

PSC NO: 5 INTEREXCHANGE
Frontier Communications of America, Inc.
Initial Effective Date: June 5, 2003

Statement Type: FRS
Statement Number: 1

STATEMENT 1 - FLEXIBLE RATE SCHEDULE
SUBSCRIPTION CUSTOMER RECURRING CHARGES AND MINIMUM BILLS

Page: 1

	<u>Description</u>	<u>Rate or Charge</u>
1.	Billing cycle minimum usage charge	
	Business	0
	Residential	0
2.	Billing cycle recurring service charge	
	Business	0
	Residential	0

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SERVICE RATES

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1. ADVANTAGE PLUS

1.1 Day Rates

<u>Airline Miles</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0 - 18	\$.1710	\$.1710
19 - 44	.1710	.1710
45 - 65	.1890	.1890
66 - 104	.2070	.2070
105 - 164	.2070	.2070
165+	.2250	.2250

1.2 Evening Rates

<u>Airline Miles</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0 - 18	\$.1170	\$.1170
19 - 44	.1260	.1260
45 - 65	.1260	.1260
66 - 104	.1350	.1350
105 - 164	.1440	.1440
165+	.1530	.1530

1.3 Night/Weekend Rates

<u>Airline Miles</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0 - 18	\$.0900	\$.0900
19 - 44	.0990	.0990
45 - 65	.1080	.1080
66 - 104	.1170	.1170
105 - 164	.1170	.1170
165+	.1170	.1170

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2. UNIBILL USA

2.1 Day Rates \$0.1700

2.2 Evening Rates

<u>Airline Miles</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0 - 18	\$.1235	\$.1140
19 - 44	.1330	.1140
45 - 65	.1425	.1330
66 - 104	.1520	.1520
105 - 164	.1615	.1615
165+	.1615	.1615

2.3 Night/Weekend

<u>Airline Miles</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0 - 18	\$.1140	\$.0950
19 - 44	.1140	.1045
45 - 65	.1140	.1140
66 - 104	.1330	.1235
105 - 164	.1330	.1235
165+	.1425	.1330

3. BUSINESS PLUS Effective Rate

Day Rates	\$0.18
Evening Rates	\$0.16
Night/Weekend Rates	\$0.16

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SERVICE RATES *continued*

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4.	<u>HOME CONNECTIONS</u>	<u>Effective Rate</u>
	Rate Period 1	\$0.25
	Rate Period 2	\$0.10
5.	<u>FRONTIER EXACT RATE</u>	
	Day Rates	\$0.07
	Evening Rates	\$0.07
	Night Rates	\$0.07
	Monthly Recurring	\$3.99
6.	<u>RAPID CONNECT</u>	
6.1	<u>Plan I</u>	
	Day Rates	\$0.10
	Evening Rates	\$0.10
	Night Rates	\$0.10
6.2	<u>Plan II</u>	
	Monthly Recurring	\$1.00
	Per minute	\$0.10

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7. FRONTIER XL

7.1 IntraLATA

<u>Monthly Usage</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0.00 - 99.99	\$.0300	\$.0300	\$.0300
\$100.00 - 299.99	.0250	.0225	.0200
\$300.00 - 499.99	.0225	.0200	.0175
\$500.00 - 999.99	.0200	.0175	.0150
\$1000.00 - 2499.99	.0175	.0150	.0150
\$2500.00 +	.0150	.0150	.0150

7.2 InterLATA Band 1 Rates

<u>Monthly Usage</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0.00 - 99.99	\$.0300	\$.0300	\$.0300
\$100.00 - 299.99	.0250	.0225	.0200
\$300.00 - 499.99	.0225	.0200	.0175
\$500.00 - 999.99	.0200	.0175	.0150
\$1000.00 - 2499.99	.0175	.0150	.0150
\$2500.00 +	.0150	.0150	.0150

7.3 InterLATA Band 2 Rates

<u>Monthly Usage</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0.00 - 99.99	\$.0790	\$.0790	\$.0790
\$100.00 - 299.99	.0750	.0725	.0690
\$300.00 - 499.99	.0725	.0690	.0650
\$500.00 - 999.99	.0690	.0675	.0625
\$1000.00 - 2499.99	.0675	.0650	.0600
\$2500.00 +	.0675	.0625	.0575

7.4 Monthly Minimum Billing \$25.00

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SERVICE RATES *continued*

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8. INTERSTATE 4.9

8.1 Version A Effective Rate

Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099
Monthly Recurring Charges	\$5.99

8.2 Version B

8.2.1 Outbound (1+)

Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

8.2.2 Inbound (8xx)

Day	\$0.099
Evening	\$0.099
Night/Weekend	\$0.099

8.2.3 Calling Card \$0.280

8.2.4 Monthly Recurring Charges \$5.99

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9. HOME CONNECTIONS II

The following per minute usage rates apply to all Home Connections 1+ calls:

	<u>Business Hour</u>	<u>Off Hour</u>
InterLata	\$0.2500	\$0.1000
IntraLATA*	\$0.0900	\$0.0900

* A \$3.00 monthly minimum usage guarantee applies per customer account.

10. FRONTIER EXACT RATE II

The following per minute rate is applicable to all Frontier Exact Rate II calls as specified below:

	<u>Rate per Minute</u>
Outbound	\$0.07
IntraLATA	\$0.07
Travel Card*	\$0.25

* A \$1.20 per call surcharge will be applied to all Web Alpha Travel Card calls requiring manual intervention.

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11. SOLUTION

The following per minute rates apply to all outbound and associated inbound (via Solution 800) calls:

Solution I		Solution II	
<u>Business Hours</u>	<u>Off Hours</u>	<u>Business Hours</u>	<u>Off Hours</u>
\$0.1825	\$0.1475	\$0.2975	\$0.2400
Solution III		Solution IV	
<u>Business Hours</u>	<u>Off Hours</u>	<u>Business Hours</u>	<u>Off Hours</u>
\$0.3350	\$0.2675	\$0.2000	\$0.1600
Residential Solution			
<u>Business Hours</u>	<u>Off Hours (Outbound Calls)</u>		
\$0.3350	35% off Solution III Off Hour Rate		
<u>Off Hours (Inbound Calls)</u>			
\$0.2675			

IntraLATA* Rate Ranges for Solution II:

<u>Business Hours</u>	<u>Off Hours</u>
\$0.1325	\$0.1325

IntraLATA* Rate Ranges for Solution III:

<u>Business Hours</u>	<u>Off Hours</u>
\$0.1325	\$0.1325

* IntraLATA rates apply only to Outbound 1+ Solution II and Solution III Calls, excluding 800 and Solution Access calls.

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12. PREMIER

The following per minute usage rates are applicable to all calls made using Premier:

Defined by the following originating area codes (NPAs): 212, 516, 718, and 914:

<u>Terminating NPA</u>	<u>Business Hour</u>	<u>Off Hour</u>
212, 516, 718, 914	\$0.1712	\$0.1533
All Others	\$0.2268	\$0.1565

Defined by the following originating area codes (NPAs): 315, 518, and 716:

<u>Terminating NPA</u>	<u>Business Hour</u>	<u>Off Hour</u>
All	\$0.2441	\$0.1706

	<u>Business Hour</u>	<u>Off Hour</u>
IntraLATA:	\$0.1325	\$0.1325

13. MAXCESS

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
0 - 55	\$0.1350	\$0.1060	\$0.0935
56 - 292	\$0.1350	\$0.1060	\$0.0935
293 - 430	\$0.1350	\$0.1060	\$0.0935
431+	\$0.1350	\$0.1060	\$0.0935

14. EDGE

The following rates are applicable to all calls under Edge before the application of any applicable volume discounts:

<u>Mileage Band</u>	<u>Business Hour</u>	<u>Off Hour</u>
0 - 50	\$0.2050	\$0.1900
51 - 125	\$0.2050	\$0.1900
126+	\$0.2050	\$0.1900

IntraLATA:**	
Business Hour	\$0.1325
Off Hour	\$0.1325

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15. FRONTIER COMMUNITY CHOICE

15.1 Outbound 1+:

<u>0-75 mi.</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$0 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$25 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$100 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
<u>75 mi.+</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$0 MMUL	\$.0990	\$.0950	\$.0925	\$.0900
\$25 MMUL	\$.0950	\$.0925	\$.0900	\$.0875
\$100 MMUL	\$.0925	\$.0900	\$.0875	\$.0850

15.2 Inbound (8xx):

	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$0 MMUL	\$.1040	\$.1000	\$.0975	\$.0950
\$25 MMUL	\$.1000	\$.0975	\$.0950	\$.0925
\$100 MMUL	\$.0975	\$.0950	\$.0925	\$.0900

15.3 Optional Calling Card*

	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
	\$.2800	\$.2500	\$.2300	\$.2100

* A \$1.20 per call surcharge will be applied to all Calling Card calls requiring manual intervention.

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16. FRONTIER LINK ONE

16.1 Outbound 1+:

<u>0-75 mi.</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$ 0 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 500 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 1,000 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 3,000 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 5,000 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$ 7,500 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
\$10,000 MMUL	\$.0500	\$.0500	\$.0500	\$.0500
<u>75 mi.+</u>	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$ 0 MMUL	\$.0890	\$.0850	\$.0825	\$.0800
\$ 500 MMUL	\$.0850	\$.0825	\$.0770	\$.0775
\$ 1,000 MMUL	\$.0825	\$.0725	\$.0725	\$.0725
\$ 3,000 MMUL	\$.0800	\$.0725	\$.0725	\$.0725
\$ 5,000 MMUL	\$.0775	\$.0725	\$.0725	\$.0725
\$ 7,500 MMUL	\$.0750	\$.0725	\$.0725	\$.0725
\$10,000 MMUL	\$.0725	\$.0725	\$.0725	\$.0725

16.2 Inbound (8xx):

	<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$ 0 MMUL	\$.0940	\$.0900	\$.0875	\$.0850
\$ 500 MMUL	\$.0900	\$.0875	\$.0840	\$.0825
\$ 1,000 MMUL	\$.0875	\$.0775	\$.0775	\$.0775
\$ 3,000 MMUL	\$.0850	\$.0775	\$.0775	\$.0775
\$ 5,000 MMUL	\$.0825	\$.0775	\$.0775	\$.0775
\$ 7,500 MMUL	\$.0800	\$.0775	\$.0775	\$.0775
\$10,000 MMUL	\$.0775	\$.0775	\$.0775	\$.0775

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16. FRONTIER LINK ONE *continued*

16.3 Optional Calling Card*

<u>Month-to-Month</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>
\$.2800	\$.2500	\$.2300	\$.2100

* A \$1.20 per call surcharge will be applied to all Calling Card calls requiring manual intervention.

17. FRONTIER ONE

The following per minute usage rates apply to all Frontier One 1+ calls:

	<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
InterLATA	\$0.1700	\$0.1700	\$0.1700
IntraLATA#	\$0.1000	\$0.1000	\$0.1000

17.1 Rates for Optional Travel Card** (Including Carrier recognized holidays)

17.1.1 The following per minute rate is applicable to all travel card calls placed in conjunction with Anytime 1+ service option. All calls are billed in one minute increments, with a one minute minimum for each call.

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.2500	\$0.2500	\$0.2500

17.1.2 The following per minute rate is applicable to all travel card calls when placed using the service on a stand alone basis. All calls are billed in one minute increments, with a one minute minimum for each call.

<u>Day</u>	<u>Evening/Night</u>	<u>Weekend</u>
\$0.2500	\$0.2500	\$0.2500

** An additional \$1.20 per call surcharge will be applied to all travel card calls requiring manual assistance.

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18. PRIORITYPLAN

- 18.1 The following per minute base rates are applicable to PriorityPlan switched and dedicated inbound and outbound calls:

Switched	
Inbound & Outbound	\$0.1050 per minute
IntraLATA	\$0.0732 per minute
Dedicated	
Inbound & Outbound	\$0.0800 per minute
IntraLATA	\$0.0675 per minute

- 18.2 The following per minute rates are applicable to all PriorityPlan switched inbound and outbound term plan calls:

	<u>MMUL</u>	<u>Rate per Minute</u>
1 Year Term	\$ 2,500	\$0.0861
IntraLATA	\$ 2,500	\$0.0600
1 Year Term	\$ 5,000	\$0.0861
IntraLATA	\$ 5,000	\$0.0600
1 Year Term	\$10,000	\$0.0861
IntraLATA	\$10,000	\$0.0600
1 Year Term	\$25,000	\$0.0861
IntraLATA	\$25,000	\$0.0600
2 Year Term	\$ 2,500	\$0.0861
IntraLATA	\$ 2,500	\$0.0600
2 Year Term	\$ 5,000	\$0.0861
IntraLATA	\$ 5,000	\$0.0600
2 Year Term	\$10,000	\$0.0861
IntraLATA	\$10,000	\$0.0600
2 Year Term	\$25,000	\$0.0861
IntraLATA	\$25,000	\$0.0600

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SERVICE RATES *continued*

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18. PRIORITYPLAN

18.3 The following per minute rates are applicable to all PriorityPlan dedicated inbound and outbound term plan calls:

	<u>MMUL</u>	<u>Rate per Minute</u>
1 Year Term	\$2,500	\$0.0568
IntraLATA	\$2,500	\$0.0479
1 Year Term	\$5,000	\$0.0568
IntraLATA	\$5,000	\$0.0479
1 Year Term	\$10,000	\$0.0568
IntraLATA	\$10,000	\$0.0479
1 Year Term	\$25,000	\$0.0568
IntraLATA	\$25,000	\$0.0479
2 Year Term	\$2,500	\$0.0568
IntraLATA	\$2,500	\$0.0479
2 Year Term	\$5,000	\$0.0568
IntraLATA	\$5,000	\$0.0479
2 Year Term	\$10,000	\$0.0568
IntraLATA	\$10,000	\$0.0479
2 Year Term	\$25,000	\$0.0568
IntraLATA	\$25,000	\$0.0479

19. FRONTIER HOMETOWN SAVER

The following per minute rates are applicable to all Frontier Hometown Saver calls:

	<u>Per Minute Rate</u>
Monday through Saturday	\$0.09
Sunday and Holidays*	\$0.05
Monthly Recurring Charge	\$2.99

* New Years Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.

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20. SIGNATURE PLUS

20.1 Switched

20.1.1 The following per minute Base Rates are applicable to all Signature Plus switched inbound (8XX) and outbound calls:

Inbound & Outbound	\$0.1175
IntraLATA	\$0.0975

Term Plan Discounts - Switched:

<u>MMUC</u>	<u>Month-to-Month</u>	<u>1 Year Term</u> <u>Discount</u>	<u>2 Year Term</u> <u>Discount</u>	<u>3 Year Term</u> <u>Discount</u>
\$1,000	26.00%	26.00%	28.00%	30.00%
\$3,000	27.00%	27.00%	29.00%	31.00%
\$5,000	28.00%	28.00%	30.00%	32.00%
\$7,500	29.00%	29.00%	31.00%	33.00%
\$10,000	30.00%	30.00%	32.00%	34.00%

20.1.2 Discounts

The following discounts are applicable to all Signature Plus switched inbound (8XX) and outbound calls, as specified below, when Subscribers who are also Customers of a Local Service Provider with whom the Carrier has an appropriate billing and collection agreement:

(A) Term Plan Discounts – Switched (InterLATA):

<u>MMUC</u>	<u>Month-to-Month</u>	<u>1 Year Term</u> <u>Discount</u>	<u>2 Year Term</u> <u>Discount</u>	<u>3 Year Term</u> <u>Discount</u>
\$25	36.17%	44.68%	44.68%	46.68%
\$100	38.30%	46.81%	46.81%	46.81%
\$300	38.30%	46.81%	46.81%	46.81%
\$1,000	40.43%	48.94%	48.94%	48.94%
\$3,000	42.55%	48.94%	48.94%	48.94%
\$5,000	44.68%	48.94%	48.94%	51.06%
\$7,500	46.81%	48.94%	51.06%	53.19%
\$10,000	48.94%	51.06%	53.19%	55.32%

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20. SIGNATURE PLUS *continued*

20.1 Switched

20.1.2 Discounts *continued*

(B) Term Plan Discounts - Switched (IntraLATA):

<u>MMUC</u>	<u>Month-to-Month</u>	<u>1 Year Term</u> <u>Discount</u>	<u>2 Year Term</u> <u>Discount</u>	<u>3 Year Term</u> <u>Discount</u>
\$25	35.90%	35.90%	35.90%	35.90%
\$100	38.46%	38.46%	38.46%	38.46%
\$300	38.46%	38.46%	38.46%	38.46%
\$1,000	41.03%	41.03%	41.03%	41.03%
\$3,000	43.59%	43.59%	43.59%	43.59%
\$5,000	46.15%	46.15%	46.15%	46.15%
\$7,500	48.72%	48.72%	48.72%	48.72%
\$10,000	51.28%	51.28%	51.28%	51.28%

20.2 Dedicated (Intrastate)

20.2.1 (Inbound & Outbound) Base Rate*

Term Plan Base Rate Intrastate	<u>Per Minute</u> \$0.0800
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20.2.2 Discounts

Discount Schedule – Dedicated Outbound (1+) and Inbound (8xx):

<u>MMUC</u>	<u>1Year Term</u> <u>Discount</u>	<u>2Year Term</u> <u>Discount</u>	<u>3 Year Term</u> <u>Discount</u>
\$1,000	40.00%	41.25%	42.50%
\$3,000	40.63%	41.88%	43.13%
\$5,000	41.25%	42.50%	43.75%
\$7,500	41.88%	43.13%	44.38%
\$10,000	42.50%	43.75%	45.00%
\$15,000	43.13%	44.38%	45.00%
\$25,000	45.00%	45.00%	45.00%
\$35,000	45.00%	45.00%	45.00%
\$50,000	45.00%	45.00%	45.00%

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20. SIGNATURE PLUS *continued*

20.3 Dedicated (IntraLATA) *continued*

20.3.1 (Inbound & Outbound) Base Rate*

	<u>Per Minute*</u>
Term Plan Base Rate IntraLATA	\$0.0675

20.3.2 Discount Schedule – Dedicated Outbound (1+) and Inbound (8xx):

<u>MMUC</u>	<u>1Year Term Discount</u>	<u>2Year Term Discount</u>	<u>3 Year Term Discount</u>
\$1,000	28.89%	30.37%	31.857%
\$3,000	29.63%	31.11%	32.59%
\$5,000	30.37%	31.85%	33.33%
\$7,500	31.11%	32.59%	34.07%
\$10,000	31.85%	33.33%	34.81%
\$15,000	32.59%	34.07%	34.81%
\$25,000	34.81%	34.81%	34.81%
\$35,000	34.81%	34.81%	34.81%
\$50,000	34.81%	34.81%	34.81%

This Rate Plan applies only where an appropriate billing and collection agreement exists between the Carrier and the Local Exchange Company.

* This Rate Plan applies only where an appropriate billing and collection agreement exists between the Carrier and the following Local Exchange Company(ies):

Frontier Communication of Rochester

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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21. FRONTIER ADVANTAGE

- 21.1 The following Monthly Usage Guarantee (MUG) levels and per minute rates are applicable to all Frontier Advantage 1+ calls on a Month-to-Month basis as specified below:

<u>Mileage</u>	<u>\$0 MUG</u>	<u>\$25 MUG</u>	<u>\$100 MUG</u>	
0 – 75	\$0.0590	\$0.0590	\$0.0590	(I)
75+	\$0.0990	\$0.0950	\$0.0925	

- 21.2 The following Monthly Usage Guarantee (MUG) levels and per minute rates are applicable to all Frontier Advantage 8XX calls on a Month-to-Month basis as specified below:

<u>\$0 MUG</u>	<u>\$25 MUG</u>	<u>\$100 MUG</u>
\$0.0990	\$0.0950	\$0.0925

- 21.3 The following Monthly Recurring Charge (MRC) is applicable to all subscribers of Frontier Advantage service plan:

	<u>MRC</u>	
Per Account	\$4.99	(I)

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SERVICE RATES *continued*

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22. INCENTIVE PLAN

The following per minute base rates are applicable to the Incentive Plan inbound (8XX) and outbound (1+) Switched and Dedicated Access calls:

Term Plan Discount Per Minute Base Rates for Month-to-Month, 1 Year and 2 Year:

<u>MMUL</u>	<u>SWITCHED</u>		<u>DEDICATED</u>	
	<u>InterLATA</u>	<u>IntraLATA</u>	<u>InterLATA</u>	<u>IntraLATA</u>
\$ 0	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 500	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 1,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 1,500	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 2,500	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 5,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 7,500	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 10,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 12,500	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 15,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 20,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 25,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 30,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 35,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 42,500	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 60,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 75,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 80,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$ 90,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479
\$100,000	\$0.0861	\$0.0600	\$0.0568	\$0.0479

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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23. FRONTIER VOICE VIRTUAL PRIVATE NETWORK

- 23.1 The following per minute rates are applicable to all Frontier Voice VPN switched and dedicated calls as specified below:

	<u>Rate Per Minute</u>
Dedicated to Dedicated	\$0.0253
IntraLATA	\$0.0200
Dedicated to Switched	\$0.0700
IntraLATA	\$0.0590
Switched to Dedicated	\$0.0700
IntraLATA	\$0.0590
Switched to Switched	\$0.1190
IntraLATA	\$0.0985
Remote Access to Switched*	\$0.1145
IntraLATA*	\$0.0890
Remote Access to Dedicated*	\$0.0670
IntraLATA*	\$0.0535

23.2 Volume Discount - One, Two & Three Year Term Plans:

<u>MMUL</u>	<u>Percent Discount</u>
\$0 - \$24,999	0.0%
\$25,000 - \$49,999	4.0%
\$50,000 - \$74,9999	5.0%
\$75,000 - \$99,999	7.0%
\$100,000+	9.0%

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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23. FRONTIER VOICE VIRTUAL PRIVATE NETWORK

23.3 Term Plan Discounts:

<u>Term Plan</u>	<u>Percent Discount</u>
One Year	0.0%
Two Year	9.0%
Three Year	12.0%

The above discounts and service are only available for Customer or Customer controlled affiliate locations for which the Customer has assumed full payment responsibility.

* There is a \$0.25 per call surcharge applicable to all Remote Access calls.

23.4 The following Recurring/Non-recurring rates are applicable to Frontier Voice VPN:

23.4.1 Setup Charge:

	<u>Non-recurring Charge</u>
(A) 1 Year Term Plan	\$ 10,000.00
(B) 2 & 3 Year Term Plan	No Charge

23.4.2 A switched Access Line Group Charge applies to each Frontier Voice VPN location with switched access.

	<u>Non-recurring Charge</u>
Per Location	\$ 100.00

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
23.4.3 Personal Codes		
Per account	\$40.00	\$ 0.00
23.4.4 Remote Access		
Per 800	\$ 2.00	\$ 0.00
23.4.5 Optional Features		
Switched Overflow	\$ 0.00	\$50.00

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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24. MULTIPOINTSM 800

The following per minute rates are applicable to all MultipointSM 800 calls:

<u>Mileage Band</u>	<u>Business Hour</u>	<u>Off Hour</u>
0 - 150	\$0.2425	\$0.2000
151+	\$0.2425	\$0.2000

** IntraLATA rates apply to Outbound 1+ calls, excluding 800 and Access Calls.

25. INSTANTLINE 800

The following per minute usage rates are applicable to all calls, which originate and terminate within the State of New York:

Business Hours:	\$0.2370
Off Hours:	\$0.1960

26. SIMPLE CONNECT 800

The following per minute usage rates apply to all Flex Connect 8xx calls:

Business Hours:	\$0.1900
Off Hours:	\$0.2400

27. FRONTIER FLEX 800

Version A and B

27.1 The following per minute rates are applicable to all Frontier Flex 800 calls:

Rate Per Minute: \$0.17

27.2 A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

27.3 A \$0.30 Calling Card surcharge will be applied to all outbound calls made using the dial tone PIRN.

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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28. FRONTIER SIMPLE 7

28.1 The following per minute rates are applicable to all Frontier Simple 7 calls:

	<u>Per Minute</u>
Outbound (1+)	\$0.0700
Inbound (8xx)	\$0.0750

28.2 A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

29. EZ PLAN

The following per minute rates are applicable to all EZ Plan and 8XX calls as specified below:

		<u>Rate Per Minute</u>	
	<u>MMUC</u>	<u>InterLATA</u>	<u>IntraLATA</u>
Month-To-Month	\$ 0	\$0.1000	\$0.0700
15 Month Term Plan	\$ 500	\$0.0950	\$0.0700
	\$1000	\$0.0900	\$0.0700
30 Month Term Plan	\$ 500	\$0.0950	\$0.0700
	\$1000	\$0.0900	\$0.0700

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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30. EZ PLAN II

The following per minute rates are applicable to all EZ Plan II inbound and outbound calls:

	<u>MMUL</u>	<u>Rate per Minute</u>
Month-to-Month	\$10	\$0.0980
IntraLATA	\$10	\$0.0600
15 Month Term	\$100	\$0.0960
IntraLATA	\$100	\$0.0600
15 Month Term	\$500	\$0.0940
IntraLATA	\$500	\$0.0600
15 Month Term	\$1,000	\$0.0920
IntraLATA	\$1,000	\$0.0600
15 Month Term	\$1,500	\$0.0900
IntraLATA	\$1,500	\$0.0600
30 Month Term	\$100	\$0.0960
IntraLATA	\$100	\$0.0600
30 Month Term	\$500	\$0.0940
IntraLATA	\$500	\$0.0600
30 Month Term	\$1,000	\$0.0920
IntraLATA	\$1,000	\$0.0600
30 Month Term	\$1,500	\$0.0900
IntraLATA	\$1,500	\$0.0600

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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31. LOCAL RATES

<u>Band</u>	<u>Initial Period</u>	<u>Each Add'l Min</u>
Band A Timed	\$0.50	\$0.10
Band A Untimed	—	—
Band B	\$0.50	\$0.10
Band C	\$0.50	\$0.20
Band D	\$0.50	\$0.20
Band E	\$1.00	\$0.30
Band F	\$1.00	\$0.30

32. COMMERCIAL SERVICES

32.1 1+ Toll Resale

32.1.1 Monthly Service Fee \$0

32.1.2 Service Installation \$0

32.1.3 Usage Charges

<u>Total Monthly Usage</u>	<u>PER MINUTE</u>		
	<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$0 - \$500.00	\$0.180	\$0.180	\$0.180
\$500.00 - \$2000.00	\$0.160	\$0.160	\$0.160
\$2000.00 - Over	\$0.145	\$0.145	\$0.145

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SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.2 LEC Billed Business

	PER MINUTE	PER CALL
Outbound (1+) - InterLATA	\$.1425	
Outbound (1+) - IntraLATA	\$.1250	
800 Service - InterLATA	\$.1425	
800 Service - IntraLATA	\$.1250	
Travel Card	\$.1600	\$.60

32.3 Business 1+ Switched

	PER MINUTE	PER CALL
Outbound (1+) - InterLATA	\$.1290	
Outbound (1+) - IntraLATA	\$.0950	
800 Service - InterLATA	\$.1290	
800 Service - IntraLATA	\$.1290	
Travel Card	\$.1600	\$.60

32.4 Business 250 Plus

<i>Option 1</i>	PER MINUTE	PER CALL
Outbound (1+) - InterLATA	\$.1290	
Outbound (1+) - IntraLATA	\$.0950	
800 Service - InterLATA	\$.1290	
800 Service - IntraLATA	\$.0950	
Travel Card	\$.1450	\$.50

<i>Option 2</i>	PER MINUTE	PER CALL
Outbound (1+) - InterLATA	\$.1290	
Outbound (1+) - IntraLATA	\$.0950	
800 Service - InterLATA	\$.1290	
800 Service - IntraLATA	\$.0950	
Travel Card	\$.2400	\$.00

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SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.5 Citizens Select Calling Plan

32.5.1 Usage Charges

1+ SWITCHED ACCESS - InterLATA (<i>per minute</i>)				
<i>Annual Volume Commitment</i>	No Term Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
<i>None</i>	\$0.1425			
<i>\$1,200</i>		\$0.1325	\$0.1300	\$0.1275
<i>\$6,000</i>		\$0.1275	\$0.1250	\$0.1225
<i>\$12,000</i>		\$0.1250	\$0.1225	\$0.1225
<i>\$24,000</i>		\$0.1225	\$0.1225	\$0.1225
<i>\$60,000</i>		\$0.1225	\$0.1225	\$0.1225

1+ SWITCHED ACCESS - IntraLATA (<i>per minute</i>)				
<i>Annual Volume Commitment</i>	No Term Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
<i>None</i>	\$0.1250			
<i>\$1,200</i>		\$0.1000	\$0.0975	\$0.0950
<i>\$6,000</i>		\$0.0950	\$0.0925	\$0.0900
<i>\$12,000</i>		\$0.0925	\$0.0900	\$0.0900
<i>\$24,000</i>		\$0.0900	\$0.0875	\$0.0850
<i>\$60,000</i>		\$0.0875	\$0.0850	\$0.0825

800 SERVICE - InterLATA (<i>per minute</i>)				
<i>Annual Volume Commitment</i>	No Term Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
<i>None</i>	\$0.1425			
<i>\$1,200</i>		\$0.1325	\$0.1300	\$0.1275
<i>\$6,000</i>		\$0.1275	\$0.1250	\$0.1225
<i>\$12,000</i>		\$0.1250	\$0.1225	\$0.1225
<i>\$24,000</i>		\$0.1225	\$0.1225	\$0.1225
<i>\$60,000</i>		\$0.1225	\$0.1225	\$0.1225

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SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.5 Citizens Select Calling Plan *continued*

32.5.1 Usage Charges *continued*

800 SERVICE - IntraLATA (<i>per minute</i>)				
<i>Annual Volume Commitment</i>	No Term Commitment	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
<i>None</i>	\$0.1250			
<i>\$1,200</i>		\$0.1000	\$0.0975	\$0.0950
<i>\$6,000</i>		\$0.0950	\$0.0925	\$0.0900
<i>\$12,000</i>		\$0.0925	\$0.0900	\$0.0900
<i>\$24,000</i>		\$0.0900	\$0.0875	\$0.0850
<i>\$60,000</i>		\$0.0875	\$0.0850	\$0.0825

DEDICATED ACCESS - InterLATA (<i>per minute</i>)			
<i>Annual Volume Commitment</i>	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
<i>\$24,000</i>	\$0.0890	\$0.0865	\$0.0840
<i>\$60,000</i>	\$0.0865	\$0.0840	\$0.0815
<i>\$120,000</i>	\$0.0840	\$0.0815	\$0.0790

DEDICATED ACCESS - IntraLATA (<i>per minute</i>)			
<i>Annual Volume Commitment</i>	1 Year Term Commitment	2 Year Term Commitment	3 Year Term Commitment
<i>\$24,000</i>	\$0.0790	\$0.0765	\$0.0765
<i>\$60,000</i>	\$0.0765	\$0.0740	\$0.0740
<i>\$120,000</i>	\$0.0740	\$0.0715	\$0.0715

CALLING CARD	
<i>per minute</i>	\$0.1600
<i>per call surcharge</i>	\$0.60

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32. COMMERCIAL SERVICES *continued*

32.5 Citizens Select Calling Plan *continued*

32.5.2 Monthly Recurring Charges

DEDICATED ACCESS							
Access Coordination Function				\$78.00			
Central Office Connection				\$270.00			
T1 Access							
NPANXX	charge	NPANXX	charge	NPANXX	charge	NPANXX	charge
212206	\$840	212267	\$734	212481	\$860	315349	\$1,268
212207	\$900	212269	\$820	212497	\$734	315353	\$3,208
212209	\$900	212272	\$880	212506	\$880	315354	\$1,693
212210	\$880	212276	\$880	212526	\$734	315357	\$1,554
212213	\$860	212284	\$880	212537	\$880	315361	\$1,108
212216	\$860	212286	\$880	212783	\$780	315364	\$1,228
212218	\$880	212288	\$920	212786	\$734	315365	\$1,245
212219	\$820	212289	\$986	315232	\$1,593	315369	\$1,434
212221	\$880	212291	\$820	315233	\$522	315375	\$2,748
212222	\$986	212304	\$1,086	315234	\$476	315376	\$1,533
212223	\$900	212305	\$1,066	315241	\$476	315379	\$2,948
212224	\$900	212313	\$820	315245	\$1,168	315384	\$3,268
212225	\$734	212324	\$780	315251	\$648	315387	\$1,374
212227	\$734	212337	\$840	315252	\$1,048	315388	\$3,268
212228	\$840	212346	\$734	315262	\$3,108	315389	\$3,416
212230	\$900	212347	\$820	315265	\$3,108	315392	\$1,017
212232	\$820	212362	\$946	315287	\$2,508	315393	\$2,968
212234	\$1,026	212365	\$840	315298	\$1,254	315397	\$1,222
212237	\$880	212372	\$820	315322	\$3,148	315421	\$476
212239	\$860	212381	\$820	315324	\$2,614	315429	\$1,257
212240	\$734	212382	\$880	315328	\$3,328	315431	\$602
212241	\$986	212383	\$820	315330	\$937	315451	\$688
212246	\$880	212389	\$820	315331	\$1,568	315452	\$708
212249	\$920	212394	\$900	315341	\$1,268	315454	\$648
212251	\$860	212416	\$734	315344	\$2,888	315462	\$1,627
212253	\$840	212444	\$880	315346	\$1,673	315465	\$1,473
212254	\$840	212471	\$880	315348	\$1,278	315468	\$688

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SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.5 Citizens Select Calling Plan *continued*

32.5.2 Monthly Recurring Charges *continued*

T1 Access							
NPANXX	charge	NPANXX	charge	NPANXX	charge	NPANXX	charge
315469	\$668	315639	\$1,956	315754	\$1,248	315896	\$997
315482	\$2,388	315642	\$2,188	315761	\$1,068	315899	\$958
315483	\$1,568	315646	\$1,848	315764	\$3,488	315923	\$1,328
315493	\$1,988	315649	\$2,030	315772	\$1,968	315926	\$1,648
315495	\$935	315653	\$1,029	315776	\$1,113	315938	\$1,653
315496	\$1,148	315654	\$2,140	315779	\$1,908	315942	\$1,305
315524	\$1,768	315655	\$808	315781	\$1,488	315943	\$1,305
315531	\$1,648	315656	\$748	315784	\$1,008	315946	\$1,448
315539	\$1,348	315658	\$2,188	315822	\$844	315947	\$1,214
315543	\$2,328	315659	\$2,268	315823	\$1,150	315963	\$1,168
315548	\$1,554	315662	\$903	315824	\$945	315964	\$1,114
315549	\$1,348	315668	\$867	315826	\$862	315986	\$1,788
315564	\$1,114	315672	\$788	315827	\$961	516216	\$1,306
315568	\$1,288	315673	\$725	315831	\$844	516219	\$1,054
315578	\$2,570	315675	\$968	315834	\$1,008	516221	\$1,386
315583	\$1,673	315677	\$828	315837	\$1,010	516222	\$1,054
315585	\$1,428	315678	\$911	315839	\$680	516223	\$1,306
315587	\$1,368	315682	\$716	315841	\$797	516224	\$1,346
315589	\$1,668	315684	\$1,127	315845	\$842	516225	\$1,446
315594	\$1,308	315685	\$908	315846	\$1,553	516230	\$1,306
315595	\$1,696	315686	\$2,248	315848	\$2,488	516231	\$1,306
315597	\$1,688	315687	\$888	315852	\$857	516239	\$1,166
315622	\$788	315688	\$1,848	315853	\$750	516242	\$1,472
315623	\$908	315689	\$928	315855	\$958	516247	\$1,054
315625	\$1,088	315691	\$1,206	315858	\$947	516248	\$1,220
315626	\$998	315695	\$818	315861	\$912	516249	\$1,300
315628	\$2,248	315696	\$948	315865	\$811	516255	\$1,226
315629	\$2,068	315697	\$988	315866	\$1,042	516256	\$1,226
315633	\$848	315698	\$768	315889	\$1,228	516259	\$1,806
315635	\$848	315721	\$896	315891	\$842	516261	\$1,452
315636	\$868	315736	\$832	315893	\$935	516263	\$1,312
315637	\$748	315737	\$854	315894	\$1,000	516264	\$1,366

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SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.5 Citizens Select Calling Plan *continued*

32.5.2 Monthly Recurring Charges *continued*

T1 Access							
NPANXX	charge	NPANXX	charge	NPANXX	charge	NPANXX	charge
516267	\$2,026	516467	\$1,146	518654	\$913	607278	\$1,650
516270	\$1,140	516479	\$1,100	518658	\$1,093	607286	\$1,630
516271	\$1,426	516520	\$1,266	518661	\$1,147	607292	\$1,218
516275	\$1,306	516537	\$1,906	518673	\$1,218	607293	\$1,611
516281	\$1,386	516583	\$1,326	518696	\$889	607295	\$1,840
516282	\$1,266	516591	\$1,526	518725	\$1,124	607324	\$1,760
516284	\$1,526	516624	\$1,386	518733	\$1,045	607326	\$1,845
516285	\$1,126	516655	\$1,306	518736	\$1,100	607334	\$1,254
516286	\$1,266	516656	\$1,306	518766	\$862	607347	\$1,302
516288	\$1,586	516668	\$2,326	518781	\$1,078	607356	\$1,801
516292	\$1,266	516688	\$1,054	518789	\$1,609	607359	\$1,270
516293	\$1,300	516723	\$1,666	518794	\$998	607363	\$1,493
516295	\$1,206	516744	\$1,286	518829	\$960	607369	\$1,234
516298	\$1,786	516767	\$1,226	518835	\$1,359	607387	\$1,490
516299	\$1,266	516787	\$1,352	518853	\$1,053	607397	\$1,806
516321	\$1,446	516953	\$1,526	518863	\$1,312	607431	\$1,434
516323	\$1,926	518236	\$2,041	518883	\$1,053	607434	\$361
516327	\$1,140	518251	\$1,429	518922	\$960	607458	\$1,442
516331	\$1,266	518297	\$2,063	518924	\$1,429	607467	\$1,197
516333	\$1,206	518298	\$2,048	518993	\$1,288	607478	\$1,621
516336	\$1,266	518325	\$1,310	607221	\$361	607498	\$1,593
516346	\$1,306	518329	\$1,404	607225	\$1,561	607522	\$1,335
516351	\$1,426	518352	\$1,946	607243	\$1,288	607523	\$1,220
516364	\$1,280	518392	\$1,117	607250	\$1,228	607524	\$1,220
516365	\$1,206	518398	\$1,535	607251	\$882	607525	\$1,592
516390	\$1,266	518494	\$1,241	607252	\$1,462	607527	\$1,280
516431	\$1,266	518547	\$1,664	607253	\$1,508	607529	\$1,052
516433	\$1,266	518548	\$1,617	607257	\$1,468	607532	\$1,442
516439	\$1,306	518568	\$1,382	607263	\$1,454	607533	\$1,408
516451	\$1,054	518582	\$1,865	607264	\$1,963	607535	\$1,512
516462	\$1,412	518624	\$2,024	607265	\$1,134	607538	\$1,728
516466	\$1,186	518648	\$1,735	607276	\$1,752	607539	\$1,370

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32. COMMERCIAL SERVICES *continued*

32.5 Citizens Select Calling Plan *continued*

32.5.2 Monthly Recurring Charges *continued*

T1 Access							
NPANXX	charge	NPANXX	charge	NPANXX	charge	NPANXX	charge
607545	\$1,960	607692	\$842	607869	\$1,473	716297	\$1,601
607546	\$1,194	607693	\$933	607895	\$1,154	716321	\$807
607547	\$1,728	607695	\$1,460	607898	\$1,288	716322	\$2,021
607561	\$1,154	607698	\$1,680	607936	\$1,014	716323	\$501
607562	\$1,220	607699	\$932	607965	\$1,513	716335	\$1,978
607564	\$1,648	607720	\$361	607967	\$1,055	716337	\$1,661
607565	\$1,112	607729	\$512	607988	\$1,297	716343	\$2,001
607566	\$1,620	607732	\$1,016	716216	\$871	716346	\$1,394
607569	\$1,317	607739	\$1,202	716217	\$791	716349	\$863
607582	\$1,476	607741	\$613	716218	\$752	716351	\$2,228
607583	\$1,360	607746	\$1,640	716223	\$846	716353	\$2,021
607587	\$1,686	607749	\$1,168	716224	\$494	716355	\$2,397
607588	\$1,924	607753	\$1,228	716225	\$541	716357	\$2,184
607589	\$1,077	607764	\$1,254	716226	\$1,199	716358	\$2,184
607594	\$1,435	607775	\$552	716229	\$1,507	716363	\$1,981
607598	\$983	607776	\$1,460	716231	\$494	716365	\$2,341
607625	\$772	607783	\$1,334	716234	\$425	716367	\$1,473
607627	\$1,434	607792	\$1,364	716235	\$494	716372	\$2,461
607637	\$1,399	607829	\$1,374	716237	\$1,831	716374	\$1,890
607638	\$1,708	607835	\$1,048	716241	\$494	716376	\$2,461
607639	\$1,102	607836	\$958	716243	\$1,551	716377	\$831
607642	\$865	607838	\$1,308	716247	\$494	716382	\$1,654
607647	\$1,114	607842	\$898	716253	\$494	716384	\$2,101
607648	\$581	607843	\$1,114	716257	\$2,041	716386	\$2,215
607652	\$1,826	607844	\$1,211	716266	\$494	716392	\$937
607655	\$876	607847	\$1,473	716267	\$2,211	716393	\$1,473
607656	\$888	607849	\$1,127	716268	\$2,521	716395	\$1,160
607657	\$935	607859	\$1,334	716278	\$1,601	716396	\$1,473
607659	\$1,017	607862	\$671	716287	\$2,126	716398	\$1,081
607669	\$606	607863	\$1,154	716289	\$1,231	716427	\$494
607674	\$1,454	607865	\$1,354	716293	\$1,042	716433	\$1,701
607687	\$828	607868	\$1,288	716296	\$2,101	716437	\$2,201

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32. COMMERCIAL SERVICES *continued*

32.5 Citizens Select Calling Plan *continued*

32.5.2 Monthly Recurring Charges *continued*

T1 Access							
NPANXX	charge	NPANXX	charge	NPANXX	charge	NPANXX	charge
716446	\$1,361	716582	\$1,042	716754	\$1,701	716968	\$2,361
716447	\$1,361	716584	\$1,590	716757	\$2,021	716973	\$2,481
716449	\$1,149	716589	\$2,121	716759	\$1,601	716985	\$2,146
716456	\$2,247	716591	\$1,881	716762	\$1,885	716988	\$2,001
716466	\$2,461	716592	\$1,841	716765	\$2,061	716992	\$1,581
716468	\$2,037	716593	\$2,681	716768	\$1,355	718204	\$986
716476	\$2,125	716595	\$2,157	716772	\$1,801	718205	\$960
716483	\$2,266	716599	\$1,581	716773	\$1,461	718206	\$1,086
716492	\$1,941	716620	\$1,461	716778	\$1,861	718209	\$1,006
716493	\$2,037	716627	\$1,461	716782	\$2,314	718217	\$1,126
716494	\$1,160	716638	\$2,261	716786	\$1,890	718218	\$880
716495	\$1,742	716644	\$1,275	716789	\$2,215	718220	\$1,086
716526	\$1,858	716651	\$1,481	716795	\$1,981	718221	\$966
716532	\$1,841	716652	\$1,581	716798	\$1,941	718224	\$1,126
716534	\$2,008	716656	\$1,441	716821	\$1,341	718226	\$1,166
716535	\$1,861	716657	\$1,359	716851	\$1,149	718230	\$926
716537	\$1,741	716658	\$1,713	716889	\$964	718231	\$1,126
716538	\$1,160	716659	\$2,321	716891	\$1,341	718232	\$986
716542	\$1,701	716662	\$1,481	716925	\$2,481	718235	\$1,006
716547	\$1,674	716669	\$1,801	716928	\$2,601	718237	\$860
716548	\$2,141	716672	\$1,974	716933	\$2,561	718238	\$966
716549	\$1,641	716674	\$1,421	716934	\$1,821	718240	\$986
716551	\$1,149	716676	\$2,141	716937	\$1,661	718242	\$860
716554	\$1,742	716682	\$2,181	716938	\$2,141	718244	\$1,106
716557	\$2,361	716699	\$2,141	716941	\$1,641	718248	\$900
716558	\$1,275	716728	\$1,949	716942	\$1,842	718252	\$986
716561	\$1,501	716731	\$1,489	716945	\$2,281	718261	\$980
716564	\$1,501	716735	\$1,881	716947	\$1,541	718265	\$1,026
716565	\$1,441	716741	\$1,581	716948	\$1,941	718271	\$1,026
716567	\$2,140	716742	\$1,081	716962	\$2,064	718273	\$1,006
716569	\$2,294	716745	\$1,801	716964	\$1,199	718276	\$1,126
716581	\$494	716751	\$1,861	716965	\$1,921	718282	\$966

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SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.5 Citizens Select Calling Plan *continued*

32.5.2 Monthly Recurring Charges *continued*

T1 Access							
NPANXX	charge	NPANXX	charge	NPANXX	charge	NPANXX	charge
718283	\$966	914234	\$1,446	914351	\$1,566	914526	\$1,646
718289	\$880	914235	\$1,206	914352	\$1,406	914533	\$1,586
718292	\$1,026	914236	\$657	914354	\$1,486	914534	\$897
718293	\$1,046	914237	\$1,186	914355	\$496	914557	\$855
718294	\$1,066	914238	\$1,366	914357	\$1,426	914561	\$797
718318	\$1,126	914241	\$1,426	914359	\$1,326	914564	\$757
718320	\$1,106	914243	\$1,546	914361	\$581	914567	\$837
718321	\$1,066	914246	\$1,037	914373	\$937	914583	\$872
718322	\$1,066	914249	\$1,226	914374	\$479	914621	\$1,626
718326	\$966	914252	\$1,009	914375	\$1,186	914626	\$917
718327	\$1,166	914254	\$1,397	914381	\$1,306	914634	\$1,446
718328	\$1,066	914255	\$677	914386	\$513	914635	\$637
718332	\$1,046	914257	\$837	914387	\$385	914647	\$735
718335	\$960	914258	\$616	914394	\$1,054	914651	\$564
718336	\$1,026	914265	\$1,746	914424	\$1,686	914657	\$997
718343	\$1,140	914266	\$757	914427	\$738	914658	\$757
718350	\$1,006	914267	\$1,466	914429	\$1,546	914677	\$777
718351	\$1,086	914271	\$1,446	914431	\$385	914679	\$1,017
718355	\$880	914273	\$1,326	914432	\$511	914687	\$777
718369	\$926	914276	\$1,606	914434	\$787	914688	\$1,177
718370	\$1,066	914278	\$1,706	914439	\$1,084	914691	\$557
718380	\$1,086	914281	\$1,054	914446	\$1,766	914692	\$479
718427	\$880	914283	\$410	914457	\$671	914724	\$797
718441	\$1,046	914285	\$1,054	914467	\$1,054	914726	\$633
718443	\$966	914291	\$513	914469	\$661	914733	\$547
718831	\$1,140	914292	\$941	914472	\$1,306	914734	\$1,566
718885	\$1,166	914296	\$657	914477	\$1,626	914741	\$1,306
914220	\$860	914322	\$1,054	914478	\$1,306	914744	\$748
914223	\$804	914323	\$1,140	914482	\$1,047	914752	\$770
914225	\$1,746	914332	\$1,286	914495	\$1,186	914753	\$1,446
914229	\$617	914337	\$1,246	914496	\$778	914754	\$667
914232	\$1,460	914348	\$1,386	914498	\$485	914756	\$804

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SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.5 Citizens Select Calling Plan *continued*

32.5.2 Monthly Recurring Charges *continued*

T1 Access							
NPANXX	charge	NPANXX	charge	NPANXX	charge	NPANXX	charge
914757	\$838	914832	\$877	914877	\$857	914895	\$1,190
914762	\$1,386	914833	\$1,266	914878	\$1,866	914921	\$1,366
914778	\$667	914855	\$897	914883	\$637	914928	\$949
914791	\$770	914856	\$667	914887	\$1,094	914932	\$992
914795	\$577	914868	\$837	914889	\$599	914985	\$906
914831	\$777	914871	\$684	914894	\$737	914986	\$512
* For any NPANXX not listed above, actual telco cost applies							

32.5.3 Initial Non-Recurring Charges

DEDICATED ACCESS	
Access Coordination Function	\$215.00
Central Office Connection	\$340.00

T-1 access will be billed at actual telco cost.

**The Company may waive the above non-recurring charges from time to time*

32.5.4 Optional - Monthly Recurring Charges

DEDICATED ACCESS	
Dialed Number Identification Service	\$50.00
Accounting Codes - <i>Non-Validated</i>	\$0.00
Accounting Codes - <i>Validated Per Account</i>	\$5.00

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.5 Citizens Select Calling Plan *continued*

32.5.5 Optional - Initial Non-Recurring Charges

DEDICATED ACCESS	
Dialed Number Identification Service	\$200.00
Accounting Codes - <i>Non-Validated</i>	\$0.00
Accounting Codes - <i>Validated Per Account</i>	\$0.00

32.6 Point To Point Service Rates

32.6.1 Monthly Recurring Charges

INTER-OFFICE CHANNEL (IOC)		
Mileage	Fixed	Per Mile
DSI - 1.544 Mbps		
1 - 50	\$1,500.00	\$8.00
51 - 150	\$1,500.00	\$7.50
151 - 1500	\$1,700.00	\$6.00
1501+	\$1,700.00	\$5.70
56 Kbps		
1 - 350	\$250.00	\$3.00
351 - 750	\$250.00	\$2.00
751 - 1500	\$250.00	\$1.00
1501+	\$250.00	\$0.70
Voice Grade		
1 - 750	\$250.00	\$0.36
751 - 1500	\$200.00	\$0.40
1501+	\$200.00	\$0.45

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SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.6 Point To Point Service Rates *continued*

32.6.1 Monthly Recurring Charges *continued*

The following discounts apply to the above IOC charges:

TERM	DS1	56K	VOICE
1 Year	34%	14%	2%
2 Year	35%	17%	4%
3 Year	36%	20%	6%
4 Year	37%	22%	8%
5 Year	38%	24%	10%

ACCESS COORDINATION FUNCTION (ACF)	
	<i>per local loop</i>
DS1	\$85.00
56K	\$29.77
VOICE	\$29.75

CENTRAL OFFICE CONNECTION (COC)	
	<i>per local loop</i>
DS1	\$275.00
56K	\$21.30
VOICE	\$22.10

LOCAL LOOP	
DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

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SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.6 Point To Point Service Rates *continued*

32.6.2 Initial Non-Recurring Charges

ACCESS COORDINATION FUNCTION (ACF)	
	<i>per local loop</i>
DS1	\$215.00
56K	\$287.00
VOICE	\$174.00

CENTRAL OFFICE CONNECTION (COC)	
	<i>per local loop</i>
DS1	\$340.00
56K	\$252.00
VOICE	\$215.00

LOCAL LOOP	
DS1	<i>actual telco cost</i>
56K	<i>actual telco cost</i>
VOICE	<i>actual telco cost</i>

**The Company may waive the above non-recurring charges from time to time.*

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SERVICE RATES *continued*

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32. COMMERCIAL SERVICES *continued*

32.7 Citizens Business Long Distance

PER MINUTE RATES			
	1+ RATES	TOLL FREE	CALLING CARD
IN-STATE	\$0.075	\$0.075	\$0.160
INTRALATA	\$0.075	\$0.075	\$0.160
INTERSTATE	\$0.070	\$0.070	\$0.160

SERVICE CHARGES	
CALLING CARD SURCHARGE	\$0.60
MONTHLY RECURRING CHARGE	\$.95

TERM & VOLUME DISCOUNT PLAN			
PER MINUTE RATES			
No Term	1 Year	2 Years	
\$0.0750	\$0.0725	\$0.0700	
\$0.0725	\$0.0700	\$0.0675	
\$0.0700	\$0.0675	\$0.0650	

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SERVICE RATES *continued*

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33. RESIDENTIAL SERVICE

33.1 Plan I

1+ SWITCHED ACCESS - InterLATA						
Mileage Band	Day		Evening		Night & Wknd	
	<i>1st min</i>	<i>add'l min</i>	<i>1st min</i>	<i>add'l min</i>	<i>1st min</i>	<i>add'l min</i>
1 - 18	\$.2600	\$.1600	\$.1200	\$.1100	\$.1100	\$.0900
19 - 44	\$.2700	\$.1700	\$.1300	\$.1100	\$.1100	\$.1000
45 - 65	\$.3000	\$.1800	\$.1400	\$.1300	\$.1100	\$.1100
66 - 104	\$.3100	\$.1900	\$.1500	\$.1500	\$.1300	\$.1200
105 - 164	\$.3100	\$.1900	\$.1600	\$.1600	\$.1300	\$.1200
165+	\$.3300	\$.2000	\$.1600	\$.1600	\$.1400	\$.1300

1+ SWITCHED ACCESS - IntraLATA						
Mileage Band	Day		Evening		Night & Wknd	
	<i>1st min</i>	<i>add'l min</i>	<i>1st min</i>	<i>add'l min</i>	<i>1st min</i>	<i>add'l min</i>
0 - 8	\$.1599	\$.0433	\$.0899	\$.0267	\$.0500	\$.0155
9 - 13	\$.2190	\$.0609	\$.1200	\$.0394	\$.0650	\$.0230
14 - 44	\$.2200	\$.1399	\$.1300	\$.0833	\$.0703	\$.0491
45+	\$.2200	\$.1733	\$.1300	\$.1037	\$.0703	\$.0598

	Per Min	Per Call
800 Service	\$.2500	
Calling Card	\$.2000	\$ 0.90

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SERVICE RATES *continued*

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33. RESIDENTIAL SERVICE *continued*

33.2 Plan 2

	PER MINUTE		PER CALL
	<i>Peak</i>	<i>Off-Peak</i>	
Outbound - <i>InterLATA</i>	\$.2200	\$.1000	
Outbound - <i>IntraLATA</i>	\$.1400	\$.1000	
800 Service - <i>InterLATA</i>	\$.2500(I)	\$.2500(I)	
800 Service - <i>IntraLATA</i>	\$.2500(I)	\$.2500(I)	
Travel Card	\$.2000	\$.2000	\$.90

33.3 Citizens Simple Rate

	PER MINUTE	PER CALL
Outbound - <i>InterLATA</i>	\$.1700	
Outbound - <i>IntraLATA</i>	\$.1000	
800 Service	\$.2500	
Calling Card	\$.2000	\$0.90

33.4 Plan 4

33.4.1 Monthly Service Fee

Outbound \$4.95

33.4.2 Usage Charges

	PER MINUTE	PER CALL
Outbound - <i>InterLATA</i>	\$.0900	
Outbound - <i>IntraLATA</i>	\$.0900	
800 Service	\$.2500	
Calling Card	\$.2000	\$0.90

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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33. RESIDENTIAL SERVICE *continued*

33.5 Citizens Residential Freedom Plans

	PER MINUTE		
	RED	WHITE	BLUE
Outbound (1+) - IntraLATA	\$0.06	\$0.08	\$0.10
Outbound (1+) - Intrastate	\$0.08	\$0.10	\$0.11

34. SPECTRUM

The following rates per minute are applicable to all long distance domestic intrastate calls made through Spectrum service:

<u>Mileage Band</u>	<u>Rates Per Minute</u>	
	<u>Business Hour*</u>	<u>Off Hour*</u>
0 - 50	\$0.2200	\$0.1700
51 - 125	\$0.2300	\$0.1900
126 - 925	\$0.2600	\$0.2000
926 and above	\$0.2700	\$0.2100

* A \$0.89 per call surcharge is applied to all Spectrum service domestic DIAL TONE PIRN and PIRN CALL calls, excluding special features and voice mail calls. An additional \$1.20 per call surcharge is applied to all domestic intrastate Spectrum calls that require manual assistance in dialing the call.

35. PRIORITYPLAN OPTIONAL CALLING CARD SERVICE

The following per minute rates are applicable to PriorityPlan term plan customers who elect the Optional Calling Card Service:

	<u>Rate Per Minute</u>
1 Year Term	\$0.25
2 Year Term	\$0.23

* An additional \$1.20 per call surcharge will be assessed to all PriorityPlan Optional Calling Card calls requiring manual intervention.

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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36. EZ PLAN II OPTIONAL CALLING CARD SERVICE

The following per minute rates are applicable to EZ Plan II customers who elect the Optional Calling Card Service:

	<u>Rate Per Minute</u>
Month-to-Month	\$0.28
15 Month Term	\$0.23
30 Month Term	\$0.21

* An additional \$1.20 per call surcharge will be assessed to all EZ Plan II Optional Calling Card calls requiring manual intervention.

37. TELCARD CALLING SERVICE

	Day		Evening		Night/Weekend	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
<u>Mileage</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
0 - 18	\$.3500	\$.3500	\$.3500	\$.3500	\$.3500	\$.3500
19 - 44	.3500	.3500	.3500	.3500	.3500	.3500
45 - 65	.3500	.3500	.3500	.3500	.3500	.3500
66 -104	.3500	.3500	.3500	.3500	.3500	.3500
105 -164	.3500	.3500	.3500	.3500	.3500	.3500
165 +	.3500	.3500	.3500	.3500	.3500	.3500

User Dialed Calling Card: \$0.35

Operator Dialed Calling Card: \$1.62

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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38. FRONTIER TRAVELCARD

The following intrastate per minute rates apply to all Carrier customers who select the Calling Card Plan, when their long distance calls are made through TravelCard.

Day/Evening/Weekend
Including Carrier recognized holidays

Month-to-Month	\$0.28/minute
1 Year Term Plan	\$0.23/minute
2 Year Term Plan	\$0.21/minute
3 Year Term Plan	\$0.17/minute

- * An additional \$1.25 per call surcharge will be assessed on all TravelCard Calling Card calls placed when manual intervention is required. Frontier VIP calls made for intrastate Directory Assistance will be charged \$1.99 per call.

39. FRONTIER VIP

39.1 VIP Standard - Dedicated Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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39. FRONTIER VIP *continued*

39.1 VIP Standard - Dedicated Term Plan Discounts *continued*

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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39. FRONTIER VIP *continued*

39.1 VIP Standard - Dedicated Term Plan Discounts *continued*

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

39.2 VIP Plus - Dedicated Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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39. FRONTIER VIP *continued*

39.2 VIP Plus - Dedicated Term Plan Discounts *continued*

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0723

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0723

<u>Total Billing</u>	<u>MTM Discount</u>	<u>1 Year Discount</u>	<u>2 Year Discount</u>	<u>3 Year Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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39. FRONTIER VIP *continued*

39.2 VIP Plus - Dedicated Term Plan Discounts *continued*

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0723

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

39.3 VIP Standard - Switched Term Plan Discounts

1. InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0750

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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39. FRONTIER VIP *continued*

39.3 VIP Standard - Switched Term Plan Discounts *continued*

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0750

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0750

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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39. FRONTIER VIP *continued*

39.3 VIP Standard - Switched Term Plan Discounts *continued*

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0750

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

39.4 VIP Plus - Switched Term Plan Discounts

1. InterLATA - 1+ Outbound

\$0.0750

* Base Rate (Month-to-Month and Term):

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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SERVICE RATES *continued*

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39. FRONTIER VIP *continued*

39.4 VIP Plus - Switched Term Plan Discounts *continued*

2. InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0750

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

3. IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.0750

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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39. FRONTIER VIP *continued*

39.4 VIP Plus - Switched Term Plan Discounts *continued*

4. IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.0750

	MTM	1 Year	2 Year	3 Year
<u>Total Billing</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

40. FRONTIER FLEXMINUTES

The following per minute rates are applicable to all Frontier FlexMinutes calls, except those calls utilizing the Flex800 service:

	<u>Per Minute</u>
Day	\$0.07
Evening	\$0.07
Night/Weekend	\$0.07

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
SERVICE RATES *continued*

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40. Frontier Choices Unlimited

(N)

Associated ILEC	Associated ILEC Frontier Choices Product	Frontier Choices Unlimited Monthly Recurring Charge
Frontier Communications of New York	Tier 1, 2, 3	\$25
Frontier Communications of Sylvan Lake	Tier 1, 2, 3	\$25
Frontier Communications of Seneca Gorham	Tier 1, 2, 3	\$20
Ogden Telephone Company	Tier 1	\$20
Frontier Telephone of Rochester	Tier 1, 2, 3	\$20
Frontier Communications of New York	Tier 4,5	\$20
Frontier Communications of Sylvan Lake	Tier 4, 5	\$20
Frontier Communications of Seneca Gorham	Tier 4, 5	\$15
Frontier Telephone of Rochester	Tier 4, 5	\$15

40.1 Additional Phone Lines

Rate Per Minute

Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

(N)

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
NONRECURRING AND ANCILLARY CHARGES

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The following charges apply to Solution, Premier, Access:

1. Administrative Change \$20.00/order
2. Directory Assistance \$0.70/call
3. "00" Operator Services

Station to Station	\$1.05/call
Person to Person	\$3.61/call

Usage Charges

Day	\$0.2430/minute
Evening	\$0.1630/minute
Night	\$0.0990/minute

4. ACCESS (TRAVEL)

The following per minute rates are applicable for long distance calls made through Access, other than Solution, and Edge Customers who made Access calls:

Business Hours:	\$0.4200
Off Hours:	\$0.3500

- 4.1 The following per minute rates apply to Solution customers during their rate periods when they make long distance calls through Access (Travel):

Solution I and II	Business Hours*	Off Hours*
First Minute:	\$1.1875	\$1.1300
Add'l Minute:	.2975	.2400

Residential Solution and Solution III	Business Hours*	Off Hours*
First Minute:	\$1.2250	\$1.1575
Add'l Minute:	.3350	.2675

* A \$0.89 surcharge is included in the First Minute for Solution calls made through Access Travel.

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
NONRECURRING AND ANCILLARY CHARGES *continued*

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4. ACCESS (TRAVEL) *continued*

- 4.2 The following per minute rates apply to Edge 1+ customers during their rate periods when they make long distance calls through Access (Travel):

<u>Rate Mileage</u>	<u>Business Hour Rate Per Minute*</u>	<u>Off Hour Rate Per Minute*</u>
0 - 50	\$0.1850	\$0.1700
51 - 125	\$0.1850	\$0.1700
126+	\$0.1850	\$0.1700

* A \$0.89 surcharge per call will be applied to all Edge 1+ Access calls.

- 4.3 The following per minute rates apply to HomeSaver* customers during their rate periods when they make long distance calls through Access (Travel):

Day:	\$0.3500
Evening/Night/Weekend:	\$0.3000

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1. CELLULAR SERVICE

1.1 One Time Activation Fee \$25.00*

* Waived if customer has existing cellular service

1.2 One Time Deactivation Fee \$12.50

1.3 Monthly Service Fee \$15.50

1.4 Usage Charges

PER MINUTE	Peak	Off-Peak
Rate	\$.2620	\$.1700
Roaming	\$.3600	\$.3600
Extended Roaming	\$.5900	\$.5900

2. DEDICATED FLEXCALL

2.1 Monthly and Nonrecurring charges for dedicated access lines and billed at actual cost.

2.2 Usage Charges

	PER MINUTE		
	Day	Evening	Night
Dedicated Outbound	\$.0800	\$.0800	\$.0800
Dedicated 800	\$.0800	\$.0800	\$.0800
Travel Card	\$.1850	\$.1850	\$.1850

2.3 Surcharges

Travel Card \$0.00

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3. PREPAID CALLING CARD

Calls are billed in one minute increments at a base unit rate of \$0.35 per minute.

4. PARTNERSHIP MARKETING PROGRAM*

	<i>Day Period</i>	<i>Non-Day Period</i>
Rate Per Minute	\$.155	\$.155

**Requires contract term commitment*

5. OPERATOR SERVICES

32.1 Surcharge Per Call

Types of Calls

Person-to-Person	\$4.125	
Station -to-Station	\$1.800	
Third Number Billed	\$1.850	
Collect	\$1.800	
Telephone Company Credit	\$0.700	
Commercial Credit Card	\$0.700	
All Other	\$1.800	
Operator-Dialed Surcharge	\$0.875	
Directory Assistance	\$1.990	(I)

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5. OPERATOR SERVICES *continued*

32.2 Mileage Rates

32.2.1 Customer Dialed Calling Card

	Day		Evening		Night/Weekend	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
<u>Mileage</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
0 - 18	\$.2700	\$.1700	\$.2200	\$.1300	\$.1700	\$.1100
19 - 44	.2900	.1800	.2300	.1500	.1800	.1200
45 - 65	.3300	.1900	.2600	.1600	.2100	.1300
66 -104	.3400	.2000	.2700	.1700	.2100	.1400
105 -164	.3500	.2100	.2800	.1800	.2200	.1500
165 +	.3600	.2200	.2900	.1900	.2300	.1600

32.2.2 Operator Station

	Day		Evening		Night/Weekend	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
<u>Mileage</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
0 - 18	\$.2700	\$.1700	\$.2200	\$.1300	\$.1700	\$.1100
19 - 44	.2900	.1800	.2300	.1500	.1800	.1200
45 - 65	.3300	.1900	.2600	.1600	.2100	.1300
66 -104	.3400	.2000	.2700	.1700	.2100	.1400
105 -164	.3500	.2100	.2800	.1800	.2200	.1500
165 +	.3600	.2200	.2900	.1900	.2300	.1600

32.2.3 Person-to-Person

	Day		Evening		Night/Weekend	
	Initial	Add'l	Initial	Add'l	Initial	Add'l
<u>Mileage</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
0 - 18	\$.2700	\$.1700	\$.2200	\$.1300	\$.1700	\$.1100
19 - 44	.2900	.1800	.2300	.1500	.1800	.1200
45 - 65 3300		.1900	.2600	.1600	.2100	.1300
66 -104	.3400	.2000	.2700	.1700	.2100	.1400
105 -164	.3500	.2100	.2800	.1800	.2200	.1500
165 +	.3600	.2200	.2900	.1900	.2300	.1600

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6. 800 SERVICE

6.1 Unibill 800

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$.21	\$.21	\$.21

Monthly Recurring Charge*: \$ 8.00
Installation Charge (nonrecurring): \$10.00

6.2 800 Plus

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$.21	\$.165	\$.165

Monthly Recurring Charge*: \$10.00
Installation Charge (nonrecurring): \$20.00

* Also includes interstate 800 service.

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CONTRACT OFFERINGS

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1. Contract Number 1

1.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) month period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

1.2 Description of Service

1+, 800 and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

1.3 Rates

	PER MINUTE	PER CALL
1+ - <i>InterLATA</i>	\$.120	
1+ - <i>IntraLATA</i>	\$.095	
800 Service	\$.120	
Calling Card	\$.170	\$.50

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
CONTRACT OFFERINGS *continued*

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2. Contract Number 2

2.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) month period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

2.2 Description of Service

1+, 800 and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

2.3 Rates

	PER MINUTE	PER CALL
1+ - InterLATA	\$.110	
1+ - IntraLATA	\$.095	
800 Service	\$.120	
Calling Card	\$.240	\$.00

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CONTRACT OFFERINGS *continued*

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3. Contract Number 3

3.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) month period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

3.2 Description of Service

1+, 800 and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

3.3 Rates

	PER MINUTE	PER CALL
1+ - InterLATA	\$.109	
1+ - IntraLATA	\$.095	
800 Service	\$.109	
Calling Card	\$.230	\$.00

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CONTRACT OFFERINGS *continued*

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4. Contract Number 4

4.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) month period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

4.2 Description of Service

1+, 800 and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

4.3 Rates

	PER MINUTE	PER CALL
1+ - InterLATA	\$.125	
1+ - IntraLATA	\$.095	
800 Service	\$.125	
Calling Card	\$.170	\$.50

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5. Contract Number 5

5.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) month period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

5.2 Description of Service

1+, 800 and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

5.3 Rates

	PER MINUTE	PER CALL
1+ - InterLATA	\$.105	
1+ - IntraLATA	\$.095	
800 Service	\$.105	
Calling Card	\$.240	\$.00

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6. Contract Number 6

6.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.2 Description of Service

1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

6.3 Rates

	PER MINUTE	PER CALL
1+ - <i>InterLATA</i>	\$.119	
1+ - <i>IntraLATA</i>	\$.095	
800 Service	\$.119	
Calling Card	\$.119	\$.50

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CONTRACT OFFERINGS *continued*

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7. Contract Number 7

7.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

7.2 Description of Service

1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

7.3 Rates

	PER MINUTE	PER CALL
1+ - InterLATA	\$.115	
1+ - IntraLATA	\$.095	
800 Service	\$.240	
Calling Card	\$.240	\$.00

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CONTRACT OFFERINGS *continued*

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8. Contract Number 8

8.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

8.2 Description of Service

1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

8.3 Rates

	PER MINUTE	PER CALL
1+ - InterLATA	\$.120	
1+ - IntraLATA	\$.120	
800 Service	\$.120	
Calling Card	\$.185	\$.00

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9. Contract Number 9

9.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

9.2 Description of Service

1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

9.3 Rates

	PER MINUTE	PER CALL
1+ - InterLATA	\$.115	
1+ - IntraLATA	\$.095	
800 Service	\$.115	
Calling Card	\$.240	\$.00

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CONTRACT OFFERINGS *continued*

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10. Contract Number 10

10.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

10.2 Description of Service

1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

10.3 Rates

	PER MINUTE	PER CALL
1+ - <i>InterLATA</i>	\$.129	
1+ - <i>IntraLATA</i>	\$.095	
800 Service	\$.129	
Calling Card	\$.240	\$.00

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11. Contract Number 11

11.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

11.2 Description of Service

1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

11.3 Rates

	PER MINUTE	PER CALL
1+ - <i>InterLATA</i>	\$.099	
1+ - <i>IntraLATA</i>	\$.069	
800 Service	\$.099	
Calling Card	\$.145	\$.50

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CONTRACT OFFERINGS *continued*

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12. Hospitality Communication Corporation (HCC)

Set forth below is a summary of the contract offerings provided by Carrier to former customers of Hospitality Communication Corporation (HCC) at the HCC rates. These HCC contracted rates and services are not available to any other customers. These contracts were assumed from Global Crossing Telecommunications, Inc. when the associated customers were transferred to Frontier Communication of America, Inc.

LATA	Switch Type	V&H Miles From Switch	Service Type	Per Minute Rates	# ANIs	Contract Length
132	Global NY	1	Switched	\$0.1590	11	MTM*
132	Global NY	1	Switched	\$0.1590	5	MTM
133	Global NY	67	Switched	\$0.1590	1	MTM
974	Global NY	250	Switched	\$0.1590	2	MTM
140	Global NY	292	Switched	\$0.1590	25	MTM
974	Global NY	250	Switched	\$0.1590	4	MTM
974	Global NY	251	Switched	\$0.1590	2	MTM
132	Global NY	20	Switched	\$0.2080	5	5 Year
132	Global NY	88	Switched	\$0.1100	3	5 Year
132	Global NY	21	Switched	\$0.1100	3	5 Year
132	Global NY	11	Switched	\$0.1450	22	MTM

MTM = Month-to-Month

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
PROMOTIONAL OFFERINGS

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1. "Community of Interest" Promotion

All new Home Connections subscribers who sign up for service between December 3, 1996 and January 3, 1997, in response to the Carrier's "Community of Interest" telemarketing and on-site promotional campaign, will be entitled to a Peak InterLATA Per Minute Usage Charge of \$.1150 during their first year of service. The Carrier will also reimburse such new subscribers for any presubscribed line conversion charges imposed by their local exchange carrier.

2. Ready Access Teleconferencing Promotion

For a period not to exceed August 1, 2000 through October 31, 2000 new Customers subscribing to Ready Access will have the monthly recurring charge waived for their first three months.

3. Frontier Exact Rate Promotion

For a period not to exceed August 16, 2000 through December 3, 2000 new Customers subscribing to Frontier Exact Rate will have the domestic monthly recurring charge waived for their first month of service.

4. Western NY Plan

For a period not to exceed February 6, 2001 through June 5, 2001 new customers subscribing to Western NY Plan will be given a \$50 credit on their first bill.

5. Signature Plus Promotion

For a period not to exceed October 1, 2002 through December 31, 2002, new and existing Commercial Business Customers who subscribe to Signature Plus and remain in service for a minimum of 12 months, will receive discounts off of switched service base rates for the term of their contract as follows:

<u>Rate Element</u>	<u>Discounts</u>				
	<u>% Discount Off of Base Rate</u>				
	<u>\$25</u>	<u>\$100</u>	<u>\$300</u>	<u>\$1,000</u>	<u>\$3,000</u>
Intrastate-NY	57.45%	59.15%	60.85%	63.40%	65.11%
IntraLata-Rochester	48.72%	50.77%	52.82%	55.90%	57.95%

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PROMOTIONAL OFFERINGS *continued*

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6. New York Customer Retention Program

Existing Citizens' long distance Customers in the 315, 518, 607, 716, or 914 NPA, who have been with the Company for at least the past six (6) months, will be eligible to select one of the following promotional rate plans.

To qualify for the promotion, eligible Customers must commit to a minimum annual volume commitment for a period of one year. If, after the end of the one year commitment, the Customer has billed less than the minimum annual volume commitment they will be billed the difference between actual usage and the annual volume commitment. If the Customer changes to another long distance carrier prior to completion of their one year commitment, the Customer will be billed the difference between the accumulated usage under the one year commitment and the minimum annual volume commitment.

The promotional rates apply to 1+ and 800 service only. Business 1+ Switched rates apply for all other calls within the \$1,200 Minimum Annual Volume Commitment level, including Calling Card and non-Canadian international calling. Business 250 Plus rates apply for all other calls within all other Minimum Annual Volume Commitment levels above the \$1,200 level, including Calling Card and non-Canadian international calling. Monthly usage levels will be calculated based on 1+, 800 and Calling Card service. At the end of the one year term commitment the Customer will revert to Business 1+ Switched or Business 250 Plus rates, whichever is applicable. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

Minumum Annual Volume Commitment	1+ IntraLATA <i>per minute</i>	1+ InterLATA <i>per minute</i>	800 <i>per minute</i>
\$1,200	0.079	0.119	0.129
\$6,000	0.075	0.109	0.119
\$12,000	0.069	0.105	0.115
\$30,000	0.065	0.099	0.109

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PROMOTIONAL OFFERINGS *continued*

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7. Prepaid Calling Card Promotion

The Company may offer free calling cards to new residential customers who sign up for Citizens' long distance service. Prepaid calling card denominations will generally be for thirty (30) minutes but on occasion may be issued in other denominations. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

8. Residential Retention Program

Residential subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, will receive two prepaid thirty (30) minute calling cards. The subscriber will receive the first prepaid card when they sign up for Citizens' long distance service and the second will be sent to the Customer once they have been with Citizens' long distance for three (3) months. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
PROMOTIONAL OFFERINGS *continued*

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9. First Quarter Promotion

Business long distance Customers in the state of New York will be eligible to select one of the following promotional rate plans.

To qualify for the promotion, eligible Customers must commit to a minimum annual volume commitment for a period of one year or two years. If, after the end of the term commitment, the customer has billed less than the minimum annual volume commitment they will be billed the difference between actual usage and the annual volume commitment. If the Customer changes to another long distance carrier prior to completion of the one year commitment, the Customer will be billed the difference between the accumulated usage under the one year commitment and the minimum annual volume commitment.

The promotional rates apply to 1+ and 800 service only. Business 250 Plus rates apply for all other calls, including calling card and international calling. Monthly usage levels will be calculated based on 1+, 800 and calling card service. At the end of the term commitment the Customer will revert to Business 250 Plus rates. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

9.1 One Year Term Commitment

Minumum Annual Volume Commitment	1+ IntraLATA <i>per minute</i>	1+ InterLATA <i>per minute</i>	800 <i>per minute</i>
\$3,000	.089	.119	.129
\$6,000	.079	.115	.125
\$12,000	.079	.109	.119

9.2 Two Year Term Commitment

Minumum Annual Volume Commitment	1+ IntraLATA <i>per minute</i>	1+ InterLATA <i>per minute</i>	800 <i>per minute</i>
\$3,000	.079	.115	.125
\$6,000	.069	.109	.119
\$12,000	.069	.105	.115

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
PROMOTIONAL OFFERINGS *continued*

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10. Residential Introductory Offer

Residential subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a ten dollar (\$10.00) or a twenty dollar (\$20.00) credit toward their long distance bill. The subscriber will receive the credit on their first or second billing invoice. If the credit exceeds the usage level in the first month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

11. Business Winback Offer

Business subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a twenty five dollar (\$25.00) credit toward their long distance bill. The subscriber will receive the credit on their third billing invoice. If the credit exceeds the usage level in the third month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

12. Business Introductory Offer

Business customers who presubscribe to Citizens' long distance network may receive their sixth month of consecutive service free. Business Customers may earn a credit of up to seventy five dollars (\$75.00) based on usage to be applied to their sixth month of service. If the credit exceeds the usage level in the sixth month the Customer will receive a credit equal to the usage level in the sixth month. If the usage level in the sixth month exceeds seventy five dollars (\$75.00) the Customer will be required to pay the difference. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

Vice President Regulatory, 180 South Clinton Avenue, Rochester, NY 14646

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13. Citizens Select Calling Plan Competitive Promotional Offering

Business Customers enrolling in Citizens Select Calling Plan, who receive a comparable offer from a competitor, may be eligible to receive one of the following promotional options.

13.1 15% Discount Option

1+ Switched Access Service and 800 Service Customers may select to receive a fifteen percent (15%) discount off the tariffed interLATA rates and a five percent (5%) discount off the tariffed intraLATA rates, by enrolling in a one, two, or three year term plan and committing to an annual usage level of \$1,200, \$6,000, \$12,000, \$24,000, or \$60,000. Dedicated Access Service Customers may select to receive a fifteen percent (15%) discount off the tariffed interLATA rates and a five percent (5%) discount off the tariffed intraLATA rates, by enrolling in a one, two, or three year term plan and committing to an annual usage level of \$24,000, \$60,000, or \$120,000. The discount is not applicable to Dedicated Access recurring charges or initial non-recurring charges. The discount applies to usage for the length of the Customer's term agreement. Customers must select both an annual volume commitment and a term plan to qualify for the discounted rates

The promotional discount applies to 1+, 800, and Dedicated Service only. Citizens Select Calling Plan rates apply for all other calls, including Calling Card calls. This offer may not be combined with any other promotion unless specified in the Company's tariff. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

13.2 Free Service Option

Business Customers enrolling in Citizens Select Calling Plan may receive their sixth month of consecutive service free. Customers may earn a credit based on usage to be applied to their sixth month of service. The amount of the credit will be determined based on average usage during the Customer's third, fourth, and fifth month of usage. This offer may be extended to include an additional free month of service in the twelfth month of service. The amount of the credit will be determined based on average usage during the Customer's ninth, tenth and eleventh month of usage. If the credit exceeds the usage level in the sixth or twelfth month the remainder will be applied to usage in the seventh or thirteenth month. Customers who discontinue their service prior to the sixth or twelfth months will not be eligible to receive the credit. The credit will not be redeemable for cash.

All long distance usage contributes to the average usage calculation. Dedicated Access recurring charges and initial non-recurring charges do not contribute to the usage calculation. This offer may not be combined with any other promotion unless specified in the Company's tariff. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

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STATEMENT 1 - FLEXIBLE RATE SCHEDULE *continued*
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14. Telecom Response Promotional Offering

Business Customers, in the Company's local serving area, who receive a comparable offer from a competitor, may be eligible to receive the following promotional option.

To qualify for the promotion, eligible Customers must commit to a minimum monthly volume commitment of one hundred dollars (\$100) for a period of one year. The Customer's entire long distance usage will contribute to the satisfaction of the monthly volume commitment. If the Customer fails to satisfy the minimum monthly commitment they will be billed the difference between actual usage and the monthly volume commitment for each month. The difference for each month shall be billed within the sixty (60) day period following the end of the contract year. If the Customer terminates this agreement prior to completion of the one year commitment, the Customer will be billed the difference between the tariffed rates and the promotional rates for one hundred percent (100%) of the monthly commitment multiplied by the number of billing months remaining in the contract term plus one hundred dollars (\$100).

The promotional rates apply to domestic 1+, 800 and Calling Card service only. Standard tariffed Business rates apply to all other calls, including international calling. At the end of the one year commitment the Customer will revert to standard tariffed Business rates. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

	PER MINUTE	PER CALL	BILLING INCREMENTS	
			<i>initial</i>	<i>add'l</i>
1+ - <i>Intrastate</i>	\$0.110		18 sec	6 sec
1+ - <i>IntraLATA</i>	\$0.083		18 sec	6 sec
800 Service	\$0.119		18 sec	6 sec
Calling Card	\$0.220	\$0.00	30 sec	6 sec

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