone 2:	\$54.62
UNE Zone 3:	\$54.62
Secondary Line, per month	
UNE Zone 1:	\$29.63
UNE Zone 2:	\$29.63
UNE Zone 3:	\$29.63
Service Connection Fee, one-time charge per line #	
Primary Line	\$150.00
Secondary Line	\$55.00

Calling Features

Secondary Line Custom Calling Features Package: may be added for \$4.95 per month.

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: \$3.00

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

On-Net Residential Services, (Cont'd.)**

Trinsic Value with PVA

Primary Line, per month	
UNE Zone 1:	\$34.62
UNE Zone 2:	\$34.62
UNE Zone 3:	\$34.62
Secondary Line, per month	
UNE Zone 1:	\$29.63
UNE Zone 2:	\$29.63
UNE Zone 3:	\$29.63
New Service Connection Fee, one-time charge, per line	
#	
Per Primary Line	\$150.00
Per Secondary Line	\$55.00

Intrastate long distance may be utilized with this service.

Direct Dial rate per minute:	\$0.070
Call completion through PVA per minute:	\$0.070

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic

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LOCAL EXCHANGE SERVICES

Trinsic Basic Services and Rates, (Cont'd.)**

On-Net Residential Services, (Cont'd.)**

Trinsic Value with PVA, (Cont'd.)

Calling Features

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature:	\$3.00
---------------------------------------	--------

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PSC No. 1 – Telephone
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LOCAL EXCHANGE SERVICES

Trinsic Miscellaneous Services and Rates**

Service Order and Change Charges

	<u>Business</u>	<u>Residential</u>
<u>Service Order Charges</u>		
Primary Service Connection Charge	*	*
Secondary Service Connection Charge	*	*
Transfer of Service Charge, Primary Line	\$150.00	\$150.00
Transfer of Service Charge, Secondary Line	\$55.00	\$55.00
Technician Dispatch Charge	\$200.00	\$ 69.99
Service Order Charge	\$9.99	N/A
Toll Free Directory Listing	\$10.00	N/A
Missed Appointment Charge	\$100.00	N/A
Account Set-Up Fee	N/A	\$4.95
<u>Change Order Service Charges</u>		
Feature or Feature Pack Change Order	\$9.99	\$9.99
Toll Restriction Fee Order	\$9.99	\$9.99
Telephone Number Change Order	\$9.99	\$9.99
Long Distance Minutes Pack Change Order	\$9.99	\$9.99
Listing Change Charge	\$9.99	\$9.99
Residential Change Charge	N/A	\$9.99
<u>Record Change</u>	No charge	No charge
<u>Miscellaneous Charges</u>		
Duplicate Invoice	\$5.00	\$5.00
Call Detail Report	\$5.00	\$5.00
Restoration of Service	<u>Residential</u> ²	<u>Business</u>
Per occasion, per line	\$35.00	\$49.99

Public Pay Telephone Surcharge

	<u>Residential</u>	<u>Business</u>
Rate Per Call	\$0.60	\$0.30

1 Service Connection charges are listed with the rates for each specific service tariffed.

2 Restoral Charge of a Life Line Service subscriber is \$10.00

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LOCAL EXCHANGE SERVICES

Trinsic Miscellaneous Services and Rates, (Cont'd.)**

Optional Calling Features

<u>FEATURE</u>	<u>Residential</u>		<u>Business</u>	
	<u>Per Use</u>	<u>Monthly Maximum</u>	<u>Per Use</u>	<u>Monthly Maximum</u>
Call Tracing - per successful activation	\$1.50	n/a	\$1.50	n/a
Repeat Call, (*66) - per use	\$0.75	\$6.00	\$0.75	\$6.00
Return Call, (*69) - per use	\$0.75	\$6.00	\$0.75	\$6.00
Three-Way Calling - per use	\$0.75	\$6.00	\$0.75	\$7.50
	<u>NRC</u>	<u>Per Use</u>	<u>NRC</u>	<u>Per Use</u>
**Caller ID Blocking - Per Call Blocking*	\$5.00	\$0.00	\$5.00	\$0.00
**Caller ID Blocking - Per Line Blocking*	\$5.00	n/a	\$5.00	n/a
	<u>Per Month</u>		<u>Per Month</u>	
Call Blocking	\$3.00	n/a	\$3.00	n/a
VIP Alert	\$3.00	n/a	\$3.00	n/a

Directory Assistance Services

Basic Directory Assistance

	<u>Residential</u>	<u>Business</u>
Local, Per call	\$0.99	\$0.95
Toll, Per call	\$1.10	\$0.95

Directory Assistance Call Completion

Per completed call	\$0.30	\$0.30
--------------------	--------	--------

National Directory Assistance

Per direct dialed call	\$1.25	\$1.25
------------------------	--------	--------

PVA Directory Assistance

Per direct dialed call	\$0.38	\$0.38
------------------------	--------	--------

* Customers may change their blocking feature twice without charge during the first six (6) months that the customer takes telephone service. The listed charge applies to all additional changes in blocking features.

** - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York City Exchange only.

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LOCAL EXCHANGE SERVICES

Trinsic Miscellaneous Services and Rates, (Cont'd.)**

Local, IntraLATA and InterLATA Operator Services

Usage Charges

Usage charges for operator-assisted calls are those usage charges that would normally apply to the calling party's service.

Local, IntraLATA and InterLATA Per Call Service Charges:

Customer Dialed Calling Card	\$0.40
Operator Dialed Calling Card	\$1.58
Collect	\$1.58
Third Party Billed	\$1.33
Person-to-Person	\$3.49
Operator Dialed Surcharge	\$0.80

Busy Line Verification and Line Interrupt Service

Busy Verification Charge, each request	\$2.25
Emergency Interrupt Charge, each request	\$5.00

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LOCAL EXCHANGE SERVICES

Trinsic Miscellaneous Services and Rates, (Cont'd.)**

Directory Listing Service

	<u>Per Month</u>
Billed main listings, each	\$2.00
Additional listings, each	
Standard listings	\$2.00
Indented listings	\$2.00
Cross-reference listings	\$2.00
Alternate number and night listings	
One directory line	\$2.00
Two + directory lines	\$2.00
Duplicate listings	
Night listing (2+ directory lines)	\$2.00
Other duplicate listings	\$2.00
Reference listings	\$2.00
Non-published Service	\$2.00
Nonlisted Service	\$2.00
Toll-Free Directory Listings	\$15.00
Straight Line Under Listings	
Business	\$2.00
Residence	n/a
Captions and Subcaptions Listings	
Business	\$2.00
Residence	n/a

* For non-recurring charges associated with a customer-initiated change in a directory listing, see Leaf 5 in Attachment A of this Rate Schedule.

Carrier Presubscription**

Nonrecurring Charge

Per business or residence line, trunk, or port: \$5.00

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LOCAL EXCHANGE SERVICES

Trinsic Miscellaneous Services and Rates, (Cont'd.)**

Intercept Referral Service

	<u>Business</u>	<u>Residence</u>
Monthly	\$7.00	\$4.00

Blocking Service

Nonrecurring Charge	<u>Business</u>	<u>Residence</u>
<u>Options 1, 2, 3, 4 or 5</u>		
2-Party, Individual Line Residence,		
One or More Individual Line Business		
Per Option	\$10.38*#	B*
Per Cancellation	B	B

Critical Facilities Administration Service

Service Order Charge per Circuit:	Individual Case Basis (ICB)
-----------------------------------	-----------------------------

*A Service Charge does not apply. Where a change in telephone number, grade or type of service is required, service connection charges do not apply.

#The nonrecurring charge for the initial request is waived for 90 days for all subscribers as follows: (1) from a subscriber's service establishment date or (2) from the date blocking capability becomes available in a subscriber's serving central office.

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LOCAL EXCHANGE SERVICES

Trinsic Long Distance Services

Trinsic Referral Program

If the referred customer subscribes to:	The referring customer credit is:
Trinsic Anywhere Service	\$5.00
Trinsic Long Distance Edition Service	\$10.00

Trinsic Travel Card Service

Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

Per minute rate:	\$0.20
------------------	--------

** This service grandfathered effective February 8, 2000 and is available to existing customers only.*

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LOCAL EXCHANGE SERVICES

Trinsic Long Distance Services, (Cont'd.)**

Trinsic Spectrum Plus Service

For rates for the local portion of Trinsic Spectrum Plus Service please see Section 4 of this tariff.

A. Trinsic Spectrum Plus Toll Service

Calls are billed in six (6) second increments.

Rate Per Minute:	\$0.059
------------------	---------

B. Trinsic Spectrum Plus Toll Free Service

Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.045
------------------	---------

Monthly Recurring Charge Per toll free access line:	\$3.00
---	--------

Toll Free Service Installation:	\$20.00 *
---------------------------------	-----------

Vanity Toll Free Number Search:	\$9.99
---------------------------------	--------

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company.

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LOCAL EXCHANGE SERVICES

Trinsic Long Distance Services, (Cont'd.)**

Trinsic Spectrum Plus Service, (Cont'd.)

C. Travel Card Service

Calls are billed in six (6) second increments.

Rate Per Minute: \$0.045

D. Business Network Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate Per Minute: \$0.039

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LOCAL EXCHANGE SERVICES

Trinsic Long Distance Services, (Cont'd.)**

TrinsicPVA

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage. Customers may choose a per minute Assistant (PVA) for call option or prepaid option as follows:

Per Minute Option

Rate Per Minute	\$0.069
-----------------	---------

PVA Prepaid Option

Service Price	\$9.95
---------------	--------

Recharge for each 100 minutes	\$9.95
-------------------------------	--------

PVA DA access is charged at five (5) minutes of usage of usage per instance.

Payphone surcharge is charged at five (5) minutes of usage for instance

Special Edition Prepaid Option

Service Price	\$19.95
---------------	---------

Recharge for each 100 minutes	\$9.95
-------------------------------	--------

PVA DA access is charged at five (5) minutes of usage of usage per instance.

Payphone surcharge is charged at five (5) minutes of usage for instance

TrinsicLONG DISTANCE 500 Service:

Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Call Allowance:	500 minutes
Direct dial rate per minute above call allowance	\$0.059
PVA rate per minute above call allowance:	\$0.049

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LOCAL EXCHANGE SERVICES

Trinsic Long Distance Services, (Cont'd.)**

Trinsic 800 Service

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per minute above 120 Minute Call Allowance:	\$0.069
--	---------

Trinsic LONG DISTANCE Service

Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Direct Dial rate per minute:	\$0.059
Call completion through PVA Rate Per Minute:	\$0.069

Trinsic Business Long Distance with PVA

¹Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

Rate Per Minute	\$0.059
-----------------	---------

¹ Contact lists, review and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission

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LOCAL EXCHANGE SERVICES

Trinsic Long Distance Services, (Cont'd.)**

Trinsic LONG DISTANCE Essential

Outbound calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

Direct Dial rate per minute:	\$0.059
Toll Free rate per minute	\$0.059

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services

Basic Services

Network Exchange Bundled Service

Trinsic Standard Service Option 1**

Package Price for Standard Service Option 1	
Primary Line, per month	\$57.12
Secondary Line, per month	\$27.13
Service Connection Fee, one-time charge, per line:#	
Primary Line	\$69.99
Secondary Line	\$55.00

Option 1 includes the following:

1. 200 free minutes of interstate and intrastate toll calling. For toll calls placed away from home, see Trinsic Anywhere Travel Card in Section 5.4 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service. Toll calls are billed in sixty (60) second increments.

Toll calls within 200 minute allowance

Local Access \$0.00

Toll calls above 200 minute allowance

Local access: \$0.069

2. Local line with unlimited local calling

* Call Waiting with Caller ID with Name available to new customers only, effective June 11, 2000. Existing customers receive Call Waiting only.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** This option grandfathered effective June 8, 2002 and is available to existing customers only

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Standard Service Option 1**, (Cont'd.)

3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

4. Distinctive Ring Calling Feature:
Monthly Recurring Charge Per Feature: \$3.00

* Call Waiting with Caller ID with Name available to new customers only, effective June 11, 2000. Existing customers receive Call Waiting only.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** *This option grandfathered effective June 8, 2002 and is available to existing customers only.*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Standard Service Option 2*

Package Price for Standard Service Option 2

Primary Line, per month	\$75.62
Secondary Line, per month	\$25.62
Service Connection Fee, one-time charge, per line:	
Primary Line	\$69.99
Secondary Line	\$55.00

Option 2 includes the following:

1. 600 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments. All toll calling above the 600 minutes is billed at \$0.079 per minute. For toll calls placed away from home, see Trinsic Anywhere Travel Card in Section 5.4 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service.

Toll calls made through the toll-free access number will be subject to an additional charge of \$.04 per minute,

2. Local line with unlimited local calling
3. Primary Line Custom Calling Features Package: Custom Calling Features: Call Forwarding, Call Waiting, Caller ID and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

4. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

*** This option grandfathered effective February 25, 2000 and is available to existing customers only.*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Standard Service Option 3 *

Package Price for Standard Service Option 3	
Primary Line, per month	\$95.62
Secondary Line, per month	\$25.63
Service Connection Fee, one-time charge, per line:	
Primary Line	\$69.99
Secondary Line	\$55.00

Option 3 includes the following:

1. 1,000 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments. All toll calling above the 1,000 minutes is billed at \$0.069 per minute. For toll calls placed away from home, see Trinsic Anywhere Travel Card in Section 5.4 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service.

Toll calls made through the toll-free access number will be subject to an additional charge of \$.04 per minute.

2. Local line with unlimited local calling
3. Primary Line Custom Calling Features Package: Call Forwarding, Call Waiting, Caller ID and Speed Calling, included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

4. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

** This option grandfathered effective February 25, 2000 and is available to existing customers only*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Spectrum Unlimited Service*

Spectrum Unlimited Service is targeted primarily at business customers as a bundled service offering. Customers receive unlimited local and long distance calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box¹. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

A. Outbound Service

Primary Line, per month	\$57.13
Additional Lines, per month:	\$47.13
New Service Connection Fee, one-time charge, per line [#]	
Per Primary Line:	\$150.00
Per Secondary Line:	\$150.00

B. Feature Packages

Custom Calling Feature Package for Additional Lines includes Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding.

Monthly Rate:	\$4.95
---------------	--------

[#] Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

¹ Voice mail is not regulated by the Commission. Voice Mail on Additional Lines may be purchased separately for a monthly fee per mailbox.

* Effective June 12, 2009, this service is grandfathered and available to existing Customers only..

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Spectrum Unlimited Service*, (Cont'd.)

C. Toll Free Service

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Trinsic Spectrum Unlimited Service Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Spectrum Unlimited Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.049
Monthly Recurring Charge, Per toll free access line:	\$3.00
Toll Free Service Installation: **	\$20.00
Vanity Toll Free Number Search:	\$9.99

D. Travel Card Service

Trinsic Spectrum Unlimited Travel Card Service is available to Trinsic Spectrum Unlimited Service Customers for calls made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

Rate Per Minute:	\$0.049
------------------	---------

** The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

* Effective June 12, 2009, this service is grandfathered and available to existing Customers only.

** This option grandfathered effective June 8, 2002 and is available to existing customers only

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Value**

Package Price for Trinsic Value

Primary Line, per month	
UNE Zone 1:	\$37.12
UNE Zone 2:	\$37.12
UNE Zone 3:	\$37.12
Secondary Line, per month	
UNE Zone 1:	\$32.13
UNE Zone 2:	\$32.13
UNE Zone 3:	\$32.13
Service Connection Fee, one-time charge per line #	
Per Primary Line	\$150.00
Per Secondary Line	\$55.00

A. Trinsic Value includes the following:

1. A monthly allowance of 50 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments. For toll calls placed away from home, see Trinsic Travel Card Service in Section 5.4 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Value.

Toll calls within 50 minute allowance

Direct Dial Access \$0.00

Toll calls above 50 minute allowance

Direct Dial Access \$0.07

2. Local line and unlimited local calling.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

***This service grandfathered effective September 26, 2003 and is available to existing customers only.*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Value, (Cont'd.)**

A. Trinsic Value includes the following:

3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Blocking, Call Trace Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Blocking and Call Trace Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.

4. The following additional custom calling features are available with this service.

	<u>Per Month</u>
Distinctive Ring	\$3.00
VIP Alert:	\$2.00
Privacy Manager:	\$2.00

***This service grandfathered effective September 26, 2003 and is available to existing customers only.*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Basic Service with PVA *

Trinsic Basic Service with PVA provides a basic residential local exchange line with Call Waiting for outbound calling. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail may be purchased at an additional charge (See Note 1).

Primary Line, per month	
UNE Zone 1:	\$27.12
UNE Zone 2:	\$27.12
UNE Zone 3:	\$27.12
Secondary Line, per month	
UNE Zone 1:	\$27.12
UNE Zone 2:	\$27.12
UNE Zone 3:	\$27.12
New Service Connection Fee, one-time charge, per line	
#	
Per Primary Line	\$150.00
Per Secondary Line	\$55.00

A. Basic Service includes the following:

1. Local line and unlimited local calling
2. Call Waiting

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Note 1: Voicemail may be purchased for an additional charge. This service is not regulated by the Commission. Call Forwarding Busy No Answer is only available to customers with voicemail. Other enhanced features such as Find Me and notify me are also only available to customers who choose to purchase voice mail.

* This service is grandfathered, effective June 26, 2005, and available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Basic Service with PVA, (Cont'd.) *

- B.** Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling and Call Forwarding Variable may be purchased at an additional monthly charge. This Feature Package may be added to the Primary and Additional line.

Feature Pack, per month: \$4.95

- C.** Intrastate long distance may be utilized with this service.

Direct Dial rate per minute: \$0.070

Call completion through PVA per minute: \$0.070

D. Calling Features

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: \$3.00

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Options

Package Price for Trinsic Options

Primary Line, per month

UNE Zone 1: \$30.58

UNE Zone 2: \$30.58

UNE Zone 3: N/A

Secondary Line, per month

UNE Zone 1: \$30.58

UNE Zone 2: \$30.58

UNE Zone 3: N/A

Service Connection Fee, one-time charge, per
line *

Per Primary Line: \$150.00

Per Secondary Line: \$55.00

A. Trinsic Options includes the following

1. Local exchange line and unlimited local calling
2. Personal Voice Assistant (PVA) **
3. Calling Features

* Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** PVA and Voicemail are enhanced services not regulated by the Commission.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Options, (Cont'd.)

5. Intrastate toll calling billed in 1 minute increments
Rate per minute \$0.070
6. Customers may select from the following features for an additional charge for each feature per month: Call Waiting, Caller ID, Three Way Calling, Speed Calling, Call Forwarding, VIP Alert and Call Blocking.
- Standard calling features, each per month \$3.00
- Feature Package is available and includes Call Waiting, Caller ID, Three Way Calling, Speed Calling, and Call Forwarding.
- Feature Package \$4.95
- Voicemail is available at an additional monthly charge. **

* Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** PVA and Voicemail are enhanced services not regulated by the Commission.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic 1000 Service

Package Price for Trinsic 1000

Primary Line, per month	
Zones 1 & 2:	\$47.62
Zone 3:	\$47.62
Secondary Line, per month	
Zones 1 & 2:	\$32.13
Zone 3:	\$32.13
Service Connection Fee, one-time charge, per line [#]	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

A. Trinsic 1000 Service includes the following:

1. A monthly allowance of 1000 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments.

Toll calls above 1000 minute allowance \$0.07
2. Local line and unlimited local calling.
3. Caller ID is included and Caller ID with Name may be added for \$3.00 per month.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Alternative

Trinsic Alternative provides residential Customers with a basic local exchange line and unlimited local calling and a selection of Long Distance Call Packs that are bundled with a package of Custom Calling Features.

Package Prices for Trinsic Alternative:

Local Exchange Line

Primary Line, per month

UNE Zone 1:	\$30.58
UNE Zone 2:	\$30.58
UNE Zone 3:	Not Available

Additional Lines, each per month:

UNE Zone 1:	\$30.58
UNE Zone 2:	\$30.58
UNE Zone 3:	Not Available

Long Distance Call Packs

(includes Custom Calling Features Package)

200 Minute Pack:	\$5.00
450 Minute Pack:	\$10.00
700 Minute Pack:	\$15.00

Service Connection Fee ¹

Primary Line:	\$150.00
Secondary Line:	\$55.00

¹ Service Connection Fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Alternative, (Cont'd.)

Trinsic Alternative includes the following

1. Local exchange line and unlimited local calling
2. Long Distance Service

A Long Distance Call Pack must be selected with the Primary Line and is optional for Additional Lines. Call Packs provide a specified number of direct dial outbound toll and long distance minutes of use for a flat monthly rate. Calling Card, Toll Free and Operator Assisted usage are not included in Call Pack usage. Additional lines do not share minutes with the Primary Line or with each other. Minutes used in excess of the amount available in the Call Pack selected are billed in one (1) minute increments. Unused minutes expire monthly and do not carry over to the following month.

Overage Rate, per minute: \$0.070

3. Custom Calling Features Package

The Custom Calling Features Package is included at no charge for lines ordered with a Long Distance Call Pack. Features included are: Caller ID Name and Number, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable.

4. Personal Voice Assistant (PVA)

PVA allows the Subscriber access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails.¹

¹ PVA and Voicemail are enhanced services not regulated by the Commission.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Network Exchange Bundled Service, (Cont'd.)

Trinsic Alternative, (Cont'd.)

Optional services available with Trinsic Alternative

1. Optional Calling Features

VIP Alert, Call Block, Distinctive Ring are available where facilities permit.

Monthly, per feature, per line: \$3.00

2. Voicemail is available at an additional monthly charge. ¹

¹ Voicemail is an enhanced service not regulated by the Commission.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

TrinsicBusiness Service *

Bundled Line, per month, each	\$53.13
Non-bundled Line, per month, each	\$13.13
Service Connection Fee, one-time charge per line #	
Primary Line	\$49.99
Additional Lines	\$49.99

A. Bundled Line includes the following:

1. A monthly allowance of 100 free minutes of interstate and intrastate toll calling. Toll calls are billed in six (6) second increments.

Toll calls placed within the 100 minute allowance will be billed as noted below.

Toll calls within 100 minute allowance

	<u>Per minute rate</u>
Direct Dial Access	\$0.00

Toll calls above 100 minute allowance

	<u>Per minute rate</u>
Direct Dial Access	\$0.074

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

* This service grandfathered effective August 15, 2002 and is available to existing customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

TrinsicBusiness Service *, (Cont'd.)

A. Bundled Line includes the following, (Cont'd.):

2. Local line and a call allowance of 1000 minutes of local calling. Calls placed above the call allowance will be billed in sixty (60) second increments.

Local calls within 1000 minute allowance

Direct Dial Access

Per minute rate

\$0.00

Local calls above 1000 minute allowance

Direct Dial Access

Per minute rate

\$0.018

3. Custom Calling Features: Speed Calling, Caller ID, Call Waiting, Three-Way Calling and Rotary Hunting.

B. Non-bundled lines are eligible for the following:

1. Feature Pack to include Speed Calling, Caller ID, Call Waiting or Rotary Hunting, Three-Way Calling may be purchased at an additional monthly charge.

Feature Pack, per month

\$7.99

2. Rotary Hunting is available on non-bundled lines without purchasing the Feature Pack, at no charge.

** This service grandfathered effective August 15, 2002 and is available to existing customers only.*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

TrinsicBUSINESS A La Carte **

Trinsic Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Trinsic as the presubscribed carrier for local calling concurrent with enrollment for this service. TrinsicBusiness A La Carte provides Customers with the option of selecting Trinsic for toll services.

A. Local Exchange Service

1. Local Access Line

Local Business Line	
Monthly Rate	\$16.64
Service Connection Fee, one-time charge per line ¹	
Per Primary Line	\$150.00
Per Secondary Line	\$49.99

2. Local Exchange Service

Local exchange service is billed in one (1) minute increments.

Rate Per Minute:	\$0.027
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¹ Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

****This option grandfathered effective June 13, 2003 and is available to existing customers only.**

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

TrinsicBUSINESS A La Carte **, (Cont'd.)

A. Local Exchange Service, (Cont'd.)

3. Local Calling Packs

Customers may choose to purchase Local Calling Packs which provide a set number of local calling minutes for a flat rate per month. Minutes above the purchased Calling Packs are billed in one (1) minute increments.

Local Minutes	Local Calling Packs	
		Above Purchased Local
	<u>Monthly Rate</u>	<u>Calling Pack</u>
2,000 Local Minutes Pack	\$ 50.00	\$0.025
5,000 Local Minutes Pack	\$100.00	\$0.020
15,000 Local Minutes Pack	\$225.00	\$0.015

***This option grandfathered effective June 13, 2003 and is available to existing customers only.*

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Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039
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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

TrinsicBUSINESS A La Carte, (Cont'd.) **

B. Toll Service

1. Long Distance Service

Long distance service is billed in six (6) second increments.

Rate Per Minute: \$0.069

2. Long Distance Calling Packs

Customers may choose to purchase Long Distance Calling Packs which provide a set number of long distance calling minutes for a flat rate per month. Toll Free Service is not included in Long Distance Calling Packs. Minutes above the purchased Calling Pack are billed in six (6) second increments.

LD Minutes	LD Minutes Pack	
	<u>Monthly Rate</u>	<u>Intrastate Overage</u>
1,000 Long Distance Minutes Pack	\$59.00	\$0.059
5,000 Long Distance Minutes Pack	\$245.00	\$0.049

***This option grandfathered effective June 13, 2003 and is available to existing customers only.*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

TrinsicBUSINESS A La Carte, (Cont'd.) **

C. Toll Free Service

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. TrinsicBusiness A La Carte Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.069
Monthly Recurring Charge Per toll free access line	\$3.00
Toll Free Service Installation	\$20.00
Vanity Toll Free Number Search	\$9.99

***This option grandfathered effective June 13, 2003 and is available to existing customers only.*

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Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

TrinsicBUSINESS A La Carte, (Cont'd.)**

D. Business Network Rate Service

Business Network Rate Service is available to Trinsic business Customers for outbound calling from presubscribed lines. This service allows Trinsic Business A La Carte Customers presubscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate per minute: \$0.039

***This option grandfathered effective June 13, 2003 and is available to existing customers only.*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

TrinsicBUSINESS A La Carte, (cont'd.)**

E. Calling Features

These features are offered subject to availability of suitable facilities. TrinsicBusiness A La Carte may include the calling features listed below:

Call Forwarding - Fixed - Call Forwarding- Fixed, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding-Fixed. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding-Fixed is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

***This option grandfathered effective June 13, 2003 and is available to existing customers only.*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

TrinsicBUSINESS A La Carte, (Cont'd.)**

E. Calling Features, (Cont'd.)

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

Distinctive Ring: Distinctive Ringing is a feature that allows Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

1. Rates

- | | | |
|----|---|--------|
| a. | Monthly Rates, per Feature: | \$3.00 |
| b. | Monthly Rate, Feature Pack (3 or more features) | \$9.00 |

***This option grandfathered effective June 13, 2003 and is available to existing customers only.*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

TrinsicBUSINESS A La Carte, (cont'd.)**

F. Remote Call Forwarding (RCF) Service

The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call.

1. Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service. (See Section 5.2 of this Rate Schedule).

2. Monthly Recurring Charge

Per line: \$15.00

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Trinsic Complete Local**

Per line, per month	\$54.12
Primary Service Connection Charge, per line	\$150.00
Secondary Service Connection Charge, per line	\$55.00

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Trinsic Complete Residential

Trinsic Complete Plus**

Trinsic Complete Plus, per month	\$35.62*
Trinsic Complete Plus with International Option, per month	\$35.62*
Primary Service Connection Charge, per line	\$150.00
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Trinsic Complete Residential, (Cont'd.)

Trinsic Complete Nation **

Trinsic Complete Nation, per bundle, per month	\$70.62*
Trinsic Complete Nation with International Option, per bundle, per month	\$73.62*

Primary Service Connection Charge, per line	\$150.00
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

¹ Voice mail is not regulated by the Commission.

** This service grandfathered effective February 1, 2006 and is available to existing customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Trinsic Complete Residential (Cont'd.)

Trinsic Complete Nation II**

Trinsic Complete Nation II, Per bundle, per month	\$65.62*
Trinsic Complete Nation II with International Option, per bundle, per month	\$65.62*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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¹ Voice Mail is not regulated by the Commission.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Trinsic Complete Residential (Cont'd.)

Trinsic Complete 250**

Trinsic Complete 250, per bundle, per month	\$59.05*
Trinsic Complete 250 with International Option, per bundle, per month	\$62.05*

Primary Service Connection Charge, per line	\$150.00
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 250 minutes and other long distance services will be charged as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Trinsic Complete Residential (Cont'd.)

Trinsic Complete 50**

Trinsic Complete 50, per bundle, per month	\$50.62*
Trinsic Complete 50 with International Option, per bundle, per month	\$53.62*
Primary Service Connection Charge, per line	\$150.00
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 50 minutes and other long distance services will be charged as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** This service grandfathered effective February 1, 2006 and is available to existing customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Trinsic Local Only For Business**

Per line, per month

Rate Group 1	\$70.09*
Rate Group 2	N/A

Trinsic Complete for Business

Trinsic Complete Local for Business **

Trinsic Complete Local for Business, per bundle, per month

Rate Group 1	\$48.09*
Rate Group 2	N/A

Trinsic Complete Local for Business International Option, per bundle, per month

Rate Group 1	\$54.04*
Rate Group 2	N/A

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Trinsic Complete for Business (Cont'd)

Trinsic Complete Nation for Business**

Trinsic Complete Nation for Business, per bundle, per month

Rate Group 1	\$68.52*
Rate Group 2	N/A

Trinsic Complete Nation for Business with International Option, per bundle,
per month

Rate Group 1	\$74.47*
Rate Group 2	N/A

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Services, (Cont'd.)

Trinsic Complete for Business (Cont'd)

Trinsic Complete Premium for Business**

Trinsic Complete Premium for Business, per bundle, per month

Rate Group 1	\$88.08*
Rate Group 2	N/A

Trinsic Complete Premium for Business with International Option,
per bundle, per month

Rate Group 1	\$92.54*
Rate Group 2	N/A

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

¹ Voice Mail is not regulated by the Commission.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Basic Service WA

Primary Line, per month:	\$25.62
Secondary Line, per month:	\$25.62

New Service Connection Fee, one-time charge, per line ² :	
Per Primary Line:	\$150.00
Per Secondary Line:	\$55.00

A. Intrastate long distance may be utilized with this service.

Direct Dial, per minute:	\$0.07
--------------------------	--------

B. Additional Calling Features

Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable may be purchased for the Secondary Line at an additional monthly charge.

Secondary Line Feature Pack:	\$4.95
------------------------------	--------

The following feature is available at an additional monthly recurring charge. Additional features may be added at the tariffed rates noted in Section 5.3 of this Rate Schedule.

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge:	\$3.00
---------------------------	--------

¹ Voice mail is not regulated by the Commission.

² Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Long Distance Services

Standard Service *

Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds .

- | | | |
|----|-------------------------|----------------|
| 1. | Per Minute Usage Charge | |
| | a. Local Access | \$0.079 |
| | b. Toll Free Access | \$0.100 |
| 2. | Promotional Credits | Not applicable |

** This service grandfathered effective February 8, 2000 and is available to existing customers only*

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Long Distance Services, (Cont'd.)

Standard LD**

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	\$0.07
Intrastate, per minute:	\$0.07

LD Standard (S)**

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	\$0.0649
Intrastate, per minute:	\$0.0649

Standard LD – Complete Unlimited**

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	\$0.00
Intrastate, per minute:	\$0.00

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Grandfathered Services, (Cont'd.)**

Long Distance Services, (Cont'd.)

Long Distance – Complete**

Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

IntraLATA, per minute:	\$0.0790
Intrastate, per minute:	\$0.0800

Long Distance – Unlimited**

Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

IntraLATA, per minute:	\$0.00
Intrastate, per minute:	\$0.00

** This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Trinsic Discounts**

A. Services Ineligible for Schools and Libraries Discount

1.Voice Mail Services

B. Schools and Libraries Discount Matrix

% DISCOUNT LEVEL

How Disadvantaged	Urban <u>Discount</u>	Rural <u>Discount</u>
% of students eligible for national school lunch program		
< 1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

** Effective May 28, 2015, this service is grandfathered and available to existing Customers only.

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LOCAL EXCHANGE SERVICES

Touch One Rates**

First Touch - Touch 1 Basic Service - 1+ Access (Where Available)

Touch 1 Basic Service Call Charges: Intrastate Long Distance Rates

<u>Mileage</u>	<u>Day Rates</u>		<u>Evening Rates</u>		<u>Night/Weekend Rates</u>	
	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>
1-18	.1790	.1600	.1190	.1100	.0890	.0890
19-44	.1790	.1700	.1290	.1100	.0990	.0990
45-65	.1990	.1800	.1290	.1290	.1090	.1090
66-104	.2190	.1900	.1390	.1390	.1190	.1190
105-164	.2190	.1900	.1490	.1490	.1190	.1190
165+	.2390	.2000	.1500	.1500	.1190	.1190

Touch 1 Basic Service Call Charges: Intralata Long Distance Rates

<u>Mileage</u>	<u>Day Rates</u>		<u>Evening Rates</u>		<u>Night/Weekend Rates</u>	
	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>
0-8	.1599	.0433	.0899	.0267	.0500	.0155
9-13	.2000	.0609	.1000	.0394	.0650	.0230
14-18	.2000	.1399	.1000	.0833	.0703	.0491
19-44	.2000	.1399	.1000	.0833	.0703	.0491
45-65	.2000	.1733	.1000	.1000	.0703	.0598
66-104	.2000	.1733	.1000	.1000	.0703	.0598
105-164	.2000	.1733	.1000	.1000	.0703	.0598
165+	.2000	.1733	.1000	.1000	.0703	.0598

Partial Minutes are rounded to the next whole minute.

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LOCAL EXCHANGE SERVICES

Touch One Rates, (Cont'd.)**

Simply the Best **

	<u>Day</u>	<u>Evening/Night</u>
Actual rates in effect	0.2020	0.1230

Ultimate Advantage**

“Ultimate Advantage” provides customer a discount schedule (see below) to be applied to intrastate “First Touch” – Touch 1 Basic Service. Calls are rounded to the next whole minute and are individually rated on the basis of the distance, duration, and time of day/day of week.

<u>Call Usage</u>	<u>Discount Rate</u>
\$0.00-\$9.99	2%
\$5.00-\$24.99	12%
\$25.00 +	27%

Business Touch**

This is a toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. There is no monthly charge or sign-up fee associated with this product. (Actual rate in effect are set forth below.)

BUSINESS TOUCH INTRASTATE RATES (Flat Rate)		
PEAK	OFF-PEAK	
<u>Day</u>	<u>Evening</u>	<u>Night</u>
0.1950	0.1390	0.1390

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Touch One Rates, (Cont'd.)**

"1 Rate" **

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, seven days a week. Those calls will be billed at the current rate of \$0.1550 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

Simply Better**

Customers may place calls 24 hours a day, seven days a week within the state of New York. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm, Monday through Friday. Calls placed during the hours of 7 pm - 7 am, Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. There is no monthly charge or sign-up fee associated with this product. Actual rates in effect are set forth below:

\$0.1950/min.	7:00 am - 7:00 pm, Monday through Friday
\$0.0950/min.	7:00 pm - 7:00 am, Monday through Friday and all day Saturday and Sunday

Personal Touch 800/888 Service **

Usage charges are billed in arrears. Calls are billed on a full minutes basis. The length of each call is rounded up to the next full minute. Charges for total chargeable minutes will be determined and rounded to the next higher cent.

Payment of charges is due upon presentation of the bill for services furnished.

Rates and billing periods are listed below

\$0.2500	7 a.m. to 7 p.m., Monday through Friday
\$0.1500	7 p.m. to 7 a.m., Monday through Friday and all day Saturday and Sunday

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Touch One Rates, (Cont'd.)**

Pure and Simple**

Pure and Simple is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be billed at the current rate of \$0.1300 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

First Touch Flat**

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for 1+ direct dialed calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at \$0.1400 per minute peak/off-peak. There are no sign up fees or monthly charges associated with product.

Touch 1 Travel Card – Residential and Business **

All calls will be billed at \$0.28 per minute regardless of time of day/day of week. Calls placed via the optional conference call service will be billed at \$0.28 per minute, *per party*. A \$1.25 surcharge applies to each call and is included in the first minute of a call.

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Touch One Rates, (Cont'd.)**

Directory Assistance**

Directory Assistance calls are billed at \$0.60 per call.

First Touch Select**

Monthly fee per telephone number is \$4.95. Actual rates in effect within the state of New York re \$0.09 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute.

Select Savings **

Annual fee per telephone number is \$39.95 (billed in advance). Actual rates in effect within the state of New York re \$0.09 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute.

School and Libraries Discount Program**

Schools and Libraries Discount Matrix:

<u>How Disadvantaged</u>	<u>% Discount Level</u>	
	<u>Urban Discount</u>	<u>Rural Discount</u>
% of Student eligible for National School Lunch Program		
<1	20	24
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

First Touch Prime**

Actual rates in effect within the state of New York are \$0.0115 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

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Touch One Rates, (Cont'd.)**

First Touch Preferred

Monthly fee per telephone number is \$3.95. Actual rates in effect within the state of New York are \$0.099 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

Preferred Plus **

Annual fee per telephone number is \$38.95 (billed in advance). Actual rates in effect within the state of New York are \$0.099 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

Prime Touch **

Actual rates in effect within the state of New York are \$0.15 per minute, 24 hours a day, 7 days a week.

Twilight Time-Common Cents **

Customers may place calls within the state of New York 24 hours a day, seven days a week for a flat \$0.10 per minute. The recurring monthly fee is \$4.00 per telephone number. Rates do not apply to directory assistance or operator assisted calls.

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Touch One Rates, (Cont'd.)**

First Touch Flat II**

Rates within the state of New York are \$0.109 per minute, 24 hours a day, 7 days a week.
Rates do not apply to directory assistance or operator assisted calls.

Select Weekends**

Monthly fee per telephone number is \$4.95. Rates within the state of New York are \$0.09 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

Preferred Weekends **

Monthly fee per telephone number is \$3.95. Rates within the state of New York are \$0.09 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

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