

P.S.C. No. 5 - Telephone

Hancock Telephone Company

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Non-recurring Waiver

NONRECURRING CHARGE WAIVER OPTION

The Company is waiving all nonrecurring charges associated with the connection of Voicemail, Custom Calling and CLASS Features and the following Custom Calling and CLASS Feature Savings Packages:

Valu-Pak
Valu-Choice
Valu-Select

This waiver will be in effect from December 1, 2012 through December 31, 2012.

Date Issued: November 28, 2012

Date Effective: December 1, 2012

Issued By: Robert C. Wrighter Sr., President, Hancock, New York