

PSC NO: 3 TELEPHONE
ALLTEL New York, Inc.
Initial Effective Date: 6/1/03

Addendum Type: PROMOTION
Addendum Number: 1

PROMOTIONAL SALES CAMPAIGN
ALLTEL Complete Package
30-Day Money-Back Guarantee

Effective **June 1, 2003 through June 30, 2003**, a promotional sales campaign will be initiated for residential customers in the ALLTEL New York, Inc. service area. This promotion will provide a 30-Day Money-Back Guarantee to residential customers who are first-time subscribers to the ALLTEL Complete Package.

If a customer is dissatisfied with the ALLTEL Complete Package and notifies the Company within 30 days of the initial installation that he/she wishes to disconnect the service, the Company will disconnect the service and credit the customer's account for the applicable monthly recurring charge incurred. Qualifying customers are limited to a single credit. This offer is not available in addition to, or in combination with, any other satisfaction-related credit or offer. This promotion will be offered where technically available in the market area exchanges listed below.

<u>Area Code</u>	<u>Exchange</u>
716	Bemus Point Chautauqua Clymer Ellington Frewsburg Gerry Jamestown Kennedy Lakewood Panama Randolph Shortsville Sinclairville Steamburg Stedman
315	Cazenovia Central Square Fulton Manlius Marcellus Munnsville Phoenix West Winfield
585	Shortsville

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas