Matrix Telecom, Inc. d/b/a Excel Telecommunications P.S.C. No. 9 – Telephone

Effective Date: August 10, 2011

Addendum B – Price List 1 Leaf No. 1 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES

RATE SCHEDULE

A LOCAL SERVICE RATES

- 1 Non-Recurring Charges
 - a. The Non-Recurring charges listed below will apply only to existing Excel local customers as of November 29, 2009.

| 1 | Service Connection Charges | Non-Recurring Charge |
|----|--|----------------------|
| | Local Service Connection (New Service) Charge | \$25.00 per line |
| | Local Service Activation Charge | \$25.00 per line |
| | Local Service Change Order Charge(s) | |
| | -Feature Service Charge | \$5.00 per line |
| | -Record Order Charge | \$5.00 per line |
| | Local Service Move Order Charge | \$20.00 per line |
| 2. | Miscellaneous Charges Recurring/ N | on-Recurring Charges |
| | Line Installation Charge and Outside Move | \$52.00 per line |
| | Additional Line Installation Charge and Outside Mo | ove \$16.50 per line |
| | Restoration of Service Charge | \$20.00 |
| | Special Construction | (ICB) |
| | Return Check Charge | \$20.00 |

> Matrix Telecom, Inc. d/b/a Excel Telecommunications P.S.C. No. 9 – Telephone

Leaf No. 2 Revision: 0 Effective Date: August 10, 2011 Superseding Revision:

LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

LOCAL SERVICE RATES (Continued) A

- 1 Non-Recurring Charges (Continued)
 - b Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following per line rates for orders and changes:
 - 1. Service Connection Charges

| Local Service - New Order Charge(s) | \$52.00 per line |
|--|------------------|
| Local Service - Activation Charge(s) | \$25.00 per line |
| Local Service - Change Order Charge(s) | |
| -Feature Service Charge | \$25.00 per line |
| -Record Order Charge | \$25.00 per line |
| Local Service - Move Service Order Charge(s) | \$52.00 per line |

Addendum B – Price List 1

2. Miscellaneous Charges

| Line Installation Charge and Outside Move | \$52.00 per line |
|--|------------------|
| Additional Line Installation Charge and Outside Move | \$52.00 per line |
| Restoration of Service Charge | \$25.00 |
| Special Construction Charge | ICB |
| Return Check Charge | \$20.00 |

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Effective Date: August 10, 2011

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LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

A. LOCAL SERVICE RATES (Continued)

2 Local Service Offerings: <u>Price Range, Each, Per Month</u>

a. EXCEL MyLineSM StandAlone Local Service: \$30.00/month

b. EXCEL Classic MyLineSM Basic Local Service Package: \$39.95/month
--Additional Line(s) \$39.95 each/month

c. EXCEL Classic MyLineSM Value Local Service Package: \$49.95/month
--Additional Line(s) \$49.95 each/month

d. EXCEL Classic MyLineSM Complete Local Service Package: \$59.95/month --Additional Line(s)¹ \$49.95 each/month

3 Touch Tone Calling Service

Prices for Touch Tone Calling Service, as defined in this tariff, are reflected in the Local Services Offers prices in 1.2.1b, 1.2.1c and 1.2.1d preceding. Customers subscribing to Touch Tone Calling Service will be billed at the following rate in addition to all charges associated with the Customer's basic local service plan:

Monthly Rate \$0.18

The additional line option for the EXCEL Classic MyLineSM Complete Service Package will not be available to new Customers after January 12, 2003.

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LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

A LOCAL SERVICE RATES (Continued)

4 Local Exchange Services

The EXCEL MyLineSM bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

| EXCEL MyLine SM Basic Package | Monthly Rate |
|---|--------------------|
| | Zones 1A, IB and 2 |
| -With MyLine SM \$.05 Plan | |
| Primary Line | \$39.95 |
| Additional Line | \$39.95 |
| -With MyLine SM \$.03 Plan | |
| Primary Line | \$42.90 |
| Additional Line | \$42.90 |
| EXCEL MyLine SM Value Package | Monthly Rate |
| zirozz irij zirio - v iriuo r uviringo | Zones 1A, IB and 2 |
| -With MyLine SM \$.05 Plan | <u> </u> |
| Primary Line | \$49.95 |
| Additional Line | \$49.95 |
| -With MyLine SM \$.03 Plan | |
| Primary Line | \$52.90 |
| Additional Line | \$52.90 |
| EXCEL MyLine SM Complete Package | Monthly Rate |
| LACEE MyEme Complete I dekage | Zones 1A, 1B and 2 |
| -With MyLine SM \$.05 Plan | Zones IA, ID and Z |
| Primary Line | \$59.95 |
| Additional Line | \$59.95 |
| | , |

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LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

A. LOCAL SERVICE RATES (Continued)

5 Rates and Charges

Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following monthly rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Simple Plan \$19.97 Basic Plan \$24.95 Select Plan \$37.91 Value Plan \$44.95

Premium Plan Rate Groups 1a and 1b: \$39.94

Rate Group 2: \$44.94

Unlimited Plan Rate Group 1a: \$41.95

Rate Group 1b: \$46.95 Rate Group 2: \$53.95

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> Effective Date: August 10, 2011

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LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

B. **CUSTOM FEATURES**

1 The Customer Feature rates listed below will apply only to existing Excel local customers as of November 29, 2009. The following a la carte features are furnished as specified below:

Per Month or Per Use Charge

| Anonymous Call Rejection - (*77)/ACR | \$3.95 per month |
|--|---------------------|
| Auto Redial - (*66) | \$3.95 per month or |
| | \$0.95 |
| Call Forwarding | \$3.95 per month |
| Call Forwarding - Busy Line | \$3.95 per month |
| Call Forwarding - No Answer | \$3.95 per month |
| Caller ID - Number Only | \$3.95 per month |
| Caller ID - With Name and Number | \$6.95 per month |
| Caller ID - Name and Number Blocking Per Line* | \$3.95 per month |
| Call Return (*69) | \$3.95 per month or |
| | \$0.95 per use |
| Call Trace (*57) | \$7.00 per month |
| Call Waiting - Without ID | \$3.95 per month |
| Call Waiting ID - Name and Number | \$3.95 per month |
| Call Waiting ID – Number Only | \$3.95 per month |
| Distinctive Ring | \$3.95 per month |
| Speed Dialing 8 | \$3.95 per month |
| Three Way Calling | \$3.95 per month or |
| | \$0.95 per use |
| Touch Tone Service | \$0.18 per month |

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LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

- B CUSTOM FEATURES (Continued)
 - 2 Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following rates for Custom Features:

Per Month or Per Use Charge

| Anonymous Call Rejection - (*77)/ACR | \$4.25 per month |
|---------------------------------------|---------------------|
| Auto Redial - (*66) | \$4.75 per month or |
| | \$0.75 per use |
| Call Forwarding | \$5.25 per month |
| Call Forwarding - Busy Line/No Answer | \$3.75 per month |
| Caller ID - With Name and Number | \$8.50 per month |
| Call Return (*69) | \$4.75 per month or |
| | \$0.75 per use |
| Call Trace (*57) | \$1.50 per use |
| Call Waiting - Without ID | \$6.00 per month |
| Call Waiting ID - Name and Number | \$0.00 per month |
| Speed Dialing 8 | \$5.25 per month |
| Three Way Calling | \$5.25 per month or |
| | \$0.75 per use |
| | |

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LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

C DIRECTORY LISTINGS

The Directory Listing charges listed below will apply only to existing Excel local customers as of November 29, 2009.

| | Monthly Recurring | Non-Recurring |
|-----------------------------------|-------------------|---------------|
| | <u>Charge</u> | <u>Charge</u> |
| Discours I isting Constant | N. Chama | N. Chana |
| Directory Listing - Standard | No Charge | No Charge |
| Directory Listing - Additional | \$0.75 | \$10.00 |
| Directory Listing - Non-Published | \$1.10 | No Charge |
| Directory Listing - Non-Listed | \$1.10 | No Charge |

2 Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following rates for Directory Listings:

| | Monthly Recurring | Non-Recurring |
|-----------------------------------|-------------------|---------------|
| | <u>Charge</u> | <u>Charge</u> |
| | N. CI | N. Cl |
| Directory Listing - Standard | No Charge | No Charge |
| Directory Listing - Additional | \$2.50 | \$10.00 |
| Directory Listing - Non-Published | \$2.50 | No Charge |
| Directory Listing - Non-Listed | \$1.10 | No Charge |

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LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

D. LOCAL OPERATOR SERVICES

The Operator Services charges listed below will apply only to existing Excel local customers as of November 29, 2009.

Local Directory Assistance Service Charge, up to 2 listings per call

\$0.75 - Per Call

Directory Assistance Call Completion

\$1.30 - Per Call

Busy Line Verification/Interrupt Service Charges

\$1.00 - Per Verification \$1.50 - Per Interrupt

Operator Assisted Calling Service Charges

| | Per Call Charge |
|--|-----------------|
| -Sent Paid | \$1.58 |
| -Station Collect | \$1.58 |
| -Station Collect/Directory Assistance | \$1.58 |
| -Billed to Third Number | \$1.33 |
| -Billed to Third Number/Directory Assistance | \$1.33 |
| -Person-to-Person | \$3.49 |
| -Person-to-Person/Directory Assistance | \$3.49 |

Operator Service Per Minute Rate:

\$0.1060 per minute

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LOCAL EXCHANGE SERVICES

RATE SCHEDULE - (Continued)

- D LOCAL OPERATOR SERVICES (Continued)
 - 2 Customers of the Simple Plan, Basic Plan, Select Plan, Value Plan, Premium Plan and Unlimited Plan will be billed at the following rates for Local Operator Services:

Local Directory Assistance Service Charge, up to 2 listings per call

\$1.50 - Per Call

Busy Line Verification/Interrupt Service Charges

\$2.75 - Per Verification \$2.75 - Per Interrupt

Operator Assisted Calling Service Charges

| | <u>Per Call Charge</u> |
|--|------------------------|
| -Sent Paid | \$1.58 |
| -Station Collect | \$1.58 |
| -Station Collect/Directory Assistance | \$1.58 |
| -Billed to Third Number | \$1.33 |
| -Billed to Third Number/Directory Assistance | \$1.33 |
| -Person-to-Person | \$3.49 |
| -Person-to-Person/Directory Assistance | \$3.49 |

Operator Service Per Minute Rate

\$0.1060 per minute