

tw telecom of new york l.p. d/b/a tw telecom
NY PSC No. 6 – Telephone
Initial Effective Date: December 22, 2011

Addendum 1
Leaf 1
Revision 0
Superseding Revision

LOCAL EXCHANGE SERVICES TARIFF

ADDENDUM – PROMOTIONAL OFFERINGS

1. Customer Renewal and Term Flex Incentive

The Customer Renewal and Term Flex Incentive is offered to existing end user business Customers (excludes ISP and Carrier Customers) who currently bill \$500.00 or more in monthly recurring charges and who renew an existing contract for an eligible service without reconfiguration. The eligible Customer's off net cost must be less than or equal to 35% of the new monthly recurring charge(s). The eligible Customer must maintain the current level of service with the contract renewal.

The eligible Customer who renews an existing contract with their current services will be allowed to retain the current product monthly recurring charge(s) when purchasing any of the following products under the terms of this promotion.

Voice T1 Service

Any service offering from the VersiPak® suite of products

Channel 12 Service

Complete Dynamic Service

The eligible Customer may also receive additional discounts of up to 5% for a 24-month renewal, 10% for a 36-month renewal, or 15% for a 60-month renewal under the conditions noted below. In addition, the eligible Customer who renews VersiPak® Service (excluding VersiPak® Flex T and Power T products) may be eligible to receive up to a 50% discount off the standard tariff rate when renewing with a contract of 24 months or longer.

Additional discounts will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements:

1. The LATA in which the Customer is located;
2. The horizontal and vertical distance from the central office to the Customer's premises;
3. The availability and location of the network facilities;
4. The type of service;
5. The price of the service;
6. The number of lines (circuits) being used; and
7. The length of the contract term.

Issued By: Rochelle Jones, Senior Vice President – Regulatory Affairs
10475 Park Meadows Drive
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ADDENDUM – PROMOTIONAL OFFERINGS, (CONT'D.)

1. Customer Renewal and Term Flex Incentive, (Cont'd.)

Any additional discount described above does not apply to any other product or service purchased with the renewal or to any separately billed recurring off net charges.

This offer may not be used in conjunction with any other offers or promotions.

This promotion expires on June 30, 2008. A signed contract must be received by the Company by the close of business on July 31, 2008 to qualify. Orders must be received by August 31, 2008.

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