

Matrix Telecom, LLC
d/b/a Excel Telecommunications
P.S.C No. 3 – Telephone
Effective: November 5, 2018

Addendum Type: Promotions
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LOCAL EXCHANGE SERVICES

PROMOTIONAL OFFERINGS

General

From time to time, the Company may provide certain special offerings to its Customers in the form of service promotions. These special offerings may be limited to certain dates, times and locations. The Company's service promotions are listed below.

MyLineSM Basic Caller ID Promotion

Beginning September 1, 2003 and ending September 30, 2003, Excel offers the MyLineSM Basic and Caller ID Promotion to new residential Customers in the State of New York. New Customers who subscribe to EXCEL MyLineSM Basic Local Service Package and Caller ID during the aforementioned time period will be eligible to receive a billing credit to reimburse the Caller ID monthly recurring charges for the first three months of service. The billing credit will be applied to the Customer's account during the third month of service and should appear on the same invoice as the Customer's third monthly recurring charge for the Caller ID feature. The Customer must remain subscribed to both the EXCEL MyLineSM Basic Local Service Package and Caller ID for the entire three-month period in order to be eligible to receive the billing credit, and the Customer's account must be in good standing.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022