

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: July 23, 2003

Addendum Type: PL  
Addendum Number: 1

Miscellaneous Charges

(N)

3.10.1	Trouble Isolation Charge		\$50.00
	<u>Designed Services</u>		Each Add'l <u>Half</u>
		<u>First Half Hour</u>	<u>Hour</u>
1.	<u>Additional Engineering</u>		
	- Basic Time	\$ 50.00	\$ 35.00
	- Overtime	77.00	51.00
2.	<u>Overtime Installation</u>		
	- Overtime	225.00	120.00
	- Premium Time	300.00	160.00
3.	<u>Stand-by Time</u>		
	- Basic Time	0.00	85.00
	- Overtime	0.00	120.00
	- Premium Time	0.00	160.00
4.	<u>Testing Time</u>		
	- Basic Time	85.00	55.00
	- Overtime	100.00	80.00
	- Premium Time	110.00	90.00
5.	<u>Maintenance of Service</u>		
	- Basic Time	82.00	50.00
	- Overtime	96.00	64.00
	- Premium Time	110.00	78.00
6.	<u>Non-Productive Dispatch</u>		
	- Basic Time	85.00	55.00
	- Overtime	100.00	80.00
	- Premium Time	110.00	90.00
7.	<u>Additional Labor</u>		
	- Basic Time	85.00	55.00
	- Overtime	100.00	80.00
	- Premium Time	110.00	90.00

(N)

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: July 23, 2003

---

Addendum Type: PL  
Addendum Number: 1

3.10.2 Change Order Charges

(N)

The following charges will apply on a per order basis, unless otherwise specified, for the changes/actions specified.

<u>Type</u>	<u>Charge</u>
- Change a Directory Listing	\$ 7.50
- Add Directory Listing	7.50
- Change To or From Hunting	10.00
- Rearrange Hunting, per line	3.00
- Change Telephone Number	25.00
- Change Class of Service	25.00

(N)

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

#### 4. LOCAL EXCHANGE SERVICES

##### 4.5 Lifeline Service Offering<sup>1,2</sup>

	<u>Monthly Rate</u>	<u>Nonrecurring</u> <sup>3</sup>
<u>SBC Phone Solution for Residence</u> , per line		
Month-to-Month	\$15.65	\$33.00
12 Months	14.45	33.00

##### 4.6 Business Service Offerings-Grandfathered

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
(A) <u>SBC Phone Solution for Business</u> , <sup>8</sup> per line		
Month-to-Month	38.40	90.00
12 Months	36.10	90.00
(B) <u>SBC Multi-Line for Business</u> , <sup>6,8</sup> per line		
Month-to-Month	25.80	90.00
12 Months	24.30	90.00
(C) <u>Local Usage (Business)</u> , per line/channel		
	<u>Initial Minute</u>	<u>Additional Minute</u>
Tier 1	.050	.010
Tier 2	.090	.060
Local Plus Expanded Scope	.050	.010
(D) <u>Access Advantage Plus Line</u> :		
SBC Phone Solution for Business, per channel <sup>4,5,7</sup>		
Month-to-Month	20.00	0.00
12 Months	16.00	0.00
24 Months	16.00	0.00
36 Months	15.00	0.00
48 Months	15.00	0.00
60 Months	14.00	0.00

Refer to the next page for footnotes.

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

---

Addendum Type: PL  
Addendum Number: 1

Footnotes

- <sup>1</sup> Customer must meet certain eligibility requirements as set forth in this Tariff.
- <sup>2</sup> Rates for all other Residential Service Offerings are at the specified tariffed rates.
- <sup>3</sup> Customer may reduce the Non-Recurring Charge by also qualifying for Link-Up America benefits, as set forth in this Tariff.
- <sup>4</sup> Only available when associated with Access Advantage Plus Service and not as a stand-alone feature.
- <sup>5</sup> In addition, usage rates apply as stated in 4.6(C).
- <sup>6</sup> May not be available in all areas.
- <sup>7</sup> Obsolete-Limited to existing Customers at existing locations. Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates and charges will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect on May 17, 2001.
- <sup>8</sup> Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect as of May 18, 2001, as specified in 4.8.

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
(E) <u>Access Advantage Plus Line:</u>		
SBC Multi-Line for Business, per channel <sup>1,2,3</sup>		
Month-to-Month	\$13.75	\$ 0.00
12 Months	11.00	0.00
24 Months	11.00	0.00
36 Months	10.00	0.00
48 Months	10.00	0.00
60 Months	9.00	0.00
(F) <u>Access Advantage Plus Trunk:</u>		
per channel <sup>1,2,3</sup>		
Month-to-Month	15.00	0.00
12 Months	14.00	0.00
24 Months	14.00	0.00
36 Months	13.00	0.00
48 Months	13.00	0.00
60 Months	12.00	0.00

<sup>1</sup> Only available when associated with Access Advantage Plus Service and not as a stand-alone feature.

<sup>2</sup> In addition, usage rates apply as stated in 4.6(C).

<sup>3</sup> Obsolete-Limited to existing Customers at existing locations. Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates and charges will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect on May 17, 2001.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

---

Addendum Type: PL  
Addendum Number: 1

(G) Optional Features (Business):<sup>3</sup> per line/channel

Anonymous Call Rejection	\$3.80	\$0.00
Auto Redial	3.80	0.00
Call Blocker	4.30	0.00
Call Forwarding	5.30	0.00
Call Forward/Busy Line- Don't Answer	4.00	0.00
Call Forwarding-Selective	4.30	0.00
Call Forwarding-Simultaneous	8.50	0.00
Call Return	3.80	0.00
Call Trace (per occurrence) <sup>1</sup>	NA	4.30
Call Waiting/Cancel Call Waiting	9.90	0.00
Call Waiting ID	7.20	0.00
Caller ID Blocking-Per Line	0.00	0.00
Circular Hunting	0.00	0.00
Detail Billing	0.00	0.00
International Call Blocking	0.00	20.00
Message Waiting Indicator	0.00	0.00
Priority Call	4.30	0.00
Remote Access to Call Forwarding	4.30	0.00
Series Completion Hunting	0.00	0.00
Speed Calling 8	5.30	0.00
Toll Restriction	4.30	0.00
900/976 Blocking	0.00	0.00

(H) Direct Inward Dialing (DID) Numbers:<sup>2,4</sup>

Initial Block of 10 Numbers	1.50	0.00
Additional Block of 10 Numbers	1.50	0.00

(I) Basic Business Line:<sup>3,5</sup> Per Line

Month-To-Month	13.80	90.00
12 Months	13.00	90.00
24 Months	12.70	90.00
36 Months	12.40	90.00

Refer to next page for footnotes.

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

---

Addendum Type: PL  
Addendum Number: 1

Footnotes:

- <sup>1</sup> This feature is charged per occurrence. No monthly rate applies.
- <sup>2</sup> Quantities must be ordered in multiples of ten.
- <sup>3</sup> May not be available in all areas.
- <sup>4</sup> Obsolete-Limited to existing Customers at existing locations. Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates and charges will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect on May 17, 2001.
- <sup>5</sup> Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect as of May 18, 2001, as specified in 4.8.

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
<u>PBX Trunks - SuperTrunk<sup>sm</sup> Service<sup>1</sup>:</u>		
Digital Transmission Loop Arrangement, Per DS1		
Month-to-Month	\$ 262.50	\$500.00
12 Months	210.00	400.00
24 Months	200.00	400.00
36 Months	190.00	200.00
48 Months	180.00	200.00
60 Months	170.00	0.00
SuperTrunk Port, Per DS1		
Month-to-Month	0.00	0.00
12 Months	0.00	0.00
24 Months	0.00	0.00
36 Months	0.00	0.00
48 Months	0.00	0.00
60 Months	0.00	0.00
Channel Charge, Per Channel		
Month-to-Month	15.00	0.00
12 Months	14.00	0.00
24 Months	14.00	0.00
36 Months	13.00	0.00
48 Months	13.00	0.00
60 Months	12.00	0.00

Local usage rates apply as stated in 4.6.(C)

<sup>1</sup> Obsolete-Limited to existing Customers at existing locations. Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates and charges will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect on May 17, 2001.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215



PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

#### 4.7 Residence Service Offerings - Grandfathered

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
(A) <u>SBC Phone Solution for Residence</u> <sup>1</sup> , per line		
Month-to-Month	\$20.90	\$33.00
12 Months	19.70	33.00
(B) <u>SBC Multi-Line for Residence</u> <sup>1,2</sup> , per line		
Month-to-Month	5.60	33.00
12 Months	5.30	33.00
(C) <u>Local Usage (Residence)</u> , per line		
	<u>Initial Minute</u>	<u>Additional Minute</u>
Tier 1	.080	.000
Tier 2	.072	.072
	<u>Monthly Rate</u>	<u>Nonrecurring</u>
(D) <u>Optional Features (Residence)</u> <sup>2</sup> , per line/channel:		
900/976 Blocking	\$0.00	\$0.00
Call Forwarding-Simultaneous	5.70	0.00
Call Trace (per occurrence) <sup>3</sup>	NA	4.30
Caller ID Blocking-Per Line	0.00	0.00
Detail Billing	0.00	0.00
Remote Access to Call Forwarding	4.30	0.00
Toll Restriction	2.90	0.00
International Call Blocking	0.00	20.00

<sup>1</sup> Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect as of May 18, 2001, as specified in 4.9.

<sup>2</sup> May not be available in all areas.

<sup>3</sup> This feature is charged per occurrence. No monthly rate applies.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

#### 4.8 Business Service Offerings-Current<sup>1</sup>

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
(A) <u>SBC Phone Solution for Business</u> , per line	\$30.00	\$75.00
(B) <u>SBC Multi-Line for Business</u> , <sup>2</sup> per line	19.00	75.00
(C) <u>Basic Business Line</u> , <sup>2</sup> Per Line	16.25	75.00
(D) <u>Local Usage (Business)</u> , per line/channel		
	<u>Initial Minute</u>	<u>Additional Minute</u>
Tier 1	.050	.010
Tier 2	.090	.060
Local Plus Expanded Scope	.050	.010
(E) <u>Optional Features (Business)</u> : <sup>2</sup> per line/channel		
Anonymous Call Rejection	3.80	0.00
Auto Redial	3.80	0.00
Call Blocker	4.30	0.00
Call Forwarding	5.30	0.00
Call Forward/Busy Line- Don't Answer	4.00	0.00
Call Forward – Busy Line	.75	2.50
Call Forward – Don't Answer	.75	2.50
Call Forwarding-Selective	4.30	0.00
Call Forwarding-Simultaneous	8.50	0.00
Call Return	3.80	0.00
Call Trace (per occurrence) <sup>3</sup>	NA	4.30
Call Waiting/Cancel Call Waiting	9.90	0.00
Call Waiting ID	7.20	0.00
Caller ID Blocking-Per Line	0.00	0.00
Circular Hunting	0.00	0.00
Detail Billing	0.00	0.00
International Call Blocking	0.00	20.00
Message Waiting Indicator	0.00	0.00
Priority Call	4.30	0.00
Remote Access to Call Forwarding	4.30	0.00
Series Completion Hunting	0.00	0.00
Speed Calling 8	5.30	0.00
Toll Restriction	4.30	0.00
900/976 Blocking	0.00	0.00

<sup>1</sup> Rates effective apply to Service purchased on or after May 18, 2001.

<sup>2</sup> May not be available in all areas.

<sup>3</sup> This feature is charged per occurrence. No monthly rate applies.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

#### 4.9 Residence Service Offerings – Current<sup>1</sup>

(A) <u>SBC Phone Solution for Residence</u> , per line		
	\$25.00	\$33.00
(B) <u>SBC Multi-Line for Residence</u> <sup>2</sup> , per line		
	7.50	33.00
(C) <u>Local Usage (Residence)</u> , per line		
	<u>Initial Minute</u>	<u>Additional Minute</u>
Tier 1	.080	.000
Tier 2	.072	.072
(D) <u>Optional Features (Residence)</u> <sup>2</sup> , per line/channel:		
900/976 Blocking	0.00	0.00
Call Forwarding-Busy Line	.75	2.50
Call Forwarding-Don't Answer	.75	2.50
Call Forwarding-Simultaneous	5.70	0.00
Call Trace (per occurrence) <sup>3</sup>	NA	4.30
Caller ID Blocking-Per Line	0.00	0.00
Detail Billing	0.00	0.00
Remote Access to Call Forwarding	4.30	0.00
Toll Restriction	2.90	0.00
International Call Blocking	0.00	20.00
(E) <u>Lifeline Service Offering</u> <sup>4</sup> , per line		
	15.65	16.50

<sup>1</sup> Rates effective apply to Service purchased on or after May 18, 2001.

<sup>2</sup> May not be available in all areas.

<sup>3</sup> This feature is charged per occurrence. No monthly rate applies.

<sup>4</sup> Customer must meet certain eligibility requirements as set forth in this tariff.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

---

Addendum Type: PL  
Addendum Number: 1

5. DIRECTORY LISTINGS

5.3 Directory Listings

Business, per line

Primary Listing	NC	NC
Additional Listing	\$ 1.97	\$ 0.00
Non-Published Listing	NC	NC
Non-Listed Name	NC	NC
Dual Name Listing	NC	NC

Residence, per line

Primary Listing	NC	NC
Additional Listing	1.97	0.00
Non-Published Listing	2.04	0.00
Non-Listed Name	NC	NC
Dual Name Listing	NC	NC

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

---

Addendum Type: PL  
Addendum Number: 1

6. OPERATOR SERVICES AND DIRECTORY ASSISTANCE

6.5 Rates and Charges

6.5.1 Directory Assistance Charges

<u>Call Type</u>	<u>Rate</u>
Local DA with Call Completion	\$0.90
National Listing Service DA	\$0.90

6.5.2 Operator Assisted Charges (Semi-Automated or Fully Automated)

<u>Call Type</u>	<u>Rate</u>
Third Number	\$4.00
Calling Card	\$1.50
Collect Calls	\$4.00

6.5.2 Operator Assisted Charges (Non-automated)

<u>Call Type</u>	<u>Rate</u>
Third Number	\$5.00
Calling Card	\$5.00
Collect Calls	\$5.00
Person-to-Person	\$8.95
Busy Line Verification	\$13.00
Busy Line Verification with Busy Line Interrupt	\$13.00

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

## 7. INTEGRATED SERVICES

### 7.1 Rates and Charges<sup>1</sup>

#### 7.1.5 Rates and Charges

##### Term Pricing Plans

<u>Rate Element</u>	<u>Monthly Rate</u>	<u>Nonrecurring Rate</u>
Access Advantage Plus Loop Arrangement		
<u>DS1</u>		
12 Months	\$275	\$400
24 Months	260	300
36 Months	250	200
60 Months	220	0

##### Cross Connect Charges

<u>Rate Element</u>	<u>Nonrecurring Charge</u>
DS0	\$50
DS1	50
DS3	50

##### Moves of Point of Termination Within Same Customer Premises

	<u>1<sup>st</sup> 15 min.</u>	<u>Ea. Add'l. 15 min.</u>
Same Premises Move	\$75	\$40

<sup>1</sup> Obsolete – Limited to existing Customers at existing locations. Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates and charges will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect on May 17, 2001.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

## 7.2 Rates and Charges<sup>1</sup>

### 7.2.2 Rates and Charges

#### Term Pricing Plans

<u>Rate Element</u>	<u>Monthly Rate</u>	<u>Nonrecurring Rate</u>
SmartTrunk Interface, each		
12 Month	\$638	\$850
36 Month	574	500
60 Month	510	0
SmartTrunk Port, each		
12 Month	506	590
36 Month	480	350
60 Month	455	0

<u>Rate Element</u>	<u>Monthly Rate</u>
Each D Channel	\$3
Each B Channel	
Per Message Rate	\$3

See Section 4 for Local Usage Rates.

<sup>1</sup> Obsolete – Limited to existing Customers at existing locations. Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates and charges will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect on May 17, 2001.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

### Optional Features

<u>Rate Element</u>	<u>Monthly Rate</u>	<u>Nonrecurring Rate</u>
Each Dynamic Channel Allocation	\$50	\$0
Enhanced Alternate Route per route	50	50
Each Initial Backup D Channel (Note 1)	3	0
Each Additional Backup D Channel (Note 1)	3	0
Calling Name & Number Delivery, Per Interface or Port	25	0

DID Numbers – recurring and nonrecurring rates can be found in the Local Exchange tariff.

#### NOTE:

(1) Backup D Channels are only available to customers that purchase two or more SmartTrunk Interfaces.

### Move and Change Charges

	<u>1<sup>st</sup> 15 min.</u>	<u>Ea. Add'l. 15 min.</u>
Move of Point of Termination Within a premises	\$75	\$40
	<u>Nonrecurring Charges</u>	
	<u>First</u>	<u>Additional*</u>
Customer Modification (includes additional B Channels that are ordered subsequent to the initial installation)	\$75	\$40

\* This charge applies only when an additional unit is ordered and installed with the first unit per customer, per request, per location.

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215



PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

## 8. DATA ACCESS SERVICES

### 8.1 Term Pricing Plan<sup>1</sup>

#### 8.1.2 Term Pricing Plans

<u>Rate Element</u>	<u>Monthly Rate</u>	<u>Nonrecurring Rate</u>
FRS User to Network Interface (UNI) Port Without Access, per Port		

##### UNI Without Access (DS0)

56 Kbps		
12 Month	\$64	\$350
36 Month	58	175
60 Month	51	0

##### UNI Without Access (DS1)

128 Kbps		
12 Month	150	350
36 Month	135	175
60 Month	120	0

256 Kbps		
12 Month	225	350
36 Month	207	175
60 Month	191	0

384 Kbps		
12 Month	265	350
36 Month	244	175
60 Month	225	0

512 Kbps		
12 Month	305	350
36 Month	281	175
60 Month	259	0

768 Kbps		
12 Month	385	350
36 Month	355	175
60 Month	327	0

- 1 Obsolete-Limited to existing Customers at existing locations. Existing Customers on record as of May 17, 2001 and Customers who have signed a Contract or letter of intent on or before May 17, 2001, will be provided Service at their current rates and charges. These rates and charges will apply until such time that the Service is disconnected or the Service location is moved. All new installations and subsequent additions to existing Service after May 17, 2001, will be provided at the rates, charges, terms and conditions in effect on May 17, 2001.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

<u>Rate Element</u>	<u>Monthly Rate</u>	<u>Nonrecurring Rate</u>
1536 Kbps		
12 Month	\$430	\$350
36 Month	396	175
60 Month	365	0
40000 Kbps		
12 Month	3270	350
36 Month	2780	175
60 Month	2450	0
<u>NNI Without Access (DS3)</u>		
40000 Kbps		
12 Month	3270	350
36 Month	2780	175
60 Month	2450	0
FRS User to Network Interface (UNI) Port With Access, per Port		
<u>UNI (DS0)</u>		
56 Kbps		
12 Month	125	435
36 Month	115	225
60 Month	106	0
<u>UNI With Access (DS1)</u>		
128 Kbps		
12 Month	235	580
36 Month	216	305
60 Month	200	0
256 Kbps		
12 Month	355	580
36 Month	327	305
60 Month	302	0

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

<u>Rate Element</u>	<u>Monthly Rate</u>	<u>Nonrecurring Rate</u>
384 Kbps		
12 Month	\$410	\$580
36 Month	377	305
60 Month	347	0
512 Kbps		
12 Month	450	580
36 Month	414	305
60 Month	381	0
768 Kbps		
12 Month	530	580
36 Month	488	305
60 Month	449	0
1536 Kbps		
12 Month	575	580
36 Month	512	305
60 Month	487	0
40000 Kbps		
12 Month	5047	580
36 Month	4150	305
60 Month	3500	0
NNI With Access (DS3)		
40000 Kbps		
12 Month	5047	580
36 Month	4150	305
60 Month	3500	0

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

---

Addendum Type: PL  
Addendum Number: 1

### Additional Rate Elements

<u>Rate Element</u>	<u>Monthly Rate</u>	<u>Nonrecurring Rate</u>
Permanent Virtual Connection (PVC)/ Committed Interface Rate (CIR)		
4Kbps	\$8.00	\$25.00
8Kbps	8.00	25.00
16Kbps	8.00	25.00
32Kbps	8.00	25.00
56Kbps	8.00	25.00
48Kbps	8.00	25.00
64Kbps	8.00	25.00
128Kbps	12.00	25.00
192Kbps	13.50	25.00
256Kbps	15.00	25.00
384Kbps	20.00	25.00
512Kbps	28.00	25.00
768Kbps	40.00	25.00
1024Kbps	50.00	25.00
1536Kbps	55.00	25.00

### Optional Features

<u>Rate Element</u>	<u>Nonrecurring Rate</u>
Configuration Change	\$50
Port Order Change	100
PVC Order Change	50
Service Order Cancellation	250
Order Expedite	300
Additional Labor-	
Regular Hours	100/hour
After Hours	125/hour

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

9. PRIVATE LINE SERVICES<sup>1</sup>

9.6 Rates and Charges

The rates depicted below are for month-to month or a one (1) year term as well as thirty six-(36) month or sixty (60) month terms.

9.6.1 DS0 (56Kbps) & (64Kbps) Rate Elements,  
per Circuit, per customer premises

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
(A) Channel Termination		
Month-to-Month	\$72.50	\$85.00
36 Months	65.20	50.00
60 Months	54.30	0.00
(B) Interoffice Mileage		
1. Mileage, per Circuit		
<u>Fixed</u>		
Month-to-Month	12.20	
36 Months	10.90	
60 Months	9.10	
2. <u>Per Mile</u>		
Month-to-Month	2.81	
36 Months	2.52	
60 Months	2.11	
(C) Extended Transport		
Month-to-Month	10.40	40.00
36 Months	10.40	40.00
60 Months	10.40	40.00

<sup>1</sup> Obsolete to existing installations at existing locations for existing customers (including term contract customers until expiration of term), effective on March 16, 2001.

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

		<u>Monthly Rate</u>	<u>Nonrecurring</u>
(D)	Extended Mileage		
	Month-to-Month	\$2.39	
	36 Months	2.39	
	60 Months	2.39	
(E)	Service-to-Service Through Connect Arrangement		
	Month-to-Month		\$50.00
	36 Months		50.00
	60 Months		50.00
(F)	Moves		
	1. Service Facility Move		
	Month-to-Month		10.00
	36 Months		10.00
	60 Months		10.00
	2. Moves of Point of Termination		
	Current Increment		
	Month-to-Month		75.00
	36 Months		75.00
	60 Months		75.00
	Additional Increment		
	Month-to-Month		40.00
	36 Months		40.00
	60 Months		40.00
(G)	Moving Customer Premises		
	Provisions as specified in Section 9.4.3 preceding apply.		
9.6.2	<u>DS1 Rate Elements</u>		
	per Circuit, per customer premises		
(A)	Channel Termination		
	Month-to-Month	179.00	230.00
	36 Months	152.00	130.00
	60 Months	134.00	0.00

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
(B) Interoffice Mileage		
1. Mileage, per Circuit		
<u>Fixed</u>		
Month-to-Month	\$55.00	
36 Months	45.80	
60 Months	41.30	
2. <u>Per Mile</u>		
Month-to-Month	16.20	
36 Months	10.90	
60 Months	7.70	
(C) Extended Transport		
Month-to-Month	46.80	\$120.00
36 Months	46.80	120.00
60 Months	46.80	120.00
(D) Extended Mileage		
Month-to-Month	13.80	
36 Months	13.80	
60 Months	13.80	
(E) Optional Features		
1. CO Multiplexing (DS1 to DS0)		
Month-to-Month	176.00	200.00
36 Months	129.00	100.00
60 Months	121.00	0.00
2. Clear Channel Capability		
Month-to-Month		0.00
36 Months		0.00
60 Months		0.00
3. Extended Super Frame Format (ESF)		
Month-to-Month		0.00
36 Months		0.00
60 Months		0.00

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
4. Service-to-Service Through Connect Arrangement		
Month-to-Month		\$50.00
36 Months		50.00
60 Months		50.00
(F) Moves		
1. Service Facility Move		
Month-to-Month		10.00
36 Months		10.00
60 Months		10.00
2. Moves of Point of Termination Current Increment		
Month-to-Month		75.00
36 Months		75.00
60 Months		75.00
Additional Increment		
Month-to-Month		40.00
36 Months		40.00
60 Months		40.00
(G) Moving Customer Premises		
Provisions as specified in Section 9.4.3 preceding apply.		

9.6.3 DS3 Rate Elements  
per Circuit, per customer premises

(A) Channel Termination		
Month-to-Month	1520.00	230.00
36 Months	1290.00	130.00
60 Months	990.00	0.00
(B) Interoffice Mileage		
1. Mileage, per Circuit		
<u>Fixed</u>		
Month-to-Month	781.00	
36 Months	664.00	
60 Months	508.00	

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215



PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

Addendum Type: PL  
Addendum Number: 1

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
2. <u>Per Mile</u>		
Month-to-Month	\$125.00	
36 Months	106.00	
60 Months	81.20	
(C) Extended Transport		
Month-to-Month	664.00	\$120.00
36 Months	664.00	120.00
60 Months	664.00	120.00
(D) Extended Mileage		
Month-to-Month	106.00	
36 Months	106.00	
60 Months	106.00	
(E) Optional Features		
1. CO Multiplexing (DS3 to DS1)		
Month-to-Month	556.00	200.00
36 Months	500.00	100.00
60 Months	361.00	0.00
2. Service-to-Service Through Connect Arrangement		
Month-to-Month		50.00
36 Months		50.00
60 Months		50.00

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

---

Addendum Type: PL  
Addendum Number: 1

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
(F) Moves		
1. Service Facility Move		
Month-to-Month		\$10.00
36 Months		10.00
60 Months		10.00
2. Moves of Point of Termination		
Current Increment		
Month-to-Month		75.00
36 Months		75.00
60 Months		75.00
0		
Additional Increment		
Month-to-Month		40.00
36 Months		40.00
60 Months		40.00
(G) Moving Customer Premises		
Provisions as specified in Section 9.4.3 preceding apply.		

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215

PSC NO: 4 TELEPHONE  
SBC Telecom, Inc.  
Initial Effective Date: May 18, 2003

---

Addendum Type: PL  
Addendum Number: 1

9.7 Order Processing Charges

Order Charge	\$50.00
Design Change Charge	60.00
Service Date Change Charge	65.00
Expedited Order Charge	75.00
(Plus Miscellaneous Labor Charges)	
Order Cancellation Charge	75.00
(Plus Miscellaneous Labor Charges)	

9.8 Miscellaneous Charges

		First Half Hour <u>Or Fraction</u>	Each Add'l Hour <u>Or Fraction</u>
9.8.1	Additional Engineering		
	- Basic Time	\$200.00	\$120.00
	- Overtime	200.00	120.00
9.8.2	Installation/Maintenance		
	- Overtime	225.00	120.00
	- Premium Time	300.00	160.00
9.8.3	Stand By		
	- Basic Time	150.00	80.00
	- Overtime	225.00	120.00
	- Premium Time	300.00	160.00
9.8.4	Testing and Maintenance with Other Telephone Companies or Other Labor		
	- Basic Time	150.00	80.00
	- Overtime	225.00	120.00
	- Premium Time	300.00	160.00
9.8.5	Maintenance of Service		
	- Basic Time	150.00	80.00
	- Overtime	225.00	120.00
	- Premium Time	300.00	160.00

---

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215