## PRICE LIST

Current Direct Dialed LDMTS Rates - Option 1
Intrastate - InterLATA/IntraLATA

| MONTHLY USAGE RANGE | DAY RATE | EVENING RATE | NIGHT/WEEKEND RATE |
| :--- | :---: | :---: | :---: |
| $\$ 0.00-29.99$ | $\$ .22$ | $\$ .17$ | $\$ .12$ |
| $\$ 30.00-99.99$ | $\$ .19$ | $\$ .16$ | $\$ .12$ |
| $\$ 100.00-199.99$ | $\$ .18$ | $\$ .15$ | $\$ .12$ |
| $\$ 200.00+$ | $\$ .17$ | $\$ .14$ | $\$ .12$ |

This option is limited to existing customers.

## Current Direct Dialed LDMTS Rates - Option 2

Rate per Minute: $\quad \$ .15$ for All Times
Calling card calls will be billed at $\$ .35$ per minute with no surcharge.
This option is limited to existing customers.
Current Direct Dialed LDMTS Rates - Option 3

| Rate per Minute | $\frac{\text { Peak }}{\$ .25}$ | $\frac{\text { Off-peak }}{\$ .15}$ |
| :--- | :--- | :--- |

The times associated with peak hours for this plan consist of 7:00 a.m. to 7:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling Card Calls will be billed at $\$ .35$ per minute with no surcharge.
This option is limited to existing customers.
Current Direct Dialed LDMTS Rates - Option 4
Rate per Minute: $\$ .15$ for All Times
Calling card calls will be billed at $\$ .35$ per minute with no surcharge.
This option is limited to existing customers.
Current Direct Dialed LDMTS Rates - Option 5

| Rate per Minute | $\frac{\text { Peak }}{\$ .25}$ | $\frac{\text { Off-Peak }}{\$ .15}$ |
| :--- | :--- | :--- |

The times associated with peak hours for this plan consist of 8:00 a.m. to 5:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at $\$ .35$ per minute with no surcharge.
This option is limited to existing customers.

## PRICE LIST (Cont’d)

Current Direct Dialed LDMTS Rates - Option 6

| Rate per Minute | $\frac{\text { Peak }}{\$ .25}$ | $\frac{\text { Off-Peak }}{\$ .15}$ |
| :--- | :--- | :--- |

The times associated with peak hours for this plan consist of 8:00 a.m. to 6:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at $\$ .35$ per minute with no surcharge.
This option is only available to existing customers at existing locations.

## Current Direct Dialed LDMTS Rates - Option 7

## Bundled Service Offering -

The following intrastate rates will apply to customers who purchase certain bundled service plans:
Rate per minute: $\quad \$ .12 \quad$ Monthly fee: $\$ 4.00$

In certain instances, the monthly fee above will be waived.
Calling card calls will be billed at $\$ .35$ per minute with no surcharge.
This option is limited to existing customers.

## Current Direct Dialed LDMTS Rates - Option 8

The following intrastate rate is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of New York where technically available.

Rate per Minute: \$. 10
Calling card calls will be billed at $\$ .35$ per minute with no surcharge.

This option is limited to existing customers at existing locations.

## Current Direct Dialed LDMTS Rates - Option 9

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of New York where technically available.

Rate per minute: \$. 10
Calling Card Calls will be billed at $\$ .35$ per minute with no surcharge.
This plan is only offered in conjunction with a corresponding interstate plan. A monthly fee as specified in the

PSC No: 1 - Telephone
WINDSTREAM COMMUNICATIONS, INC. Initial Effective Date : September 29, 2006

## PRICE LIST (Cont'd)

## Current Direct Dialed LDMTS Rates - Option 10

Rate Per Minute:

Peak
\$. 20
$\frac{\text { Off-peak }}{\$ .15}$

The times associated with peak hours for this plan consist of 6:30 a.m. to 6:30 p.m. Monday through Friday. All other times are considered off-peak.
Calling card calls will be billed at $\$ .35$ per minute with no surcharge.
This option is only available to current 360 Long Distance, Inc. d/b/a Windstream customers at their current location.

## Current Direct Dialed LDMTS Rates - Option 11 (Windstream 500)

Windstream 500 is an add-on to the interstate offering. Windstream 500 is a residential direct-dialed LDMTS calling plan, which offers 500 minutes per month of direct-dialed interstate calling any time of day for a monthly recurring fee. A per minute rate will apply to the customer's intrastate LDMTS calls. Intrastate minutes will not be applied to the 500 interstate minutes.

The following rates are applicable for all times for calls made within the State of New York where technically available.

| Rate Per Minute: | $\$ 0.12$ |
| :--- | :--- |
| Calling Card Calls, Rate Per Minute (No Surcharge) | $\$ 0.35$ |

This option is limited to existing customers at existing locations.

## Current Direct Dialed LDMTS Rates - Option 12 (Simple Six)

Simple Six offers direct-dialed intrastate and interstate LDMTS for a monthly fee to residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireline, custom calling packages, and long distance.

The following rates are applicable for all times for calls made within the State of New York where technically available.

| Monthly Fee: | $\$ 2.00$ |
| :--- | :--- |
| Rate Per Minute: | $\$ 0.10$ |
| Calling Card Calls, Rate Per Minute (No Surcharge) | $\$ 0.35$ |

This option is limited to existing customers.

## Current Direct Dialed LDMTS Rates - Option 13 (Default Plan A)

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of New York where this service is available.

Rate per Minute: \$. 10
Calling card calls will be billed at $\$ .35$ per minute with no surcharge.
Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.
This option is limited to existing customers.

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212

## PRICE LIST (Cont’d)

## Current Direct Dialed LDMTS Rates - Option 14 (Bundle Plan)

The following intrastate/interstate rate is designed for residential users who purchase certain Windstream bundled service plans. The plans could include such Windstream Products as wireline, custom calling features, and long distance. The monthly rate for long distance will apply for all interstate and intrastate calling, up to 120 minutes per month. Calling above 120 minutes will be billed at the additional Rate Per Minute.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to Windstream 10 (see option 9 above) for all domestic long distance calls.

The following rates are applicable for all times for calls made within the State of New York where technically available.

| Monthly Fee, 120 Minute Block of Time: | $\$ 7.00$ |
| :--- | ---: |
| Rate Per Minute for Calling Above 120 Minutes: | $\$ 0.07$ |
| Calling Card Calls, Rate Per Minute (No Surcharge) | $\$ 0.35$ |
| The monthly fee and minutes apply per account not per line. |  |

This option is only available to existing customers at existing locations.

## Current Direct Dialed LDMTS Rates - Option 15 (Unlimited Bundle Plan)

The following intrastate unlimited plan is designed only for residential customers who subscribe to certain other Windstream bundled services. Customers are also required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan. This plan is for direct dialed one plus residential voice use only and cannot be used for long distance Internet access, telemarketing or auto-dialed calling. Customer lines associated with educational institutions (colleges, universities, etc.) are not eligible for this plan. This plan does not include multi-party conference calls, calls to 900 numbers, directory assistance, operator services, collect calls, international calling and toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.
If the Company determines that usage is not consistent with typical residential voice service, includes excessive usage or usage predominantly during business hours the Company may immediately restrict use or change the customer's long distance plan to the Windstream 10. If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to Windstream 10.

Windstream reserves the right to cancel or discontinue this plan at any time.

| Monthly Fee, Unlimited Calling: | $\$ 15.00$ |
| :--- | ---: |
| Calling Card Calls, Rate Per Minute (No Surcharge) | $\$ 0.35$ |

This plan is limited to a maximum of two residential lines.
This option is only available to existing customers at existing locations.

PSC No: 1 - Telephone
WINDSTREAM COMMUNICATIONS, INC.
Initial Effective Date : July 5, 2006

Price List Leaf: 5
Revision: 0 Superseding Revision:

## PRICE LIST (Cont'd)

## Current Direct Dialed LDMTS Rates - Option 16 (Default Plan B)

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of New York where this service is available.

Rate per Minute: $\quad \$ .18$
Calling card calls will be billed at $\$ .35$ per minute with no surcharge.
Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.
This plan is limited to existing customers.

## Current Direct Dialed LDMTS Rates - Option 17

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of New York where technically available.

Rate per minute: \$. 12
Calling Card Calls will be billed at $\$ .35$ per minute with no surcharge.
This plan is only offered in conjunction with a corresponding interstate plan which includes a per minute rate for interstate calls and a monthly fee.

This plan is limited to existing customers.

## PRICE LIST (Cont’d)

## Current Direct Dialed LDMTS Rates - Option 18

The following intrastate/interstate rate is designed for residential users who purchase certain Windstream bundled service plans. The plans could include such Windstream Products as wireline, custom calling features, and long distance. The monthly rate for long distance will apply for all interstate and intrastate calling, up to 120 minutes per month. Calling above 120 minutes will be billed at the additional Rate Per Minute.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to Windstream 10 (see option 9 above) for all domestic long distance calls.

The following rates are applicable for all times for calls made within the State of New York where technically available.

| Monthly Fee, 120 Minute Block of Time: | $\$ 2.00$ |
| :--- | :--- |
| Rate Per Minute for Calling Above 120 Minutes: | $\$ 0.07$ |
| Calling Card Calls, Rate Per Minute (No Surcharge) | $\$ 0.35$ |

The monthly fee and minutes apply per account not per line.
This option is only available to existing customers at existing locations.

## Current Direct Dialed LDMTS Rates - Option 19 (Connect Unlimited Plan)

The following intrastate unlimited plan is designed only for residential customers who subscribe to certain other Windstream bundled services. Customers are also required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan. This plan is for direct dialed one plus residential voice use only.

This plan cannot be used for and does not include long distance Internet access, fax machines, softphones or data devices, transcript services, business (whether for-profit or not-for-profit), telemarketing, auto-dialed calling, multi-party conference calls (including 3 -way calls), party lines, chat lines, adult entertainment lines, calls to 900 and 976 numbers, and calls to access voice mail or information services. Calls to numbers identified as contrary to or in violation of the above policy will be billed at $\$ 0.10$ per minute, plus applicable taxes, surcharges and fees.

If the Company determines that usage is not consistent with residential voice service, includes excessive usage or usage predominantly during business hours the Company may immediately restrict use or change the customer's long distance plan to the Windstream 10 Plan. If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 Plan.

This plan does not include directory assistance, calling cards, collect calls, operator services, international calling or toll-free calling services, and additional charges may apply for these services. The per minute rate for Windstream calling card calls under this plan will be as stated below.

Windstream reserves the right to cancel or discontinue this plan at any time.
Monthly Fee, Unlimited Calling: \$10.00
Calling Card Calls, Rate Per Minute (No Surcharge) \$0.35
This plan is limited to a maximum of two residential lines.
Taxes, fees and other charges apply.

## PRICE LIST (Cont'd)

## Current Direct Dialed LDMTS Rates - Option 20 (Connect 2 Hour)

The following plan is available only to residential customers who purchase certain Windstream bundled service plans and also subscribe to the corresponding interstate plan. The bundled service plans could include such Windstream products as wireline, custom calling features, long distance, broadband, and digital TV. This plan combined with the corresponding interstate plan includes a total of 120 minutes of intrastate and interstate calling. In addition to the intrastate Monthly Fee specified below, a monthly fee for interstate calling is applicable and is set forth in Windstream's interstate price list. Customers will be billed the Rate per Minute specified below for each minute that customers exceed 120 minutes of combined interstate and intrastate usage per month.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will immediately convert to Windstream 10.

| Monthly Fee, 120 Minute Block of Time: | $\$ 2.00$ |
| :--- | ---: |
| Rate per Minute for Calling Above 120 Minutes | $\$ 0.10$ |
| Calling Card Calls, Rate Per Minute (No Surcharge) | $\$ 0.35$ |
| The monthly fee and minutes apply per account not per line. |  |

As of July 17, 2007, this option is only available to existing customers at existing locations.

## Current Direct Dialed LDMTS Rates - Option 21 (Windstream 7)

The following intrastate rate is designed primarily for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Pennsylvania where technically available.

Rate per minute: \$. 07
Calling card calls will be billed at a per minute rate of $\$ .35$ with no surcharge.
This plan is only offered in conjunction with a corresponding interstate plan. A monthly fee as specified in the Windstream interstate price list applies.

## Current Direct Dialed LDMTS Rates - Option 22 (Windstream Flex 100)

The following block-of-time plan provides residential customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.

```
Monthly Rate, each }100\mathrm{ minute block\$5.00
```

Calling Card Calls, Rate Per Minute (No Surcharge) ..... \$0.35

PSC No: 1 - Telephone
Price List Leaf: 6.2
WINDSTREAM COMMUNICATIONS, INC.
Initial Effective Date : September 25, 2009

Revision: 0
Superseding Revision:

## PRICE LIST (Cont'd)

Residential Offering - Option 23 (Windstream 6)
This plan is for direct dialed one plus residential voice use only. Eligible customers must also subscribe to a Windstream residential one-party access line. The following long distance plan provides long distance calling rated on a per minute basis, with no monthly recurring charge.
This plan does not include directory assistance, calling cards, collect calls, operator services, international calling or toll-free calling services, and additional charges may apply for these services. The per minute rate for Windstream calling card calls under this plan are as stated below.

Windstream reserves the right to cancel or discontinue this plan at any time.

| Monthly Fee: | $\$ 0.00$ |  |
| :--- | :---: | :---: |
| Per Minute Rate | $\$ 0.06$ |  |
| Calling Card Calls, Rate Per Minute (No Surcharge) | $\$ 0.35$ |  |

PSC No: 1 - Telephone
WINDSTREAM COMMUNICATIONS, INC.
Initial Effective Date: July 5, 2006

Price List Leaf: 7
Revision: 0 Superseding Revision:

## PRICE LIST (Cont'd)

## Current Operator Assisted Rates

Operator Station - Billed to Third Party, Collect, Sent Paid Non-Coin calls.

Intrastate - InterLATA/IntraLATA

| Rate <br> Mileage | Day |  | Evening |  | Night/Wkd |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Initial min | Addt'l min | Initial min | Addt'1 min | Initial min | Addt'l min |
| 0-18 | 0.2700 | 0.1700 | 0.2200 | 0.1300 | 0.1700 | 0.1100 |
| 19-44 | 0.2900 | 0.1800 | 0.2300 | 0.1500 | 0.1800 | 0.1200 |
| 45-65 | 0.3300 | 0.1900 | 0.2600 | 0.1600 | 0.2100 | 0.1300 |
| 66-104 | 0.3400 | 0.2000 | 0.2700 | 0.1700 | 0.2100 | 0.1400 |
| 105-164 | 0.3500 | 0.2100 | 0.2800 | 0.1800 | 0.2200 | 0.1500 |
| 165+ | 0.3600 | 0.2200 | 0.2900 | 0.1900 | 0.2300 | 0.1600 |

PSC No: 1 - Telephone WINDSTREAM COMMUNICATIONS, INC. Initial Effective Date : July 5, 2006

Price List Leaf: 8 Revision: 0 Superseding Revision:

## PRICE LIST (Cont'd)

Current Operator Assisted Rates (Cont'd)
Person-to-Person - Billed to a Residence Telephone or other than a Consumer Card.

Intrastate - InterLATA/IntraLATA

| Rate | Day |  | Evening |  | Night/Wkd |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mileage | Initial min | $\underline{\text { Addt'l min }}$ | Initial min | Addt'l min | Initial min | Addt'l min |
| 0-18 | 0.2700 | 0.1700 | 0.2200 | 0.1300 | 0.1700 | 0.1100 |
| 19-44 | 0.2900 | 0.1800 | 0.2300 | 0.1500 | 0.1800 | 0.1200 |
| 45-65 | 0.3300 | 0.1900 | 0.2600 | 0.1600 | 0.2100 | 0.1300 |
| 66-104 | 0.3400 | 0.2000 | 0.2700 | 0.1700 | 0.2100 | 0.1400 |
| 105-164 | 0.3500 | 0.2100 | 0.2800 | 0.1800 | 0.2200 | 0.1500 |
| 165+ | 0.3600 | 0.2200 | 0.2900 | 0.1900 | 0.2300 | 0.1600 |

PSC No: 1 - Telephone WINDSTREAM COMMUNICATIONS, INC. Initial Effective Date : July 5, 2006

Price List Leaf: 9
Revision: 0 Superseding Revision:

## PRICE LIST (Cont'd)

Current Operator Assisted Rates (Cont’d)
Operator Assisted Service Charges
Classes of Service Amount (Per Call)
Person-to-Person ..... $\$ 4.125$
Operator Station
Collect ..... \$1.80
Billed to Third Party ..... \$1.85
Sent Paid - Coin ..... \$ . 75
All other Calls ..... \$1.50
Customer Dialed
Calling Card Station
-Customer Dialed/Automated ..... \$. 60
-Customer Dialed and Operator Assisted ..... $\$ .60$
-Customer Dialed/Operator
Must Assist ..... \$ . 60
Operator Dialed\$1.25
Operator Assisted Surcharge ..... \$. 75
Directory Assistance ..... $\$ .85$
Busy Line Verification, per request ..... $\$ 6.50$
Busy Line Interruption, per request ..... \$6.50*
*Note: A charge for a Verification Request also applies.
Current Payphone Surcharge Rates
Calling Card Service (Residential and Business) ..... \$0.60
Toll-Free Service (Residential and Business) ..... \$0.60
10 Minute Prepaid Calling Cards ..... $\$ 0.00$
30 Minute Prepaid Calling Cards ..... \$0.35
60 and 90 Minute Prepaid Calling Cards ..... \$0.60

PSC No: 1 - Telephone WINDSTREAM COMMUNICATIONS, INC. Initial Effective Date : July 5, 2006

Price List Leaf: 10
Revision: 0 Superseding Revision:

## PRICE LIST (Cont'd)

Calling Card Current Rates
The following rates apply unless otherwise stated.
Intrastate - InterLATA/IntraLATA

| Rate <br> Mileage | Day |  | Evening |  | Night/Wkd |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | $\underline{\text { Initial min }}$ | $\underline{\text { Addt'l min }}$ | $\underline{\text { Initial min }}$ | $\underline{\text { Addt'l min }}$ | $\underline{\text { Initial min }}$ | $\underline{\text { Addt'l min }}$ |
| $0-18$ | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 |
| $19-44$ | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 |
| $45-65$ | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 |
| 66-104 | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 |
| $105-164$ | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 |
| $165+$ | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 | 0.3500 |

The above rates are limited to existing customers.

## PRICE LIST (Cont’d)

Business One Current Switched Rates - Plan 1

|  | 1+Outgoing | 1-8XX Incoming | Calling Card | Calling Card |
| :---: | :---: | :---: | :---: | :---: |
| Time Commitment | Rate Per Min | Rate Per Min | Rate Per Min | Surcharge |
| Month to Month | 0.155 | 0.155 | 0.250 | 0.750 |
| 1-Year commitment |  |  |  |  |
| \$50 per month | 0.135 | 0.135 | 0.250 | 0.500 |
| \$1000 per month | 0.125 | 0.125 | 0.250 | 0.500 |

Billing Increments: All $1+$ and 1-8XX calls are billed in 6 -second increments with a 30 -second minimum. All calling card calls are billed in 60 -second increments with a 60 -second minimum.

The rates above are only available to existing customers at existing locations.
Business One Current Recurring Charges:

| Toll free monthly service fee |  |
| :--- | ---: |
| (per dedicated location) | $\$ 50.00$ |
| Non-validated Project Account Code | $\$ 5.50$ |
| Validated Account Code | $\$ 5.00$ |
| Per Toll Free Number | $\$ 5.00$ |
| Magnetic Tape or Diskette Billing | $\$ 50.00$ |
|  |  |
| Toll Free Directory Assistance Listing | $\$ 15.00$ |
| Toll Free Features per 800 Type Number |  |
| $\quad$ - by originating area code routing | $\$ 50.00$ |
| $\quad$ - Time of Day Routing | $\$ 50.00$ |
| - Percentage allocation routing | $\$ 50.00$ |
| Real-Time ANI (per dedicated trunk group) | $\$ 200.00$ |
| Dialed Number Identification Service | $\$ 50.00$ |

PSC No: 1 - Telephone WINDSTREAM COMMUNICATIONS, INC. Initial Effective Date : June 7, 2007

Price List Leaf: 12
Revision: 2 Superseding Revision: 1

## PRICE LIST (Cont'd)

Business One Current Nonrecurring Charges

| Non-validated Project Account Code | $\$ 15.00$ |
| :--- | :--- |
| Validated Account Code | $\$ 50.00$ |
| Magnetic Tape or Diskette Billing | $\$ 50.00$ |
|  |  |
| Toll Free Features per 800 Type Number |  |
| - by originating area code routing | $\$ 100.00$ |
| - area service screening (add or change) | $\$ 100.00$ |
| - Time of Day Routing | $\$ 100.00$ |
| - Percentage allocation routing | $\$ 100.00$ |
| Real-Time ANI (per dedicated trunk group) | $\$ 350.00$ |
| Dialed Number Identification Service | $\$ 100.00$ |

Business One Current Management Reporting Packages Charges
Monthly Fee for Options A, B, C, \& D: \$2.50

Monthly Fee for Option E: \$5.00

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212

## PRICE LIST (Cont’d)

## Nonrecurring Installation of Service Charges for Dedicated Services

## Installation Postponement Charge

The confirmed due date for installation of service may be postponed by the customer according to the following guidelines.

- Customers will be allowed up to three changes from the original confirmed due date. The sum of the change requests cannot exceed 30 calendar days from the original requested due date.
- Any request to postpone the due date 30 calendar days beyond the originally scheduled due date will result in the order being cancelled. Standard cancellation fees will be applied and a new order request will need to be submitted.
- Customers may not request a due date change later than 3 days before the scheduled due date. From this time, the due date is considered firm and Windstream will complete the installation of the facilities as scheduled.
- Customers will be charged for each requested change to the due date. The charges will be applied on a graduated scale where the closer to the due date the higher the charge. The charges are to be applied as follows:

| Change Requested | Installation Postponement Charge |
| :--- | :---: |
| 10 business days before to the due date | $\$ 100.00$ |
| Between 10 and 5 business days before the due date | $\$ 350.00$ |
| Between 5 and 3 business days before the due date | $\$ 850.00$ |

## Installation Expedite Charge

The installation of service can be expedited at customer request to decrease the circuit delivery time from the standard provisioning interval. The charge to expedite installation is a one-time fee of $\$ 850.00$.

## PRICE LIST (Cont’d)

Business One Current Dedicated Rates
The rates below are only available to existing customers at existing locations.

| Time Commitment <br> 12 Months | 1+ Outgoing <br> Rate Per Minute | 1-8XXX Incoming <br> Rate Per Minute | Calling Card <br> Rate Per Minute |
| :--- | :--- | :--- | :--- |
| Usage Per Month |  |  |  |
| $\$ 2,500$ | $\$ 0.071$ | $\$ 0.081$ | $\$ 0.25$ |
| $\$ 5,000$ | $\$ 0.067$ | $\$ 0.077$ | $\$ 0.20$ |
| $\$ 10,000$ | $\$ 0.063$ | $\$ 0.073$ | $\$ 0.20$ |
| Time Commitment <br> 24 Months | 1+ Outgoing <br> Rate Per Minute | $\mathbf{1 - 8 X X X}$ Incoming <br> Rate Per Minute | Calling Card <br> Rate Per Minute |
| $\underline{\text { Usage Per Month }}$ |  |  |  |
| $\$ 2,500$ | $\$ 0.067$ | $\$ 0.077$ | $\$ 0.20$ |
| $\$ 5,000$ | $\$ 0.063$ | $\$ 0.073$ | $\$ 0.20$ |
| $\$ 10,000$ | $\$ 0.059$ | $\$ 0.069$ | $\$ 0.20$ |
| Time Commitment <br> 36 Months | 1+ Outgoing <br> Rate Per Minute | $\mathbf{1 - 8 X X X}$ Incoming <br> Rate Per Minute | Calling Card <br> Rate Per Minute |
| $\underline{\text { Usage Per Month }}$ |  | $\$ 0.073$ |  |
| $\$ 2,500$ | $\$ 0.063$ | $\$ 0.069$ | $\$ 0.20$ |
| $\$ 5,000$ | $\$ 0.059$ | $\$ 0.065$ | $\$ 0.20$ |
| $\$ 10,000$ | $\$ 0.055$ |  | $\$ 0.20$ |
|  |  |  |  |

Billing Increments: All $1+$ and $1-8 \mathrm{XX}$ calls are billed in 6 -second increments with a 30 -second minimum. All calling card calls are billed in 60 -second increments with a 60 -second minimum.

## PRICE LIST (Cont’d)

Prepaid Card Services Current Rates and Charges
Domestic
Denomination Price Per Unit
All Units \$0.10

Cards will be decremented by one unit for each minute or fractional part of a minute.
The rates below are only available to existing customers at existing locations.
Business One Current Switched Rates - Plan 2
The rates below are only available to existing customers at existing locations.

| Time Commitment Month-To-Month | 1+ Outgoing Rate Per Min | 1-8XX Incoming Rate Per Min | Calling Card Rate Per Min | Calling Card Surcharge |
| :---: | :---: | :---: | :---: | :---: |
| Usage |  |  |  |  |
| \$0-per month | \$0.135 | \$0.135 | \$0.25 | \$0.00 |
| \$100 - per month | \$0.130 | \$0.130 | \$0.25 | \$0.00 |
| \$500 - per month | \$0.125 | \$0.125 | \$0.25 | \$0.00 |
| \$2,500 - per month | \$0.120 | \$0.120 | \$0.25 | \$0.00 |
| Time Commitment Six Months | 1+ Outgoing Rate Per Min | 1-8XX Incoming Rate Per Min | Calling Card <br> Rate Per Min | Calling Card Surcharge |
| Usage |  |  |  |  |
| \$100 - per month | \$0.120 | \$0.120 | \$0.25 | \$0.00 |
| \$500 - per month | \$0.115 | \$0.115 | \$0.25 | \$0.00 |
| \$2,500 - per month | \$0.110 | \$0.110 | \$0.25 | \$0.00 |
| Time Commitment 18 Months | 1+ Outgoing Rate Per Min | 1-8XX Incoming Rate Per Min | Calling Card Rate Per Min | Calling Card Surcharge |
| Usage |  |  |  |  |
| \$100 - per month | \$0.110 | \$0.110 | \$0.20 | \$0.00 |
| \$500 - per month | \$0.105 | \$0.105 | \$0.20 | \$0.00 |
| \$2,500 - per month | \$0.100 | \$0.100 | \$0.20 | \$0.00 |

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30 -second minimum. All calling card calls are billed in 60 -second increments with a 60 -second minimum.

PSC No: 1 - Telephone WINDSTREAM COMMUNICATIONS, INC. Initial Effective Date: July 5, 2006

Price List Leaf: 16
Revision: 0 Superseding Revision:

## PRICE LIST (Cont'd)

## Business One Current Switched Rates - Plan 3

The rates below are only available to existing customers at existing locations.

| Time Commitment Month-To-Month | 1+ Outgoing Rate Per Min | 1-8XX Incoming Rate Per Min | Calling Card Rate Per Min | Calling Card Surcharge |
| :---: | :---: | :---: | :---: | :---: |
| Usage |  |  |  |  |
| \$0 - per month | \$0.135 | \$0.135 | \$0.25 | \$0.00 |
| \$100 - per month | \$0.129 | \$0.129 | \$0.25 | \$0.00 |
| \$500 - per month | \$0.125 | \$0.125 | \$0.25 | \$0.00 |
| \$1,000 - per month | \$0.119 | \$0.119 | \$0.25 | \$0.00 |
| \$2,500 - per month | \$0.115 | \$0.115 | \$0.25 | \$0.00 |
| Time Commitment 12 Months | 1+ Outgoing Rate Per Min | 1-8XX Incoming <br> Rate Per Min | Calling Card Rate Per Min | Calling Card Surcharge |
| Usage |  |  |  |  |
| \$100 - per month | \$0.119 | \$0.119 | \$0.25 | \$0.00 |
| \$500 - per month | \$0.115 | \$0.115 | \$0.25 | \$0.00 |
| \$1,000 - per month | \$0.109 | \$0.109 | \$0.25 | \$0.00 |
| \$2,500 - per month | \$0.105 | \$0.105 | \$0.25 | \$0.00 |
| Time Commitment 24 Months | 1+ Outgoing <br> Rate Per Min | 1-8XX Incoming Rate Per Min | Calling Card Rate Per Min | Calling Card Surcharge |
| Usage |  |  |  |  |
| \$100 - per month | \$0.109 | \$0.109 | \$0.20 | \$0.00 |
| \$500 - per month | \$0.105 | \$0.105 | \$0.20 | \$0.00 |
| \$1,000 - per month | \$0.099 | \$0.099 | \$0.20 | \$0.00 |
| \$2,500 - per month | \$0.095 | \$0.095 | \$0.20 | \$0.00 |
| Time Commitment 36 Months | 1+ Outgoing Rate Per Min | 1-8XX Incoming Rate Per Min | Calling Card Rate Per Min | Calling Card Surcharge |
| Usage |  |  |  |  |
| \$100 - per month | \$0.105 | \$0.105 | \$0.20 | \$0.00 |
| \$500 - per month | \$0.099 | \$0.099 | \$0.20 | \$0.00 |
| \$1,000 - per month | \$0.095 | \$0.095 | \$0.20 | \$0.00 |
| \$2,500 - per month | \$0.089 | \$0.089 | \$0.20 | \$0.00 |

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30 -second minimum. All calling card calls are billed in 60 -second increments with a 60 -second minimum.

## PRICE LIST (Cont’d)

Dedicated Rates
The rates below are only available to existing customers at existing locations.

| Time <br> Commitments | 1+ Outgoing <br> Rate Per Minute | 1-8XX Incoming <br> Rate Per Minute | Calling Card <br> Rate Per Minute |
| :--- | :--- | :--- | :--- |
| 12 Months | $\$ 0.060$ | $\$ 0.060$ | $\$ 0.20$ |
| 24 Months | $\$ 0.055$ | $\$ 0.055$ | $\$ 0.20$ |
| 36 Months | $\$ 0.050$ | $\$ 0.050$ | $\$ 0.20$ |

All $1+$ and $1-8 \mathrm{XX}$ calls are billed in 6 -second increments with an 18 -second minimum. All calling card calls are billed in 6 -second increments with a 60 -second minimum.

Switched Rates - Bundled Plan
The rates below are only available to existing customers at existing locations.

| Time <br> Commitments | 1+ Outgoing <br> Rate Per Minute | 1-8XX Incoming <br> Rate Per Minute | Calling Card <br> Rate Per Minute |
| :--- | :--- | :--- | :--- |
| Month to Month | $\$ 0.075$ | $\$ 0.075$ | $\$ 0.25$ |
| 12 Months | $\$ 0.070$ | $\$ 0.070$ | $\$ 0.20$ |

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6 -second increments with a 60 -second minimum.

Switched Rates - Non-Bundled Plan
The rates below are only available to existing customers at existing locations.

| Time <br> Commitments | 1+ Outgoing <br> Rate Per Minute | 1-8XX Incoming <br> Rate Per Minute | Calling Card <br> Rate Per Minute |
| :--- | :--- | :--- | :--- |
| Month to Month | $\$ 0.085$ | $\$ 0.085$ | $\$ 0.25$ |
| 12 Months | $\$ 0.080$ | $\$ 0.080$ | $\$ 0.20$ |

All $1+$ and $1-8 \mathrm{XX}$ calls are billed in 6 -second increments with an 18 -second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

## PRICE LIST (Cont'd)

## Dedicated Rates

| Time <br> Commitments | 1+ Outgoing <br> Rate Per Minute | 1-8XX Incoming <br> Rate Per Minute | Calling Card <br> Rate Per Minute |
| :--- | :--- | :--- | :--- |
| 12 Months | $\$ 0.040$ | $\$ 0.040$ | $\$ 0.20$ |
| 24 Months | $\$ 0.035$ | $\$ 0.035$ | $\$ 0.20$ |
| 36 Months | $\$ 0.030$ | $\$ 0.030$ | $\$ 0.20$ |

All $1+$ and $1-8 \mathrm{XX}$ calls are billed in 6 -second increments with an 18 -second minimum. All calling card calls are billed in 6 -second increments with a 60 -second minimum.

## Switched Rates - Plan A

| Time <br> Commitments | 1+ Outgoing <br> Rate Per Minute | 1-8XX Incoming <br> Rate Per Minute | Calling Card <br> Rate Per Minute |
| :--- | :--- | :--- | :--- |
| Month to Month | $\$ 0.070$ | $\$ 0.070$ | $\$ 0.25$ |
| 12 Months | $\$ 0.065$ | $\$ 0.065$ | $\$ 0.20$ |

All $1+$ and $1-8 \mathrm{XX}$ calls are billed in 6 -second increments with an 18 -second minimum. All calling card calls are billed in 6 -second increments with a 60 -second minimum.

Switched Rates - Plan B

| Time <br> Commitments | 1+ Outgoing <br> Rate Per Minute | 1-8XX Incoming <br> Rate Per Minute | Calling Card <br> Rate Per Minute |
| :--- | :--- | :--- | :--- |
| Month to Month | $\$ 0.070$ | $\$ 0.080$ | $\$ 0.25$ |
| 12 Months | $\$ 0.065$ | $\$ 0.075$ | $\$ 0.20$ |

All $1+$ and $1-8 \mathrm{XX}$ calls are billed in 6 -second increments with an 18 -second minimum. All calling card calls are billed in 6 -second increments with a 60 -second minimum.

Switched Rates - Plan B is only available to existing customers at existing locations.

## PRICE LIST (Cont’d)

## CPE Business Connect Bundle Offering

The following Block-of-Time Offerings are available to LDMTS business customers who subscribe to a Windstream Business Connect Bundle Plan. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate LDMTS calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate LDMTS calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate LDMTS calls. Applicable overtime per minute rates will apply for interstate calling.

| Block of Minutes | Monthly Rate | 1+ Outgoing <br> Overtime per Minute Rate |
| :---: | :---: | :---: |
| 500 | $\$ 24.95$ | $\$ 0.055$ |
| 1,000 | $\$ 47.95$ | $\$ 0.055$ |
| 2,000 | $\$ 91.95$ | $\$ 0.055$ |

The calling card rate will be $\$ 0.20$ per minute with no surcharge for intrastate and interstate calling.

Customers who subscribe to Toll-Free Service will be charged a usage sensitive rate of $\$ 0.065$ per minute for intrastate calls. The applicable interstate rate will apply for interstate calling. The monthly fee per toll-free number will apply.

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6 -second increments with a 60 -second minimum.

The monthly rate and block-of-time is applied per account, not per line.

[^0]
## PRICE LIST (Cont’d)

ConnectStream Business Bundle Offering
The following Block-of-Time Offerings are available to business customers who subscribe to a ConnectStream Business Bundle Plan and commit to a 3 or 5 year term. The bundled service plans could include such Windstream products as wireline, custom calling features, long distance and broadband. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate outbound long distance calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate outbound long distance calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate and interstate outbound long distance calls. If a customer disconnects the minimum required service components for the bundled service plans, the customer's account will immediately be converted to the currently available Windstream Business One switched rates. Toll-Free calling service, Operator Service and Calling Card calls are not included in the block of minutes.

| Block of Minutes | Monthly Rate | 1+ Outgoing <br> Overtime per Minute Rate |
| :---: | :---: | :---: |
| 500 | $\$ 24.95$ | $\$ 0.060$ |
| 1,000 | $\$ 49.95$ | $\$ 0.060$ |
| 2,000 | $\$ 94.95$ | $\$ 0.060$ |
| 5,000 | $\$ 225.95$ | $\$ 0.060$ |

The calling card rate will be $\$ 0.20$ per minute with no surcharge for intrastate and interstate calling.

All $1+$ calls are billed in 6 -second increments with an 18 -second minimum. All calling card calls are billed in 6 -second increments with a 60 -second minimum.

The monthly rate and block-of-time is applied per account, not per line.

## PRICE LIST (Cont’d)

## Windstream Flex 100

The following block-of-time plan provides business customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.
Monthly Rate, each 100 minute block \$5.00
Calling Card Calls, Rate Per Minute (No Surcharge) \$0.20

All $1+$ calls are billed in 6 -second increments with an 18 -second minimum. All calling card calls are billed in 6 -second increments with a 60 -second minimum.

## PRICE LIST (Cont'd)

Business Connect SB Bundle Long Distance Offerings
The following long distance offerings are available to small business customers who subscribe to a Business Connect SB Bundle provided by Windstream and commit to a month-to-month, 1 year or 3 year term. Customers have the option of subscribing to either the Flex 100 long distance direct dial plan or a per minute direct dial rate plan.

$$
\text { Monthly Charge: } \quad \$ 5.00
$$

## Direct Dial Outbound Options

Direct Dial $1+$ calls are billed in 6 -second increments with an 18 -second minimum.
Option 1 - Flex 100 Plan
Includes a 100-minute block of intrastate and interstate outbound calling. A monthly charge per 100 -minute block will be applied after the first 100-minute block is used. Unused minutes in a block do not carry over to the following month. Toll-Free Calling Service, Operator Service and Calling Card calls are not included in the block.

Monthly Charge, each additional 100-minute block: $\$ 5.00$
Option 2 - Per minute Plan provides unlimited intrastate and interstate calling at a per minute rate.

Per Minute Rate: $\$ 0.065$
Calling Card Service and Toll-Free Service are not included in the bundle but may be purchased at an additional charge. (No bundle discounts apply.)

## PRICE LIST (Cont'd)

Business Connect SB Bundle Unlimited Long Distance Plan
The following intrastate unlimited plan is designed only for small business customers who subscribe to a Business Connect SB Bundle provided by Windstream and commit to a 1-year or 3-year term. Customers are also required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan.

This plan is for direct dialed one plus business voice use only and cannot be used for autodialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

| Monthly Fee, Unlimited Calling: | $\$ 10.00$ |
| :--- | ---: |
| Primary Line | $\$ 10.00$ |
| Each Additional Line after the Primary Line | $\$ 0.20$ |

This service offering is limited to a maximum of three business one-party access lines.

This service offering is not available to customers with a combination of one-party access lines and Key System or PBX lines.

## PRICE LIST (Cont'd)

Business Unlimited Long Distance Plan
The following intrastate unlimited plan is designed only for small business customers with ten or less business lines. The plan is available on a month-to-month, 1 -year or 3 -year term. Customers are required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan.

This plan is for direct dialed one plus business voice use only and cannot be used for autodialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

| Monthly Fee, Unlimited Calling: |  |
| :--- | ---: |
| Primary Line <br> Each Additional Line after the Primary Line | $\$ 10.00$ |
| Calling Card Calls, Rate Per Minute (No Surcharge) | $\$ 0.20$ |

PSC No: 1 - Telephone
Price List Leaf: 20

## PRICE LIST (Cont’d)

## Residential Toll-Free Service - Current Rates

Plan 1
Rate per minute: $\quad \$ .25 \quad$ Monthly Fee: $\$ 2.50$
This rate is applicable for all times and for all calls.
This plan is limited to existing customers.
Plan 2
Rate per minute: $\$ 0.25$
This plan is only available to customers that subscribe to Windstream long distance service.
This plan is limited to existing customers at existing locations.
Plan 3
Rate per minute: $\quad \$ .15 \quad$ Monthly Fee: $\$ 2.50$
Calls will be rated at a one minute minimum and one minute increments.

Residential Account Code Service - Current Rates
Monthly Fee per Account: \$2.50

PSC No: 1 - Telephone WINDSTREAM COMMUNICATIONS, INC.
Initial Effective Date : August 7, 2006

Price List Leaf: 21
Revision: 1 Superseding Revision: 0

## PRICE LIST (Cont'd)

Services Ineligible for Schools and Libraries Discount
Voice Mail Services
Schools and Libraries Discount Matrix

|  | \%Discount Level |  |
| :---: | :---: | :---: |
| How Disadvantaged | Urban Discount | Rural Discount |
| $\%$ of students eligible for national school lunch program |  |  |
| <1 | 20 | 25 |
| 1-19 | 40 | 50 |
| 20-34 | 50 | 60 |
| 35-49 | 60 | 70 |
| 50-74 | 80 | 80 |
| 75-100 | 90 | 90 |

Critical Facilities Administrative Service
Per Hour \$136.04

PSC NO: 1 TELEPHONE
Windstream Communications, Inc.
Initial Effective Date: December 1, 2008

Addendum Type: PROMOTION
Addendum Number: 1

## PROMOTIONAL SALES CAMPAIGN

Beginning December 1, 2008, Windstream will provide 1+ direct dialed long distance service at no charge for up to a two-month period to residential customers who contact the Company to disconnect their service or residential customers who have voluntarily disconnected their service within the last 6 months. At the end of the two-month period these residential customers must select one of the available Windstream long distance plans at the currently tariffed rates.


[^0]:    Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212

