

Matrix Telecom, LLC  
d/b/a Excel Communications  
P.S.C. No. 2 – Telephone  
Effective: November 5, 2018

Addendum Type: Price List  
Addendum: 2  
Leaf: 1  
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**RESIDENTIAL TELECOMMUNICATIONS SERVICES****CURRENT RATES****1 PREMIER DIAL ONE Service**

| PEAK     | OFF-PEAK |
|----------|----------|
| \$0.1950 | \$0.1950 |

**2 PREMIERPLUS II Service**

| DAY      | EVENING  | NIGHT/WEEKEND |
|----------|----------|---------------|
| \$0.2150 | \$0.1800 | \$0.1650      |

**3 PREMIER 800 Service**

| PEAK     | OFF-PEAK |
|----------|----------|
| \$0.2100 | \$0.2100 |

**4 EXCEL CALLING CARD Service**

| PER CALL SURCHARGE | FIRST MINUTE | EACH<br>ADDITIONAL |
|--------------------|--------------|--------------------|
| \$0.5000           | \$0.4000     | \$0.4000           |

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Issued By:

Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

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## RESIDENTIAL TELECOMMUNICATIONS SERVICES

### CURRENT RATES (Cont'd)

#### 5 ExcelPLUS Service

|                 | DAY               |                      | EVENING           |                      | NIGHT/WEEKEND     |                      |
|-----------------|-------------------|----------------------|-------------------|----------------------|-------------------|----------------------|
| Rate<br>Mileage | Initial<br>Minute | Additional<br>Minute | Initial<br>Minute | Additional<br>Minute | Initial<br>Minute | Additional<br>Minute |
| 0-44            | \$0.3220          | \$0.2070             | \$0.1499          | \$0.1299             | \$0.1299          | \$0.1199             |
| 45-65           | \$0.3565          | \$0.2185             | \$0.1599          | \$0.1499             | \$0.1299          | \$0.1299             |
| 66-104          | \$0.3680          | \$0.2415             | \$0.1699          | \$0.1699             | \$0.1499          | \$0.1399             |
| 105-164         | \$0.3795          | \$0.2415             | \$0.1799          | \$0.1799             | \$0.1499          | \$0.1399             |
| 165-Over        | \$0.4025          | \$0.2415             | \$0.1799          | \$0.1799             | \$0.1599          | \$0.1499             |

#### 6 ExcelPLUS II Service

|                 | DAY               |                      | EVENING           |                      | NIGHT/WEEKEND     |                      |
|-----------------|-------------------|----------------------|-------------------|----------------------|-------------------|----------------------|
| Rate<br>Mileage | Initial<br>Minute | Additional<br>Minute | Initial<br>Minute | Additional<br>Minute | Initial<br>Minute | Additional<br>Minute |
| 0-44            | \$0.3471          | \$0.2679             | \$0.1964          | \$0.1964             | \$0.1536          | \$0.1536             |
| 45-65           | \$0.4031          | \$0.2857             | \$0.1964          | \$0.1964             | \$0.1679          | \$0.1679             |
| 66-104          | \$0.4153          | \$0.3000             | \$0.2143          | \$0.2107             | \$0.1821          | \$0.1821             |
| 105-164         | \$0.4324          | \$0.3143             | \$0.2250          | \$0.2250             | \$0.1821          | \$0.1821             |
| 165-Over        | \$0.4459          | \$0.3286             | \$0.2393          | \$0.2393             | \$0.1821          | \$0.1821             |

#### 7 Simply One Service

| Peak     | Off-Peak |
|----------|----------|
| \$0.2200 | \$0.1000 |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd.)**

**8 My 800 Service**

| DAY      | EVENING  |
|----------|----------|
| \$0.1900 | \$0.1900 |

Customer's subscribing to Excel's Simply More Service will be charged the per minute rate for their inbound 800/8XX service as set forth in Section 6.1.31

Customer's subscribing to Excel's Three Penny- Plan will be charged the per minute rate for their inbound 800/8XX service as set forth in Section 6.1.20

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**9 National Directory Assistance**

Service Per Call Charge: \$0.85

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**10 Recurring Charges**

Monthly Service

Charges:

|                  |         |
|------------------|---------|
| PREMIER DIAL ONE | \$5.00  |
| PREMIER 800      | \$10.00 |

|                |        |
|----------------|--------|
| PREMIERPLUS II | \$3.00 |
|----------------|--------|

Non-Recurring Charges

Returned Check Charge \$15.00 or 5% (not to exceed \$20.00), whichever is greater, per incident. (T)

|                  |         |
|------------------|---------|
| Reconnection Fee | \$25.00 |
|------------------|---------|

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**11 Volume Discounts**

The following volume discounts apply where savings are directly proportional to usage. Premier Dial One Discount

| VOLUME                  | % DISCOUNT |
|-------------------------|------------|
| \$0 - \$74.99           | -----      |
| \$75.00 - \$499.99      | 23%        |
| \$500.00 - \$1,999.99   | 23%        |
| \$2,000.00 - \$4,999.99 | 23%        |
| \$5,000.00 & Up         | 23%        |

Premier 800 Discount

| VOLUME                | % DISCOUNT |
|-----------------------|------------|
| \$0 - \$99.99         | -----      |
| \$100.00 - \$499.99   | 23%        |
| \$500.00 - \$1,999.99 | 23%        |
| \$2,000.00 & Up       | 23%        |

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## RESIDENTIAL TELECOMMUNICATIONS SERVICES

### CURRENT RATES (Cont'd)

#### 12 Discounts

Discounts apply to specified services where appropriate. Excel offers the following intrastate discount calling plans.

ExcelPLUS: A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II and PremierPLUS II numbers (participating Excel Customers). ExcelPLUS Customers using calling cards to complete calls will receive a 50% discount for all charges following the initial minute for calls made to ExcelPLUS, ExcelPLUS II and PremierPLUS II Customers. No discounts apply to Calling Card calls terminated at all other numbers.

ExcelPLUS II: A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II and PremierPLUS II numbers (participating Excel Customers). A 30% discount applies to charges incurred for direct dialed calls terminated at all other numbers. ExcelPLUS II Customers using calling cards to complete calls will receive a 50% discount for all charges following the initial minute for calls made to, ExcelPLUS, ExcelPLUS II and PremierPLUS II Customers. No discounts apply to Calling Card calls terminated at all other numbers.

PremierPLUS II: A 50% discount applies to charges incurred for direct dialed calls terminated at ExcelPLUS, ExcelPLUS II and PremierPLUS II numbers (participating Excel Customers). A 30% discount applies to charges incurred for direct dialed calls terminated at all other numbers. PremierPLUS II Customers using calling cards to complete calls will receive a 50% discount for all charges following the initial minute for calls made to ExcelPLUS, ExcelPLUS II and PremierPLUS II Customers. No discounts apply to Calling Card calls terminated at all other numbers.

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## RESIDENTIAL TELECOMMUNICATIONS SERVICES

### CURRENT RATES (Cont'd)

#### 13 Excel Operator Services

InterLATA Operator Assistance Service Usage Rates and Charges:

The flat per minute rates listed below apply 24 hours a day, 7 days per week, for Operator-Assisted Station-to-Station and Person-to-Person call types. All calls are measured and billed in one minute increments; fractional minutes of use are rounded up to the next full minute.

InterLATA Per Minute Usage Rates:

| MILEAGE | DAY<br>RATE PERIOD |            | EVENING<br>RATE PERIOD |            | NIGHT/WEEKEND<br>RATE PERIOD |            |
|---------|--------------------|------------|------------------------|------------|------------------------------|------------|
|         | 1st Minute         | Each Add'l | 1st Minute             | Each Add'l | 1st Minute                   | Each Add'l |
| All     | \$0.2300           | \$0.2300   | \$0.2300               | \$0.2300   | \$0.2300                     | \$0.2300   |

InterLATA Operator Assistance Service Charges and Surcharges:

The following Operator Assistance Service Charges and Surcharges are applicable to the specified operator assisted calls and are in addition to the per minute usage charges set forth above.

| Call Placement Type:                            | Per Call Service Charge: |
|---|--------------------------|
| Operator Station-to-Station Sent Paid           | \$1.80                   |
| Operator Station-to-Station Sent Collect        | \$1.80                   |
| Operator Station-to-Station Third Number Billed | \$1.85                   |
| Operator Station-to-Station Calling Card        | \$0.95                   |
| Person-to-Person Sent Paid                      | \$4.125                  |
| Person-to-Person Sent Collect                   | \$4.125                  |
| Person-to-Person Third Number Billed            | \$4.125                  |
| Person-to-Person Calling Card                   | \$4.125                  |
| Busy Line Verification                          | \$6.50                   |
| Busy Line Interruption                          | \$6.50                   |
| Operator Dialed Surcharge                       | \$0.875                  |

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## RESIDENTIAL TELECOMMUNICATIONS SERVICES

### CURRENT RATES (Cont'd)

#### 14 Excel Operator Services - (Continued)

IntraLATA Operator Assistance Service Usage Rates and Charges:

The flat per minute rates listed below apply 24 hours a day, 7 days per week, for Operator-Assisted Station-to-Station and Person-to-Person call types. All calls are measured and billed in one minute increments; fractional minutes of use are rounded up to the next full minute.

\* IntraLATA Per Minute Usage Rates:

|              |               | TO REGION     |        |              |              |             |             |          |
|--------------|---------------|---------------|--------|--------------|--------------|-------------|-------------|----------|
|              | FROM REGION   | New York City | Nassau | West Suffolk | East Suffolk | Lower Wchtr | Upper Wchtr | Rockland |
| Initial Min  | New York City | NA            | 13.0¢  | 13.0¢        | 13.0¢        | 13.0¢       | 13.0¢       | 13.0¢    |
| Ea Add'l Min | New York City |               | 5.2¢   | 10.0¢        | 12.0¢        | 5.2         | 10.0¢       | 10.0¢    |
| Initial Min  | Nassau        | 13.0¢         | NA     | 13.0¢        | 13.0¢        | 13.0¢       | 13.0¢       | 13.0¢    |
| Ea Add'l     | Nassau        | 5.2¢          |        | 5.0¢         | 7.0¢         | 6.0¢        | 12.0¢       | 12.0¢    |
| Initial Min  | West Suffolk  | 13.0¢         | 13.0¢  | NA           | 13.0¢        | 13.0¢       | 13.0¢       | 13.0¢    |
| Ea Add'l Min | West Suffolk  | 10.0¢         | 5.0¢   |              | 5.0¢         | 11.5        | 12.0¢       | 12.0¢    |
| Initial Min  | East Suffolk  | 13.0¢         | 13.0¢  | 13.0¢        | NA           | 13.0¢       | 13.0¢       | 13.0¢    |
| Ea Add'l Min | East Suffolk  | 12.0¢         | 7.0¢   | 5.0¢         |              | 12.0¢       | 12.0¢       | 12.0¢    |
| Initial Min  | Lower Wchtr   | 13.0¢         | 13.0¢  | 13.0¢        | 13.0¢        | NA          | 13.0¢       | 11.0¢    |
| Ea Add'l Min | Lower Wchtr   | 5.2¢          | 6.0¢   | 11.5         | 12.0¢        |             | 5.0¢        | 4.0¢     |
| Initial Min  | Upper Wchtr   | 13.0¢         | 13.0¢  | 13.0¢        | 13.0¢        | 13.0¢       | NA          | 11.0¢    |
| Ea Add'l Min | Upper Wchtr   | 10.0¢         | 12.0¢  | 12.0¢        | 12.0¢        | 5.0¢        |             | 4.0¢     |
| Initial Min  | Rockland      | 13.0¢         | 13.0¢  | 13.0¢        | 13.0¢        | 11.0¢       | 11.0¢       | NA       |
| Ea Add'l Min | Rockland      | 10.0¢         | 12.0¢  | 12.0¢        | 12.0¢        | 4.0¢        | 4.0¢        |          |

\*A discount of 40% applies per call made in the Evening Rate period and a discount of 65% applies per call made in the Night/Weekend Rate Period.

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**14 Excel Operator Services - (Continued)**

IntraLATA Operator Assistance Service Usage Rates and Charges: (Continued)

IntraLATA Operator Assistance Service Charges and Surcharges:

The following Operator Assistance Service Charges and Surcharges are applicable to the specified operator assisted calls and are in addition to the per minute usage charges set forth above.

| Call Placement Type:                            | Per Call Service Charge: |
|---|--------------------------|
| Operator Station-to-Station Sent Paid           | \$1.58                   |
| Operator Station-to-Station Sent Collect        | \$1.58                   |
| Operator Station-to-Station Third Number Billed | \$1.33                   |
| Operator Station-to-Station Calling Card        | \$0.40                   |
| Person-to-Person Sent Paid                      | \$3.49                   |
| Person-to-Person Sent Collect                   | \$3.49                   |
| Person-to-Person Third Number Billed            | \$3.49                   |
| Person-to-Person Calling Card                   | \$3.49                   |
| Busy Line Verification                          | \$1.00                   |
| Busy Line Interruption                          | \$1.50                   |
| Operator Dialed Surcharge                       | \$0.00                   |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**15 Excel Prepaid Calling Card Service Offering I**

| PER MINUTE RATE |
|-----------------|
| \$0.2900        |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**16 Excel Prepaid Calling Card Service Offering II**

The per minute usage rate for this prepaid card is:\$.2500 per minute.

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**17      OPTION A**

Per Minute Rate:                      \$.1000

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**18 PremierPLUS III Service.**

Rates:

|                     |
|---------------------|
| Premier Plus III    |
| \$0.1000 Per Minute |

Monthly Recurring Charge: \$2.50

Premier Plus III Calling Card:

Per call surcharge: \$0.5000  
Per minute rate: \$0.4000

Service Hours:

Rates apply 24 hours a day, 7 days a week

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**19 Excel Simply 7 Service:**

|                      |          |
|----------------------|----------|
| Per Minute Rate:     | \$0.1000 |
| Monthly Service Fee: | \$4.95   |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**20 1-800 PHONEME**

**Service Rates:**

| PER MINUTE RATES |          |          |
|------------------|----------|----------|
| PEAK             | OFF PEAK | WEEKENDS |
| \$0.16           | \$0.09   | \$0.12   |

Service Charges:

Station-to-Station  
Person-to-Person

Per Call Charge  
\$1.45  
\$3.40

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**21 EXCEL THREE-PENNY**

**PLAN Per Minute Rates:**

| TIME-OF-DAY RATE PERIOD   |                       | PER MINUTE RATE |
|---|-----------------------|-----------------|
| Monday - Friday, Saturday & Sunday, Including Company-recognized Holidays | OFF-PEAK              | \$0.0900        |
|   | 7:00 p.m - 6:59 a.m.  |                 |
| Monday - Friday, Saturday & Sunday, Including Company-recognized Holidays | PEAK                  | \$0.0900        |
|   | 7:00 a.m. - 6:59 p.m. |                 |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**21 EXCEL THREE-PENNY PLAN (Continued)**

Excel Three-Penny Calling Card Rates:

Per call surcharge: None  
Per minute rate: \$0.1500 Excel

Three-Penny 800/8XX Rates (Inbound):

Monthly Recurring Charge: None  
Per minute rate: \$0.1500

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**22 Employee Long Distance Service Program**

Rates:

|            |
|------------|
| Per Minute |
| \$0.0500   |

Monthly Recurring Charge:

None Calling Card

Per Minute Rates:

| <b>Initial Minute</b> | <b>Each Additional Minute</b> |
|-----------------------|-------------------------------|
| \$0.2500              | \$0.2500                      |

Calling Card Per Call Service Charge:

None

Calling Card Billing Increments:

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

CURRENT RATES (Cont'd)

**23 EXCEL M-PLANS** Excel M-Plan Rates:

| PLAN NAME | PER MINUTE RATE | MONTHLY RECURRING SERVICE CHARGE |
|-----------|-----------------|----------------------------------|
| M1        | \$.1000         | \$3.75                           |
| M2        | \$.1000         | \$4.95                           |
| M3        | \$.0900         | \$4.95                           |
| M4        | \$.0900         | \$3.00                           |
| M5        | \$.1000         | \$3.75                           |
| M6        | \$.0900         | \$3.75                           |
| M7        | \$.0900         | \$3.75                           |
| M8        | \$.0900         | \$3.75                           |
| M9        | \$.0700         | \$4.95                           |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**23 EXCEL M-PLANS - (Continued)**

Excel M-Plan Calling Card Rates:

| Initial Minute | Each Additional Minute |
|----------------|------------------------|
| \$0.8900       | \$0.3100               |

Excel M-Plan Calling Card Per Call Service Charge:

None Excel M-Plan Service Hours:

Rates apply 24 hours a day, 7 days a week

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## RESIDENTIAL TELECOMMUNICATIONS SERVICES

### CURRENT RATES (Cont'd)

#### **24 Excel Prime Business Select 3 Service**

Excel Prime Business Select 3 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month's billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of \$100.00, hereinafter referred to as the \$100.00 Monthly Minimum Commitment. In the event Customer does not meet the \$100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's \$100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

This service is offered on a month-to-month basis.

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**25 Excel Prime Business Select 3 Service (Continued)**

Usage Rates:

| COMBINED<br>MONTHLY USAGE<br>COMMITMENT | PER MINUTE RATES |
|---|------------------|
| \$0 - \$99.99                           | \$0.1400         |
| \$100 - \$199.99                        | \$0.1400         |
| \$200 - \$499.99                        | \$0.1400         |
| \$500 - \$999.99                        | \$0.1400         |
| Over \$1000                             | \$0.1400         |

Excel Prime Business Select 3 Calling Card Usage

Rates: Per call surcharge: \$0.2500  
Per minute rates: \$0.2500

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**24 Excel Prime Business Select 3 Service (Continued)**

Usage Rates: (Continued)

Monthly Recurring Service Charges and Fees:

|   |                                |
|---|--------------------------------|
| Inbound Service Charge                    | \$3.00 per 800/888#, per month |
| Directory Assistance Service:             | \$0.7500 per call              |
| Optional Management Invoice Reports       | \$2.00 per report, per month   |
| Accounting Codes (Non-Verified Package)   | \$5.00 per package, per        |
| month Accounting Codes (Verified Package) | \$10.00 per package, per       |
| month                                     |                                |

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## RESIDENTIAL TELECOMMUNICATIONS SERVICES

### CURRENT RATES (Cont'd)

#### **25 Excel Prime Business Select 4**

Excel Prime Business Select 4 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of \$100.00, hereinafter referred to as the \$100.00 Monthly Minimum Commitment. In the event Customer does not meet the \$100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's \$100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

Customers subscribing to this service must commit to a term of 12 months. A service term begins on the first day of the month following service enrollment. When the Customer's 12-month service term expires, the Customer's service will automatically renew for another 12-month period, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the Customer's 12-month term period.

In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's \$100.00 Monthly Minimum Commitment, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**26 Excel Prime Business Select 4 (Continued)**

Usage Rates:

| COMBINED<br>MONTHLY USAGE | PER MINUTE RATES |
|---------------------------|------------------|
| \$0 - \$99.99             | \$0.1350         |
| \$100 - \$199.99          | \$0.1350         |
| \$200 - \$499.99          | \$0.1350         |
| \$500 - \$999.99          | \$0.1350         |
| Over \$1000               | \$0.1350         |

Excel Prime Business Select 4 Calling Card Usage Rates :

Per call surcharge: \$0.2500  
Per minute rates: \$0.2000

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**25 Excel Prime Business Select 4 (Continued)**

Usage Rates: (Continued)

Monthly Recurring Service Charges and Fees:

|   |                                |
|---|--------------------------------|
| Inbound Service Charge                    | \$3.00 per 800/888#, per month |
| Directory Assistance Service:             | \$0.7000 per call              |
| Optional Management Invoice Reports       | \$2.00 per report, per month   |
| Accounting Codes (Non-Verified Package)   | \$5.00 per package, per        |
| month Accounting Codes (Verified Package) | \$10.00 per package, per       |
| month                                     |                                |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**26 Excel Prime Business Flat Rate Service**

Excel Prime Business Flat Rate Service is a dial-in, dial-out and calling card switched multi-point service designated for business customers. This service has a flat per minute rate structure for all time-of-day rate periods and allows the Customer to originate and terminate calls via local exchange carrier access facilities. There is no Monthly Usage Commitment Level required; however, in the event a Customer's monthly usage exceeds \$50.00 in any given 30-day invoice period, the monthly recurring account charge of \$11.95 will be waived for that given invoice period. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month's billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Rates (Inbound and Outbound):

|  |
|--|
| Excel Prime Business Flat Rate Service |
| \$0.0900 Per Minute                    |

Monthly Recurring Account Charge: \$11.95

Monthly Recurring Service Charge: \$3.00/per 800/8XX number

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**26 Excel Prime Business Flat Rate Service (Continued)**

Excel Prime Business Flat Rate Calling Card Rates:

|                                       |          |
|---------------------------------------|----------|
| Per call surcharge:                   | \$0.2500 |
| Per minute rate:                      | \$0.2000 |
| Directory Assistance Per Call Charge: | \$1.00   |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**27      OPTION B**

Rates:

|                     |
|---------------------|
| OPTION B            |
| \$0.1000 Per Minute |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**28. Excel 10-10-297 Casual Calling Program:**

Per Minute Rate: \$0.1000

Directory Assistance Per Call Charge: \$0.6000

Per Call Connection Charge: \$0.7900

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**28 Excel 10-10-399 Casual Calling Program: Per Minute Rates:**

|   |          |
|---|----------|
| Initial 10 Minute Per Call Minimum Charge:    | \$0.9000 |
| 11th Minute and Each Add'l Per Minute Charge: | \$0.0700 |
| Directory Assistance Per Call Charge:         | \$1.01   |
| Per Call Connection Charge                    | \$0.1500 |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**30. Excel 10-10-457 Casual Calling Program**

Per Minute Rates:

|  |          |
|--|----------|
| Initial 5 Minute Per Call Minimum Charge:    | \$0.6500 |
| 6th Minute and Each Add'l Per Minute Charge: | \$0.1300 |

|                                       |          |
|---------------------------------------|----------|
| Directory Assistance Per Call Charge: | \$0.6000 |
|---------------------------------------|----------|

|                             |          |
|-----------------------------|----------|
| Per Call Connection Charge: | \$0.3500 |
|-----------------------------|----------|

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**31 Excel eCard**

**Service Rates:**

| DENOMINATION | PRICE PER CARD | PRICE PER MINUTE |
|--------------|----------------|------------------|
| 500 minutes  | \$40.00        | \$0.0800         |
| 250 minutes  | \$22.50        | \$0.0900         |
| 125 minutes  | \$12.50        | \$0.1000         |
| 60 minutes   | \$6.60         | \$0.1100         |

Directory Assistance per call charge: \$0.6600

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**32 Excel Simply More**

Per Minute Rate:

|                     |
|---------------------|
| 1+ (Outbound)       |
| \$0.0900 Per Minute |

Monthly Recurring Charge:

\$4.50

Excel Simply More Calling Card

Rates: Per call surcharge: None  
Per minute rate: \$0.1500

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**32 Excel Simply More (Continued)**

Excel Simply More 800/8XX Rates

(Inbound): Monthly Recurring Charge:

|                  |          |
|------------------|----------|
|                  | None     |
| Per minute rate: | \$0.1500 |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES  
**CURRENT RATES (Cont'd)**

**33 Excel Prepaid Calling Card Service**

**Offering III**

Rates:

|   |          |
|---|----------|
| Per minute rate:                          | \$0.2500 |
| Per Call Connection Charge:               | \$0.4    |
| 900 Directory Assistance Per Call Charge: | \$0.6    |
| 600                                       |          |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**ADDENDUM A CURRENT RATES (Cont'd)**

**34 Excel Prepaid Calling Card Service**

**Offering IV Rates:**

|                                       |          |
|---------------------------------------|----------|
| Per minute rate:                      | \$0.2500 |
| Directory Assistance Per Call Charge: | \$0.6600 |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**35 Pay Telephone Use**

Charge Rate: \$0.60

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**36 Excel's Nickel Nation**

Rates (1+ Outbound)

|  |          |
|--|----------|
| Initial Per Call Minimum Charge (5 minutes)        | \$0.2500 |
| Each Additional Per Minute Charge (6 minutes/Over) | \$0.0500 |

Monthly Recurring Charge

\$5.00

Excel's Nickel Nation Calling Card Rates

|                     |   |
|---------------------|---|
| Per Call Surcharge: | \$0.5000  |
| Per minute rate:    | \$0.4000/1st Minute   |
|                     | \$0.4000/each additional minute Excel's Nickel Nation Calling Card Billing Increments |

All completed Excel Nickel Nation Calling Card calls will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**36 Excel's Nickel Nation (Continued)**

Excel's Nickel Nation 800/8XX Rates (Inbound)

|                           |                                |
|---------------------------|--------------------------------|
| Monthly Recurring Charge: | \$3.50 per 800/8XX number, per |
| month Per minute rate:    | \$0.1900                       |

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**37 Late Payment**

The late payment charge shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%.

**38 State Access Recovery Fee**

Excel will assess the State Access Recovery Fee on all Customers' bills within the state of New York. This fee is intended to recover the cost of intrastate access charges paid to other carriers. The State Access Recovery Fee of \$1.75 will be assessed in each Excel monthly billing cycle in which the Customer incurs \$1.00 or more in telecommunications services usage and will be billed in addition to the Company's rates and other fees.

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**39      Simply 500 Service**

Simply 500 Service - Intrastate Usage Rates

|                          |   |         |
|--------------------------|---|---------|
| Monthly Recurring Charge | - | \$19.95 |
|--------------------------|---|---------|

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**39      Simply 500 Service (Continued)**

Simply 500 Long Distance Service - Intrastate Usage

Rates Day/Evening/Night/Weekend -                      \$.1000

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**39      Simply 500 Service (Continued) Simply**

500 Personal Toll-free Service

Simply 500 Personal Toll-free Service - Intrastate Usage

Rates Day/Evening/Night/Weekend      -      \$.1500

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**40 10-10-373 Service**

10-10-373 Service - Intrastate Usage Rates

Day/Evening/Night/Weekend - \$.0500

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## RESIDENTIAL TELECOMMUNICATIONS SERVICES

### CURRENT RATES (Cont'd)

#### **41 Minimum Usage Fee**

Customers of any and all services described in Sections IV and VI will be assessed a Minimum Usage Fee, per account, in each billing cycle in which their qualifying Excel charges do not meet the minimum usage amount for their bill type. The Minimum Usage Fee is the difference between the minimum usage amount (i.e., \$7.50 or \$10.00 based on bill type) and the Customer's qualifying charges in a billing cycle. Customers billed directly by Excel will be assessed a Minimum Usage Fee if their qualifying charges total less than \$10.00 in a billing cycle. Customers billed through their local telephone company will be assessed a Minimum Usage Fee if their qualifying charges total less than \$7.50 in a bill cycle. The Minimum Usage Fee will not apply to Customers of Excel's local exchange services or to customer accounts with no call usage in a given billing cycle when the account is assigned to a rate plan without a monthly fee or to one with only a monthly access fee, a fee which is billed only if the customer has used the service during the billing cycle.

Qualifying charges to be applied toward calculating the monthly usage minimum will be derived only from the following Excel charges: all long distance, calling card, toll free, operator assisted and directory assistance usage charges, Carrier Cost Recovery Fee as well as any monthly access fees or monthly recurring charges associated with the customer's rate plan.

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**42 Excel Value 2.7 Long Distance Plan**

Per Minute Rate

Outbound and Inbound \$0.0790

Monthly Charges

Customers who subscribe to the Excel Value 2.7 Long Distance Plan will be billed a \$0.99 per account monthly access fee. The monthly access fee will be billed in each month in which the Customer uses the Excel Value 2.7 Long Distance Plan.

Customers of the Excel Value 2.7 Long Distance Plan inbound service will also be billed a monthly recurring charge of \$1.00 per toll free number, if any, and a non-recurring charge of \$5.00 for each new toll free number requested, if any.

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**42 Excel Value 2.7 Long Distance Plan (Continued)**

Directory Assistance

Customers of the Excel Value 2.7 Long Distance Plan will be billed \$1.40 for each intrastate Directory Assistance call.

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**43 Excel Value 3.0 Long Distance Plan**

Per Minute Rate

Outbound and Inbound \$0.0790

Monthly Recurring Charge -

Inbound

Customers of the Excel Value 3.0 Long Distance Plan inbound service will be billed a monthly recurring charge of \$1.00 per toll free number, if any, and a non-recurring charge of \$5.00 for each new toll free number requested, if any.

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Issued By:  
Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022

Matrix Telecom, LLC  
d/b/a Excel Communications  
P.S.C. No. 2 – Telephone  
Effective: November 5, 2018

Addendum Type: Price List  
Addendum: 2  
Leaf: 51  
Revision: 0  
Superseding Revision:

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**43 Excel Value 3.0 Long Distance Plan (Continued)**

Directory Assistance

Customers of the Excel Value 3.0 Long Distance Plan will be billed \$1.40 for each intrastate Directory Assistance call.

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Matrix Telecom, LLC  
d/b/a Excel Communications  
P.S.C. No. 2 – Telephone  
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Addendum Type: Price List  
Addendum: 2  
Leaf: 52  
Revision: 0  
Superseding Revision:

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**44 Excel 818 Long Distance Plan**

Per Minute Rate

\$0.0799

Directory Assistance

Customers of Excel 818 Long Distance Plan will be billed \$1.40 for each intrastate Directory Assistance call.

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Matrix Telecom, LLC  
d/b/a Excel Communications  
P.S.C. No. 2 – Telephone  
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Addendum Type: Price List  
Addendum: 2  
Leaf: 53  
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Superseding Revision:

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**45 Excel Value 3.9 Long Distance Plan**

Per Minute Rate

Outbound and Inbound \$0.0790

Monthly Recurring Charge -

Inbound

Customers of the Excel Value 3.9 Long Distance Plan inbound service will be billed a monthly recurring charge of \$1.00 per toll free number, if any, and a non-recurring charge of \$5.00 for each new toll free number requested, if any.

Billing Increments

Completed intrastate calls placed on Excel Value 3.9 Long Distance Plan will be billed with an initial minimum of 18 seconds, and thereafter, calls will be billed in 6 second increments. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Directory Assistance

Customers of the Excel Value 3.9 Long Distance Plan will be billed \$1.40 for each intrastate Directory Assistance call.

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Matrix Telecom, LLC  
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P.S.C. No. 2 – Telephone  
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Addendum Type: Price List  
Addendum: 2  
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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**ADDENDUM A**  
**CURRENT RATES (Cont'd)**

**46 Excel Unlimited Long Distance Plan**

Monthly Charges

Customers who subscribe to the Excel Unlimited Long Distance Plan will be billed a \$25.00 monthly recurring charge for each telephone number subscribed to the service.

Directory Assistance

Customers of the Excel Unlimited Long Distance Plan will be billed \$1.40 for each intrastate Directory Assistance call.

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Matrix Telecom, LLC  
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P.S.C. No. 2 – Telephone  
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Addendum Type: Price List  
Addendum: 2  
Leaf: 55  
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Superseding Revision:

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**47 EXCEL MyLine<sup>SM</sup> Service**

EXCEL Classic MyLine<sup>SM</sup> Per Minute Rates:

- a. EXCEL Classic MyLine<sup>SM</sup> Basic Local Service Package: \$0.0690 per minute
- b. EXCEL Classic MyLine<sup>SM</sup> Value Local Service Package: \$0.0490 per minute
- c. EXCEL Classic MyLine<sup>SM</sup> Complete Local Service Package: \$0.0000 per minute

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P.S.C. No. 2 – Telephone  
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Addendum: 2  
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Superseding Revision:

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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**47 EXCEL MyLine<sup>SM</sup> Service - (Continued)**

EXCEL MyLine Calling Card Service:

|                     |          |
|---------------------|----------|
| Per call surcharge: | \$0.2000 |
| Per minute rate:    | \$0.1500 |

EXCEL MyLine Personal 800/8XX Inbound

Service: Monthly Recurring Charge:

|                  |          |
|------------------|----------|
|                  | \$1.00   |
| Per minute rate: | \$0.1500 |

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Addendum Type: Price List  
Addendum: 2  
Leaf: 57  
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RESIDENTIAL TELECOMMUNICATIONS SERVICES

**CURRENT RATES (Cont'd)**

**47 EXCEL MyLine<sup>SM</sup> Service - (Continued)**

EXCEL MyLine<sup>SM</sup> Directory Assistance Service:

Directory Assistance \$0.7500 per call

EXCEL MyLine<sup>SM</sup> \$.05 Plan Day/Evening/Night/Weekend \$.0500

EXCEL MyLine<sup>SM</sup> \$.03 Plan Day/Evening/Night/Weekend \$.0300

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