

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 3 – Telephone
Effective: November 5, 2018

Addendum Type: Price List
Addendum: 1
Leaf: 1
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

RATE SCHEDULE

A LOCAL SERVICE RATES

1 Non-Recurring Charges

- a. The Non-Recurring charges listed below will apply only to existing Excel local customers as of November 29, 2009.

1	Service Connection Charges	<u>Non-Recurring</u>
	<u>Charge</u>	
	Local Service Connection (New Service) Charge	\$25.00 per line
	Local Service Activation Charge	\$25.00 per line
	Local Service Change Order Charge(s)	
	-Feature Service Charge	\$5.00 per line
	-Record Order Charge	\$5.00 per line
	Local Service Move Order Charge	\$20.00 per line
2.	Miscellaneous Charges	<u>Recurring/ Non-Recurring</u>
	<u>Charges</u>	
	Line Installation Charge and Outside Move	\$52.00 per line
	Additional Line Installation Charge and Outside Move	\$16.50 per line
	Restoration of Service Charge	\$20.00
	Special Construction	(ICB)
	Return Check Charge	\$20.00

Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

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LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

A LOCAL SERVICE RATES (Continued)

1 Non-Recurring Charges (Continued)

b Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following per line rates for orders and changes:

1. Service Connection Charges

Local Service - New Order Charge(s)	\$52.00 per line
Local Service - Activation Charge(s)	\$25.00 per line
Local Service - Change Order Charge(s)	
-Feature Service Charge	\$25.00 per line
-Record Order Charge	\$25.00 per line
Local Service - Move Service Order Charge(s)	\$52.00 per line

2. Miscellaneous Charges

Line Installation Charge and Outside Move	\$52.00 per line
Additional Line Installation Charge and Outside Move	\$52.00 per line
Restoration of Service Charge	\$25.00
Special Construction Charge	ICB
Return Check Charge	\$20.00

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LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

A. LOCAL SERVICE RATES (Continued)

2	Local Service Offerings:	<u>Price Range, Each, Per Month</u>
a.	EXCEL MyLine SM StandAlone Local Service:	\$30.00/month
b.	EXCEL Classic MyLine SM Basic Local Service Package: --Additional Line(s) each/month	\$39.95/month \$39.95
c.	EXCEL Classic MyLine SM Value Local Service Package: --Additional Line(s) each/month	\$49.95/month \$49.95
d.	EXCEL Classic MyLine SM Complete Local Service Package: --Additional Line(s) ¹	\$59.95/month \$49.95 each/month
3	Touch Tone Calling Service	

Prices for Touch Tone Calling Service, as defined in this tariff, are reflected in the Local Services Offers prices in 1.2.1b, 1.2.1c and 1.2.1d preceding. Customers subscribing to Touch Tone Calling Service will be billed at the following rate in addition to all charges associated with the Customer's basic local service plan:

Monthly Rate	\$0.18
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¹ The additional line option for the EXCEL Classic MyLineSM Complete Service Package will not be available to new Customers after January 12, 2003.

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RATE SCHEDULE - (Continued)

A LOCAL SERVICE RATES (Continued)

4 Local Exchange Services

The EXCEL MyLineSM bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

EXCEL MyLine SM Basic Package	Monthly Rate <u>Zones 1A, 1B</u> <u>and 2</u>
-With MyLine SM \$.05 Plan	
Primary Line	\$39.95
Additional Line	\$39.95
-With MyLine SM \$.03 Plan	
Primary Line	\$42.90
Additional Line	\$42.90
EXCEL MyLine SM Value Package	Monthly Rate <u>Zones 1A, 1B</u> <u>and 2</u>
-With MyLine SM \$.05 Plan	
Primary Line	\$49.95
Additional Line	\$49.95
-With MyLine SM \$.03 Plan	
Primary Line	\$52.90
Additional Line	\$52.90
EXCEL MyLine SM Complete Package	Monthly Rate <u>Zones 1A, 1B</u> <u>and 2</u>
-With MyLine SM \$.05 Plan	
Primary Line	\$59.95
Additional Line	\$59.95

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RATE SCHEDULE - (Continued)

A. LOCAL SERVICE RATES (Continued)

5 Rates and Charges

Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following monthly rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Simple Plan	\$19.97
Basic Plan	\$24.95
Select Plan	\$37.91
Value Plan	\$44.95
Premium Plan	Rate Groups 1a and 1b: \$39.94
	Rate Group 2:
\$44.94 Unlimited Plan	Rate Group 1a:
\$41.95	
	Rate Group 1b:
	\$46.95 Rate Group
	2: \$53.95

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RATE SCHEDULE - (Continued)

B. CUSTOM FEATURES

- 1 The Customer Feature rates listed below will apply only to existing Excel local customers as of November 29, 2009. The following a la carte features are furnished as specified below:

	Per Month or Per Use Charge
Anonymous Call Rejection - (*77)/ACR	\$3.95 per month
Auto Redial - (*66)	\$3.95 per month or \$0.95
Call Forwarding	\$3.95 per month
Call Forwarding - Busy Line	\$3.95 per month
Call Forwarding - No Answer	\$3.95 per month
Caller ID - Number Only	\$3.95 per month
Caller ID - With Name and Number	\$6.95 per month
Caller ID - Name and Number Blocking Per Line*	\$3.95 per month
Call Return (*69)	\$3.95 per month or \$0.95 per use
Call Trace (*57)	\$7.00 per month
Call Waiting - Without ID	\$3.95 per month
Call Waiting ID - Name and Number	\$3.95 per month
Call Waiting ID – Number Only	\$3.95 per month
Distinctive Ring	\$3.95 per month
Speed Dialing 8	\$3.95 per month
Three Way Calling	\$3.95 per month or \$0.95 per use
Touch Tone Service	\$0.18 per month

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RATE SCHEDULE - (Continued)

B. CUSTOM FEATURES (Continued)

- 2 Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following rates for Custom Features:

	Per Month or Per Use Charge
Anonymous Call Rejection - (*77)/ACR	\$4.25 per month
Auto Redial - (*66)	\$4.75 per month or \$0.75 per use
Call Forwarding	\$5.25 per month
Call Forwarding - Busy Line/No Answer	\$3.75 per month
Caller ID - With Name and Number	\$8.50 per month
Call Return (*69)	\$4.75 per month or \$0.75 per use
Call Trace (*57)	\$1.50 per use
Call Waiting - Without ID	\$6.00 per month
Call Waiting ID - Name and Number	\$0.00 per month
Speed Dialing 8	\$5.25 per month
Three Way Calling	\$5.25 per month or \$0.75 per use

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RATE SCHEDULE - (Continued)

C. DIRECTORY LISTINGS

- 1 The Directory Listing charges listed below will apply only to existing Excel local customers as of November 29, 2009.

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Directory Listing - Standard	No Charge	No Charge
Directory Listing - Additional	\$0.75	\$10.00
Directory Listing - Non-Published	\$1.10	No Charge
Directory Listing - Non-Listed	\$1.10	No Charge

- 2 Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following rates for Directory Listings:

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Directory Listing - Standard	No Charge	No Charge
Directory Listing - Additional	\$2.50	\$10.00
Directory Listing - Non-Published	\$2.50	No Charge
Directory Listing - Non-Listed	\$1.10	No Charge

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RATE SCHEDULE - (Continued)

D. LOCAL OPERATOR SERVICES

- 1 The Operator Services charges listed below will apply only to existing Excel local customers as of November 29, 2009.

Local Directory Assistance Service Charge, up to 2 listings per call

\$0.75 - Per Call

Directory Assistance Call Completion

\$1.30 - Per Call

Busy Line Verification/Interrupt Service Charges

\$1.00 - Per Verification

\$1.50 - Per Interrupt

Operator Assisted Calling Service Charges

	<u>Per Call Charge</u>
-Sent Paid	\$1.58
-Station Collect	\$1.58
-Station Collect/Directory Assistance	\$1.58
-Billed to Third Number	\$1.33
-Billed to Third Number/Directory Assistance	\$1.33
-Person-to-Person	\$3.49
-Person-to-Person/Directory Assistance	\$3.49

Operator Service Per Minute Rate:

\$0.1060 per minute

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RATE SCHEDULE - (Continued)

D. LOCAL OPERATOR SERVICES (Continued)

- 2 Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following rates for Local Operator Services:

Local Directory Assistance Service Charge, up to 2 listings per call

\$1.50 - Per Call

Busy Line Verification/Interrupt Service Charges

\$2.75 - Per Verification

\$2.75 - Per Interrupt

Operator Assisted Calling Service Charges

	<u>Per Call Charge</u>
-Sent Paid	\$1.58
-Station Collect	\$1.58
-Station Collect/Directory Assistance	\$1.58
-Billed to Third Number	\$1.33
-Billed to Third Number/Directory Assistance	\$1.33
-Person-to-Person	\$3.49
-Person-to-Person/Directory Assistance	\$3.49

Operator Service Per Minute Rate

\$0.1060 per minute

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