

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5  
Rates 6  
Original Leaf A1

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**SCHEDULE OF  
RATES AND CHARGES**

**NEW YORK STATE  
PUBLIC SERVICE COMMISSION**

**TARIFF NO. 5**

**TELEPHONE**

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Issued: August 27, 2008  
Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A2

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**Miscellaneous Charges****Gross Revenue Surcharge**

<u>Period</u>	<u>Surcharge</u> <u>Local Services</u>
October 1, 1998 - December 31, 1999	4.1%
January 1, 2000 - June 30, 2000	3.3%
July 1, 2000 +	2.9%
	<u>Resold Services*</u>
October 1, 1998 - December 31, 1999	0.8%
January 1, 2000 - June 30, 2000	0.8%
July 1, 2000 +	0.4%

**Temporary Metropolitan Transportation Business Tax Surcharge**

	<u>Retail Services</u>
October 1, 1998 +	0.6%
	<u>Resold Services*</u>
October 1, 1998 +	0.1%

\* To qualify for this rate, resellers must either be included in the list of resellers that New York State Department of Taxation and Finance publishes called "Publication 41, Treatment of Sales for Resale under Sec. 186 e. of the Tax Law" or must possess and provide to underlying carrier a copy of its Certificate of Public Convenience and Necessity obtained from the New York State Public Service Commission.

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

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NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

1<sup>st</sup> Revised Leaf A3

Cancels Original Leaf A3

**Resold Enhanced Business Service**

<u>Per Line, Per Month</u>	<u>Option 1 (SVGAL)</u>			<u>Option 2 (IMB)</u>		
Local Only (T)	\$25.75 (I)			\$26.59 (I)		
Local plus Long Distance <sup>1</sup> (N)	\$18.75 (N)			\$19.59 (N)		
<b>Local Usage Charges</b>						
<u>Billing Increment, in sec.</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Initial	180	180	180	180	180	180
Additional	60	60	60	60	60	60
<u>Rate per Billing Increment</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Initial	\$0.080	\$0.044	\$0.025	\$0.0760	\$0.044	\$0.025
Additional	\$0.013	\$0.0072	\$0.004	\$0.0123	\$0.0072	\$0.004
<b>Extended Area Usage Charge</b>						
<u>Initial Increment, in sec.</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Rate Band A	N/A	N/A	N/A	N/A	N/A	N/A
Rate Band B	180	180	180	180	180	180
Rate Band C	180	180	180	180	180	180
Rate Band D	180	180	180	180	180	180
<u>Additional Increment, in sec.</u>						
Rate Band A	N/A	N/A	N/A	N/A	N/A	N/A
Rate Band B	60	60	60	60	60	60
Rate Band C	60	60	60	60	60	60
Rate Band D	60	60	60	60	60	60
<u>Rate per Initial Increment</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Rate Band A	N/A	N/A	N/A	N/A	N/A	N/A
Rate Band B	\$0.080	\$0.044	\$0.025	\$0.076	\$0.044	\$0.025
Rate Band C	\$0.080	\$0.044	\$0.025	\$0.076	\$0.044	\$0.025
Rate Band D	\$0.080	\$0.044	\$0.025	\$0.076	\$0.044	\$0.025
<u>Rate per Additional Increment</u>						
Rate Band A	N/A	N/A	N/A	N/A	N/A	N/A
Rate Band B	\$0.013	\$0.0072	\$0.004	\$0.0123	\$0.0072	\$0.004
Rate Band C	\$0.013	\$0.0072	\$0.004	\$0.0123	\$0.0072	\$0.004
Rate Band D	\$0.013	\$0.0072	\$0.004	\$0.0123	\$0.0072	\$0.004

<sup>1</sup> When a Customer chooses to use the Company's Long Distance in addition to its local service, the Customer receives a \$7.00 subsidy on local service.

(N)  
|  
(N)

Issued: May 5, 2009

Effective: May 6, 2009

Issued by:

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NYL0903

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A4

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**Resold Enhanced Business Service**

<u>Additional Optional Features</u>	<u>Option 1</u>	<u>Option 2</u>
Call Forwarding	\$6.25	\$5.65
Call Forwarding-Busy	N/A	\$3.25
Call Forwarding-Don't Answer	N/A	\$3.25
Call Forwarding-Busy/Don't Ans.	\$5.75	N/A
Call Forwarding-Remote	N/A	\$2.25
3-Way Calling	\$6.25	\$5.65
Speed Dialing	\$6.25	\$5.65
Expanded Speed Dialing	N/A	\$9.65
Call Waiting	\$11.70	\$10.50
Call ID	N/A	\$8.50
Inside Wire Maintenance	N/A	N/A
Any 2 Features	\$13.85	N/A
Any 3 Features	\$30.00	N/A

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

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Dallas, Texas 75230

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
1<sup>st</sup> Revised Leaf A5  
Cancels Original Leaf A5**Resold Enhanced Business Service**

	<u>Option 1</u>	<u>Option 2</u>
Term Discounts		
2 year	0%	0%
3 year	0%	0%
Nonrecurring Charges		
Service Activation Fee, per line	\$15.00	\$15.00
Multiple Line Service Activation	\$90.00	\$90.00
Line Install Charge, first line	\$80.00	\$80.00
Line Install Charge, each add'l line	\$55.00	\$55.00
Feature Install Charge	\$10.00	\$10.00
Intercept Service	N/A	\$21.00
Service Restoral Charge	N/A	\$60.00
Blocking Service (Subsequent installs only)		
Toll Restrict	N/C	\$10.00
Toll Restrict Plus	N/C	\$10.00
3rd Number Billed and Collect	N/C	\$10.00
Per Activation		
Call Return	\$0.75	\$0.75
Automatic Redial	\$0.75	\$0.75
Call Trace	\$1.50	\$1.50
Maximum Per Month		
Call Return	\$7.50	\$7.50
Automatic Redial	\$7.50	\$7.50
Call Trace	N/A	N/A
Directory Listings		
Non-published Number	\$2.90 (I)	\$2.90 (I)
Initial White Pages Listing	\$0.00	\$0.00
Add'l White Pages Listing	\$1.90	\$1.90
Vanity Number	\$6.23	\$6.20
PIC Change Charge		
InterLATA	\$0.00	\$10.00
IntraLATA	\$0.00	\$10.00
InterLATA/intraLATA	\$0.00	\$10.00

Issued: March 17, 2010

Effective: March 18, 2010

Issued by:

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NY11002

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A6Cancels 1<sup>st</sup> Revised Leaf A6**Resold Enhanced Business Service**

	<u>Monthly Recurring Charge</u>	
	<u>Local Plus Long Distance<sup>1</sup></u>	<u>Local Only</u>
<u>PBX Usage Rated Trunks</u>		
PBX Trunk 1st Trunk	\$19.34 (I)	\$26.34 (I)
PBX Trunk Add'l	\$19.34 (I)	\$26.34 (I)
	<u>Nonrecurring Charge</u>	
Installation 1st Trunk	\$80.00	
Installation Add'l Trunk	\$55.00	
<u>Change in Type of Service Charge</u>	<u>Monthly Recurring Charge</u>	
Per 1st Trunk	\$26.05	
Per Add'l Trunk	\$26.05	
<u>Service Restoral Charge</u>		
Per Trunk	\$79.00	
<u>Trunk Service Conversion Charge</u>		
Per Trunk	\$15.00	
<u>Private Branch Exchange Optional Features</u>		
	<u>Monthly Recurring Charge</u>	<u>Monthly Nonrecurring Charge</u>
1) Call Forward Variable	\$5.65	\$10.00
2) Call Hunting Charge	N/C	\$28.38
3) 3rd Number Blocking	N/C	\$10.00
4) Change Call Blocking	N/C	\$10.00
5) Change Class Blocking	N/C	\$10.00
6) Caller ID	\$8.50	\$10.00
7) Ground Start	N/C	\$10.00
8) Toll Restrict & Blocking	N/C	\$10.00
9) Call Hunting Change	N/C	\$28.38
10) Touch Tone	\$1.30	N/C
11) Caller ID Blocking Per Line	N/C	\$10.00

<sup>1</sup> When a Customer chooses to use the Company's Long Distance in addition to its local service, the Customer receives a \$7.00 subsidy on local service.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A7

**Resold Enhanced Business Service**

## Local Usage Charges

Billing Increment, in sec.

	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Initial	180	180	180
Additional	60	60	60

Rate per Billing Increment

	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Initial	\$0.076	\$0.044	\$0.025
Additional	\$0.0123	\$0.0072	\$0.004

## Extended Area Usage Charge

Initial Increment, in sec.

	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Rate Band A	N/A	N/A	N/A
Rate Band B	180	180	180
Rate Band C	180	180	180
Rate Band D	180	180	180

Additional Increment, in sec.

	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Rate Band A	N/A	N/A	N/A
Rate Band B	60	60	60
Rate Band C	60	60	60
Rate Band D	60	60	60

Rate per Initial Increment

	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Rate Band A	N/A	N/A	N/A
Rate Band B	\$0.0760	\$0.044	\$0.025
Rate Band C	\$0.0760	\$0.044	\$0.025
Rate Band D	\$0.0760	\$0.044	\$0.025

Rate per Additional Increment

	<u>Day</u>	<u>Eve</u>	<u>Night</u>
Rate Band A	N/A	N/A	N/A
Rate Band B	\$0.0123	\$0.0072	\$0.004
Rate Band C	\$0.0123	\$0.0072	\$0.004
Rate Band D	\$0.0123	\$0.0072	\$0.004

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

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Dallas, Texas 75230

NYL0811

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New York PSC No. 5

Rates 6

1<sup>st</sup> Revised Leaf A8

Cancels Original Leaf A8

**Student Centrex Resale Service**Directory Listings

	<u>Monthly Recurring Charge</u>
1) Non-published Telephone Number	\$2.90 (I)
2) Non-Directory Listed Number	N/C
3) Initial White Pages Listing	N/C
4) Additional White Pages Listing	\$1.90
5) Cross Reference Listing	\$1.90
6) Extra Line Listing	\$1.90
7) Foreign Line Listing	\$1.90

Directory Listings Non-Recurring Charge	\$34.00
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Trunks

	<u>Nonrecurring</u>	<u>Monthly Recurring</u>
DID CO Termination- Initial	\$365.00	\$61.00
DID CO Termination- Add'l	N/C	\$61.00
For 20 DID		
Station Numbers, per Initial Block	N/C	\$3.50
Station Numbers, per Add'l Block	N/C	\$3.50
For 100 DID		
Station Numbers, per Initial Block	N/C	\$17.50
Station Numbers, per Add'l Block	N/C	\$17.50

Issued: March 17, 2010

Issued by:

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Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: March 18, 2010

NY11002



**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

Original Leaf A9

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**"1 Plus" Long Distance Services Rates**

**M80 – Matrix Elite Rates and Charges**

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

**M81 – Matrix Premium Rates and Charges**

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5  
Rates 6  
Original Leaf A10

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**"1 Plus" Long Distance Services Rates, (Cont'd.)**

**M82 – Matrix Platinum Rates and Charges**

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

**M83 – Matrix Gold Rates and Charges**

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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Effective: September 26, 2008

NYL0811

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Rates 6

Original Leaf A11

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**"1 Plus" Long Distance Services Rates, (Cont'd.)****M84 – Matrix Silver Rates and Charges**

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

**M85 – Matrix Value Rates and Charges**

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week.

A Carrier Access Fee in the amount of \$3.84 per month applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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NYL0811

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Rates 6

Original Leaf A12

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**"1 Plus" Long Distance Services Rates, (Cont'd.)****M90 – Matrix Today Rates and Charges**

Charges are billed on the basis of 60-second initial, and additional 6-second increments for inbound calls and 60-second initial, and additional 60-second increments for outbound calls. Intrastate calls are charged at a switched access rate of \$0.1150 per minute, 24 hours a day, seven days a week.

A monthly recurring fee in the amount of \$4.99 applies to this rate plan.

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

**M91 – Matrix Savings Rates and Charges**

Charges are billed on the basis of 30-second initial, and additional 6-second increments. Intrastate calls are charged at a switched rate of \$0.0990 per minute, 24 hours a day, seven days a week.

Calling cards are made available to Customers on this rate plan. Calling card calls are billed in full minute increments. Intrastate and IntraLATA calls are charged at a rate of \$0.15 per minute, 24 hours a day, seven days a week up to \$20.00. These per minute charges are not billed to the Customer but are free of charge under this plan. The Customer will be billed, however, for a surcharge in the amount of \$0.10 per call. The Customer will be billed for these charges.

Toll-free service is made available to Customers on this rate plan. Toll-free calls are rated on the basis of a 30-second initial billing period with additional periods rounded to the next higher 6-second increment. Intrastate calls are charged at a switched access rate of \$0.0990 per minute, 24 hours a day, seven days a week. There is a monthly recurring fee in the amount of \$1.95 that applies to this service.

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Issued: August 27, 2008

Effective: September 26, 2008

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Dallas, Texas 75230

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Rates 6  
Original Leaf A13

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**"1 Plus" Long Distance Services Rates, (Cont'd.)****ML0 – Matrix Home Base 0 Rates and Charges**

Charges are billed in 30-second initial period with 6-second increments. Intrastate calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly minimums or sign-up fees.

Calling Cards and Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

**ML1 – Matrix Home Base 1 Rates and Charges**

Charges are billed in 18-second initial period with 6-second increments. Intrastate and intraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly minimums or sign-up fees.

Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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Effective: September 26, 2008

NYL0811

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Rates 6  
Original Leaf A14

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**"1 Plus" Long Distance Services Rates, (Cont'd.)****ML3 – Matrix Home Base 3 Rates and Charges**

Charges are billed in 6-second initial period with 6-second increments. Intrastate calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly minimums or sign-up fees.

Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

**ML6 – Matrix Home Base 6 Rates and Charges**

Charges are billed in 6-second initial period with 6-second increments. IntraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

A monthly minimum fee in the amount of \$9.95 per month applies to this rate plan.

There are no sign-up fees.

Toll-Free Services are available under this rate plan. Rates for these services are as set forth hereinbelow.

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Rates 6  
Original Leaf A15

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**Calling Card Service Rates**

**Dime—Anytime! Calling Card Rates and Charges**

Charges are billed in full minute increments. Intrastate calls are charged at a rate of \$0.15 per minute, 24 hours a day, seven days a week.

A Surcharge in the amount of \$0.10 per call applies to this rate plan.

**Matrix Calling Card Rates and Charges**

Charges are billed in full minute increments. Intrastate and IntraLATA calls are charged at a rate of \$0.19 per minute, 24 hours a day, seven days a week.

A Surcharge in the amount of \$0.35 per call applies to this rate plan.

No monthly minimum billing or recurring fee.

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Effective: September 26, 2008

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Rates 6  
Original Leaf A16

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**Toll Free Service Rates****Matrix Toll Free Rates and Charges**

Charges are billed in full minute increments. Intrastate calls are charged at a switched access rate of \$0.099 per minute, 24 hours a day, seven days a week.

There are no monthly fees, minimums or sign-up fees associated with this Rate Plan.

**ML0 – Matrix Home Base 0 Rates and Charges**

Charges are billed in 30-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

**ML1 – Matrix Home Base 1 Rates and Charges**

Charges are billed in 18-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

**ML3 – Matrix Home Base 3 Rates and Charges**

Charges are billed in 6-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

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Effective: September 26, 2008

NYL0811



Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A17

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**Toll Free Service Rates, (Cont'd.)****ML6 – Matrix Home Base 6 Rates and Charges**

Charges are billed in 6-second initial period with 6-second increments. Intrastate and IntraLATA calls are charged at the following rates, 24 hours a day, seven days a week.

Switched	\$0.125 per minute
Dedicated	\$0.109 per minute

A monthly minimum fee in the amount of \$9.95 per month applies to this rate plan

There are no sign-up fees associated with this rate plan.

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Issued: August 27, 2008

Issued by:

Scott Klopach  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

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Original Leaf A18

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**Audio Conferencing Rates**

**1+ Meet-Me Rates and Charges**

Charges are billed in full minute increments at a rate of \$0.16 per minute.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

**Toll Free Meet-Me Rates and Charges**

Charges are billed in full minute increments at a rate of \$0.25 per minute.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

**Attended 1+ Local Meet-Me Rates and Charges**

Charges are billed in full minute increments at a rate of \$0.22 per minute.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

**Attended Toll Free Meet-Me**

Charges are billed in full minute increments at a rate of \$0.35 per minute.

There are no monthly fees, minimums or sign-up fees associated with this rate plan.

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Issued: August 27, 2008  
Issued by:

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Vice President and General Counsel  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Rates 6  
Original Leaf A19

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**Directory Assistance**

A long distance directory assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. A caller may request one telephone number per directory assistance call. The charge applies to each inquiry regardless of whether the directory assistance bureau is able to supply a listed number. A credit will be issued for any directory assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Directory Assistance Charge -

Per Intrastate Inquiry  
\$1.59Issued: August 27, 2008  
Issued by:Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

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Rates 6

Original Leaf A20

**Telephone Surcharges****Gross Revenue and MTA Tax Surcharges****Local Service:**Gross Revenue Tax Surcharges

<u>Services Provided Period</u>	<u>IntraLATA Toll &amp; For Resale*</u>	<u>All Other RCP Service</u>	<u>Services</u>
1/1/2000	.7557%	3.0919%	3.3198%
7/1/2000 +	.3764%	2.8273%	2.9405%

MTA Tax Surcharges

<u>Services Provided Period</u>	<u>IntraLATA Toll &amp; For Resale*</u>	<u>All Other RCP Service</u>	<u>Services</u>
10/1/98+	.1277%	.6890%	.73%

**Toll Service:**Gross Revenue Tax Surcharges\*

<u>Period</u>	<u>Surcharge</u>
1/1/2000 +	2.5641%

MTA Tax Surcharges\*

<u>Period</u>	<u>Surcharge</u>
10/1/1998 +	.5986%

\* These surcharges are not applicable to services provided for resale to telecommunications companies possessing a Certificate of Public Convenience and Necessity issued by the Public Service Commission.

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
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NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A21Cancels 1<sup>st</sup> Revised Leaf A21**Trinsic Basic Services and Rates****Trinsic Referral Program**

Referral Credit \$20.00

**Network Exchange Bundled Service, (Cont'd.)****Trinsic Unlimited**

## Package Price for Trinsic Unlimited

Primary Line, per month	
UNE Zone 1:	\$55.55 (I)
UNE Zone 2:	\$55.55 (I)
UNE Zone 3:	\$55.55 (I)
Secondary Line, per month	
UNE Zone 1:	\$30.56 (I)
UNE Zone 2:	\$30.56 (I)
UNE Zone 3:	\$30.56 (I)
Service Connection Fee, one-time charge per line #	
Primary Line	\$150.00
Secondary Line	\$55.00

This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling or voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myzline.com web site.

**A. Trinsic Unlimited includes the following:**

1. Unlimited toll calling. For toll calls placed away from home, see Trinsic Travel Card in Section 6 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Unlimited.
2. Local line and unlimited local calling.

# Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A22

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**Trinsic Basic Services and Rates, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Unlimited****A. Trinsic Unlimited includes the following:**

3. Primary Line Custom Calling Features Package: Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Trace Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Trace Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.

**B. Calling Features**

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: \$3.00

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Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

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NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A23Cancels 1<sup>st</sup> Revised Leaf A23**Trinsic Basic Services and Rates, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Value with PVA**

Trinsic Value with PVA provides a basic residential local exchange line with four Custom Calling Features and fifty (50) minutes of combined direct dialed interstate or intrastate long distance calling. Operator assisted calling, travel card calling and international calling are not included in the calling allowance. Calls above the calling allowance of 50 minutes will be billed in sixty (60) second increments. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail is included with this service.

## Primary Line, per month

UNE Zone 1:	\$35.55 (I)
UNE Zone 2:	\$35.55 (I)
UNE Zone 3:	\$38.55 (I)

## Secondary Line, per month

UNE Zone 1:	\$30.56 (I)
UNE Zone 2:	\$30.56 (I)
UNE Zone 3:	\$30.56 (I)

## # New Service Connection Fee, one-time charge, per line

Per Primary Line	\$150.00
Per Secondary Line	\$55.00

**A.** Trinsic Value includes the following:

1. Local line and unlimited local calling
2. Custom Calling Features: Call Waiting, Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling, Call Forwarding Variable, Call Forwarding Busy No Answer.
3. 50 Minute Direct Dial Call Allowance, interstate or intrastate, excluding operator assisted calling, travel card calling and international calling.

**B.** Intrastate long distance may be utilized with this service.

Direct Dial rate per minute:	\$0.070
Call completion through PVA per minute:	\$0.070

# Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

Scott Klopach  
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Irving, Texas 75039

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A24

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**Trinsic Basic Services and Rates, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Value with PVA, (Cont'd.)****D. Calling Features**

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: \$3.00

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Issued: August 27, 2008

Issued by:

Scott Klopach  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811



**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

3<sup>rd</sup> Revised Leaf A25Cancels 2<sup>nd</sup> Revised Leaf A25**Trinsic Basic Services and Rates, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Basic Service**

Package Price for Trinsic Basic Service	
Primary Line, per month	\$35.55 (I)
Secondary Line, per month	\$30.56 (I)
New Service Connection Fee, one-time charge, per line	
Primary Line	\$69.99
Secondary Line	\$55.00

**A. Basic Service includes the following:**

1. A monthly allowance of 30 free minutes of interstate and intrastate toll calling, and Call Waiting with Caller ID. Calls are billed in sixty (60) second increments. For toll calls placed away from home, see Trinsic Anywhere Travel Card in Section 5.4 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service.

Toll calls within 30 minute allowance

Direct Dial Access	\$0.00
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Toll calls above 30 minute allowance

Direct Dial Access	\$0.085
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2. Local line and 1500 minutes of local exchange calling. Calls above the call allowance will be billed in sixty (60) second increments.

<u>Local calls above 600 minute call allowance</u>	\$0.010
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# Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

1<sup>st</sup> Revised Leaf A26

Cancels Original Leaf A26

**Trinsic Basic Services and Rates, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Basic Service, (Cont'd.)****(M)**

- B.** Primary Line Custom Calling Features Package: Feature Pack to include Caller ID with Name, Three-Way Calling and Speed Calling may be purchased at an additional monthly charge.

Feature Pack \$4.99 per month

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

- C.** Ninety (90) additional minutes of interstate or intrastate long distance may be purchased at an additional monthly charge.

90 Direct Dial or Travel Access Minutes: \$4.99 per month

- D.** Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

**(M)**

*Material that originally appeared on this Page now appears on Page A61.*

*Material that appears on this Page originally appeared on Page A61.*

Issued: May 29, 2009

Issued by:

Scott Klopach  
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Effective: June 12, 2009

NY10905

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A27Cancels 1<sup>st</sup> Revised Leaf A27**Trinsic Basic Services and Rates, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Home Connection 500**

Package Price for Trinsic Home Connection 500:

Primary Line, per month:	\$39.05 (I)
Additional Lines, per month:	\$39.05 (I)
Service Connection Fee, one time charge, per line#	
Per Primary Line	\$150.00
Per Secondary Line:	\$55.00

**A. Trinsic Home Connection 500 includes the following:**

1. A monthly allowance of 500 minutes of interstate and intrastate toll calling per line. The interstate and intrastate usage allowance applies at the line level and cannot be shared with additional lines on the account. Toll calls will be billed in sixty (60) second increments. Travel card calls are not included in the monthly toll call allowance for Trinsic Home Connection 500.

Toll calls above 500 minute allowance per line  
Intrastate rate per minute: \$0.070

2. Local line and unlimited local calling.
3. Features Package: Caller ID with Name and Number, Call Waiting with Caller ID with Name and Number, Three-Way Calling, Speed Calling and Call Forwarding Variable included at no charge on all lines.

**B. Calling Features**

The following calling features are available at an additional monthly charge of \$3.00 per feature, per line.

Distinctive Ring

# Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

Scott Klopach  
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Irving, Texas 75039

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

1<sup>st</sup> Revised Leaf A28

Cancels Original Leaf A28

**Trinsic Basic Services and Rates, (Cont'd.)****Trinsic Spectrum Plus Service**

Trinsic Spectrum Plus Service is a local exchange service for small business Customers consisting of a local exchange line for a monthly recurring charge and measured usage rate. Calling features are available with the local exchange service for an additional monthly recurring charge per feature.

**A. Local Exchange Service****1. Local Business Line**

A local exchange line includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

Monthly Rate:	\$18.07 (I)
Per Minute Rate	\$0.020
Service Connection Fee, one-time charge per line <sup>1</sup>	
Per Line:	\$49.99

Customers who sign a one (1) or two (2) year agreement will, based upon contract term and number of access lines, subscribed to Trinsic in this state or nationwide, receive a percentage discount on Spectrum Plus local exchange service as noted below. The percentage discount does not apply to FCC line charges.

<u>Lines</u>	<u>Term</u>	
	<u>1 Year</u>	<u>2 Year</u>
200	5%	5%
1000	10%	15%
2000	15%	16%

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A29

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**Trinsic Basic Services and Rates, (Cont'd.)****Trinsic Spectrum Plus Service, (Cont'd.)****A. Local Exchange Service****2. Calling Features**

The following Calling features are available at an additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring, as described in Section 5.2.6 of this tariff.

Monthly Recurring Charge Per Feature: \$3.00

Monthly Recurring Charge, Feature Pack (3 or more): \$9.00

<sup>1</sup> Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5  
Rates 6  
Original Leaf A30

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**Trinsic Basic Services and Rates, (Cont'd.)**

**Trinsic Spectrum Plus Service, (Cont'd.)**

**B. Trinsic Spectrum Plus Toll Service**

For rates for the long distance portion of Trinsic Spectrum Plus Service please see Section 5.4 of this tariff.

**C. Trinsic Spectrum Plus Toll Free Service**

For rates for the long distance portion of Trinsic Spectrum Plus Service please see Section 5.4 of this tariff.

**D. Travel Card Service**

For rates for the long distance portion of Trinsic Spectrum Plus Service please see Section 5.4 of this tariff.

**E. Business Network Service**

For rates for the long distance portion of Trinsic Spectrum Plus Service please see Section 5.4 of this tariff.

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Issued: August 27, 2008  
Issued by:

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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5  
Rates 6  
Original Leaf A31

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**Trinsic Basic Services and Rates, (Cont'd.)**

**Trinsic Spectrum Plus Service, (Cont'd.)**

**F. Remote Call Forwarding (RCF) Service**

**1. Usage Charges**

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service. (See Section 5.2 of the Rate Schedule of this tariff).

**2. Monthly Recurring Charge**

Per line: \$15.00

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Issued: August 27, 2008  
Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

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New York PSC No. 5  
Rates 6  
Original Leaf A32

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**Trinsic Basic Services and Rates, (Cont'd.)****Prepaid Local Exchange Service**

Prepaid Local Exchange Service is provided to Customers for inbound and outbound calling within a local exchange calling area. Service is offered on a prepaid basis only. All charges must be paid prior to activation. Monthly charges must be paid by the renewal payment due date in order for service to continue uninterrupted. Service is provided on a month-to-month basis and expires at the end of each month. For the purposes of this service, a month is considered to have thirty (30) days. The minimum period for service is thirty (30) days. There are no refunds for partial month service.

This service allows Customers unlimited calling each month within the local exchange calling area. All access lines are toll restricted. In addition, lines are blocked from originating 700, 900, 950, 976, 10XXX/101XXX and all 0-, 0+ and 00++ operator assisted calling. Call completion for Directory Assistance (411) is blocked.

Prepaid Local Exchange Service includes the following features at no additional charge: Caller ID, Call Forwarding, Call Waiting, Speed Calling and Three Way Calling. Customers utilizing Call Forwarding and Three Way Calling will not be able to dial long distance numbers as all lines are toll restricted.

Customers are billed a one-time activation charge for each Prepaid Account and a monthly recurring charge for usage. A monthly Customer Notice will be sent advising Customers that the next month's payment for Prepaid Local Exchange Service is due. This notice will be sent at least ten (10) days prior to the end of the current month and will include the renewal payment due date. If payment is not received by the renewal payment due date, Customers will be charged the Activation Fee in addition to the Monthly Usage Charge.

Monthly Service Fee includes all taxes and surcharges.

Activation fee:	\$30.00
Monthly Usage Charge:	\$69.99

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Issued: August 27, 2008  
Issued by:Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811



Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A33

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**Trinsic Basic Services and Rates, (Cont'd.)****TrinsicLink Service**

TrinsicLink Service is an inbound and outbound service available to Not-for-Profit business organizations. Customers who subscribe to this service must designate Trinsic as the presubscribed carrier for local service concurrent with enrollment for this service. The full benefits of the service are enjoyed if the Customer also presubscribes to Trinsic for intraLATA toll and interLATA toll calling.

**A. Service Features**

TrinsicLink Service provides for the following:

1. Unlimited local exchange calling for the Primary and any additional lines
2. Unlimited intraLATA and interLATA toll calling for the Primary and any additional lines.
3. Calling Features

Primary Line includes Caller ID, Call Waiting, Three Way Calling, Speed Calling, Call Trace, Call Blocking and Call Forwarding Variable at no additional monthly charge.

Additional lines may purchase calling features as a package for a monthly recurring charge. The feature package will include Caller ID, Call Waiting, Three Way Calling, Speed Calling, Call Trace, Call Blocking and Call Forwarding Variable.

4. Toll Free Service is available for a monthly recurring charge plus usage and is not included in the unlimited local or toll calling portion of this service.
5. Remote Call Forwarding

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service.

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Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

1<sup>st</sup> Revised Leaf A34Cancels Original Leaf A34

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**Trinsic Basic Services and Rates, (Cont'd.)****TrinsicLink Service, (Cont'd.)****B. Rates and Charges**

Primary Line, per month	\$51.56 (I)
Secondary Line, per month	\$26.57 (I)
Service Connection Fee, one-time charge per line <sup>1</sup> ,	
Primary Line	\$150.00
Secondary Line	\$49.99
Toll Free Service	
Rate Per Month, per toll free access line	\$3.00
Rate Per Minute	\$0.069
Additional Line Feature Package	\$4.95
Remote Call Forwarding	\$15.00

<sup>#</sup> Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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Issued: February 28, 2011

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Irving, Texas 75039

Effective: March 1, 2011

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Rates 6  
Original Leaf A35**Trinsic Basic Services and Rates, (Cont'd.)****On-Net Business Services****Trinsic Advanced One Business Services**Trinsic Advanced One Unlimited Edition

- a. Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.

Number of lines	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$47.00	5%	7%
10+	\$45.00	5%	7%

- b. Toll Free Service - Monthly Recurring charge, per line: \$3.00

Toll Free Routing - Per routing, per line. \$15.00

Time of Day, Day of Week, Extension and Geographic routing are available.

- c. Installation Charge: \$500.00

- d. Feature packages per package per line:

Trinsic Centrex Package \$5.00

- e. A La Carte Features, per feature, per line \$2.00

- f. Remote Call Forwarding \$15.00

- g. Travel Card Service, per minute \$0.049

- h. Cancellation Fees

(1) For orders cancelled prior to circuit installation: \$150.00

(2) For orders cancelled after circuit installation: \$300.00

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
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Dallas, Texas 75230

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A36

**Trinsic Basic Services and Rates, (Cont'd.)****On-Net Business Services, (Cont'd.)****Trinsic Advanced One Business Services, (Cont'd.)**Trinsic Advanced One Trunk Edition

- a. Analog Trunk Service: Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.

Number of Trunks	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$47.00	5%	7%
10+	\$45.00	5%	7%

- b. Digital Trunk Service: Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.

Number of Trunks	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$47.00	5%	7%
10+	\$45.00	5%	7%

- c. DID Service is billed based on the number of DID lines, in blocks, purchased.

Number of DIDs	Monthly Recurring Charge
Block of 20	\$5
Block of 100	\$20

- d. Calls above the toll call allowance are billed a per minute rate based on the term of the service, as follows:

Service Term	Rate Per Minute
1 year term	\$0.040
2 year term	\$0.035
3 year term	\$0.030

- e. Travel Card Service, per minute \$0.049
- f. Installation Charge: \$500.00

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
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NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A37

**Trinsic Basic Services and Rates, (Cont'd.)****On-Net Business Services, (Cont'd.)****Trinsic Advanced One Business Services, (Cont'd.)**Trinsic Advanced One Standard Edition

- a. Monthly Service rate is dependent upon the number of lines or trunks presubscribed and the length of the term.

Number of lines/trunks	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$35.00	5%	7%
10+	\$32.00	5%	7%

- b. Toll Service and Toll Free Service rates

Service Term	Rate Per Minute
1 year term	\$0.040
2 year term	\$0.035
3 year term	\$0.030

- c. Caller ID with Name \$5.00

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
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NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

Original Leaf A38

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**Trinsic Basic Services and Rates, (Cont'd.)****On-Net Business Services, (Cont'd.)****Trinsic Value One Unlimited Edition****A. Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.**

- |    |  |            |
|----|--|------------|
| 1. | Rate per line, per month:                  | \$50.00    |
| 2. | Toll Free Service:                         | See Note 1 |
| 3. | Installation Charge                        | \$200.00   |
| 4. | Remote Call Forwarding                     | See Note 1 |
| 5. | Feature packages per package per line:     | See Note 1 |
| 6. | A La Carte Features, per feature, per line | See Note 1 |
| 7. | Remote Call Forwarding                     | \$5.00     |
| 8. | Travel Card Service, per minute            | See Note 1 |

**B. Cancellation Fees**

- |    |   |          |
|----|---|----------|
| 1. | For orders cancelled prior to circuit installation: | \$150.00 |
| 2. | For orders cancelled after circuit installation:    | \$300.00 |

Note 1: Rates for these services and features are found in this Rate Schedule Section 4, under On-Net Business Services - Trinsic Advanced One Business Services - Trinsic Advanced One Unlimited Edition.

Issued: August 27, 2008

Issued by:

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Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
2<sup>nd</sup> Revised Leaf A39  
Cancels 1<sup>st</sup> Revised Leaf A39**Trinsic Basic Services and Rates, (Cont'd.)****On-Net Residential Services****Trinsic Residential Suite Services****Basic Services**Monthly Recurring Rates and Charges

<u>Trinsic Complete</u>	\$53.05 (I)
Standard Calling Feature Pack:	Included
Toll Calling Packs	Unlimited toll calling included
Trinsic Center	
1 <sup>st</sup> Line:	Included
Each additional line:	\$3.00
<u>Trinsic Value</u>	\$19.99
Standard Calling Feature Pack:	\$3.00
Toll Calling Packs	
200 Minutes	\$8.00
500 Minutes	\$15.00
1000 Minutes	\$25.00
Toll Calling for non-Toll Calling Pack Customers or for calls above the selected Calling Pack	\$0.069 per minute
Trinsic Center	\$3.00

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
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Original Leaf A40

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**Trinsic Basic Services and Rates, (Cont'd.)****On-Net Residential Services, (Cont'd.)****Trinsic Residential Suite Services, (Cont'd.)****Basic Services, (Cont'd.)**Monthly Recurring Rates and Charges, (Cont'd.)A La Carte Calling Features

Call Blocking	\$3.00
Call Trace	\$3.00
Caller ID Deluxe	\$3.00
Distinctive Ring	\$3.00
VIP Alert	\$3.00

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

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NYL0811



**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
2<sup>nd</sup> Revised Leaf A41  
Cancels 1<sup>st</sup> Revised Leaf A41

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**Trinsic Basic Services and Rates, (Cont'd.)****On-Net Residential Services, (Cont'd.)****Trinsic Residential Suite Services, (Cont'd.)****Trinsic Bundled Services (Voice Services plus DSL)**Trinsic Complete Bundles

	<u>Monthly Recurring Charge</u>
1. Trinsic Complete with Trinsic Essential DSL:	\$63.05 (I)
2. Trinsic Complete with Trinsic Express DSL:	\$73.05 (I)
3. Trinsic Complete with Trinsic Express Plus DSL:	\$83.05 (I)
4. Trinsic Complete with Trinsic Extreme DSL:	\$93.05 (I)

Trinsic Value Bundles

	<u>Monthly Recurring Charge</u>
1. Trinsic Value with Trinsic Express DSL:	\$53.05 (I)
2. Trinsic Value with Trinsic Express Plus DSL:	\$63.05 (I)
3. Trinsic Value with Trinsic Extreme DSL:	\$73.05 (I)

Issued: February 28, 2011

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Effective: March 1, 2011

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Rates 6  
2<sup>nd</sup> Revised Leaf A42  
Cancels 1<sup>st</sup> Revised Leaf A42**Trinsic Basic Services and Rates, (Cont'd.)****On-Net Residential Services, (Cont'd.)****Trinsic Unlimited**

## Package Price for Trinsic Unlimited

Primary Line, per month	
UNE Zone 1:	\$53.05 (I)
UNE Zone 2:	\$53.05 (I)
UNE Zone 3:	\$53.05 (I)
Secondary Line, per month	
UNE Zone 1:	\$28.06 (I)
UNE Zone 2:	\$28.06 (I)
UNE Zone 3:	\$28.06 (I)
Service Connection Fee, one-time charge per line <sup>#</sup>	
Primary Line	\$150.00
Secondary Line	\$55.00

## Calling Features

Secondary Line Custom Calling Features Package: may be added for \$4.95 per month.

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: \$3.00

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

Scott Klopach  
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**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
2<sup>nd</sup> Revised Leaf A43  
Cancels 1<sup>st</sup> Revised Leaf A43**Trinsic Basic Services and Rates, (Cont'd.)****On-Net Residential Services, (Cont'd.)****Trinsic Value with PVA**

Primary Line, per month	
UNE Zone 1:	\$33.05 (I)
UNE Zone 2:	\$33.05 (I)
UNE Zone 3:	\$33.05 (I)
Secondary Line, per month	
UNE Zone 1:	\$28.06 (I)
UNE Zone 2:	\$28.06 (I)
UNE Zone 3:	\$28.06 (I)
# New Service Connection Fee, one-time charge, per line	
Per Primary Line	\$150.00
Per Secondary Line	\$55.00

Intrastate long distance may be utilized with this service.

Direct Dial rate per minute:	\$0.070
Call completion through PVA per minute:	\$0.070

# Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

Scott Klopach  
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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A44

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**Trinsic Basic Services and Rates, (Cont'd.)****On-Net Residential Services, (Cont'd.)****Trinsic Value with PVA, (Cont'd.)**Calling Features

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: \$3.00

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Issued: August 27, 2008

Issued by:

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Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

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Rates 6

Original Leaf A45

**Trinsic Miscellaneous Services and Rates****Service Order and Change Charges**

	<u>Business</u>	<u>Residential</u>
<u>Service Order Charges</u>		
Primary Service Connection Charge	*	*
Secondary Service Connection Charge	*	*
Transfer of Service Charge, Primary Line	\$150.00	\$150.00
Transfer of Service Charge, Secondary Line	\$55.00	\$55.00
Technician Dispatch Charge	\$200.00	\$ 69.99
Service Order Charge	\$9.99	N/A
Toll Free Directory Listing	\$10.00	N/A
Missed Appointment Charge	\$100.00	N/A
Account Set-Up Fee	N/A	\$4.95
<u>Change Order Service Charges</u>		
Feature or Feature Pack Change Order	\$9.99	\$9.99
Toll Restriction Fee Order	\$9.99	\$9.99
Telephone Number Change Order	\$9.99	\$9.99
Long Distance Minutes Pack Change Order	\$9.99	\$9.99
Listing Change Charge	\$9.99	\$9.99
Residential Change Charge	N/A	\$9.99
<u>Record Change</u>	No charge	No charge
<u>Miscellaneous Charges</u>		
Duplicate Invoice	\$5.00	\$5.00
Call Detail Report	\$5.00	\$5.00
Restoration of Service	<u>Residential</u> <sup>2</sup>	<u>Business</u>
Per occasion, per line	\$35.00	\$49.99

**Public Pay Telephone Surcharge**

	<u>Residential</u>	<u>Business</u>
Rate Per Call	\$0.60	\$0.30

1 Service Connection charges are listed with the rates for each specific service tariffed.

2 Restoral Charge of a Life Line Service subscriber is \$10.00

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

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NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A46

**Trinsic Miscellaneous Services and Rates, (Cont'd.)****Optional Calling Features**

<u>FEATURE</u>	<u>Residential</u>		<u>Business</u>	
	<u>Per Use</u>	<u>Monthly Maximum</u>	<u>Per Use</u>	<u>Monthly Maximum</u>
Call Tracing - per successful activation	\$1.50	n/a	\$1.50	n/a
Repeat Call, (*66) - per use	\$0.75	\$6.00	\$0.75	\$6.00
Return Call, (*69) - per use	\$0.75	\$6.00	\$0.75	\$6.00
Three-Way Calling - per use	\$0.75	\$6.00	\$0.75	\$7.50
	<u>NRC</u>	<u>Per Use</u>	<u>NRC</u>	<u>Per Use</u>
**Caller ID Blocking - Per Call Blocking*	\$5.00	\$0.00	\$5.00	\$0.00
**Caller ID Blocking - Per Line Blocking*	\$5.00	n/a	\$5.00	n/a
	<u>Per Month</u>		<u>Per Month</u>	
Call Blocking	\$3.00	n/a	\$3.00	n/a
VIP Alert	\$3.00	n/a	\$3.00	n/a

**Directory Assistance Services****Basic Directory Assistance**

	<u>Residential</u>	<u>Business</u>
Local, Per call	\$0.99	\$0.95
Toll, Per call	\$1.10	\$0.95

**Directory Assistance Call Completion**

Per completed call	\$0.30	\$0.30
--------------------	--------	--------

**National Directory Assistance**

Per direct dialed call	\$1.25	\$1.25
------------------------	--------	--------

**PVA Directory Assistance**

Per direct dialed call	\$0.38	\$0.38
------------------------	--------	--------

\* Customers may change their blocking feature twice without charge during the first six (6) months that the customer takes telephone service. The listed charge applies to all additional changes in blocking features.

\*\* - Caller ID Blocking is deactivated for calls to 311 or 911 in the New York City Exchange only.

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

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Dallas, Texas 75230

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Rates 6  
Original Leaf A47

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**Trinsic Miscellaneous Services and Rates, (Cont'd.)****Local, IntraLATA and InterLATA Operator Services****Usage Charges**

Usage charges for operator-assisted calls are those usage charges that would normally apply to the calling party's service.

**Local, IntraLATA and InterLATA Per Call Service Charges:**

Customer Dialed Calling Card	\$0.40
Operator Dialed Calling Card	\$1.58
Collect	\$1.58
Third Party Billed	\$1.33
Person-to-Person	\$3.49
Operator Dialed Surcharge	\$0.80

**Busy Line Verification and Line Interrupt Service**

Busy Verification Charge, each request	\$2.25
Emergency Interrupt Charge, each request	\$5.00

Issued: August 27, 2008

Issued by:

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Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

Original Leaf A48

**Trinsic Miscellaneous Services and Rates, (Cont'd.)****Directory Listing Service**

	<u>Per Month</u>
Billed main listings, each	\$2.00
Additional listings, each	
Standard listings	\$2.00
Indented listings	\$2.00
Cross-reference listings	\$2.00
Alternate number and night listings	
One directory line	\$2.00
Two + directory lines	\$2.00
Duplicate listings	
Night listing (2+ directory lines)	\$2.00
Other duplicate listings	\$2.00
Reference listings	\$2.00
Non-published Service	\$2.00
Nonlisted Service	\$2.00
Toll-Free Directory Listings	\$15.00
Straight Line Under Listings	
Business	\$2.00
Residence	n/a
Captions and Subcaptions Listings	
Business	\$2.00
Residence	n/a

\* For non-recurring charges associated with a customer-initiated change in a directory listing, see Leaf 5 in Attachment A of this Rate Schedule.

**Carrier Presubscription****Nonrecurring Charge**

Per business or residence line, trunk, or port: \$5.00

Issued: August 27, 2008

Effective: September 26, 2008

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Dallas, Texas 75230

NYL0811



Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A49

**Trinsic Miscellaneous Services and Rates, (Cont'd.)****Intercept Referral Service**

Monthly

Business

\$7.00

Residence

\$4.00

**Blocking Service**

Nonrecurring Charge

BusinessResidenceOptions 1, 2, 3, 4 or 5

2-Party, Individual Line Residence,

One or More Individual Line Business

Per Option

\$10.38\*#

B\*

Per Cancellation

B

B

**Critical Facilities Administration Service**

Service Order Charge per Circuit:

Individual Case Basis (ICB)

\*A Service Charge does not apply. Where a change in telephone number, grade or type of service is required, service connection charges do not apply.

#The nonrecurring charge for the initial request is waived for 90 days for all subscribers as follows: (1) from a subscriber's service establishment date or (2) from the date blocking capability becomes available in a subscriber's serving central office.

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
Original Leaf A50

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**Trinsic Long Distance Services****Trinsic Referral Program**If the referred customer subscribes to:  
Trinsic Anywhere Service  
Trinsic Long Distance Edition ServiceThe referring customer credit is:  
\$5.00  
\$10.00**Trinsic Travel Card Service**

Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

Per minute rate: \$0.20

*\* This service grandfathered effective February 8, 2000 and is available to existing customers only.*

Issued: August 27, 2008  
Issued by:Scott Klopach  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
Original Leaf A51

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**Trinsic Long Distance Services, (Cont'd.)****Trinsic Spectrum Plus Service**

For rates for the local portion of Trinsic Spectrum Plus Service please see Section 4 of this tariff.

**A. Trinsic Spectrum Plus Toll Service**

Calls are billed in six (6) second increments.

Rate Per Minute: \$0.059

**B. Trinsic Spectrum Plus Toll Free Service**

Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute: \$0.045

Monthly Recurring Charge Per toll free access line: \$3.00

Toll Free Service Installation: \$20.00 \*

Vanity Toll Free Number Search: \$9.99

\* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company.

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Issued: August 27, 2008  
Issued by:

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Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5  
Rates 6  
Original Leaf A52

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**Trinsic Long Distance Services, (Cont'd.)**

**Trinsic Spectrum Plus Service, (Cont'd.)**

**C. Travel Card Service**

Calls are billed in six (6) second increments.

Rate Per Minute: \$0.045

**D. Business Network Service**

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate Per Minute: \$0.039

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Issued: August 27, 2008  
Issued by:

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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A53

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**Trinsic Long Distance Services, (Cont'd.)****TrinsicPVA**

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage. Customers may choose a per minute Assistant (PVA) for call option or prepaid option as follows:

**Per Minute Option**

Rate Per Minute	\$0.069
-----------------	---------

**PVA Prepaid Option**

Service Price	\$9.95
---------------	--------

Recharge for each 100 minutes	\$9.95
-------------------------------	--------

PVA DA access is charged at five (5) minutes of usage of usage per instance.

Payphone surcharge is charged at five (5) minutes of usage for instance

**Special Edition Prepaid Option**

Service Price	\$19.95
---------------	---------

Recharge for each 100 minutes	\$9.95
-------------------------------	--------

PVA DA access is charged at five (5) minutes of usage of usage per instance.

Payphone surcharge is charged at five (5) minutes of usage for instance

**TrinsicLONG DISTANCE 500 Service:**

Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Call Allowance:	500 minutes
-----------------	-------------

Direct dial rate per minute above call allowance	\$0.059
--	---------

PVA rate per minute above call allowance:	\$0.049
---	---------

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Issued: August 27, 2008

Issued by:

Effective: September 26, 2008

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NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
Original Leaf A54

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**Trinsic Long Distance Services, (Cont'd.)****Trinsic 800 Service**

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per minute above 120 Minute Call Allowance: \$0.069

**Trinsic LONG DISTANCE Service**

Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Direct Dial rate per minute: \$0.059  
Call completion through PVA Rate Per Minute: \$0.069

**Trinsic Business Long Distance with PVA**

<sup>1</sup>Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

Rate Per Minute \$0.059

<sup>1</sup> Contact lists, review and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission

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Issued: August 27, 2008  
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Vice President and General Counsel  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

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Rates 6

Original Leaf A55

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**Trinsic Long Distance Services, (Cont'd.)****Trinsic LONG DISTANCE Essential**

Outbound calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

Direct Dial rate per minute:	\$0.059
Toll Free rate per minute	\$0.059

Issued: August 27, 2008

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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A56Cancels 1<sup>st</sup> Revised Leaf A56**Trinsic Grandfathered Services****Basic Services****Network Exchange Bundled Service****Trinsic Standard Service Option 1\*\***

Package Price for Standard Service Option 1

Primary Line, per month \$55.55 (I)

Secondary Line, per month \$25.56 (I)

Service Connection Fee, one-time charge, per line:#

Primary Line \$69.99

Secondary Line \$55.00

Option 1 includes the following:

1. 200 free minutes of interstate and intrastate toll calling. For toll calls placed away from home, see Trinsic Anywhere Travel Card in Section 5.4 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service. Toll calls are billed in sixty (60) second increments.

Toll calls within 200 minute allowance

Local Access \$0.00

Toll calls above 200 minute allowance

Local access: \$0.069

2. Local line with unlimited local calling

\* Call Waiting with Caller ID with Name available to new customers only, effective June 11, 2000. Existing customers receive Call Waiting only.

# Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

\*\* This option grandfathered effective June 8, 2002 and is available to existing customers only

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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Irving, Texas 75039



Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

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Original Leaf A57

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Standard Service Option 1\*\*, (Cont'd.)**

3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

4. Distinctive Ring Calling Feature:  
Monthly Recurring Charge Per Feature: \$3.00

\* Call Waiting with Caller ID with Name available to new customers only, effective June 11, 2000. Existing customers receive Call Waiting only.

# Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

\*\* *This option grandfathered effective June 8, 2002 and is available to existing customers only.*

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Issued: August 27, 2008

Effective: September 26, 2008

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NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Rates 6  
2<sup>nd</sup> Revised Leaf A58  
Cancels 1<sup>st</sup> Revised Leaf A58**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Standard Service Option 2\***Package Price for Standard Service Option 2

Primary Line, per month	\$74.05 (I)
Secondary Line, per month	\$24.05 (I)
Service Connection Fee, one-time charge, per line:	
Primary Line	\$69.99
Secondary Line	\$55.00

Option 2 includes the following:

1. 600 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments. All toll calling above the 600 minutes is billed at \$0.079 per minute. For toll calls placed away from home, see Trinsic Anywhere Travel Card in Section 5.4 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service.

Toll calls made through the toll-free access number will be subject to an additional charge of \$.04 per minute,

2. Local line with unlimited local calling
3. Primary Line Custom Calling Features Package: Custom Calling Features: Call Forwarding, Call Waiting, Caller ID and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

4. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

*\*\* This option grandfathered effective February 25, 2000 and is available to existing customers only.*

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

Scott Klopach  
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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A59Cancels 1<sup>st</sup> Revised Leaf A59**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Standard Service Option 3 \***

Package Price for Standard Service Option 3	
Primary Line, per month	\$94.05 (I)
Secondary Line, per month	\$24.06 (I)
Service Connection Fee, one-time charge, per line:	
Primary Line	\$69.99
Secondary Line	\$55.00

Option 3 includes the following:

1. 1,000 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments. All toll calling above the 1,000 minutes is billed at \$0.069 per minute. For toll calls placed away from home, see Trinsic Anywhere Travel Card in Section 5.4 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service.

Toll calls made through the toll-free access number will be subject to an additional charge of \$.04 per minute.

2. Local line with unlimited local calling
3. Primary Line Custom Calling Features Package: Call Forwarding, Call Waiting, Caller ID and Speed Calling, included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

4. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

*\* This option grandfathered effective February 25, 2000 and is available to existing customers only*

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

3<sup>rd</sup> Revised Leaf A60Cancels 2<sup>nd</sup> Revised Leaf A60**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Spectrum Unlimited Service \***

Spectrum Unlimited Service is targeted primarily at business customers as a bundled service offering. Customers receive unlimited local and long distance calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box<sup>1</sup>. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

**A. Outbound Service**

Primary Line, per month	\$55.56 (I)
Additional Lines, per month:	\$45.56 (I)
New Service Connection Fee, one-time charge, per line #	
Per Primary Line:	\$150.00
Per Secondary Line:	\$150.00

**B. Feature Packages**

Custom Calling Feature Package for Additional Lines includes Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding.

Monthly Rate:	\$4.95
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# Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

<sup>1</sup> Voice mail is not regulated by the Commission. Voice Mail on Additional Lines may be purchased separately for a monthly fee per mailbox.

\* Effective June 12, 2009, this service is grandfathered and available to existing Customers only.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

1<sup>st</sup> Revised Leaf A61

Cancels Original Leaf A61

**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Spectrum Unlimited Service\*, (Cont'd.)**

(M)

**C. Toll Free Service**

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Trinsic Spectrum Unlimited Service Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Spectrum Unlimited Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.049
Monthly Recurring Charge, Per toll free access line:	\$3.00
Toll Free Service Installation: **	\$20.00
Vanity Toll Free Number Search:	\$9.99

**D. Travel Card Service**

Trinsic Spectrum Unlimited Travel Card Service is available to Trinsic Spectrum Unlimited Service Customers for calls made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

Rate Per Minute:	\$0.049
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\*\* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

\* Effective June 12, 2009, this service is grandfathered and available to existing Customers only.

\*\* This option grandfathered effective June 8, 2002 and is available to existing customers only

*Material that originally appeared on this Page now appears on Page A26.*

*Material that appears on this Page originally appeared on Page A26.*

(M)

Issued: May 29, 2009

Effective: June 12, 2009

Issued by:

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NY10905

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A62Cancels 1<sup>st</sup> Revised Leaf A62**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Value\*\***

## Package Price for Trinsic Value

## Primary Line, per month

UNE Zone 1: \$35.55 (I)

UNE Zone 2: \$35.55 (I)

UNE Zone 3: \$35.55 (I)

## Secondary Line, per month

UNE Zone 1: \$30.56 (I)

UNE Zone 2: \$30.56 (I)

UNE Zone 3: \$30.56 (I)

Service Connection Fee, one-time charge per line<sup>#</sup>

Per Primary Line \$150.00

Per Secondary Line \$55.00

**A. Trinsic Value includes the following:**

1. A monthly allowance of 50 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments. For toll calls placed away from home, see Trinsic Travel Card Service in Section 5.4 of this tariff. Such travel card calls are not included in the monthly toll call allowance for Trinsic Value.

Toll calls within 50 minute allowance

Direct Dial Access \$0.00

Toll calls above 50 minute allowance

Direct Dial Access \$0.07

2. Local line and unlimited local calling.

<sup>#</sup> Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

**\*\*This service grandfathered effective September 26, 2003 and is available to existing customers only.**

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A63

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Value, (Cont'd.)\*\*****A. Trinsic Value includes the following:**

3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Blocking, Call Trace Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Blocking and Call Trace Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.

4. The following additional custom calling features are available with this service.

	<u>Per Month</u>
Distinctive Ring	\$3.00
VIP Alert:	\$2.00
Privacy Manager:	\$2.00

*\*\*This service grandfathered effective September 26, 2003 and is available to existing customers only.*

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
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NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A64Cancels 1<sup>st</sup> Revised Leaf A64**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Basic Service with PVA \***

Trinsic Basic Service with PVA provides a basic residential local exchange line with Call Waiting for outbound calling. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail may be purchased at an additional charge (See Note 1).

Primary Line, per month	
UNE Zone 1:	\$25.55 (I)
UNE Zone 2:	\$25.55 (I)
UNE Zone 3:	\$25.55 (I)
Secondary Line, per month	
UNE Zone 1:	\$25.55 (I)
UNE Zone 2:	\$25.55 (I)
UNE Zone 3:	\$25.55 (I)
New Service Connection Fee, one-time charge, per line	
#	
Per Primary Line	\$150.00
Per Secondary Line	\$55.00

**A. Basic Service includes the following:**

1. Local line and unlimited local calling
2. Call Waiting

# Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Note 1: Voicemail may be purchased for an additional charge. This service is not regulated by the Commission. Call Forwarding Busy No Answer is only available to customers with voicemail. Other enhanced features such as Find Me and notify me are also only available to customers who choose to purchase voice mail.

\* This service is grandfathered, effective June 26, 2005, and available to existing Customers only.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

Scott Klopach  
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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A65

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Basic Service with PVA, (Cont'd.) \***

- B.** Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling and Call Forwarding Variable may be purchased at an additional monthly charge. This Feature Package may be added to the Primary and Additional line.

Feature Pack, per month: \$4.95

- C.** Intrastate long distance may be utilized with this service.

Direct Dial rate per minute: \$0.070

Call completion through PVA per minute: \$0.070

**D. Calling Features**

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: \$3.00

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A66Cancels 1<sup>st</sup> Revised Leaf A66**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Options**

## Package Price for Trinsic Options

## Primary Line, per month

UNE Zone 1: \$29.01 (I)

UNE Zone 2: \$29.01 (I)

UNE Zone 3: N/A

## Secondary Line, per month

UNE Zone 1: \$29.01 (I)

UNE Zone 2: \$29.01 (I)

UNE Zone 3: N/A

Service Connection Fee, one-time charge, per  
line \*

Per Primary Line: \$150.00

Per Secondary Line: \$55.00

**A.** Trinsic Options includes the following

1. Local exchange line and unlimited local calling
2. Personal Voice Assistant (PVA) \*\*
3. Calling Features

\* Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

\*\* PVA and Voicemail are enhanced services not regulated by the Commission.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

Original Leaf A67

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Options, (Cont'd.)**

5. Intrastate toll calling billed in 1 minute increments  
Rate per minute \$0.070
6. Customers may select from the following features for an additional charge for each feature per month: Call Waiting, Caller ID, Three Way Calling, Speed Calling, Call Forwarding, VIP Alert and Call Blocking.  
  
Standard calling features, each per month \$3.00  
  
Feature Package is available and includes Call Waiting, Caller ID, Three Way Calling, Speed Calling, and Call Forwarding.  
  
Feature Package \$4.95  
  
Voicemail is available at an additional monthly charge. \*\*

\* Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

\*\* PVA and Voicemail are enhanced services not regulated by the Commission.

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Issued: August 27, 2008

Issued by:

Scott Klopach  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
2<sup>nd</sup> Revised Leaf A68  
Cancels 1<sup>st</sup> Revised Leaf A68

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic 1000 Service**

## Package Price for Trinsic 1000

Primary Line, per month	
Zones 1 & 2:	\$46.05 (I)
Zone 3:	\$46.05 (I)
Secondary Line, per month	
Zones 1 & 2:	\$30.56 (I)
Zone 3:	\$30.56 (I)
Service Connection Fee, one-time charge, per line #	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

**A.** Trinsic 1000 Service includes the following:

1. A monthly allowance of 1000 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments.

Toll calls above 1000 minute allowance \$0.07

2. Local line and unlimited local calling.
3. Caller ID is included and Caller ID with Name may be added for \$3.00 per month.

Issued: February 28, 2011

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Irving, Texas 75039

Effective: March 1, 2011

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A69Cancels 1<sup>st</sup> Revised Leaf A69**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Alternative**

Trinsic Alternative provides residential Customers with a basic local exchange line and unlimited local calling and a selection of Long Distance Call Packs that are bundled with a package of Custom Calling Features.

## Package Prices for Trinsic Alternative:

Local Exchange Line

Primary Line, per month

UNE Zone 1: \$29.01 (I)

UNE Zone 2: \$29.01 (I)

UNE Zone 3: Not Available

Additional Lines, each per month:

UNE Zone 1: \$29.01 (I)

UNE Zone 2: \$29.01 (I)

UNE Zone 3: Not Available

Long Distance Call Packs

(includes Custom Calling Features Package)

200 Minute Pack: \$5.00

450 Minute Pack: \$10.00

700 Minute Pack: \$15.00

Service Connection Fee <sup>1</sup>

Primary Line: \$150.00

Secondary Line: \$55.00

<sup>1</sup> Service Connection Fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

Scott Klopach  
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Irving, Texas 75039

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
Original Leaf A70

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Network Exchange Bundled Service, (Cont'd.)****Trinsic Alternative, (Cont'd.)****Trinsic Alternative includes the following**

1. Local exchange line and unlimited local calling
2. Long Distance Service

A Long Distance Call Pack must be selected with the Primary Line and is optional for Additional Lines. Call Packs provide a specified number of direct dial outbound toll and long distance minutes of use for a flat monthly rate. Calling Card, Toll Free and Operator Assisted usage are not included in Call Pack usage. Additional lines do not share minutes with the Primary Line or with each other. Minutes used in excess of the amount available in the Call Pack selected are billed in one (1) minute increments. Unused minutes expire monthly and do not carry over to the following month.

Overage Rate, per minute:                      \$0.070

3. Custom Calling Features Package

The Custom Calling Features Package is included at no charge for lines ordered with a Long Distance Call Pack. Features included are: Caller ID Name and Number, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable.

4. Personal Voice Assistant (PVA)

PVA allows the Subscriber access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails.<sup>1</sup>

<sup>1</sup> PVA and Voicemail are enhanced services not regulated by the Commission.

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Issued: August 27, 2008  
Issued by:

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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

Original Leaf A71

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**Trinsic Grandfathered Services, (Cont'd.)**

**Basic Services, (Cont'd.)**

**Network Exchange Bundled Service, (Cont'd.)**

**Trinsic Alternative, (Cont'd.)**

**Optional services available with Trinsic Alternative**

**1. Optional Calling Features**

VIP Alert, Call Block, Distinctive Ring are available where facilities permit.

Monthly, per feature, per line: \$3.00

**2. Voicemail is available at an additional monthly charge.<sup>1</sup>**

<sup>1</sup> Voicemail is an enhanced service not regulated by the Commission.

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

1<sup>st</sup> Revised Leaf A72

Cancels Original Leaf A72

**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****TrinsicBusiness Service \***

Bundled Line, per month, each \$51.56 (I)

Non-bundled Line, per month, each \$ 11.56 (I)

Service Connection Fee, one-time charge per line #

Primary Line \$49.99

Additional Lines \$49.99

**A. Bundled Line includes the following:**

1. A monthly allowance of 100 free minutes of interstate and intrastate toll calling. Toll calls are billed in six (6) second increments.

Toll calls placed within the 100 minute allowance will be billed as noted below.

Toll calls within 100 minute allowance

	<u>Per minute rate</u>
Direct Dial Access	\$0.00

Toll calls above 100 minute allowance

	<u>Per minute rate</u>
Direct Dial Access	\$0.074

# Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

\* This service grandfathered effective August 15, 2002 and is available to existing customers only.

Issued: February 28, 2011

Issued by:

Effective: March 1, 2011

Scott Klopach  
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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A73

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Trinsic Business Service \*, (Cont'd.)****A. Bundled Line includes the following, (Cont'd.):**

2. Local line and a call allowance of 1000 minutes of local calling. Calls placed above the call allowance will be billed in sixty (60) second increments.

Local calls within 1000 minute allowance

	<u>Per minute rate</u>
Direct Dial Access	\$0.00

Local calls above 1000 minute allowance

	<u>Per minute rate</u>
Direct Dial Access	\$0.018

3. Custom Calling Features: Speed Calling, Caller ID, Call Waiting, Three-Way Calling and Rotary Hunting.

**B. Non-bundled lines are eligible for the following:**

1. Feature Pack to include Speed Calling, Caller ID, Call Waiting or Rotary Hunting, Three-Way Calling may be purchased at an additional monthly charge.

Feature Pack, per month	\$7.99
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2. Rotary Hunting is available on non-bundled lines without purchasing the Feature Pack, at no charge.

*\* This service grandfathered effective August 15, 2002 and is available to existing customers only.*

Issued: August 27, 2008

Issued by:

Scott Klopach  
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Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

1<sup>st</sup> Revised Leaf A74

Cancels Original Leaf A74

**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****TrinsicBUSINESS A La Carte \*\***

Trinsic Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Trinsic as the presubscribed carrier for local calling concurrent with enrollment for this service. TrinsicBusiness A La Carte provides Customers with the option of selecting Trinsic for toll services.

**A. Local Exchange Service****1. Local Access Line**

Local Business Line	
Monthly Rate	\$15.07 (I)
Service Connection Fee, one-time charge per line <sup>1</sup>	
Per Primary Line	\$150.00
Per Secondary Line	\$49.99

**2. Local Exchange Service**

Local exchange service is billed in one (1) minute increments.

Rate Per Minute:	\$0.027
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<sup>1</sup> Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

**\*\*This option grandfathered effective June 13, 2003 and is available to existing customers only.**

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A75

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****TrinsicBUSINESS A La Carte \*\*, (Cont'd.)****A. Local Exchange Service, (Cont'd.)****3. Local Calling Packs**

Customers may choose to purchase Local Calling Packs which provide a set number of local calling minutes for a flat rate per month. Minutes above the purchased Calling Packs are billed in one (1) minute increments.

Local Minutes	Local Calling Packs	
	<u>Monthly Rate</u>	<u>Above Purchased Local Calling Pack</u>
2,000 Local Minutes Pack	\$ 50.00	\$0.025
5,000 Local Minutes Pack	\$100.00	\$0.020
15,000 Local Minutes Pack	\$225.00	\$0.015

*\*\*This option grandfathered effective June 13, 2003 and is available to existing customers only.*

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

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NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A76

**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****TrinsicBUSINESS A La Carte, (Cont'd.) \*\*****B. Toll Service****1. Long Distance Service**

Long distance service is billed in six (6) second increments.

Rate Per Minute: \$0.069

**2. Long Distance Calling Packs**

Customers may choose to purchase Long Distance Calling Packs which provide a set number of long distance calling minutes for a flat rate per month. Toll Free Service is not included in Long Distance Calling Packs. Minutes above the purchased Calling Pack are billed in six (6) second increments.

		LD Minutes Pack	
LD Minutes		<u>Monthly Rate</u>	<u>Intrastate Overage</u>
1,000 Long Distance Minutes Pack		\$59.00	\$0.059
5,000 Long Distance Minutes Pack		\$245.00	\$0.049

*\*\*This option grandfathered effective June 13, 2003 and is available to existing customers only.*

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
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Dallas, Texas 75230

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A77

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****TrinsicBUSINESS A La Carte, (Cont'd.) \*\*****C. Toll Free Service**

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. TrinsicBusiness A La Carte Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.069
Monthly Recurring Charge Per toll free access line	\$3.00
Toll Free Service Installation	\$20.00
Vanity Toll Free Number Search	\$9.99

*\*\*This option grandfathered effective June 13, 2003 and is available to existing customers only.*

*Material now found on this leaf previously found in Rate Schedule, Original Leaf 30*

Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A78

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****TrinsicBUSINESS A La Carte, (Cont'd.)\*\*****D. Business Network Rate Service**

Business Network Rate Service is available to Trinsic business Customers for outbound calling from presubscribed lines. This service allows Trinsic Business A La Carte Customers presubscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate per minute: \$0.039

*\*\*This option grandfathered effective June 13, 2003 and is available to existing customers only.*

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Issued: August 27, 2008

Issued by:

Scott Klopach  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A79

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****TrinsicBUSINESS A La Carte, (cont'd.)\*\*****E. Calling Features**

These features are offered subject to availability of suitable facilities. TrinsicBusiness A La Carte may include the calling features listed below:

Call Forwarding - Fixed - Call Forwarding- Fixed, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding-Fixed. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding-Fixed is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

*\*\*This option grandfathered effective June 13, 2003 and is available to existing customers only.*

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Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

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NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A80

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****TrinsicBUSINESS A La Carte, (Cont'd.)\*\*****E. Calling Features, (Cont'd.)**

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

Distinctive Ring: Distinctive Ringing is a feature that allows Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

**1. Rates**

- |    |   |        |
|----|---|--------|
| a. | Monthly Rates, per Feature:                     | \$3.00 |
| b. | Monthly Rate, Feature Pack (3 or more features) | \$9.00 |

*\*\*This option grandfathered effective June 13, 2003 and is available to existing customers only.*

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811



Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A81

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****TrinsicBUSINESS A La Carte, (cont'd.)\*\*****F. Remote Call Forwarding (RCF) Service**

The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call.

**1. Usage Charges**

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service. (See Section 5.2 of this Rate Schedule).

**2. Monthly Recurring Charge**

Per line: \$15.00

*\*\*This option grandfathered effective June 13, 2003 and is available to existing customers only.*

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
3<sup>rd</sup> Revised Leaf A82  
Cancels 2<sup>nd</sup> Revised Leaf A82

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Trinsic Complete Local\*\***

Per line, per month	\$52.55 (I)
Primary Service Connection Charge, per line	\$150.00
Secondary Service Connection Charge, per line	\$55.00

\*\* This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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Issued: February 28, 2011  
Issued by:Scott Klopach  
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Irving, Texas 75039

Effective: March 1, 2011

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

3<sup>rd</sup> Revised Leaf A83Cancels 2<sup>nd</sup> Revised Leaf A83

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Trinsic Complete Residential****Trinsic Complete Plus\*\***

Trinsic Complete Plus, per month	\$34.05* (I)
Trinsic Complete Plus with International Option, per month	\$34.05* (I)

Primary Service Connection Charge, per line	\$150.00
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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Issued: February 28, 2011

Issued by:

Scott Klopach  
Vice President and General Counsel  
433 E. Las Colinas Blvd., Suite 400  
Irving, Texas 75039

Effective: March 1, 2011

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

3<sup>rd</sup> Revised Leaf A84Cancels 2<sup>nd</sup> Revised Leaf A84

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Trinsic Complete Residential, (Cont'd.)****Trinsic Complete Nation \*\***

Trinsic Complete Nation, per bundle, per month	\$69.05* (I)
Trinsic Complete Nation with International Option, per bundle, per month	\$72.05* (I)

Primary Service Connection Charge, per line	\$150.00
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

<sup>1</sup> Voice mail is not regulated by the Commission.

\*\* This service grandfathered effective February 1, 2006 and is available to existing customers only.

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Issued: February 28, 2011

Issued by:

Scott Klopach  
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433 E. Las Colinas Blvd., Suite 400  
Irving, Texas 75039

Effective: March 1, 2011

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

3<sup>rd</sup> Revised Leaf A85Cancels 2<sup>nd</sup> Revised Leaf A85

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Trinsic Complete Residential (Cont'd.)****Trinsic Complete Nation II\*\***

Trinsic Complete Nation II, Per bundle, per month	\$64.05* (I)
Trinsic Complete Nation II with International Option, per bundle, per month	\$64.05* (I)

Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* This service grandfathered effective February 1, 2006 and is available to existing customers only.

<sup>1</sup> Voice Mail is not regulated by the Commission.

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Issued: February 28, 2011

Issued by:

Scott Klopach  
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Irving, Texas 75039

Effective: March 1, 2011

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
3<sup>rd</sup> Revised Leaf A86  
Cancels 2<sup>nd</sup> Revised Leaf A86

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Trinsic Complete Residential (Cont'd.)****Trinsic Complete 250\*\***

Trinsic Complete 250, per bundle, per month	\$59.05* (I)
Trinsic Complete 250 with International Option, per bundle, per month	\$62.05* (I)

Primary Service Connection Charge, per line	\$150.00
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 250 minutes and other long distance services will be charged as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

- \* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.
- \*\* This service grandfathered effective February 1, 2006 and is available to existing customers only.

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Issued: February 28, 2011  
Issued by:

Scott Klopach  
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Irving, Texas 75039

Effective: March 1, 2011

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

3<sup>rd</sup> Revised Leaf A87Cancels 2<sup>nd</sup> Revised Leaf A87

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Trinsic Complete Residential (Cont'd.)****Trinsic Complete 50\*\***

Trinsic Complete 50, per bundle, per month	\$49.05* (I)
Trinsic Complete 50 with International Option, per bundle, per month	\$52.05* (I)

Primary Service Connection Charge, per line	\$150.00
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 50 minutes and other long distance services will be charged as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* This service grandfathered effective February 1, 2006 and is available to existing customers only.

---

Issued: February 28, 2011

Issued by:

Scott Klopach  
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Irving, Texas 75039

Effective: March 1, 2011

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
2<sup>nd</sup> Revised Leaf A88  
Cancels 1<sup>st</sup> Revised Leaf A88**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Trinsic Local Only For Business\*\***

Per line, per month

Rate Group 1

\$68.52\* (I)

Rate Group 2

N/A

**Trinsic Complete for Business****Trinsic Complete Local for Business \*\***

Trinsic Complete Local for Business, per bundle, per month

Rate Group 1

\$46.52\* (I)

Rate Group 2

N/A

Trinsic Complete Local for Business International Option, per bundle, per month

Rate Group 1

\$52.47\* (I)

Rate Group 2

N/A

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in Section 6 of this Rate Schedule and the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* This service grandfathered effective February 1, 2006 and is available to existing Customers only.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

Scott Klopach  
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Irving, Texas 75039



**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
2<sup>nd</sup> Revised Leaf A89  
Cancels 1<sup>st</sup> Revised Leaf A89

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Trinsic Complete for Business (Cont'd)****Trinsic Complete Nation for Business\*\***

Trinsic Complete Nation for Business, per bundle, per month

Rate Group 1	\$66.95* (I)
Rate Group 2	N/A

Trinsic Complete Nation for Business with International Option, per bundle,  
per month

Rate Group 1	\$72.90 (I)
Rate Group 2	N/A

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls as  
specified in Section 6 of this Rate Schedule and the Company's Interstate &  
International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com).International rates for all calls are charged as specified in the Company's  
Interstate & International Product & Services Guide located at  
[www.matrixbt.com](http://www.matrixbt.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* This service grandfathered effective February 1, 2006 and is available to existing Customers only.

Issued: February 28, 2011

Issued by:

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Effective: March 1, 2011

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
2<sup>nd</sup> Revised Leaf A90  
Cancels 1<sup>st</sup> Revised Leaf A90**Trinsic Grandfathered Services, (Cont'd.)****Basic Services, (Cont'd.)****Trinsic Complete for Business (Cont'd)****Trinsic Complete Premium for Business\*\***

Trinsic Complete Premium for Business, per bundle, per month

Rate Group 1 \$86.51\* (I)

Rate Group 2 N/A

Trinsic Complete Premium for Business with International Option,  
per bundle, per month

Rate Group 1 \$90.97\* (I)

Rate Group 2 N/A

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls as  
specified in Section 6 of this Rate Schedule and the Company's Interstate &  
International Product & Services Guide located at [www.matrixbt.com](http://www.matrixbt.com)International rates for all calls are charged as specified in the Company's  
Interstate & International Product & Services Guide located at  
[www.matrixbt.com](http://www.matrixbt.com).

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* This service grandfathered effective February 1, 2006 and is available to existing Customers only.

<sup>1</sup> Voice Mail is not regulated by the Commission.

Issued: February 28, 2011

Effective: March 1, 2011

Issued by:

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Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

2<sup>nd</sup> Revised Leaf A91Cancels 1<sup>st</sup> Revised Leaf A91

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**Trinsic Grandfathered Services, (Cont'd.)****Basic Service WA**

Primary Line, per month:	\$24.05 (I)
Secondary Line, per month:	\$24.05 (I)

New Service Connection Fee, one-time charge, per line <sup>2</sup> :	
Per Primary Line:	\$150.00
Per Secondary Line:	\$55.00

- A.** Intrastate long distance may be utilized with this service.

Direct Dial, per minute:	\$0.07
--------------------------	--------

- B.** Additional Calling Features

Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable may be purchased for the Secondary Line at an additional monthly charge.

Secondary Line Feature Pack:	\$4.95
------------------------------	--------

The following feature is available at an additional monthly recurring charge. Additional features may be added at the tariffed rates noted in Section 5.3 of this Rate Schedule.

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge:	\$3.00
---------------------------	--------

<sup>1</sup> Voice mail is not regulated by the Commission.

<sup>2</sup> Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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Issued: February 28, 2011

Issued by:

Scott Klopach  
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Irving, Texas 75039

Effective: March 1, 2011

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Rates 6  
Original Leaf A92

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**Trinsic Grandfathered Services, (Cont'd.)****Long Distance Services****Standard Service \***

Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds .

1. Per Minute Usage Charge
  - a. Local Access \$0.079
  - b. Toll Free Access \$0.100
2. Promotional Credits Not applicable

*\* This service grandfathered effective February 8, 2000 and is available to existing customers only*

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Issued: August 27, 2008  
Issued by:

Scott Klopach  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Rates 6  
Original Leaf A93

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**Trinsic Grandfathered Services, (Cont'd.)****Long Distance Services, (Cont'd.)****Standard LD\*\***

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	\$0.07
Intrastate, per minute:	\$0.07

**LD Standard (S)\*\***

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	\$0.0649
Intrastate, per minute:	\$0.0649

**Standard LD – Complete Unlimited\*\***

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	\$0.00
Intrastate, per minute:	\$0.00

\*\* This service grandfathered effective February 1, 2006 and is available to existing Customers only.

---

Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
Original Leaf A94

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**Trinsic Grandfathered Services, (Cont'd.)****Long Distance Services, (Cont'd.)****Long Distance – Complete\*\***

Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

IntraLATA, per minute:	\$0.0790
Intrastate, per minute:	\$0.0800

**Long Distance – Unlimited\*\***

Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

IntraLATA, per minute:	\$0.00
Intrastate, per minute:	\$0.00

\*\* This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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Issued: August 27, 2008  
Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Rates 6  
Original Leaf A95

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**Trinsic Discounts****A. Services Ineligible for Schools and Libraries Discount**

1.Voice Mail Services

**B. Schools and Libraries Discount Matrix****% DISCOUNT LEVEL**

<b>How Disadvantaged</b>	<b>Urban</b>	<b>Rural</b>
	<u><b>Discount</b></u>	<u><b>Discount</b></u>
% of students eligible for national school lunch program		
< 1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

Issued: August 27, 2008

Issued by:

Scott Klopach  
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Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A96

**Touch One Rates****First Touch - Touch 1 Basic Service - 1+ Access (Where Available)****Touch 1 Basic Service Call Charges: Intrastate Long Distance Rates**

<u>Mileage</u>	<u>Day Rates</u>		<u>Evening Rates</u>		<u>Night/Weekend Rates</u>	
	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>
1-18	.1790	.1600	.1190	.1100	.0890	.0890
19-44	.1790	.1700	.1290	.1100	.0990	.0990
45-65	.1990	.1800	.1290	.1290	.1090	.1090
66-104	.2190	.1900	.1390	.1390	.1190	.1190
105-164	.2190	.1900	.1490	.1490	.1190	.1190
165+	.2390	.2000	.1500	.1500	.1190	.1190

**Touch 1 Basic Service Call Charges: Intralata Long Distance Rates**

<u>Mileage</u>	<u>Day Rates</u>		<u>Evening Rates</u>		<u>Night/Weekend Rates</u>	
	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>
0-8	.1599	.0433	.0899	.0267	.0500	.0155
9-13	.2000	.0609	.1000	.0394	.0650	.0230
14-18	.2000	.1399	.1000	.0833	.0703	.0491
19-44	.2000	.1399	.1000	.0833	.0703	.0491
45-65	.2000	.1733	.1000	.1000	.0703	.0598
66-104	.2000	.1733	.1000	.1000	.0703	.0598
105-164	.2000	.1733	.1000	.1000	.0703	.0598
165+	.2000	.1733	.1000	.1000	.0703	.0598

Partial Minutes are rounded to the next whole minute.

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

NYL0811



Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5

Rates 6

Original Leaf A97

**Touch One Rates, (Cont'd.)****Simply the Best**

	<u>Day</u>	<u>Evening/Night</u>
Actual rates in effect	0.2020	0.1230

**Ultimate Advantage**

"Ultimate Advantage" provides customer a discount schedule (see below) to be applied to intrastate "First Touch" – Touch 1 Basic Service. Calls are rounded to the next whole minute and are individually rated on the basis of the distance, duration, and time of day/day of week.

<u>Call Usage</u>	<u>Discount Rate</u>
\$0.00-\$9.99	2%
\$5.00-\$24.99	12%
\$25.00 +	27%

**Business Touch**

This is a toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. There is no monthly charge or sign-up fee associated with this product. (Actual rate in effect are set forth below.)

BUSINESS TOUCH INTRASTATE RATES (Flat Rate)		
PEAK	OFF-PEAK	
<u>Day</u>	<u>Evening</u>	<u>Night</u>
0.1950	0.1390	0.1390

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
Original Leaf A98

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**Touch One Rates, (Cont'd.)****"1 Rate"**

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, seven days a week. Those calls will be billed at the current rate of \$0.1550 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

**Simply Better**

Customers may place calls 24 hours a day, seven days a week within the state of New York. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm, Monday through Friday. Calls placed during the hours of 7 pm - 7 am, Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. There is no monthly charge or sign-up fee associated with this product. Actual rates in effect are set forth below:

\$0.1950/min.	7:00 am - 7:00 pm, Monday through Friday
\$0.0950/min.	7:00 pm - 7:00 am, Monday through Friday and all day Saturday and Sunday

**Personal Touch 800/888 Service**

Usage charges are billed in arrears. Calls are billed on a full minutes basis. The length of each call is rounded up to the next full minute. Charges for total chargeable minutes will be determined and rounded to the next higher cent.

Payment of charges is due upon presentation of the bill for services furnished.

Rates and billing periods are listed below

\$0.2500	7 a.m. to 7 p.m., Monday through Friday
\$0.1500	7 p.m. to 7 a.m., Monday through Friday and all day Saturday and Sunday

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Rates 6  
Original Leaf A99

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**Touch One Rates, (Cont'd.)****Pure and Simple**

Pure and Simple is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be billed at the current rate of \$0.1300 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

**First Touch Flat**

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for 1+ direct dialed calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at \$0.1400 per minute peak/off-peak. There are no sign up fees or monthly charges associated with product.

**Touch 1 Travel Card – Residential and Business**

All calls will be billed at \$0.28 per minute regardless of time of day/day of week. Calls placed via the optional conference call service will be billed at \$0.28 per minute, *per party*. A \$1.25 surcharge applies to each call and is included in the first minute of a call.

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

Original Leaf A100

**Touch One Rates, (Cont'd.)****Directory Assistance**

Directory Assistance calls are billed at \$0.60 per call.

**First Touch Select**

Monthly fee per telephone number is \$4.95. Actual rates in effect within the state of New York re \$0.09 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute.

**Select Savings**

Annual fee per telephone number is \$39.95 (billed in advance). Actual rates in effect within the state of New York re \$0.09 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute.

**School and Libraries Discount Program**

Schools and Libraries Discount Matrix:

<u>How Disadvantaged</u> % of Student eligible for National School Lunch Program	<u>% Discount Level</u>	
	<u>Urban Discount</u>	<u>Rural Discount</u>
<1	20	24
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

**First Touch Prime**

Actual rates in effect within the state of New York are \$0.0115 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5

Rates 6

Original Leaf A101

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**Touch One Rates, (Cont'd.)****First Touch Preferred**

Monthly fee per telephone number is \$3.95. Actual rates in effect within the state of New York are \$0.099 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

**Preferred Plus**

Annual fee per telephone number is \$38.95 (billed in advance). Actual rates in effect within the state of New York are \$0.099 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

**Prime Touch**

Actual rates in effect within the state of New York are \$0.15 per minute, 24 hours a day, 7 days a week.

**Twilight Time-Common Cents**

Customers may place calls within the state of New York 24 hours a day, seven days a week for a flat \$0.10 per minute. The recurring monthly fee is \$4.00 per telephone number. Rates do not apply to directory assistance or operator assisted calls.

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5  
Rates 6  
Original Leaf A102

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**Touch One Rates, (Cont'd.)**

**First Touch Flat II**

Rates within the state of New York are \$0.109 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

**Select Weekends**

Monthly fee per telephone number is \$4.95. Rates within the state of New York are \$0.09 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

**Preferred Weekends**

Monthly fee per telephone number is \$3.95. Rates within the state of New York are \$0.09 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

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Issued: August 27, 2008  
Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Promotions 8  
Original Leaf B1

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**Trinsic Promotions****Spectrum Plus Long Distance Promotion I**

Customers who sign a two (2) year agreement for Spectrum Plus local exchange service will receive an intrastate toll rate of \$0.045 per minute. This promotion is available to new business Customers who place initial orders between November 28, 2003 and December 15, 2003.

**Trinsic Spectrum Plus Promotion**

Beginning April 27, 2004 and continuing through May 27, 2004, any business Customer who commits via contract to 2500 local exchange lines presubscribed to Trinsic's Spectrum Plus Service and who simultaneously commits to utilize the company's Conference Calling Service as presented in the Company's Interstate and International Product and Services Guide will receive an 18% discount on the monthly recurring charge for each presubscribed Spectrum Plus Service line. The commitment for this service will be in writing. A contract term is not required. The per minute rates associated with this service will be billed at the tariffed rate.

**Spectrum Unlimited - Free Months Promotion**

Beginning April 27, 2004 and continuing through June 30, 2004, new Trinsic Customers who subscribe to Spectrum Unlimited Service may subscribe for a term commitment of 1 year or 2 years. Term Customers will receive a credit on their bill equal to the monthly recurring charge of the primary and additional lines presubscribed to this service based on the schedule as follows:

One (1) year term commitment Customers will receive a credit for all primary and additional lines presubscribed to this service for the 6<sup>th</sup> month of service. The credit will appear on the month 7 invoice.

Customers who subscribe for a two (2) year term commitment will receive a credit for all primary and additional lines presubscribed to this service for the 6<sup>th</sup> and 18<sup>th</sup> months of service. The credit will appear on the month 7 and month 19 invoices respectively.

Lines that are disconnected prior to the end of the term of the contract will have a \$150.00 per line termination penalty unless a replacement line is put in place at the same time, as in the case of a move.

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Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
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Dallas, Texas 75230

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Promotions 8  
Original Leaf B2

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**Trinsic Promotions, (Cont'd.)****Trinsic 1<sup>st</sup> and 6<sup>th</sup> Month Free Promotion**

New Trinsic Customers who subscribe to Trinsic Unlimited, Trinsic Value with PVA, Basic with PVA or 1000 service plans will have their 1<sup>st</sup> and 6<sup>th</sup> month's Monthly Recurring Charge (MRC)<sup>1</sup> waived for the primary line. Customers must make timely payment of their Monthly Recurring Charges through the 5<sup>th</sup> month of service in order to retain eligibility for the waiver of the MRC in the 6<sup>th</sup> month.

This promotion is available until October 30, 2005.

**6 Month Reduced MRC Promotion**

Beginning as of the effective date of this filing and continuing through September 8, 2005, new Customers who presubscribe to Trinsic Unlimited or Trinsic 1000 Service will receive a dollar discount off of the Primary Line Monthly Recurring Charge (MRC) Package Price for that service for the first six (6) months of service. Customers of Unlimited Service will receive \$10 off each month for the first six (6) months. Customers of Trinsic 1000 will receive \$5 off for the each of the first six (6) months. After the initial six (6) month period, the service MRC will revert to the Company's tariffed rate. The discount is available only to Customers whose account with Trinsic is in good standing. This promotion cannot be redeemed for cash. This promotion cannot be combined with any other company offer.

**Winback Cash Back Promotion**

Customers who choose to subscribe to either Trinsic Unlimited Service or Trinsic 1000 Service between the effective date of this tariff and August 30, 2005, are eligible for a cash back promotional offer and the end of consecutive six (6) months of service in good standing, with no outstanding balance on the account and payments made in full and on time for the six (6) consecutive months. The promotion is limited to current Trinsic Unlimited and Trinsic 1000 customers in UNE Zones 1 and 2.

Qualifying Unlimited Service Customers automatically will be mailed a check for \$100.00 and Trinsic 1000 Customers will be mailed a check for \$75.00 to their billing address upon fulfillment of six (6) months of qualifying service. Checks may take an additional 2 to 4 weeks for processing. This is not a bill credit and will not appear on the Customer bill. Customers are not required to prepare any paperwork in order to qualify for the cash-back reward. Limit one cash-back reward per household. This promotion cannot be combined with any other company offer.

<sup>1</sup> Taxes and regulatory surcharges and fees and services billed on a usage basis are not included.

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Issued: August 27, 2008

Effective: September 26, 2008

Issued by:

Scott Klopach  
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Dallas, Texas 75230

NYL0811



**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Promotions 8  
Original Leaf B3

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**Trinsic Promotions, (Cont'd.)****Customer Retention Cash Back Promotion**

Customers who currently subscribe to either Trinsic Unlimited Service or Trinsic 1000 Service between the effective date of this tariff and September 8, 2005, are eligible for a cash back promotional offer and the end of the next consecutive six (6) months of service in good standing. The promotion is limited to current Trinsic Unlimited and Trinsic 1000 customers in UNE Zones 1 and 2.

Customers must complete the Cash-Back Reward Claim Form and retain service in good standing for six (6) months, with no outstanding balance on the account and payments made in full and on time for the six (6) consecutive months. Qualifying Unlimited Service Customers will be mailed a check for \$75.00 and Trinsic 1000 Customers will be mailed a check for \$50.00 to their billing address upon fulfillment of six (6) months of qualifying service. Checks may take an additional 2 to 4 weeks for processing. The Cash-Back form must be completed and submitted to the company by November 30, 2005. The Cash-Back Claim Form may be found at [www.trinsic.com/cashback](http://www.trinsic.com/cashback) or can be obtained by contacting the company at 1-877-9TRINSIC. Trinsic is not responsible for technical, hardware, software, telephone or other communications malfunctions, lost or unavailable network connections, web site availability, traffic congestion, incomplete or inaccurate capture of information (regardless of cause) or failed or garbled computer transmissions which may limit your ability to submit the Cash-Back Claim Form. This is not a bill credit and will not appear on the Customer bill. Limit one cash-back reward per household.

This promotion cannot be combined with any other company offer.

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Promotions 8  
Original Leaf B4

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**Trinsic Promotions, (Cont'd.)****The Trinsic Alternative Promotion**

New Trinsic Options Customers who presubscribe to Trinsic as their toll and long distance provider and opt to subscribe to a Long Distance Call Pack will receive a Custom Calling Features Package at no charge.

Long Distance Call Packs

A Long Distance Call Pack must be selected with the Primary Line and is optional for Additional Lines. Call Packs provide a specified number of direct dial outbound toll and long distance minutes of use for a flat monthly rate. Calling Card, Toll Free and Operator Assisted usage are not included in Call Pack usage. Additional lines do not share minutes with the Primary Line or with each other. Minutes used in excess of the amount available in the Call Pack selected are billed in one (1) minute increments. Unused minutes expire monthly and do not carry over to the following month.

Long Distance Call Packs, per month

200 Minute Pack:	\$5.00
450 Minute Pack:	\$10.00
700 Minute Pack:	\$15.00
Overage Rate, per minute:	\$0.070

Calling Features Package

Features included are: Caller ID Name and Number, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable.

Rate Per Month: \$0.00

All other terms and conditions of service apply as tariffed.

This promotion is available until August 13, 2005.

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Promotions 8  
Original Leaf B5

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**Trinsic Promotions, (Cont'd.)****Trinsic 1000 Telemarketing Acquisition Promotion**

The following promotion is offered to new Residential Customers who subscribe to the Trinsic 1000 service via the Company's outbound telemarketing program offer. Customers will receive a \$10 discount off the Monthly Recurring Charge for Trinsic 1000 each month that the Customer retains the service and remains presubscribed to the Company for local and toll service. This promotion cannot be combined with any other offers. The promotion will begin October 12, 2005 and will end October 31, 2006.

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Promotions 8  
Original Leaf B6

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**Trinsic Promotions, (Cont'd.)****Trinsic Complete \$10 Credit Promotion**

New or existing Trinsic residential customers may be eligible to receive a monthly credit of \$10.00. In order to be eligible to receive this promotion, a customer must: 1) subscribe to Trinsic Complete 250, Trinsic Complete 250 with International, Trinsic Complete Nation or Trinsic Complete Nation with International; 2) receive a mailing offering a discount on another Trinsic product and 3) mention the mailing when subscribing to this promotion. The customer will receive one \$10 credit each month on their invoice for as long as they remain a Trinsic Complete 250, Trinsic Complete 250 with International, Trinsic Complete Nation or Trinsic Complete Nation with International customer, or until such time as Trinsic may cancel the benefits of this promotion. A customer may subscribe to this promotion through November 18, 2003, unless it is changed or canceled by Trinsic.

**Trinsic Complete \$5.00 MRC Discount Market Test**

During the period of this market test, new or existing customers will be offered a \$5.00 discount on their Monthly Recurring Charge (MRC) when they subscribe to Trinsic Complete Nation or Trinsic Complete Nation with International during a winback attempt or when they contact Trinsic in response to an advertisement. The \$5.00 discount will be applied to the customer's invoice as long as they remain a Trinsic Complete Nation or Trinsic Complete Nation with International customer. A customer may subscribe to this market test through August 31, 2003, unless it is changed or canceled by Trinsic.

**Trinsic Complete for Business 20% Additional Bundle Discount Promotion**

Beginning April 15, 2004, new and existing customers who subscribe to two or more Trinsic Complete for Business bundles will receive a 20% discount on their Monthly Recurring Charge (MRC) for their second and each additional bundle. To be eligible, Customers must subscribe to two or more Trinsic Complete for Business bundles. The MRC will not be discounted for the bundle that includes the Customer's primary line. The bundle with the highest MRC is considered to include the Customer's primary line. New or existing customers who subscribe to more than one bundle during the promotion period will receive the benefits of this promotion for a period of one year from the date of enrollment. Existing customers who are currently subscribed to more than one bundle will automatically receive the 20% discount on their second and each additional bundle from April 15, 2004 through April 15, 2005. This discount does not apply to nonrecurring and service connection charges, optional features, or usage charges of any kind (i.e. long distance usage charges, operator services, directory assistance, etc.). A Customer may subscribe to this promotion through April 15, 2005 unless it is sooner changed or canceled by Trinsic.

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Issued: August 27, 2008

Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Promotions 8  
Original Leaf B7

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**Trinsic Promotions, (Cont'd.)****Home Connection Unlimited Promotion**

New Trinsic Customers are eligible to subscribe to Trinsic Unlimited Service at a special promotional rate. Voice Mail and PVA are not included, but are available for an additional monthly charge.<sup>1</sup>

All lines will be provisioned with the standard Trinsic Unlimited calling features which include Caller ID with Name, Call Waiting with Caller ID with Name, 3-Way Calling, Speed Call and Call Forwarding Variable.

A selection of Premium Features, as listed below, are available at an additional monthly charge per line.

All other terms and conditions of Trinsic Unlimited service apply as tariffed.

	<u>Monthly Rate</u>
Unlimited Service, per line	\$37.99
Premium Features, per line, per feature	\$3.00
<i>Distinctive Ring</i>	

This promotion is available from October 14, 2006 until October 14, 2007.

<sup>1</sup> Voice Mail is not regulated by the Commission. PVA available only to Customers choosing to subscribe to Voice Mail.

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Issued: August 27, 2008  
Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Promotions 8  
Original Leaf B8

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**Trinsic Promotions, (Cont'd.)****Trinsic Spectrum Plus Voucher Promotion**

To incent potential customers to purchase Trinsic Business Services, the Company will offer a one-time per line credit voucher(s) of \$25 to Customers who presubscribe to the Trinsic Spectrum Plus service offering. The \$25 credit voucher(s) will be mailed to the Customer after the initial monthly invoice has been issued. Customers can redeem the voucher(s) by returning them with their monthly payment.

**(A) Promotional Limitations:**

- (1) Customers must sign a minimum of a one year term plan for this service.
- (2) Vouchers will expire 90 days from the issuance date included on the voucher.
- (3) Customer may not reduce the total amount of lines in service for 120 days from the date of the initial subscription to this promotion. If the net number of lines decreases during the 120 period the Company will reverse the per line credit(s) on the next applicable invoice.
- (4) This promotion may be combined with certain other promotions currently being offered by the Company.

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Issued: August 27, 2008  
Issued by:Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: September 26, 2008

NYL0811

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Promotions 8  
2<sup>nd</sup> Revised Leaf B9  
Cancels 1<sup>st</sup> Revised Leaf B9

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**Trinsic Promotions, (Cont'd.)****(T)****Spectrum Plus Winter Warm-Up Special Promotion**

To incent potential customers to purchase Business Services, the Company will offer a one-time per line credit voucher(s) of \$50 to Customers who presubscribed to the Spectrum Plus Winter Warm-Up Special Promotion service offering and sign a one-year term plan with the Company.

- (A) The \$50 credit voucher(s) will be mailed to the Customer after the initial monthly invoice has been issued. Customers can redeem the voucher(s) by returning them with their monthly payment.
- (B) Customers must sign a minimum of a one year term plan for this service.
- (C) Vouchers will expire 90 days from the issuance date included on the voucher.
- (D) Customer may not reduce the total amount of lines in service for 120 days from the date of the initial subscription to this promotion. If the net number of lines decreases during the 120 day period, the Company will reverse the per line credit(s) on the next applicable invoice.
- (E) This promotion may be combined with certain other promotions currently being offered by the Company.
- (F) To be eligible for this promotion Customers must reside in the Verizon Service Territory within New York.
- (G) This promotion will be offered from December 10, 2008 through June 30, 2010. Orders for new service must be activated by July 31, 2010.

**(T)**  
**(T)**

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Issued: February 2, 2010  
Issued by:Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: February 3, 2010

NY11001

**Matrix Telecom, Inc. d/b/a Trinsic Communications**New York PSC No. 5  
Promotions 8  
1<sup>st</sup> Revised Leaf B10  
Cancels Original Leaf B10

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**Trinsic Promotions, (Cont'd.)****(T)****Trinsic Basic 2009 Promotion**

To incent potential customers to purchase Trinsic Basic services Matrix offers the following promotional offering to customers within select locations within the Verizon Exchanges within New York. Customers presubscribing to Trinsic Basic 2009 Promotional offering will receive a local service line, call waiting service and unlimited local exchange calling to other residential customers within the local calling area.

**(A) Per Line Price** \$22.49

**(B) Additional Optional Features**

**(1) Primary Line Custom Calling Feature Package** \$4.95

Customer calling package containing Caller ID with Name, Three-Way Calling and Speed Calling.

**(B) Distinctive Ringing** \$3.00

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Issued: February 2, 2010  
Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: February 3, 2010

NY11001



**Matrix Telecom, Inc. d/b/a Trinsic Communications**

New York PSC No. 5  
Promotions 8  
1<sup>st</sup> Revised Leaf B11  
Cancels Original Leaf B11

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**Trinsic Promotions, (Cont'd.)**

**(T)**

**Sister Company Affinity Discount Program**

**(A) General**

This promotion is being offered to certain active customers who subscribe to long distance or other services from Americatel Corporation, an affiliated company, which has entered into an Affinity Marketing Agreement with the Company.

The Trinsic, powered by Matrix, sister company discount program offers a recurring discount on specific Trinsic services to Customers that currently utilize Americatel Corporation for its long distance services.

Customers will receive a 20% discount on the Monthly Recurring Charge for Trinsic Basic with Feature Pack and other non-optional, non-regulated service.

**(B) Conditions of Service**

The discount will remain in place as long as the subscriber remains active with Americatel Corporation for the minimum period as per the Affinity Marketing Agreement between companies.

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Issued: June 8, 2010  
Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: June 9, 2010

Matrix Telecom, Inc. d/b/a Trinsic Communications

New York PSC No. 5  
Promotions 8  
Original Leaf B12

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**Trinsic Promotions, (Cont'd.)****Spectrum Plus Winter Warm-Up III Special Promotion**

(N)

To incent potential customers to purchase Business Services, the Company will offer a one-time per line credit voucher(s) of \$25 to Customers who presubscribed to the Spectrum Plus Winter Warm-Up Special III Promotion service offering and sign a one-year term plan with the Company.

- (A) The \$25 credit voucher(s) will be mailed to the Customer after the initial monthly invoice has been issued. Customers can redeem the voucher(s) by returning them with their monthly payment.
- (B) Customers must sign a minimum of a one year term plan for this service.
- (C) Vouchers will expire 90 days from the issuance date included on the voucher.
- (D) Customer may not reduce the total amount of lines in service for 120 days from the date of the initial subscription to this promotion. If the net number of lines decreases during the 120 day period, the Company will reverse the per line credit(s) on the next applicable invoice.
- (E) This promotion may be combined with certain other promotions currently being offered by the Company.
- (F) To be eligible for this promotion Customers must reside in the Verizon Service Territory within New York.
- (G) This promotion will be offered from July 1, 2010 through December 31, 2010. Orders for new service must be activated by January 31, 2011.

(N)

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Issued: June 30, 2010  
Issued by:

Scott Klopach  
Vice President and General Counsel  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Effective: June 30, 2010